Literatur zur Medizinischen Kommunikation

Thomas Spranz-Fogasy (Institut für Deutsche Sprache, Mannheim)
Maria Becker (Institut für Deutsche Sprache, Mannheim)
Florian Menz (Universität Wien)
Peter Nowak (Gesundheit Österreich GmbH (GÖG), Wien)

Stand: 10. Februar 2014 (erweiterte Version, 5220 Titel)

Die nachfolgende Literaturliste enthält 5220 bibliografische Angaben zur **medizinischen Kommunikation**, wobei auch Arbeiten aus dem Bereich der **Psychotherapie** berücksichtigt wurden. Gegenüber der ersten Version von 2007 bedeutet dies eine Erweiterung um rund 2860 Titel.

Die Literaturangaben wurden aus verschiedenen Bibliografien, Büchern und Zeitschriften übernommen und daher nicht standardisiert bibliografiert. Die jeweiligen Titel sind jedoch mit den vorliegenden Angaben auffindbar.

Aufgrund der Größe haben wir eine **Stichwortliste** erstellt, die sich am Ende der Bibliografie findet. Mit dieser Liste kann die Datei systematisch nach jeweils relevanten Themen durchsucht werden. Hinweise dazu werden zu Beginn der Stichwortliste gegeben.

Weitere Titel finden sich auch in den folgenden **Bibliografien** und **bibliografischen Datenbanken** (Angaben: Stand 10.2.2014):

http://www.paultenhave.nl/medbib.htm
(Bibliography Ethnomethodology and Conversation Analysis in the field of medicine, psychotherapy, and related topics like impaired communication)

http://www.univie.ac.at/linguistics/florian/api-on/index.htm
(Die Forschungsdatenbank API-on© online ist eine Datenbank mit vorwiegend deutschsprachigen Untersuchungen zu medizinischer Kommunikation)

http://www.ncbi.nlm.nih.gov/pubmed
(PubMed is a free search engine accessing primarily the MEDLINE database of references and abstracts on life sciences and biomedical topics. The United States National Library of Medicine (NLM) at the National Institutes of Health maintains the database as part of the Entrez system of information retrieval.)

http://www.riasworks.com/resources_s.html
(Bibiliography and Abstracts of RIAS Studies through 2012)

Aaltonen, T., & Laakso, M. (2010). Halting aphasic interaction: creation of intersubjectivity and spousal relationship in situ. Communication & Medicine, 7(2), 95-106.

Aarnisalo, Antti: Hearing aids communication: An ontologist's point of view. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 168-169.

Abbeduto, L., Benson, G., Short, K., & Dolish, J. (1995). Effects of sampling context on the expressive language of children and adolescents with mental retardation. Mental retardation, 33(5), 279-288.

Abdel-Tawab, N.; Roter, Debra L. (2002): The relevance of client-centred communication to family planning settings in developing countries: lessons from the Egyptian experience. In: Social Science & Medicine, 54, S. 1357-1368.

Abebe, Salelesh. (1996). Physician-Patient Interaction in a Prenatal Clinic in Addis Ababa, Ethiopia: A Study to Assess the Communications Style of the Physicians and Its Effect on Patient Outcome (Vol. 57, pp. 3151B-3151B): Johns Hopkins U.

Abel, Gregory A.; Glinert, Lewis H. (2008): Chemotherapy as language: Sound symbolism in cancer medication names. In: Social Science & Medicine, 66, 8, S. 1863-1869.

Abholz, Heinz-Harald (1993): Arzt-Konsumenten-Verhältnis: Ein Blick in die Zukunft. In: Abholz, Heinz-Harald: Arzt-Konsumenten-Verhältnisse. Hamburg: Argument-Verlag. S. 46-55.

Abholz, Heinz-Harald (1993): Arzt-Konsumenten-Verhältnisse. Hamburg: Argument-Verlag. (Jahrbuch für kritische Medizin, Band 21)

Abholz, Heinz-Harald (2001): Aufklärungsgespräche bei verschiedenen Patiententypen. In: Berliner Ärzte.Die offizielle Zeitschrift der Ärztekammer Berlin, 38, 4, S. 12-15.

Abramsky, L., Hall, S., Levitan, J., & Marteau, T. M. (2001). What parents are told after prenatal diagnosis of a sex chromosome abnormality: interview and questionnaire study. BMJ, 322(7284), 463-466.

Abu-Akel, A., Caplan, R., Guthrie, D., & Komo, S. (2000). Childhood schizophrenia: responsiveness to questions during conversation. Journal of the American Academy of Child and Adolescent Psychiatry, 39(6), 779-786.

Adams, A. M./Smith, A. F. (2001): Risk perception and communication: recent developments and implications for anaesthesia. In: Anaesthesia, 2001. 56. 745-755.

Adams, Ann; Buckingham, Christopher D.; Lindenmeyer, Antje; McKinlay, John B.; Link, Carol; Marceau, Lisa; Arber, Sara (2008): The influence of patient and doctor gender on diagnosing coronary heart disease. In: Sociology of Health & Illness, 30, 1, S. 1-18.

Adams, C., Green, J., Gilchrist, A., & Cox, A. (2002). Conversational behaviour of children with Asperger syndrome and conduct disorder. Journal of child psychology and psychiatry, and allied disciplines, 43(5), 679-690.

Adams, C., & Lloyd, J. (2005). Elicited and spontaneous communicative functions and stability of conversational measures with children who have pragmatic language impairments. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 40(3), 333-347.

Adams, Jannie Ree Billue. (2001). Stop! Did I Forget the Patient? Providing Tactile Stimulation/Therapeutic/Comforting and Meaningful Touch to Patients (Vol. 62, pp. 804-804): Capella U.

Adams, T. (2001). The conversational and discursive construction of community psychiatric nursing for chronically confused people and their families. [Research Support, Non-U.S. Gov't]. Nursing inquiry, 8(2), 98-107.

Adegbite, Wale/ Odebunmi, Akin. (2006): Discourse Tact in Doctor-Patient Interactions in English: An Analysis of Diagnosis in Medical Communications in Nigeria. In: Nordic Journal of African Studies, 15(4), S.499-519.

Adelhard, K. (2000): „Quality assurance of medical information on the Internet", in: Stud Health TechnolInform 77, 284-287.

Adelman, R. D., Greene, M. G., & Charon, R. (1987). The physician-elderly patient-companion triad in the medical encounter: the development of a conceptual framework and research agenda. The Gerontologist, 27(6), 729-734.

Adelman, R. D.; Greene, M. G.; Ory, M. G. (2000): Communication between older patients and their physicians. In: Clinics in Geriatric Medicine, 16, S. 1-24.

Adelswärd, Viveke; Sachs, Lisbeth (1998): Risk discourse: Recontextualization of numerical values in clinical practice. In: Text, 18, 2, S. 191-210.

Adeva, Alice B. (2003). Conversation Analysis of Doctor-Patient Interactions at the Department of Family and Community Medicine, Philippine General Hospital. Philippine Journal of Linguistics, 34-35(2-1), 41-46.

Adler, Keith (1977): Doctor-patient communication: A shift to problem-oriented research. In:

Adler, Rolf H.; Hemmeler, W. (1986): Praxis und Theorie der Anamnese. Stuttgart: Gustav Fischer.

Adler, Rolf/Hemmeler, W. (1992): Anamnese und Körperuntersuchung. Der biologische , psychische und soziale Zugang zum Patienten. Stuttgart, u.a.: G. Fischer.

Adler, Rolf H.; Paar, Gerhard H. (2003): Schmerz. In: Uexküll, Thure v.; Adler, Rolf H.; Herrmann, Jörg M.; Köhle, Karl; Langewitz, Wolf A.; Schonecke, Othmar W.; Wesiack, Wolfgang: Psychosomatische Medizin. 6. Auflage. München, Jena: Urban & Fischer. S. 321-340.

Adler, Rolf, & Schonecke, Otmar W. (2003). Der Beitrag der Psychoanalyse zur Entwicklung der Psychosomatik. In Thure von Uexküll, Rolf H. Adler, Jörg Michael Herrmann, Karl Köhle, Wolf A. Langewitz, Othmar W. Schonecke & Wolfgang Wesiack (Eds.), Psychosomatische Medizin. 6. Auflage (pp. 209-218). München, Jena: Urban & Fischer.

Ahluwalia, S. C., Levin, J. R., Lorenz, K. A., & Gordon, H. S. (2011). Missed Opportunities for Advance Care Planning Communication During Outpatient Clinic Visits. Journal of General Internal Medicine.

Ahrens, S. (1975): Arzt-Patienten-Interaktion in der Allgemeinpraxis. Untersuchungen zu Entstehung und Wirkung des diagnostischen Etiketts. Diss. Koblenz.

Ahrens, Stephan (1976): Die Bedeutung des ärztlichen Gesprächs für die Diagnostik in der Allgemeinmedizin. In: MMW, 118, S. 1311.

Ahrens, Stephan (1977): Aspekte des diagnostischen Entscheidungsprozesses in der Allgemeinmedizin. In: MMW, 119, S. 423.

Ahrens, Stephan (1979): Interaktionsmuster der ambulanten Arzt-Patienten-Beziehung in der Allgemeinpraxis. In: Siegrist, Johannes; Hendl-Kramer, Anneliese: Wege zum Arzt. München: Urban & Schwarzenberg. S. 83-112.

Ainsworth-Vaughn, Nancy (1992): Topic transitions in physician-patient interviews: Power, gender, and discourse change. In: Language in Society, 21, 3, S. 409-426.

Ainsworth-Vaughn, Nancy (1994): Is That a Rhetorical Question? Ambiguity and Power in Medical Discourse. In: Journal of Linguistic Anthropology, 4, 2, S. 194-214.

Ainsworth-Vaughn, Nancy (1994): Negotiating genre and power: questions in medical discourse. In: Gunnarsson, Britt-Louise; Linell, Per; Nordberg, Bengt: Text and talk in professional contexts. Selected papers from the international conference "Discourse and the professions" Uppsala, 26-29 August, 1992. Uppsala: ASLA. The Swedish association of applied linguistics. S. 149-166.

Ainsworth-Vaughn, Nancy (1995): Claiming Power in the Medical Encounter: The Whirlpool Discourse. In: Qualitative Health Research, 5, 3, S. 270-291.

Ainsworth-Vaughn, Nancy (1998): Claiming power in doctor-patient talk. Oxford & New York: Oxford University Press. (Oxford studies in sociolinguistics)

Ainsworth-Vaughn, Nancy (2001): The Discourse of Medical Encounters. In: Schiffrin, Deborah; Tannen, Deborah; Hamilton, Heidi E.: The Handbook of Discourse Analysis. Blackwell Publishers. S. 453-469.

Akabayashi, A.; Kai, I.; Takemura, H.; Okazaki, H. (1999): Truth telling in the case of a pessimistic diagnosis in Japan. In: The Lancet, 354, S. 1263.

Alamo, Miguel M.; Moral, Roger R.; Perula de Torres, Luis A. (2002): Evaluation of a patient-centred approach in generalized musculoskeletal chronic pain/fibromyalgia patients in primary care. In: Patient Education and Counseling, 48, 1, S. 23-31.

Albanese MA, Mejicano G, Anderson WM, Gruppen L (2010): Building a competency-based curriculum: the agony and the ecstasy. Advances Health Sci Education: Theory Practice 15:439–454 .

Albani, Claudia. (1994). Eine methodenkritische Einzelfallstudie der Methode des Zentralen Beziehungs-Konflikt-Themas (ZBKT). In Angelika Redder & Ingrid Wiese (Eds.), Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse (pp. 289-305). Opladen: Westdeutscher Verlag.

Albrecht, E. (1993). Zur methodologischen Funktion der Explikation von Termini. In E. Albrecht & K. Albrecht (Eds.), Sprache und Kultur. Epistemologische, linguistische, semiotische und computerphilologische Aspekte. (= Kultur-Literatur-Kunst) (Vol. Bd.13, pp. 16-32). Essen: Essen Verlag.

Albrecht, Terrance/Blanchard, Christina/Ruckdeschel, John/Coovert, Michael/Strongbow, Rebecca (1999): Strategic physician communication and oncology clinical trials. In: Journal of Clinical Oncology, 17, S. 3324-3332.

Albrecht TL, Eggly S, Gleason MEJ, Harper FWK, Foster TS, Peterson AM, Orom H, Penner LA, Ruckdeschel JC (2008) Clinical trials: Influence of clinical communication on patient's decision making on a participation in clinical trials. J Clin Oncol 26(16):2666–2673.

Alcauskas, M., & Charon, R. (2008). Right brain: reading, writing, and reflecting: making a case for narrative medicine in neurology. Neurology, 70(11), 891-894.

Alderson, Priscilla (2007): Competent children? Minors' consent to health care treatment and research. In: Social Science & Medicine, 65, 11, S. 2272-2283.

Aldridge, Matthew/Barton, Ellen (2007): Establishing terminal status in end-of-life discussions. In: Qualitative Health Research, 17, S. 908-918.

Aled, J. (2007). Putting practice into teaching: an exploratory study of nursing undergraduates' interpersonal skills and the effects of using empirical data as a teaching and learning resource. Journal of Clinical Nursing, 16(12), 2297-2307.

Alexander, J. D., & Nygaard, L. C. (2008). Reading voices and hearing text: talker-specific auditory imagery in reading. Journal of experimental psychology. Human perception and performance, 34(2), 446-459.

Alexander K, Hawking D, Jones R, Gedeon T, Greville H.(2012): Automated medical literature retrieval. Australasian Medical Journal 5(9):489-96.

Allaoui, Raoua (2005): Dolmetschen im Krankenhaus. Rollenerwartungen und Rollenverständnisse. Göttingen: Cuvillier. (Interdisziplinäre Reihe ; 1)

Allaz, A.-F./ Vannotti, M./ Desmeules, J./ Piguet, V./ Celik, Y./ Pyroth, O./ Guex, P./ Dayer, P (1998): Use of the Label „Litigation in Neurosis“ in Patients with Somatoform Pain Disorder. In: General Hospital Psychiatry 20: 91-97.

Allhoff D.-W. (Hrsg.) (2001): Schlüsselkompetenz mündliche Kommunikation. (Sprache und Sprechen Bd. 37). München/Basel: E. Reinhardt Verlag.

Allison, R. (2002): A Foucauldian discourse analysis of the ability of physiotherapy users to participate in goal setting. In: Physiotherapy, 88, 12, S. 766.

Alm, N., Arnott, J. L., & Newell, A. F. (1989). Discourse analysis and pragmatics in the design of a conversation prosthesis. Journal of medical engineering & technology, 13(1-2), 10-12.

Althaus, H. P., Henne, H., & Wiegand, Herbert Ernst. (1980). Lexikon der Germanistischen Linguistik (Vol. 2. Aufl.). Tübingen: Niemeyer.

Alverson, H., & Rosenberg, S. (1990). Discourse analysis of schizophrenic speech: A critique and proposal. Applied Psycholinguistics, 11(02), 167-184.

Ambady, N.; Laplante, D.; Nguyen, T.; Rosenthal, R.; Chaumeton, N.; Levinson, Wendy (2002): Surgeons' tone of voice: a clue to malpractice history. In: Surgery, 132, S. 5-9.

American Medical Association (Hg.) (2004): Guidelines for Physician-Patient Electronic Communications.

American Psychiatric Association (2013): Diagnostic and Statistical Manual of Mental disorders. Fifth Edition DSM-5. American Psychiatric Publishing, Washington DC

Amir, O., & Grinfeld, D. (2011). Articulation rate in childhood and adolescence: Hebrew speakers. Language and speech, 54(Pt 2), 225-240.

Ammentorp, Jette; Mainz, Jan; Sabroe, Svend (2005): Parents' Priorities and Satisfaction With Acute Pediatric Care. In: Archives of Pediatrics Adolescent Medicine, 159, 2, S. 127-131.

Anastos, K., Charney, P., Charon, R. A., Cohen, E., Jones, C. Y., Marte, C., . . . Williams, S. (1991). Hypertension in women: what is really known? The Women's Caucus, Working Group on Women's Health of the Society of General Internal Medicine. Annals of Internal Medicine, 115(4), 287-293.

Anden, Annika; Andersson, Sven O.; Rudebeck, Carl E. (2005): Satisfaction is not all - patients' perceptions of outcome of general practice consultations, a qualitative study. In: BMC Family Practice, 6, 1, S. 43.

Anderson, G.; Feleke, E.; Perski, A. (1999): Patient-perceived quality of life after coronary bypass surgery: Experienced problems and reactions to supportive care one year after the operation. In: Scandinavian Journal of Caring Sciences, 13, 1, S. 11-17.

Anderson, H. (1997): Conversation, language, and possibilities. A postmodern approach to therapy. New York: Basic Books.

Anderson, Harlene (1999): Das therapeutische Gespräch. Der gleichberechtigte Dialog als Perspektive der Veränderung. Stuttgart: Klett-Cotta.

Anderson, J. J. (1980): Communication with Terminal Cancer Patients. In: Patient Counselling and Health Education 2, 28-31.

Anderson, Joan M. (1996): Empowering Patients: Issues and Strategies. In: Social Science & Medicine, 43, 5, S. 697-705.

Anderson, Lynda A.; Sharpe, P. A. (1991): Improving patient and provider communication: A synthesis and review of communication interventions. In: Patient Education and Counseling, 17, S. 99-134.

Anderson, Lynda A.; Zimmerman, Marc A. (1993): Patient and physician perceptions of their relationship and patient satisfaction: A study of chronic disease management. In: Patient Education and Counseling, 20, S. 27-36.

Anderson, Robert M. (1995): Patient empowerment and the traditional medical model. A case of irreconcilable differences? In: Diabetes Care, 18, S. 412-415.

Anderson, Robert M.; Funnell, Martha M.; Butler, P. M.; Arnold, Marilynn S.; Fitzgerald, J. T.; Feste, Catherine C. (1995): Patient empowerment. Results of a randomized controlled trial. In: Diabetes Care, 18, 7, S. 943-949.

Andersen, R.; Urban, Nicole (1999): Involvement in decision-making and breast cancer survivor quality of life. In: Annals of Behavioral Medicine, 21, S. 201-209.

Anderson, Robert M.; Funnell, Martha M. (1999): Theory is the cart, vision is the horse: reflections on research in diabetes patient education. In: Diabetes Educator, S. S43-S51.

Anderson, Robert M.; Funnell, Martha M. (2000): Compliance and adherence are dysfunctional concepts in diabetes care. In: Diabetes Educator, 26, S. 597-604.

Anderson, Robert M.; Funnell, Martha M. (2004): Patient empowerment: reflections on the challenge of fostering the adoption of a new paradigm. In: Patient Education and Counseling, In Press, Corrected Proof.

Anderson, Robert M.; Funnell, Martha M. (2005): The Art of Empowerment: Stories and Strategies for Diabetes Educators. (2nd) : American Diabetes Association.

Anderson, W. Timothy (1982): Behavior in Painful Places: Aspects of the dentist-patient Encounter. PhD Thesis, Boston University.

Anderson, W. Timothy. (1989): Dentistry as an activity system: sequential properties of the dentist-patient encounter. In: David T. Helm, W. Timothy. Anderson, Albert, Jay Meehan, Anne Warfield Rawls, (eds). The interactional order: New directions in the study of social order. New York: Irvington: 81-97

Andreou, C., Bozikas, V. P., Papouliakos, I., Kosmidis, M. H., Garyfallos, G., Karavatos, A., & Nimatoudis, I. (2008). Factor structure of the Greek translation of the Scale for the Assessment of Thought, Language and Communication. The Australian and New Zealand journal of psychiatry, 42(7), 636-642.

Andresen, Helga (1990): "Hamburg ... Reeperbahn". Rekonstruktion eines Mißverständnisses und einer Erzählung in der Interaktion zwischen einem Aphasiker und seiner Therapeutin. In: Ehlich, Konrad; Koerfer, Armin; Redder, Angelika; Weingarten, Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 321-338.

Andrew, J. M. (1970): Recovery from surgery, with and without preparatory instruction, for three coping styles. In: Journal Personality Social Psychology, 15, S. 223-226.

Angelelli, Claudia V. (2004): Medical interpreting and cross-cultural communication. Cambridge [u.a.]: Cambridge Univ. Press.

Angus, L et al (1999): The narrative processes coding system: Research applications and implications for psychotherapy practice, in: Journal of clinical psychology, 55(10), S. 1255-1270.

Anselm, R. (2003): Partner oder Person? Leistungskraft und Grenzen eines Paradigmas. In: Scheibler, Fülöp; Pfaff, Holger: Shared decision-making. Der Patient als Partner im medizinischen Entscheidungsprozeß. Weinheim und München: Juventa. S. 26-33.

Anspach, Renee R. (1988): Notes on Sociology of Medical Discourse: The Language of Case Presentation. In: Journal of Health and Social Behavior, 29, S. 357-375.

Antaki, C. and Rapley, M. (1996): `Quality of life´ talk: The liberal paradox of psychological testing. In: Discourse and Society, 7(3), S. 293-316.

Antaki, C., & Rapley, M. (1996). Questions and answers to psychological assessment schedules: hidden troubles in 'quality of life' interviews. Journal of intellectual disability research : JIDR, 40 (Pt 5), 421-437.

Antaki, Charles (1999) 'Assessing quality of life of persons with a learning disability: How setting lower standards may inflate well-being scores', Qualitative Health Research 9: 437-54

Antaki, Charles, Hanneke Houtkoop-Steenstra, Mark Rapley (2000) '"Brilliant. Next question...": High-grade assessment sequences in the completion of interactional units', Research on Language and Social Interaction 33: 235-62

Antaki, Charles (2001) '"D'you like a drink?" Dissembling language and the construction of an impoverished life', Journal of Language and Social Psychology 20, 196-213

Antaki, Charles (2002) 'Personalised revision of "failed" questions'. Discourse Studies 4: 411-28

Antaki, Charles, Billig, Michael , Edwards, Derek, & Potter, Jonathan. (2003). Discourse Analysis Means Doing Analysis: A Critique Of Six Analytic Shortcomings. Discourse Analysis Online [http://www.shu.ac.uk/daol/previous/v1/n1/index.htm], 1(1). Retrieved from http://extra.shu.ac.uk/daol/articles/v1/n1/a1/antaki2002002.html

Antaki, Charles/ Leudar, Ivan/ Barnes, Rebecca (2004): Trouble in Agreeing on a Client's Problem in a Cognitive-Behavioural Therapy Session. In: Rivista di Psicolinguistica: Studying Social Interaction: The Contribution of Conversation Anaylsis IV. 127-138.

Antaki, Charles/ Leudar, Ivan/ Barnes, Rebecca (2004): Tracking psychotherapeutic agendas with Conversation Analysis. Paper der Konferenz „Recent devolpements in ethnomethodological and conversation-analytic research"

Antaki, Charles/ Barnes, Rebecca/ Leudar, Ivan (2005): Diagnostic formulations in psychotherapy. In: Discourse Studies, 7. S.627-647.

Antaki, Charles (2006) 'Producing a "cognition"', Discourse Studies 8: 9-15

Antaki, Charles, Chris Walton, W.M.L. Finlay (2007) 'How proposing an activity to a person with an intellectual disability can imply a limited identity', Discourse & Society 18: 393-410

Antaki, Charles (2007): Mental-health practitioners' use of idiomatic expressions in summarising clients' accounts. In: Journal of Pragmatics, 39(3). S.527-541.

Antaki, Charles/ Barnes, Rebecca/ Leudar, Ivan (2007): Members' and analysts' interests: formulations in psychotherapy. In: Alexa Hepburn, Sally Wiggins (Eds.): Discursive Research in Practice: New Approaches to Psychology and Interaction. Cambridge: Cambridge University Press, S.166-181.

Antaki, Charles (2008): Formulations in psychotherapy. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S.26-42.

Antaki, C., Finlay, W., Walton, C., & Pate, L. (2008). Offering choices to people with intellectual disabilities: an interactional study. Journal of intellectual disability research : JIDR, 52(12), 1165-1175.

Antaki, C./ Jahoda, A. (2010): Psychotherapists' practices in keeping a session "on-track" in the face of clients' "off-track" talk. In: Communication & Medicine, 7, S. 11-21.

Antaki, Charles: Applying Conversation Analysis to the multiple problems of hearing loss. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 164-167.

Antaki, Charles; Ray Wilkinson (2012) 'Conversation analysis and the study of atypical populations'. In: Jack Sidnell, Tanya Stivers, eds. The Handbook of Conversation Analysis. Wiley-Blackwell: 533-50

Anthonissen, Christine/ Meyer, Bernd (2008): Ärzte fragen – Patienten antworten, oder auch nicht. Kommunikation in einem südafrikanischen Gesundheitsposten für Antiretrovirale Therapie (ART). In: A. Bischoff & B. Meyer (Hg.) Die fremden Krankheiten, die fremden Kranken. Dolmetschen im medizinischen Kontext. In: Curare - Zeitschrift für Ethnomedizin, 31/2.

Anthonissen, Christine/ Meyer, Bernd (2009): Question-answer sequences between doctors and patients in a South African HIV/AIDS-day clinic. In: Stellenbosch Papers in Linguistics PLUS, Vol. 36, 1-34.

Antonovsky, A. (1979): Health, stress, and coping. New perspectives on mental and physical well-being, San Francisco: Jossey-Bass.

Anund, A., Kecklund, G., Peters, B., & Akerstedt, T. (2008). Driver sleepiness and individual differences in preferences for countermeasures. Journal of sleep research, 17(1), 16-22.

Anward, Jan (2003): Own Words: On Achieving Normality through Paraphasias. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.189-210.

Apfelbaum, Birgit; Bischoff, Alexander (2002): Dolmetschtraining als Kommunikationstraining. Anwendungen neuerer Forschungsergebnisse zu Dolmetscheinsätzen im Gesundheitswesen. In: Mitteilungen für Dolmetscher und Übersetzer, 1, S. 12-20.

Appel, Philip R. (2005): Narrative, Pain, and Suffering. In: The New England Journal of Medicine, 353, 15, S. 1637.

Approbationsordnung für Ärzte, ausgegeben zu Bonn am 3. Juli 2002. Bundesgesetzblatt Jahrgang 2002 Teil I Nr. 44, 2405–2435.

Arar, N. H., Wen, L., McGrath, J., Steinbach, R., & Pugh, J. A. (2005). Communicating about medications during primary care outpatient visits: the role of electronic medical records. Informatics in primary care, 13(1), 13-22.

Arbeitskreis PISO (2012) (Hg.) Somatoforme Störungen, Göttingen u.a.: Hogrefe.

Arber, Sara; McKinlay, John; Adams, Ann; Marceau, Lisa; Link, Carol; O'Donnell, Amy (2006): Patient characteristics and inequalities in doctors' diagnostic and management strategies relating to CHD: A video-simulation experiment. In: Social Science & Medicine, 62, 1, S. 103-115.

Arborelius, Elisabeth; Timpka, Toomas (1990): General Practitioners´ Comment on Video Recorded Consultations as an Aid to Understanding the Doctor-Patient Relationship. In: Family Practice, 7, 2, S. 84-90.

Arborelius, Elisabeth; Timpka, Toomas (1991): Comparisons of Patients´ and Doctors´ comment on Video-recorded Consultations. In: Scandinavian Journal of Primary Health Care, 9, S. 71-77.

Arborelius, Elisabeth, Bremberg, Sven, & Timpka, Toomas. (1991). What is Going on When the General Practitioner Doesnït Grasp Situation? Family Practice, 8(1), 3-9.

Arborelius, Elisabeth, Krakau, Ingvar, & Bremberg, Sven. (1992). Key Factors in Health Counselling in the Consultation. Family Practice, 9(4), 488-493.

Arborelius, Elisabeth; Bremberg, Sven (1992): What Can Doctors Do to Achieve a Successfull Consultation? Videotaped Interviews Analysed by the "Consultation Map" Method. In: Family Practice, 9, 1, S. 61-66.

Arborelius, Elisabeth; Timpka, Toomas; Nyce, James M. (1992): Patient comment on video-recorded consultations - the "good" GP and the "bad". In: Scandinavian Journal of Social Medicine, 20, 4, S. 213-216.

Arborelius, Elisabeth; Bremberg, Sven (1992): What does a human Relationship with the Doctor mean? In: Scandinavian Journal of Primary Health Care, 10, S. 163-169.

Arborelius, Elisabeth; Bremberg, Sven (1994): Prevention in practice. How do general practitioners discuss life-style issues with their patients? In: Patient Education and Counseling, 23, S. 23-31.

Arborelius, Elisabeth; Österberg, Eva (1995): How do GPs discuss subjects other than illness? In: Patient Education and Counseling, 25, S. 257-268.

Arborelius, Elisabeth; Peterson, Barbara (1996): Smoking Discussions at the Child Health Clinic. A Passive, an Advisory or a Judgement Approach? In: Scandinavian Journal of Caring Sciences, S. 169-174.

Arbuckle, T. Y., & Gold, D. P. (1993). Aging, inhibition, and verbosity. Journal of gerontology, 48(5), P225-232.

Arbuckle, T. Y., Nohara-LeClair, M., & Pushkar, D. (2000). Effect of off-target verbosity on communication efficiency in a referential communication task. Psychology and aging, 15(1), 65-77.

Arbuckle, T. Y., Pushkar, D., Bourgeois, S., & Bonneville, L. (2004). Off-target verbosity, everyday competence, and subjective well-being. Gerontology, 50(5), 291-297.

Ariss, Steven M. (2009): Asymmetrical knowledge claims in general practice consultations with frequently attending patients: Limitations and opportunities for patient participation. In: Social Science & Medicine, 69, 6, S. 908-919.

Arlow, J. A. (1995). Stilted listening: psychoanalysis as discourse. The Psychoanalytic quarterly, 64(2), 215-233.

Arminen, Ilkka (1996) 'On the moral and interactional relevancy of self-repairs for life stories of members of Alcoholics Anonymous', Text 16: 449-80

Arminen, Ilkka (1998): Therapeutic interaction: a study of mutual help in the meetings of Alcoholics Anonymous. Helsinki: The Finnish Foundation for Alcohol Studies.

Arminen, Ilkka (1998) 'Sharing experiences: doing therapy with the help of mutual references in meetings of Alcoholics Anonymous', The Sociological Quarterly, 39, 3, 491-515.

Arminen, Ilkka (2000) 'On the context sensitivity of institutional interaction', Discourse & Society 11: 435-58

Arminen, Ilkka (2001) 'Closing of Turns in the Meetings of Alcoholics Anonymous: Members' Methods for Closing "Sharing Experiences"', Research on Language and Social Interaction, 34: 211-51

Arminen, Ilkka, Perälä, Riikka. (2002) 'Multiprofessional team work in 12-step treatment'. Nordiska Alkohol Tidskrift 19: [English supplement] pp.18-32

Arminen, I (2004): Second stories: The salience of interpersonal communication for mutual help in Alcoholocs Anonymous. In: Journal of Pragmatics, 36(2), S. 319-347.

Arminen, I. (2005): Institutional interaction: Studies of Talk at Work. Ashgate: Aldershot.

Armson, J., Kiefte, M., Mason, J., & De Croos, D. (2006). The effect of SpeechEasy on stuttering frequency in laboratory conditions. Journal of fluency disorders, 31(2), 137-152.

Armstrong, David (1984): The Patients View. In: Social Science & Medicine, 18, 9, S. 737-744.

Armstrong, David (1987): Sagen und Hören: Das Problem der Sicht des Patienten. In: Hahn, Alois; Kapp, Volker: Selbstthematisierung und Selbstzeugnis: Bekenntnis und Geständnis. Frankfurt am Main: Suhrkamp. S. 193-207.

Armstrong, David (2002): Clinical autonomy, individual and collective: the problem of changing doctors' behaviour. In: Social Science & Medicine, 55, 10, S. 1771-1777.

Armstrong, David. (2003). Outline of Sociology as applied to Medicine (Vol. 5th). London: Arnold Publishers.

Armstrong, David (2005): The myth of concordance: response to Stevenson and Scambler. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 9, 1, S. 23-27.

Armstrong, David (2006): Time and space in the consultation: a history of the doctor-patient encounter in general practice. London.

Armstrong, M. S., & McConaghy, N. (1977). Allusive thinking, the Word Halo and verbosity.

Psychological Medicine, 7(3), 439-445.
Arnhold, R. G., & Pike, M. C. (1968). Patients and prescriptions: Understanding medical instructions. Journal of Tropical Pediatrics, 14, 10-14.
Arnhold, R. G.; Pike, M. C. (1968): Patients and prescriptions: Understanding medical instructions. In: Journal of Tropical Pediatrics, 14 , S. 10-14.
Arnhold, R. G.; Adebonojo, F. O.; Callas, E. R.; Callas, J.; Carte, E.; Stein, R. C. (1970): Patients and prescriptions: Comprehension and compliance with medical instructions in a suburban pediatric practice. In: Clinical Pediatrics, 9, S. 648-651.
Arnold, Stephanie J.; Koczwara, Bogda (2006): Breaking Bad News: Learning Through Experience. In: Journal of Clinical Oncology, 24, 31, S. 5098-5100.
Aronsson, Karin/Sätterlund-Larsson, Ullabeth (1987): Politeness strategies and and doctor-patient communication: On the social choreography of collaborative thinking. In: Journal of Language and Social Psychology, 6, 1, S. 1-27.
Aronsson, Karin/Rundström, Bengt (1988): Child discourse and parental control in paediatric consultations. In: Text, 8, 3, S. 159-189.
Aronsson K, Rundström B. Cats, dogs and sweets in the clinical negotiation of reality: on politeness and coherence in pediatric discourse. Language in Society 1989; 18: 483–504.
Aronsson, Karin (1991): Facework and control in multiparty talk: A paediatric case study. In: Marková, Ivana/Foppa, Klaus (eds.): Asymmetries in dialogue. New York: Harvester, S. 49-74.
Aronsson, Karin/Cederborg, Ann-Christin (1994): Conarration and voice in family therapy: Voicing, devoicing and orchestration. In: Text, 14, 3, S. 344-370.
Aronsson, Karin/Rindstedt, Camilla (2011): Alignments and facework in paediatric visits: Toward a social choreography of multiparty talk. In: Candlin, Christopher N./Sarangi, Srikant (eds.): Handbook of communication in organisations and professions. Berlin/Boston: De Gruyter Mouton, S. 121-142.
Arora, Neeraj K. (2000): Impact of physician behaviors on patient outcomes: An evaluation of the patient's perceptions. Madison: University of Wisconsin.
Arora, Neeraj K.; McHorney, Coleen A. (2000): Patient preferences for medical decision making: Who really wants to participate? In: Medical Care, 38, S. 335-341.
Arora, Neeraj K.; Ayanian, J. Z.; Guadagnoli, Edward (2001): Facilitating patient participation in medical decision-making: An evaluation of constructs of the transtheoretical model of behavior change. Atlanta, Georgia. (Annual Meeting of the Academy for Health Services Research and Health Policy)
Arora, Neeraj K. (2003): Interacting with cancer patients: the significance of physicians' communication behavior. In: Social Science & Medicine, 57 , S. 791-806.
Arribas-Ayllon, Michael; Sarangi, Srikant; Clarke, Angus (2008): The micropolitics of responsibility vis-a-vis autonomy: parental accounts of childhood genetic testing and (non)disclosure. In: Sociology of Health & Illness, 30, 2, S. 254-271.
Arroll, B.; Goodyear-Smith, F.; Kerse, N.; Fishman, T.; Gunn, J. (2005): Effect of the addition of a "help" question to two screening questions on specificity for diagnosis of depression in general practice: diagnostic validity study. In: British Medical Journal, 331, 7521, S. 884.
Ascher, Lisbeth. (1999). Pflege als Begegnung. Eine Krankenschwester erzählt aus ihrem Leben. Wien: Facultas.
Ashbury, Fredrick D.; Iverson, Donald C.; Kralj, Boris (2001): Physician Communication Skills: Results of a Survey of General/Family Practitioners in Newfoundland. In: Medical Education online http://www.med-ed-online.org/res00014.htm, S. 1-11.

Ashmore, Malcolm, Katie MacMillan, Steven D.Brown (2004) 'It's a scream: professional hearing and tape fetishism' , Journal of Pragmatics 36:349 -74

Askew, G./Pearson, K.W./Cryer, D. (1990): Informed consent. Can we educate patients? In: J. roy. Coll. Surg. 35 (1990), 308-310.

Aspegren, Knut (1999): BEME Guide No. 2: Teaching and learning communication skills in medicine - a review with quality grading of articles. In: Medical Teacher, 21, 6, S. 563-570.

Aspegren, Knut; Lonberg-Madsen, P. (2005): Which basic communication skills in medicine are learnt spontaneously and which need to be taught and trained? In: Medical Teacher, 27, 6, S. 539-543.

Astin, John A.; Shapiro, Shauna L.; Eisenberg, David M.; Forys, Kelly L. (2003): Mind-Body Medicine: State of the Science, Implications for Practice. In: The Journal of the American Board of Family Practice, 16, 2, S. 131-147.

Atkinson, J. Maxwell (1978) Discovering suicide: studies in the social organization of sudden death. London: Macmillan

Atkinson, Paul; Heath, Christian (1981): Medical Work: Realities and Routine. Farnborough: Gower.

Atkinson, J. Maxwell. (1982). Understanding formality: the categorization and production of "formal" interaction. British Journal of Sociology(33), 86-117.

Atkinson, J. Maxwell, & Heritage, John C. (1984). Structures of social action. Studies in Conversation Analysis. Cambridge: Cambridge University Press.

Atkinson, Paul (1995): Medical Talk and Medical Work. The Liturgy of the Clinic. London: Sage.

Atkinson, Paul; Heath, Christian (1995): Medical Work: Realities and Routine. London: Sage.

Atkinson, Paul (1999): Medical discourse, evidentiality and the construction of professional responsibility. In: Sarangi, Srikant/Roberts, Celia (eds.): Talk, work and institutional order: Discourse in medical, mediation and management settings. Berlin/New York: Mouton de Gruyter, S. 75-107.

Atkinson, Paul (2004): The discursive construction of competence and responsibility in medical collegial talk. In: Communication & Medicine, 1, 1, S. 13-23.

Auer, Peter; Barbara Rönfeldt (2004) ‘Prolixity as adaptation: Prosody and turn-taking in German conversation with a fluent aphasic’. In E. Couper-Kuhlen, C. E. Ford, eds., Sound patterns in interaction: Cross-linguistic studies from conversation. Amsterdam: John Benjamins: 171 – 200

Auerbach, Stephen M. (2001): Do patients want control over their own health care? A review of measures, findings and research issues. In: Journal of Health Psychology, 6, S. 191-203.

Aujoulat, Isabelle; D'Hoore, William; Deccache, Alain (2006): Patient empowerment in theory and practice: polysemy or cacophony? A review. Elsevier Editorial System(tm) for Patient Education and Counseling.

Aujoulat, Isabelle, D'Hoore, William, & Deccache, Alain. (2007). Patient empowerment in theory and practice: polysemy or cacophony? Patient Education and Counseling, 66(1), 13-20.

Aujoulat, Isabelle; Marcolongo, Renzo; Bonadiman, Leopoldo; Deccache, Alain (2008): Reconsidering patient empowerment in chronic illness: A critique of models of self-efficacy and bodily control. In: Social Science & Medicine.

Australian Goverment, National H. a. M. R. C. (Hg.)(2004): Communicating with Patients: Advice for medical practitioners. Commonwealth of Australia.

Avan, B. I.; Raza, Syed A.; Afridi, H. R. (2005): Residents' perceptions of communication skills in postgraduate medical training programs of Pakistan. In: 51, 2, S. 85-91.

Awé, C.; Lin, S. J. (2003): A patient empowerment model to prevent medication errors. In: Journal of Medical Systems, 27, S. 503-517.

Ayanian, J. Z.; Epstein, A. M. (1991): Differences in the use of procedures between women an men hospitalized for coronary heart disease. In: New Zealand Medical Journal, 325, S. 221-225.

ÄZ (2002): Ärzte sprechen etwa 11 Minuten mit Patienten. Studie über Konsulationsdauer in sechs europäischen Ländern: Schweiz an der Spitze, Deutschland Schlusslicht. In: Ärzte Woche, S. 9-9.

Azoulay, Elie; Chevret, Sylvie; Leleu, Ghislaine; Pochard, Frederic; Barboteu, Michel; Adrie, Christophe; Canoui, Pierre; Le Gall, Jean R.; Schlemmer, Benoit (2000): Half the families of intensive care unit patients experience inadequate communication with physicians. In: Critical Care Medicine, 28, 8, S. 3044-3049.

Bäärnhielm, S. (2000): Clinical encounters with different illness realities. Qualitative studies of somatization and illness meaning among Swedish and Turkish-born women encountering local health care services in Western Stockholm. Stockholm: Karolinska Institute, Department of Public Health Sciences, Division of Psychosocial Factors and Health.

Bäärnhielm, S.; Ekblad, S. (2000): Turkish migrant women encountering health care in Stockholm: a qualitative study of somatization and illness meaning. In: Cult Med Psychiatry, 24, 4, S. 431-452.

Babur, Ezel/ Kroffke, Solveig/ Meyer, Bernd (2008): Aspekte der Kommunikation in der logopädischen Diagnostik mit ein- und mehrsprachigen Kindern. In: Arbeiten zur Mehrsprachigkeit, Nr. 85. Sonderforschungsbereich Mehrsprachigkeit: Universität Hamburg [mit Ezel Babur und Solveig Kroffke].

Bachman, John W. (2003): The Patient-Computer Interview: A Neglected Tool That Can Aid the Clinician. In: Mayo Clin Proc, 78, 1, S. 67-78.

Bachmann C, Hölzer H, Dieterich A et al (2009): Longitudinales, bologna-kompatibles Modell-Curriculum „Kommunikative und Soziale Kompetenzen“: Ergebnisse eines interdisziplinären Workshops deutschsprachiger medizinischer Fakultäten. GMS Z Med Ausbild 26:Doc38-

Back, Anthony L.; Arnold, Robert M.; Tulsky, James A.; Baile, Walter F.; Fryer-Edwards, Kelly A. (2003): Teaching Communication Skills to Medical Oncology Fellows. In: Journal of Clinical Oncology, 21, 12, S. 2433-2436.

Back, Anthony L.; Baile, Walter (2003): Communication Skills: Myths, Realities, and New Developments. In: Supportive Oncology, 1, 3, S. 169-171.

Back AL, Arnold RM, Baile WF et al (2007): Efficacy of communication skills training for giving bad news and discussing transitions to palliative care. Arch Internal Med 167:453–460.

Back, Anthony L.; Arnold, Robert M.; Baile, Walter F.; Tulsky, James A.; Barley, Gwyn E.; Pea, Roy D.; Fryer-Edwards, Kelly A. (2009): Faculty Development to Change the Paradigm of Communication Skills Teaching in Oncology. In: Journal of Clinical Oncology.

Back, Anthony L.; Arnold, Robert M.; Tulsky, James A. (2009): Mastering Communication with Seriously Ill Patients: Balancing Honesty with Empathy and Hope. Cambridge University Press.

Badner, N. H./Nielson, W. R./Munk, S./Kwiatkowska, C./Gelb, A. W. (1990): Preoperative anxiety: detection and contributing factors. In: Can J Anaesth, 1990. 37: 444-447.

Badura, Bernhard; Schellschmidt, Henner (1999): Bürgerorientierung im Gesundheitswesen. Herausforderung und Chance für das Arzt-Patienten-Verhältnis. In: Feuerstein,

Günther; Kuhlmann, Ellen: Neopaternalistische Medizin. Der Mythos der Selbstbestimmung im Arzt-Patient-Verhältnis. Bern: Verlag Hans Huber. S. 153-162.

Baggens, C. (2001). What they talk about: conversations between child health centre nurses and parents. [Evaluation Studies]. Journal of Advanced Nursing, 36(5), 659-667.

Bahrs, Ottomar (1985): Der Krampfanfall als kommunikatives Geschehen. In: Hallen, O.; Meyer-Wahl, J. G.; Braun, J.: Epilepsie 83. Genetik und Diagnostik der Epilepsien. Reinbek: Einhorn Press. S. 237-250.

Bahrs, Ottomar; Köhle, M. (1989): Das doppelte Verstehensproblem - Arzt-Patient-Interaktion in der Hausarztpraxis. In: Neubig, Herbert: Die Balint-Gruppe in Klinik und Praxis. Berlin: Springer. S. 103-130.

Bahrs, Ottomar; Köhle, M. (1989): Hausarzt und Patient im Gespräch. In: Niedersächsisches Ärzteblatt, 18, S. 34-35.

Bahrs, Ottomar; Köhle, M. (1990): Die Strukturierung der Arzt-Patient-Beziehung im Erstgespräch. Analyse auf der Basis von Videoaufzeichnungen in Hausarztpraxen. In: Medicina Generalis Helvetica, 10, 3, S. 19-27.

Bahrs, Ottomar; Köhle, M.; Wüstenfeld, G. B. (1990): Der Erstkontakt in der Allgemeinpraxis. Die Beziehung zwischen Hausarzt und Patient als psychosoziale Interaktion. In: Neubig, Herbert: Die Balint-Gruppe in Klinik und Praxis. Berlin: Springer. S. 181-202.

Bahrs, Ottomar, Köck, M., & Wüstenfeld, G. B. (1990). Diagnosis in general practice - videotapes of doctor-patient interaction. Allgemeinmedizin, 19, 86-93.

Bahrs, Ottomar; Szecsenyi, Joachim (1993): Patientensignale - Arztreaktionen. Analyse von Beratungsgesprächen in Allgemeinpraxen. In: Löning, Petra; Rehbein, Jochen: Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. Berlin [u.a.]: de Gruyter. S. 1-26.

Bahrs, Ottomar, Gerlach, Ferdinand M., & Szecsenyi, Joachim. (1994). Rationalitäten in der Medizin und deren Rekonstruktion im Qualitätszirkel. Jahrbuch für Kritische Medizin, 22, 96-118.

Bahrs, Ottomar (1994): Vom Schwindel zum Schwindeln. Analyse eines Beratungsgesprächs im Hausärztlichen Qualitätszirkel. In: Redder, Angelika; Wiese, Ingrid: Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag. S. 241-276.

Bahrs, Ottomar; Fischer-Rosenthal, Wolfram; Szecsenyi, Joachim (1996): Interaktion in der Arztpraxis und ihre diskursive Einholung im Qualitätszirkel. In: Bahrs, Ottomar; Fischer-Rosenthal, Wolfram; Szecsenyi, Joachim: Vom Ablichten zum Im-Bilde-Sein: Video-Dokumentation von Arzt-Patient-Gesprächen im ärztlichen Qualitätszirkel. Würzburg: Königshausen & Neumann. S. 7-26.

Bahrs, Ottomar, & Hesse, E. (1996). Das Motivationsgespräch - Chancen der Selbsthilfeförderung im Rahmen der ärztlichen Sprechstunde. In Ottomar Bahrs, Wolfram Fischer-Rosenthal & Joachim Szecsenyi (Eds.), Vom Ablichten zum Im-Bilde-Sein: Video-Dokumentation von Arzt-Patient-Gesprächen im ärztlichen Qualitätszirkel (pp. 219-260). Würzburg: Königshausen & Neumann.

Bahrs, Ottomar (1998): Methodologische Überlegungen zur Bedeutung komplementärer Verfahren in der Hausarzt-Patienten-Interaktion. In: Konitzer, Martin: Zur interaktiven Bedeutung der komplementären Verfahren in der hausärztlichen Praxis. Frankfurt-Berlin-Bern-New York-Paris-Wien: Peter Lang. S. 45-65.

Bahrs, Ottomar; Pohl, Dirk (1999): EUROCOM - Eine vergleichende Analyse zur Hausarzt-Patient-Interaktion in 6 europäischen Ländern. In: Berichtsheft der Arbeitsgruppe Sozialmedizin und Allgemeinmedizin in der Deutschen Gesellschaft für Sozialmedizin und Prävention, 8, 1/2, S. 1-15.

Bahrs, Ottomar; Pohl, Dirk (2002): Interaktionsaspekte des Verschreibungsprozesses in der Allgemeinpraxis. In: Zeitschrift für Allgemeinmedizin, 78, S. 140-144.
Bahrs, Ottomar (2003): Mein Hausarzt hat Zeit für mich – Wunsch und Wirklichkeit. Ergebnisse einer europäischen Gemeinschaftsstudie. In: GGW, 3, 1, S. 17-23.
Bahrs, Ottomar (2003): Überdeterminierung des Hörens - Alltag des Hausarztes erfordert biopsychosoziales Konzept. In: Psychoneuro - Zeitschrift für Praxis und Klinik, 5, S. 212-216.
Bahrs, Ottomar (2005): Die Re-Inszenierung des Sprechstundenalltags - Videoaufzeichnungen aus der hausärztlichen Praxis - ein Überblick. In: Zeitschrift für Allgemeinmedizin, 6, S. 237-242.
Bahrs, Ottomar; Heim, S.; Kalitzkus, Vera; Matthiessen, P.; Meister, P.; Müller, H. (2007): Salutogenesis in General Practice. How to use the Potential of Doctor-Patient-Communication to Promote Health. (2nd Conference on Making Sense of: Health, Illness and Disease)
Bahrs, Ottomar; Heim, Susanne; Kalitzkus, Vera; Matthiessen, Peter F.; Meister, Peter; Müller, Hermann (2007): Salutogenetische Orientierung in der hausärztlichen Praxis: Qualitätszirkel als Fortbildungs- und Forschungsinstrument. In: Balint, 8, S. 9-15.
Bahrs, Ottomar; Matthiessen, Peter F. (2007): Gesundheitsfördernde Praxen - Die Chancen einer salutogenetischen Orientierung in der hausärztlichen Praxis. Bern: Hans Huber.
Baile, Walter F.; Buckman, Robert; Lenzi, Renato; Glober, Gary; Beale, Estela A.; Kudelka, Andrzej P. (2000): SPIKES--A Six-Step Protocol for Delivering Bad News: Application to the Patient with Cancer. In: The Oncologist, 5, 4, S. 302-311.
Baile, Walter F.; Kudelka, Andrzej P. et al. (2000): Communication skills training in oncology. Description and preliminary outcomes of workshops on breaking bad news and managing patient reactions to illness. In: Cancer, 86, 5, S. 887-897.
Bain, D. J. G. (1976): Doctor-Patient-Communication in General Practice Consultations. In: Medical Education 10, 125-131.
Bain, D. J. (1979). The content of physician/patient communication in family practice. The Journal of Family Practice, 8(4), 745-753.
Baker, C. F., Garvin, B. J., Kennedy, C. W., & Polivka, B. J. (1993). The effect of environmental sound and communication on CCU patients' heart rate and blood pressure. Research in nursing & health, 16(6), 415-421.
Baker, Laurence H.; Keller, Vaughn (2002): Connected: Communicating and Computing in the Examination Room. In: ICOM The Journal of Clinical Outcomes Management, 9, 11, S. 621-624.
Bakker, D. A.; Fitch, M. I.; Gray, Richard; Reed, E.; Bennett, J. (2001): Patient-health care provider communication during chemotherapy treatment: The perspectives of women with breast cancer. In: Patient Education and Counseling, 43, S. 61-71.
Baldaszti, Erika. (2003). Soziale Exklusion und Gesundheit von MigrantInnen in Österreich (pp. 53): Ludwig Boltzmann Institut für Frauengesundheitsforschung.
Bales, Robert F. (1950): Interaction process analysis. Cambridge: Addison-Wesley.
Balint, Enid. (1969). The possibilities of patient-centered medicine. Journal of the Royal College of General Practitioners, 17, 269-276.
Balint, E./ Norell, J. S. (eds.) (1977): Fünf Minuten pro Patient. Eine Studie über die Interaktionen in der algemeinärztlichen Praxis. Frankfurt.
Balint, Enid; Luban-Plozza, Boris (1978): Balint-Methode in der medizinischen Ausbildung. Patientenbezogene Medizin. Stuttgart: Gustav Fischer.
Balint, M. (1991): Der Arzt, sein Patient und die Krankheit, Stuttart: Klett-Cotta.

Ball, J. / Lohaus, A. (2010): Kindliche Krankheitskonzepte. Ein Überblick zur Forschungslage, in: Zeitschrift für Gesundheitspsychologie, 18 (1). Göttingen: Hogrefe, 3-12.

Ball, W. L. (1974). Improving patient compliance with therapeutic regimens. Canadian Medical Association Journal, 111, 268-282.

Balzer, Frank (2009): Experten-Laien Kommunikation in der präklinischen Notfallmedizin. Wiss. Staatsprüfung für Lehramt, Univ. Mannheim

Bänninger-Huber, Eva (1992): Prototypical affective microsequences in psychotherapeutic interactions. In: Psychotherapy Research, 2, 4, S. 291-306.

Bänninger-Huber, Eva (1996): Mimik, Übertragung, Interaktion: Die Untersuchung affektiver Prozesse in der Psychotherapie. Bern: Hans Huber.

Bappert, L. (1980): Der Arzt und Patient als Ratsuchender. Reinbek: Rowohlt.

Baraldi, Claudio, & Gavioli, Laura. (2007). Dialogue Interpreting as Intercultural Mediation: An Analysis in Healthcare Multicultural Settings. In Marion Grein & Edda Weigand (Eds.), Dialogue and Culture (pp. 155-175). Amsterdam, Netherlands: Benjamins.

Barber, B. (2007): Communication between doctor and patient. What compliance research shows. In: Georgetown University Round Table on Languages and Linguistics. S. 119-125.

Barber, Nick; Barry, Christine; Bradley, Colin; Britten, Nicky; Stevenson, Fiona (1998): Improving doctor-patient communication about drugs. In: Patient Education and Counseling, 34, Supplement 1, S. 35-35.

Barbrow, Austin S.; Mattson, Marifran (2003): Theorizing About Health Communication. In: Thompson, Theresa L.; Dorsey, Alicia; Miller, Katherine I.: Handbook of health communication. New Jersey. S. 35-62.

Barch, D., & Berenbaum, H. (1994). The relationship between information processing and language production. Journal of abnormal psychology, 103(2), 241-250.

Barch, D. M., & Berenbaum, H. (1997). Language generation in schizophrenia and mania: the relationships among verbosity, syntactic complexity, and pausing. J Psycholinguist Res. 1997 Jul;26(4):401-12.

Barch, D. M., & Berenbaum, H. (1997). The effect of language production manipulations on negative thought disorder and discourse coherence disturbances in schizophrenia. In: Procedia - Social and Behavioral Sciences, Volume 32, 2012, Pages 288–295

Bargfrieder, Ute; Birner, Katrin; Eger-Braunstein, Elisabeth; Fereberger, Barbara; Oswald, Ulrike; Thalamer, Verena; Wallisch, Annette Freidl, Wolfgang (Hg.) (2001): Kooperation: Status quo - Gründe für Veränderungen , theoretische Hintergründe und Ausblicke in die Zukunft. MEDCOM.

Barkey, E. (1983): Ärztliche Gespräche in einer gynäkologischen Praxis. Eine dialoganalytische Studie. Diss. Münster.

Barnes, Marian; Bowl, Ric (2001): Taking over the asylum. Empowerment and mental health. Hampshire/New York: Palgrave.

Barnes, Rebecca (2005): Conversation analysis: a practical resource in the health care setting. In: Medical Education, 39, 1, S. 113-115.

Barnes, Rebecca. (2007). Formulations and the Facilitation of Common Agreement in Meetings Talk. Text & Talk: An Interdisciplinary Journal of Language, Discourse & Communication Studies, 27(3), 273-296.

Barnes, S., & Armstrong, E. (2010). Conversation after right hemisphere brain damage: motivations for applying conversation analysis. Clinical linguistics & phonetics, 24(1), 55-69.

Barnes SE, Candlin CN, Ferguson A.(2013): Aphasia and topic initiation in conversation: a case study. International Journal of Language & Communication Disorders 48(1):102-14.

Barnett, Jacqueline M. (2007). The Function of Norms in Doctor-Patient Communication (Vol. 68, pp. 27-27): Pennsylvania State U.

Barrere, C. C. (2007). Discourse analysis of nurse-patient communication in a hospital setting: implications for staff development. Journal for nurses in staff development: JNSD : official journal of the National Nursing Staff Development Organization, 23(3), 114-122; quiz 123-114.

Barrett, R. J. (2004). Space, repetition and collective interlocution: Psychiatric interviews in a Borneo longhouse. Communication & Medicine, 1(1), 25-34.

Barrett, Stephen (2009): Doctor-Patient Communication. S.1-3. Online verfügbar auf: http://www.quackwatch.org/02ConsumerProtection/commtips.html

Barrios, L., Tsuda, S., Derevianko, A., Barnett, S., Moorman, D., Cao, C. L., Jones, D. B. (2009). Framing family conversation after early diagnosis of iatrogenic injury and incidental findings. Surg Endosc. 2009 Nov;23(11):2535-42.

Barroso, Julie, Gollop, C., Sandelowski, Margarete, Meyiiell, J., Pearce, P., & Collins, L. (2003). The challenge of searching for atid retrieving qualitative studies. Western Journal of Nursing Research, 25(2), 153-178.

Barrows, H. S. (1993): An overview of the uses of standardized patients for teaching and evaluating clinical skills. In: Academic Medicine, 68: 443-453.

Barry, Christine A.; Bradley, Colin P.; Britten, Nicky; Stevenson, Fiona A.; Barber, Nick (2000): Patients´ unvoiced agendas in general practice consultations: qualitative study. In: British Medical Journal, 320, S. 1246-1250.

Barry, Christine A.; Stevenson, Fiona A.; Britten, Nicky; Barber, Nick; Bradley, Colin P. (2001): Giving voice to the lifeworld. More humane, more effective medical care? A qualitative study of doctor-patient communication in general practice. In: Social Science & Medicine, 53 , S. 487-505.

Barsky, A. J. (1981): Hidden reasons some patients visit doctors. In: Annals of Internal Medicine, 94, S. 492-498.

Barsky, A.J. / Borus, J.F. (1999): Functional somatic syndromes, in: Annals of Internal Medicine, 130, 11, 910-921.

Barsky, A.J. / Ettner, S.L. / Horsky, J. / Bates, D.W. (2001): Ressource utilization of patients with hypochondriacal health anxiety and somatization, in: Medical Care, 39, 7, 705-715.

Barsky, A.J. / Orav, E.J. / Bates, D.W. (2005): Somatization increases medical utilization and costs independent of psychiatric and medical comorbidity, in: Archives of General Psychiatry, 62, 8, 903-910.

Barth J, Lannen P (2010): Efficacy of communication skills training courses in oncology: a sys-tematic review and meta-analysis. Annals Oncol 22:1030–1040.

Barth, A., & Küfferle, B. (2001). Die Entwicklung eines Sprichworttests zur Erfassung konkretistischer Denkstörungen bei schizophrenen Patienten. Der Nervenarzt, 72(11), 853-858.

Barthelemy, J. M. (2006). Importance and extension of the qualitative approach in phenomeno-structural method in psychopathology. Bulletin de la Societe des sciences medicales du Grand-Duche de Luxembourg(2), 249-264.

Barthes, Roland. (1988). Semiologie und Medizin. In Roland Barthes (Ed.), Das semiologische Abenteuer (pp. 210-220). Frankfurt/Main: Suhrkamp.

Bartlett, Gillian; Blais, Regis; Tamblyn, Robyn; Clermont, Richard J.; MacGibbon, Brenda (2008): Impact of patient communication problems on the risk of preventable adverse

events in acute care settings. In: Canadian Medical Association Journal, 178, 12, S. 1555-1562.
Bartolo, P. A. (2002). Communicating a diagnosis of developmental disability to parents: multiprofessional negotiation frameworks. Child: care, health and development, 28(1), 65-71.
Barton, Ellen L. (2000). The Interactional Practices of Referrals and Accounts in Medical Discourse: Expertise and Compliance. Discourse Studies: An Interdisciplinary Journal for the Study of Text and Talk, 2(3), 259-281.
Barton, Ellen (2011): Speaking for another: Ethics-in-interaction in medical encounters. In: Candlin, Christopher N./Sarangi, Srikant (eds.): Handbook of communication in organisations and professions. Berlin/Boston: De Gruyter Mouton, S. 215-234.
Barton, Ellen (2004): Discourse Methods and Critical Practice in Professional Communication: The Front-Stage and Back-Stage Discourse of Prognosis in Medicine. In: Journal of Business and Technical Communication, 18, 1, S. 67-111.
Barton, Ellen (2005): Institutional policies, professional practice, and the discourse of end-of-life discussions in American medicine. In: Journal of Applied Linguistics, 2, S. 249-267.
Barton, Ellen, Aldridge, Matthew, Trimble, Thomas, & Vidovic, Justin. (2005). Structure and Variation in End-of-Life Discussions in the Surgical Intensive Care Unit. Communication & Medicine: An Interdisciplinary Journal of Healthcare, Ethics & Society, 2(1), 3-20.
Barton, Ellen (2006): Medical Speciality Encounters. In: Brown, Keith: Encyclopedia of Language & Linguistics. (2nd) Oxford: Elsevier.
Barton, Ellen (2006): Trajectories of Alignment and the Situated Ethics of End-of-Life Discussions in American Medicine. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 23-42.
Barton, Ellen (2007): Situating end-of-life decision making in a hybrid ethical frame. In: Communication and Medicine,2. S.131-140.
Barton, Ellen (2008): Further contributions from the ethical turn in composition/rhetoric: Analyzing ethics in interaction. In: College Composition and Communication, 59, S. 596-632.
Bartsch, A., Witt, E., & Marks, M. (1995). [The influence of information and communication in the orthodontic consultation and treatment visit. II. The communication style and compliance]. Fortschritte der Kieferorthopadie, 56(1), 7-15.
Bartsch, E. (1994). Sprechen, Führen, Kooperieren in Betrieb und Verwaltung. Kommunikation in Unternehmen. München/Basel.
Bartsch, Elmar (2002): Gibt es Alternativen zum Modell "Therapie" bei der Behandlung von Verständigungs- und Kommunikationsstörungen? In: Fiehler, Reinhard: Verständigungsprobleme und gestörte Kommunikation. Radolfzell: Verlag für Gesprächsforschung. S. 80-96.
Basler, Heinz-Dieter/Franz, Carmen/Kröner-Herwig, Birgit/Rehfisch, Hans-Peter (Hg.) (1999): Psychologische Schmerztherapie. Grundlagen, Diagnostik, Krankheitsbilder, Behandlung. 4. korrigierte und erweiterte Auflage, Berlin: Springer.
Bates, B./Bickley, L. S./Hoekelman, R. A. (1995): Physical Examination and History Taking. Philadelphia: Lippincott.
Bauer, Hartwig (2005): Patient oder Kunde – Wandel in der Arzt-Patienten-Beziehung?
Bauer, Irmentraud, Hermeking, Claudia, & Wenzel, Wiltrud. (1983). Kommunikationsanalytische Untersuchung zum Arzt-Patienten-Gespraech in der psychosomatischen Visite.

Bauer, Irmentraud, Hermeking, Claudia, & Wenzel, Wiltrud. (1983). Mittel der Gesprächssteuerung in der psychosomatischen Visite: eine frequenzanalytische Untersuchung. Konstanz: Universität Koonstanz, Abt. Soz.-Psychol.

Bauernfeind, Detlef; Zoethout, Hans (1999): Einführung der Pflegevisite in der Anästhesie. Organisation und Umsetzungsmöglichkeiten. In: Die Schwester / Der Pfleger, 38, 4, S. 326-329.

Bauer-Wittmund, T. (1996): Lebensgeschichte und subjektive Krankheitstheorien, Frankfurt a. M.: VAS.

Bauman, Adrian E.; Fardy, H. J.; Harris, Peter G. (2003): Getting it right: why bother with patient-centred care? In: The Medical Journal of Australia, 179, 5, S. 253-256.

Baumann, C.; Mann, Frido; Pfeiffer, Wolfgang M. (1980): Gesprächsleitfaden für ärztliche Gesprächsführung bei der Aufklärung von Patienten vor Operationen in der Orthopädie. Münster.

Baumgartinger, B./Sator, M./Binder, E.C./Pobaschnig, G. (2002): Metapherngebrauch in der Beschreibung von Brustschmerzen. In: Wiener Linguistische Gazette 70-71/2002, Institut für Sprachwissenschaft der Universität Wien, 5-27.

Baumgartinger-Seiringer, Barbara. (2003). Interaktive Bearbeitung von Schmerz- bzw. Krankheitsdarstellungen - eine feministisch-kritisch diskursanalytische Untersuchung an Anamneseinterviews mit Patientinnen mit Beschwerden im Thoraxbereich (pp. 133). Wien.

Baumgartner, Kari Lynne. (1999). How Physicians and Patients Jointly Create Narratives Concerning Patients' Health Care: Differences between Younger and Older Patients (Vol. 59, pp. 2778-2779): Bowling Green State U.

Baus, M./Sandig, B. (1985): Gesprächspsychotherapie und weibliches Selbstkonzept. Sozialpsychologische und linguistische Analyse am Beispiel eines Falles. Hildesheim/Zürich/New York: Olms.

Bazin, N., Sarfati, Y., Lefrere, F., Passerieux, C., & Hardy-Bayle, M. C. (2005). Scale for the evaluation of communication disorders in patients with schizophrenia: a validation study. Schizophr Res. 2005 Sep 1;77(1):75-84.

Beach, W. A. (1995): Preserving and constraining options: `Okays´ and `official´priorities in medical interviews. In: Morris. G. and Chenail, R. (Hrsg.): Talk of the clinic. Hillsdale, S. 259-289.

Beach, Wayne A. (1996): Conversations about illness: family preoccupations with bulimia. Mahwah, N.J.: Lawrence Erlbaum.

Beach, W. A. (2001). "Introduction: Diagnosing 'lay diagnosis'." TEXT 21(1/2): 13-18.

Beach, W.A. (2001): Lay diagnosis: Special Issue in honour to The late Robert Hopper. In: Text, 21 (1/2).

Beach, W.A. (2001): Stability and ambiguity: managing uncertain moments when updating news about Mom’s cancer. In: Text, 21. S.221-250.

Beach, W.A./ Dixson, Christie N. (2001): Revealing moments: Formulating understandings of adverse experiences in a health appraisal interview. In: Social Science & Medicine,52. S.25-44.

Beach W: Between Dad and Son: initiating, delivering, and assimilating bad cancer news. Health Commun 2002, 14(3):271-298.

Beach, Wayne A.; LeBaron, Curtis (2002): Body disclosures: Attending to personal problems and reported sexual abuse during a medical encounter. In: Journal of Communication, 52, S. 617-639.

Beach, W.A. (2003): Managing Optimism. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum (Eds.): Studies in Language and Social Interaction: In honor of Robert Hopper. Mahweh, N.J.: Lawrence Erlbaum, S.175-194.

Beach, Wayne A., Alane S. Lockwood, (2003) 'Making the Case for airline compassion fares: the serial organization of problem narratives during a family crisis', Research on Language & Social Interaction 36: 351-94

Beach, Wayne A., J. K. Anderson, (2003). ‘Communication and Cancer? Part I: The noticeable absence of interactional research. Journal of Psychosocial Oncology, 21/3: 1-23.

Beach, Wayne A., J. K. Anderson, (2003). ‘Communication and Cancer? Part II: Conversation Analysis’. Journal of Psychosocial Oncology, 21/4: 1-22.

Beach, M./ Roter, D./ Larson, S./ Levinson, W./ Ford, D./ Frankel, R. (2004): What do physicians tell patients about themselves? A Qualitative Analysis of Physician Self-disclosure. In: Journal of General Internal Medicine. 19: 911-916.

Beach, W.A., Mandelbaum, J. (2005): ‚My mom had a stroke‘: Understanding how patients raise and providers respond to psychosocial concerns. In L.H. Harter, P.M. Japp, C.M. Beck (eds.): Constructing our health: The implications of narrative for enacting illness and wellness. Mahwah, NJ: Lawrence Erlbaum Associates, S. 343-364.

Beach, W.A., Easter, D.W., Good, J.S., Pigeron, E. (2005): Disclosing and responding to cancer fears during oncology interviews. In: Social Science & Medicine, 60, S. 893-910.

Beach, Mary C.; Inui, Thomas S.; The Relationship-Centered Care Research Network (2006): Relationship-centered Care. A Constructive Reframing. In: J Gen Intern Med, 21, S1, S. S3-S8.

Beach, Mary C.; Roter, Debra L.; Wang, Nae Y.; Duggan, Patrick S.; Cooper, Lisa A. (2006): Are physicians' attitudes of respect accurately perceived by patients and associated with more positive communication behaviors? In: Patient Education and Counseling, 62, 3, S. 347-354.

Beach, Wayne A. (2007): Handbook of patient-provider interactions: Raising and responding to concerns about health, illness, and disease. Cresskill, NJ: Hampton Press. .

Beach, W.A. (2009): A natural history of family cancer: Interactional resources for managing illness. Cresskill, N.J.: Hampton Press.

Beach, W. A. (2012): Handbook of patient-provider interactions: Raising and responding to concerns about life, illness and disease. Cresskill, Hampton Press.

Beach, Wayne A. (2012). ‘Introduction: Raising and responding to concerns about life, illness, and disease’. In W.A. Beach, ed., Handbook of patient-provider interactions: Raising and responding to concerns about life, illness, and disease. New York: Hampton Press:1-20

Beach, Wayne A. (2012). ‘Patients’ efforts to justify wellness in a comprehensive cancer clinic’, Health Communication 28: 1-15.

Beach, W.A. (2013): Introduction: Raising and responding to concerns about life, illness, and disease. In W. Beach (ed.): Handbook of patient-provider interactions: Raising and responding to concerns about life, illness, and disease. New York: Hampton Press, Inc., S. 1-20.

Beach, W.A. (2014): Managing hopeful moments: Initiating and responding to delicate concerns about illness and health. In: H. E. Hamilton and W. S. Chou (eds.): Handbook of language and health communication. London: Routledge.

Beaver, K.; Luker, K. A.; Owens, R. G.; Leinster, S. J.; Degner, L.; Sloan, J. A. (1996): Treatment decision making in women newly diagnosed with breast cancer. In: Cancer Nursing, 19, 1, S. 8-19.

Beck Nielsen, Søren (2012) ‘Patient initiated presentations of additional concerns’, Discourse Studies 14: 549-565

Beck, Christina S.; Ragan, Sandra L.; du Pré, Athena (1997): Partnership for health: Building relationships between women and health caregivers. Mahwah, NJ.

Beck, H. R.; Lacher-Laukeningkat, U. (1999): Aspects of the Expert-Layman Communication in The Field of Reproductive Medicine. In: Lahiri, A.; Patschovskky, A.; Schwarze, C: Issues of Interdisciplinary Research on the Lexicon. Konstanz: Universität Konstanz.

Beck, Rainer S.; Daughtridge, Rebecca; Sloane, Philip D. (2002): Physician-patient communication in the primary care office: a systematic review. In: The Journal of the American Board of Family Medicine, 15, 1, S. 25-38.

Becker, B. (1999): Narratives of pain in later life and conventions of storytelling. In: Journal of Aging Studies, 13, 1, S. 73-87.

Becker, H. (1984): Die Bedeutung der subjektiven Krankheitstheorie des Patienten für die Arzt-Patienten-Beziehung“, in: Psychotherapie, Psychosomatik, medizinische Psychologie 34, 313-321.

Becker, Hans (2005): Krankheitsverlauf, subjektive Krankheitstheorie und sekundäre Symbolisierung bei Patientinnen mit Mammakarzinom. In: Neises, Mechthild; Ditz, Susanne; Spranz-Fogasy, Thomas: Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft. S. 299-308.

Becker, Howard S.; Geer, B. (1972): The fate of idealism in medical school. In: Jaco, E. G.: Patient, physicians and illness. New York: The Free Press. S. 300-307.

Becker, Maria (2012): Die Reaktion von Patienten auf die Zurückweisung ihrer Selbstdiagnose. Heidelberg (Bachelorarbeit).

Becker, M. H. (1974): The health belief model and sick role behaviour. In: Health Educ Monogr, 2, S. 409-419.

Becker, M. H. (1976): Sociobehavioral Determinants of Compliance. In: Sackett, David L.; Haynes, R. B.: Compliance with Therapeutic Regimens. Baltimore London. S. 40-50.

Becker, Silke A., Wunderer, Eva, & Schultz-Gambard, Jürgen. (2006). Muslimische Patienten. Ein Leitfaden zur interkulturellen Verständigung in Krankenhaus und Praxis. Wien/New York: W. Zuckschwerdt Verlag München.

Becker-Mrotzek, M. (1990): Kommunikation und Sprache in Institutionen. Ein Forschungsbericht zur Analyse institutioneller Kommunikation. Teil I-VI. In: Deutsche Sprache 2- 4, 158-190 und: Teil I: Sammelbände mit Arbeiten zur Kommunikation in Institutionen und Monographien zu Beratungen in Institutionen. In: Deutsche Sprache 18, 241-259.

Becker-Mrotzek, M. (1991): Kommunikation und Sprache in Institutionen. Ein Forschungsbericht zur Analyse institutioneller Kommunikation. Teil II: Arbeiten zur Kommunikation in juristischen Institutionen. In: Deutsche Sprache 19, 270-288.

Becker-Mrotzek, M. (1992): Diskursforschung und Kommunikation in Institutionen. Heidelberg: Groos.

Becker-Mrotzek, Michael (1992): Kommunikation und Sprache in Institutionen. Teil III: Arbeiten zur Kommunikation in medizinischen Institutionen. In: Deutsche Sprache 20, 3, S. 275-286 und 20, 4, S. 336-369.

Becker-Mrotzek, M./Brünner, G. (1999): Gesprächsforschung für die Praxis: Ziele, Methoden, Ergebnisse. In: G. Stickel (Hrsg.) Sprache – Sprachwissenschaft – Öffentlichkeit. Institut für Deutsche Sprache <Mannheim> Jahrbuch 1998, Berlin/New York: de Gruyter.

Becker-Mrotzek, M./ Brünner, G. (2004). Analyse und Vermittlung von Gesprächskompetenz. Peter Lang: Berlin & Verlag für Gesprächsforschung: Radolfzell (free-download unter www.verlag-gespraechsforschung.de)

Becker-Mrotzek, Michael / Brünner, Gisela (2007): Anliegensklärung: Anliegen formulieren und explorieren. In: Redder, Angelika (Hrsg.): Diskurse und Texte. Festschrift für Konrad Ehlich zum 65. Geburtstag. Tübingen, 665 - 682.

Beckman, H. B.; R. M. Frankel, (1984) 'The effect of physician behavior on the collection of data',. Annals of Internal Medicine, 101: 692-696

Beckman, H.; Kaplan, S. H.; Frankel, Richard M. (1989): Outcome-based research on doctor–patient communication: A review. In: Stewart, Moira A.; Roter, Debra L.: Communicating with medical patients. Newbury Park CA: Sage Publications.

Beckwith, A., & Crichton, J. (2010). The negotiation of the problem statement in cognitive behavioural therapy. Communication & Medicine, 7(1), 23-32.

Becvar, L. amaya (2008): An ethnographic investigation of the evolving dynamics of learning ecology. Ph.D. Diessertation. Universtity of California, San Diego.

Bedrosian, J. L., & Prutting, C. A. (1978). Communicative performance of mentally retarded adults in four conversational settings. Journal of speech and hearing research, 21(1), 79-95.

Beecher, Henry K. (1955): The powerful placebo. In: Journal of the American Medical Association, 159, 17, S. 602-606.

Beeke, Suzanne , Ray Wilkinson, Jane Maxim. (2001). 'A case study of a non-fluent aphasic speaker: grammatical aspects of conversation and language testing data'. Stem-, Spraak- en Taalpathologie 10(4), 215-232

Beeke, Suzanne , Ray Wilkinson, Jane Maxim. (2001). 'Context as a resource for the construction of turns at talk in aphasia'. Clinical Linguistics and Phonetics 15(1), 79-83.

Beeke, Suzanne , Ray Wilkinson, Jane Maxim (2002). 'Interaction and grammar in aphasia: a comparison of conversation and language testing in a non-fluent speaker'. Brain and Language 83(1), 190-192

Beeke, S. (2003). 'I suppose' as a resource for the construction of turns at talk in agrammatic aphasia. Clinical linguistics & phonetics, 17(4-5), 291-298.

Beeke, Suzanne/ Wilkinson, Ray/ Maxim, Jane (2003): Exploring aphasic grammar 1: a single case analysis of conversation. In: Clinical Linguistics & Phonetics, 17. S.81-107.

Beeke, Suzanne/ Wilkinson, Ray/ Maxim, Jane (2003): Exploring aphasic grammar 2: do language testing and conversation tell a similar story? In: Clinical Linguistics & Phonetics, 17. S.109-134.

Beeke, Suzanne, Jane Maxim, Ray Wilkinson (2005). 'Temporal events and reference in aphasia: A comparison of talking and test performance'. Brain and Language 95, 113-114.

Beeke, Suzanne, Ray Wilkinson, Jane Maxim (2007). 'Individual variation in agrammatism: a single case study of the influence of interaction'. International Journal of Language and Communication Disorders 42(6), 629-647

Beeke, S., Maxim, J., & Wilkinson, R. (2007). Using conversation analysis to assess and treat people with aphasia. [Review]. Seminars in speech and language, 28(2), 136-147.

Beeke, Suzanne, Ray Wilkinson, Jane Maxim (2007). 'Grammar without sentence structure: A conversation analytic investigation of agrammatism',. Aphasiology 21(3/4), 256-282.

Beeke, S./ Maxim, J./ Wilkinson, R. (2008): Rethinking agrammatism: factors affecting the form of language elicited via clinical test procedures. In: Clinical Linguistics and Phonetics, 22(4&5), S.317-323.

Beeke, S./ Wilkinson, R./ Maxim, J. (2009): Prosody as a compensatory strategy in the conversations of people with agrammatism. In: Clinical Linguistics and Phonetics, 23(2), S.133-155.

Beelmann, A. (1985): Grundlagen ärztlicher Aufklärung. Diss. Münster.
Beels, C. C. (2002). Notes for a cultural history of family therapy. Family Process, 41(1), 67-82.
Begemann, H. (Hrsg.) (1976): Patient und Krankenhaus. München/Berlin/Wien: Urban & Schwarzenberg.
Begemann-Deppe, Monika (1976): Im Krankenhaus sterben: Das Problem der Wissenskonstitution in einer besonderen Situation. In: Begemann, Herbert: Patient und Krankenhaus. München/Berlin/Wien: Urban & Schwarzenberg.
Begemann-Deppe, M. (1978): Sprechverhalten und Thematisierung von Krankheitsinformation im Rahmen von Stationsvisiten. Phil. Dissertation, Universität Freiburg
Begemann-Deppe, Monika, & Jacobi, Irene. (1982). Visiten auf einer psychiatrischen Station. Eine empirische Untersuchung über Erfahrungsprozesse im Rahmen struktureller Veränderungen. In Karl Köhle & Hans-Heinrich Raspe (Eds.), Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen (pp. 287-297). Wien, München, Baltimore: Urban & Schwarzenberg.
Begemann-Deppe, Monika (1991): Schizophrenie und klinischer Kontext. Rekonstruktion einer Arzt-Patient-Beziehung. Hamburg.
Begemann-Deppe, M. (1993) Bilddarstellungen als Dialogbrücke in der Arzt-Patient-Beziehung, in: Löhning, P., Rehbein, J. (Hrsg.) Arzt-Patient-Kommunikation: Analysen zu interdisziplinären Problemen des medizinischen Diskurses, de Gruyter, Berlin, New York, S. 27-44.
Begemann-Deppe, Monika. (1994). Schizophrenie und klinischer Kontext. Rekonstruktion einer Arzt-Patient-Beziehung. Stuttgart: Thieme.
Begenau, Jutta; Schubert, Cornelius; Vogd, Werner (2005): Medizinsoziologie der ärztlichen Praxis. Szenarien - Fälle - Theorien. Basel Bern: Huber Verlag.
Behen, Joseph Matthew. (1996). The Relationship between Medical Residents' Attitudes toward Psychosocial Issues in Patient Care and Psychosocial Interview Skill Level Following Communication Training Programs (Vol. 56, pp. 6458B-6458B): U of Florida.
Beisecker, Analee E. (1990): Patient Power in Doctor-Patient Communication: What Do We Know? In: Health Communication, 2, 2, S. 105-122.
Beisecker, Analee E., & Beisecker, Thomas D. (1990). Patient information-seeking behaviors when communicating with doctors. Medical Care(28), 19-28.
Beisecker, Analee E.; Beisecker, T. (1993): Using metaphors to characterize doctor-patient relationships: paternalism versus consumerism. In: Health Communication, 5, S. 41-58.
Bekaert, Stefan (1996) 'Olifant-transformatie in Zaïre: Een Sakata genezingsritueel etnomethodologisch bekeken' [Elephant-transformation in Zaire: A Sakata healing ritual, ethnomethodologically considered], Medische Antropologie 8: 278-305
Belcher, Vernee N.; Fried, Terrie R.; Agostini, Joseph V.; Tinetti, Mary E. (2006): Views of older adults on patient participation in medication-related decision making. In: Journal of General Internal Medicine, 21, 4, S. 298-303.
Bell, Robert A.; Kravitz, Richard L.; Thom, David; Krupat, Edward; Azari, Rahman (2001): Unsaid but Not Forgotten: Patients' Unvoiced Desires in Office Visits. In: Archives of Internal Medicine, 161, 16, S. 1977-1984.
Bell, A., Jurafsky, D., Fosler-Lussier, E., Girand, C., Gregory, M., & Gildea, D. (2003). Effects of disfluencies, predictability, and utterance position on word form variation in English conversation. The Journal of the Acoustical Society of America, 113(2), 1001-1024.

Bellach, B. M., Ellert, U., & Radoschewski, M. (2000). Epidemiologie des Schmerzes - Ergebnisse des Bundes-Gesundheitssurveys 1998. Bundesgesundheitsblatt - Gesundheitsforschung - Gesundheitschutz, 43, 424-431.

Bellali, Thalia; Papadatou, Danai (2007): The decision-making process of parents regarding organ donation of their brain dead child: A Greek study. In: Social Science & Medicine, 64, 2, S. 439-450.

Bellon, Juan A.; Fernandez-Asensio, Maria E. (2002): Emotional profile of physicians who interview frequent attenders. In: Patient Education and Counseling, 48, 1, S. 33-41.

Belzer, Ellen J. (2008): Skills Training in Communication and Related Topics: Dealing With Conflict and Change: Dealing with Conflict and Change: 1 (Training Tools for Health Professionals). Radcliffe Publishing Ltd.

Benbassat, Jochanan, Pilpel, Dina, & Tidhar, Meira. (1998). Patients' preferences for participation in clinical decision making: A review of published surveys. Behavioral medicine(24), 81-88.

Benbassat, Jochanan; Baumal, Reuben (2002): A step-wise role playing approach for teaching patient counseling skills to medical students. In: Patient Education and Counseling, 46, 2, S. 147-152.

Bendapudi, Neeli M.; Berry, Leonard L.; Frey, Keith A.; Turner Parish, Janet; Rayburn, William L. (2006): Patients' Perspectives on Ideal Physician Behaviors. In: Mayo Clinic Proceedings, 81, 3, S. 338-344.

Benedetti, Fabrizio (2002): How the Doctor's Words Affect the Patient's Brain. In: Evaluation the Health Professions, 25, 4, S. 369-386.

Benedicte, Carlsen; Norheim, Frithjof (2003): Introduction of the patient-list system in general practice: changes in Norwegian physicians' perception of their gatekeeper role. In: Scandinavian Journal of Primary Health Care, 21, 4, S. 209-213.

Benjamin, G., Benson, R., Crim, B., Edgar, C., Kautsch, C., Langland, R. M., . . . Raithel, J. A. (1984). Use of extraneous conversation in the teaching of nursing skills. J Nurs Educ. 1984 Mar;23(3):109-13.

Benjamin, N., Haden, C. A., & Wilkerson, E. (2010). Enhancing building, conversation, and learning through caregiver-child interactions in a children's museum. Developmental psychology, 46(2), 502-515.

Benke, Thomas; Hohenstein, C.; Poewe, W.; Butterworth, B. (2000): Repetitive speech phenomena in Parkinson's disease. In: Journal of Neurology, Neurosurgery, and Psychiatry, 69, 3, S. 319-324.

Bennett, A. E. (ed.) (1976): Communication between Doctors and Patients. Oxford.

Bennett, Ian; Switzer, Julia; Aguirre, Abigail; Evans, Kelley; Barg, Frances (2006): 'Breaking It Down': Patient-Clinician Communication and Prenatal Care Among African American Women of Low and Higher Literacy. In: Annals of Family Medicine, 4, 4, S. 334-340.

Bensing, J.M./Dronkers, J. (1991): Instrumental and affective aspects of doctor-patient communication. In: Bensing, J. (ed.): Doctor-patient communication and the quality of care. Utrecht: Nivel, S. 133-157.

Bensing, Jozien M. (1991): Doctor-patient communication and the quality of care. In: Social Science & Medicine, 32, 11, S. 1301-1310.

Bensing, Jozien M. (1991): Doctor-patient communication and the quality of care. An observation study into affective and instrumental behavior in general practice . Utrecht: NIVEL.

Bensing, Jozien M.; Dronkers, J. (1992): Instrumental and affective aspects of physician behavior. In: Medical Care, 30, 4, S. 283-290.

Bensing, Jozien M., Kerssens, Jan J., & Pasch, Marja van der. (1995). Patient-Directed Gaze

as a Tool for Discovering and Handling Psychosocial Problems in General Practice. Journal of Nonverbal Behavior, 19(4), 223-242.

Bensing, Jozien M. (1998): Editorial: Doctor-patient communication: a matter of balance. In: Bensing, Jozien M.; Sätterlund Larsson, Ullabeth; Szecsenyi, Joachim: The quality of doctor-patient communication in general practice. Utrecht: NIVEL. S. 1-4.

Bensing, Jozien M. (2000): Bridging the gap. The separate worlds of evidence-based medicine and patient-centred medicine. In: Patient Education and Counseling, 39, S. 17-25.

Bensing, Jozien, van Dulmen, Sandra, Kallerup, Hans, Visser, Adriaan, Borrell, Francesc, Finset, Arnstein, . . . Zimmermann, Christa. (2001). The European Association for Communication in Healthcare. Patient Education and Counseling, 43(1), 1-4.

Bensing, Jozien M.; Langewitz, Wolf A. (2003): Die ärztliche Konsultation. In: Uexküll, Thure v.; Adler, Rolf H.; Herrmann, Jörg M.; Köhle, Karl; Langewitz, Wolf A.; Schonecke, Othmar W.; Wesiack, Wolfgang: Psychosomatische Medizin. 6. Auflage. München, Jena: Urban & Fischer. S. 415-424.

Bensing, Jozien M.; van Dulmen, Sandra; Tates, Kiek (2003): Communication in context: new directions in communication research. In: Patient Education and Counseling, 50, 1, S. 27-32.

Bensing, Jozien M.; Roter, Debra L.; Hulsman, Robert L. (2003): Communication Patterns of Primary Care Physicians in the United States and The Netherlands. In: Journal of General Internal Medicine, 18, 5, S. 335-342.

Bensing, Jozien M.; Zandbelt, Linda; Zimmermann, Christa (2003): Introduction. Sequence analysis of patient-provider interaction. In: Epidemiologia e Psichiatria Sociale, 12, 2, S. 78-80.

Bensing, Jozien M.; Tromp, Fred; van Dulmen, Sandra; Van den Brink-Muinen, Atie; Verheul, William; Schellevis, Francois G. (2006): Shifts in doctor-patient communication between 1986 and 2002: a study of videotaped General Practice consultations with hypertension patients. In: BMC Family Practice, 7, 62, -7.

Bensing, Jozien M.; van Dulmen, Alexandra M.; Tates, Kiek (2007): Communication in context: new directions in cancer communication research. In: O'Hair, D.; Kreps, Gary L.; Sparks, L.: Handbook of communication and cancer care. Cresskill: Hampton Press. S. 81-91.

Ben-Sira, Z. (1980): Affective and Instrumental Components in the Physician-Patient Relationship - An Additional Dimension of Interaction Theory. In: Journal of Health and Social Behavior, 21, 2, S. 170-180.

Benson, John; Quince, Thelma; Hibble, Arthur; Fanshawe, Thomas; Emery, Jon (2005): Impact on patients of expanded, general practice based, student teaching: observational and qualitative study. In: British Medical Journal, 331, 7508, S. 89.

Benson, P. R./Roth, L. H./Appelbaum, P.S./Lidz, C.W./Winslade, W. J. (1988): Information disclosure, subject understanding, and informed consent in psychiatric research. In: Law Hum Behav. 12 (1988), 455.

Beran, Eszter; Unoka, Zsolt (2005): Construction of self-narrative in a psychotherapeutic setting: An analysis of the mutual determination of narrative perspective taken by patient and therapist. In: Quasthoff, Uta M.; Becker, Tabea: Narrative interaction. John Benjamins. S. 151-167.

Berard, Jim J. (2006). Evaluative Categories of Action and Identy in Non-Evaluative Human Studies Research: Examples from Ethnomethodology. QSR, Qualitative Sociology Review, I(1), 5-30.

Bercelli, Fabrizio/ Rossano, Federico/ Viaro, Maurizio (2008): Clients' responses to therapists' re-interpretations. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen,

Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S.43-61.
Bercelli, Fabrizio/ Rossano, Federico/ Viaro, Maurizio (2008): Different place, different action: Clients' personal narratives in psychotherapy. In: Text & Talk, 28(3), S.283-305.
Berg, Marc (1992): The construction of medical disposals. Medical sociology and medical problem solving in clinical practice. In: Sociology of Health & Illness, 14, 2, S. 151-180.
Berg, Marc (1996): Practices of Reading and Writing: The Constitutive Role of the Patient Record in Medical Work. In: Sociology of Health & Illness, 18, S. 499-524.
Berger, Anna; Nowak, Peter (2000): Staff co-operation between professionals and patient - information makes the difference. Patient-oriented Admission- and Discharge Management – Experiences of an Austrian Model Project. Athen. (8th International Conference on Health Promoting Hospitals)
Berger, Anna; Nowak, Peter; Trummer, Ursula (2000): From patient satisfaction to empowerment of patients in hospitals – experiences from an intervention project. Bergen, Norway. (3rd European Conference on Community Psychology)
Berger, Anna; Nowak, Peter; Trummer, Ursula (2000): Von der PatientInnenzufriedenheit zum Empowerment von PatientInnen - ausgewählte Ergebnisse aus einem Interventionsprojekt. Wien. (5. Österr. Konferenz Gesundheitsfördernder Krankenhäuser)
Berger, Anna; Nowak, Peter; Trummer, Ursula (2001): Measuring health promotion processes with data from patient questionnaires – Results from a quality project. Kopenhagen. (9th International Conference on Health Promoting Hospitals)
Berger, Jeffrey T.; Coulehan, Jack; Belling, Catherine (2004): Humor in the Physician-Patient Encounter. In: Archives of Internal Medicine, 164, 8, S. 825-830.
Berger, Michael; Mühlhauser, Ingrid (1999): Diabetes Care and Patient-Oriented Outcomes. In: Journal of the American Medical Association, 281, 18, S. 1676-1678.
Bergeson, Steven C.; Dean, John D. (2006): A Systems Approach to Patient-Centered Care. In: JAMA: The Journal of the American Medical Association, 296, 23, S. 2848-2851.
Bergmann, Jörg R. (1992) 'Veiled morality: notes on discretion in psychiatry'. In: Drew, Paul, John Heritage, eds. Talk at work: interaction in institutional settings. Cambridge: Cambridge University Press: 137-62
Bergmann, Jörg. (2000). Reinszenierungen in der Alltagsinteraktion. In Ulrich Streeck (Ed.), Erinnern, Agieren und Inszenieren. Enactments und szenische Darstellungen im therapeutischen Prozeß (pp. 203-221). Göttingen: Vandenhoeck & Ruprecht.
Bergmann, Jörg (2005) "Beratung und Therapie per Internet und Handy", in: Psychotherapie und Sozialwissenschaft: Zeitschrift für Qualitative Forschung. (Psychosozial-Verlag), 7. Jahrgang, Heft 2/20
Bergmann, Jörg et al. (Hrsg.), (2002): Wie Anfälle zur Sprache kommen. Themenheft der Zeitschrift: Psychotherapie und Soz.wiss., 4(4). Göttingen: Vandenhoeck & Ruprecht, S.235-354.
Bergner, Thomas M. H. (2009). Wie geht's uns denn? Ärztliche Kommunikation optimieren; mit 37 Ubungen und STEPS, 11 Tabellen. Stuttgart/New York: Schattauer.
Bergsma, L. J. (2004): Empowerment education: the link between media literacy and health promotion. In: American Behavioral Scientist, 48, S. 152-164.
Bergvik, Svein; Del Piccolo, Lidia (2007): EACH Newspages. The fifth meeting of the Verona Network on Sequence Analysis - "Coding of health provider talk to patient cues and concerns".

Berkhof M, van Rijssen HJ, Schellart AJ, Anema JR, van der Beek AJ (2011): Effective training strategies for teaching communication skills to physicians: an overview of systematic reviews. Patient Education Couns 84:152–162.

Berman, Stephen (2008): Otitis Media, Shared Decision Making, and Enhancing Value in Pediatric Practice. In: Archives of Pediatrics Adolescent Medicine, 162, 2, S. 186-188.

Berndl, Eva (2003): Kommunikation und Interaktion zwischen Gynäkologin / Gynäkologe und Patientin während der Schwangerschaft. Linz: Institut für Gesellschafts- und Sozialpolitik, Johannes-Kepler-Universität Linz. (Papers / Institut für Gesellschafts- und Sozialpolitik 15 : Gesundheitswissenschaften)

Bernzweig, J./Takayama, J. I./Phibbs, C./Lewis, C./Pantell, R. H. (1997): Gender differences in physician-patient communication. Evidence from pediatric visits. In: Archives of pediatrics & adolescent medicine, 151, 6, S. 586-591.

Berry, Dianne (2008): Health communication: theory and practice (Book Review). In: Health Expectations, 11, 2, S. 201-202.

Berry, Donna L.; Wilkie, Diana J.; Thomas, Charles R. Jr.; Fortner, Paige (2003): Clinicians communicating with patients experiencing cancer pain. In: Cancer Investigation, 21, 3, S. 374-381.

Bertakis, K. D.; Roter, D.; Putman, S. M. (1991): The relationship of physician medical interview style to patient satisfaction. In: J Fam Pract, 32, S. 175-181.

Bertakis, K. D.; Callahan, E. J.; Helms, L. J.; Azari, R.; Robbins, J. A.; Miller, J. (1998): Physician practice styles and patient outcomes: differences between family practice and general internal medicine. In: Med Care, 36, 6, S. 879-891.

Besson, Jean-Marie (1994): Der Schmerz. Neue Erkenntnisse und Therapien. München: Artemis Verlag.

Besson, Jean-Marie. (1994). Der Schmerz. Neue Erkenntnisse und Therapien. München: Artemis Verlag.

Best, W., Grassly, J., Greenwood, A., Herbert, R., Hickin, J., & Howard, D. (2011). A controlled study of changes in conversation following aphasia therapy for anomia. In: Disabil Rehabil. 2011;33(3):229-42

Betancourt, Joseph R.; Green, Alexander R.; Carrillo, Emilio J. (2000): The Challenge of Cross-Cultural Healthcare - Diversity, Ethics, and the Medical Encounter. In: Bioethics Forum, 16, 3, S. 27-37.

Beyth, Rebecca J. (2005): Patient Self-Management of Anticoagulation: An Idea Whose Time Has Come. In: Annals of Internal Medicine, 142, 1, S. 73-74.

Bhatia, Vijay K. (1993): Analysing genre: Language use in professional settings. London: Longman.

Bickerton, J., Procter, S., Johnson, B., & Medina, A. (2011). Socio-phenomenology and conversation analysis: interpreting video lifeworld healthcare interactions. Nursing philosophy : an international journal for healthcare professionals, 12(4), 271-281.

Bickley, Lynn S. (Hrsg.) (2000): Bates' großes Untersuchungsbuch, Mit Beitr. v. Lynn S. Bickley, Robert A. Hoekelman, Elizabeth H. Naumburg u. Joyce Beebe Thompson, dte Übers. v. Friedhelm Glauner, Isabelle Jahraus, Bettina Gleißenberger u. Sabine Bartl, 3. Aufl., Stuttgart, New York: Thieme.

Biderman, A. / Yeheskel, A. / Herman, J. (2003): Somatic fixation: The harm of healing, in: Social Science & Medicine 56, 5, 1135-1138.

Bieber, Christiane; Müller, Karl H.; Blumenstiel, Klaus; Schneider, Antonius; Eich, Wolfgang (2006): Partizipative Entscheidungsfindung als Maßname zur Verbesserung der Arzt-Patienten Interaktion mit Fibriomyalgie-Patienten. In: ZMP, 15, S. 53-60.

Bieber, Christiane; Muller, Knut G.; Blumenstiel, Klaus; Schneider, Antonius; Richter, Angelika; Wilke, Stefanie; Hartmann, Mechthild; Eich, Wolfgang (2006): Long-term

effects of a shared decision-making intervention on physician-patient interaction and outcome in fibromyalgia: A qualitative and quantitative 1 year follow-up of a randomized controlled trial. In: Patient Education and Counseling, 63, 3, S. 357-366.

Bieber, L. (1985): Präoperative Angst. Therapie – Aufklärung und Zufriedenheit mit der ärztlichen Behandlung. Diss. Würzburg.

Biefang, Sibylle. (1972). Die Befragung des Patienten. Interview und Anamnese. Heidelberg

Biefang, Sibylle. (1977). Die Befragung des Patienten. Interview und Anamnese. Medizin im Wandel. Heidelberg: Hüthig.

Biel, M. (1983): Vertrauen durch Aufklärung: Analyse von Gesprächsstrategien in der Aufklärung über die freiwillige Sterilisation von Frauen in einer Klinik. Frankfurt a. Main/Bern: Lang.

Biermann, Gerd (1985): Das ärztliche Gespräch um Kinder und Jugendliche. München: Reinhardt.

Bierman, G. (Hrsg.) (1986): Das ärztliche Gespräch um Kinder und Jugendliche.Beiträge zur Psychologie und Soziologie des kranken Menschen. Basel.

Biermann-Ratjen, Eva-Maria (2006): Was ist Psychotherapie, was ist Gesprächstherapie. In: Eckert, Jochen; Biermann-Ratjen, Eva-Maria/Höger, Diether (Hg.): Gesprächspsychotherapie. Heidelberg: Springer, 1–10.

Birchley G.(2013): Doctor? Who? Nurses, patient's best interests and treatment withdrawal: when no doctor is available, should nurses withdraw treatment from patients? Nursing Philosophy 14(2):96-108.

Bird J, Cohen-Cole SA (1990): The three-function model of the medical interview. An educational device. Adv Psychosom Med 20:65–88.

Birkner, Karin, Rönfeld, Barbara, & Türp, Jens. (1999). Krankengeschichten von Patientinnen mit chronischen Gesichtsschmerzen. Antrag zum Finanzierungspool für zeitlich befristete Forschungsvorhaben. Online im WWW abrufbar unter URL: http://fips.igl.uni-freiburg.de/auer2/mod.php?mod=userpage&page_id=46 [24.3.2004]. Freiburg.

Birkner, Karin (2003): Subjektive Krankheitstheorien von Schmerzpatientinnen im Gespräch (mit Material aus Zahnarzt/Patientin-Gesprächen). Bericht über das 33. Treffen des „Arbeitskreis Angewandte Gesprächsforschung" an der Universität Dortmund am 14. und 15. November 2003. In: Gesprächsforschung - Online-Zeitschrift zur verbalen Interaktion, 4, S. 154-155.

Birkner, Karin (2004). Argumentieren, Belehren, Verschweigen und andere Formen der Bearbeitung von "Subjektiven Krankheitstheorien" im Arzt-Patienten-Gespräch. Vortrag auf der Konferenz "10. Arbeitstagung zur Gesprächsforschung, Mannheim, 1.4.-2.4.2004".

Birkner, Karin/ Kreissl, Marion E./ Overlach, Fabian/ Türp, Jens C. (2004): Das zahnärztliche Erstgespräch bei Patientinnen mit chronischen Gesichtsschmerzen. (Erläuterung zur Charakterisierung des Forschungsvorhabens) In: Schmerz, 18(4), S.266-289.

Birkner, Karin (2006): Subjektive Krankheitstheorien im Gespräch. In: Gesprächsforschung - Online-Zeitschrift zur verbalen Interaktion, S. 152-183.

Birkner, K. (2006): „(Relativ-)Konstruktionen zur Personenattribuierung: ‚ich bin n=mensch der...'“, in: Günthner, Susanne/Imo, Wolfgang (Hg.) Konstruktionen in der Interaktion, Berlin: de Gruyter. S. 205-238.

Birkner, Karin (2007): Bericht über das 39. Treffen des „Arbeitskreises Angewandte Gesprächsforschung" in Wien, am 1. und 2. Dezember 2006 (unter Mitarbeit von Sylvia Bendel, Gisela Brünner, Reinhard Fiehler, Heike Knerich, Johanna Lalouschek, Dorothee Meer, Annette Mönnich, Peter Nowak, Frank Oberzaucher, Magdalene Putz, Thomas Spranz-Fogasy). Essen: Arbeitskreis Angewandte Gesprächsforschung.

Birkner, Karin und Ehmer, Oliver (Hrsg.): Veranschaulichungsverfahren im Gespräch. Mannheim 2013

Bischofberger, Iren (2001): Humor. In: Käppeli, Silvia: Pflegekonzepte: Phänomene im Erleben von Krankheit und Umfeld. Teil 3: Angehörige, Ungewißheit, Verwirrung, Kommunikation, Bewältigung, Schuld, Stigma, Macht, Aggression, Compliance, Humor. Bern: Hans Huber. S. 271-304.

Bischofberger, Iren (2002): 'Das kann ja heiter werden'. Humor und Lachen in der Pflege. Bern: Huber.

Bischoff, Alexander; Loutan, Louis; Stalder, Hans (2001): Barrières linguistiques et communication dans une policlinique de médecine. In: Bulletin VALS-ASLA, 74.

Bischoff, Alexander. (2006). Measuring Quality and Patient Satisfaction in Healthcare Communication with Foreign-Language Speakers. Linguistica Antverpiensia, 5, 177-187.

Bischoff, Alexander/ Meyer, Bernd (Hg.), (2008): Die fremden Krankheiten, die fremden Kranken. Dolmetschen im medizinischen Kontext. Sondernummer der Zeitschrift `Curare - Zeitschrift für Ethnomedizin`, Nr 31/2.

Bischoff, Claus/Zenz, Helmuth (Hg) (1989): Patientenkonzepte von Körper und Krankheit. Bern: Huber.

Bishop A. / Thomas E. / Foster N.E. (2007): Health care practitioners' attitudes and beliefs about low back pain: A systematic search and critical review of available measurement tools. In: Pain 132 (1-2), 91-101.

Bishop, D. V., & Adams, C. (1989). Conversational characteristics of children with semantic-pragmatic disorder. II: What features lead to a judgement of inappropriacy? The British journal of disorders of communication, 24(3), 241-263.

Bishop, Felicity L.; Yardley, Lucy (2004): Constructing Agency in Treatment Decisions: Negotiating Responsibility in Cancer. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 8, 4, S. 465-482.

Bissell, Paul (2003): Compliance, concordance and respect for the patient's agenda. In: the pharmaceutical journal, 271, 7270, S. 498-500.

Bister, Milena D.; Felt, Ulrike; Strassnig, Michael; Wagner, Ursula (2009): Refusing the information paradigm Informed consent, medical research, and patient participation. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine.

Bitzer, Johannes (2009): Das Arzt-Patient-Gespräch in der Gynäkologie und Geburtshilfe. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 53-62.

Blackwell, B. (1973): Patient compliance. In: New England Journal of Medicine, 289, S. 249-252.

Blackwell, B. (1976): Treatment Adherence. In: British Journal of Psychiatry, 129, S. 513-531.

Blanchard, C. G.; Ruckdeschel, J. C.; Fletcher, B. A. (1986): The impact of oncologists' behaviors on patient satisfaction with morning rounds. In: Cancer, 58, 2, S. 387-393.

Blanchard, Christina G.; Labrecque, M. S.; Ruckdeschel, John C.; Blanchard, E. B. (1988): Information and decision-making preferences of hospitalised adult cancer patients. In: Social Science & Medicine, 27, S. 1139.

Bland-Stewart, L. M., Seymour, H. N., Beeghly, M., & Frank, D. A. (1998). Semantic development of African-American children prenatally exposed to cocaine. Semin Speech Lang. 1998;19(2):167-86; quiz 186-7.

Blasch, Lisa, Menz, Florian, & Wetschanow, Karin. (2010). Texttypspezifische und gendertypische Unterschiede in der Darstellung von Kopfschmerzen. In Florian Menz,

Johanna Lalouschek, Marlene Sator & Karin Wetschanow (Eds.), Sprechen über Schmerzen. Linguistische, kulturelle und semiotische Analysen (pp. 225-293). Duisburg: UVRR.

Bleiker, E. M. A.; Aaronson, N. K.; Menko, F. H.; Hahn, D. E. E.; van Asperen, C. J.; Rutgers, E. J. T.; ten Kate, L. P.; Leschot, N. J. (1997): Genetic counseling for hereditary cancer: A pilot study on experiences of patients and family members . In: Patient Education and Counseling, 32, 1-2, S. 107-116.

Bliesener, Thomas (1980): Erzählen unerwünscht. Erzählversuche von Patienten in der Visite. In: K. Ehlich (Hsg.): Erzählen im Alltag. Suhrkamp, Frankfurt 1980, 143-178

Bliesener, Thomas (1980): Wie kann man als Patient in der Visite zu Wort kommen? In: G. Tschauder & E. Weigand (Hg.) : Perspektive textextern. Akten des 14. Linguistischen Kolloquiums in Bochum 1979, Band 2, Niemeyer, Tübingen 1980, 27-36. Wiederabdruck in: H.-D. Fischer (Hsg.): Medizinpublizistik. Peter Lang Verlag, Frankfurt/Main 1990, 223-233

Bliesener, Thomas/ Siegrist, Johannes (1981): Greasing the Wheels. Conflicts on the Round and how they are managed. In: Journal of Pramatics 5, special issue “Wording and Warding” on doctor-patient interaction, 1981, 181-204

Bliesener, Thomas (1982): Konfliktaustragung in einer schwierigen „therapeutischen“ Visite. In: K. Köhle & H.-H. Raspe (Hsg.): Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen. Urban & Schwarzenberg; München, Wien, Baltimore 1982, 249-268

Bliesener, Th. (1982). Die Visite - Ein verhinderter Dialog. Initiativen von Patienten und Abweisungen durch das Personal. Tübingen: Narr.

Bliesener, Thomas/ Köhle, Karl (1986). Die ärztliche Visite. Chance zum Gespräch. Opladen: Westdeutscher Verlag

Bliesener, Thomas (1987): "Die Therapie ist meine Leiter nach oben". Bildhafte Redeweisen von Leukämiekranken als Zugang zu ihrer Lebenswelt. In: Spillner, B.: Perspektiven der angewandten Linguistik (Arbeitsfelder), Kongreßbeiträge zur 16. Jahrestagung der Ges. für angewandte Linguistik. Tübingen: Gunter Narr Verlag. S. 60-61.

Bliesener, Thomas (1988): "Ich bin immer die Hauptperson gewesen im Haushalt" - Analyse eines seelsorgerlichen Gesprächs mit einer Krebspatientin. In: Bliesener, Thomas; Hausendorf, Heiko; Scheytt, Christoph: Klinische Seelsorgegespräche. S. 1-83.

Bliesener, Thomas (1988): "Man braucht einfach im Leben einen Halt" - Analyse eines seelsorgerlichen Gesprächs mit einem Krebspatienten. In: Bliesener, Thomas; Hausendorf, Heiko; Scheytt, Christoph: Klinische Seelsorgegespräche. S. 97-157.

Bliesener, Thomas; Hausendorf, Heiko; Scheytt, Christoph (1988): Klinische Seelsorgegespräche mit todkranken Patienten. Berlin; Heidelberg: Springer.

Bliesener, Thomas (1989): Die ärztliche Visite – Hindernisse und Chancen zum Dialog. In: Gabriele Borsi (Hsg.): Die Würde des Menschen im psychiatrischen Alltag. Verlag für medizinische Psychologie, Göttingen 1989, 123-136

Bliesener, Thomas; Jagla, B.; Klimpel, Th. (1990): Ausbildung von Berater-inne-n in AIDS-Hilfen - Konzepte und Materialien im Bausteinsystem. Berlin: Deutsche AIDS-Hilfe.

Bliesener, Thomas (1990): Ausbildung von Aidsberatern mit Telefonsimulationen und Gesprächsanalysen. In: Ehlich, Konrad; Koerfer, Armin; Redder, Angelika; Weingarten, Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 256-275.

Bliesener, Thomas (1992): Ausbildung und Supervision von Aidsberatern. Weiterentwicklung eines Modells zur Anwendung von Telefonsimulation und Gesprächsanalyse. In: Fiehler, Reinhard; Sucharowski, Wolfgang: Kommunikationsberatung und Kommunikationstraining. Wiesbaden: Westdeutscher Verlag. S. 126-142.

Bliesener, Thomas (1993). Beratung als ärztliche Aufgabe - Irrwege und Auswege. Mit einem Beispiel aus der ärztlichen Aidsberatung. In: Löning, Petra & Rehbein, Jochen (Hg.): Arzt- Patienten-Kommunikation. de Gruyter, Berlin 1993, 45-65.

Bliesener, Thomas; Brons-Albert, Ruth (1993): Rollenspiele in Kommunikations- und Verhaltenstrainings . Opladen: Westdeutscher Verlag.

Bliesener, Thomas (1994): Beratungsgespräche zum Thema AIDS. Vorstudie zu einem Leitfaden für Aidsberater. Berlin: SPI.

Bloch,S., Ray Wilkinson, (2004). 'The understandability of AAC: A conversation analysis study of acquired dysarthria', Augmentative and Alternative Communication 20(4), 272-282.

Bloch, Steven/Beeke, Suzanne (2008): Co-constructed talk in the conversations of people with dysarthria and aphasia. In: Clinical Linguistics & Phonetics. Vol. 22, No. 12. p. 974-990.

Bloch, Steven/Wilkinson, Ray (2009): Acquired dysarthria in conversation: Identifying sources of understandability problems. In: International Journal of Language & Communication Disorders. Vol. 44, No. 5. p. 769-783.

Bloch, S. (2011). Anticipatory other-completion of augmentative and alternative communication talk: a conversation analysis study. Disabil Rehabil. 2011;33(3):261-9.

Bloch, S., & Wilkinson, R. (2011). Acquired dysarthria in conversation: methods of resolving understandability problems. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 46(5), 510-523.

Block, Keith I., Bugno, Terrence J., Collichio, Frances A., Geffen, Jeremy, & Schapira, Lidia. (2003). Breaking Bad News. Integrative Cancer Therapies, 2(1), 39-62.

Block, Keith I.; Bugno, Terrence J.; Collichio, Frances A.; Geffen, Jeremy; Schapira, Lidia (2003): Breaking Bad News. In: Integrative Cancer Therapies, 2, 1, S. 39-62.

Bloom, Gerald; Standing, Hilary; Lloyd, Robert (2008): Markets, information asymmetry and health care: Towards new social contracts. In: Social Science & Medicine, 66, 10, S. 2076-2087.

Bloor, Michael J./Horobin, Gordon (1975): Conflict and conflict resolution in doctor-patient interactions. In: Cox, C./Meads A. (eds.): A sociology of medical practice. London: Collier Macmillan, S. 271-285.

Blum, Alan F. (1970) 'The sociology of mental illness'. In: Jack D. Douglas, ed. Deviance and respectability: the social construction of moral meanings. New York: Basic Books: 31-60

Bochnik, H.J./ Richtberg, W. (1984): Sprache Sprechen Verstehen. Zur Phänomenologie und Praxis sprachlicher Kommunikationsstörungen. Erlangen: Perimed-Fachbuch-Verlagsgesellschaft.

Bochnik, H. J.; Demisch, K.; Gärtner-Huth, C. (1989): Sprechende Allgemeinmedizin. Köln: Deutscher Ärzte-Verlag.

Böck, D.; Gaus, Ekkehard; Kagelmann, J.; Köhle, Karl; Simons, Claudia; Westphale, Claus (1978): Den Patienten ernstnehmen. Das Ulmer Modell psychosomatischer Versorgung. In: Psychologie Heute, 5, S. 65-72.

Bock, H.E. (1981). Das ärztliche Gespräch. In: Hamburger Ärzteblatt 10/1981, S. 379-384.

Bodamer, Joachim (1962): Arzt und Patient. Freiburg i. Brsg.: Herder.

Bodenheimer, Thomas; Lorig, Kate; Holman, Halsted; Grumbach, Kevin (2002): Patient Self-management of Chronic Disease in Primary Care. In: Journal of the American Medical Association, 288, 19, S. 2469-2475.

Bogart, E., Togher, L., Power, E., & Docking, K. (2012). Casual conversations between individuals with traumatic brain injury and their friends. Brain injury : [BI], 26(3), 221-233.

Böhm-Ziemann E. (1985): Zum medizinischen Wissen von Laien. Eine Erkundungsstudie. Diss. Würzburg.

Bökamp, H. (1982): Die Aufklärung zu orthopädischen Operationen. Diss. Münster.

Bökamp, H./Pfeiffer. W. M. (1984): Das Aufklärungsgespräch aus der Sicht der Patienten. In: Zeitschrift für Orthopädie und ihre Grenzgebiete 122, 5, 623-627.

Böker, Wolfgang (2003): Arzt-Patient-Beziehung: Der fragmentierte Patient. In: Deutsches Ärzteblatt, 100, 1-2, S. A-24-C-22.

Bolden, Galina B. (2000): Toward understanding practices of medical interpreting: interpreter´ involvement in history talking. In: Discourse Studies, 2, 4, S. 387-419.

Bolden, Galina B.(2009) 'Beyond Answering: Repeat-Prefaced Responses in Conversation', CommunicationMonographs,76:2,121 — 143

Boleman, Catherine; Van den Borne, Bart; Brug, Johannes; Bär, Frits; Martinali, Jacqueline (2005): Long-term efficacy of a checklist to improve patient education in cardiology. In: Patient Education and Counseling, 56, 2, S. 240-248.

Boles, L. (1998). Conversational discourse analysis as a method for evaluating progress in aphasia: a case report. Journal of communication disorders, 31(3), 261-273; quiz 273-264.

Bollschweiler, E./ Apitsch, J./ Obliers, R./ Koerfer, A./ Möning, S./ Metzger, R./ Hölscher, A.H. (2008): Improving informed consent of surgical patients using a multimedia-based program? Results of a prospective randomized multicenter study of patients prior to cholecystectomy. In: Annals of Surgery, 248(2), S.205-211.

Bommert, H./Schnittchen, St. (Hrsg., 1981): Gesprächspsychotherapie - Verändern durch Verstehen. 2. Aufl., Stuttgart.

Bonanno, M. (1982). Women's Language in the Medical Interview. Linguistics and the Professions. R. J. D. Pietro. Norwood, NJ, Ablex: 27-38.

Bonanno, Michelina Phyllis. (1995). Hedges in the Medical Intake Interview: Discourse Task, Gender and Role (Vol. 56, pp. 1335A-1335A): Georgetown U.

Bond, Christine (2003): Concordance - is it a synonym for compliance or a paradigm shift? In: the pharmaceutical journal, 271, S. 496-497.

Bonder, Bette R.; Martin, Laura; Miracle, Andrew W. (2002): Culture in clinical care. Thorofare, N.J.: Slack.

Bonner, Maria: Some linguistic observations on testing hearing Hearing aid adjustment: Translating symptom descriptions into treatment and dealing with expectations. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 104-112.

Bonnet, F., Denis, V., Fulgencio, J. P., Beydon, L., Darmon, P. L., & Cohen, S. (1997). [Interviews with families of organ donors: analysis of motivation for acceptance or refusal of donation]. Annales francaises d'anesthesie et de reanimation, 16(5), 492-497.

Bonomi, Amy E.; Allen, David G.; Holt, Victoria L. (2006): Conversational silence, coercion, equality: The role of language in influencing who gets identified as abused. In: Social Science & Medicine, 62, 9, S. 2258-2266.

Boon, Heather; Stewart, Moira A. (1998): Patient-physician communication assessment instruments:: 1986 to 1996 in review. In: Patient Education and Counseling, 35, 3, S. 161-176.

Booth, S., & Swabey, D. (1999). Group training in communication skills for carers of adults with aphasia. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 34(3), 291-309.

Booth, S./ Perkins, L. (1999): The use of conversation analysis to guide individualized advice to carers and evaluate change in aphasia: a case study. In: Aphasiology, 13(4), S.283-303.

Boothe, Brigitte. (2001). Erzähldynamik und psychischer Verarbeitungsprozess. Eine narrative Einzelfallstudie. Psychotherapie und Sozialwissenschaft.Zeitschrift für qualitative Forschung, 3(1), 28-51.

Bor, R.; Miller, R. (1988): Addressing "Dreaded Issues": a description of a unique counselling intervention with patients with AIDS/HIV. In: Counselling Psychol Q, 1, S. 397-405.

Borde, Theda (2002): Patientinnenorientierung im Kontext der soziokulturellen Vielfalt im Krankenhaus. Berlin.

Borde, Theda; David, Matthias; Kentenich, Heribert (2002): Erwartungen und Zufriedenheit deutscher und türkischsprachiger Patientinnen im Krankenhaus - eine vergleichende Befragung in einer Berliner Frauenklinik. In: Gesundheitswesen, 64, S. 476-485.

Borde, Theda, Braun, T., & David, Matthias. (2003). Gibt es Besonderheiten bei der Inanspruchnahme klinischer Notfallambulanzen durch Migrantinnen und Migranten? In Theda Borde & Matthias David (Eds.), Gut versorgt? Migrantinnen und Migranten im Gesundheits- und Sozialwesen (pp. 43-81). Frankfurt a.M.

Borde, Theda; David, Matthias (2003): Gut versorgt? Migrantinnen und Migranten im Gesundheits- und Sozialwesen. Frankfurt am Main: Mabuse-Verlag.

Borde/ David (2005): Migrantinnen verstehen und erreichen - nicht nur eine Frage der sprachlichen Verständigung. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 325-338.

Borde, Theda (2009): Das Gespräch mit Migranten und die interkulturelle Kommunikataion. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 121-133.

Borders, Tyrone F.; Xu, Ke T.; Heavner, James; Kruse, Gina (2005): Patient involvement in medical decision-making and pain among elders: physician or patient-driven? In: BMC Health Serv Res, 5, 1, S. 4.

Borg, E., Bergkvist, C., & Gustafsson, D. (2009). Self-masking: Listening during vocalization. Normal hearing. The Journal of the Acoustical Society of America, 125(6), 3871-3881.

Borg, E., Danermar, B., & Borg, B. (2002). Behavioural awareness, interaction and counselling education in audiological rehabilitation: development of methods and application in a pilot study. International journal of audiology, vol. 41, no5, pp. 308-322 (18 ref.)

Borsi, Gabriele (1989): Die Würde des Menschen im psychiatrischen Alltag. Göttingen: Verlag für medizinische Psychologie.

Bosse, Hans M.; Nikendei, Christoph; Hoffmann, Katja; Kraus, Bernd; Huwendiek, Sören; Hoffmann, Georg F.; Jünger, Jana; Schultz, Jobst H. (2008): Kommunikationsschulung mittels ,,Standardisierter Eltern" für Ärzte im Fachbereich der Pädiatrie - strukturierte Kompetenzvermittlung im Rahmen der Ärztlichen Weiterbildung. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 10, S. 661-666.

Botelho, Richard J. (1992): A Negotiation Model for the Doctor-Patient Relationship. In: Family Practice, 9, 2, S. 210-218.

Bouhuys, A. L., Jansen, C. J., & van den Hoofdakker, R. H. (1991). Analysis of observed behaviors displayed by depressed patients during a clinical interview: relationships between behavioral factors and clinical concepts of activation. Journal of affective

disorders, 21(2), 79-88.
Boulton, Mary; Parker, Michael (2007): Informed consent in a changing environment. In: Social Science & Medicine, 65, 11, S. 2187-2198.
Bovet, Alain (2001): L'expertise médicale comme discours public: le débat sur la procréation médicalement assistée. In: Bulletin VALS-ASLA, 74.
Bowen JL (2006) Educational strategies to promote clinical diagnostic reasoning. New Engl J Med 355:2217–2225.
Bower, Peter, & Rowland, N. (2006). Effectiveness and cost effectiveness of counselling in primary care. The Cochrane Library(3).
Bower, Peter; Rowland, N. (2006): Effectiveness and cost effectiveness of counselling in primary care. In: The Cochrane Library, 3.
Bowles, Hugo (2006): Conversation Analysis and Health Communication: Updating a Developing Relationship. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 43-64.
Boyd, E. (1998): Bureaucratic authority in the compony of equals: The interactional management of medical peer review. In: American Sociological Review, 63(2), S. 200-224.
Boyd, Elizabeth; Heritage, John (2006): Taking the history: questioning during comprehensive history-taking. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 151-184.
Boyer CA, Lutfey KE (2010) Examining critical health policy issues within and beyond the clinical encounter: Patientprovider relationships and help-seeking behaviors. Journal of Health and Social Behavior 51:80–93.
Brackup, E. S., & Knopf, I. J. (1978). The effects of extraneous speech on visual vigilance performance of children. Child Development, 49(2), 505-508.
Braddock III, Clarence H.; Edwards, Kelly A.; Hasenberg, Nicole M.; Laidley, Tracy L.; Levinson, Wendy (1999): Informed Decision Making in Outpatient Practice: Time to Get Back to Basics. In: JAMA: The Journal of the American Medical Association, 282, 24, S. 2313-2320.
Bradley, Colin P. (2006): Increasing the involvement of elderly patients in healthcare decision making - the IMPROVE study. In: European Journal of General Practice, 12, S. 2.
Brady, A. T., & Walker, M. B. (1978). Interpersonal distance as a function of situationally induced anxiety. The British journal of social and clinical psychology, 17(2), 127-133.
Brähler, E.; Dahme, B.; Klapp, B. F.; Verres, Rolf (1989): Jahrbuch der medizinischen Psychologie 3. Psychosoziale Onkologie. Berlin; Heidelberg: Springer Verlag.
Brailer, D. J. (2007). Health information technology is a vehicle, not a destination: a conversation with David J. Brailer. Interview by Arnold Milstein. Health affairs, 26(2), w236-241.
Bralley, R. C., & Schoeny, Z. G. (1977). Effects of maxillary advancement on the speech of a sub-mucosal cleft palate patient. The Cleft palate journal, 14(1), 98-101.
Branch, William T., Jr. (2000): Is the Therapeutic Nature of the Patient-Physician Relationship Being Undermined?: A Primary Care Physician's Perspective. In: Archives of Internal Medicine, 160, 15, S. 2257-2260.
Braun B, Marstedt G (2011) Der informierte Patient: Wunsch und Wirklichkeit. In: Hoefert H-W, Klotter C (Hrsg) Wandel der Patientenrolle. Neue Interaktionsformen im Gesundheitswesen. Hogrefe, Göttingen, S 47–65.
Bräutigam, W.; Meerwein, F. (1985): Das therapeutische Gespräch mit Krebskranken. Fortschritte der Psycho-Onkologie. Bern: Hans Huber.

Bräutigam, Walter/ Christian, Paul/ Rad, Michael von (1997): Psychosomatische Medizin. Ein kurzgefaßtes Lehrbuch. 6. Auflage. Stuttgart: Thieme.

Bredart, Anne; Bouleuc, Carole; Dolbeault, Sylvie (2005): Doctor-patient communication and satisfaction with care in oncology. In: Current Opinion in Oncology, 17, 4, S. 351-354.

Bredmar, M. and P. Linell (1999). Reconfirming Normality: The Constitution of Reassurance in Talks between Midwives and Expectant Mothers. Talk, Work and Institutional Order: Discourse in Medical, Mediation and Management Settings. S. Sarangi and C. Roberts. Berlin, Mouton de Gruyter: 237-70.

Breemhaar, Bert, & Van-Den-Borne, H. W. (1991). Effects of education and support for surgical patients: The role of perceived control. Patient Education and Counseling, 18(3), 199-210.

Breemhaar, Bert, van den Borne, H. W., & Mullen, Patricia Dolan. (1996). Inadequacies of surgical patient education. Patient Education and Counseling, 28(1), 31-44.

Breese, Peter, & Burman, William. (2005). Readability of Notice of Privacy Forms Used by Major Health Care Institutions. Journal of the American Medical Association, 293(13), 1593-1594.

Breheny, Mary; Stephens, Christine (2007): Irreconcilable differences: Health professionals' constructions of adolescence and motherhood. In: Social Science & Medicine, 64, 1, S. 112-124.

Brewer, J.D., G. McBride, S. Yearley, (1991) 'Orchestrating an Encounter: A note on the talk of mentally handicapped children', Sociology of Health and Illness 13: 58-68

Brey, Carina Pelikan, Jürgen M. (Hg.) (1995): Das ärztliche Gespräch. Wien. Seminararbeit.

Brey, Carina Pelikan, Jürgen M. (Hg.) (1995): Die Arzt-Patienten-Beziehung. Wien. Seminararbeit.

Bridges, S./ McGrath, C./Yiu, C.K.Y./ and Cheng, S.S. (forthcoming). Reassuring during clinical examinations: Novice and expert talk in dentistry. Journal of Asian Pacific Communication.

Briel, Mathias; Langewitz, Wolf A.; Tschudi, Peter; Young, Jim; Hugenschmidt, Christa; Bucher, Heiner C. (2006): Communication training and antibiotic use in acute respiratory tract infections. A cluster randomised controlled trial in general practice. In: Swiss medical weekly official journal of the Swiss Society of Infectious Diseases, the Swiss-Society of Internal Medicine, the Swiss Society of Pneumology, 136, 15-16, S. 241-247.

Brinkman, William B.; Geraghty, Sheela R.; Lanphear, Bruce P.; Khoury, Jane C.; Gonzalez del Rey, Javier A.; DeWitt, Thomas G.; Britto, Maria T. (2007): Effect of Multisource Feedback on Resident Communication Skills and Professionalism: A Randomized Controlled Trial. In: Archives of Pediatrics Adolescent Medicine, 161, 1, S. 44-49.

Britten, Nicky (1994): Patients´ ideas about medicines: a qualitative study in a general practice population. In: British Journal of General Practice, 44, S. 465-468.

Britten, Nicky; Brant, S.; Cairns, A.; Hall, W. W.; Jones, I.; Salisbury, C.; Virjil, A.; Herxheimer, Andrew (1995): Continued prescribing of inappropriate drugs in general practice. In: Journal of clinical pharmacy and therapeutics, 20, S. 199-205.

Britten, Nicky, & Ukoumunne, Obioha. (1997). The influence of patitentsï hopes of receiving a prescription on doctorsï perceptions and the decision to prescribe: a questionnaire survey. British Medical Journal(315), 1506-1510.

Britten, Nicky; Stevenson, Fiona A.; Barry, Christine A.; Barber, Nick; Bradley, Colin P. (2000): Misunderstandings in prescribing decisions in general practice: qualitative study. In: British Medical Journal, 320, S. 484-488.

Britten, Nicky; Stevenson, Fiona; Gafaranga, Joseph; Barry, Christine; Bradley, Colin (2004): The expression of aversion to medicines in general practice consultations. In: Social Science & Medicine, 59, 7, S. 1495-1503.

Britto, Maria T.; Kotagal, Uma R.; Boat, Thomas F. (2005): Listening to Families: First Steps Toward Improved Hospital Care. In: Archives of Pediatrics Adolescent Medicine, 159, 2, S. 187-188.

Broadstock, Marita J.; Hill, David (1997): Evaluation and impact of promotion of a cancer helpline to cancer patients through their specialists. In: Patient Education and Counseling, 32, 3, S. 141-146.

Brockmann, Judith: Die ärztliche Aufklärung als Rechtspflicht in der Arzt-Patient-Beziehung, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 433-441

Brody, David S. (1980): The patient's role in clinical decision-making. In: Annals of Internal Medicine, 93, S. 718-722.

Brody, David S.; Miller, Suzanne M.; Lerman, Caryn E.; Smith, David G.; Caputo, Craig G. (1989): Patient Perception of Involvement in Medical Care: Relationship to Illness Attitudes and Outcomes. In: J Gen Intern Med, 4, S. 506-511.

Bromme, R.; Rambow, R. (2001): Experten-Laien-Kommunikation als Gegenstand der Expertiseforschung: Für eine Erweiterung des psychologischen Bildes vom Experten. In: Silbereisen, R. K.; Reitzle, M.: Psychologie 2000. Bericht über den 42. Kongress der Deutschen Gesellschaft für Psychologie in Jena 2000 . Lengerich: Pabst Science Publishers. S. 541-550.

Bromme, Rainer, Jucks, Regina, & Rambow, Riklef. (2004). Experten-Laien-Kommunikation im Wissensmanagement. In G. Reinmann & H. Mandl (Eds.), Der Mensch im Wissensmanagement: Psychologische Konzepte zum besseren Verständnis und Umgang mit Wissen (pp. 176-188). Göttingen: Hogrefe.

Bronneberg, Gertrud; Wimmer-Puchinger, Beate; Nowak, Peter; Nowak, Andrea (1989): History-taking in an obstetrical outpatient clinic: a psycholinguistic analysis for teaching young physicians. In: Journal of Psychosomatic Obstetrics & Gynecology, Suppliment (Abstracts).

Bronner, G. (2009). Practical strategies for the management of sexual problems in Parkinson's disease. Parkinsonism & related disorders, 15 Suppl 3, S96-100.

Brons-Albert, Ruth. (1988). Kommunikation zwischen Arzt und Patient. Auswirkungen der Art der Gesprächsführung auf die Compliance. Umwelt & Gesundheit(6), 15-21.

Brookes-Howell, Lucy Claire. (2006). Living without labels: The interactional management of diagnostic uncertainty in the genetic counselling clinic. Social Science & Medicine, 63(12), 3080-3091.

Broom, Alex (2005): Medical specialists' accounts of the impact of the Internet on the doctor/patient relationship. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 9, 3, S. 319-338.

Broom, Alex (2005): Virtually He@lthy: The Impact of Internet Use on Disease Experience and the Doctor-Patient Relationship. In: Qualitative Health Research, 15, 3, S. 325-345.

Brotons, M., & Koger, S. M. (2000). The impact of music therapy on language functioning in dementia. Journal of music therapy, 37(3), 183-195.

Brouwer, Catherine; Day, Dennis; Ferm, Ulrika; Hougaard, Anders; Rasmussen, Gitte; Thunberg, Gunilla J. (2011) ‘Treating the actions of children as sensible: Investigating structures in interactions between children with disabilities and their parents’, Journal of Interactional Research in Communication Disorders 2/2: 153-182

Brouwer, Catherine and Dennis Day: WHO/ICF guidelines and compliance in a hearing aid consultation. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 125-137.

Brown, Hilary K. (2009): Information exchange between provider and patient. In: Canadian Medical Association Journal, 180, 2, S. 207.

Brown, Jonathan B.; Boles, Myde; Mullooly, John P.; Levinson, Wendy (1999): Effect of Clinician Communication Skills Training on Patient Satisfaction: A Randomized, Controlled Trial. In: Annals of Internal Medicine, 131, 11, S. 822-829.

Brown, Judith B.; Stewart, Moira A.; Ryan, Bridget L. (2001): Assessing Communication Between Patients and Physicians: The Measure of Patient-Centered Communication. London: Centre for Studies in Family Medicine. (Working Paper Series)

Brown, Patrick R. (2008): Trusting in the New NHS: instrumental versus communicative action. In: Sociology of Health & Illness, 30, 3, S. 349-363.

Brown, Phil. (2006). Medical Sociology (Vol. 3). Long Grove, Ill.: Waveland Press.

Brown, R. F./ Bylund, C. L. (2009): Communication Skills Training: Describing a New Conceptual Model. In: Academic Medicine, 83 (1): 37-44.

Browne, Annette J. (2007): Clinical encounters between nurses and First Nations women in a Western Canadian hospital. In: Social Science & Medicine, 64, 10, S. 2165-2176.

Brucks, Ursula; Salisch, Erdmann v.; Wahl, Wulf-Bodo (1984): Kommunikationsprobleme zwischen Arzt und Patienten - unter besonderer Berücksichtigung ausländischer Patienten. Hamburg: Psychologisches Institut.

Brucks, U./ Salisch, v. E./ Wahl, W.-B. (1985): „Wir sind seelisch krank, automatisch – und körperlich auch.“ Zum Krankheitsverständnis türkischer Arbeiter. In: Collatz, J./ Kürsat-Ahlers, E./ Korporal, J. (eds.) 338-350.

Brucks, U. (1986): Kommunikative Aspekte in der Betreuung von ausländischen Patienten. In: Die Heilkunst 12, 533-544.

Brucks, U./ Salisch, v. E./ Wahl, W.-B. (1987): Soziale Lage und ärztliche Sprechstunde. Deutsche und ausländische Patienten in der ambulanten Versorgung. Hamburg.

Brucks-Wahl, Ursula (2005): Ärztliche Gesprächsführung. In: Balck, Friedrich: Anwendungsfelder der medizinischen Psychologie. Berlin Heidelberg: Springer. S. 191-201.

Bruinsma SM, Rietjens JAC, Seymour JE, Anquinet L, van der Heide A: The experiences of relatives with the practice of palliative sedation: a systematic review. J Pain Symptom Manage 2012, 44(3):431-445.

Brünner, G. (1993): Mündliche Kommunikation in Fach und Beruf. In: T. Bungarten (Hrsg.) Fachsprachentheorie: FST. Tolstedt: Attikon, 730-771.

Brünner, Gisela (1999): Medientypische Aspekte der Kommunikation in medizinischen Fernsehsendungen. In: K. Bührig / Y. Matras (Hrsg.): Sprachtheorie und sprachliches Handeln. Tübingen, 23 - 42.

Brünner, G./ Gülich, E. (Hrsg.) (2002): Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefelder Schriften zu Linguistik und Literaturwissenschaft, Bd. 18. Bielefeld: Aisthesis Verlag. S. 17-94.

Brünner, G./ Gülich, E. (Hrsg.) (2002): Verfahren der Veranschaulichung in der Experten-Laien-Kommunikation. In: G. Brünner, E. Gülich, (Hrsg.) Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefelder Schriften zu Linguistik und Literaturwissenschaft, Bd. 18. Bielefeld: Aisthesis Verlag, 17-93.

Brünner, Gisela / Gülich, Elisabeth (2002): Einleitung. In: G. Brünner / E. Gülich (Hrsg.): Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefeld, 7 - 16.

Brünner, Gisela / Gülich, Elisabeth (Hrsg.) (2002): Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefeld: Aisthesis.

Brünner, Gisela. (2005). Kommunikation im institutionellen Lehr-Lern-Prozessen. Diskursanalytische Untersuchungen zu Instruktionen in der betrieblichen Ausbildung. Radolfszell: Verlag für Gesprächsforschung.

Brünner, G. (2005): Arzt-Patient-Kommunikation als Experten-Laien-Kommunikation. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 90-109.

Brünner, Gisela (2005): Gespräche zwischen Pflegenden und PatientInnen aus linguistischer Sicht. In: Abt-Zegelin, Angelika/Schnell, Martin W. (Hrsg.): Sprache und Pflege. 2., vollständig überarbeitete und aktualisierte Aufl. Bern, 61 - 66.

Brünner, Gisela / Oesterlen, Lena (2006): Sprachliche Gestaltung und Funktionalität von Pflegeberichten - Analyse eines ganz gewöhnlichen Beispiels. In: Abt-Zegelin, Angelika/Schnell, Martin W. (Hrsg.): Die Sprachen der Pflege. Interdisziplinäre Beiträge aus Pflegewissenschaft, Medizin, Linguistik und Philosophie. Hannover, 45 - 55.

Brünner, Gisela (2009): Die Verständigung zwischen Arzt und Patient als Experten-Laien-Kommunikation. In: Klusen, Norbert/Fließgarten, Anja/Nebling, Thomas (Hrsg.): Informiert und selbstbestimmt: Der mündige Bürger als mündiger Patient. (= Beiträge zum Gesundheitsmanagement Bd. 24). Baden-Baden: Nomos, 170 - 188.

Brünner, Gisela/Oesterlen Lena (2009): Sprachliche Gestaltung und Funktionalität von Pflegeberichten. In: Certified Nursing Education. CNE.fortbildung 5.09, Lerneinheit 19 (Pflege in Sprache und Schrift. Wie wir kommunizieren): Thieme, 8 – 13. (= Neuabdruck von Brünner/Oesterlen 2006).

Brünner, Gisela/Lalouschek, Johanna (2010): Gesundheitsinformation im Fernsehen: Gesunde Ernährung in klassischen und neuen Sendungsformaten. In: Dausendschön-Gay, Ulrich/Domke, Christine/Ohlhus, Sören. (Hrsg.): Wissen in (Inter-)Aktion. Berlin: de Gruyter, 315 - 346.

Brünner, Gisela (2011): Gesundheit durchs Fernsehen – Linguistische Untersuchungen zur Vermittlung medizinischen Wissens und Aufklärung in Gesundheitssendungen. Duisburg: Universitätsverlag Rhein-Ruhr.

Brünner, Gisela (2013): Vermittlungsstrategien in Gesundheitssendungen: Die Rolle von Metaphern, Vergleichen und anderen Verfahren der Veranschaulichung. In: Birkner, Karin/Ehmer, Oliver (Hrsg.): Veranschaulichungsverfahren im Gespräch. Verlag für Gesprächsforschung (www.verlag-gespraechsforschung.de), 18 - 43.

Bruns, Christa; Christ, Harry; Richter, Heike (2000): Kommunikation im Krankenhaus. Gespräche sicher und kompetent führen. Köln: Stam Verlag.

Bruton, Clive J./Candlin, Christopher N./Leather, Jonathan H. Leather (1976): Doctor speech

Bryan, Stirling; Gill, Paramjit; Greenfield, Sheila; Gutridge, Kerry; Marshall, Tom (2006): The myth of agency and patient choice in health care? The case of drug treatments to prevent coronary disease. In: Social Science & Medicine, 63, 10, S. 2698-2701.

Bryman, Alan. (2006). Integrating quantitative and qualitative research: how is it done? Qualitative Research, 6(1), 97-113.

Bryman, Alan. (2006). Integrating Quantitative and Qualitative Research: Prospects and Limits (Vol. 11, pp. 4): University of Leicester.

Brzeziński K, Zagórski J, Panasiuk L, Brzezińska M.(2012): Assessing levels of knowledge on the principles of pain management during post-graduate Educationation of physicians in Poland. Annals of Agricultural and Environmental Medicine 19(4):851-6.

Buchanan, David (2006): Moral reasoning as a model for health promotion. In: Social Science & Medicine, 63, 10, S. 2715-2726.

Buchholz, Michael/ Streeck, Ulrich (1994): Heilen. Forschen. Interaktion. Psychotherapie und qualitative Sozialforschung. Opladen: Westdeutscher Verlag.

Buchholz, Michael B. (1996): Metaphern der „Kur“. Eine qualitative Studie zum psychotherapeutischen Prozeß. Opladen: Westdt. Verl.

Buchholz, Michael B. (1998): Die Metapher im psychoanalytischen Dialog. In Psyche 52, S. 545-571.

Buchholz, Michael B. (2000): Die Traumerzählung in der familientherapeutischen Sitzung. Ein klinischer Beitrag zur qualitativen Forschung. In: Psychotherapie & Sozialwissenschaft 2 (2), 129-141.

Buchholz, Michael B. (2002). Metaphern im therapeutischen Kontakt. Qualitative Ergebnisse einer triadischen Studie. In Brünner, Gisela/Gülich, Elisabeth (Hg.). Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefeld: Aisthesis. S. 263-300.

Buchholz, Michael B. (2007): Evidenz-basierte Praxis oder Praxis-basierte Evidenz? Alternativen zur RCT-Zwangsjacke. Deutsche Gesellschaft für Psychoanalyse, Psychotherapie Psychosomatik und Tiefenpsychologie e. V. (Psycho- News-Letter, 60).

Buchholz, Michael B./Lamott, Franziska/Mörtl, Kathrin (2008): Tat-Sachen. Narrative von Sexualstraftätern. Gießen: Psychosozial-Verlag.

Buckingham, Christopher D.; Adams, Ann (2000): Classifying clinical decision making: a unifying approach. In: Journal of Advanced Nursing, 32, 4, S. 981-989.

Buckingham, Christopher D.; Adams, Ann (2000): Classifying clinical decision making: interpreting nursing intuition, heuristics and medical diagnosis. In: Journal of Advanced Nursing, 32, 4, S. 990-998.

Buckman, Robert (1992): How to Break Bad News: A Guide for Health Care Professionals. Johns Hopkins University Press.

Buckman, Robert (1997): What You Really Need to Know About Cancer: A Comprehensive Guide for Patients and Their Families. Johns Hopkins University Press.

Buckman, Robert (1997): What You Really Need to Know About Cancer: A Guide for Patients and Their Families. PAN.

Buckman, Robert (2001). Communication skills in palliative care: A practical guide. In: Neurologic Clinics, 19, 4, S. 989-1004.

Buckman, Robert (2002): Communications and emotions. In: British Medical Journal, 325, 7366, S. 672-672.

Buddeberg, C. (1980): Die Arzt-Patient-Beziehung in der Zahnmedizin. In SSO: Schweizerische Monatsschrift für Zahnheilkunde 90, 5, S. 406-18.

Buetow, Stephen (1998): The scope for the involvement of patients in their consultations with health professionals: rights, responsibilities and preferences of patients. In: Journal of Medical Ethics, 24, S. 243-247.

Bugge, Carol; Entwistle, Vikki A.; Watt, Ian S. (2006): The significance for decision-making of information that is not exchanged by patients and health professionals during consultations. In: Social Science & Medicine, 63, 8, S. 2065-2078.

Bührig, K. (1991): Die sprachliche Verarbeitung von Patientenäußerungen in der Arzt-Patienten-Kommunikation. Magisterarbeit, Hamburg: Germanisches Seminar.

Bührig, Kirstin (1996): Reformulierende Handlungen. Zur Analyse sprachlicher Adaptierungsprozesse in institutioneller Kommunikation. Tübingen: Narr. (Kommunikation und Institution 23)

Bührig, Kirstin (1997): Zusammenfassen in der Arzt-Patienten-Kommunikation. In: Rehbein, Jochen: Spektrum der Funktionalen Pragmatik. Opladen: Westdeutscher Verlag.

Bührig, Kirstin; Meyer, Bernd (1998): Fremde in der gedolmetschter Arzt-Patienten-Kommunikation. In: Apfelbaum, Birgit; Müller, Hermann: Fremde im Gespräch. Frankfurt: IKO-Verlag. S. 85-110.

Bührig, K. Durlanik, L.; Meyer, B. (2000): Arzt-Patienten-Kommunikation im Krankenhaus: konstitutive Handlungseinheiten, institutionelle Handlungslinien. Arbeiten zur Mehrsprachigkeit – Folge B. Universität Hamburg.

Bührig, Kristin; Durlanik, Latif; Meyer, Bernd (2000): Handlungslinien und institutionelle Charakteristika gedolmetscher Diskurse im Krankenhaus. (Arbeiten zur Mehrsprachigkeit)

Bührig, Kristin; Rehbein, Jochen (Hg.) (2000): Reproduzierendes Handeln. Übersetzen, simultanes und konsekutives Dolmetschen im diskursanalytischen Vergleich. Frankfurt/Main: Deutsche Bibliothek. (Arbeiten zur Mehrsprachigkeit - Folge B)

Bührig, Kristin; Durlanik, Latif; Meyer, Bernd (Hg.) (2000): Arbeiten zur Mehrsprachigkeit. Working Papers in Multilingualism. Dolmetschen und Übersetzen in medizinischen Institutionen. Teilprojekt A2: `Dolmetschen im Krankenhaus´. Hamburg: Universität Hamburg: Sonderforschungsbereich Mehrsprachigkeit. (Arbeiten zur Mehrsprachigkeit, Folge B (Nr. 9))

Bührig, Kristin (2001): Interpreting in hospitals. In: Cigada, Sara; Gilardoni, Silvia; Matey, Marinette: Communicare in Ambiente Professionale Plurilingue. Lugano: Universitá della Svizzera italiana. S. 107-119.

Bührig, Kristin (2002): Zur 'Multimodalität' des Dolmetschens in medizinischen Aufklärungsgesprächen: Graphische Abbildungen in der Wissensvermittlung. Hamburg: Universität Hamburg: Sonderforschungsbereich Mehrsprachigkeit. (Arbeiten zur Mehrsprachigkeit, Reihe B (Nr. 39). 'Multimodalität' in gedolmetschten Aufklärungsgesprächen. Graphische Abbildungen in der Wissensvermittlung)

Bührig, Kristin; Meyer, Bernd (2003): Die dritte Person: Der Gebrauch von Pronomina in gedolmetschten Aufklärungsgesprächen. In: Zeitschrift für Angewandte Linguistik, 38, S. 5-35.

Bührig, Kristin; Meyer, Bernd (2004): Ad hoc-interpreting and the achievement of communicative purposes: the case of briefings for informed consent. In: House, Juliane; Rehbein, Jochen: Multilingual Communication. Amsterdam, Philadelphia: Benjamins. S. 43-62.

Bührig, Kristin; Meyer, Bernd (2004): Ad hoc-interpreting and the achievement of communicative purposes in specific kinds of doctor-patient discourse. Hamburg: Universität Hamburg: Sonderforschungsbereich Mehrsprachigkeit. (Arbeiten zur Mehrsprachigkeit, Folge B)

Bührig, Kristin. (2005). 'Speech Action Patterns' and 'Discourse Types'. Folia Linguistica: Acta Societatis Linguisticae Europaeae, 39(1-2), 143-171.

Bührig, Kristin/ Meyer, Bernd (2007): Unterschriften und ihre diskursive Vorgeschichte: wie Patienten in die Durchführung medizinischer Methoden einwilligen. In: A. Redder (Hg.): Texte und Diskurse. Festschrift für Konrad Ehlich zum 65. Geburtstag. Tübingen: Stauffenberg, S.641-650.

Bührig, Kristin/ Meyer, Bernd (2009): Funktionale Sprachreflexion und Diskursanalyse als Fortbildungsmethoden. Am Beispiel einer Dolmetscherfortbildung für zweisprachige Pflegekräfte. In: Dorothee Meer & Carmen Spiegel (Hg.) Kommunikationstrainings

im Beruf - Erfahrungen mit gesprächsanalytisch fundierten Fortbildungskonzepten. Verlag für Gesprächsforschung. 108-130.
Bührig, Kristin/ Meyer, Bernd (2009): Gespräche zwischen Patienten und Ärzten - ein- und mehrsprachige Anamnesen im Krankenhaus. In: N. Klusen & A. Meusch (Hg.) Informiert und selbstbestimmt. Der mündige Bürger als mündiger Patient. Beiträge zum Gesundheitsmanagement 27. Baden-Baden: Nomos Verlag, 189-205.
Bührmann, Andrea D.; Diaz-Bone, Rainer; Gutiérrez-Rodríguez, Encarnación; Schneider, Werner; Kendall, Gavin; Tirado, Francisco (2007): Von Michel Foucaults Diskurstheorie zur empirischen Diskursforschung. In: Forum Qualitative Sozialforschung / Forum: Qualitative Social Research [On-line Journal], 8, 2, -3.
Buller, Mary K.; Buller, David B. (1987): Physicians' communication style and patient satisfaction. In: J Health Soc Behav, 28, S. 375-388.
Bulletin VALS-ASLA (2001): Communiquer en milieu hospitalier: de la relation de soins à l'expertise médicale. 74.
Bullinger, H. (1984): Patientenzentrierte Gesprächsführung im Krankenhaus. In: Deutsche Krankenpflegezeitschrift 3/84, 159-162.
Bultman, Dara C.; Svarstad, Bonnie L. (2000): Effects of physician communication style on client medication beliefs and adherence with antidepressant treatment. In: Patient Education and Counseling, 40, 2, S. 173-185.
Bunzel, Brigitta; Wollenek, Gregor (1994): Heart transplantation: are there psychosocial predictors for clinical success of surgery. In: Thoracic and Cardiovascular Surgeon, 42, 2, S. 103-107.
Burack, R. C.; Carpenter, R. R. (1983): The predictive value of the presenting complaint. In: J Fam Pract, 16, 4, S. 749-754.
Burbaum, C. / Stresing, A. / Fritzsche, K. / Auer, P. / Wirsching, M. / Lucius-Hoene, G. (2010): Medically unexplained symptoms as threat to patients‘ identity: A conversation analysis of patient reactions of psychosomatic attributions, in: Patient Education and Counseling 79, 2, 207-217.
Burbaum C. / Stresing A. / Fritzsche K. (2011): Letter to the Editor: Response to commentary from Hiske van Ravesteijn, Inge van Dijk, and Peter Lucassen on: Medically unexplained symptoms as a threat to patients’ identity? A conversation analysis of patients’ reactions to psychosomatic attributions. Patient Educ Couns. 84, 1, 139-140.
Burbaum, Christina/Stresing, Anne-Maria (2012): “Meine Ärzte sagen, das ist alles nur psychisch!” In: Psychologie Heute, 39, 5 (Mai 2012), S. 61-65.
Bürger, Claudia (2003): Patientenorientierte Information und Kommunikation im Gesundheitswesen. Wiesbaden: Dt. Univ.-Verl. (Gabler Edition Wissenschaft : Gesundheits- und Qualitätsmanagement)
Burger, Walter (2009): Unterschiede in der Gesprächsführung bei patienten mit chronischen und akuten gesundheitlichen Problemem. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 109-120.
Burgoon, Michael. (1992). Strangers in a Strange Land: The Ph. D. in the Land of the Medical Doctor. Journal of Language and Social Psychology, 11(1-2), 101-106.
Burkart, Günter (1983): Vermittlungsprobleme im Medizinstudium. In: Medizin, Mensch,
Burnard, P. (1991). Communication: of verbosity and verbiage. Nursing Standard, 6(5), 43.
Burns, David D.; Auerbach, Arthur (2007): Therapeutic empathy in cognitive-behavioural therapy: does it really make a difference? In: Salkovskis, Paul M.: Frontiers of cognitive therapy. New York: Guilford Press. S. 135-164.
Burns, Richard Allen. (1999). 'Our Friends Have Given Consolation': Communal Response to the Jonesboro School Shootings. Southern Folklore, 56(2), 161-179.

Bury, Michael (2001): Illness and narratives: fact of fiction? In: Sociology of Health & Illness, 23, 3, S. 263-285.

Bury, Michael; Gabe, Jonathan; Olumide, Gillian (2004): Patients as Partners: Children and the National Health Service.

Busch, Albert. (1994). Laienkommunikation: Vertikalitätsuntersuchungen zu medizinischen Experten-Laien-Kommunikationen. Frankfurt/Main: Lang.

Busch, Albert. (1999). Semantische Vertikalitätstypik und diskursive Grundkonzepte in der Gesundheitskommunikation. In J. rg Niederhauser & Kirsten Adamzik (Eds.), Wissenschaftssprache und Umgangssprache im Kontakt (pp. 103-122). Frankfurt, Germany: Peter Lang.

Busch, Albert (2005): Laienkommunikation. Vertikalitätsuntersuchungen zu medizinischen Experten-Laien-Kommunikationen. Frankfurt / M.: Peter Lang. (Germanistische Arbeiten zu Sprache und Kulturgeschichte 26)

Busch, Albert (2007): Semantische Vertikalitätstypik und diskursive Grundkonzepte in der Gesundheitskommunikation. In: Adamzik, Kirsten; Niederhauser, Jürg: Wissenschaftssprache und Umgangssprache im Kontakt. Frankfurt/Main u. a.: Lang. S. 103-122.

Busch, Volker, & May, Arne. (2002). Kopf- und Gesichtsschmerzen. München/Jena: Urban&Fischer.

Butler, Carly W., Susan Danby, Michael Emmison, Karen Thorpe (2009) 'Managing medical advice seeking in calls to Child Health Line', Sociology of Health & Illness, 31/6: 817-834 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) Communication in healthcare settings: participation, policy and new technologies. Chichester, U.K.: Wiley-Blackwell: 31-47]

Butler, C.; Rollnick, S.; Stott, N. (1996): The practitioner, the patient and resistance to change: Recent ideas on compliance. In: Can Med Assoc J, 154, 9, S. 1357-1362.

Butler, Christopher C.; Rollnick, Stephen; Roisin, Pill; Maggs-Rapport, Frances; Stott, Nigel (1998): Understanding the culture of prescribing: qualitative study of general practitioners´ and patients´ perception of antibiotics for sore throat. In: British Medical Journal, 317, S. 637-642.

Butler, Gordon S.; Hurley, Cathy A. M.; Buchanan, Krista L.; Smith-VanHorne, Jane (1996): Prehospital education: Effectiveness with total hip replacement surgery patients. In: Patient Education and Counseling, 29, 2, S. 189-197.

Butow, Phyllis N.; Dunn, S. M.; Tattersall, M. H. N.; Jones, Q. J. (1994): Patient participation in the cancer consultation: Evaluation of a question prompt sheet. In: Annals of Oncology, 5, 3, S. 199-204.

Butow, P. N.; Dunn, S. M.; Tattersall, M. H. N. (1995): Computer-based interaction analysis of the cancer consultation. In: Br J Cancer, 71, S. 1115-1121.

Butow, P. N.; Maclean, M.; Dunn, S. M. (1997): The dynamics of change: Cancer patients' preferences for information, involvement and support. In: Ann Oncol, 8, 9, S. 857-863.

Butow, Phyllis N.; Brown, R. F.; Cogar, S.; Tattersall, Martin H. N.; Dunn, S. M. (2002): Oncologists' reactions to cancer patients' verbal cues. In: Psycho-Oncology, 11, 1, S. 47-58.

Butow, Phyllis; Devine, Rhonda; Boyer, Michael; Pendlebury, Susan; Jackson, Michael; Tattersall, Martin H. N. (2004): Cancer Consultation Preparation Package: Changing Patients but Not Physicians Is Not Enough. In: Journal of Clinical Oncology, 22, 21, S. 4401-4409.

Buttby, R. (1996): Clients´ and therapist´s joint construction of the client`s problems, in: research on language and social interaction, 29(2), S. 125-153.

Büttner, Claudia/ Quindel, Ralf (2005): Beratung und Gesprächsführung: Sicherheit und Kompetenz im Therapiegespräch. Heidelberg: Springer Medizin Verlag.

Button, Graham (1987): Moving Out of Closings. In: Button, Graham/Lee, John R. E. (eds.): Talk and social organization. Clevedon, UK: Multilingual Matters, S. 101-151.

Buus, N. (2006). Conventionalized knowledge: mental health nurses producing clinical knowledge at intershift handovers. Issues in mental health nursing, 27(10), 1079-1096.

Buyck, David; Lang, Forrest (2002): Teaching Medical Communication Skills: A Call for Greater Uniformity. In: Family Medicine, 34, 5, S. 327-343.

Buytendijk, Frederik J. J. (1957): The Meaning of Pain. In Philosophy Today 1, S. 180-185.

Byham, William C.; Cox, Jeff; Nelson, Greg (1996): Zapp! Empowerment in Health Care: How to Improve Patient Care, Increase Employee Job Satisfaction, and Lower Health Care Costs. (Revised Edition) : Fawcett Columbine.

Byrd, B. Sh./Hruschka, J./Joerden, J. C. (Hrsg.) (1996): Jahrbuch für Recht und Ethik = Annual rewiew of law and ethics. Bd. 4 (Themenschwerpunkt: Bioethik und Medizinrecht), Berlin: Duncker und Humblot.

Byrne, Patrick S.; Long, Barrie E. L. (1976): Doctors talking to patients: A Study of the Verbal Behaviour of General Practitioners Consulting in their Surgeries. London: HSMO, Royal College of General Practitioners.

Byrne, Angela; Ellershaw, John; Holcombe, Christopher; Salmon, Peter (2002): Patients' experience of cancer: evidence of the role of `fighting' in collusive clinical communication. In: Patient Education and Counseling, 48, 1, S. 15-21.

Byrnes, A. L., Berk, N. W., Cooper, M. E., & Marazita, M. L. (2003). Parental evaluation of informing interviews for cleft lip and/or palate. Pediatrics, 112(2), 308-313.

Bysouth, Don (2007): Jolly good nutter: a discursive psychological examination of bipolar disorder in psychotherapeutic interactions. PhD thesis, Murdoch University. http://researchrepository.murdoch.edu.au/496/2/02Whole.pdf.

Cadogan, M. P., Franzi, C., Osterweil, D., & Hill, T. (1999). Barriers to effective communication in skilled nursing facilities: Differences in perception between nurses and physicians. Journal of the American Geriatrics Society, 47(1), 71-75.

Cahill, Patricia, & Papageorgiou, Alexia (2007). Triadic communication in the primary care paediatric consultation: The British journal of general practice : the journal of the Royal College of General Practitioners, 57(544), 904-911.

Cahill, J.; Barkham, M.; Hardy, G.; Gilbody, S.; Richards, D.; Bower, P.; Audin, K.; Connell, J. (2008): Health Technology Assessment: A review and critical appraisal of easures of therapist-patient interactions in mental health settings. London: Queen's Printer and Controller of HMSO. 12, 24.

Cahill, P., & Papageorgiou, A. (2007). Video analysis of communication in paediatric consultations in primary care. The British journal of general practice : the journal of the Royal College of General Practitioners, 57(544), 866-871.

Cahill, Patricia (2010): Child Participation in their primary care consultations. In: Hilary Gardner, Michael Forrester (Eds.): Analysing Interactions in Childhood: insights from conversation analysis. Oxford: Wiley/Blackwell, S.128-145.

Calhoun, A. W., Rider, E. A., Peterson, E., & Meyer, E. C. (2010). Multi-rater feedback with gap analysis: an innovative means to assess communication skill and self-insight. Patient Education and Counseling, 80(3), 321-326.

Calkins, David R.; Davis, Roger P.; Reiley, Peggy; Phillips, Russel S.; Pineo, Katherine L. C.; Delbanco, Thomas L. (1997): Patient-Physician Communication at Hospital Discharge and Patients´ Understanding of the Post-discharge Treatment Plan. In: Arch Intern Med, 157, May 12, S. 1026-1030.

Calman, K. (1994): The profession of medicine. In: British Medical Journal, 309, S. 1140-1143.

Calnan, Michael; Gabe, Jonathan (2001): From consumerism to partnership? Britain's National Health Service at the turn of the century. In: International Journal of Health Services, 31, 1, S. 119-131.

Calnan, Michael; Wainwright, David; O'Neill, C.; Winterbottom, A.; Watkins, C. (2006): Making sense of aches and pains. In: Family Practice, 23, S. 91-105.

Calvillo, E. R., & Flaskerud, J. H. (1998). Evaluation der Reaktionen auf Schmerzen bei mexikanisch-amerikanischen und anglo-amerikanischen Frauen und ihren Pflegenden. In R. Schröck & E. Drerup (Eds.), Schmerz. Perspektiven der Pflegeforschung (pp. 37-53). Freiburg i.Br.

Camberg, L., Woods, P., Ooi, W. L., Hurley, A., Volicer, L., Ashley, J., . . . McIntyre, K. (1999). Evaluation of Simulated Presence: a personalized approach to enhance well-being in persons with Alzheimer's disease. J Am Geriatr Soc. 1999 Apr;47(4):446-52.

Cambridge, Jan. (1999). Information Loss in Bilingual Medical Interviews through an Untrained Interpreter. Translator: Studies in Intercultural Communication, 5(2), 201-219.

Cameron, C. (1996): Patient compliance: Recognition of factors involved and suggestions for promoting compliance with therapeutic regimens. In: J Adv Nurs, 24, 2, S. 244-250.

Campbell, A., & Rushton, J. P. (1978). Bodily communication and personality. The British journal of social and clinical psychology, 17(1), 31-36.

Campbell, Rona; Pound, Pandora; Pope, Catherine; Britten, Nicky; Pill, Roisin; Morgan, Myfanwy; Donovan, Jenny (2003): Evaluating meta-ethnography: a synthesis of qualitative research on lay experiences of diabetes and diabetes care. In: Social Science & Medicine, 56, 4, S. 671-684.

Campbell, Thomas L.; McDaniel, Susan H.; Cole-Kelly, Kathy; Hepworth, Jeri; Lorenz, Alan (2002): Family Interviewing: A Review of the Literature in Primary Care. In: Family Medicine, 34, 5, S. 312-318.

Campero, L., Walker, D., Rouvier, M., & Atienzo, E. (2010). First steps toward successful communication about sexual health between adolescents and parents in Mexico. Qualitative Health Research, 20(8), 1142-1154.

Campion, Peter, & Langdon, Mark. (2004). Achieving multiple topic shifts in primary care medical consultations: a conversation analysis study in UK general practice. Sociology of Health & Illness, 26(1), 81-101.

Campion, Peter/ Langdon, M. (2004): Achieving multiple topic shifts in primary care medical consultations: A conversation analysis study in U.K. general practice. In: Sociology of Health & Illness, 26. S.81-101.

Candib, Lucy M. (2002): Working with suffering. In: Patient Education and Counseling, 48, 1, S. 43-50.

Candlin, C., Leather, J., Bruton, C., & Woods, E. (1977). The Med-Ask Function. In C. Candlin, J. Leather, C. Bruton & E. Woods (Eds.), Doctor-Patient Communication Skills. Lancaster: University of Lancaster: Medical Recording Service Foundation.

Candlin, C., Leather, J., Bruton, C., & Woods, E. (1977). The Question Function. In C. Candlin, J. Leather, C. Bruton & E. Woods (Eds.), Doctor-Patient Communication Skills. Lancaster: University of Lancaster: Medical Recording Service Foundation.

Candlin, C./ Bruton, J./ Coleman, H. (1983): Dentist-Patient Communication: Communicating Complaint. In: Wolfson, N./ Judd, E. (eds.): Sociolinguistics and Language Acquisition. Rowley, 56-81.

Candlin, Christopher N. (ed.) (2002): Research and practice in professional discourse. Hong Kong: City of University Hong Kong Press.

Candlin, Christopher N., & Candlin, Sally. (2003). Sites of language contact: 8. Health care communication: a problematic site for applied linguistics research. Annual Review of Applied Linguistics, 23, 134-154.

Candlin, Christopher (2006): Reinventing the Patient/Client: New Challenges to Healthcare Communication.

Candlin, Christopher N./Crichton, Jonathan (eds.) (2010): Discourses of deficit. Basingstoke: Palgrave Macmillan.

Candlin, Sally (2006): Constructing Knowledge, Understanding and Meaning Between Patients and Nurses. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 65-86.

Candlin, Sally (2008): Therapeutic communication. A lifespan approach. Sydney: Pearson Education.

Cape, John D.; Stiles, William B. (1998): Verbal Exchange Structure of General Practice Consultations with Patients Presenting Psychological Problems. In: Journal of Health Psychology, 3, 1, S. 5-21.

Cappeliez, P., & O'Rourke, N. (2002). Personality traits and existential concerns as predictors of the functions of reminiscence in older adults. The journals of gerontology. Series B, Psychological sciences and social sciences, 57(2), P116-123.

Capps, D. (2003). Youthful visitors and hospitable hosts: exercises in misunderstanding. J Pastoral Care Counsel. 2003 Summer;57(2):153-66.

Car, Josip; Sheikh, Aziz (2003): Information in practice: Telephone consultations. In: British Medical Journal, 326, S. 966-969.

Car, Josip; Sheikh, Aziz (2004): Email consultations in health care: 1--scope and effectiveness. In: British Medical Journal, 329, S. 435-438.

Car, Josip; Koshy, Elizabeth; Bell, Derek; Sheikh, Aziz (2008): Telephone triage in out of hours call centres. In: British Medical Journal, 337, sep12_1, S. a1167.

Carbaugh, Donal (2007): Six basic principles in the communication of social identities: The special case of discourses and illness. In: Communication and Medicine,1. S.111-124.

Caress, Ann L.; Luker, Karen; Woodcock, Ashley; Beaver, Kinta (2002): A qualitative exploration of treatment decision-making role preference in adult asthma patients. In: Health Expectations, 5, 3, S. 223-235.

Carlsen, Benedicte; Aakvik, Arild (2006): Patient involvement in clinical decision making: the effect of GP attitude on patient satisfaction. In: Health Expectations, 9, 2, S. 148-157.

Carlsson, C., Nilbert, M., & Nilsson, K. (2005). Supporter or obstructer; experiences from contact person activities among Swedish women with breast cancer. BMC Health Services Research, 5(1), 9.

Carman, D.; Britten, Nicky (1995): Confidentiality of medical records: the patient's perspective. In: British Journal of General Practice, 45, 398, S. 485-488.

Carol A, Mannahan. (2010). Different Worlds: A Cultural Perspective on Nurse-Physician Communication. Nursing Clinics of North America, 45(1), 71-79.

Carr-Hill, R.; Jenkins-Clarke, S.; Dixon, P.; Pringle, Mike (1998): Do minutes count? Consultation lengths in general practice. In: Journal of Health Services Research and Policy, 3, 4, S. 207-213.

Carter, W. B.; Inui, T. S.; Kukul, W. (1982): Outcome-based doctor-patient interaction analysis: II. Identifying effective provider and patient behavior. In: Med Care, 20, S. 550-566.

Cartmell, R.; Coles, A. (2000): Informed choice in cancer pain: empowering the patient. In: British Journal of Community Nursing, 5, S. 560-564.

Cartwright, A. (1964): Human Relations and Hospital Care. London: Routledge and Kegan Paul.

Case, S. M., Swanson, D. B., & Becker, D. F. (1996). Verbosity, window dressing, and red herrings: do they make a better test item? Academic medicine : journal of the Association of American Medical Colleges, 71(10 Suppl), S28-30.

Cassell, E. J. (1985): Talking with Patients. The Theory of Doctor-Patient-Communication. Cambridge.

Cassell, Eric (1985): Talking with Patients. Volume 2: Clinical Technique. Cambridge, MA: MIT Press.

Cassileth, B.R./Zupkins, R.V./Sutton-Smith, K. (1980): Informed consent – why are its goals imperfectly realized? In: New Engl. J. Med. 302 (1980), 886-900.

Cassileth, Barrie R. (2001): Enhancing Doctor-Patient Communication. In: Journal of Clinical Oncology, 19, suppl_1, S. 61s-63s.

Castejón, J.; López-Roig, S.; Pastor, M. A. (1993): Cancer patients: Health information and quality of life. In.

Castro, Cesar M.; Wilson, Clifford C.; Wang, Frances; Schillinger, Dean (2007): Babel Baggle: Psysicians´ use of unclarified medical jargon with patients. In: American Journal of Health Behavior, 31, 1, S. 85-95.

Cecil, Denise W.; Killeen, Ita (1997): Control, compliance, and satisfaction in the family practice encounter. In: Family Medicine, 29, 9, S. 653-657.

Cedraschi, C., Bove, D., Perrin, E., & Vischer, T. L. (2000). The representation of the back in idiomatic expressions--do idioms value the body? Joint, bone, spine : revue du rhumatisme, 67(4), 319-325.

Cegala, Donald J.; Waldron, Kathryn (1992): A study of the relationship between communicative performance and conversation participants' thoughts. In: Communication Studies, 42, 3, S. 105-123.

Cegala, Donald J.; McNeilis, Kelly S.; McGee, Deborah S. (1995): A Study of Doctors' and Patients' Perceptions of Information Processing and Communication Competence During the Medical Interview. In: Health Communication, 7, 3, S. 179-203.

Cegala, Donald J.; McGee, Deborah S.; McNeilis, Kelly S. (1996): Components of Patients' and Doctors' Perceptions of Communication Competence During a Primary Care Medical Interview. In: Health Communication, 8, 1, S. 1-27.

Cegala, Donald J. (1997): A study of doctors' and patients' communication during a primary care consultation: Implications for communication training. In: Journal of Health Communication, 2, 3, S. 169-194.

Cegala, Donald J.; Marinelli, Terese; Post, Douglas (2000): The effects of patient communication skills training on compliance. In: Archives of Family Medicine, 9, S. 57-64.

Cegala, Donald J.; McClure, Leola; Marinelli, Terese M.; Post, Douglas M. (2000): The effects of communication skills training on patients' participation during medical interviews. In: Patient Education and Counseling, 41, 2, S. 209-222.

Cegala, Donald J.; Post, Douglas M.; McClure, Leola (2001): The Effects of Patient Communication Skills Training on the Discourse of Older Patients During a Primary Care Interview. In: Journal of the American Geriatrics Society, 49, 11, S. 1505-1511.

Cegala, Donald J.; Lenzmeier Broz, Stefne (2002): Physician communication skills training: a review of theoretical backgrounds, objectives and skills. In: Medical Education, 36, S. 1004-1016.

Cegala, Donald J.; Lenzmeier Broz, Stefne (2003): Provider and Patient Communication Skills Training. In: Thompson, Theresa L.; Dorsey, Alicia; Miller, Katherine I.: Handbook of health communication. New Jersey. S. 95-120.

Cegala, Donald J.; Gade, Carmin; Lenzmeier Broz, Stefne; McClure, Leola (2004): Physicians' and Patients' Perceptions of Patients' Communication Competence in a Primary Care Medical Interview. In: Health Communication, 16, 3, S. 289-304.

Cegala, Donald J. (2006). The Impact of Patients' Communication Style on Physicians' Discourse: Implications for Better Health Outcomes. In Ren © M. Dailey & Beth A. Le Poire (Eds.), Applied Interpersonal Communication Matters: Family, Health, & Community Relations (pp. 201-217). New York, NY: Peter Lang.

Cegala, Donald J.; Street, Jr; Clinch, C. R. (2007): The Impact of Patient Participation on Physicians' Information Provision During a Primary Care Medical Interview. In: Health Communication, 21, 2, S. 177-185.

Celik, M., Arican, O., & Celikoz-Ozkan, D. (2007). Turkish Internet users' awareness of and attitudes toward HIV/AIDS and other STDs. Acta dermatovenerologica Alpina, Panonica, et Adriatica, 16(1), 13-20.

Cepeda, Gladys. (2006). La voz empática medica y las estrategias de cortes+a verbal/The Medical Empathy Voice and Oral Politeness Strategies in a Clinical Interview. Estudios Filol+Ýgicos, 41, 55-69.

Chaitin, Elizabeth; Stiller, Ronald; Jacobs, Samuel; Hershl, Joyce; Grogen, Tracy; Weinberg, Joel (2003): Physician-patient relationship in the intensive care unit: Erosion of the sacred trust? In: Critical Care Medicine, 31, Ethical Issues in Critical Care. (5) Supplement, S. S367-S372.

Chamberlin, Judi (1997): A working definition of empowerment. In: Psychiatric Rehabilitation Journal, 20, S. 43-46.

Chang, L. C.; Li, I. C.; Liu, C. H. (2004): A study of the empowerment process for cancer patients using Freire's dialogical interviewing. In: J Nurs Res, 12, 1, S. 41-50.

Chapple, Alison; Campion, Peter; May, Carl (1997): Clinical terminology: anxiety and confusion amongst families undergoing genetic counseling. In: Patient Education and Counseling, 32, 1-2, S. 81-91.

Charavel, Marie; Bremond, Alain; Moumjid-Ferdjaoui, Nora; Mignotte, Hervé; Carrère, Marie-Odile (2007): Shared decision-making in question. In: Psycho-Oncology, 10, S. 93-102.

Charles, Cathy; DeMaio, S. (1993): Lay participation in health care decision making: a conceptual framework. In: Journal of Health Politics, Policy and Law, 18, 4, S. 881-904.

Charles, Cathy; Gafni, Amiram; Whelan, Tim (1997): Shared decision-making in the medical encounter: What does it mean? (Or it takes at least two to tango). In: Social Science & Medicine, 44, 5, S. 681-692.

Charles, Cathy, Redko, Cristina, Whelan, Timothy J., Gafni, Amiram, & Reyno, Leonard. (1998). Doing nothing is no choice: lay constructions of treatment decision-making among women with early-stage breast cancer. Sociology of Health & Illness, 20(1), 71-95.

Charles, Cathy, Whelan, Timothy J., & Gafni, Amiram. (1999). What do we mean by partnership in making decisions about treatment? British Medical Journal, 319, 780-782.

Charles, Cathy; Gafni, Amiram; Whelan, Tim (1999): Decision-making in the physician-patient encounter: revisiting the shared treatment decision-making model. In: Social Science & Medicine, 49, 5, S. 651-661.

Charles, Cathy; Gafni, Amiram; Whelan, Timothy J. (2000): Editorial: International Conference on Treatment Decision-Making in the Clinical Encounter. In: Health Expectations, 3, S. 1-5.

Charles, Cathy; Gafni, Amiram; Whelan, Timothy J. (2000): How to improve communication between doctors and patients. In: British Medical Journal, 320, 7244, S. 1220-1221.
Charles, Cathy; Gafni, Amiram; Whelan, Timothy J.; O'Brien, Mary A. (2006): Cultural influences on the physician-patient encounter: The case of shared treatment decision-making. In: Patient Education and Counseling, 63, 3, S. 262-267.
Charles, Cathy; Gafni, Amiram (2006): Can I accurately predict the impact of an illness and its treatment on my future subjective well-being? A complex question that does not have a simple answer. In: Health Expectations, 9, 3, S. 252-254.
Charles, L. L. (2007). Disarming people with words: strategies of interactional communication that crisis (hostage) negotiators share with systemic clinicians. [Review]. Journal of marital and family therapy, 33(1), 51-68; discussion 69-76.
Charney, E. (1972): Patient-doctor communication. In: Pediatric Clinics of North America, 19, S. 263-279.
Charon, R. (1982). Fiske Fund Prize Dissertation 1980. Poised in equilibrium: doctors and their patients. Rhode Island medical journal, 65(1), 29-35.
Charon, R. (1986). To listen, to recognize. The Pharos of Alpha Omega Alpha-Honor Medical Society. Alpha Omega Alpha, 49(4), 10-13.
Charon, R. (1986). To render the lives of patients. Literature and Medicine, 5, 58-74.
Charon, R. (1990). The great empty cup of attention: the doctor and the illness in the Wings of the Dove.
Charon, R., & Schoeman, F. D. (1991). The case: a relative stranger. Second opinion, 16, 50-63.
Charon, R. (1992). To build a case: medical histories as traditions in conflict. Literature and Medicine, 11(1), 115-132.
Charon, R. (1994). The internist's reading: doctors at the heart of the novel. Annals of Internal Medicine, 121(5), 390-391.
Charon, Rita/Greene, Michele J./Adelamn, Ronald D. (1994): Multi-dimensional interaction analysis: A collaborative approach to the study of medical discourse. In: Social Science and Medicine, 39, 7, S. 955-965.
Charon, R., & Fox, R. C. (1995). Critiques and remedies: medical students call for change in ethics teaching. JAMA: the journal of the American Medical Association, 274(9), 767, 771.
Charon, R., & Williams, P. (1995). Introduction: the humanities and medical education. Academic medicine : journal of the Association of American Medical Colleges, 70(9), 758-760.
Charon, R., Banks, J. T., Connelly, J. E., Hawkins, A. H., Hunter, K. M., Jones, A. H., . . . Poirer, S. (1995). Literature and medicine: contributions to clinical practice. Annals of Internal Medicine, 122(8), 599-606.
Charon, R., Brody, H., Clark, M. W., Davis, D., Martinez, R., & Nelson, R. M. (1996). Literature and ethical medicine: five cases from common practice. The Journal of medicine and philosophy, 21(3), 243-265.
Charon, R., & Montello, M. (1998). Literature and medicine: an on-line guide. Annals of Internal Medicine, 128(11), 959-962.
Charon, R., & Montello, M. (1999). Framing the case: narrative approaches for healthcare ethics committees. HEC forum : an interdisciplinary journal on hospitals' ethical and legal issues, 11(1), 6-15.
Charon, R. (2000). Literature and medicine: origins and destinies. Academic medicine : journal of the Association of American Medical Colleges, 75(1), 23-27.
Charon, R. (2000). Medicine, the novel, and the passage of time. Annals of Internal Medicine, 132(1), 63-68.

Charon, R. (2000). Reading, writing, and doctoring: literature and medicine. The American journal of the medical sciences, 319(5), 285-291.
Charon, R. (2000). The seasons of the patient-physician relationship. Clin Geriatr Med. 2000 Feb;16(1):37-50.
Charon, R. (2001). Narrative medicine: form, function, and ethics. Annals of Internal Medicine, 134(1), 83-87.
Charon, Rita (2001): Narrative Medicine: A Model for Empathy, Reflection, Profession, and Trust. In: JAMA: The Journal of the American Medical Association, 286, 15, S. 1897-1902.
Charon, R. (2001). The patient-physician relationship. Narrative medicine: a model for empathy, reflection, profession, and trust. JAMA : the journal of the American Medical Association, 286(15), 1897-1902.
Charon, R. (2001). What narrative competence is for. The American journal of bioethics : AJOB, 1(1), 62-63.
Charon, R., & Spiegel, M. (2001). The first issue of Literature and Medicine. Literature and Medicine, 20(2), vii-x.
Charon, R. (2002). Patients' Stories as Narrative-Reply. JAMA : the journal of the American Medical Association, 287(4), 447-448.
Charon, R. (2002). The body and the self: the seamless experience of being. Medical humanities review, 16(2), 40-46.
Charon, R., & Spiegel, M. (2003). Editors' preface discursive bodies, embodied text. Literature and Medicine, 22(2), 133-139.
Charon, R. (2004). Narrative and medicine. The New England Journal of Medicine, 350(9), 862-864.
Charon, R. (2006). The perilous fate of the teller, or what bench? what desolation? Literature and Medicine, 25(2), 412-438.
Charon, R. (2007). What to do with stories: the sciences of narrative medicine. Canadian family physician Medecin de famille canadien, 53(8), 1265-1267.
Charon, R., & Wyer, P. (2008). Narrative evidence based medicine. Lancet, 371(9609), 296-297.
Charon, R. (2009). Commentary on "Creative expressive encounters in health ethics education: teaching ethics as relational engagement". Teaching and learning in medicine, 21(2), 163-165.
Charon, R. (2010). Commentary: calculating the contributions of humanities to medical practice-motives, methods, and metrics. Academic Medicine: Volume 85 - Issue 6 - pp 935-937.
Charon, R., & DasGupta, S. (2011). Narrative medicine, or a sense of story. Literature and Medicine, 29(2), vii-xiii.
Charon, R. (2012). At the membranes of care: stories in narrative medicine. Acad Med. 2012 March; 87(3): 342–347.
Chase, S. K. (1995). The social context of critical care clinical judgment. Heart & lung : the journal of critical care, 24(2), 154-162.
Chatwin, J. (2004). Conversation analysis. Complementary therapies in medicine, 12(2-3), 131-135.
Chatwin, John (2006): Patient narratives: A micro-interactional analysis. In: Communication & Medicine, 3(2). Berlin, New York: de Gruyter. S. 113-123.
Chatwin, John (2008): Pre-empting ‘trouble’ in the homeopathic consultation. In: Journal of Pragmatics 40(2), S.244-256.
Chatwin, J. (2008). Hidden dimensions: the analysis of interaction in nurse-patient encounters. Quality in primary care, 16(2), 109-115.

Chen, Michael Anthony. (1996). Age, Gender and Patient-Physician Interaction (Vol. 56, pp. 4638B-4638B): U of Michigan.
Chen, R.C./ Clark, J.A. / Manola, J./Talcott, J.A. (2008): Treatment 'mismatch' in early prostate cancer: do treatment choices take patient quality of life into account? In: Cancer 1, 112 (1): 61-68.
Cheraghi-Sohi, Sudeh; Bower, Peter; Mead, Nicola; McDonald, Ruth; Whalley, Diane; Roland, Martin (2006): What are the key attributes of primary care for patients? Building a conceptual 'map' of patient preferences. In: Health Expectations, 9, 3, S. 275-284.
Cherlin E, Fried T, Prigerson H, Schulman-Green D, Johnson-Hurzeler R, Bradley E: Communication between physicians and family caregivers about care at the end of life: When do disucsisons occur and what is said. J Palliat Med 2005, 8(6):1176-1185.
Cherry MG, Fletcher I, O'Sullivan H, Shaw N (2012): What impact do structured educational sessions to increase emotional intelligence have on medical students? BEME Guide No. 17. Med Teach 34:11–19.
Cheshire, Jenny; Ziebland, Sue (2005): Narrative as a resource in accounts of the experience of illness. In: Thornborrow, Joanna; Coates, Jennifer: The Sociolinguistics of Narrative. Cardiff / Roehampton: John Benjamins. S. 17-40.
Choi, K. H., & Gregorich, S. E. (2009). Social network influences on male and female condom use among women attending family planning clinics in the United States. Sex Transm Dis. 2009 Dec;36(12):757-62.
Chou, Wen ying Sylvia. (2005). End-of-Life Discourse: An Analysis of Agency, Coherence, and Questions (Vol. 66, pp. 977-978): Georgetown U.
Christakis, Nicholas (1999): Death foretold: Prophecy and prognosis in medical care. Chicago: University of Chicago Press.
Christen, Regula N.; Alder, Judith; Bitzer, Johannes (2008): Gender differences in physicians' communicative skills and their influence on patient satisfaction in gynaecological outpatient consultations. In: Social Science & Medicine, 66, 7, S. 1474-1483.
Christensen, C. M. (2007). Disruptive innovation: can health care learn from other industries? A conversation with Clayton M. Christensen. Interview by Mark D. Smith. [Interview]. Health affairs, 26(3), w288-295.
Chrzastowski, S. K. (2011). A narrative perspective on genograms: revisiting classical family therapy methods. Clinical child psychology and psychiatry, 16(4), 635-644.
Chung, K. C.; Hamill, J. B.; Kim, H. M.; Walters, M. R.; Wilkins, E. G. (1999): Predictors of patient satisfaction in an outpatient plastic surgery clinic. In: Annals of Plastic Surgery, 42, 1, S. 56-60.
Cicourel, Aaron V. (1970). Methode und Messung in der Soziologie. Frankfurt a.M.: Suhrkamp.
Cicourel, Aaron V. (1974): Interviewing and memory. In: Cherry, Colin (ed.): Aspects of human communication. Dordrecht: D. Reidel, S. 257-292.
Cicourel, A. (1974): Theory and method I a study of Argentine fertility. New York, Wiley.
Cicourel, Aaron V. (1980). Three Models of Discourse Analysis: The Role of Social Structure. Discourse Processes, 3, 101-132.
Cicourel, Aaron V. (1981): Language and medicine. In: Ferguson, Charles A.; Heath, Shirley B.: Language in the USA. (3) Cambridge: Cambridge University Press. S. 404-430.
Cicourel, Aaron V. (1982): Language and belief in a medical setting. In: Byrnes, H. (ed.): Contemporary perceptions of language: Interdisciplinary dimensions. Georgetown: Georgetown University Press, S. 1-41.
Cicourel, Aaron V. (1983): Hearing is not believing: Language and the structure of belief in medical communication. In: Fisher, Sue/Todd, Alexandra (eds.): The social

organisation of doctor-patient communication. Washington: Centre of Applied Linguistics, S. 138-155.
Cicourel, Aaron V. (1984). Sprache in der sozialen Interaktion. München: DTV.
Cicourel, A. (1985). Doctor-Patient-Discourse. In: T.v.Dijk (ed.) Handbook of Discourse Analysis. vol 4: Discourse Analysis in Society. Academic Press: London. 193-202.
Cicourel, Aaron V. (1990): The integration of distributed knowledge in collaborative medical diagnosis. In: Galegher, Jolene; Kraut, Robert E.; Egido, Carmen: Intellectual Teamwork: Social and Technological Foundations of Cooperative Work. Mahwah, NJ: Lawrence Erlbaum Associates. S. 221-242.
Cicourel, Aaron V. (1992). The interpenetration of communicative contexts: Examples from medical encounters. In: Duranti, Alessandro/Goodwin, Charles (eds.): Rethinking context: Language as an interactive phenomenon. Cambridge: Cambridge University Press, S. 291-310.
Cicourel, Aaron V. (1995): Medical Speech Events as Resources for Inferring Differences in Expert-Novice Diagnostic Reasoning. In: Quasthoff, Uta M.: Aspects of Oral Communication. Berlin; New York: Walther de Gruyter. S. 364-390.
Cicourel, Aaron V. (2000): What counts as data for modeling medical diagnostic reasoning and bureaucratic information processing in the workplace. In: Intellectiva: Revue de l'Association pour la Recherche Cognitive, 30, S. 115-149.
Cicourel, Aaron V. (2002): Le raisonnement médical. Une approche socio-cognitive. Paris: Seuil.
Cicourel, Aaron V. (2004): Cognitive overload and communication in two healthcare settings. In: Communication & Medicine, 1, 1, S. 35-43.
Cicourel, Aaron V. (2011): Evidence and inference in macro-level and micro-level healthcare. In: Handbook of Communication in Organisations and Professions. Edited by Candlin, Christopher N. / Sarangi, Srikant, Pages: 457–480.
Ciechanowski, Paul; Katon, Wayne J. (2006): The interpersonal experience of health care through the eyes of patients with diabetes. In: Social Science & Medicine, 63, 12, S. 3067-3079.
Clark, Shannon J. and Hudak, Pamela L. (2011) When surgeons advice against surgery. Research on Language and Social Interaction 44(4): 385-412.
Clarke, M. and Wilkinson, R. (2007): Interaction between children with cerebral palsy and their peers 1: Organization and Understanding VOCA use. In: Augmentative and Alternative Communication, 23(4), S. 336-348.
Clarke, M. and Wilkinson, R. (2008): Interaction between children with cerebral palsy and their peers 2: Understanding initiated VOCA mediated turns. In: Augmentative and Alternative Communication, 24(1), S. 3-15.
Clarke, M., & Wilkinson, R. (2009). The collaborative construction of non-serious episodes of interaction by non-speaking children with cerebral palsy and their peers. Clinical linguistics & phonetics, 23(8), 583-597.
Clarke, Michael, Ray Wilkinson (2010) 'Speaker transfer in non-speaking children's peer conversation: Time, timing and use of voice output communication aids'. In: Hilary Gardner, Michael Forrester, eds. Analysing Interactions in Childhood: insights from conversation analysis. Oxford: Wiley/Blackwell: 249-266
Clayman, Steven; Gill, Virginia T. (2004): Conversation analysis. In: Byman, A.; Hardy, M.: Handbook of Data Analysis. Beverly Hill, CA: Sage. S. 589-606.
Clayton, M. F., Dudley, W. N., & Musters, A. (2008). Communication with breast cancer survivors. Health Communication 23(3), 207-221.
Cleary, Paul D. (1999): Changing Clinician Behavior: Necessary Path to Improvement or Impossible Dream? In: Annals of Internal Medicine, 131, 11, S. 859-860.

Clemente, I. (2005): Negotiating the limits of uncertainty and non-discosure: Communication and culture in the management of pediatric cancer treatment in Barcelona. Unpublished PhD Dissertation, University of California, Los Angeles.

Clemente, Ignasi (2007) ‘Clinicians’ routine practices of non-disclosure: Prioritizing “protection” over the information needs of adolescents with cancer’. Canadian Journal of Research Nursing, 39/4: 18-34

Clemente, Ignasi; Lee, Seung H.; Heritage, John C. (2008): Children in chronic pain: Promoting pediatric patients' symptom accounts in tertiary care. In: Social Science & Medicine, 66, 6, S. 1418-1428.

Clemente, Ignasi (2009): Progressivity and participation: children´s management of parental assistance in paediatric pain encounters. In: Sociology of Health & Illness, 31, 6, S. 872-888.

Cline, Rebecca J.; McKenzie, Nelya J. (1998): The many cultures of health care: Differences, dominance and distance in physician-patient communication. In: Jackson, L. D.; Duffy, B. K.: Health Communication research: A guide to developments and directions. Westport. S. 57-74.

Clowers, Marsha Lynn. (1996). 'It Was the Way She Said Things in Terms That I Could Understand': Urban Teenagers' Perceptions of Physician-Patient Communication (Vol. 56, pp. 3371A-3371A): Ohio U.

Clyne, M. B. (1972): Die Arzt-Patient-Beziehung. In: Der Internist, 13, S. 409-413.

Coambs, R. B., Jensen, P., Hoa Her, M., Ferguson, B. S., Jarry, J. L., Wong, J. S., & Abrahamson, R. V. (1995). Review of the Scientific Literature on the Prevalence, Consequences and Health Costs of Noncompliance and Inappropriate Use of Prescription Medication in Canada. Toronto, Ottawa: Pharmaceitical Manufacturers Association of Canada (University of Toronto Press).

Cocksedge, Simon (2005): Listening as Work in Primary Care. Radcliffe Publishing Ltd.

Cody, Michael J., & McLaughlin, Margaret L. (1988). Accounts on trial. Oral Arguments in traffic court. In Charles Antaki (Ed.), Analyzing Everyday Explanation. A Casebook of Methods (pp. 113-126). London: Sage.

Cohen, Adam L.; Rivara, Frederick; Marcuse, Edgar K.; McPhillips, Heather; Davis, Robert (2005): Are Language Barriers Associated With Serious Medical Events in Hospitalized Pediatric Patients? In: Pediatrics, 116, 3, S. 575-579.

Cohen, D. (1999): Adding injury to insult: Practices of empathy in an infertility support group. Unpublished PhD Dissertation, Rutgers University.

Cohen, Sharon Y.; Wamboldt, Frederick S. (2000): The Parent-Physician Relationship in Pediatric Asthma Care. In: Journal of Pediatric Psychology, 25, 2, S. 69-77.

Cohen-Cole, Steven A.; Bird, Julian (2000): The medical interview: the three-function approach. (2nd) Oxford: Elsevier Books.

Coleman, Hywel (ed.) (1985): Language and work 2: The health professions. In: International Journal of the sociology of language, 51 (special issue).

Coleman, Hywel (ed.) (1989): Working with language: A multidisciplinary consideration of language use in work contexts. Berlin/New York: Mouton de Gruyter.

Collatz, J. /Kürsat-Ahlers, E./ Korporal, J. (eds.) (1985): Gesundheit für alle. Die medizinische Versorgung türkischer Familien in der Bundesrepublik. Hamburg.

Collins, Sarah (2005) 'Explanations in consultations: the combined effectiveness of doctors' and nurses' communication with patients', Medical Education, 39, 785-96.

Collins, Sarah, Drew, Paul, Watt, Ian and Entwistle, Vikki (2005) ‘Unilateral’ and ‘bilateral’ practitioner approaches in decision-making about treatment. Social Science & Medicine 61: 2611-2627.

Collins, Sarah (2005): Communicating for a clinical purpose: Strategy in interaction in healthcare consultations. In: 2, 2, S. 111-122.

Collins, Sarah; Britten, Nicky; Ruusuvuori, Johanna; Thompson, Andrew (2007): Patient Participation in Health Care Consultations. Maidenhead: Open University Press.

Collins, Dorothy L.; Street, Jr (2009): A dialogic model of conversations about risk: Coordinating perceptions and achieving quality decisions in cancer care. In: Social Science & Medicine, 68, 8, S. 1506-1512.

Colomer, Concha (2002): European training in health promotion: quality assurance based on collaboration and empowerment. In: Promotion & Education, IX, 2, S. 52-54.

Conboy, Lisa A.; Macklin, Eric; Kelley, John; Kokkotou, Efi; Lembo, Anthony; Kaptchuk, Ted (2010): Which patients improve: Characteristics increasing sensitivity to a supportive patient-practitioner relationship. In: Social Science & Medicine, 70, 3, S. 479-484.

Connor, Ulla et al. (2012): Listening to Patient's Voices: Linguistic Indicators Related to Diabetes Self-management, in: Communication & Medicine: An Interdisciplinary Journal of Healthcare, Ethics and Society Volume Number: 9 Issue Number: 1, S. 1 – 12.

Conrad, Peter (1985): The meaning of medications: Another look at compliance . In: Social Science & Medicine, 20, 1, S. 29-37.

Conroy, P., Sage, K., & Ralph, M. L. (2009). Improved vocabulary production after naming therapy in aphasia: can gains in picture naming generalize to connected speech? International journal of language & communication disorders / Royal College of Speech & Language Therapists, 44(6), 1036-1062.

Consiglio, W., Driscoll, P., Witte, M., & Berg, W. P. (2003). Effect of cellular telephone conversations and other potential interference on reaction time in a braking response. Accident; analysis and prevention, 35(4), 495-500.

Conte, R. (1981): Aspects of interaction in a medical interview. In: Journal of Pragmatics, 5, S. 113-144.

Conture, E. G., & Kelly, E. M. (1991). Young stutterers' nonspeech behaviors during stuttering. Journal of speech and hearing research, 34(5), 1041-1056.

Cook, Deborah J., Mulrow, Cynthia D., & Haynes, R. Brian. (1997). Systematic Reviews: Synthesis of Best Evidence for Clinical Decisions. Annals of Internal Medicine, 126(5), 376-380.

Cook, Harold J. (2006): What stays constant at the heart of medicine. In: British Medical Journal, 333, 7582, S. 1281-1282.

Cook DA, Beckman TJ, Bordage G (2007): Quality of reporting of experimental studies in medical education: a systematic review. Medical Education 41:737–745.

Cook DA (2010): Twelve tips for evaluating educational programs. Med Teach 32:296–301

Cook-Gumperz, Jenny, & Gumperz, John. (1976). Context in childrens' speech. In Jenny Cook Gumperz & John Gumperz (Eds.), Papers on Language and Context. Berkeley: Language Behavior Research Laboratory.

Cooper, Lisa A.; Roter, Debra L.; Johnson, Rachel L.; Ford, Daniel E.; Steinwachs, Donald M.; Powe, Neil R. (2003): Patient-Centered Communication, Ratings of Care, and Concordance of Patient and Physician Race. In: Annals of Internal Medicine, 139, 11, S. 907-915.

Cooper-Patrick, Lisa; Gallo, Joseph J.; Gonzales, Junius J.; Vu, Hong T.; Powe, Neil R.; Nelson, Christine; Ford, Daniel E. (1999): Race, Gender, and Partnership in the Patient-Physician Relationship. In: JAMA: The Journal of the American Medical Association, 282, 6, S. 583-589.

Corbin J, Strauss AL (2004) Weiterleben lernen: Verlauf und Bewältigung chronischer Krankheit. Huber, Bern, S 21-37.
Cordella, Marisa. (2003). En el corazòn del debate: El análisis del discurso en la representación de las voces médicas. Oralia: Análisis del Discurso Oral, 6, 147-168.
Cordella, Marisa (2004): The Dynamic Consultation. A discourse analytical study of doctor-patient communication. (Pragmatics & Beyond New Series 128)
Cordella, M., & Musgrave, S. (2009). Oral communication skills of international medical graduates: assessing empathy in discourse. Communication & Medicine, 6(2), 129-142.
Coreil J, Wilke J, Pintado I (2004) Cultural models of illness and recovery in breast cancer support groups. Qualitative Health Research 14(7):905–923.
Corell, D. J./Bader, A.M./Hull, M. W./Hsu, C./Tsen, L.C./Hepner, D. L. (2006):Value of preoperative clinic visits in identifying issues with potential impact on operating room efficiency. In: Anesthesiology, 2006. 105: 1254-1259.
Corke, C. F.; Stow, P. J.; Green, D. T.; Agar, J. W.; Henry, M. J. (2005): How doctors discuss major interventions with high risk patients: an observational study. In: British Medical Journal, 330, 7484, S. 182.
Corser, William; Holmes-Rovner, Margaret; Lein, Catherine; Gossain, Ved (2007): A Shared Decision-Making Primary Care Intervention for Type 2 Diabetes. In: The Diabetes Educator, 33, 4, S. 700-708.
Cortes, Dharma E.; Mulvaney-Day, Norah; Fortuna, Lisa; Reinfeld, Sarah; Alegria, Margarita (2009): Patient--Provider Communication: Understanding the Role of Patient Activation for Latinos in Mental Health Treatment. In: Health Education & Behavior, 36, 1, S. 138-154.
Coser, Rose L. (1959): Laughter among colleagues; a study of the social functions of humor among the staff of a mental hospital. In: Psychiatry, 23, S. 81-95.
Coser, Rose L. (1959): Some Social Functions of Laughter. A Study of Humor in a Hospital Setting. In: Human Relations, 12, S. 171-182.
Costello, B. and Roberts, F. (2001): Medical recommendations as joint social practice. In: Health Communication, 13(3), 241-260.
Coulter, Angela (1997): Partnerships with patients: the pros and cons of shared clinical decision-making. In: Journal of Health Services Research and Policy, 2, 2, S. 112-121.
Coulter, Angela (1999): Paternalism or partnership? Patients have grown up - and there´s no going back. In: British Medical Journal, 319, S. 719-720.
Coulter, Angela, Entwistle, Vikki A., & Gilbert, David. (1999). Sharing decisions with patients: is the information good enough? British Medical Journal, 318(30 January), 318-322.
Coulter, Angela; Fitzpatrick, Ray (2000): The patient's perspective regarding appropriate health care. In: Albrecht, Gary L.; Fitzpatrick, Ray; Scrimshaw, Susan C.: Handbook of social studies in health and medicine. London, Thousands Oaks, New Delhi: Sage. S. 454-464.
Coulter, Angela (2002): After Bristol: putting patients at the centre. In: British Medical Journal, 324, S. 648-651.
Coulter, Angela (2002): After Bristol: putting patients at the centre. In: Quality & Safety in Health Care, 11, 2, S. 186-188.
Coulter, Angela (2002): The Autonomous Patient. Ending paternalism in medical care. London.
Coulter, Angela (2002): Whatever happened to shared decision-making? In: Health Expectations, 5, 3, S. 185-186.

Coulter, Angela (2003): An Unacknowledged Workforce: Patients as Partners in Healthcare. In: Davies, C.: The Future Workforce. London: Palgrave Macmillan. S. 33-48.
Coulter, Angela; Magee, Helen (2003): The European patient of the future. Maidenhead, Philadelphia: Open University Press. (State of health series)
Coulter, Angela, & Jenkinson, Crispin. (2005). European patients' views on the responsiveness of health systems and healthcare providers. The European Journal of Public Health, 15(4), 355-360.
Coulter, Angela Picker Institute Europe (Hg.) (2006): Engaging patients in their healthcare. How is the UK doing relative to other countries?
Coulter, Angela; Ellins, Jo (2006): Patient-focused interventions: a review of the evidence. The Health Foundadtion.
Coulter, Angela; Ellins, Jo (2007): Effectiveness of strategies for informing, educating, and involving patients. In: British Medical Journal, 335, 7609, S. 24-27.
Coulter, Jeff (1973): Approaches to Insanity. Bath, UK: Martin Robertson
Coulter, Jeff (1979) The social construction of mind: studies in ethnomethodology and linguistic philosophy. London: Macmillan
Coulter, Jeff. (1989). Mind in action. Cambridge: Polity Press.
Coulter, Jeff. (1991). 'The Grammar of Schizophrenia.'. In William F. Flack, D. Miller & M. Wiener (Eds.), What is Schizophrenia? London: Springer-Verlag.
Coulthard, M.; Ashby, M. (1975): Talking with the doctor, part 1. In: Journal of Communication, 25, 3, S. 140-148.
Coulthard, M.; Ashby, M. (1976): A Linguistic Description of doctor-Patient-Interviews. In: Wadsworth, Michael; Robinson, David: Studies in Everyday Medical Life. Medicine in Society. London: Martin Robertson. S. 69-88.
Coulton, C. J.; Dunkle, R. E.; Goode, R. A.; McIntosh, J. (1982): Discharge Planning and Decision Making. In: Health and Social Work, 7, 4, S. 253-261.
Coupey, S. M. (1997): Interviewing adolescents. In: Pediatr Clin North Am., 44, 6, S. 1349-1364.
Coupland, Justine, Coupland, Nikolas, & Robinson, Jeffrey D. (1992). 'How are you?' Negotiating phatic communion. Language in Society, 21, 207-230.
Coupland, Justine, Robinson, Jeffrey D., & Coupland, Nikolas. (1994). Frame Negotiation in Doctor-Elderly Patient Consultations. Discourse & Society: An International Journal for the Study of Discourse and Communication in Their Social, Political and, 5(1), 89-124.
Coupland, Justine (Ed.). (2000). Small Talk: Pearson Education Limited.
Coupland, Justine. (2000). Introduction. In Justine Coupland (Ed.), (pp. 1-25): Pearson Education.
Coupland, Justine. (2003). Small Talk: Social Functions. [http://dx.doi.org/10.1207/S15327973RLSI3601_1]. Research on Language & Social Interaction, 36(1), 1-6.
Coupland, Nikolas. (1997). Language, Ageing, and Ageism: A Project for Applied Linguistics? International Journal of Applied Linguistics, 7(1), 26-48.
Couture, S Shari J.; Olga Sutherland (2006) ‘Giving advice on advice-giving: A conversation analysis of Karl Tomm’s practice’, Journal of Marital and Family Therapy 32: 329–45.
Couture, Shari J. (2007) ‘Multiparty talk in family therapy: Complexity breeds opportunity’, Journal of Systemic Therapies, 26/1: 63–82
Cowles, R. A.; Moyer, C. A.; Sonnad, S. S.; Simeone, D. M.; Knol, J. A.; Eckhauser, F. E.; Mulholland, M. W.; Colletti, L. M. (2001): Doctor-patient communication in surgery: Attitudes and expectations of general surgery patients about the involvement and

education of surgical residents. In: Journal of the American College of Surgeons, 193, 1, S. 73-80.
Cowley, Sarah/ Mitcheson, Jan/ Houston, Anna (2004): Structuring health needs assessments: the medicalisation of health visiting. In: Sociology of Health and Illness, 26. S.503-526.
Cox, Elizabeth D.; Smith, Maureen A.; Brown, Roger L.; Fitzpatrick, Mary A. (2007): Effect of gender and visit length on participation in pediatric visits. In: Patient Education and Counseling, 65, 3, S. 320-328.
Cox, Elizabeth D.; Smith, Maureen A.; Brown, Roger L.; Fitzpatrick, Mary A. (2008): Assessment of the physician-caregiver relationship scales (PCRS). In: Patient Education and Counseling, 70, 1, S. 69-78.
Coyle, Nessa; Sculo, Lois (2003): Communication and the Patient/Physician Relationship: A Phenomenological Inquiry. In: Supportive Oncology, 1, 3, S. 206-213.
Crawford, Paul/Brown, Brian/Nolan, Peter (1998): Communicating care: The language of nursing. Cheltenham/Gloucester: Stanley Thornes.
Crawford, Paul, & Brown, Brian. (2011). Fast healthcare: Brief communication, traps and opportunities. Patient Education and Counseling, 82(1), 3-10.
Crean, J. M.; Flaster, E.; Steingart, R. M. (1994): Why do women have more severe angina than men when they undergo cadiac cathetherization? In: J Am Coll Cardiol, S. 299A.
Creed, F. / Guthrie, E. (1993): Techniques for interviewing the somatising patient, in: Br J Psychiatry, 162, 467-471.
Creed, F. / Gureje, O. (2012): Emerging themes in the revision of the classification of somatoform disorders, in: Int Rev Psychiatry, 24, 6, 556-567.
Crepeau, E. B., & Garren, K. R. (2011). I looked to her as a guide: the therapeutic relationship in hand therapy. Disability and rehabilitation, 33(10), 872-881.
Crockford, C / Lesser, R. (1994): Assessing functional communication in aphasia: clinical utility and time demands of three methods. In: Eur. J. Disorders of Communication, 29. S. 165-182.
Cromdal, j, osvaldsson, k, & persson-thunqvist, d. (2008). context that matters: producing "thick-enough descriptions" in intial emergency reports. Journal of Pragmatics.
Crow, R., Gage, H., Hampson, S., Hart, J., Kimber, A., & Thomas, H. (1999). The role of expectancies in the placebo effect and their use in the delivery of health care: a systematic review. Health Technology Assessment, 3(3), 1-96.
Crowe, Marie, & Alavi, Christine. (1999). Mad talk: attending to the language of distress. Nursing inquiry, 6(1), 26-33.
Cuc, A., Koppel, J., & Hirst, W. (2007). Silence is not golden: a case for socially shared retrieval-induced forgetting. Psychological science, 18(8), 727-733.
Cuesta, M. J., & Peralta, V. (2011). Testing the hypothesis that formal thought disorders are severe mood disorders. Schizophrenia bulletin, 37(6), 1136-1146.
Curl, Traci and Drew, Paul (2008) Contingency and action: a comparison of two forms of requesting. research on Language and Social Interaction 41(2): 129-153.
Curtis, J. Randall/Patrick, Donald (2001): How to discuss dying and death in the Intensive Care Unit. In: Curtis, J. Randall/Rubenfeld, Gordon (eds.): Managing death in the Intensive Care Unit. Oxford/New York: Oxford University Press, S. 85-102.
Curtis, J. Randdall/Patrick, Donald/Shannon, Sarah/Treece, Patsy/Engelberg, Ruth/Rubenfeld, Gordon (2001): The family conference as a focus to improve communication about end-of-life care in the intensive care unit: Opportunities for improvement. In: Critical Care Medicine, 29, S. N26-N33.

Curtis, J. Randall/Engelberg, Ruth/Wnerich, Marjorie/Nielsen, Elisabeth/Shannon, Sarah/Treece, Patsy/Tonelli, Mark/Patrick, Donald/Robins, Lynne/McGrath, Barbara/Rubenfeld, Gordon (2002): Studying communication about end-of-life care during the ICU family conference: Development of a framework. In: Journal of Critical Care, 17, S. 147-160.

Curtis, J. Randall (2004): Communicating about end-of-life care with patients and families in the intensive care unit. In: Critical Care Clinics, 20, S. 363-380.

Czyzewski, Marek (1995): Mm Hm tokens as interactional devices in the psychotherapeutic in-take interview. In: Paul ten Have, George Psathas (Eds.): Situated order: Studies in the social organization of talk and embodied activities. Washington D.C.: University Press of America, S.73-90.

Dacre, Jane; Richardson, Jane; Noble, Lorraine M.; Stephens, Katharine; Parker, N. (2004): Communication skills training in postgraduate medicine: the development of a new course. In: Postgraduate Medical Journal, 80, 950, S. 711-715.

Daghio, M. M.; Ciardullo, A. V.; Cadioli, T.; Delvecchio, C.; Menna, A.; Voci, C.; Guidetti, P.; Magrini, N.; Liberati, A. (2003): GPs' satisfaction with the doctor-patient encounter: findings from a community-based survey. In: Family Practice, 20, 3, S. 283-288.

Dahm, Maria R. (2011). Tales of Time, Terms, and Patient Information-Seeking Behavior An Exploratory Qualitative Study. Health Communication, 1-8.

Damico, J.S./ Oelschlaeger, M./ Simmons-Mackie, N.N.(1999): Qualitative methods in aphasia research: Conversation analysis. In: Aphasiology, 13. S.667-680.

Damico, J. S., & Nelson, R. L. (2005). Interpreting problematic behavior: systematic compensatory adaptations as emergent phenomena in autism. Clinical linguistics & phonetics, 19(5), 405-417.

Damico, J. S., Simmons-Mackie, N., & Wilson, B. (2006). The negotiation of intelligibility in an aphasic dyad. Clinical linguistics & phonetics, 20(7-8), 599-605.

Damle, Anita (2009): Patients' preference and mental capacity. In: British Medical Journal, 338, feb02_1, S. b385.

Dangerfield, Peter; Nathanson, Vivienne; Seddon, Caroline; Conn, Fleur Martyn, Elaine (Hg.)(2004): Communication skills education for doctors: an update. London: BMA publications unit.

Dannerer, Monika. (2002). Scherzen und Lachen in innerbetrieblichen Besprechungen. In Roland Bauer & Hans Goebl (Eds.), Parallela, IX: Testo-variazione-informatica/Text-Variation-Informatik (pp. 115-132). Wilhelmsfeld, Germany: Egert.

Danzer, Gerhard (1998): Psychosomatik. Gesundheit für Körper und Geist. 2., bibliogr. aktual. Aufl. Darmstadt: Wissenschaftliche Buchgesellschaft.

DasGupta, S., & Charon, R. (2004). Personal illness narratives: using reflective writing to teach empathy. Academic medicine : journal of the Association of American Medical Colleges, 79(4), 351-356.

Dauphinee WD, Wood-Dauphinee S (2004): The need for evidence in medical education: the development of best evidence medical education as an opportunity to inform, guide, and sustain medical education research. Academic Medicine: J Association Am Medical Colleges 79:925–930.

David, Gary C., Angela Cora Garcia, Anne Warfield Rawls, Donald Chand (2009) ' Listening to what is said -- transcribing what is heard: the impact of speech recognition technology (SRT) on the practice of medical transcription (MT)', Sociology of Health & Illness, 31/6: 924-938 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) Communication in healthcare settings: participation, policy and new technologies. Chichester, U.K.: Wiley-Blackwell: 133-47]

Davidson, Brad (2000): The interpreter as institutional gatekeeper: The social-linguistic role of interpreters in Spanish-English medical discourse. In: Journal of Sociolinguistics, 4, 3, S. 379-405.

Davidson, Bradley C. (1999). Interpreting Medical Discourse: A Study of Cross-Linguistic Communication in the Hospital Clinic (Vol. 59, pp. 2951-2952): Stanford U.

Davidson, Brad. (2001). Questions in Cross-Linguistic Medical Encounters: The Role of the Hospital Interpreter. Anthropological Quarterly, 74(4), 170-178.

Davies-Osterkamp, Susanne (1977): Angst und Angstbewältigung bei chirurgischen Patienten. In: Medizinische Psychologie, 3, S. 169-184.

Davis, Alan (ed.) (1979): Relationships between doctors and patients. Westmead: Teakfield Limited.

Davis, F. (1960): Uncertainty in medical prognosis: Clinical and functional. In: American Journal of Sociology, 66, S. 41-47.

Davis, K. (1986): The process of problem (re) formulation in psychotherapy. In: Sociology of Health and Illness, 8(1), S. 44-74.

Davis, Kathy. (1988). Power under the microscope: toward a grounded theory of gender relations in medical encounters. Dordrecht/Providence: R.I.: Foris Publications.

Davis, L., Spencer, E., & Ferguson, A. (2011). A case study on the communication of older adolescents. Clinical linguistics & phonetics, 25(11-12), 1044-1051.

Davis, M. S. (1966): Variations in patients' compliance with doctor orders. In: Journal of Medical Education, 41, S. 1037-1048.

Davis, M. S. (1968): Variations in patients' compliance with doctors' advice: an empirical analysis of patterns of communication. In: American Journal of Public Health, 58, S. 274-288.

Davis, M. S. (1971): Variations in patients' compliance with doctors' orders: Medical practice and doctor-patient interaction. In: Psychology in Medicine, 2, S. 31-54.

Davis, Peter (1987): Introduction of the Sociology of Dentistry. University of Otago Press, Otago.

Davis, Ruth E.; Dolan, Gina; Thomas, Sue; Atwell, Christine; Mead, Donna; Nehammer, Sarah; Moseley, Laurie; Edwards, Adrian; Elwyn, Glyn (2003): Exploring doctor and patient views about risk communication and shared decision-making in the consultation. In: Health Expectations, 6, 3, S. 198-207.

Davis, Terry C.; Williams, Mark V.; Weiss, Barry D.; Parker, Ruth M. (2002): The role of health literacy in patient-physicians communication. In: Family Medicine, 34, 5, S. 383-389.

Davison, Joyce B.; Kirk, Peter; Degner, Lesley F.; Hassard, Thomas H. (1999): Information and patient participation in screening for prostate cancer. In: Patient Education and Counseling, 37, 3, S. 255-263.

Day, Jeniffer C., Bentall, Richard P. Roberts, Chris et al. (2005) Attitudes toward antipsychotic medication: The impact of clinical variables and relationships with health professionals. Archives of General Psychiatry 62: 717-724.

De Brabander, Bert; Leon, C. A. (1968): A comparative study of attitudes among Columbian medical and nonmedical students. In: Journal of Medical Education, 43, S. 912-915.

De Caccavo, Antonietta; Ley, Ann; Reid, Fraser (2000): What do General Practitioners Discuss with their Patients? Exploring the Relationship between Content of Medical Consultations and Treatment Decisions. In: Journal of Health Psychology, 5, 1, S. 87-97.

De Carvalho, E. C. (1991). An analysis of the discourse between the health team and the patient. Revista da Escola de Enfermagem da U S P, 25(1), 73-82.

De Haes, J. C. J. M.; Knippenberg, F. C. E.; Van Neijt, J. P. (1990): Measuring psychological and physical distress in cancer patients: Structure and application of the Rotterdam symptom checklist. In: Br J Cancer, 62, S. 1034-1038.

De Haes, Johanna C. J. M.; Koedoot, Nelleke (2003): Patient centered decision making in palliative cancer treatment: a world of paradoxes. In: Patient Education and Counseling, 50, 1, S. 43-49.

De Kok, Bregje C. (2006): Constructing infertility in Malawi: Management of interpersonal, normative and moral issues in talk. University of Edinburgh. http://www.era.lib.ed.ac.uk/bitstream/1842/1741/1/deKok%20B%20thesis%2007.pdf.

De LA Cancela, Victor; Chin, Jean L.; Jenkins, Yvonne M. (1998): Community Health Psychology: Empowerment for Diverse Communities. New York, London: Routledge.

De la Croix A, Skelton J.(2013): The simulation game: an analysis of interactions between students and simulated patients. Medical Education 47(1):49-58.

De Maeseneer, Jan M.; van Driel, Mieke L.; Green, Larry A.; van Weel, Chris (2003): The need for research in primary care. In: The Lancet, 362, 9392, S. 1314-1319.

De Negri, Bérengère; Brown, Lori D.; Hernández, Orlando; Rosenbaum, Julia; Roter, Debra (1990): Improving Interpersonal Communication Between Health Care Providers and Clients. Bethesda: Quality Assurance Project. (Quality Assurance Methodology Refinement Series)

De Nil, L. F., Sasisekaran, J., Van Lieshout, P. H., & Sandor, P. (2005). Speech disfluencies in individuals with Tourette syndrome. Journal of Psychosomatic Research, 58(1), 97-102.

De Ridder, Denise T. D.; Theunissen, Nicolet C. M.; van Dulmen, Sandra M. (2007): Does training general practitioners to elicit patients' illness representations and action plans influence their communication as a whole? In: Patient Education and Counseling, 66, 3, S. 327-336.

De Ruiter, Johan H. (1996): Strengthening the Position of Patients with a Chronic Illness in Regional Health Care: Empowerment within a Theoretical Framework and a Qualitative Patient Based Account.

De Sonnaville, J. J. J.; Bouma, M.; Colly, L. P.; Deville, W.; Wijkel, D.; Heine, R. J. (1997): Sustained good glycaemic control in NIDDM patients by implementation of structured care in general practice: 2-year follow-up study. In: Diabetologia, 40, 11, S. 1334-1340.

De Valck, C.; Van den Wostijne, K. P. (1996): Communication problems on an oncology ward. In: Patient Education and Counseling, 29, 2, S. 131-136.

De Valck, C.; Bruynooghe, R.; Bensing, Jozien M.; Kerssens, J.; Hulsman, R. (2001): Cue-responding in a Simulated Bad News Situation: Exploring a Stress Hypothesis. In: Journal of Health Psychology, 6, 5, S. 585-596.

De Winter, M.; Baerveldt, C.; Kooistra, J. (1999): Enabling children: participation as a new perspective on child-health promotion. In: Child: care, health and development, 25, 1, S. 15-25.

Deadman, J. M.; Leinster, S. J.; Owens, R. G.; Dewey, M. E.; Slade, P. D. (2001): Taking responsibility for cancer treatment. In: Social Science & Medicine, 53, 5, S. 669-677.

Dearden, Andrew; Smithers, Matthew; Thapar, Ajay (1996): Interruptions during general practice consultations - the patients' view. In: Family Practice - an international journal, 13, 2, S. 166-169.

DeBakey, L., & DeBakey, S. (1984). The case report. II. Style and form. International journal of cardiology, 6(2), 247-254.

Deber, R.; Kraetschmer, N.; Irvine, J. (1996): What role do patients wish to play in treatment decision making? In: Archives of Internal Medicine, 156, S. 1414-1420.

Deber, Raisa B.; Kraetschmer, Nancy; Urowitz, Sara; Sharpe, Natasha (2007): Do people want to be autonomous patients? Preferred roles in treatment decision-making in several patient populations. In: Health Expectations, 10, 3, S. 248-258.

Deccache, Alain; Visser, Adrian Ph. (1992): Doctor-patient communication and the quality of care: An observation study into affective and instrumental behaviour in general practice : NIVEL, Utrecht, The Netherlands, 1991, 243 pp. In: Patient Education and Counseling, 19, 3, S. 304-305.

Deegan, Patricia E. and Drake, Robert E. (2006) Shared decision making and medication management in the recovery process. Psychiatric Services 57 (11): 1636-1639.

Degn, Barbara (2005): Das Arzt-Patienten-Gespräch. http://www.patientenanwalt.com /fileadmin/dokumente/04_publikationen/expertenletter/komunikation/upatzent0512_DrDegn.pdf

Degner, L. F.; Sloan, J. A. (1992): Decision making during serious illness: What role do patients really want to play? In: Journal of Clinical Epidemiology, 45, 9, S. 941-950.

Degner, Leslie F.; Kristjanson, L. J.; Bowman, D.; Sloan, J. A.; Carriere, K. C.; O'Neil, J.; Bilodeau, B.; Watson, B.; Mueller, B. (1997): Information needs and decisional preferences in women with breast cancer. In: Journal of the American Medical Association, 277, S. 1485-1492.

Del Piccolo, Lidia; Saltini, Anna; Zimmermann, Christa; Dunn, Graham (2000): Differences in verbal behaviours of patients with and without emotional distress during primary care consultations. In: Psychological Medicine, 30, 3, S. 629-643.

Del Piccolo, Lidia; Mazzi, Mariangela; Saltini, Anna; Zimmermann, Christa (2002): Inter and intra individual variations in physicians' verbal behaviour during primary care consultations. In: Social Science & Medicine, 55 , S. 1871-1885.

Del Piccolo, Lidia; Mead, Nicola; Gask, Linda; Mazzi, Maria A.; Goss, Claudia; Rimondini, Michela; Zimmermann, Christa (2005): The English version of the Verona medical interview classification system (VR-MICS): An assessment of its reliability and a comparative cross-cultural test of its validity. In: Patient Education and Counseling, 58, 3, S. 252-264.

Del Piccolo, Lidia; Goss, Claudia; Bergvik, Svein (2006): The fourth meeting of the Verona Network on Sequence Analysis "Consensus finding on the appropriateness of provider responses to patient cues and concerns". In: Patient Education and Counseling, 61, 3, S. 473-475.

Del Piccolo, Lidia; Mazzi, Maria A.; Dunn, Graham; Sandri, Marco; Zimmermann, Christa (2007): Sequence analysis in multilevel models. A study on different sources of patient cues in medical consultations. In: Social Science & Medicine, 65, 11, S. 2357-2370.

Del Piccolo L, Haes H de, Heaven C, et al (2011): Development of the Verona Coding Definitions of Emotional Sequences to code health providers‘ responses (VR-CoDES-P) to patient cues and concerns. Patient Education Couns 82:149–155.

Delbanco, Thomas L. (1992): Enriching the Doctor-Patient Relationship by Inviting the Patient's Perspective. In: Annals of Internal Medicine, 116, 5, S. 414-418.

Delbanco, Tom; Sands, Daniel Z. (2004): Electrons in Flight -- E-Mail between Doctors and Patients. In: The New England Journal of Medicine, 350, 17, S. 1705-1707.

Delbene, Roxana Alicia. (2002). Doctor/Patient Interactions in the Context of a Socially Stigmatized Disease: The Interplay of Gender and Sexual Orientation in Medical Interviews Involving HIV/AIDS-Infected Patients (Vol. 63, pp. 1809-1809): U of Pittsburgh.

Delpierre, Cyrille; Cuzin, Lise; Fillaux, Judith; Alvarez, Muriel; Massip, Patrice; Lang, Thierry (2004): A systematic review of computer-based patient record systems and

quality of care: more randomized clinical trials or a broader approach? In: International Journal for Quality in Health Care, 16, 5, S. 407-416.

Delvaux, Nicole; Razavi, Darius; Marchal, Serge; Bredart, Anne; Farvacques, C.; Slachmuylder, Jean L. (2004): Effects of a 105 hours psychological training program on attitudes, communication skills and occupational stress in oncology: a randomised study. In: British Journal of Cancer, 90, S. 106-114.

Demling, L., & Flügel, H. (1975). Wie steht der Patient zur Aufklärungspflicht des Arztes? Deutsche medizinische Wochenschrift, 100, 1587-1589.

Demosthenous, Hellene (2009): Turn-taking in Deep Hypnosis. A Practical Guide. VDM Verlag.

Denman, A., & Wilkinson, R. (2011). Applying conversation analysis to traumatic brain injury: investigating touching another person in everyday social interaction. Disability and rehabilitation, 33(3), 243-252.

Denney, M.K./Williams, M.S./Penn, R. (1975): Informed consent. Emotional reponses of patients. In: Postgrad. Med.60 (1975), 205-209.

Dent, Elizabeth; Brown, Rhonda; Downsett, Sharon; Tattersall, Martin; Butow, Phyllis (2005): The Cancode interaction analysis system in the oncological setting: reliability and validity of video and audio tape coding. In: Patient Education and Counseling, 56, 1, S. 35-44.

Denvir, P./ Pomerantz, A. (2009): A Qualitative Analysis of a Significant Barrier to Organ and Tissue Donation: Receiving Less-Than-Optimal Medical Care. In: Health Communication, 24, S. 597-607.

Denz, Martin D. (2005): Der Einfluss von eHealth auf die Arzt-Patient-Beziehung. Nürnberg. (53.Nürnberger Fortbildungskongress)

Denzin, Norman K. (1992). Symbolic Interactionism and Cultural Studies: The Politics of Interpretation: Blackwell Publishers.

Denzin, Norman K., & Lincoln, Yvonna S. (1994). Handbook of qualitative research. London: Sage.

Department of Health (DH) (Hg.) (2006): Our health, our care, our say: making it happen. Health and social care working together in partnership. Department of Health (DH).

Deppe, Hans-Ulrich, Gerhardt, U., & Novak, P. (1983). Medizinische Soziologie. Jahrbuch 3. Frankfurt/Main: Campus-Verlag.

Deppermann, Arnulf (2003): Wenn Semantik zum praktischen Problem wird: Divergierende Schmerzkonzepte von Ärztin und Patientin in der psychosomatischen Exploration.In Psychotherapie und Sozialwissenschaft. Zeitschrift für Qualitative Forschung 5, 3, S. 165-181.

Deppermann, Arnulf/Lucius-Hoene, Gabriele (2005): „Trauma erzählen – kommunikative, sprachliche und stimmliche Verfahren der Darstellung traumatischer Erlebnisse." Psychotherapie und Sozialwissenschaft 7 (1), 35-73.

Deppermann, Arnulf (2007): Forschungen zur Arzt-Patient-Kommunikation im deutschen Sprachraum. In: Health Communication (The Official Journal of Korean Academy on Communication in Healthcare) 2/1, S. 51-63. (Koreanische Version: S. 40-50).

Deppermann, Arnulf (2007): Patientenorientiert reden lernen - Linguistik in der Medizin (Buchvorstellung) S. 23. In: Sprachreport, 20067, 1, S. 23-28.

Deppermann, A. (2008): Verstehen im Gespräch. In: H. Kämper/ L. M. Eichinger (Hg.): Sprache – Kognition – Kultur. Jahrbuch des Instituts für Deutsche Sprache 2007. Berlin: de Gruyter. S. 225-261.

Deppermann, A. (2009): Therapeutisches Fragen als Hebammenkunst, in: Psychoanalyse. Texte zur Sozialforschung 13, 2, 154-162.

Deppermann, A. (2010): Zur Einführung: 'Verstehen in professionellen Handlungsfeldern' als Gegenstand einer ethnographischen Konversationsanalyse, in: Deppermann, A. / Reite-meier, U. / Schmitt, R. / Spranz-Fogasy, T.: Verstehen in professionellen Handlungsfeldern, Tübingen: Narr, 7-26.

Deppermann, A./ Reitemeier, U./ Schmitt, R./ Spranz-Fogasy, T. (2010): Verstehen in professionellen Handlungsfeldern. (=Schriften zur Deutschen Sprache). Tübingen: Gunter Narr Verlag.

Deppermann A./ Spranz-Fogasy, T. (2011): Doctors' Questions as Displays of Understanding. In: Social Science & Medicine.

Deppermann, Arnulf and Maria Egbert: Conclusions and future perspectives for application and innovation. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 159-163.

Deppermann, Arnulf: Negotiating hearing problems in doctor-patient interaction: Practices and problems of accomplishing shared reality. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 90-103.

Derkx, Hay P.; Rethans, Jan J.; Muijtjens, Arno M.; Maiburg, Bas H.; Winkens, Ron; van Rooij, Harrie G.; Knottnerus, J. A. (2008): Quality of clinical aspects of call handling at Dutch out of hours centres: cross sectional national study. In: British Medical Journal, 337, sep12_1, S. a1264.

Deserno, Heinrich (2007): Traumdeutung in der gegenwärtigen psychoanalytischen Therapie. In: Bohleber, Werner (Hrsg.): Analytiker bei der Arbeit. Ihre Theorien und ihre Praxis. Stuttgart: Klett-Cotta, 913-942.

Desmond, Joanne; Copeland, Lanny R. (2000): Communicating with today's patient. Essentials to save time, decrease risk, and increase patient compliance. San Francisco, Calif.: Jossey-Bass. (Jossey-Bass health care series)

Dethlefsen, Thorwald/Dahlke, Rüdiger (1983): Krankheit als Weg. (Dickinson, Emily/Franklin, Ralph W. (Hg.) (1998): The poems of Emily Dickinson. Variorum edition. Cambridge, MA: Belknap Press.

Detka C (2011) Dimensionen des Erleidens. Handeln und Erleiden in Krankheitsprozessen. Budrich, Opladen.

Detka, Carsten: Aneignungsprozesse bei Patienten aus Ärztesicht, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 491-499.

Detmar, Symone B.; Muller, Martin J.; Wever, Liowina D. V.; Schornagel, Jan H.; Aaronson, Neil K. (2001): Patient-Physician Communication During Outpatient Palliative Treatment Visits: An Observational Study. In: JAMA: The Journal of the American Medical Association, 285, 10, S. 1351-1357.

Detmer, Don E.; Singleton, Peter D.; MacLeod, Alison; Wait, Suzanne; Taylor, Marie; Ridgwell, Jolyon (2003): The Informed Patient: Study Report. Cambridge: Cambridge University Health.

Deutsch, E. (1980): Das therapeutische Privileg des Arztes. Nichtaufklärung zugunsten des Patienten. In: Neue Juristische Wochenschrift (NJW). 33 (1980), 1305.

Deusch, Engelbert, Spiess, Klaus, Lalouschek, Johanna, & Widowitz, Erna. (1989). Forschungsprojekt: Medizinisches Fachtutorium - Anamnesegruppe. In Forschung Bundesministerium für Wissenschaft und (Ed.), (pp. 131). Wien.

Deutsche Krebshilfe (Hrsg.) (2002): Teamwork. Krebspatienten und Ärzte als Partner (= Die blauen Ratgeber 31). Bonn: deutsche Krebshilfe e.V.

Deveugele, Myriam; Derese, Anselm; Van den Brink-Muinen, Atie; Bensing, Jozien; De Maeseneer, Jan (2002): Consultation length in general practice: cross sectional study in six European countries. In: British Medical Journal, 325, 7362, S. 472.

Deveugele, Myriam; Derese, Anselm; De Bacquer, Dirk; Van den Brink-Muinen, Atie; Bensing, Jozien M.; De Maeseneer, Jan (2004): Consultation in general practice: a standard operating procedure? In: Patient Education and Counseling, 54, 2, S. 227-233.

Deveugele, Myriam; Derese, Anselm; De Becquer, Dirk; Van den Brink-Muinen, Atie (2004): Is he communicative behaviour of GPs during the consultation related to the diagnosis? A cross-sectional study in six European countries. In: Patient Education and Counseling, 54, 3, S. 283-289.

Devine, Elizabeth C.; Cook, Thomas D. (1986): Clinical and cost-saving effects of psychoeducational interventions with surgical patients: A meta-analysis. In: Research in Nursing and Health, S. 89-105.

Devine, Elizabeth C. (1992): Effects of psychoeducational care for adult surgical patients: A meta-analysis of 191 studies. In: Patient Education and Counseling, 19, 2, S. 129-142.

Deyo, Richard A.; Diehl, A. K. (1986): Patient satisfaction with medical care for low bach pain. In: SPINE, 11, S. 28-30.

DFG-Projekt „Sprachliches Handeln im therapeutischen Diskurs“. Arbeitspapier V, März 1985.

Di Blasi, Zelda; Harkness, Elaine; Ernst, Edzard; Georgiou, Amanda; Kleijnen, Jos (1999): Health and patient-practitioner interactions: a systematic review. York: The University of York.

Di Blasi, Zelda; Harkness, Elaine; Ernst, Edzard; Georgiou, Amanda; Kleijnen, Jos (2001): Influence of context effects on health outcomes: a systematic review. In: The Lancet, Vol 357, March 10, S. 757-762.

Di Blasi, Zelda; Kleijnen, Jos (2003): Context Effects: Powerful Therapies or Methodological Bias? In: Evaluation the Health Professions, 26, 2, S. 166-179.

Di Blasi, Zelda (2003): The crack in the biomedical box. In: The Psychologist, 16, 2, S. 72-75.

Di Blasi, Zelda; Reilly, David (2005): Placebos in medicine: Medical paradoxes need disentangling. In: British Medical Journal, 330, 7481, S. 45-4a.

Di Caccavo, Antonietta; Ley, Ann; Reid, Fraser (2000): What do General Practitioners Discuss with their Patients? Exploring the Relationship between Content of Medical Consultations and Treatment Decisions. In: Journal of Health Psychology, 5, 1, S. 87-97.

Dias, Abigail (2006): Analysing doctor-patient communication. In: The Clinical Teacher, 3, 1, S. 3-4.

Diaz, Felix (2000): The social organisation of chemotherapy treatment consultations. In: Sociology of Health & Illness, 22, 3, S. 364-389.

Dickerson, Paul; Penny Stribling, John Rae (2007) ‘Tapping into interaction: How children with Autistic Spectrum Disorders design and place tapping in relation to activities in progress’, Gesture, 7, 271-303

Dickinson, David; Raynor, D. K. T. (2003): Ask the patients - they may want to know more than you think. In: British Medical Journal, 327, 7419, S. 861-861.

Dierks, Marie-Luise; Bitzer, Eva M.; Lerch, Magnus; Martin, Sabine; Röseler, Sabine; Schienkiewitz, Anja; Siebeneick, Stefanie; Schwartz, Friedrich W. (2001):

Patientensouveränität. Der autonome Patient im Mittelpunkt. Stuttgart: Akademie für Technikfolgenabschätzung in Baden-Württemberg.
Dierks, Marie-Luise; Seidel, Gabriele; Horch, Kerstin; Schwartz, Friedrich W. (2004): Bürger- und Patientenorientierung im Gesundheitswesen. Berlin: Robert Koch-Institut in Zusammenarbeit mit dem Statistischen Bundesamt. (Gesundheitsberichterstattung des Bundes)
Dierks ML (2008) Patientenuniversität – Wege zur Erhöhung der Gesundheitskompetenz und Beteiligung. In: Mozygemba P (Hrsg) Nutzerorientierung. Lässt sich das Gesundheitssystem mitgestalten? Huber, Bern, S 93–106
Dierks ML, Seidel G (2009) Angebot und Nachfrage nach kritischer Gesundheitsbildung – Erfahrungen aus der ersten Patientenuniversität in Deutschland. In: Klusen N, Fließgarten A, Nebling T (Hrsg) Informiert und selbstbestimmt: Der mündige Bürger als mündiger Patient. Nomos, Baden-Baden, S 379–394
Dierks ML, Diel F, Schwartz FW (2012) Stärkung der Patientenkompetenz: Information und Beratung. In: Schwartz FW, Walter U, Siegrist J, Kolip P, Leidl R, Dierks ML, Busse R, Schneider N (Hrsg) Das Public Health Buch. Urban & Fischer, München, S 42–45
Dierks ML, Seidel G (2012) Die Patientenuniversität und Ihre Veranstaltungsreihen – ein Konzept auch zur Kulturvermittlung an der Schnittstelle zwischen Medizin und Kultur. In: Dannecker W, Thielking S (Hrsg) Öffentliche Didaktik und Kulturvermittlung. Aisthesis-Verlag, Bielefeld, S 68–91
Dierks, Marie-Luise: Die Patientenuniversität: Krankheit als Lerngegenstand, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 355-365
Dieterich, Anja WZB (Hg.) (2006): Eigenverantwortlich, informiert und anspruchsvoll... Der Diskurs um den mündigen Patienten aus ärztlicher Sicht. Berlin: Forschungsgruppe Public Health, Wissenschaftszentrum Berlin für Sozialforschung (WZB).
Dijksterhuis, Ap, Bos, Maarten W., Nordgren, Loran F., & van Baaren, Rick B. (2006). On Making the Right Choice: The Deliberation-Without-Attention Effect. Science, 311(5763), 1005-1007.
Dijkstra, R.; Braspenning, J.; Grol, Richard (2002): Empowering patients: how to implement a diabetes passport in hospital care. In: Patient Education and Counseling, 47, S. 173-177.
Dilling, H. / Mombour, W. / Schmidt, M.H. (1993): Internationale Klassifikation psychischer Störungen. WHO. Bern, Göttingen, Toronto: Huber.
DiMatteo, M. R.; Taranta, A.; Friedman, H. S.; Prince, L. M. (1980): Predicting patient satisfaction from physicians' nonverbal communication skills. In: Medical Care, 18, 4, S. 376-387.
DiMatteo, M.R./ DiNicola, D.D. (1982): Achieving Patient Compliance. New York: Pergamon Press, S. 35-40.
DiMatteo, M. R.; Hays, Ron D.; Prince, L. M. (1986): Relationship of Physicians Nonverbal-Communication Skill to Patient Satisfaction, Appointment Noncompliance, and Physician Workload. In: Health Psychology, 5, 6, S. 581-594.
DiMatteo, M.R. (1991): The Psychology of Health, Illness, and Medical Care: An Individual perpective. Brooks/Cole.
DiMatteo, M. R.; Robinson, Jeffrey D.; Heritage, John; Tabbarah, Melissa; Fox, Sarah A. (2003): Correspondence Among Patients' Self-Reports, Chart Records, and Audio/Videotapes of Medical Visits. In: Health Communication, 15, 4, S. 393-413.

DiMatteo, M. R. (2004): The role of effective communication with children and their families in fostering adherence to pediatric regimens. In: Patient Education and Counseling, 55, 3, S. 339-344.

Dimitrova, Birgitta Englund. (1997). Degree of Interpreter Responsibility in the Interaction Process in Community Interpreting. In Silvana E. Carr, Roda Roberts, Aideen Dufour, Dini Steyn & Brian Harris (Eds.), The Critical Link: Interpreters in the Community (pp. 147-164). Amsterdam, Netherlands: Benjamins.

Dimsdale, J. / Creed, F. (2009): The proposed diagnosis of somatoform symptom disorders in DSM-V to replace somatoform disorders in DSM-IV. A preliminary report, in: Journal of Psychosomatic Research, 66, 473-476.

Dinkelaker, Jörg: Formen und Ressourcen der Eigensinnigkeit: Varianten der Uneinsichtigkeit einer Herzinfarktpatientin, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 199-209.

Dirkzwager, A.J. / Verhaak, P.F. (2007): Patients with persistent medically unexplained symptoms in general practice: Characteristics and quality of care, in: BMC Family Prac-tice 8, S.33.

Dittmann, Jürgen. (1979). Institutionen und sprachliches Handeln. In Jürgen Dittmann (Ed.), Arbeiten zur Konversationsanalyse (pp. 198-231). Tübingen.

Dittmar, Norbert (1988): Zur Interaktion von Themakonstitution und Gesprächsorganisation am Beispiel des therapeutischen Diskurses. In: Linguistische Berichte, 113, S. 64-85.

Ditz/ Neises/ Spranz-Fogasy (2005): Patientenorientiert reden - Eine Einführung in die Thematik und Konzeption. In: Neises, Mechthild/ Ditz, Susanne/ Spranz-Fogasy, Thomas (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 3-9.

Ditz (2005): Die Mitteilung der Diagnose Brustkrebs. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 224-241.

Ditz, Susanne (2006): Diagnoseübermittlung, Entscheidungsfindung und präoperatives Aufklärungsgespräch. In: Ditz, S., Diegelmann, C., Isermann, M. (Hrsg.): Psychoonkologie – Schwerpunkt Brustkrebs. Stuttgart: Kohlhammer, S.167-174.

Ditz, Susanne/ Diegelmann, Christa/ Isermann, Margarete (Hrsg.) (2006). Psychoonkologie – Schwerpunkt Brustkrebs. Stuttgart: Kohlhammer.

Dixon, Lynda Dee. (2004). A Case Study of an Intercultural Health Care Visit: An African American Woman and Her White Male Physician. Women and Language, 27(1), 45-52.

Dixon-Woods, Mary, Agarwal, Shona, Young, Bridget, Jones, David, & Sutton, Alex. (2004). Integrative approaches to qualitative and quantitative evidence. In Agency Health Development (Ed.), (pp. 44). London.

Dixon-Woods, Mary, Shaw, R. L., Agarwal, Shona, & Smith, J. A. (2004). The problem of appraising qualitative research. Qual Saf Health Care(13), 223 -225.

Dixon-Woods, Mary, Booth, Andrew, Jones, David, Miller, Tina, Shaw, Rachel, Smith, Jonathan A., Young, Bridget. (2005). How can systematic reviews incorporate qualitative research? (pp. 4): University of Leicester.

Dixon-Woods, Mary, Agarwal, Shona, Jones, David, Young, Bridget, & Sutton, Alex. (2005). Synthesising qualitative and quantitative evidence: a review of possible methods. J Health Serv Res Policy, 10(1), 45-56.

Dixon-Woods, Mary; et al. (2005): Vulnerable groups and access to health care: a critical interpretive review. Leicester: NCCSDO. (Report for the National Co-ordinating Centre for NHS Service Delivery and Organisation R & D (NCCSDO))

Dixon-Woods, Mary; Williams, Simon J.; Jackson, Clare J.; Akkad, Andrea; Kenyon, Sara; Habiba, Marwan (2006): Why do women consent to surgery, even when they do not want to? An interactionist and Bourdieusian analysis. In: Social Science & Medicine, 62, 11, S. 2742-2753.

Dixon-Woods, Mary, Cavers, Debbie, Agarwal, Shona, Annandale, Ellen, Arthur, Anthony, Harvey, Janet,. Sutton, Alex. (2006). Conducting a critical interpretive synthesis of the literature on access to healthcare by vulnerable groups. BMC Medical Research Methodology, 6(35).

Dobbinson, S., Perkins, M., & Boucher, J. (2003). The interactional significance of formulas in autistic language. Clinical linguistics & phonetics, 17(4-5), 299-307.

Doering, Thorsten J.; Steuernagel, B.; Niederstadt, C.; Konitzer, M.; Goesmann, C.; Fischer, G. C. (2001): Patientenpartizipation im medizinischen Entscheidungsprozeß. In: Niedersächsisches Ärzteblatt, 12, S. 1-3.

Doescher, M. P.; Saver, B. G.; Franks, P.; Fiscella, K. (2000): Racial and ethnic disparities in perceptions of physician style and trust. In: Arch Fam Med, 9, 10, S. 1156-1163.

Dolan Mullen, Patricia; Simons-Morton, Denise G.; Ramirez, Gilbert; Frankowski, Ralph F.; Green, Lawrence W.; Mains, Douglas A. (1997): A meta-analysis of trials evaluating patient education and counseling for three groups of preventive health behaviors. In: Patient Education and Counseling, 32, 3, S. 157-173.

Domke, Christine. (2006). Besprechungen als organisationale Entscheidungskommunikation: de Gruyter.

Donovan, Jenny L.; Blake, David R. (1992): Patient non-compliance: Deviance or reasoned decision-making? In: Social Science & Medicine, 34 , 5, S. 507-513.

Donovan, Jenny L.; Blake, David R. (2000): Qualitative study of interpretation of reassurance among patients attending rheumatology clinics: "just a touch of arthritis, doctor?". In: British Medical Journal, 320, 7234, S. 541-544.

Donovan, J./ Lane, J./ Peters, T./ Brindle, L./ Salter, E./ Gillat, D. et al.(2009): Development of a complex intervention improved randomization and informed consent in a randomized controlled trial. In: Journal of Clinical Epidemiology, 62(1), S.29-36.

Dony, M./Böhm, A. (1984): Angstverarbeitung in der präoperativen Phase. In: U. Tewes (Hrsg.) Angewandte Medizinpsychologie. Frankfurt a. Main: Fachbuchhandlung für Psychologie, Verl.-Abt., 322-332.

Dorfmüller, Monika (Hrsg.) (2001): Die ärztliche Sprechstunde: Arzt, Patient und Angehörige im Gespräch. Landsberg/Lech: ecomed.

Dornan, T.; Caroll, C. (2003): Medical communication and diabetes. In: Diabetic medicine, 20, 2, S. 85-87.

Dörner, Klaus (2003): Der gute Arzt. Lehrbuch der ärztlichen Grundhaltung. Stuttgart [u.a.]: Schattauer.

Dornheim, Jutta. (2001). Kultur als Begriff und als Ideologie - historisch und aktuell. In Dagmar Domenig (Ed.), Professionelle Transkulturelle Pflege. Handbuch für Lehre und Praxis in Pflege und Geburtshilfe (pp. 27-45). Bern u.a.: Huber.

Dörrie H (1956) Leid und Erfahrung. Die Wort- und Sinn-Verbindung παθεῖν – μαθεῖν im griechischen Denken. Steiner, Wiesbaden.

Dörte, Andres, & Pöllabauer, Sonja (Eds.). (2010). Spürst du wie der Bauch rauf - runter? Fachdolmetschen im Gesundheitsbereich. München: Meidenbauer.

Douglas, P. S.; Gisnburg, G. S. (1996): The evaluation of chest pain in women. In: The New England Journal of Medicine, 334, S. 1311-1315.

Dowsett, S. M.; Saul, J. L.; Butow, Phyllis N.; Dunn, S. M.; Boyer, M. J.; Findlow, R.; Dunsmore, J. (2000): Communication styles in the cancer consultation: preferences for a patient-centred approach. In: Psycho-Oncology, 9, 2, S. 147-156.

Drees, Alfred; Gebhard, E.; Luban-Plozza, B. (1982): Sprache des Kranken - Sprache des Arztes. Die therapeutische Übersetzung. Stuttgart: Gustav Fischer Verlag. (Patientenbezogene Medizin, Heft 5)

Dreißig, Verena (2005): Interkulturelle Kommunikation im Krankenhaus. Eine Studie zur Interaktion zwischen Klinikpersonal und Patienten mit Migrationshintergrund. Bielefeld: Transcript.

Drescher, Martina (2006): Sprachliche Markierungen alltagsweltlicher Diskurse in der HIV/Aids-Prävention Burkina Fasos. In: Drescher, Martina; Klaeger,

Drescher, Martina (2009): Contextualizing Local Knowledge: Reformulation in HIV/Aids Prevention in Burkina Faso. In: Higgins, Christina/Norton, Bonny (Hrsg.): Language and HIV/Aids. Bristol: Multilingual Matters, 197-213.

Drew, P. (1991): Asymmetries of knowledge in conversational interactions. In: Markova, I. and Foppa, K. (Hrsg.): Asymmetries in Dialogue. Harvester, S. 29-48.

Drew, P./ Heritage, J.C. (eds.) (1992): Talk at Work. Interaction in Institutional Settings. Cambridge: Cambridge University Press.

Drew, Paul, & Holt, Elizabeth. (1998). Figures of Speech: Figurative Expressions and the Management of Topic Transition in Conversation. Language in Society, 27(4), 495-522.

Drew, Paul. (1998). 'Out-of-Hours' Calls to the Doctor: Misalignment between Callers and Doctor during Diagnostic Questioning. In Svetla Cmejrkováet al. (Eds.), Dialoganalyse, VI: Referate der 6. Arbeitstagung, Prag 1996/Dialogue Analysis, VI: Proceedings of the 6th Conference, Prague 1996, Teil 1-2 (pp. 65). Tübingen, Niemeyer.

Drew, P./ Chatwin, J./ Collins, S. (2001): Conversation analysis: a method for research into interactions between patients and health-care professionals. In: Health Expectations 4/2001: 58-70.

Drew, Paul (2001): Spotlight on the patient. In TEXT 21, 1/2, S. 261-268.

Drew, Paul (2003): Comparative analysis of talk-in-interaction in different institutional setttings: a sketch. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum (Eds.): Studies in Language and Social Interaction: In honor of Robert Hopper. Mahweh, N.J.: Lawrence Erlbaum, S.293-308.

Drew, Paul (2005) 'Is confusion a state of mind?'. In: Hedwig te Molder, Jonathan Potter, eds. Conversation and Cognition. Cambridge: Cambridge University Press: 161-83

Drew, Paul (2006): Misalignments in "after-hours" calls to a British GP's practice: a study in telephone medicine. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 416-444.

Drew, Paul, Chatwin, John, & Collins, Sarah. (2006). Conversation Analysis: A Method for Research into Interactions Between Patients and Health-Care Professionals. In Paul Drew & John Heritage (Eds.), Conversation Analysis (Vol. Volume IV: Institutional Interactions, pp. 27-47). London u.a.: Sage.

Driessen, C.; Mierlo, H. v. (1987): The patients autodiagnosis: ritual activities in medical consultation. In: Germanisches Seminar: Arbeiten zur Mehrsprachigkeit 17.

Du Pré, Athena (2002): Accomplishing the Impossible: Talking About Body and Soul and Mind During a Medical Visit. In: Health Communication, 14, 1, S. 1-2.

Dubach, U.C./Rechenberg von, N.N. (1977): Krankheitsverständnis und Patienten-Arzt-Beziehung in der Ambulanz. In: Dtsch. Med. Wochenschr. 102 (1977), 1239-1244.

Duberstein, Paul; Meldrum, Sean; Fiscella, Kevin; Shields, Cleveland G.; Epstein, Ronald M. (2007): Influences on patients' ratings of physicians: Physicians demographics and personality. In: Patient Education and Counseling, 65, 2, S. 270-274.

Dubslaff, Friedel, & Martinsen, Bodil. (2005). Exploring Untrained Interpreters' Use of Direct versus Indirect Speech. Interpreting: International Journal of Research and Practice in Interpreting, 7(2), 211-236.

Dubslaff, Friedel, & Martinsen, Bodil. (2007). Exploring Untrained Interpreters' Use of Direct versus Indirect Speech. In Franz Pöchhacker & Miriam Shlesinger (Eds.), Healthcare Interpreting: Discourse and Interaction (pp. 53-76). Amsterdam, Netherlands: Benjamins.

Duclos, Christine W.; Eichler, Mary; Taylor, Leslie; Quintela, Javan; Main, Deborah S.; Pace, Wilson; Staton, Elizabeth W. (2005): Patient perspectives of patient-provider communication after adverse events. In: International Journal for Quality in Health Care, 17, 6, S. 479-486.

Duetz, Margreet S.; Abel, Thomas (2009): „I looked it up in the internet…" A qualitative study on Internet informed patients in general practice in Switzerland. In: Swiss Medical Weekly.

Duff, M. C., Proctor, A., & Yairi, E. (2004). Prevalence of voice disorders in African American and European American preschoolers. Journal of voice : official journal of the Voice Foundation, 18(3), 348-353.

Duffy, F. D.; Gordon, Geoffrey H.; Whelan, Gerald; Cole-Kelly, Kathy; Frankel, Richard (2004): Assessing Competence in Communication and Interpersonal Skills: The Kalamazoo II Report. In: Academic Medicine, 79, 6, S. 495-507.

Dugan, Elizabeth; Zheng, Beiyao; Hall, Mark A. (2001): Trust in physicians and medial institutions: What is it, can it be measured, and does it matter? In: The Milbank Quarterly, 79, 4, S. 613-639.

Dulmen, Sandra v. et al. (2006): Five years of EACH (European Association for Communication in Healthcare. In: Patient Education and Counseling, 62. S.379-384.

Dunbar-Jacob J, Erlen JA, Schlenk EA et al. (2000) Adherence in chronic disease. Annual Review of Nursing Research 18:48–90.

Dürholtz, Dirk. (1993). Zur Kommunikation zwischen Arzt und Patient: Unterschiede in Klassifikation und Kognition von Krankheitsbegriffen als Ursache von Verständigungsschwierigkeiten zwischen Arzt und Laien. Frankfurt am Main: P. Lang.

Dutta-Bergman, Mohan J. (2005): Developing a Profile of Consumer Intention to Seek Out Additional Information Beyond a Doctor: The Role of Communicative and Motivation Variables. In: Health Communication, 17, 1, S. 1-16.

Dutta-Bergman, Mohan J. (2005): The Relation Between Health-Orientation, Provider-Patient Communication, and Satisfaction: An Individual-Difference Approach. In: Health Communication, 18, 3, S. 291-303.

Eakin, Joan M.; Mykhalovskiy, Eric (2003): Reframing the evaluation of qualitative health research: reflections on a review of appraisal guidelines in the health sciences. In: Journal of Evaluation in Clinical Practice, 9, 2, S. 187-194.

Ebert, Michael (2003): Talcott Parsons - Seine Theoretischen Instrumente in der Medizinsoziologischen Analyse der Arzt-Patient-Beziehung. Aachen: Shaker Verlag. (Soziologische Studien)

Ebert-Hampel, B./Hölzle, C. (1983): Wissen und Befinden von Patientinnen vor und nach dem präoperativen Aufklärungsgespräch am Beispiel von gynäkologischen Eingriffen (Hysterektomien und kosmetischen Brustoperationen). In: Geburtshilfe u. Frauenheilkunde 43 (1983), 746-754.

Eckart, Wolfgang U. (2002): Guter Rat teuer – Ärztliche Beratung im Wandel der Zeit. Manuskript einer Sendung von SWR 2, ausgestrahlt am 30.05.2002.
Eckert, Jochen (2000): Gesprächspsychotherapie. In: Reimer, Christian; Eckert,
Eddy, David M. (1990): Clinical decision making: from theory to practice. Anatomy of a decision. In: Journal of the American Medical Association, 263, S. 441-443.
Eder, Lothar (2004): Vom Organdialekt zur Symptomerzählung: Systemische Psychosomatik als narrative Disziplin. In: systeme, 18, 2, S. 95-113.
Edwards, Adrian; Elwyn, Glyn; Gwyn, Richard (1999): General practice registrar responses to the use of different risk communication tools in simulated consultations: a focus group study. In: British Medical Journal, 319, S. 749-752.
Edwards, Adrian; Hood, Kerenza et al. (2000): The Effectiveness of One-to-one Risk-communication Interventions in Health Care: A Systematic Review. In: Medical Decision Making, 20, 3, S. 290-297.
Edwards, Adrian; Glyn, Elwyn (2001): Evidence-based patient choice. Inevitable or impossible? Oxford: Oxford University Press.
Edwards, Adrian; Elwyn, Glyn; Smith, Christine; Williams, Simon; Thornton, Hazel (2001): Consumers' views of quality in the consultation and their relevance to 'shared decision-making' approaches. In: Health Expectations, 4, 3, S. 151-161.
Edwards, Adrian; Elwyn, Glyn (2001): Developing professional ability to involve patients in their care: pull or push? In: Quality and Safety in Health Care, 10, 3, S. 129-130.
Edwards, Adrian; Evans, Rhodri; Elwyn, Glyn (2003): Manufactured but not imported: new directions for research in shared decision making support and skills. In: Patient Education and Counseling, 50, S. 33-38.
Edwards, Adrian; Elwyn, Glyn; Hood, K.; Atwell, Christine; Robling, M.; Houston, H.; Kinnersley, P.; Russell, I.; the Study Steering Group (2004): Patient-based outcome results from a cluster randomized trial of shared decision making skill development and use of risk communication aids in general practice. In: Family Practice, 21, 4, S. 347-354.
Edwards, Adrian; Elwyn, Glyn (2006): Inside the black box of shared decision making: distinguishing between the process of involvement and who makes the decision. In: Health Expectations, 9, 4, S. 307-320.
Edwards, D. (1995): Sacks and psychology. In: Theory and Psychology, 5(4), S. 579-596.
Edwards, D. (2005). Moaning, whinging and laughing: The subjective side of complaints. Discourse Studies, 7 (1), 5-29.
Edwards, D., & Potter, J. (2005): Discursive psychology, mental states and descriptions. In: te Molder, H. & Potter, J. (Hrsg.): Conversation and cognition. Cambridge, S. 241-259.
Edwards, D. (2007). Managing subjectivity in talk. In A. Hepburn & S. Wiggins (Eds.), Discursive research in practice: New approaches to psychology and interaction. Cambridge, UK: Cambridge University Press.
Edwards, Marcia Harms. (1995). Strategies of Linguistic Politeness in Routine Gynecologic Examinations (Vol. 56, pp. 2219A): U of Texas, Austin.
Egbert, L.D./Battit, G.B./Turdorf, H./Beecher, H.K. (1963): The value of the preoperative visit by an anesthesist. In: JAMA, 1963. 185: 87- 89.
Egbert, L. D.; Battit, G. E.; Welch, C. E.; Bartlett, M. K. (1964): Reduction of postoperative pain by encouragement and instruction of patients. In: New England Journal of Medicine, 270, S. 825-827.
Egbert, Maria (2007): Selection Principles for Other-Initiated Repair Turn Formats - An Answer from Positioned Questions. University of Southern Denmark. Manuskript (Vertraulich!).
Egbert, Maria. (2009). Der Reparatur-Mechanismus in deutschen Gesprächen. Abrufbar im

www. unter http://www.verlag-gespraechsforschung.de/2009/pdf/reparaturen.pdf41373. Mannheim: Verlag für Gesprächsforschung.
Egbert, Maria und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim
Egbert, Maria and Arnulf Deppermann: Introduction to Conversation Analysis with examples from Audiology. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 40-47.
Egbert, Maria and Ben Matthews: User Centered Design: From understanding hearing loss and hearing technologies towards understanding interaction. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 48-55.
Eggeling, Brigitte (2008): Diskursmarker in deutsch/dänischen Arzt-Patienten-Gespräche in der Geriatrie. Verlag Dr. Kovac. (PHILOLOGIA - Sprachwissenschaftliche Forschungsergebnisse, Bd. 118)
Eggenberger, Eva (2004): Die nonverbale Farbdiagnostik.Ein Beitrag zur Optimierung der Arzt-Patientenbeziehung. Wien: Universität Wien, Institut für Publizistik.
Egger, Josef W. (2000): Arzt-Patienten-Kommunikation. Das Ärztliche Gespräch. Graz.
Egger, Josef W. (2000): Das ärztliche Gespräch. Aspekte der Arzt-Patienten-Kommunikation. In: Psychologische Medizin, 11, 1, S. 45-51.
Egger, Kerstin (2004): Die Visite - zur Problematik der Arzt-Patienten-Kommunikation. Wien: Univ. Wien.
Eggers, C./ Obliers, R./ Koerfer, A./ Thomas, W./ Köhle, K./ Hoelscher, A.H./ Bollschweiler, E. (2007): A Multimedia Tool for the Informed Consent of Patients Prior to Gastric Banding. In: Obesity, 15(11), S.2866-2873.
Eggly, S. (2002). Physician-patient co-construction of illness narratives in the medical interview. Health Communication, 14(3), 339-360.
Eggly, Susan; Penner, Louis A.; Greene, Meredith; Harper, Felicity W. K.; Ruckdeschel, John C.; Albrecht, Terrance L. (2006): Information seeking during "bad news" oncology interactions: Question asking by patients and their companions. In: Social Science & Medicine, 63, 11, S. 2974-2985.
Eggly, Susan (2009): Can physicians both persuade and partner? A commentary on Karnieli-Miller and Eisikovits. In: Social Science & Medicine, 69, 1, S. 9-11.
Egle, Ulrich Tiber/et al. (Hg.) (2003): Handbuch chronischer Schmerz: Grundlagen, Pathogenese, Klinik und Therapie aus bio-psycho-sozialer Sicht. Stuttgart: Schattauer.
Ehlers, A.P.F. (1987): Die ärztliche Aufklärung vor medizinischen Eingriffen. Bestandsaufnahme und Kritik. Köln u.a.: Carl Heymanns. (= Arzt-, Krankenhaus-, und Gesundheitsrecht 5.)
Ehlers, A.P.F. (1989): Das ärztliche Aufklärungsgespräch zwischen Utopie und Wirklichkeit. In: Der Gynäkologe. Dec. 22 (1989), 360-363: Berlin/Heidelberg/New York/Tokyo: Springer.
Ehlich, Konrad. (1982). "Quantitativ" oder "qualitativ"? Bemerkungen zur Mehtodologiediskussion in der Diskursanalyse. In Karl Köhle & Hans-Heinrich Raspe (Eds.), Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen (pp. 298-312). Wien, München, Baltimore: Urban & Schwarzenberg.
Ehlich, Konrad (1985): The language of pain. In Theoretical Medicine 6, S. 177-187.

Ehlich, Konrad (1988): Diskursanalyse fördert Kommunikation in Medizin und Therapie. In: UNI-Report. Berichte aus der Forschung der Universität Dortmund, 7, 104, S. 2-3.

Ehlich, Konrad (1989): Medizinische und therapeutische Kommunikation. In: Universität Bielefeld, Zentrum f. i. F. Z.: Jahresbericht / Annual Report ZiF. Bielefeld: Universität Bielefeld. S. 100-101.

Ehlich, Konrad. (1990). Zur Struktur der psychonanalytischen "Deutung". In Konrad Ehlich, Armin Koerfer, Angelika Redder & Rüdiger Weingarten (Eds.), Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen (pp. 210-227). Opladen: Westdeutscher Verlag.

Ehlich, K., Koerfer, A., Redder, A. & Weingarten, R. (Hrsg.) (1990): Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag.

Ehlich, Konrad (1993): Sprachliche Prozeduren in der Arzt-Patient-Kommunikation. In: Löning, Petra/Rehbein, Jochen (eds): Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. Berlin : de Gruyter : 67-90.

Ehlich, Konrad, & Rehbein, Jochen. (1994). Institutionsanalyse. Prolegomena zur Untersuchung von Kommunikation in Institutionen. In G. Brünnner & G. Graefen (Eds.), Texte und Diskurse. Methoden und Forschungsergebnisse der funktionalen Pragmatik (pp. 287-327). Opladen: Westdeutscher Verlag.

Ehlich, Konrad. (2007). Sprachliche Prozeduren in der Arzt-Patienten-Kommunikation. In Konrad Ehlich (Ed.), Sprache und sprachliches Handeln. Bd. 3: Diskurs - Narration - Text - Schrift (pp. 255-279).

Ehlich, Konrad. (2007). The language of pain. In Konrad Ehlich (Ed.), Sprache und sprachliches Handeln. Bd. 3: Diskurs - Narration - Text - Schrift (pp. 243-254).

Ehmer, Oliver: Veranschaulichungsverfahren im Gespräch. In: Birkner, Karin und Ehmer, Oliver (Hrsg.): Veranschaulichungsverfahren im Gespräch. Mannheim 2013, S. 2-17.

Ehrlich, Matthew (2002): Identification/Chief Complaint. In: Journal of the American Medical Association, 287, 9, S. 1184-1185.

Eicke, D.; Müller, H.; Rosin, U. Giesecke, Michael; Rappe-Giesecke, Kornelia (1983): Kommunikation in Balintgruppen. Ergebnisse interdisziplinärer Forschung. Stuttgart: Gustav Fischer. (Patientenbezogene Medizin; 6)

Eide, Hilde; Graugaard, Peter; Holgersen, Kjersti; Finset, Arnstein (2003): Physician communication in different phases of a consultation at an oncology outpatient clinic related to patient satisfaction. In: Patient Education and Counseling, 51, 3, S. 259-266.

Eide, Hilde; Quick, Linda; Finset, Arnstein (2003): Exploring rare patient behaviour with sequential analysis: an illustration. In: Epidemiologia e Psichiatria Sociale, 12, S. 109-114.

Eide, H./ Graugaard, P./ Holgersen, K./ Finset, A. (2004): Listening for feelings: identifying and coding empathic and potential empathic opportunities in medical dialogues. In: Patient Education and Counseling, 54: 291-297.

Eide, H./ Quera, V./ Graugaard, P./ Finset, A. (2004): Physician–patient dialogue surrounding patients' expression of concern: applying sequence analysis to RIAS. In: Social Science & Medicine, 59: 145 155.

Eisenberger, Naomi I./Lieberman, Matthew D./Williams, Kipling D. (2003): Does Rejection Hurt? An fMRI Study of Social Exclusion. In Science 302, S. 290-292.

Eisenthal, S.; Emery, R.; Lazare, A.; Udin, H. (1979): 'Adherence'and the negotiated approach to parenthood. In: Arch Gen Psychiatry, 36, S. 393.

Eisner, B. (1992): Die Aufklärungspflicht des Arztes: die Rechtslage in Deutschland, der Schweiz und den USA. Bern u.a.: Huber.

Ekman I, Schaufelberger M, Kjellgren KI et al. (2007) Standard medication information is not enough: poor concordance of patient and nurse perceptions. Journal of Advanced Nursing 60:181–186.

Elbert, M., Dinnsen, D. A., Swartzlander, P., & Chin, S. B. (1990). Generalization to conversational speech. The Journal of speech and hearing disorders, 55(4), 694-699.

Elder, A.; Samuel, O. (1991): Was ich noch sagen wollte, Herr Doktor. Berlin: Springer.

Elderkin-Thompson, Virginia/Silver, Roxane Cohen/Waitzkin, Howard (1998): Narratives of somatizing and non-somatizing patients in a primary care setting. In Journal of Health Psychology 3, 3, S. 407-428.

Elegeti, Ricarda (2002): "Hysterie": Paradiesvogel oder Chamäleon? Der hysterische Modus in der Interaktion bei Dissoziation, Schmerz und Anfall. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung, 4, S. 270-290.

Eliott, Jaklin A.; Olver, Ian N. (2005): End-of-life decision making is more than rational. In: Communication & Medicine, 2, 1, S. 21-34.

Eliott, Jaklin A.; Olver, Ian N. (2007): Hope and hoping in the talk of dying cancer patients. In: Social Science & Medicine, 64, 1, S. 138-149.

Elissa D. Asp & Jessica de Villiers (2010). When Language Breaks Down. Cambridge: Cambridge University Press.

Elizabeth Weathersbee, T., & Maynard, D. W. (2009). Dialling for donations: practices and actions in the telephone solicitation of human tissues. Sociology of Health & Illness, 31(6), 803-816.

Elkeles, Barbara (1989): Die schweigsame Welt von Arzt und Patient. Einwilligung und Aufklärung in der Arzt-Patient-Beziehung des 19. und frühen 20. Jahrhunderts. In: Medizin, Gesellschaft und Geschichte, 8, S. 63-91.

Elkin, Elena B.; Kim, Susie H. M.; Casper, Ephraim S.; Kissane, David W.; Schrag, Deborah (2007): Desire for Information and Involvement in Treatment Decisions: Elderly Cancer Patients' Preferences and Their Physicians' Perceptions. In: Journal of Clinical Oncology, 25, 33, S. 5275-5280.

Elley, C. R.; Kerse, Ngaire; Arroll, Bruce; Robinson, Elizabeth (2003): Effectiveness of counselling patients on physical activity in general practice: cluster randomised controlled trial. In: British Medical Journal, 326, 7393, S. 793.

Ellington, Lee; Roter, Debra; Dudley, William; Baty, Bonnie; Upchurch, Renn; Larson, Susan; Wylie, Jean; Smith, Ken; Botkin, Jeffrey (2005): Communication Analysis of BRCA1 Genetic Counseling. In: Journal of Genetic Counseling, 14, 5, S. 377-386.

Elliott, Rachel; Barber, Nick; Noyce, Peter (2003): Can Britain and the United States learn anything from each other? In: Pharmaceutical Journal, 271, S. 508-510.

Elsass, P./Eikard, B./Junge, J./Lykke, J./ Staun, P./Feldt-Rasmussen, M. (1987): Psychological effect of detailed preanesthetic information. In: Acta Anaesthesiol Scand, 1987. 31: 579-583.

Elstein, A. A./Shulman, L. S./Sprafka, S. A. (1978): Medical problem solving: An analysis of clinical reasoning. Cambridge, MA: Harvard University Press.

Eltester, Bettina (2002): Bericht über den Themenbereich "Analyse und Vermittlung von Gesprächskompetenz(en)" auf der 33. Jahrestagung der Gesellschaft für Angewandte Linguistik. In: Gesprächsforschung, 3, S. 147-152.

Elwyn, Glyn; Edwards, Adrian; Gwyn, Richard; Grol, Richard (1999): Towards a feasible model for shared decision making: focus group study with general practice registrars. In: British Medical Journal, 319, S. 753-756.

Elwyn, Glyn; Edwards, Adrian; Kinnersley, Paul (1999): Shared decision making in primary care: the neglect second half of the consultation. In: British Journal of General Practice, 49, S. 477-478.

Elwyn, Glyn; Gwyn, Richard (1999): Narrative based medicine: Stories we hear and stories we tell: analysing talk in clinical practice. In: British Medical Journal, 318, 7177, S. 186-188.

Elwyn, Glyn; Gwyn, Richard; Edwards, Adrian; Grol, Richard (1999): Is 'shared decision-making' feasible in consultations for upper respiratory tract infections? Assessing the influence of antibiotic expectations using discourse analysis. In: Health Expectations, 2, 2, S. 105-117.

Elwyn, Glyn; Edwards, Adrian; Kinnersley, Paul; Grol, Richard (2000): Shared decision making and the concept of equipoise: the competences of involving patients in healthcare choices. In: British Journal of General Practice, 50, 460, S. 892-899.

Elwyn, Glyn; Edwards, Adrian; Mowle, Steve; Wensing, Michel; Wilkinson, Clare; Kinnersley, Paul; Grol, Richard (2001): Measuring the involvement of patients in shared decision-making: a systematic review of instruments. In: Patient Education and Counseling, 43, 1, S. 5-22.

Elwyn, Glyn; Charles, Cathy (2001): Shared decision making: the principles and the competences. In: Edwards, Adrian; Elwyn, Glyn: Evidence-based Patient Choice – Inevitable or Impossible? Oxford: Oxford University Press.

Elwyn, Glyn; Edwards, Adrian; Wensing, Michel; Hood, K.; Atwell, C.; Grol, Richard (2002): Fleeting glimpses: measuring shared decision making in primary care using the OPTION instrument. In: Qual Safety Health Care.

Elwyn, G. Edwards A. Britten N. (2003). Doing Prescribing: how doctors can be more effective. BMJ, 327, 864–867.

Elwyn, Glyn; Edwards, A.; Wensing, M.; Hood, K.; Atwell, C.; Grol, Richard (2003): Shared decision making: developing the OPTION scale for measuring patient involvement. In: Quality & Safety in Health Care, 12, S. 93-99.

Elwyn, Glyn (2004): Arriving at the postmodern medical consultation. In: European Journal of General Practice, 10, S. 93-96.

Elwyn, Glyn J.; Edwards, Adrian; Hood, K.; Robling, M.; Atwell, C.; Russell, I.; Wensing, Michel; Grol, Richard; the Study Steering Group (2004): Achieving involvement: process outcomes from a cluster randomized trial of shared decision making skill development and use of risk communication aids in general practice. In: Family Practice, 21, 4, S. 337-346.

Elwyn, Glyn (2005): Arriving at the postmodern medical consultation. In: PrimaryCare, 5, 12-13, S. 287-291.

Elwyn, Glyn; Edwards, Adrian; Wensing, Michel; Grol, Richard (2005): Shared Decision Making: Measurement Using the OPTION Instrument. Centre for Health Sciences Research, Cardiff University.

Elwyn, Glyn; Buetow, Stephen; Hibbard, Judith; Wensing, Michel (2007): Respecting the subjective: quality measurement from the patient's perspective. In: British Medical Journal, 335, 7628, S. 1021-1022.

Emanuel, E. J.; Emanuel, L. L. (1992): Four models of the physician-patient relationship. In: JAMA: The Journal of the American Medical Association, 267, 16, S. 2221-2226.

Emanuel, Linda L. (2000): Building in ethics at the American Medical Association: A case study in purpose, structure, and Management. In: Quality Management in Health Care, 8, 3, S. 1-13.

Emberger, Werner (2001): "Virtual Hospital" anhand des Prototypen "klinische Genetik". In: Newsletter, November 2001, S. 4-6.

Eminson D. Children’s consultations in primary care: teaching package development. The Research Findings Register, 2001. Summary number 598.

Eminson M, CoupW. GPs communication with children and adolescents. Context: the magazine for family therapy and systematic practice; thinking families 2000; 50: 3.

Emmison, Michael; Alan Firth (2012) ‘Requesting and receiving advice on the telephone: A comparative analysis of some Australian-based helplines’. In: Limberg, Holger; Miriam A. Locher, eds., Advice in Discourse. Amsterdam: Benjamins: 213–232

Ende, Jack; Kazis, Lewis; Ash, Arlene; Moskowitz, Mark A. (1989): Measuring Patients´ Desire for Autonomy: Decision Making and Information-seeking Preferences among Medical Patients. In: Journal of General Internal Medicine, 4, Jan/Feb, S. 23-30.

Ende, J./ Pomerantz, A./ Erickson, F. (1995): Preceptors’ Strategies for Correcting Residents in an Ambulatory Care Medicine Setting: A Qualitative Analysis. In: Academic Medicine, 70, 3, S. 224-229.

Enehaug, Ingrid H. (2000): Patient participation requires a change of attitude in health care. In: International Journal of Health Care Quality Assurance, 13, 4, S. 178-181.

Engel, George L. (1970). Pain. In MacBryde, C. M./Blacklow, R. S. (Hg.). Signs and symptoms. Applied pathologic physiology and clinical interpretation. Philadelphia: Lippincott.

Engel, George L.; Morgan, William L., Jr. (1973): Interviewing the Patient. Eastbourne: Saunders Comp.

Engel, George L. (1977): The need for a new medical model: a challenge for biomedicine. In: Science, 196, S. 129-136.

Engel, Judith, & Hoffmann, Sven O. (2003). Transkulturelle Aspekte des Schmerzerlebens. In Ulrich T. Egle, Sven O. Hoffmann, Klaus A. Lehmann & Wilfred A. Nix (Eds.), Handbuch Chronischer Schmerz. Grundlagen, Pathogenese, Klinik und Therapie aus bio-psycho-sozialer Sicht (pp. 17-25). Stuttgart: Schattauer.

Engelhardt, H. T. Jr. (2001): The Many Faces of Autonomy. In: Health Care Analysis, 9, 3, S. 283-297.

Engelhardt, K.; Engelhardt, E. (1970): Zur Struktur der Anamnese. In: Die Medizinische Welt, 1, Halbjahr, S. 15-19.

Engelhardt, Karlheinz, Wirth, Alfred, & Kindermann, Lothar. (1973). Kranke im Krankenhaus. Grenzen und Ergänzungsbedürftigkeit naturwissenschaftlich-technischer Medizin. Stuttgart: Ferdinand Enke.

Engelhardt, Karlheinz. (1978). Patientenzentrierte Medizin. Stuttgart: Enke.

Engert, Klaus (1999): Aufklärung und Einwilligung. Erfahrungen aus der ärztlichen Praxis. In: Feuerstein, Günther; Kuhlmann, Ellen: Neopaternalistische Medizin. Der Mythos der Selbstbestimmung im Arzt-Patient-Verhältnis. Bern: Verlag Hans Huber. S. 27-35.

Engestrom, Ritva Kaarina. (2000). Multivoicedness of Activity: A Study on Conversations in Medical Consultations (Vol. 61, pp. 10-10): Helsingin Yliopisto.

Engestrom, Yrj, Engestrom, Rit, & Kerosuo, Hanne. (2003). The Discursive Construction of Collaborative Care. Applied Linguistics, 24(3), 286-315.

England, M. (2005). Analysis of nurse conversation: methodology of the process recording. Journal of psychiatric and mental health nursing, 12(6), 661-671.

Entwistle, Vikki A.; Sheldon, Trevor A.; Sowden, Amanda; Watt, Ian S. (1998): Evidence-informed patient choice. In: International Journal of Technology Assessment in Health Care, 14, S. 212-225.

Entwistle, Vikki A.; Sowden, Amanda; Watt, Ian S. (1998): Evaluating interventions to promote patient involvement in decision-making: by what criteria should effectiveness be judged? In: Journal of Health Services Research and Policy, 3, 3, S. 100-107.

Entwistle, Vikki A. (2000): Supporting and ressourcing treatment decisions. In: Health Expectations, 3, 1, S. 77-85.

Entwistle, Vikki A. (2006): Considerations of 'fit' and patient involvement in decision making. In: Health Expectations, 9, 2, S. 95-97.

Entwistle, Vikki A.; Watt, Ian S. (2006): Patient involvement in treatment decision-making: The case for a broader conceptual framework. In: Patient Education and Counseling, 63, 3, S. 268-278.

Entwistle, Vikki; Williams, Brian; Skea, Zoe C.; MacLennan, Graeme; Bhattacharya, Siladitya (2006): Which surgical decisions should patients participate in and how? Reflections on women's recollections of discussions about variants of hysterectomy. In: Social Science & Medicine, 62, 2, S. 499-509.

Entwistle, Vikki (2008): Offering choices. In: Health Expectations, 11, 1, S. 1-2.

Epstein, Ronald M.; Campbell, Thomas L.; Cohen-Cole, Steven A. (1993): Perspectives on Patient-Doctor Communication. In: The Journal of Family Practice, 37, 4, S. 377-388.

Epstein, Ronald M. (2000): The science of patient-centred care. In: J Fam Pract, 49, S. 805-807.

Epstein, Ronald M.; Borrell, Francesc; Visser, Adriaan (2002): Hearing voices: patient-centered care with diverse populations. In: Patient Education and Counseling, 48, 1, S. 1-3.

Epstein, Ronald M.; Alper, Brian S.; Quill, Timothy E. (2004): Communicating Evidence for Participatory Decision Making. In: JAMA: The Journal of the American Medical Association, 291, 19, S. 2359-2366.

Epstein, Ronald M.; Franks, P.; Fiscella, K.; Shields, Cleveland G.; Meldrum, S. C. (2005): Measuring patient-centred communication in Patient-physician consultations: theoretical and practical issues. In: Social Science & Medicine, 61, S. 1516-1528.

Epstein, Ronald M.; Franks, Peter; Shields, Cleveland G.; Meldrum, Sean C.; Miller, Katherine N.; Campbell, Thomas L.; Fiscella, Kevin (2005): Patient-Centered Communication and Diagnostic Testing. In: Annals of Family Medicine, 3, 5, S. 415-421.

Epstein, Ronald M.; Shields, Cleveland G.; Meldrum, Sean C.; Fiscella, Kevin; Carroll, Jennifer; Carney, Patricia A.; Duberstein, Paul R. (2006): Physicians' Responses to Patients' Medically Unexplained Symptoms. In: Psychosomatic Medicine, 68, 2, S. 269-276.

Epstein RM, Street RL (2007): Patient-centered communication in cancer care: promoting healing and reducing suffering. In: NIH Publication No. 07-6225. National Cancer Institute, Bethesda, MD.

Epstein, Ronald M.; Peters, Ellen (2009): Beyond Information: Exploring Patients' Preferences. In: Journal of the American Medical Association, 302, 2, S. 195-197.

Eraker, S. A./ Kirscht, J.P./ Becker, M. H. (1984): Understanding and improving patient compliance. In: Annals of Internal Medicine, 100, S. 258-268.

Erickson, Sarah J.; Gerstle, Melissa; Feldstein, Sarah W. (2005): Brief Interventions and Motivational Interviewing With Children, Adolescents, and Their Parents in Pediatric Health Care Settings: A Review. In: Archives of Pediatrics Adolescent Medicine, 159, 12, S. 1173-1180.

Erlbaum, Lawrence (2003): An Interactional Structure of Medical Activities During Acute Visits and Its Implications for Patients' Participation. In: Health Communication, 15, 1, S. 27-59.

Erstling, S.S./ Devlin, J. (1989): The single-session family interview. In: Journal of Family Practice, 28, 5, S. 556-560.

Escobar, J.I./ Burnam, M.A./ Karno, M./ Forsythe, A./ Golding, J.M. (1987): Somatization in the community. In: Gen Psychiatry 44: 713-718.

Eser, U. (1984): Ärztliche Gespräche mit deutschen und türkischen Patienten. In: Tewes, U. (ed.): Angewandte Medizinpsychologie. Frankfurt, 148-154.
Eser, Uslu. (1985). Symptompräsentation und Krankheitsverhalten bei türkischen und deutschen Patienten. Münster.
Eser, A./Lutterotti von M./Sporken, P. (Hrsg.) (1989): Lexikon Medizin, Ethik, Recht. Freiburg i. Breisgau/Basel/Wien: Herder.
Eshleman, A.M. (2002): „Quality assurance and risk management in on-line medical discussion groups", in: Am J Med Qual 17, 3, 89-93.
Estabrooks, Carole A., Field, P. A., & Morse, Janice M. (1994). Aggregating qualitative findings: an approach to theory development. Qualitative Health Research(4), 503-511.
Ethik und Strafrecht, 2. überarbeitete Auflage, Stuttgart/München/Hannover/Berlin/Weimar/ Dresden: Boorberg Verlag.
Evans, K.; Mayer, J.; Treloar, C. (2000): Who cares? A focus group study on follow up care after discharge from hospital. In: Australian Family Physician, 29, 4, S. 384-388.
Evans, Rhodri; Edwards, Adrian; Coulter, Angela; Elwyn, Glyn (2007): Prominent strategy but rare in practice: shared decision-making and patient decision support technologies in the UK. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 247-253.
Everaerts, C., Farine, J. P., Cobb, M., & Ferveur, J. F. (2010). Drosophila cuticular hydrocarbons revisited: mating status alters cuticular profiles. PloS one, 5(3), e9607.
Eysenbach, G./Diepgen, T. L. (1999): „Patients looking for information on the internet and seeking teleadvice: motivation, expectations, and misconceptions as expressed in e-mails sent to physicians archives of dermatology", in: Arch Dermatol 135, 151-156.
Fábrega, Horacio/Tyma, Stephen (1976): Language and Cultural Influences in the Description of Pain. In British Journal of Medical Psychology 49, 4, S. 349-371.
Fabry, Götz (2002): Kommunikation im ärztlichen Alltag I: Anamnese. Vorlesung: Medizinische Psychologie. Freiburg: Universität Freiburg.
Fabry, Götz (Cartographer). (2003). Kommunikation im ärztlichen Alltag II. Retrieved from http://www.medpsych.uni-freiburg.de/skripts/information_skript.pdf
Fagerhaugh, Shibutani/Strauss, Anselm (1977): Politics of pain management: Staff-patient interaction. Menlo Park: Addison-Wesley.
Faller, Hermann. (1989). Subjektive Krankheitstheorie des Herzinfarktes. In Claus Bischoff & Helmuth Zenz (Eds.), Patientenkonzepte von Körper und Krankheit (pp. 49-60). Bern/Stuttgart/Toronto: Huber.
Faller, H. (1990): Subjektive Krankheitstheorie und Krankheitsverarbeitung bei Herzinfarktrehabilitanden, Frankfurt am Main/Bern/New York/Paris: Lang.
Faller, H. (1991): Subjektive Krankheitstheorien: Ihre praktische Relevanz für die psychosoziale Versorgung somatisch Kranker, in: Effelsberg, W. / Zier, U. (Hg.): Curare. Zeit-schrift für Ethnomedizin und transkulturelle Psychiatrie. Nr. 14. Wiesbaden, Vieweg, 53-60.
Faller, H. (1997): „Subjektive Krankheitstheorien bei Patienten einer psychotherapeutischen Ambulanz", in: Zeitschrift für Klinische Psychologie, Psychatrie und Psychotherapie 45, 3, 264-278.
Faller, H. (1998): Krankheitsverarbeitung bei Krebskranken. Göttingen: Hogrefe.
Faller, Hermann, Lippelt, A., Nägele, S., & Klein, C. E. (1999). Emotionales Befinden, körperliche Beschwerden und Arzt-Patient-Beziehung bei Patienten mit Lokalanästhetika-Unverträglichkeit: Finden sich Hinweise auf Somatisierung? Eine kontrollierte Querschnittsstudie. Zeitschrift für Klinische Psychologie, Psychotherapie und Psychiatrie, 47, 316-332.

Faller H, Olshausen B, Flentje M (2003) Emotional distress and needs for psychosocial support among breast cancer patients at start of radiotherapy. Psychother Psychosom Med Psychol 53:229–235.

Fallowfield, Lesley (2001): Participation of patients in decisions about treatment for cancer. In: British Medical Journal, 323, S. 1144-1144.

Fallowfield, Lesley; Jenkins, Valerie; Beveridge, H. A. (2002): Truth may hurt but deceit hurts more: communication in palliative care. In: Palliative Medicine, 16, 4, S. 297-303.

Fallowfield, Lesley; Jenkins, Valerie; Farewell, Vern; Saul, Jacky; Duffy, Anthony; Eves, Rebecca (2002): Efficacy of a Cancer Research UK communication skills training model for oncologists: a randomised controlled trial. In: The Lancet, 359, 9307, S. 650-656.

Fallowfield, Lesley; Jenkins, Valerie; Farewell, Vern; Solis-Trapala, Ivonne (2003): Enduring impact of communication skills training: results of a 12-month follow up. In: British Journal of Cancer, 89, S. 1445-1449.

Fallowfield, Lesley; Jenkins, Valerie (2004): Communicating sad, bad, and difficult news in medicine. In: The Lancet, 363, 9405, S. 312-319.

Faltermaier, T. (1998): Gesundheit im Alltag. Laienkompetenz im Gesundheitshandeln und Gesundheitsförderung. Weinheim: Juventa.

Faltermaier, T. (1998): Subjektive Konzepte und Theorien von Gesundheit. Begründung, Stand und Praxisrelevanz eines gesundheitswissenschaftlichen Forschungsfeldes, in: Flick, U. (Hg.): Wann fühlen wir uns gesund? Subjektive Vorstellungen von Gesundheit und Krankheit. Weinheim: Juventa, 70-86.

Faltermaier, T. (2003): Subjektive Theorien von Gesundheit und Krankheit, in: Jerusalem, M. / Weber, H. (Hg.): Psychologische Gesundheitsförderung. Diagnostik und Prävention. Göttingen: Hogrefe, 57-77.

Faltermaier A (2005) Subjektive Konzepte und Theorien von Gesundheit und Krankheit. In: Schwarzer R (Hrsg) Gesundheitspsychologie. Hogrefe, Göttingen, S 31–53.

Farrell, Liam (2007): The magic of words. In: British Medical Journal, 335, 7627, S. 996-99a.

Fassaert, Thijs; van Dulmen, Sandra; Schellevis, Francois; Bensing, Jozien M. (2007): Active listening in medical consultations: Development of the Active Listening Observation Scale (ALOS-global). In: Patient Education and Counseling, 68, 3, S. 258-264.

Fassl, H. (1971): Die amnesiesche Erhebung als Informationsgewinnungsprozeß. In: Heite, H.-J.: Amnese. Methoden der Erfassung und Auswertung anamnestischer Daten. Interviewtechnik. Fragebogenkonstruktion. Mensch-Maschinen-Dialog. - Bericht über die 14. Jahrestagung der Deutschen Gesellschaft für Medizinische Dokumentation und Statistik der DEN e. V. vom 13. bis 15. Oktober 1969 in Freiburg. Stuttgart: Schattauer. S. 29-42.

Fasulo, Alessandra (1994). ‘Hablando el habla de otros. El discurso referido en psicoterapia’. Substratum, 2, 5, 69-90.

Fasulo, Alessandra (1997). ‘Other voices, other minds. The use of reported speech in group therapy talk’. In L. Resnick, R. Säljö, C. Pontecorvo, & B. Burge (Eds.), Discourse, Tools and Reasoning: Essays on Situated Cognition. NATO Series, Berlin: Springer Verlag, 203-223.

Fasulo, Alessandra, & Zucchermaglio, Cristina. (2002). My Selves and I: Identity Markers in Work Meeting Talk. Journal of Pragmatics: An Interdisciplinary Journal of Language Studies, 34(9), 1119-1144.

Fasulo, Alessandra (2007). ‘Theories of self in psychotherapeutic narratives’. In M. Bamberg, A. De Fina & D. Schiffrin, eds, Selves and Identities in Narrative and Discourse. Amsterdam/Philadelphia: John Benjamins

Fauler, J., P. Safian. (1983): Visitengespräche. Internistische und psychosomatische Krankenstation. Ein methodischer und inhaltlicher Vergleich. Abschlußbericht 2, Teilprojekt B 5/ SFB 129, Universität Ulm.

Faulkner, Ann; Argent, Jackie; Jones, Avril (2001): Effective communication in health care: exploring the skills of the teacher. In: Patient Education and Counseling, 45, S. 227-232.

Faulkner, M. (2001): A measure of patient empowerment in hospital environments catering for older people. In: Journal of Advanced Nursing, 34, 5, S. 676-686..

Faust, V./Hole, G. (1981): Angst – eine häufige Klage unserer Zeit. Medica 2 (1981) 8: 548-553.

Faust, Volker/Sandner, Joachim (2010): Gesprächs-Art. Der "schwierige" Patient. Praxishandbuch. Köln: Edition Forthe.

Fava, G.A. / Wise, T.N. (2007): Issues for DSM-V. Psychological factors affecting either identified or feared medical conditions: a solution for somatoform disorders, in: American Journal of Psychiatry, 164, 7, 1002-1003.

Fawzy IF, Fawzy NW, Arndt LA, Pasnau RO (1995) Critical review of psychosocial interventions in cancer care. Arch Gen Psychiatry 52:100–113

Fazekas, Christian; Semlitsch, Barbara; Pieringer, Walter (2003): Empowerment bei Diabetes mellitus: Theorie und Praxis. In: Wiener Medizinische Wochenschrift, 153, 21-22, S. 459-463.

Fehlenberg, D./ Simons, C./ Köhle, K. (1982): Ansätze zur quantitativen Untersuchung ärztlicher Interventionen im Visitengespräch. In: Köhle, K., H.-H. Raspe (Hrsg.): Das Gespräch während der ärztlichen Visite, S. 232-248. Urban & Schwarzenberg, München.

Fehlenberg, D./ Simons, C./ Köhle, K. (1982): Doctor-patient communication during ward rounds: II.Investigation of psychotherapeutic intervention. Paper read at the 14th Europ. Conference on Psychosomatic Research, Noordwijkerhout (NL).

Fehlenberg, D. (1983): Die empirische Analyse der Visitenkommunikation: Institutionskritik und Ansätze für eine reflektierte Veränderung institutioneller Praxis. Osnabrücker Beiträge zur Sprachtheorie 24, 29-56.

Fehlenberg, Dirk; Köhle, Karl (1983): Die Stationsarztvisite zwischen Krankenhausroutine und therapeutischem Gespräch - kommunikationsanalytische Untersuchungen einer für den Arzt und Patient schwierigen Interaktionssituation. In: Psychother Psychosom Med Psychol., 33, Suppl. 1, S. 45-52.

Fehlenberg, D./Köhle, K. (1984): Das ärztliche Gespräch während der klinischen Visite und in der Sprechstunde. In: Internist 25 (1984), 682-693.

Fehlenberg, Dirk, & Köhle, Karl. (1984). Doctor-Patient Interaction During Daily Ward Rounds: The Traditional Setting and Exploration of the Psychosomatic Approach. In Suzanne R. Engelman (Ed.), Confronting Life-Threatening Illness. Mind-Body Approaches. New York: Irvington Publishers, Inc.

Fehlenberg, D./ Simons, C./ Köhle, K. (1986): Die Krankenvisite – Probleme der traditionellen Stationsarztvisite und Veränderungen im Rahmen eines psychosomatischen Behandlungskonzepts. In: Uexküll v., T./ Adler, R. (eds.): Psychosomatische Medizin. München, 244-267.

Fehlenberg, D. (1987): Die Kommunikation zwischen Arzt und Patient. Gesprächsstrukturen der psychosomatischen Krankenvisite. Brockmeyer, Bochum.

Fehlenberg, Dirk, Simons, Claudia, & Köhle, Karl. (1996). Die Krankenvisite - Probleme der traditionellen Stationsarztvisite und Veränderungen im Rahmen eines psychosomatischen Behandlungskonzepts. In R. Adler, J. M. Herrmann, Karl Köhle, O. W. Schonecke & Thure von Uexküll (Eds.), Psychosomatische Medizin (Vol. 5.

Aufl., pp. 389-408). München: Urban & Schwarzenberg.
Feiereis, Hubert/ Saller, Reinhard (1992): 3 heiße Eisen. Der schmerzende Dialog oder Vom heillosen Sprechen - Plazebo-Therapie - Rehabilitation bei rheumatischen Leiden. München: Marseille.
Feifer, R. A., Nevins, L. M., McGuigan, K. A., Paul, L., & Lee, J. (2003). Mail-order prescriptions requiring clarification contact with the prescriber: prevalence, reasons, and implications. Journal of managed care pharmacy : JMCP, 9(4), 346-352.
Feighny, Karen M.; Monaco, Michael; Arnold, Louise (1995): Empathy training to improve physician-patient communication skills. In: Academic Medicine, 70, S. 435-436.
Feinmann, Jane (2002): Brushing up on doctors' communication skills. In: The Lancet, 360, 9345, S. 1572-1572.
Fele, Giolo (1991) L'insorgere del conflitto: Uno studio sull'organizzazione del disaccordo nella conversazione. Milano, Angeli
Fele, Giolo (2008): The collaborative production of responses and dispatching on the radio: video analysis in a medical emergency call centre. In: Forum Qualitative Sozialforschung/ Forum: Qualitative Social Research, 9(3).
Fellowes, D.; Wilkinson, S.; Moore, P. (2003): Communication skills training for health care professionals working with cancer patients, their families and/or carers. In: The Cochrane Library, 3.
Felson Duchan, Judith / Kovarsky, Dana (2005): Introduction. In: Duchan, Judith F./ Kovarsky, Dana (Eds.): Diagnosis as Cultural Practice. Berlin: de Gruyter, S. 1-13.
Felson Duchan, Judith; Kovarsky, Dana (2005): Diagnosis as Cultural Practice. Mouton de Gruyter . (Language, Power and Social Practice 16)
Felt, Ulrike; Gugglberger, Lisa; Höcher, Bernhard; Mager, Astrid; Österreicher, Sonja Institut für Wissenschaftsforschung (Hg.) (2008): Virtuell informiert? Möglichkeiten und Herausforderungen für die Medizin im Internetzeitalter. Wien: Institut für Wissenschaftsforschung, Universität Wien.
Felt, Ulrike, Bister, Milena D., Strassnig, Michael, & Wagner, Ursula. (2009). Refusing the information paradigm: informed consent, medical research, and patient participation. Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 13(1), 87-106.
Fengler, Christa; Fengler, Thomas (1980): Alltag in der Anstalt. Wenn Sozialpsychiatrie praktisch wird. Eine ethnomethodologische Untersuchung. In: Schriftenreihe des DGSP-Forschungsinstituts. Bd. 1. Rehburg-Loccum: Psychiatrie Verlag.
Ferber, Christian v. (1975): Die Sprachsoziologie als eine Methode der Untersuchung des Arzt-Patient-Verhältnisses. In: Kölner Zeitschrift für Soziologie und Sozialpsychologie, 27, S. 86-96.
Ferber, L. v. (1971): Die Diagnose des praktischen Arztes im Spiegel der Patientenangaben. Stuttgart: Genter.
Ferber, Liselotte von (1976): Die Diagnose des praktischen Arztes im Spiegel der Patientenangaben. In: Schriftenreihe Arbeitsmedizin, Sozialmedizin, Präventivmedizin, 43, S. 25.
Ferber, Liselotte von (5/1977): Kommunikation im Medizinbetrieb. Communication in Medicine. Berlin. (27. Jahreskonferenz)
Ferber, L. v.; Ferber, Christian v. (1978): Der kranke Mensch in der Gesellschaft. Reinbeck: Rowohlt.
Ferguson, A. (1996). Describing competence in aphasic/normal conversation. Clinical linguistics & phonetics, 10(1), 55-63.
Ferguson, Warren J.; Candib, Lucy M. (2002): Culture, Language, and the Doctor-Patient Relationship. In: Family Medicine, 34, 5, S. 353-361.

Ferrara, Kathleen Warden (1992): The Interactive Achievement of a Sentence: Joint Productions in Therapeutic Discourse. In: Discourse Processes, Jg. 1992, 15, S. 207–228.

Ferrara, Kathleen Warden (1994): Therapeutic ways with words. New York: Oxford University Press (Oxford studies in sociolinguistics).

Ferrier, L. J., Bashir, A. S., Meryash, D. L., Johnston, J., & Wolff, P. (1991). Conversational skills of individuals with fragile-X syndrome: a comparison with autism and Down syndrome. Dev Med Child Neurol. 1991 Sep;33(9):776-88.

Feste, Catherine C.; Anderson, Robert M. (1995): Empowerment: from philosophy to practice. In: Patient Education and Counseling, 26, S. 139-144.

Feuerstein, Günther; Kuhlmann, Ellen (1999): Neopaternalistische Medizin. Der Mythos der Selbstbestimmung im Arzt-Patient-Verhältnis. Bern: Verlag Hans Huber.

Feyereisen, P., Berrewaerts, J., & Hupet, M. (2007). Pragmatic skills in the early stages of Alzheimer's disease: an analysis by means of a referential communication task. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 42(1), 1-17.

Fiehler, R. (1990). Erleben und Emotion als Problem der Arzt-Patienten-Interaktion. In: Ehlich, K., Koerfer, A., Redder, A. & Weingarten, R. (Hrsg.): Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag, S. 41-65.

Fiehler, R. (1990): Kommunikation und Emotion. Theoretische und empirische Untersuchungen zur Rolle von Emotionen in der verbalen Interaktion. De Gruyter, Berlin.

Fiehler, R./Sucharowski, W. (Hrsg.) (1992): Kommunikationsberatung und Kommunikationstraining. Anwendungsfelder der Diskursforschung. Opladen: Westdeutscher Verlag.

Fiehler, Reinhard (1997): Kommunikationsstörungen. Opladen: Westdeutscher Verlag.

Fiehler, R. (2001): Emotionalität im Gespräch. In: Text- und Gesprächslinguistik. Ein internationales Handbuch zeitgenössischer Forschung. 2. Halbband: Gesprächslinguistik., S. 1425-1438. Brinker, K., Antos, G., Heinemann, W., Sager, S.F. (Hrsg.). De Gruyter, Berlin/New York. (= Handbücher zur Sprach- und Kommunikationswissenschaft 16.2)

Fiehler, Reinhard (2002). How to Do Emotions With Words: Emotionality in Conversations. In: Fussell, Susan R. (Hg.). The Verbal Communication of Emotions. Interdisciplinary Perspectives. Mahwah: Lawrence Erlbaum. S. 79-106.

Fiehler, Reinhard (2002) (Hg.): Verständigungsprobleme und gestörte Kommunikation. Radolfzell: Verlag für Gesprächsforschung.

Fiehler, Reinhard (2002): Verständigungsprobleme und gestörte Kommunikation. Einführung in die Thematik. In: Fiehler, Reinhard: Verständigungsprobleme und gestörte Kommunikation. Radolfzell: Verlag für Gesprächsforschung. S. 7-16.

Fiehler, R. (2005): Erleben und Emotionalität im Arzt-Patienten-Gespräch. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 120-136.

Fielding, Guy, & Evered, Chris. (1980). The Influence of Patients' Speech upon Doctors: The Diagnostic Interview. In Robert N. Clair & Howard Giles (Eds.), The Social and Psychological Contexts of Language (pp. 51-72). Hillsdale, NJ: Erlbaum.

Fields, A. M./Freiberg, C. S./Fickenscher, A./Shelley, K.H. (2008): Patients and jargon: are we speaking the same language? In: J Clin Anesth, 2008. 20: 343-346.

Filc, Dani (2006): Power in the Primary Care Medical Encounter: Domination, Resistance and Alliances. In: Social Theory & Health, 4, 3, S. 221-243.

Filipp SH, Aymanns P, Ferring D, Freudenberg E, Klauer T (1987) Elemente subjektiver Krankheitstheorien: Ihre Bedeutung für die Krankheitsbewältigung, soziale Interaktion und Rehabilitation von Krebskranken. Forschungsbericht Nr. 15 aus dem Projekt: Psychologie der Krankheitsbewältigung. Universität Trier

Filipp, S.-H./ Aymanns, P. (1997): „Subjektive Krankheitstheorien“, in: Schwarzer, R. (Hg.) Gesundheitspsychologie, Göttingen: Hofgrefe, 3-21.

Fillmore, Charles J./ Atkins, Beryl T. (1992). Toward a Frame-Based Lexicon: The Semantics of RISK and its Neighbors. In Lehrer, Adrienne/Kittay, Eva F. (Hg.). Frames, Fields, and Contrasts. New Essays in Semantic and Lexical Organization. Hillsdale, NJ: Erlbaum.

Finfgeld, Deborah L. (1999). Courage as a Process of Pushing Beyond the Struggle. Qualitative Health Research, 9(6), 803-814.

Finfgeld, Deborah L. (2003). Metasynthesis: The State of the Art--So Far. Qualitative Health Research, 13(7), 893-904.

Fink, P. (1992): Surgery and medical treatment in persistent somatizing patients, in: Journal of Psychosomatic Research 36, 5, 439-447.

Fink, P. (1992): The use of hospitalizations by persistent somatizing patients, in: Psychological Medicine 22, 1, 173-180.

Fink, P. / Rosendal, M. / Olesen, F. (2005): Classification of somatization and functional somatic symptoms in primary care, in: Australian and New Zealand Journal of Psychiatry, 39, 9, 772-781.

Finlay, Ilora G. (2006): Medical Discourse: Communication Skills and Terminally Ill Patients. In: Brown, Keith: Encyclopedia of Language & Linguistics. (2nd) Oxford: Elsevier.

Finlay, M., Charles Antaki, Chris Walton (2008). ‘A manifesto for the use of video in service improvement and staff development in residential services for people with learning disabilities’, British Journal of Learning Disabilities 36: 227-231

Finlay, W. M. L.; Antaki, Charles; Walton, Chris; Stribling, Penny (2008): The dilemma for staff in "playing a game" with a person with profound intellectual disabilities: empowerment, inclusion and competence in interactional practice. In: Sociology of Health & Illness, 30, 4, S. 531-549.

Finlay, W. M. L.; Chris Walton, Charles Antaki (2008) ‘Promoting choice and control in residential services for people with learning disabilities’, Disability and Society, 23: 349-360

Finlay, W.M.L./ Antaki, Charles/ Walton, C. (2008): Saying no to the staff: an analysis of refusals in a home for people with severe communication difficulties. In: Sociology of Health and Illness, 30(1), S.55-75.

Finset, Arnstein (2010): Emotions, narratives and empathy in clinical communication. In: International Journal of Integrated Care, 10, 29 January 2010, S. 53-56.

Firth, John (2007): Should you tell patients about beneficial treatments that they cannot have? No. In: British Medical Journal, 334, 7598, S. 827.

Fischbeck, Sabine (2003): Zum Bedürfnis onkologischer Patienten nach therapiebezogener Mitbestimmung. In: Scheibler, Fülöp; Pfaff, Holger: Shared Decision-Making. Der Patient als Partner im medizinischen Entscheidungsprozess. Weinheim/München: Juventa. S. 46-54.

Fischer, B./ Lehrl, S. (eds.) (1982): Patienten-Compliance. Stellenwert, bisherige Ergebnisse, Verbesserungsmöglichkeiten. Mannheim.

Fischer, Maarten; Visser, Adriaan; Voerman, Bert; Garssen, Bert; van Andel, George; Bensing, Jozien M. (2006): Treatment decision making in prostate cancer: Patients'

participation in complex decisions. In: Patient Education and Counseling, 63, 3, S. 308-313.
Fischer-Rosenthal, Wolfram (1996): Medizinische Diagnose als offene praktische Beschreibung - Ein Versuch über das Nicht-Wissen und das ärztliche Handeln. In: Bahrs, Ottomar; Fischer-Rosenthal, Wolfram; Szecsenyi, Joachim: Vom Ablichten zum Im-Bilde-Sein: Video-Dokumentation von Arzt-Patient-Gesprächen im ärztlichen Qualitätszirkel. Würzburg: Königshausen & Neumann. S. 27-53.
Fisher, B., & Lehrl, S. (Eds.). (1982). Patienten-Compliance. Stellenwert, bisherige Ergebnisse, Verbesserungsmöglichkeiten. Zweite Klausenbacher Gesprächsrunde. Mannheim: Boehringer.
Fisher, Celia (2005): Commentary: SES, ethnicity and goodness-of-fit in clinician-parent communication during pediatric cancer trials. In: Journal of Pedriatic Psychology, 30, S. 231-234.
Fisher, Pamela (2008): Wellbeing and empowerment: the importance of recognition. In: Sociology of Health & Illness, 30, 4, S. 583-598.
Fisher, Sue (1982). The Decision-Making Context: How Doctors and Patients Communicate. Linguistics and the Professions. R. J. D. Pietro. Norwood, NJ, Ablex: 51-81.
Fisher, Sue/Todd, A. D. (Hg.) (1983): The social organization of doctor-patient communication. Washington, DC: The Center for Applied Linguistics.
Fisher, Sue (1984). "Institutional Authority and the Structure of Discourse." Discourse Processes 7(2): 201-224.
Fisher, Sue (1984): Doctor-Patient Communication: A Social and Micro-Political Performance. In Sociology of Health & Illness 6, 1, S. 1-29.
Fisher, Sue (1986): In the patient's best interest. Women and the politics of medical decisions. New Brunswick: Rutgers University Press.
Fisher, Sue/Dundas Todd, Alexandra.(eds.), (1986): Discourse and institutional authority. Norwood, N.J.: Albex
Fisher, Sue (1989): Was Ärzte sagen - was Patientinnen sagen: Die Mirkropolitik des Entscheidungsprozesses im medizinischen Gespräch. In: Trömel-Plötz, Senta: Gewalt durch Sprache. S. 143-162.
Fisher, Sue, & Groce, Stephen B. (1990). Accounting Practices in Medical Interviews. Language in Society, 19(2), 225-250.
Fisher, Sue (1991). A discourse of the social: medical talk/power talk/oppositional talk? Discourse & Society, vol 2, No 2, 157-182.
Fisher, Sue (1993): Doctor talk/patient talk: how treatment decisions are negotiated in doctor-patient communication . In: Todd, Alexandra D.; Fisher, Sue: The social organization of doctor-patient communication. Norwood: Ablex Publishing Corporation. S. 161-182.
Fisher, Sue (1995): Nursing wounds: Nurse practitioners/doctors/women patients and the negotiation of meaning. New Brunswick: Rutgers University Press.
Fitzgerald, Pamela Elizabeth and Leudar, Ivan (2012): On the Use of Formulations in Person-Centred, Solution-Focused Short-Term Psychotherapy, in: Communication & Medicine: An Interdisciplinary Journal of Healthcare, Ethics and Society Volume Number: 9 Issue Number: 1. S. 13 – 22.
Flachsbart, F. (1988): Wie kommt der Allgemeinarzt zur Diagnose? In: Deutsches Ärzteblatt, 85, S. 2286-2288.
Flader, Dieter, & Wodak-Leodolter, Ruth. (1979). Therapeutische Kommunikation. Ansätze zur Erforschung der Sprache im psychoanalytischen Prozeß. Monographie Linguistik und Kommunikationswissenschaft Band 42. Königstein/Ts.: Scriptor.

Flader, D./ Koerfer, A. (1983): Die diskurslinguistische Erforschung von Therapiegesprächen. In: OBST, 24. S.57-90.
Flader, D. (Hrsg.) (1991): Verbale Interaktion. Studien zur Empirie und Methodologie der Pragmatik
Flader, D. et al. (1993): Patienten-Idiolekte - eine Untersuchung sprachlicher Daten, die mit dem Role-Repertory-Grid gewonnen wurden (1993). In: P. Löning und J. Rehbein (Hg.), Arzt-Patienten-Kommunikation. Berlin, New York, S. 91-113 (Mitverf.: U. Bartholomew und U. Bublitz).
Flegel, Kenneth M.; MacDonald, Noni (2008): Decision-making capacity in an age of control. In: Canadian Medical Association Journal, 178, 2, S. 127.
Fleischman, Suzanne (1999): I am..., I have..., I suffer from...: A Linguist Reflects on the Language of Illnesss and Disease. In: Journal of Medical Humanities, 20, 1, S. 3-31.
Fleissig, Anne; Glasser, Brian; Lloyd, Magaret (1999): Encouraging out-patients to make the most of their first hospital appointment: to what extent can a written prompt help patients get the information they want? In: Patient Education and Counseling, 38, 1, S. 69-79.
Fletcher, C. M. (1973): Communication in Medicine. London.
Flick, U. (Hg.) (1991): Alltagswissen über Gesundheit und Krankheit. Subjektive Theorien und soziale Repräsentationen, Heidelberg: Asanger.
Flick U (1991) Alltagswissen über Gesundheit und Krankheit. Überblick und Einleitung. In: Flick U (Hrsg) Alltagswissen über Gesundheit und Krankheit. Subjektive Theorien und soziale Repräsentationen. Ansanger, Heidelberg, S 9–27.
Flick, U. (1995). [Qualitative research in social psychiatry--methods and applications]. [Review]. Psychiatrische Praxis, 22(3), 91-96.
Flick, U. (1998): Wann fühlen wir uns gesund? Subjektive Vorstellungen von Gesundheit und Krankheit. Weinheim und München: Juventa.
Flicker, M.; Schweintzer, I. (1986): Psychosoziale Betreuung Krebskranker im Krankenhaus. In: Ringel, Erwin; Frischenschlager, Oskar: Vom Überleben zu Leben. Wien, München, Bern: Maudrich. S. 98-105.
Floer, B./ Schnee, M./ Böcken, J. et al. (2004): „Shared Decision Making“ Gemeinsame Entscheidungsfindung aus der ärztlichen Perspektive. In: Medizinische Klinik, 2004; 99. 435-440.
Flor, H. (1999). Grundlagen der Verhaltensmedizin. Göttingen/Bern: Hogrefe.
Flor, H. (1999): „Chronischer Schmerz. Der Stellenwert verhaltenstherapeutischer Ansätze in der Behandlung chronischer Schmerzen“, in: Der Kassenarzt 7, 40-46.
Flor, H./ Hermann, C. (2004): „Biopsychosocial models of pain”, in: Dworkin, R.H./ Breitbart, W.S. (Hg.) Psychosocial and Psychiatric Aspects of Pain: A Handbook for Health Care Providers, Vol. 27, Seattle: IASP Press.
Flowerdew, John. (1996). Discourse and Social Change in Contemporary Hong Kong. Language in Society, 25(4), 557-586.
Floyd, Michael R.; Lang, Forrest; McCord, Ronald S.; Keener, Melinda (2004): Patients with worry: presentation of concerns and expectations for response. In: Patient Education and Counseling, In Press, Corrected.
Flubacher, Peter. (1994). Die Zusammenarbeit mit einer Übersetzerin bei der Betreuung ausländischer Patienten in der Praxis: Erfahrungen und Überlegungen eines Hausarztes. Soziale Medizin, 6, 20-22.
Flubacher, Peter. (1999). Praktische Empfehlungen zur Überwindung „transkultureller“ Verständigungsprobleme aus der Sicht eines Hausarztes. ARS MEDICI Schweizer Zeitschrift für Hausarztmedizin, 5.
Fluck, H. R. (1996). Fachsprachen (Vol. 5. Aufl.). Tübingen: Francke.

Fochsen, Grethe; Deshpande, Kirti; Thorson, Anna (2006): Power Imbalance and Consumerism in the Doctor-Patient Relationship: Health Care Providers' Experiences of Patient Encounters in a Rural District in India. In: Qualitative Health Research, 16, 9, S. 1236-1251.

Fogarty, Colleen T.; Burge, Sandra; McCord, Elizabeth C. (2002): Communicating With Patients About Intimate Partner Violence: Screening and Interviewing Approaches. In: Family Medicine, 34, 5, S. 369-375.

Ford, Sarah; Fallowfield, Lesley; Lewis, Shon (1996): Doctor-Patient Interactions in Oncology. In: Social Science & Medicine, 42, S. 1511-1519.

Ford, Sarah; Hall, Angela; Ratcliffe, Denise; Fallowfield, Lesley (2000): The Medical Interaction Process System (MIPS): an instrument for analysing interviews of oncologists and patients with cancer. In: Social Science & Medicine, 50, S. 553-566.

Ford, Sarah; Hall, Angela (2004): Communication behaviours of skilled and less skilled oncologists: a validation study of the Medical Interaction Process System (MIPS). In: Patient Education and Counseling, 54, 3, S. 275-282.

Ford, Sarah; Schofield, Theo; Hope, Tony (2006): Observing decision-making in the general practice consultation: who makes which decisions? In: Health Expectations, 9, 2, S. 130-137.

Ford, Steven; Schofield, Theo; Hope, T. (2002): Barriers to the evidence-based patient choice (EBPC) consultation. In: Patient Education and Counseling, 47, S. 179-185.

Ford, Steven; Schofield, Theo; Hope, T. (2003): What are the ingredients of a sucessful evidence-based patient choice consultation. In: Social Science & Medicine, 56, S. 589-602.

Forrest, Christopher B.; Shi, Leiyu; von Schrader, Sarah; Ng, Judy (2002): Managed Care, Primary Care, and the Patient-practitioner Relationship. In: Journal of General Internal Medicine, 17, 4, S. 270-277.

Forrester, Michael./ Reason, David (2006): Conversation analysis and psychoanalytic psychotherapy research: questions, issues, problems and challenges. In: Psychoanalytic psychotherapy, 20. S.40-64.

Fortin, A. H. (2002): Communication skills to improve patient satisfaction and quality of care. In: Ethnicity and Disease, 12, 4, S. 58-61.

Fossum, Bjöörn; Arborelius, Elisabeth; Theorell, Töres (1998): How do patients experience consultations at an orthopaedic out-patient clinic? Eighteen patients comment on video-taped consultations: a qualitative study. In: European Journal of Public Health, 8, 1, S. 59-65.

Fossum, Bjöörn; Arborelius, Elisabeth; Theorell, Töres (2002): How do patients experience consultations at an orthopaedic out-patient clinic: consultations: a qualitative study. In: Patient Education and Counseling, 47, 2, S. 127-135.

Fotaki, Marianna; Boyd, Alan; Smith, Liz; McDonald, Ruth; Roland, Martin; Sheaff, Rod; Edwards, Adrian; Elwyn, Glyn (2006): Patient Choice and the Organisation and Delivery of Health Services: Scoping review. Manchester: NCCSDO.

Fowler, Robert A.; Sabur, Natasha; Li, Ping; Juurlink, David N.; Pinto, Ruxandra; Hladunewich, Michelle A.; Adhikari, Neill K. J.; Sibbald, William J.; Martin, Claudio M. (2007): Sex-and age-based differences in the delivery and outcomes of critical care. In: Canadian Medical Association Journal, 177, 12, S. 1513-1519.

Fox, Nick J.; Ward, Katie J.; O'Rourke, Alan J. (2005): The 'expert patient': empowerment or medical dominance? The case of weight loss, pharmaceutical drugs and the Internet. In: Social Science & Medicine, 60, S. 1299-1309.

Fox, Sarah A.; Siu, Albert L.; Stein, Judith A. (1994): The Importance of physician communication on breast cancer screening of elderly women. In: Archives of Internal Medicine, 154, S. 2058-2068.

FPIC Insurance Group Inc. (Hg.) (2002): Effective Physician-Patient Communication. Florida. Newsletter.

Fraenkel, Liana; McGraw, Sarah (2007): What are the Essential Elements to Enable Patient Participation in Medical Decision Making? In: Journal of General Internal Medicine, 22, 5, S. 614-619.

Francis, V.; Korsch, B. M.; Morris, M. J. (1969): Gaps in doctor patient communication. Patients' response to medical advice. In: New England Journal of Medicine, 280, S. 535-540.

Frank A W (1995) The wounded story teller. Body, illness and ethics. Chicago University Press, Chicago.

Frank, Ellen, Kupfer, David J. and Siegel, Lori R. (1995) Alliance not compliance: a philosophy of outpatient care. Journal of Clinical Psychiatry 56 (suppl 1): 11-17.

Frank JR, Danoff D (2007): The CanMEDS initiative: implementing an outcomes-based framework of physician competencies. Med Teach 29: 642–647.

Frank, Robert; Stollberg, Gunnar (2003): Doctor-patient interaction in complementary medicine: homeopathy, acupuncture and Ayurveda in Germany. Bielefeld.Universität Bielefeld)

Franke, A. (2010): Modelle von Gesundheit und Krankheit. 2. überarbeitete und erweiterte Auflage. Bern: Huber.

Frankel, Allan (2008): Health literacy and harm: Who is at risk? What is the fix? In: Canadian Medical Association Journal, 178, 12, S. 1573-1574.

Frankel, Richard M., H.B., Beckman (1982) 'Impact: an interaction-based method for preserving and analyzing clinical transactions'. In L. Pettegrew, ed.. Explorations in Provider and Patient Interaction. Louisville, KY: Humana Press.

Frankel, R. (1982): Autism for all practical purposes: A micro-interactional view. In: Topics in Language Disorders, 3(1), 33-42.

Frankel, Richard M. (1983): The laying on of hands: aspects of the organization of gaze, touch and talk in a medical encounter. In: Fisher, S.; Dundas Todd, A.: The social organization of doctor-patient communication. Washington, D.C.: Center for Applied Linguistics. S. 19-54.

Frankel, R. M. (1984). "From sentence to sequence: Understanding the medical encounter through micro-interactional analysis." Discourse Processes 7: 135-170.

Frankel, R. M. (1984): Physicians and Patients in Social Interaction: Medical Encounters as a Discourse Process. In: Discourse Processes 7, 103-224.

Frankel, R. M. /Beckmann, H. B. (1984): „The effect of the physician behaviour on the collection of data“, in: Annals of Internal Medicine 101, 692-696.

Frankel, Richard M., & Beckman, Howard B. (1989). Evaluating the Patient's Primary Problem(s). In Moira A. Stewart & Debra L. Roter (Eds.), Communicating with medical patients (pp. 86-99). Newsbury Park: Sage.

Frankel, Richard M. (1989): I wz wonderinguhm could Raid uhm effect the Brain permanently d’y know?: Some observations on the intersection of speaking and writing in calls to a poison control center. In: Western Journal of Speech Communication 53. S.195-226.

Frankel, Richard M. (1989): Microanalysis and the medical encounter. In: David T. Helm, W. Timothy, Albert Anderson, Jay Meehan, Anne Warfield Rawls (Eds.): The

interactional order: New directions in the study of social order. New York: Irvington, S.21-49.
Frankel, Richard M/ Beckman, H.B. (1989): Conversation and compliance with treatment recommendations: an application of microinteractional analysis in medicine. In: B. Dervin, L. Grossberg, B.J. O'Keefe, E. Wartella (Eds.): Rethinking communication, Vol.2: Paradigm exemplars. Beverly Hills: Sage, S.60-75.
Frankel, Richard M. (1990). Talking in interviews: a dispreference for patient-initiated questions in physicians-patient encounters. In Psathas, George (Hg.). Interaction Competence. Washington, DC: University Press of America. S. 231-262.
Frankel, Richard M.; Beckman, H. (1993): Teaching communication skills to medical students and house officers: an integrated approach. In: Clair, J.; Allman, R.: Sociomedical Perspective on Patient Care. Lexington, Kentucky: University Press of Kentucky. S. 211-222.
Frankel, Richard (1994): Communicating bad news to patients and families. Physicians quarterly, 9, 1-3.
Frankel, Richard M. (1995): Some answers about questions in clinical interviews. In: G.H. Morris, R.J. Chenail (Eds.): The talk of the clinic: explorations in the analysis of medical and therapeutic discourse. Hillsdale, N.J.: Lawrence Erlbaum, S.49-70.
Frankel, Richard M. (2000): The (socio-)linguistic turn in physician-patient communication research. In: Georgetown University Round Table On Languages and Linguistics, S. 81-103.
Frankel, Richard M. (2001): Challenges and opportunities in delivering bad news. In: Managing Risk Newsletter, 3, S. 1-5.
Frankel, Richard M. (2001): Clinical care and conversational contigencies: The role of patients' self-diagnosis in medical encounters. In TEXT 21, 1/2, S. 83-111.
Frankel, Richard M. (2001): Cracking the Code: Theory and Method in Clinical Communication Analysis. In: Health Communication, 13, 1, S. 101-110.
Frankel, Richard M.; Quill, Timothy E.; McDaniel, S. H. (2003): The Biopsychosocial Approach: Past, Present, Future. Rochester, New York: University of Rochester Press.
Frankel, Richard M. (2004): Relationship-centered Care and the Patient-Physician Relationship. In: J Gen Intern Med, 19, 11, S. 1163-1165.
Franz, K./Hansen, K.-J. (1997): Aufklärungspflicht aus ärztlicher und juristischer Sicht. 2. erw. u. erg. Aufl., München: Hans Marseille Verlag.
Fraser, Colin; Johnston, Marie; Maguire, Peter; Rutter, Derek; Ley, Philip; Fishbein, Martin Bennet, A. E. (1976): Communication between doctors and patients. Oxford: Oxford University Press.
Frazier, S. K., & Garvin, B. J. (1996). Cardiac patients' conversations and the process of establishing meaning. Progress in cardiovascular nursing, 11(4), 25-34.
Frederikson, Leseley G. (1995): Exploring information exchange in consultation: the patients' view of performance and outcomes. In: Patient Education and Counseling, 25, 3, S. 237-246.
Frederikson, Leseley G.; Bull, Peter E. (1995): Evaluation of a patient education leaflet designed to improve communication in medical consultations. In: Patient Education and Counseling, 25, 1, S. 51-57.
Fredriksson, L., & Eriksson, K. (2003). The ethics of the caring conversation. Nurs Ethics. 2003 Mar;10(2):138-48.
Freed, Alice F./Ehrlich, Susan (eds.) (2010): "Why do you ask?": The function of questions in institutional discourse. Oxford: Oxford University Press.
Freeman, George K.; Horder, John P.; Howie, John G. R.; Hungin, A. P.; Hill, Alison P.; Shah, Nayan C.; Wilson, Andrew (2002): Evolving general practice consultation in

Britain: issues of length and context. In: British Medical Journal, 324, 7342, S. 880-882.
Freeman, Mark. (1984). History, narrative, and life-span developmental knowledge. Human Development, 27, 1-19.
Freeman, Sarah/Heller, Monica (eds.) (1987): Medical discourse. In: Text, 7, 1 (special issue).
Freeman, Sarah H. (1988): Doctor-Patient Encounters as Communicative Tasks: Culture, Meaning and Organizational Constraints. In: Dissertation Abstracts International, 48, 9.
Freemon B, Negrete V, Davies M, Korsch B. Gaps in doctor–patient communication: doctor–patient interaction analysis. Pediatric Research 1971; 5: 298–311.
Freidson, E. (1970): Professional dominance. Chicago.
Frenkel, Douglas N.; Liebman, Carol B. (2004): Words That Heal. In: Annals of Internal Medicine, 140, 6, S. 482-483.
Frese, Maike (2005): Arzt-Patienten-Kommunikation in den Niederlanden und Deutschland am Beispiel Multipler Sklerose. Gelsenkirchen.
Freudenberg, Nicholas (1988): Training health educators for social change. In: Anderson, Robert M.; Kickbusch, Ilona: Health Promotion: A Resource Book. Chichester, England: John Wiley.
Freudenthaler, N., Neuf, H., Kadner, G., & Schlote, T. (2003). Characteristics of spontaneous eyeblink activity during video display terminal use in healthy volunteers. Graefe's archive for clinical and experimental ophthalmology = Albrecht von Graefes Archiv fur klinische und experimentelle Ophthalmologie, 241(11), 914-920.
Fried, M./Östman, J.-O. (Hg.) (2004): Construction Grammar in a Cross-Language Perspective, Amsterdam, Philadelphia 2004.
Friederichs-Fitzwater, Marlene M. von; Gilgun, John (2001): Relational Control in Physician-Patient Encounters. In: Health Communication, 13, 1, S. 75-87.
Friedland, D., & Penn, C. (2003). Conversation analysis as a technique for exploring the dynamics of a mediated interview. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 38(1), 95-111.
Friedland, D./ Miller, N. (1998): Conversation Analysis of communication breakdown after closed head injury. In: Brain Injury 12. S.1-14.
Friedman, H. S. (1979): Non-verbal communication between patients and medical practitioners. In: J Sco Issues, S. 82.
Friedman, R., & Tappen, R. M. (1991). The effect of planned walking on communication in Alzheimer's disease. J Am Geriatr Soc. 1991 Jul;39(7):650-4.
Friedson, Elliot (1970): The profession of Medicine. A Study of the Sociology of Applied Knowledge. Dodd and Mead, New York.
Frishberg, Benjamin M., Rosenberg, Jay H., Matchar, David B., McCrory, Douglas C., Pietrzak, Michael P., Rozen, Todd D., & Silberstein, Stephen D. (2000). Evidence-Based Guidelines in the Primary Care Setting: Neuroimaging in Patients with Nonacute Headache. American Academy of Neurology Headache Guidelines 2000. http://www.aan.com/professionals/practice/pdfs/gl0088.pdf41325.
Fritsche, K., Larisch, A., Cierpka, M., & Wirsching, M. (2004). Improving the biopsychosocial competence of German primary care physicians in diagnosing and treating somatoform disorders. Families, System and Health, 22, 352-364.
Fritz, G. (1982): Kohärenz. Grundfragen der linguistischen Kommunikationsanalyse, Tübingen: Niemeyer.
Fritze, E. (1983): Lehrbuch der Anamneseerhebung und allgemeine Krankenuntersuchung. Weinheim: Edition Medizin.

Fritzsche, K./Larisch, A. (2003): „Treating patients with functional somatic symptoms: A treatment guide for use in general practice", in: Scandinavian Journal of Primary Health Care 21, 132-135.

Fritzsche, K./Wirsching, M. (2005): Psychosomatische Medizin und Psychotherapie, Berlin: Springer.

Fritzsche, K. / Larisch, A. / Schweickhardt, A. (2005): Psychotherapeutische Kurzinterventionen bei somatisierenden Patienten im Krankenhaus, in: Psychotherapeut 6, 404-414.

Fritzsche, K./Wirsching, M. (2007.): Die psychotherapeutische Behandlung von somatoformen Störungen im Rahmen des psychosomatischen Konsil- und Liaisondienstes. Abschlussbericht zum DFGAntrag FR 1380/ 5-1 und 1380/5-2, Universitätsklinik Freiburg, Abt. für Psychosomatik und Psychotherapeutische Medizin.

Froelich, R. E./ Bishop, F. M. (1973): Die Gesprächsführung des Arztes. Ein programmierter Leitfaden. Berlin, Heidelberg, New York.

Frosch, Dominick L./ Kaplan, Robert M. (1999): Shared decision making in clinical medicine: Past research and future directions. In: American Journal of Preventive Medicine, 17, 4, S. 285-294.

Frostholm, L. et al. (2005): The uncertain consultation and patient satisfaction: the impact of patients‘ illness perceptions and a randomized controlled trial on the training of physicians' communication skills, in: Psychosomatic Medicine 67, 897-905.

Fruergaard, P.; Launbjerg, J.; Hesse, B.; Jorgensen, F.; Petri, A.; Eiken, P.; Aggestrup, S.; Elsborg, L.; Mellemgaard, K. (1996): The diagnoses of Patients admitted with acute chest pain but without myocardial infarction. In: Eur Heart J, 17, S. 1028-1034.

Fry, S., & Warren, N. A. (2007). Perceived needs of critical care family members: a phenomenological discourse. Critical care nursing quarterly, 30(2), 181-188.

Frymer, Benjamin. (2009). The Media Spectacle of Columbine: Alienated Youth as an Object of Fear. American Behavioral Scientist, 52(10), 1387-1404.

Fuchs, Peter (2006): Die Beratung in der Medizin - Kernkompetenz? Schamanismus? Oder wie oder was? In: Notfall & Hausarztmedizin, 7, S. 350-357.

Füeßl, Hermann S. (2002): Grundregeln der Arzt-Patienten-Kommunikation. In: Füeßl, Hermann S.; Middeke, Martin: Anamnese und Klinische Untersuchung. München Stuttgart: Thieme Verlag. S. 5-10.

Fugill, Martin (2005): Teaching and learning in dental student clinical practice. European Journal of Dental Education 9 (3), 131-136.

Fujimori, Yoshimitsu/ Kashida, Yoshio/ Okada, Mitsuhiro/ Terashima, Yoshiyasu. (2007): Examining Examinations: on logic of practices in OSCE. In: Social Sciences Research, University of Tokushima, S.57-73.

Fukakusa, M., Sato, T., & Furuhata, H. (1998). [Use of an accelerometer to measure coughing]. Nihon Kokyuki Gakkai zasshi = the journal of the Japanese Respiratory Society, 36(4), 343-346.

Fukaya, Y., Koyama, S., Kimura, Y., & Kitamura, T. (2009). Education to promote verbal communication by caregivers in geriatric care facilities. Japan journal of nursing science : JJNS, 6(2), 91-103.

Fuller, D. S.; Quezeda, G. M. (1973): Communication in medical therapeutics. In: Journal of Communication, 23, S. 361-370.

Füller, Ingrid; Bastian, Till (2002): Wie behandle ich meinen Arzt? Ein Leitfaden für mündige Patienten. Köln: Kiepenheuer & Witsch.

Fulterer, Werner (2006): Die Arzt-Patienten-Beziehung. Wien. Seminararbeit: VOSE Medizin- und Gesundheitssoziologie SS 2006.

Funnell, Martha M.; Anderson, Robert M.; Arnold, Marilynn S.; Barr, Patricia A.; Donnelly, Michael; Johnson, Patricia D.; Taylor-Moon, Denise; White, Neil H. (1991): Empowerment: An Idea Whose Time Has Come in Diabetes Education. In: The Diabetes Educator, 17, 1, S. 37-41.

Funnell, Martha M.; Anderson, Robert M. (2000): The problem with compliance in diabetes. In: Journal of the American Medical Association, 284, S. 1709.

Funnell, Martha M.; Anderson, Robert M. (2003): Changing office practice and health care systems to facilitate diabetes self-management. In: Current Diabetes Reports, 3, 2, S. 127-133.

Funnell, Martha M.; Anderson, Robert M. (2003): Patient empowerment: A look back, a look ahead. In: Diabetes Educator, 29, 3, S. 454-464.

Furaha Chai, Jonathan. (2003). Language Use in a Medical Setting: Reconciling Explanatory Models of Illness in the Diagnostic Interview among the Giriama of Kenya (Vol. 64, pp. 285-285): U of Essex.

Furchner, Ingrid (1999): Medizinische Aufklärung im Fernsehen. Die Rolle der Moderatorin zwischen Expertin und Nichtexpertin. In: Becker-Mrotzek, Michael; Doppler, Christine: Medium Sprache im Beruf. Eine Aufgabe für die Linguistik. Tübingen. S. 179-197.

Furchner, Ingrid; Gülich, Elisabeth (2001): L´expertise des patients dans l´établissment d´un diagnostic médical. In: Bulletin VALS-ASLA, 74, S. 83-107.

Furchner, Ingrid (2002): "keine absence gleicht der anderen". Die Darstellung von Bewusstseinslücken in Anfallsbeschreibungen. In: Brünner, Gisela; Gülich, Elisabeth: Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefeld: Aisthesis Verlag. S. 121-142.

Gabbard-Alley, Anne S. (1995): Health communication and gender: A review and critique. In: Health Communication, 7, S. 35-54.

Gabbard-Alley, Anne S. (2000): Explaining Illness: An examination of message strategies and gender. In: Whaley, B. B.: Explaining Illness: Research, theory and strategies. Mahwah, NJ. S. 147-170.

Gabbay, John; le May, A. (2004): Evidence based guidelines or collectively constructed 'mindlines?' Ethnographic study of knowledge management in primary care. In: British Medical Journal, 329, S. 1013-1016.

Gabe, Jonathan; Olumide, Gillian; Bury, Michael (2004): 'It takes three to tango': a framework for understanding patient partnership in paediatric clinics. In: Social Science & Medicine, 59, 5, S. 1071-1079.

Gadacz, T. R. (2003): A changing culture in interpersonal and communication skills. In: The American Surgeon, 69, S. 453-458.

Gafaranga, Joseph/ Britten, Nicky (2003): Fire Away: the opening sequence in general practice consultations. In: Family Practice 20/3, S.242-247. Online verfügbar unter: http://fampra.oxfordjournals.org/content/vol20/issue3/index.dtl#COMMUNICATION.

Gafaranga, J./ Britten, N. (2004): Formulation in general practice consultations. In: Text: Interdisciplinary Journal for the Study of Discourse, 24(2), S.147-170.

Gafaranga, Joseph; Nicky Britten (2005). Talking an institution into being: The opening sequence in general practice consultations. In K. Richards and P. Seedhouse (eds), Applying conversation analysis. Hampshire: Palgrave Macmillan, 75-90.

Gafaranga, J./ Britten, N. (2007): Patient participation in formulating and opening sequences. In: S. Collins (Ed.): Patient participation in health care consultations: qualitative perspectives. Maidenhead, u.a.: Open University Press, S.104-120.

Gafni, Amiram; Charles, Cathy; Whelan, Tim (1998): The physician-patient encounter: the physician as a perfect agent for the patient versus the informed treatment decision-making model. In: Social Science & Medicine, 47, 3, S. 347-354.

Gaglio B, Glasgow RE, Bull SS.(2012): Do patient preferences for health information vary by health literacy or numeracy? A qualitative assessment. Journal of Health Communication 17 Suppl 3:109-21.

Gahl K (2010) Nachdenken über Wahrheit im ärztlichen Alltag. In: Deter H-C (Hrsg) Die Arzt-Patient-Beziehung in der modernen Medizin. Vandenhoeck & Ruprecht, Göttingen, S 103–116

Gaissmaier, Wolfgang (2009): Kommunikation von chancen und Risiken in der Medizin. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 177-185.

Gaissmaier W, Gigerenzer G (2011) When misinformed patients try to make informed health decisions. In: Gigerenzer G, Muir Gray JA (Hrsg) Better doctors, better patients, better decisions: Envisioning health care 2020. MIT Press, Cambridge, MA, S 29–43.

Gajo, Laurent; Molina, Maria E.; Graber, Myriam; D'Onofrio, Andreina (2001): Communication entre soignants et patients migrants: quels moyens pour quels services? In: Bulletin VALS-ASLA, 74.

Galasiński, Dariusz, & Opaliński, Konrad. (2012). Psychiatrists' Accounts of Insight. Qualitative Health Research, 22(11), 1460-1467.

Galasiński, Dariusz. (2011). The patient's world: discourse analysis and ethnography. Critical Discourse Studies, 8(4), 253-265.

Gale, Elaine. (2007). Exploring Talk in Newsroom Budget Meetings: The Discursive Construction of a Newsworthy Story: U of Denver.

Gale, J. E. (1991): Conversation analysis of therapeutic discourse: The pursuit of a therapeutic agenda. Norwood.

Gallagher, Thomas H.; Studdert, David; Levinson, Wendy (2007): Disclosing Harmful Medical Errors to Patients. In: The New England Journal of Medicine, 356, 26, S. 2713-2719.

Gallagher, Timothy J.; Hartung, Paul J.; Gregory, Jr. (2001): Assessment of a measure of relational communication for doctor-patient interactions. In: Patient Education and Counseling, 45, 3, S. 211-218.

Gallagher, Timothy J.; Hartung, Paul J.; Gerzina, Holly; Gregory, Jr.; Merolla, Dave (2005): Further analysis of a doctor-patient nonverbal communication instrument. In: Patient Education and Counseling, In Press, Corrected Proof.

Galletti, Franco; Sturniolo, Maria G. (2004): Counseling children and parents about epilepsy. In: Patient Education and Counseling, 55, 3, S. 422-425.

Galvao, M. T., Paiva Sde, S., Sawada, N. O., & Pagliuca, L. M. (2006). Analysis of proxemic communication with HIV/AIDS patients. Revista latino-americana de enfermagem, 14(4), 491-496.

Gangl, Harry (2005): Die Patienten mischen sich immer mehr ein. Warum können sie nicht schweigen und genießen? In: LAUT GEDACHT wegweiser zur umsetzung der patientenrechte, S. 1-14.

Gangl, Harry. (2006). Der sozial-kulturelle Kontext von Gesundheit als Lebenswissen im Gesundheitsdiskurs aus der Perspektive der Kommunikationswissenschaft - Anregungen zur kommunikations-, kultur- und sozialwissenschaftlichen Vertiefung in den Health Studies (pp. 27). St. Pölten: NÖ Patienten- und Pflegeanwaltschaft.

Garcés, Carmen V. (2005): Doctor-patient consultations in dyadic and triadic exchanges. In: Interpreting, 7(2), S.193-210.

Garcia A: Dispute resolution without disputing: How the interactional organization of mediation hearings minimizes argument. Am Sociol Rev 1991, 56(6):818-835.
Garcia, Elisa; Timmermans, Danielle R. M.; van Leeuwen, Evert (2008): The impact of ethical beliefs on decisions about prenatal screening tests: Searching for justification. In: Social Science & Medicine, 66, 3, S. 753-764.
Garcia, L. J., & Joanette, Y. (1997). Analysis of conversational topic shifts: a multiple case study. Brain and language, 58(1), 92-114.
Garcia-Miguel, F.J./Serrano-Aguilar, P.G./Lopez-Bastida, J. (2003): Preoperative assessment. In: Lancet, 2003. 362: 1749-1757.
Gardner, Glenn; Cook, Robert (2004): Telling Accounts of Wound Infections: Avoidance, Anomaly and Ambiguity. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 8, 2, S. 183-197.
Gardner, Hilary.(2009) ‘Applying conversation analysis to interactions with atypically developing children’, Clinical Linguistics & Phonetics, 23/8: 551-554
Gardner, Katheryn Thomas. (1997). Physician-Patient Communication and Medical Malpractice Risk Exposure (Vol. 57, pp. 4186-4187): U of Denver.
Gardt, A. (1998). Sprachtheoretische Grundlagen und Tendenzen der Fachsprachenforschung. Zeitschrift für Germanistische Linguistik(26), 31-66.
Garfinkel, Harold. (1967). "Good" Organizational Reasons for "Bad" Clinic Records. In Harold Garfinkel (Ed.), Studies in Ethnomethodology (pp. 186). New Jersey: Prentice-Hall.
Garfinkel, Harold. (1967). Studies in Ethnomethodology.
Garfinkel, Harold, & Sacks, Harvey. (1970). On formal structures of practical actions. In John C. McKinney & Edward A. Tiryakian (Eds.), Theoretical Sociology (pp. 366-377). New York: Appleton-Century-Crofts.
Garner, Mark; Watson, Margaret C. (2007): Using linguistic analysis to explore medicine counter assistants' communication during consultations for nonprescription medicines. In: Patient Education and Counseling, 65, 1, S. 51-57.
Garrison, Gregory M.; Bernard, Matthew E.; Rasmussen, Norman H. (2002): 21st-Century Health Care: The Effect of Computer Use by Physicians on Patient Satisfaction at a Family Medicine Clinic. In: Family Medicine, 34, 5, S. 362-368.
Garro, L.C./Stephenson, K.A./Good, B.J. (1994): „Chronic illness of the temporomandibular joints as experienced by support-group members”, in: J Gen Intern Med 9, 372-378.
Garroutte, Eva M.; Sarkisian, Natalia; Goldberg, Jack; Buchwald, Dedra; Beals, Janette (2008): Perceptions of medical interactions between healthcare providers and American Indian older adults. In: Social Science & Medicine, 67, 4, S. 546-556.
Garzone, Giuliana (2011): Professional discourses in contact: Interpreters in the legal and medical settings. In: Candlin, Christopher N./Sarangi, Srikant (eds.): Handbook of communication in organisations and professions. Berlin/Boston: De Gruyter Mouton, S. 319-340.
Gask, L. / Goldberg D. / Porter R. / Creed, F. (1989): The treatment of somatization: evaluation of a teaching package with general practice trainees, in: Journal of Psychosomatic Research 33, 6, 697-703.
Gask, Linda; Dowrick, Christopher; Dixon, Clare; Sutton, C.; Perry, R.; Torgerson, D.; Usherwood, Tim (2004): A pragmatic cluster randomized controlled trial of an educational intervention for GPs in the assessment and management of depression. In: Psychological Medicine, 34, 1, S. 63-72.
Gask, Linda; Usherwood, Tim (2002): ABC of psychological medicine: The consultation. In: British Medical Journal, 324, 7353, S. 1567-1569.
Gaspar, Manfred./Weber, Martin (2010): Kommunikation in der Palliativmedizin. In:

Gattellari, Melina; Butow, Phyllis N.; Tattersall, Martin H. N. (2001): Sharing decisions in cancer care. In: Social Science & Medicine, 52, 12, S. 1865-1878.

Gask, L. / Dowrick, C. / Salmon, P. / Peters, S. / Morriss, R. (2011): Reattribution reconsidered: Narrative review and reflections on an educational intervention for medically unexplained symptoms in primary care settings, in: Journal of Psychosomatic Research 71, 325-334.

Gattellari, Melina; Voigt, Katie J.; Butow, Phyllis N.; Tattersall, Martin H. N. (2002): When the Treatment Goal Is Not Cure: Are Cancer Patients Equipped to Make Informed Decisions? In: Journal of Clinical Oncology, 20, 2, S. 503-513.

Gaus, Ekkehard; Klingenburg, M.; Simons, Claudia; Westphale, Claus; Köhle, Karl (1980): Die Funktion von Stationskonferenzen im Rahmen eines internistisch-psychosomatischen Staionskonzeptes. Entwicklung und Verarbeitung der emotionalen Belastungen der Mitarbeiter. In: Verh .dt.Ges.Inn.Med., 86, S. 1487-1491.

Gaus, Ekkehard, Fehlenberg, Dirk, Simons, Claudia, Westphale, Claus, & Köhle, Karl. (1982). Ergebnisse einer Längsschnittuntersuchung zum Sprechverhalten von Arzt und Patient in der Visite. Inn.Med.(88), 1196-1200.

Gaus, Ekkehard; Fehlenberg, Dirk; Simons, C.; Westphale, C.; Köhle, Karl (1982): Läßt sich das Gespräch mit dem Patienten während der Visite verändern? Ergebnisse einer Längsschnittuntersuchung zum Sprechverhalten von Arzt und Patient. In: Inn.Med., 88, S. 1196-1200.

Gaus, Ekkehard; Köhle, Karl (1982): Ängste des Patienten - Ängste des Arztes. Anmerkungen zur Konfliktaustragung in einer schwierigen Visite bei einem Todkranken. In: Köhle, Karl; Raspe, Hans-Heinrich: Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen. Wien, München, Baltimore: Urban & Schwarzenberg. S. 269-286.

Gazmararian JA, Williams MV, Peel J et al. (2003) Health literacy and knowledge of chronic disease. Patient Education and Counseling 51:267–275.

Gebel, Sigrid/Speck, Agnes (1991): Untersuchung der Eröffnung von Therapiegesprächen. In: Flader, Dieter (Hrsg.): Verbale Interaktion. Studien zur Empirie und Methodologie der Pragmatik. Stuttgart: Metzler, S. 9-26.

Geest, Tina A.; Wetzels, Raymond; Raposo, Victor; Lopes Ferreira, Pedro; Baker, Richard; Wensing, Michel; Olesen, Frede; on behalf of the Improve Research Group (2005): Elderly patients' and GPs' views on different methods for patient involvement: an international qualitative interview study. In: Family Practice, 22, 2, S. 184-191.

Gehm, Theo (2006): Kommunikation im Beruf. Hintergründe, Hilfen, Strategien. 4. Auflage. Weinheim/Basel: Beltz.

Geiser, E. G., & Menz, F. C. (1976). The effectiveness of public dental care programs. Medical Care, 14(3), 189-198.

Geisler L (1989) Arzt und Patient – Begegnung im Gespräch. Pharma Verlag, Frankfurt am Main

Geisler, L. (1992): Arzt und Patient - Begegnung im Gespräch. Wirklichkeit und Wege. 3. Aufl. Frankfurt a. Main.

Geisler, L. S. (1997): Sprachlose Medizin? In: Imago Hominis, Band IV, Nr. 1.

Geisler, Linus S. (2002). Arzt und Patient – Begegnung im Gespräch. Wirklichkeit und Wege. 4., erweiterte Auflage, pmi Verlag AG, Frankfurt/Main.

Geisler, L. S. (2003): Kommunikation bei der Patientenvisite – Ausdruck unserer ethnischen Werthaltung. Bochum. (Ethik-Symposium „Wirtschaftlichkeit oder Menschlichkeit – Ethik im Klinikalltag zwischen den Stühlen) http://www.linus-geisler.de/Vortraege/0314patientenvisite.html; V:\LBI\EA\PDF\EA-PDF_01327.pdf

Geisler, Linus (2004): Das Arzt-Patient-Gespräch als Instrument der Qualitätssicherung. Vortrag anl. des 2. Kongresses „Qualitätssicherung in ärztlicher Hand zum Wohle der Patienten“, Düsseldorf, S. 1-7.
Geisler, Linus S. (2004): Patientenautonomie - eine kritische Begriffsbestimmung. In: DMW, 9, S. 453-456.
Geisler, Regina. (2011). ‘Zwei-Klassen-Medizin‘ in Österreichs hausärztlichen Ordinationen? Gesprächsanalytische Untersuchung zu Differenzen in der ärztlichen Kommunikation bei Wahl- und KassenärztInnen. Diplomarbeit, Universität Wien, Wien.
Geiß, K. (1993): Arzthaftungsrecht. München: Beck.
Geissner, Edgar (1988): Schmerzmessung mittels Fragebogen. Einige Ergebnisse zur Validität einer deutschen modifizierten Version des McGill Pain Questionnaires. In Zeitschrift für Klinische Psychologie 17, 4, S. 334-340.
Geissner, Edgar/Jungnitsch, Georg (Hg.) (1992): Psychologie des Schmerzes. Diagnose und Therapie. Weinheim: PVU.
Geissner, Edgar (1996): Die Schmerzempfindungs-Skala. Göttingen: Hogrefe.
Geissner, Edgar (1996): Die Messung des Schmerzempfindens als substantieller Bestandteil der Qualitätssicherung in der Schmerztherapie. In Praxis der Klinischen Verhaltensmedizin und Rehabilitation 9, 35, S. 171-181.
Geissner, Edgar (1999): Verarbeitung chronischer Schmerzen. Skalen zur Erfassung der Schmerzbewältigung und der schmerzbedingten psychischen Beeinträchtigung. In Zeitschrift für Klinische Psychologie 28, 4, S. 280-290.
General Medical Council (1999): vgl. www.gmc-uk.org. zu ethischen Leitlinien für „informed decision making“.
Gentili, C., Panicucci, P., & Guazzelli, M. (2005). Psychiatric comorbidity and chronicisation in primary headache. The Journal of Headache and Pain, 6(4), 338-340.
Gerhard/Götze, Lutz/Henrici, Gert/Krumm, Hans-Jürgen (Hrsg.): Deutsch als Fremdsprache. Ein internationales Handbuch. 1. Teilband. Berlin/New York: de Gruyter, S. 565-573.
Gerhardinger, Stefan (1998): Die emotionale Belastung chirurgischer Patienten. Wirksamkeit psychologischer Operationsvorbereitung. Regensburg.
Gerhardt, U (1989) Ideas about illness. An intellectual and political history of medical sociology. New York University Press, New York.
Gerhardt, Uta. (1989). Medizinsoziologie. In Günter Endruweit & Gisela Trommsdorff (Eds.), Wörterbuch der Soziologie (pp. 425-431). Stuttgart: dtv/Enke.
Gerhardt, Uta. (1991). Gesellschaft und Gesundheit. Begründung der Medizinsoziologie. Frankfurt am Main: Suhrkamp.
Gerhardt, Uta. (1991). Rollentheorie und gesundheitsbezogene Interaktion von Talcott Parsons. In Uta Gerhardt (Ed.), Gesellschaft und Gesundheit. Begründung der Medizinsoziologie (pp. 162-203). Frankfurt am Main: Suhrkamp.
Gert (Hrsg.): Historisches Wörterbuch der Rhetorik. Berlin: De Gruyter, S. 660-669 (= Band 10: Nachträge A–Z).
Gessinger, Joachim (1987): Das Mädchen, der Arzt und der böse Geist. In: Speck, A.; Stitz, S.; Gessinger, Joachim: Therapiegespräche. Osnabrück. S. 161-192.
Gethmann, Karl Friedrich, Gerold, Wolfgang, Helmchen, Hanfried, Henke, Klaus-Dirk, Mittelstraß, Jürgen, Schmdit-Aßmann, Eberhard, . . . Thiele, Felix. (2004). Gesundheit nach Maß. eine transdisziplinäre Studie zu den Grundlagen eines dauerhaften Gesundheitssystems. Berlin: Akadem. Verlag.
Geyer, M./Blatz, R. (1982): Trainingsprogramm zur Verbesserung der Arzt-Patient-Beziehung. In: Z. ärztl. Fortbild. 76 (1982), 463-467.
Geyer, Michael (1994): Deutsch-deutsche Kommunikationsprobleme aus der Sicht eines Psychotherapeuten. In: Redder, Angelika; Wiese, Ingrid: Medizinische

Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag. S. 15-29.
Ghulam, Amina T.; Kessler, Margit T.; Bachmann, Lucas M.; Haller, Urs M.; Kessler, Thomas M. (2006): Patients' Satisfaction With the Preoperative Informed Consent Procedure: A Multicenter Questionnaire Survey in Switzerland. In: Mayo Clin Proc, 81, 3, S. 307-312.
Gibbs RW Jr, Franks H (2002) Embodied metaphor in women's narratives about their experiences with cancer. Health Communication 14(2):139–165.
Gibson, C. H. (1991): The concept of empowerment. In: Journal of Advanced Nursing, 16, S. 354-361.
Gibson, et al (2005) Multi-tasking in practice: Coordinated activities in the computer supported doctor–patient consultation, International Journal of Medical Informatics, Volume 74, Issue 6, Pages 425-436
Gibson, Will; Helena Webb, Dirk vom Lehn (2011) 'Re-constituting social praxis: an ethnomethodological analysis of video data in optometry consultations', International Journal of Social Research Methodology , 14/3: 207-218
Giese, B. (1988): Medizinschaden und Arzthaftungspflicht. Aktuelle Entscheidungssammlung. Loseblattsammlung. Karlsfeld: Jüngling.
Giesecke, Michael (1982): Die Normalformanalyse, ein kommunikationswissenschaftliches Untersuchungsverfahren für interaktionelle Vorgänge in Institutionen - dargestellt an Beispielen aus der Analyse von Supervisions- und Balintgruppen. In: Soeffner, Hans-Georg: Beiträge zu einer empirischen Sprachsoziologie. S. 185-204.
Giesecke, Michael. (1988). Die Untersuchung institutioneller Kommunikation. Perspektiven einer systemischen Methodik und Methodologie. Wiesbaden: Westdeutscher Verlag.
Giesen, D. (1990): Arzthaftungsrecht: die zivilrechtliche Haftung aus medizinischer Behandlung in der Bundesrepublik Deutschland, in Österreich und in der Schweiz. 1. Aufl. (zugleich 3., völlig neu bearbeitet Aufl. der 'Wandlungen des Arzthaftungsrechts' Tübingen: Mohr (= Juristenzeitung J.Z. Schriftenreihe 1).
Giesen, D. (1996): Patient-Physician Communication an the Law`s Requirements. In: B. Sh. Byrd, J. Hruschka, J. C. Joerden, (Hrsg.) Jahrbuch für Recht und Ethik = Annual rewiew of law and ethics. Bd. 4 (Themenschwerpunkt: Bioethik und Medizinrecht), Berlin: Duncker und Humblot, 273-300..
Gigerenzer, G.; Edwards, Adrian (2003): Reckoning with Risk. Harmondsworth: Penguin Books.
Giles, H., & Smith, P. (1979). Accomodation theory: Optimal levels of convergence. In H. Giles & R. N. St Clair (Eds.), Language and social psychology (pp. 45-65). Oxford: Blackwell.
Giles, H./ Coupland, N./ Coupland, J. (1991): Accomodation theory: Communication, context and consequence. In: H. Giles, N. Coupland, J. Coupland (eds.) Contexts of accomodation: Developments in applied sociolinguistics. Cambridge: 1-52.
Gill, Virginia T./ Maynard, Douglas W.(1995): On 'labelling' in actual interaction: delivering and receiving diagnoses of developmental disabilities. In: Social Problems, 42. S.11-37.
Gill, V. T. (1998): Doing attributions in medical interaction: patients' explanations for illness and doctors' responses. In: Social Psychology Quarterly, 61, S. 342-360.
Gill, Virginia T.; Halkowski, Timothy; Roberts, Felicia (2001): Accomplishing a request without making one: A single case analysis of a primary care visit. In: Text, 21, 1/2, Special Issue: Lay Diagnosis, S. 55-81.

Gill, Virginia T. (2005): Patient ‘Demand’ for Medical Interventions: Exerting Pressure for an Offer in a Primary Care Clinic Visit. In: Research on Language & Social Interaction, 38. S.451-479.

Gill, Virginia T.; Maynard, Douglas W. (2006): Explaining illness: patients' proposals and physicians' responses. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 115-150.

Gill, V.T./ Pomerantz, A./ Denvir, P. (2010): Pre-emptive resistance: Patients' participation in diagnostic sense-making activities. In: Sociology of Health and Illness, 32, 1, S. 1-20.

Gill, Virginia Teas; Felicia Roberts (2012) ‘Conversation analysis in medicine’. In: Jack Sidnell, Tanya Stivers, eds. The Handbook of Conversation Analysis. Wiley-Blackwell: 575-92

Gill, Virginia Teas and Roberts, Felicia (2013): Conversation Analysis in Medicine. In: Sidnell, Jack and Stivers, Tanya: The Handbook of Conversation Analysis, Hoboken: Wiley-Blackwell, Page 575 – 592.

Gilligan, T.; Raffin, T. A. (1996): End-of-life discussions with patients. Timing and truth-telling. In: Chest, 109, 1, S. 11-12.

Gilligan, T.; Raffin, T. A. (1997): Physician virtues and communicating with patients. In: New Horizons, 5, 1, S. 6-14.

Gillotti, Catherine Marie. (1997). Individual Differences in the Delivery of Bad News among Third Year Medical Students to Patients (Vol. 57, pp. 4187-4187): U of Kentucky.

Gillotti, Cathy; Thompson, Teresa L.; McNeilis, Kelly S. (2002): Communicative competence in the delivery of bad news. In: Social Science & Medicine, 54, 7, S. 1011-1023.

Girgis, Afaf; Sanson-Fisher, Rob W. (1995): Breaking bad news: Consensus guidelines for medical practioners. In: Journal of Clinical Oncology, 13, S. 2449-2456.

Giron, Manuel; Manjon-Arce, Purificacion; Puerto-Barber, Juana; Sanchez-Garcia, Elisa; Gomez-Beneyto, Manuel (1998): Clinical Interview Skills and Identification of Emotional Disorders in Primary Care. In: American Journal of Psychiatry, 155, 4, S. 530-535.

Glaser, Barney G., & Strauss, Anselm L. (1965). Awareness of Dying. Chicago: University of Chicago Press.

Glaser, Barney G., & Strauss, Anselm L. (1967). The discovery of grounded theory: strategies for qualitative research. New York: Aldine de Gruyter.

Glasgow, Russell E.; Emont, Seth; Miller, Doriane C. (2006): Assessing delivery of the five 'As' for patient-centered counseling. In: Health Promotion International, 21, 3, S. 245-255.

Glass, R. M. (1996): The patient-physician relationship. JAMA focuses on the center of medicine. In: JAMA: The Journal of the American Medical Association, 275, 2, S. 147-148.

Glick, Douglas, & Applbaum, Kalman. (2010). Dangerous noncompliance: a narrative analysis of a CNN special investigation of mental illness. Anthropology & Medicine, 17(2), 229-244.

Goedhuys, J. (1998): Correlates of the quality of doctor patient communication. In: Patient Education and Counseling, 34, Supplement 1, S. 39-39.

Goedhuys, Jo; Rethans, Jan J. (2001): On the relationship between the efficiency and the quality of the consultation. A validity study. In: Family Practice, 18, 6, S. 592-596.

Goez, Barbara. (1980). Offenheit kann man lernen - eine Studie zur "Offenheit" als therapeutische Basiskompetenz in Arzt - Patient - Interaktionen. Münster: Universität Münster.

Goetz, B. (1981): Offen miteinander reden. Leitfaden für einen Grundkurs des Gesprächsverhaltens in erster Linie zum Umgang mit Patienten. Münster.
Goez, Barbara (1981): Offenheit als Senderkompetenz in der Arzt-Patienten-Interaktion.
Goffman, Erving (1961): Asylums. Essays on the social situation of mental patients and other inmates. Garden City: Doubleday.
Göken C (2008) Das Tutorensystem der Patientenuniversität hat sich bewährt. Erfahrungsbericht einer Studierenden. Newsletter Patientenuniversität 2:3
Gold, D. P., & Arbuckle, T. Y. (1995). A longitudinal study of Off-Target Verbosity. The journals of gerontology. Series B, Psychological sciences and social sciences, 50(6), P307-315.
Gold, D., Andres, D., Arbuckle, T., & Schwartzman, A. (1988). Measurement and correlates of verbosity in elderly people. Journal of Geriatric Psychiatryand Neurology23(2) 75-93.
Goldberg, D.; Steele, J. J.; Smith, C.; Spivey, L. (1983): Training Family Practice Residents to Recognise Psychiatric Disturbances. Rockville: National Institute of Mental Health.
Goldberg, D./ Bridges, K. (1988): Somatic presentation of psychiatric illness in primary care settings. In: Journal of Psychosomatic Research 32: 137-144.
Goldberg, D. / Gask, L. / O'Dowd, T. (1989): The treatment of somatization: Teaching techniques of reattributation, in: Journal of Psychosomatic Research 33, 6, 689-695.
Goldmann, L./Ogg, T.W./Levey, A.B. (1988): Hypnosis and daycase anaesthesia. A study to reduce pre-operative anaesthetic requirements. In. Anaesthesia, 1988. 43: 466-469.
Goldmann, Ulrich Andreas (2009): Entwicklung eines Instrumentes zur Erfassung von subjektiven Krankheitstheorien bei Psychotherapiepatienten. Ketsch: Mikroform.
Gollegger, Isabella (2003): The dimension of Doctor-Patient communication in programs of "Patient-Centered Medicine" in clinical settings. Salzburg: Univ.Salzburg.
Goltz, D. (1969): Krankheit und Sprache. In: Sudhoffs Archiv, 53, S. 225-269.
Gomez, R. G., & Madey, S. F. (2001). Coping-with-hearing-loss model for older adults. The journals of gerontology. Series B, Psychological sciences and social sciences, 56(4), P223-225.
Good, Byron J. (1994): Medicine, rationality, and experience. An anthropological perspective. Cambridge: Cambridge University Press.
Goode, David (1979) 'The world of the congenitally deafblind: toward the grounds for achieving human understanding'. In: H. Schwartz & J. Jacobs, Qualitative sociology: a method to the madness. New York: Free Press: 381-96
Goode, D.A. (1990) 'On understanding without words: communication between a deafblind child and her parents'. Human Studies 13: 1-38
Goode, David (1994) A world without words: the social construction of children born deaf and blind. Philadelphia: Temple University Press
Goode, David (2003) 'Ethnomethodology and Disability Studies: A Reflection on Robillard' [Book review] Human Studies 26: 493-503
Goodwin PJ, Leszcz M, Ennis M, Koopmans J, Vincent L (2001) The effect of group psychosocial support on survival in metastatic breast cancer. N Engl J Med 345:1719–1726.
Goodwin, Charles. (1986). Gesture as a resource for the organization of mutual orientation. Semiotica, 62, 29-49.
Goodwin, Charles (1995): Co-Constructing Meaning in Conversations With an Aphasic Man. In: Research On Language And Social Interaction, 28. S.233-260.
Goodwin, Charles (2000): Gesture, Aphasia and Interaction. In: D. McNeill (Ed.): Language and Gesture. Cambridge: Cambridge University Press.

Goodwin, Charles/ Goodwin, Marjorie H./ Olsher, David (2002): Producing sense with nonsense syllables: turn and sequence in conversations with a man with severe aphasia. In: Cecilia E. Ford, Barbara A. Fox, Sandra A. Thompson (Eds.): The Language of Turn and Sequence. New York: Oxford University Press, S.56-80.

Goodwin, Charles (2003): Conversational Frameworks for the Accomplishment of Meaning in Aphasia. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.90-116.

Goodwin, Charles (2003): Introduction. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.3-20.

Goodwin, Charles, ed. (2003) Conversation and Brain Damage Oxford University Press.

Goodwin, Charles (2004): A competent speaker who can't speak: the social life of aphasia. In: Journal of Linguistic Anthropology 14.

Goodwin, Charles (2006) 'Human sociality as mutual orientation in a rich interactive environment: multimodal utterances and pointing in aphasia'. In Nick Enfield, Stephen C. Levinson, eds. Roots of Human Sociality London: Berg Press: 96-125

Goodyear-Smith, Felicity; Buetow, Stephen (2001): Power Issues in the Doctor-Patient Relationship. In: Health Care Analysis, 9, 4, S. 449-462.

Goodyear-Smith, Felicity; Wearn, Andy; Everts, Hans; Huggard, Peter; Halliwell, Joan (2005): Pandora's electronic box: GPs reflect upon email communication with their patients. In: Informatics in Primary Care, 13, 3, S. 195-202.

Göpferich, S. (1998): Interkulturelles Technical Writing. Fachliches adressatengerecht vermitteln. Ein Lehr- und Arbeitsbuch. Tübingen: Narr.

Gorawara-Bhat R, Cook MA (2011): Eye contact in patient-centered communication. Patient Education Couns 82:442-447.

Gordon, Ann B. (2002): A Patient takes Control: Buddy Pelter´s Story. In: Continuous Improvement, 12.

Gordon, C., Ellis-Hill, C., & Ashburn, A. (2009). The use of conversational analysis: nurse-patient interaction in communication disability after stroke. Journal of Advanced Nursing, 65(3), 544-553.

Gordon, C., Barton, E., Meert, K.L., Eggly, S., Pollack, M., Zimmerman, J., . . . & the Eunice Kennedy Shriver National Institute of Child Health and Human Development Collaborative Pediatric Critical Care Research Network. (2009). Accounting for medical communication: Parents' perceptions of communicative roles and responsibilities in the Pediatric Intensive Care Unit. Communication & Medicine 6(2): 177-188.

Gordon, Guyatt H.; Baker, Laurence; Levinson, Wendy (1995): Physician-Patient Communication in Managed Care. In: West Journal Medicine, 163, S. 527-531.

Gordon, Howard S.; Street, Jr; Adam Kelly, P.; Souchek, Julianne; Wray, Nelda P. (2005): Physician-patient communication following invasive procedures: an analysis of post-angiogram consultations. In: Social Science & Medicine, 61, 5, S. 1015-1025.

Gorenoi, Vitali; Schönermark, Matthias P.; Hagen, Anja (2007): Maßnahmen zur Verbesserung der Compliance bzw. Adherence in der Arzneimitteltherapie mit Hinblick auf den Therapieerfolg. Köln: DIMDI. (Schriftenreihe HTA, Band 65)

Goss, Claudia; Mazzi, Maria A.; Del Piccolo, Lidia; Rimondini, Michela; Zimmermann, Christa (2005): Information-giving sequences in general practice consultations. In: Journal of Evaluation in Clinical Practice, 11, 4, S. 339-349.

Goss, Claudia; Renzi, Cristina (2007): Patient and citizen participation in health care decisions in Italy. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 236-240.

Gothill, Matthew; Armstrong, David (1999): Dr. No-body: the construction of the doctor as an embodied subject in British general practice 1955-97. In: Sociology of Health & Illness, 21, 1, S. 1-12.

Gotti, Maurizio; Salager-Meyer, Françoise (2006): Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. (Linguistic Insights series)

Gottschlich, Maximilian (1998): Sprachloses Leid. Wege zu einer kommunikativen Medizin. Die heilsame Kraft des Wortes. Wien, New York: Springer.

Gottschlich, Maximilian (2003): Die heilsame Kraft des Wortes als unverzichtbarer Bestandteil der ärztlichen Heilkunst. In: Patienten helfen, S. 1-9.

Gottschlich, Maximilian (2007): Medizin und Mitgefühl. Die heilsame Kraft empathischer Kommunikation. (2., überarb. Aufl.) : Böhlau.

Gotzsche, Peter C.; Hartling, Ole J.; Nielsen, Margrethe; Brodersen, John; Jorgensen, Karsten J. (2009): Breast screening: the facts--or maybe not. In: British Medical Journal, 338, jan27_2, S. b86.

Govender, V.; Penn-Kekana, L. (2008): Gender biases and discrimination: a review of health care interpersonal interactions. In: Global Public Health, 3, 1 supp 1, S. 90-103.

Goyal, R. K., Charon, R., Lekas, H. M., Fullilove, M. T., Devlin, M. J., Falzon, L., & Wyer, P. C. (2008). 'A local habitation and a name': how narrative evidence-based medicine transforms the translational research paradigm. J Eval Clin Pract. 2008 Oct;14(5):732-41.

Graber ML, Franklin N, Gordon R (2005): Diagnostic error in internal medicine. Arch Internal Med 165:1493–1499.

Graf zu Dohna, Lutz; Golfes, Margit et al. Ärztliches Zentrum für Qualität in der Medizin (Hg.)(2005): Woran erkennt man eine gute Arztpraxis? Checkliste für Patientinnen und Patienten. Berlin.

Graf, Eva-Maria/ Sator, Marlene (2014): (Re-)Constructing clients' knowledge in the discourse of coaching: Aligning and non-aligning forms of clients' participation. (Arbeitstitel)

Graham, Ian D.; O'Connor, Annette M. (2006): Research in shared decision making is growing deeper roots and more branches. In: Patient Education and Counseling, 63, 3, S. 259-261.

Grainger, Karen P.; Masterson, Simon; Jennings, Michael (2005): Things aren't the same, are they?': The management of bad news delivery in the discourse of stroke care. In: Communication & Medicine, 2, 1, S. 35-44.

Grais, R. F., Ashley, E. A., & White, N. J. (2008). The verbosity epidemic. Science, 320(5884), 1718.

Graugaard, Peter K.; Finset, Arnstein (1998): The significance of patients' trait anxiety for their emotional responses to and satisfaction with patient-centered and doctor-centered communication styles: An experimental study. In: Patient Education and Counseling, 34, Supplement 1, S. 26-27.

Graugaard, Peter K.; Finset, Arnstein (2000): Trait Anxiety and Reactions to Patient-Centered and Doctor-Centered Styles of Communication: An Experimental Study. In: Psychosomatic Medicine, 62, 1, S. 33-39.

Graugaard, Peter K.; Eide, Hilde; Finset, Arnstein (2003): Interaction analysis of physician-patient communication: the influence of trait anxiety on communication and outcomes. In: Patient Education and Counseling, 49 , 2, S. 149-165.

Gravel, Karine; Legare, France; Graham, Ian (2006): Barriers and facilitators to implementing shared decision-making in clinical practice: a systematic review of health professionals' perceptions. In: Implementation Science, 1, 1, S. 16.

Gray, Jennifer B. (2009): The power of storytelling: Using narrative in the healthcare context. In: Journal of Communication in Healthcare, 2, 3, S. 258-273.

Gray, M. (1983): Comunication with Elderly People. In: Pendleton, D. /Hasler, J. (eds.): Docotr-Patient-Communication. London, 192-203.

Greatbatch, David; Paul Luff, Christian Heath, Peter Campion (1993): Interpersonal communication and human- computer interaction: An examination of the use of computers in medical consultations. In: Interacting with Computers, 5/2: 193-216.

Greatbatch, D./ Heath, C./ Luff, P./ Campion, P. (1995): Conversation analysis: human-computer interaction and the general practice consultation. In: A. Monk, N. Gilbert (Eds.): Perspectives on HCI: Diverse approaches. New York: Academic Press, S.199-222.

Greatbatch, D/ Heath, C./ Campion, P./ Luff, P. (1995): How do desk-top computers affect the doctor-patient interaction? In: Family Practice, 12(1), S.32-36.

Greatbatch, David/ Murphy, Elizabeth/ Dingwall, Robert (2001): Qualitative research on medical information systems: ethnomethodological and interactionist perspectives. In: Health Services Management Research, 14. S.1-12.

Greatbatch, D. et al. (2005): Telephone triage, expert systems and clinical expertise. In: Sociology of Health & Illness, 27(6), p. 802-830.

Greatbatch, David (2006): Prescriptions and prescribing: Coordinating talk- and text-based activities. In: Heritage, John/Maynard, Douglas W. (eds.): Communication in medical care: Interaction between primary care physicians and patients. Cambridge: Cambridge University Press, S. 313–339.

Greco, Michael; Brownlea, Arthur; McGovern, Julie (2001): Impact of patient feedback on the interpersonal skills of general practice registrars: results of a longitudinal study. In: Medical Education, 35, 8, S. 748-756.

Greco, Michael; Sweeney, K.; Broomhall, J.; Beasley, P. (2001): Patient assessment of interpersonal skills: a clinical governance activity for hospital doctors and nurses. In: Journal of Clinical Excellence, 3, 3, S. 117-124.

Green, Jerry (2008): Shared Decision Making and Role Clarification Potentials in Medicine. Online unter http://www.ayurveda-florida.com/Newsletters_ayurvedist_ayurveda_medicine_science_topics/Letters%20of%20Opinion%20on%20Ayurveda%20Developments/Legal%20Draft%20Position%20Complementary%20Medicine.pdf.

Greene, M. G., Adelman, R., Charon, R., & Hoffman, S. (1986). Ageism in the medical encounter: an exploratory study of the doctor-elderly patient relationship. Language & communication, 6(1-2), 113-124.

Greene, M. G., Hoffman, S., Charon, R., & Adelman, R. (1987). Psychosocial concerns in the medical encounter: a comparison of the interactions of doctors with their old and young patients. The Gerontologist (1987) 27 (2): 164-168.

Greene, M. G., Adelman, R. D., Charon, R., & Friedmann, E. (1989). Concordance between physicians and their older and younger patients in the primary care medical encounter. The Gerontologist, 29(6), 808-813.

Greene, M. G., Adelman, R. D., Friedmann, E., & Charon, R. (1994). Older patient satisfaction with communication during an initial medical encounter. Social Science & Medicine, 38(9), 1279-1288.

Greener, Ian (2003): Patient choice in the NHS: The view from economic sociology. In: Social Theory & Health, 1, 1, S. 72-89.

Greenfield, S./ Kaplan, S./ Ware, J.E. Jr. (1985): Expanding patient involvement in care. In: Annals of Internal Medicine, 120, S. 520-528.

Greenfield, S. M.; Anderson, P.; Gill, P. S.; Loudon, R.; Skelton, J.; Ross, N.; Parle, J. (2001): Community voices: views on the training of future doctors in Birmingham, UK. In: Patient Education and Counseling, 45, 1, S. 43-50.

Greenhalgh, Trisha. (1998). Meta-analysis is a blunt and potentially misleading instrument for analysing models of service delivery. British Medical Journal, 317, 395-396.

Greenhalgh, Trisha; Hurwitz, Brian (1999): Narrative based medicine: Why study narrative? In: British Medical Journal, 318, 7175, S. 48-50.

Greenhalgh, Trisha; Hurwitz, Brian (2005): Narrative-based Medicine - Sprechende Medizin. Dialog und Diskurs im klinischen Alltag (Aus dem Englischen von Karin Beifuss). Huber.

Greenhalgh, Trisha, Robert, Glenn, Macfarlane, Fraser, Bate, Paul, Kyriakidou, Olympia, & Peacock, Richard. (2005). Storylines of research in diffusion of innovation: a meta-narrative approach to systematic review. Social Science & Medicine, 61(2), 417-430.

Greenhalgh, Trisha (2006): What Seems to be the Trouble? Stories in illness and healthcare. Oxon: The Nuffield Trust (Radcliffe Publishing Ltd).

Greenhalgh, Trisha; Voisey, Christopher; Robb, Nadia (2007): Interpreted consultations as business as usual? An analysis of organisational routines in general practices. In: Sociology of Health & Illness, 29, 6, S. 931-954.

Greenhill, N., Anderson, C., Avery, A., & Pilnick, A. (2011). Analysis of pharmacist-patient communication using the Calgary-Cambridge guide. Patient Education and Counseling, 83(3), 423-431.

Greenson, R. (1967): The technique and practice of psychoanalysis. London.

Gregg, N., Coleman, C., Stennett, R. B., & Davis, M. (2002). Discourse complexity of college writers with and without disabilities: a multidimensional analysis. Journal of learning disabilities, 35(1), 23-38, 56.

Gregg, N., Coleman, C., Davis, M., & Chalk, J. C. (2007). Timed essay writing: implications for high-stakes tests. Journal of learning disabilities, 40(4), 306-318.

Gregor, Diana (2004): Der Einfluss des Internets auf die Arzt-Patienten-Kommunikation. Analyse einer Entwicklung aus Kommunikationsmängeln und Vertrauensverlust. Wien: Univ. Wien.

Gremigni, Paola; Sommaruga, Marinella; Peltenburg, Michael (2008): Validation of the Health Care Communication Questionnaire (HCCQ) to measure outpatients' experience of communication with hospital staff. In: Patient Education and Counseling, In Press, Corrected Proof.

Greulich, S.; Hermann, K.; Horne, R.; Mahler, Cornelia; Ludt, S.; Szecsenyi, Joachim (2007): Die Einhaltung der medikamentösen Therapieempfehlungen. Übersetzung und Einsatz des MARS (Medication Adherence Report Scale) zur Messung der Compliance. In: Prävention und Gesundheitsförderung, 2, Suppl 1, S. 109.

Grewal, Daisy; Davidson, Heather A. (2008): Emotional Intelligence and Graduate Medical Education. In: Journal of the American Medical Association, 300, 10, S. 1200-1202.

Griffin, Simon J.; Kinmonth, Ann-Louise; Veltman, Marijcke W. M.; Gillard, Susan; Grant, Julie; Stewart, Moira A. (2004): Effect on Health-Related Outcomes of Interventions to Alter the Interaction Between Patients and Practitioners: A Systematic Review of Trials. In: Annals of Family Medicine, 2, 6, S. 595-608.

Griffith, C. H. I.; Wilson, J. F.; Langer, S.; Haist, S. A. (2003): House staff non-verbal communication skills in standardized patient satifaction. In: Journal of General Internal Medicine, 18, S. 170-174.

Griffiths, Frances E.; Green, Eileen; Tsouroufli, Maria (2005): The nature of medical evidence and its inherent uncertainty for the clinical consultation: qualitative study. In: British Medical Journal, 330, 7490, S. 511.

Griffiths, S., Barnes, R., Britten, N., & Wilkinson, R. (2011). Investigating interactional competencies in Parkinson's disease: the potential benefits of a conversation analytic approach. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 46(5), 497-509.

Griffiths, S., Barnes, R., Britten, N., & Wilkinson, R. (2012). Potential Causes and Consequences of Overlap in Talk between Speakers with Parkinson's Disease and Their Familiar Conversation Partners. Seminars in speech and language, 33(1), 27-43.

Groeben, N. / Wahl, D. / Schlee, J. / Scheele, B. (1988): Das Forschungsprogramm Subjektive Theorien. Tübingen: Francke.

Groeben, N. / Scheele, B. (2010): Das Forschungsprogramm Subjektive Theorien, in: Mey, K. / Mruck, K. (Hg.): Handbuch Qualitative Forschung in der Psychologie. Wiesbaden: VS Verlag für Sozialwissenschaften, 151-165.

Groeber, Simone and Simona Pekarek Doehler: Hearing impaired adolescents in a regular classroom: On the embodied accomplishment of participation and understanding. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 76-89.

Groenewegen, Peter P. (2006). Trust and the sociology of the professions. The European Journal of Public Health, 16(1), 3-4.

Grol, Richard; Wensing, Michel et al. (1999): Patients' priorities with respect to general practice care: an international comparison. In: Family Practice, 16, 1, S. 4-11.

Grol, Richard (2001): Improving the Quality of Medical Care: Building Bridges Among Professional Pride, Payer Profit, and Patient Satisfaction. In: JAMA: The Journal of the American Medical Association, 286, 20, S. 2578-2585.

Groopman, Jerome (2007): How doctors think. New York: Houghton Mifflin.

Grosjean, Michèle (2001): De la parole plurielle au polylogue effectif. Les relèves inter-équipes à l'hôpital. In: Bulletin VALS-ASLA, 74.

Grosjean, MichŠle. (2003). Communication within groups: How it reveals the nature of organizational culture in hospitals. In Andreas P. Müller & Alfred Kieser (Eds.), Communication in organizations. Structures and practices (pp. 185-200). Frankfurt am Main, et al.: Peter Lang.

Groß, A. (i.p.). Arzt-Patient-Kommunikation mit HIV-Patienten in Deutschland. Dissertation.

Groß, A. (in print). Interaktive Konstitution von Patientenexpertise während der Mitteilung der Blutwerte. In R. Heuberger, & M. Calderón, Health and Language.

Gross, Peter; Hitzler, Ronald; Honer, Anne (1985): Zwei Kulturen? Diagnostische und therapeutische Kompetenz im Wandel. In: Österreichische Zeitschrift für Soziologie, 10, 3+4, S. 146-162.

Gross, Peter; Hitzler, Ronald; Honer, Anne (1989): Diagnostische und therapeutische Kompetenz im Wandel. In: Wagner, Franz: Medizin: Momente der Veränderung. Berlin u.a.: Springer. S. 155-172.

Gross, R. (1969): Medizinische Diagnostik - Grundlagen und Praxis. Berlin: Springer.

Gross, R. (1972): Analyse des medizinischen Diagnosevorgangs. In: Deutsche Gesellschaft für Medizinische Dokumentation (Informatik) und Statistik (in der DGD): Bericht über die Jahrestagung der Deutschen Gesellschaft für Medizinische Dokumentation (Informatik) und Statistik (in der DGD). Stuttgart. S. 31-38.

Gross, R. (1983): Die Patientenaufklärung in ärztlicher Sicht. In: Internist 24 (1983), 190-195.

Gruninger, U. J. (1995): Patient education: An example of one-to-one communication. In: Journal of Human Hypertension, 9, 1, S. 15-25.

Gstettner, A (2001): Die Götter in Weiß und ihr „Fall“. Kritische Diskursanalyse zur Kommunikation zwischen Arzt und Patient anhand von Erstgesprächen an einer onkologischen Ambulanz. Eien empirische Untersuchung. Graz.

Gstettner, Andreas; Menz, Florian (2005): Pain description and communicative skills with patients of an intern ward. A cadiological- linguistic analysis. Wien.

Gstettner, Andreas; Menz, Florian; Stöllberger, Claudia (2005): Institutionelle und gesprächsstrukturelle Einflüsse auf die kommunikative Kompetenz von Ärzten und Ärztinnen in einer internistischen Ambulanz. Wien: Institut für Sprachwissenschaft.

Guadagnoli, Edward; Ward, Patricia (1998): Patient participation in decision-making. In: Social Science & Medicine, 47, 3, S. 329-339.

Guardiola, Pia M.; Gruber, Ulrich F. (1986): Wie sag ich´s den Patienten auf Deutsch, Türkisch, Italienisch, Spanisch und Serbokroatisch? Bern: Huber.

Gück, J., E. Matt, E. Weingarten (1981): Zur alltagssprachlichen Repräsentation intensivmedizinischer Behandlungsroutinen. Zwischenbericht zum Forschungsvorhaben »Die sprachliche Herstellung und Aufrechterhaltung von Normalität in intensivmedizinischen Extremsituationen.&laqno; FU Berlin, Fachbereich Medizin. Grundlagenfächer.

Gück, J., E. Matt, E. Weingarten (1983): Zur interaktiven Ausgestaltung der Arzt-Patient-Beziehung in der Visite. In: Gerhardt, U. et al. (Hrsg.): Jahrbuch Medizinische Soziologie 3. Campus, Frankfurt.

Gück, J./Matt, E./Weingarten, E. (1984): Sprachliche Realisierung von hierarchischen Kontexten. Eine Analyse intensiv-medizinischer Visitenkommunikation. In: H-G. Soeffner (Hrsg.) 1984: Beiträge zu einer Soziologie der Interaktion. Frankfurt a. Main, New York, 121-160.

Guido, Maria G. (2006): The Discourse of Post-Traumatic Stress Disorder: Specialized-Genre Conventions vs. West African Refugees' Narrative Representations. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 87-110.

Guilford, A. M., & O'Connor, J. K. (1982). Pragmatic functions in aphasia. Journal of communication disorders, 15(5), 337-346.

Guilfoyle, M. (2003). Dialogue and power: a critical analysis of power in dialogical therapy. Family Process, 42(3), 331-343.

Guimond, Pierrette; Bunn, Helen; O'Connor, Annette M.; Jacobsen, Mary J.; Tait, Valerie K.; Drake, Elizabeth R.; Graham, Ian D.; Stacey, Dawn; Elmslie, Tom (2003): Validation of a tool to assess health practitioners' decision support and communication skills. In: Patient Education and Counseling, 50, 3, S. 235-245.

Gülich, E./ Schöndienst, M. (1998). Anfallsselbstbeschreibung von PatientInnen mit epileptischen oder pseudoepileptischen Anfällen: Differentialdiagnostische Aspekte und interventionstechnische Implikationen. Bielefeld, Ms.

Gülich, E. (1999): „Experten“ und „Laien“: Der Umgang mit Kompetenzunterschieden am Beispiel medizinischer Kommunikation. In: Union der Deutschen Akademien der Wissenschaften. Sächsische Akademie der Wissenschaften zu Leipzig (Hrsg.) [Red. K. Weisrock] „Werkzeug Sprache“. Sprachpolitik, Sprachfähigkeit, Sprache und Macht. 3. Symposion der deutschen Akademien der Wissenschaften. Hildesheim u.a.: Olms, 165-197.

Gülich, E./Schöndienst, M. (1999): „Das ist unheimlich schwer zu beschreiben”. Formulierungsmuster in Krankheitsbeschreibungen anfallskranker Patienten: differentialdiagnostische und therapeutische Aspekte. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung 1/1999, 199-227.

Gülich, E./Schöndienst, M. (2000): Ansätze zu einer linguistischen Differentialtypologie epileptischer und anderer anfallsartiger Störungen. Methodologie und Anwendungsperspektiven. Speech at the conference “Qualitative linguistische Verfahren und klinische Forschung”, Center for Interdisciplinary Research of the University of Bielefeld, 16.-18.11. 2000.

Gülich, Elisabeth; Schöndienst, Martin; Surmann, Volker (2002): Editorial: Wie Anfälle zur Sprache kommen. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung, 4, S. 235-239.

Gülich, Elisabeth, & Furchner, Ingrid. (2002). Die Beschreibung von Unbeschreibbarem. Eine konversationsanalytische Annäherung an Gespräche mit Anfallskranken. In Inken Keim & Wilfried Schütte (Eds.), Soziale Welten und kommunikative Stile. Festschrift für Werner Kallmeyer zum 60. Geburtstag (pp. 161-186). Tübingen: Narr.

Gülich, Elisabeth, Schöndienst, Martin, & Surmann, Volker. (2003). Editorial. Psychotherapie und Sozialwissenschaft.Zeitschrift für Qualitative Forschung.Themenheft: Der erzählte Schmerz, 5(3), 153-155.

Gülich, E./Schöndienst, M./Surmann, V. (2003): Schmerzen erzählen Geschichten – Geschichten erzählen Schmerzen. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung 4/2003, 220-249.

Gülich, Elisabeth (2003): Conversational Techniques Used in Transferring Knowledge between Medical Experts and Non-experts. In: Discourse Studies, 5, 2, S. 235-263.

Gülich, E., Schöndienst, M., Surman, V. (Hrsg.) (2003). Themenheft Schmerzerzählungen. Psychotherapie und Sozialwissenschaft, Heft 04. Göttingen: Vandenhoeck & Ruprecht.

Gülich, E., Schöndienst,M., Surmann,V. (Hg.) (2003): Psychotherapie und Sozialwissenschaft, Zeitschrift für Qualitative Forschung: Themenheft: Der erzählte Schmerz. Göttingen: Vandenhoek & Ruprecht. 3

Gülich, Elisabeth, & Schöndienst, Martin. (2004). Kommunikative Darstellung und klinische Repräsentation von Angst - Exemplarische Untersuchungen zur Bedeutung von Affekten bei Patienten mit Anfallskrankheiten und/oder Angsterkrankungen. In Elisabeth Gülich, Martin Schöndienst & Z. I. F. Kooperationsgruppe (Eds.), (pp. 6). Bielefeld: Universität Bielefeld.

Gülich, E. (2005). Krankheitserzählungen. In: Neises, M. / Ditz, S. / Spranz-Fogasy, T. (Hrsg.) (2005). Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 73-89.

Gülich, Elisabeth (2005): Unbeschreibbarkeit: Rhetorischer Topos - Gattungsmerkmal - Formulierungsressource. In: Gesprächsforschung - Online Zeitschrift zur verbalen Interaktion 6, S. 222-244.

Gülich, Elisabeth, & Couper-Kuhlen, Elizabeth. (2007). Zur Entwicklung einer Differenzierung von Angstformen im Interaktionsverlauf: Verfahren der szenischen Darstellung. In Reinhold Schmitt (Ed.), Koordination. Analysen zur multimodalen Interaktion (pp. 293-338). Tübingen: Narr.

Gülich, Elisabeth. (2007). "Volle Palette in Flammen". Zur Orientierung an vorgeformten Strukturen beim Reden über Angst. Psychotherapie & Sozialwissenschaft.Zeitschrift für qualitative Forschung und klinische Praxis, 9(1), 59-87.

Gulich, Elisabeth. (2010). Communicating Emotion in Doctor-Patient Interaction: A Multidimensional Single-Case Analysis. Prosody in Interaction(xxi, 406 pp.), 269-294.

Gülich, Elisabeth (2012) ‘Conversation Analysis as a new approach to the differential diagnosis of epileptic and non-epileptic seizure disorders’. In Maria Egbert, Arnulf

Deppermann, eds. (2012) Hearing aids communication: Integrating social interaction, audiology and user centered design to improve communication with hearing loss and hearing technologies. Mannheim: Verlag für Gesprächsforschung: 146-58

Gunnarsson, Britt-Louise/Linell, Per/Nordberg, Bengt (eds.) (1997): The construction of professional discourse. Harlow: Longman.

Günthner, Susanne (2006): Rhetorische Verfahren bei der Vermittlung von Panikattacken. Zur Kommunikation von Angst in informellen Gesprächskontexten. In: Gesprächsforschung-Online-Zeitschrift zur verbalen Interaktion 7, 124-151.

Guth, U. (1985). Visitengespräche - Beziehungsbildung im psychosomatischen Visitengespräch: Zusammenhang zwischen Globalurteil und Gesprächsmerkmalen. Abschlußbericht 5, Teilprojekt B5/SFB. Ulm: Universität Ulm.

Guth, U. (1985): Beziehungsbildung im psychosomatischen Visitengespräch. Abschlußbericht 5, Teilprojekt B5/SFB 129. Ulm: Universität Ulm.

Gutwinski-Jeggle, Jutta (1987): Das Arzt-Patienten-Verhältnis im Spiegel der Sprache. Sprachwissenschaftliche Studien an Texten aus einer Balint-Gruppe. Berlin: Springer. (PSZ-Drucke. Schriftenreihe des Psychosozialen Zentrums Universität Ulm)

Gutwinski-Jeggle, Jutta (2002): Bions Konzept des Container/Contained. Körper und Sprache als Gefäße für Unsagbares. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung, 4, S. 318-332.

Guyatt, Gordon H.; Oxman, Andrew D.; Kunz, Regina; Falck-Ytter, Yngve; Vist, Gunn E.; Liberati, Alessandro; Schunemann, Holger J.; for the GRADE Working Group (2008): Going from evidence to recommendations. In: British Medical Journal, 336, 7652, S. 1049-1051.

Gwyn, Richard (2002): Communicating health and illness. London: Sage.

Haakana, Markku (1999): Laughing matters. A conversation analytical study of laughter in doctor-patient interaction. Helsinki: Department of Finnish Language, University of Helsinki.

Haakana, Markku Olavi. (2000). Laughing Matters: A Conversation Analytical Study of Laughter in Doctor-Patient Interaction (Vol. 61, pp. 912-912): Helsingin Yliopisto.

Haakana, Markku (2001): Laughter as a patient's resource: Dealing with delicate aspects of medical interaction. In: Text, 21, 1/2, Special Issue: Lay Diagnosis, S. 187-219.

Haakana, Markku (2002): Laughter in medical interaction: From quantification to analysis, and back. In: Journal of sociolinguistics, 6. S.207-235.

Habbel, Sabine (1996): Praktisches Übungsbuch zur Kommunikation im Krankenhaus. (4. Auflage) : Kunz / Schlütersche Verlag. (Sprache und Schrifttum)

Habermann, P.G. (1982): Zur Wirkung schriftlicher Aufklärung vor operativen Eingriffen in der Frauenheilkunde. In: Geburtshilfe u. Frauenheilkunde 42 (1982), 558-560. Habil.Schrift, Albert-Ludwigs-Universität Freiburg, Freiburg.

Hack TF, Degner LF, Parker PA and the SCRN Communication Team (2005) The communication goals and needs of cancer patients: a review. Psychooncology 14(10):831–845.

Hadjistavropoulos, H. D./Dobson, J./Boisvert, J. A. (2001): Information provision, patient involvement, and emotional support: prospective areas for improving anesthetic care. In: can J Anesth, 2001. 48: 864-870.

Hadjistravropoulos, Thomas; Craig, K.-D. (2002): A theoretical framework for understanding self-report and observational measures of pain: a communications model. In: Behaviour Research and Therapy, 40, 5, S. 551-570.

Hadlow, J.; Pitts, M. (1991): The understanding of common terms by doctors, nurses and patients. In: Social Science & Medicine, 32, S. 193-196.

Haes H de, Bensing J (2009): Endpoints in medical communication research, proposing a frame-work of functions and outcomes. Patient Education Couns 74:287–294.

Haferlach, T. (1994): Das Arzt-Patient-Gespräch: Ärztliches Sprechen in Anamnese, Visite, und Patientenaufklärung. München, Bern, Wien, New York.

Hagen, Horst; Hagen, Wally; Hummert, Rainer (1990): Eine Frage noch, Herr Doktor! Die unausgesprochenen Probleme der Patienten. München.

Hager, Manuela. (1987). Information und Interaktion zwischen Arzt und Patient im stationären Bereich. Salzburg: Univ.Salzburg.

Haggerty, R. J.; Roghmann, K. J. (1972): Noncompliance and self medication: two neglected aspects of pediatric pharmacology. In: Pediatric Clinics of North America, 19, S. 101-115.

Hagerty, R. G.; Butow, P. N.; Ellis, P. M.; Dimitry, S.; Tattersall, M. H. N. (2005): Communicating prognosis in cancer care: a systematic review of the literature. In: Annals of Oncology, 16, 7, S. 1005-1053.

Hagstrom, F., & White, M. (2006). Talk and task mastery: the importance of socially shared talk during computer-based problem solving. Clinical linguistics & phonetics, 20(7-8), 591-598.

Hahn, Steven R. (2001): Physical Symptoms and Physician-Experienced Difficulty in the Physician-Patient Relationship. In: Annals of Internal Medicine, 134, 9_Part_2, S. 897-904.

Haidet, Paul; Paterniti, Debora A. (2003): "Building" a History Rather Than "Taking" One: A Perspective on Information Sharing During the Medical Interview. In: Archives of Internal Medicine, 163, 10, S. 1134-1140.

Haidet, Paul; Kroll, Tony L.; Sharf, Barbara F. (2006): The complexity of patient participation: Lessons learned from patients' illness narratives. In: Patient Education and Counseling, 62, 3, S. 323-329.

Haidet, Paul (2007): Jazz and the 'Art' of Medicine: Improvisation in the Medical Encounter. In: Annals of Family Medicine, 5, 2, S. 164-169.

Haisch, Jochen (2002): Der mündige Patient und sein Arzt. Wie der Arzt die Eigenverantwortung des Patienten fördern kann. Heidelberg, Kröning: Asanger.

Hak, Tony (1994): The interactional form of professional dominance. In: Sociology of Health & Illness, 16, 4, S. 469-488.

Hak, Tony, & de Boer, Fijgje. (1996). Formulations in first encounters. Journal of Pragmatics, 25(1), 83-99.

Hak, Tony. (1998). "There Are Clear Delusions." The Production of a Factual Account. Human Studies, 21(4), 419-436.

Hak, Tony (2001): Patients and carers. In: Dowrick, Christopher: Medicine in society. Behavioural sciences for medical students. London: Arnold. S. 73-99.

Halkowski, Timothy (2006): Realizing the illness: patients' narratives of symptom discovery. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 86-114.

Halkowski, T. (2013): Occasional drinking: Some uses of non-standard temporal metric in primary care assessment of alcohol use. In: Beach, W. (Hrsg.): Handbook of patient-provider interactions: Raising and responding to concerns about life, illness and disease. Cresskill.

Hall, David R. (2006): Medical Leaflets, Empowerment and Disempowerment. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 271-288.

Hall, Judith A.; Roter, Debra L.; Rand, C. S. (1981): Communication of affect between patient and physician. In: Journal of Health and Social Behavior, 22, S. 18-30.
Hall, Judith A.; Roter, Debra L.; Katz, N. R. (1987): Task versus socioemotional behaviours in physicians. In: Medical Care, 25, S. 399-412.
Hall, Judith A.; Roter, Debra L.; Katz, N. R. (1988): Meta-analysis of correlates of provider behavior in medical encounters. In: Med Care, 26, 7, S. 657-675.
Hall, Judith A.; Dornan, Michael C. (1988): Meta-Analysis of Satisfaction with Medical Care: Description of Research Domain and Analysis of Overall Satisfaction Levels. In: Social Sciences and Medicine, 27, 6, S. 637-644.
Hall, Judith A.; Epstein, Arnold M.; Deciantis, Mary L.; McNeill, Barbara J. (1993): Physicians' liking for their patients: More evidence for the role of affect in medical care. In: Health Psychology, 12, S. 140-146.
Hall, Judith A.; Milburn, Michael A.; Epstein, Arnold M. (1993): A Causal Model of Health
Hall, Judith A.; Irish, J. T.; Roter, Debra L. (1994): Gender in medical encounters: An analysis of physician and patient communication in a primary care setting. In: Health Psychology, 13, S. 384-392.
Hall, Judith A.; Irish, J. T.; Roter, Debra L. (1994): Satisfaction, gender, and communication in medical visits. In: Med Care, S. 1216-1231.
Hall, Judith A.; Harrigan, J. A.; Rosenthal, R. (1995): Non-verbal behaviour in clinician-patient interaction. In: Appl Prev Psychol, 4, S. 21-35.
Hall, J. A., Milburn, M. A., Roter, D. L., & Daltroy, L. H. (1998). Why are sicker patients less satisfied with their medical care? Tests of two explanatory models. Health psychology : official journal of the Division of Health Psychology, American Psychological Association, 17(1), 70-75.
Hall, Judith A.; Doran, Michael C. (1998): What Patients like about their medical care and how often they are asked: a meta-analysis of the satisfaction literature. In: Social Science & Medicine, 27, 9, S. 935-939.
Hall, J. A., Stein, T. S., Roter, D. L., & Rieser, N. (1999). Inaccuracies in physicians' perceptions of their patients. Medical Care, 37(11), 1164-1168.
Hall, Judith A.; Visser, Adriaan (2000): Health communication in the century of the patient. In: Patient Education and Counseling, 41, 2, S. 115-116.
Hall, Judith A.; Roter, Debra L. (2002): Do patients talk differently to male and female physicians? A meta-analytic review. In: Patient Education and Counseling, 48, 3, S. 217-224.
Hall, Judith A.; Horgan, Terrence G.; Stein, Terry S.; Roter, Debra L. (2002): Liking in the physician-patient relationship. In: Patient Education and Counseling, 48, 1, S. 69-77.
Hall, Judith A. (2007): The Concerns of Doctors and Patients. In: Hilton, Bruce; et al.: Ethical Issues in Human Genetics. Genetic Counseling and the Use of Genetic Knowledge. New York, London: Plenum Press. S. 23-32.
Hallam, R. S., & O'Connor, K. P. (2002). A dialogical approach to obsessions. Psychology and psychotherapy, 75(Pt 3), 333-348.
Halliday, Michael A. K. (1998): On the grammar of pain. In Functions of Language 5, 1, S. 1-32.
Halonen, Mia (2006): Life stories used as evidence for the diagnosis of addiction in group therapy. In: Discourse and Society, 17. S.283-298.
Halonen, Mia (2008): Person reference as a device for constructing experiences as typical in group therapy. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S.139-151.
Halpern, Jodi (2007): Empathy and Patient-Physician Conflicts. In: JGIM, S. 696-700.

Hamann, J., Leucht, S., and Kissling, W. (2003) Shared decision making in psychiatry. Acta Psychiatrica Scandinavica 107: 403-409.
Hamann, J., Cohen, R., Leucht, S., et al (2005) Do patients with schizophrenia wish to be involved in decisions about their medical treatment? American Journal of Psychiatry 162: 2382-2384.
Hamann, J., Langer, B., Winkler, V., Busch, R., Cohen, R., Leucht, S., & Kissling, W. (2006). Shared decision making and long term outcome in schizophrenia treatment. The Journal of Clincal Psychiatry, 68, 265-273.
Hamann, Johannes; Cohen, Rudolf; Leucht, Stefan; Busch, Raymonde; Kissling, Werner (2007): Shared Decision Making and Long-Term Outcome in Schizophrenia Treatment. In: J Clin Psychiatry, 68, 7, S. 992-997.
Hamann, Johannes, Mendel, Rosmarie, Cohen, Rudolf, et al (2009) Psychiatrists' use of shared decision making in the treatment of schizophrenia: patient characteristics and decision topics. Psychiatric Services 60(8): 1107-1112.
Hamilton, Heidi E. (2001): Patient's voices in the medical world: An exploration of accounts of noncompliance. In: Georgetown University Round Table on Languages and Linguistics 2001. Georgetown University Press, Digital Georgetown, The Department of Languages and Linguistics. S. 147-165.
Hamilton, Heidi E. (2004): Symptoms and signs in particular: The influence of the medical concern on the shape of physician-patient talk. In: Communication & Medicine, 1(1), de Gruyter. S. 59-70.
Hamilton, Heidi E./Bartell, Ashley M. (2011): Peering inside the black box: Lay and
Hammick M, Haig A (2007): The Best Evidence Medical Education Collaboration: processes, products and principles. Clin Teach 4:42–45.
Hampel, K.E. (1980): Aufklärung des Patienten aus der Sicht des Arztes. In: W. Heim (Hrsg.) Haftpflichtfragen im ärztlichen Alltag, 53, Köln: Deutscher Ärzteverlag, S...
Hampton, J. R.; Harrison, R. J.; Mitchell, J. R.; Prichard, J. S.; Seymour, C. (1975): Relative contributions of history-taking, physical examination, and laboratory investigation to diagnosis and management of medical outpatients. In: British Medical Journal, S. 486-489.
Hancock, A. M., & Hancock, C. R. (2010). Don't all veins look alike? Comprehensively attending to diversity within the vascular surgical specialty. Journal of vascular surgery : official publication, the Society for Vascular Surgery [and] International Society for Cardiovascular Surgery, North American Chapter, 51(4 Suppl), 42S-46S.
Handbook of communication in organisations and professions. Berlin/Boston: De Gruyter Mouton, S. 173-192.
Handbuch Qualitative Forschung in der Psychologie. Wiesbaden: VS-Verlag für Sozialwissenschaften.
Hanke, Michael (2001): Kommunikation und Erzählung. Zur narrativen Vergemeinschaftungspraxis am Beispiel konversationellen Traumerzählens. Würzburg: Königshausen & Neumann.
Hannich, H. J., Gralow, I., & Magh, C. (1991). Conversation during regional anesthesia. Regional-Anaesthesie, 14(2), 25-31.
Hansen, Ernil/Bejenke, Christel (2010): Negative und positive Suggestionen in der Anästhesie: Verbesserte Kommunikation mit ängstlichen Patienten bei Operationen. Springer.
Haravuori, Henna, Suomalainen, Laura, Berg, Noora, Kiviruusu, Olli, & Marttunen, Mauri. (2011). Effects of media exposure on adolescents traumatized in a school shooting. Journal of Traumatic Stress, 24(1), 70-77.
Hare-Mustin, R. T. (1994). Discourses in the mirrored room: a postmodern analysis of

therapy. Family Process, 33(1), 19-35.
Hargie, Owen D. W., Morrow, Norman C., & Woodman, Catherine. (2000). Pharmacists' evaluation of key communication skills in practice. Patient Education and Counseling, 39(1), 61-70.
Hargie O, Boohan M, McCoy M, Murphy P (2010): Current trends in Communication Skills Training in UK schools of medicine. Med Teach 32:385–391.
Harkness, Jo. (2005). What is Patient-Centred Healthcare? A Review of Definitions and Principles. In Iapo (Ed.), (pp. 38). London: IAPO.
Harlem, O. K. (1977): Communication in Medicine. A Challenge to the profession. Basel.
Harms, Christoph/ Young, J.R./Amsler, F./Zettler, C./Scheidegger, D./Kindler, C.H. (2004): Improving anaesthetists' communication skills. Anaesthesia, 2004. 59: 166-172.
Harms, Christoph/ Nübling, Matthias/ Langewitz, Wolf/ Kindler, Christoph H. (2007): Patient satisfaction with continued versus divided anesthetic care. In: Journal of Clinical Anesthesia, 19. S. 9-14.
Harms, Christoph/ Kindler, Christoph H. (2009): Das präoperative anästhesiologische Patientengespräch. In: Therapeutische Umschau, Bern: Huber. S. 503-508.
Harms, Fred; Olauson, Anders; Raynor, Theo; Watts, Geoff (2006): Risk/Benefit Communication. In: eurohealth, 12, 1, S. 16-16.
Harmsen, Hans; Meeuwesen, Ludwien; van Wieringen, Joke; Bernsen, Roos; Brunijnzeels, Marc (2003): When cultures meet in general practice: intercultural differences between GPs and parents of child patients. In: Patient Education and Counseling, 51, S. 99-106.
Harmsen, H., Bernsen, R., Meeuwesen, L., Thomas, S., Dorrenboom, G., Pinto, D., & Bruijnzeels, M. (2005). The effect of educational intervention on intercultural communication: results of a randomised controlled trial. Br J Gen Pract. 2005 May;55(514):343-50.
Harmsen, J. A., Bernsen, R. M., Meeuwesen, L., Pinto, D., & Bruijnzeels, M. A. (2005). Assessment of mutual understanding of physician patient encounters: development and validation of a Mutual Understanding Scale (MUS) in a multicultural general practice setting. Patient Educ Couns. 2005 Nov;59(2):171-81.
Harmsen, J. A., Bernsen, R. M., Meeuwesen, L., Pinto, D., & Bruijnzeels, M. A. (2006). Cultural dissimilarities in general practice: development and validation of a patient's cultural background scale. Springer.
Harmsen, J. A., Bernsen, R. M., Bruijnzeels, M. A., & Meeuwesen, L. (2008). Patients' evaluation of quality of care in general practice: what are the cultural and linguistic barriers? Patient Education and Counseling, 72(1), 155-162.
Harper, David J., O'Connor, Julia, Self, Philip, & Stevens, Peter. (2008). Learning to Use Discourse Analysis on a Professional Psychology Training Programme: Accounts of Supervisees and a Supervisor. Qualitative Research in Psychology, 5(3), 192-213.
Harrington, Jane; Noble, Lorraine M.; Newman, Stanton P. (2004): Improving patients' communication with doctors: a systematic review of intervention studies. In: Patient Education and Counseling, 52, 1, S. 7-16.
Harrington, Sarah E.; Smith, Thomas J. (2008): The Role of Chemotherapy at the End of Life: "When Is Enough, Enough?". In: Journal of the American Medical Association, 299, 22, S. 2667-2678.
Harris, C. B., Barnier, A. J., Sutton, J., & Keil, P. G. (2010). How did you feel when "The Crocodile Hunter" died? Voicing and silencing in conversation influences memory for an autobiographical event. Memory, 18(2), 185-197.
Harris, Susan R.; Olivotto, Ivo A. (2009): Communication during breast cancer treatment. In: British Medical Journal, 339, oct23_1, S. b4166.

Harrison, Robert; MacFarlane, Anne; Murray, Elizabeth; Wallace, Paul (2006): Patients' perceptions of joint teleconsultations: a qualitative evaluation. In: Health Expectations, 9, 1, S. 81-90.

Hart, Angie; Henwood, Flis; Wyatt, Sally (2004): The Role of the Internet in Patient-Practitioner Relationships: Findings from a Qualitative Research Study. In: Journal of Medical Internet Research, -14.

Hart, Chantelle N.; Drotar, Dennis; Gori, Abdulla; Lewin, Linda (2006): Enhancing parent-provider communication in ambulatory pediatric practice. In: Patient Education and Counseling, 63, 1-2, S. 38-46.

Hart D (2011) Patientenrechte – Belastung der Arzt-Patient- Beziehung? Ein Plädoyer für gute Organisation und Gesetzesregelung. In: Hoefert H-W, Klotter C (Hrsg) Wandel der Patientenrolle. Neue Interaktionsformen im Gesundheitswesen. Hogrefe, Göttingen, S 117–131

Hart, Julian T. (1981): A new kind of doctor. In: Journal of the Royal Society of Medicine, 74, S. 871-883.

Hart, Julian T. (1992): Two paths for medical practice. In: The Lancet, 340, S. 772-775.

Hart, Julian Tudor. (1994). Feasible Socialism: The National Health Service Past, Present and Future: Socialist Health Association.

Hart, Julian T. (1995): Innovative consultation time as a common European currency. In: European Journal of General Practice, 1, S. 34-37.

Hart, Julian T. (1998): Expectations of health care: Promoted, managed or shared? In: Health Expectations, 1, 1, S. 3-13.

Hart, Julian T. (2006): The political economy of health care. A clinical perspective. Bristol: The Policy Press.

Hartelius, L., Jonsson, M., Rickeberg, A., & Laakso, K. (2010). Communication and Huntington's disease: qualitative interviews and focus groups with persons with Huntington's disease, family members, and carers. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 45(3), 381-393.

Härter, Martin; Loh, Andreas; Spies, Claudia (2005): Gemeinsam entscheiden - erfolgreich behandeln. Neue Wege für Ärzte und Patienten im Gesundheitswesen. Köln: Deutscher Ärzte-Verlag.

Härter, Martin; Loh, Andreas (2006): Partizipative Entscheidungsfindung - von der Pionierzeit zur kontinuierlichen Arbeit am Transfer in Lehre und Versorgung. In: Zeitschrift für Medizinische Psychologie, 2, S. 49-50.

Härter, Martin; Loh, Andreas (2007): Shared decision-making in diverse healthcare systems - translating research and health policy into practice. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 203-204.

Harter, Susan, Low, Sabina M., & Whitesell, Nancy R. (2003). What Have We Learned from Columbine: The Impact of the Self-System on Suicidal and Violent Ideation among Adolescents. Journal of School Violence, 2(3), 3-26.

Hartmann, F. (1985): Die Anamnese. In: Bock, H. E./ Gerok, W./ Hartmann, F. (eds.): Klinik der Gegenwart. Handbuch der praktischen Medizin. Bd. 10. München, 691-718.

Hartmann, F. (1986): Betreuung statt Behandlung chronisch Kranker. In: Medizinische Klinik 5, 187-191.

Hartmann, Fritz. (1987). Der erste Satz des Kranken im Gespräch mit dem Arzt. Therapiewoche, 28, 8056-8062.

Hartmann, Fritz (1991). Teil und Ganzes. Zur Anthropologie des Schmerzes. In Eich, Wolfgang (Hg.). Psychosomatische Rheumatologie. Berlin; Heidelberg; New York: Springer.

Hartmann, Fritz (1998): Die Sprachen der Schmerzen. In Der Schmerz 12, 5, S. 317-322.
Hartmann, M. (1982). Conversation guidance and conversation analysis illustrated with a case example - alcoholic patient. Krankenpflege, 36(11), 362-364.
Hartog, Jennifer (1990): Das Schweigen der Experten und das Schweigen der Laien. In: OBST, 42, S. 124-136.
Hartog, J. (1992): Kommunikationsprobleme in der genetischen Beratung und ihre Folgen für eine sinnvolle Kommunikationsberatung. In: R. Fiehler, W. Sucharowski (Hrsg.) 1992, 87-101.
Hartog, Jennifer (1992): Paare in der genetischen Beratung. In: Günthner, Susanne; Kotthoff, Helga: Die Geschlechter im Gespräch. S. 177-200.
Hartog, J. (1993): Laienvorstellungen im genetischen Beratungsgespräch. In: Löning, P., Rehbein, J. (Hrsg.) 1993: Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. Berlin, New York. 115-133.
Hartog, Jennifer (1994): Die Methode des Zentralen Beziehungs-Konflikt-Themas (ZBKT): eine linguistische Kritik. In: Redder, Angelika; Wiese, Ingrid: Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag. S. 306-326.
Hartog, J. (1996). Das genetische Beratungsgespräch. Institutionalisierte Kommunikation zwischen Experten und Nicht-Experten. Tübingen, Narr.
Hartog, Jennifer (1998): Die sprachwissenschaftliche Untersuchung von Beratungsdialogen. In: Kettner, M.: Beratung als Zwang. Frankfurt: Campus. S. 253-275.
Hartswood, Mark/ Procter, Rob/ Rouncefield, Mark/ Slack, Roger (2003): Making a Case in Medical Work: Implications for the Electronic Medical Record. In: Computer Supported Cooperative Work (CSCW): The Journal of Collaborative Computing, 12. S.241-266.
Hartung, Martin (2003): Teure Fehleinschätzung. In: management & training, 1/2003, S. 28-31.
Hasenbring, M./ Ahrens, S. (1986): Zur Arzt-Patienten-Beziehung in der ambulanten Versorgung. In: Psychotherapie, Psychosomatik, medizinische Psychologie 36, 274-283.
Hasenbring, M. (1989): „Laienhafte Ursachenvorstellungen und Erwartungen zur Beeinflussbarkeit einer Krebserkrankung – erste Ergebnisse einer Studie an Krebspatienten“, in: Bischoff/Zenz, 24-27.
Hasenbring, M. (1990): „Zum Stellenwert subjektiver Theorien im Copingkonzept“, in: Muthny, R.A. (Hg.) Krankheitsverarbeitung. Hintergrundtheorien, klinische Erfassung und empirische Ergebnisse, Berlin u.a.: Springer Verlag, 78–87.
Hasenbring, Monika (1999). Prozesse der Chronifizierung von Schmerzen. In Basler, Heinz-Dieter/Franz, Carmen et al. (Hg.). Psychologische Schmerztherapie. Grundlagen, Diagnostik, Krankheitsbilder, Behandlung. Berlin: Springer. S. 161-176.
Haskard, K.B., M.R. DiMatteo och John Heritage, 2009: Affective and instrumental communication in primary care interactions: Predicting the satisfaction of nursing staff and patients. Health Communication 24 (1) S. 21-32.
Haskard Zolnierek K, DiMatteo M: Physician communication and patient adherence to treatment: a meta-analysis. Medical Care 2009, 47(8):826-834.
Hass, Janis (2008): Learning to heal from the heart. In: Canadian Medical Association Journal, 178, 3, S. 329-330.
Hassan, Imren/ McCabe, Rosemarie/ Priebe, Stefan (2007): Professional-patient communication in the treatment of mental illness: A review. In: Communication and Medicine,2. S.141-152.

Hatcher, Simon; Arroll, Bruce (2008): Assessment and management of medically unexplained symptoms. In: British Medical Journal, 336, 7653, S. 1124-1128.

Hauptverband der Österr Sozialversicherungsträger (Hg.) (2007): ProKom. Problemorientierte Kommunikation. Projektdefinition und Projektstrukturplan.

Hausendorf, Heiko (1988): Reproduktion von Seelsorgebedürftigkeit vs. Sinnstiftung - Konkurrierende Formen der Definition von Klinikseelsorge am Beispiel eines Gesprächs zwischen Seelsorger und sterbenskrankem Patient. In: Bliesener, Thomas; Hausendorf, Heiko; Scheytt, Christoph: Klinische Seelsorgegespräche. S. 158-213.

Hausendorf, Heiko; Nordmeyer, Jutta; Quasthoff, Uta M. (1991): Der Faktitiapatient als aktiv Erduldender und passiv Mächtiger: Eine linguistische Analyse der Selbstdarstellung einer Patientin in therapeutischer Interaktion. In: Psychotherapie, Psychosomatik und Medizinische Psychologie, 41, S. 61-67.

Hausendorf, Heiko / Nordmeyer, Jutta / Quasthoff, Uta M. (1993) Zur Beziehungsstruktur zwischen Artefaktpatient und Arzt. In: Löning, Petra / Rehbein, Jochen (Hg.): Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses, S.135-148.

Hausendorf, H. (2001): Gesprächsanalyse im deutschsprachigen Raum. In: K. Brinker, G. Antos, W. Heinemann, S. F. Sager (Hrsg.) Text- und Gesprächslinguistik. Ein internationales Handbuch zeitgenössischer Forschung. Berlin/New York: de Gruyter, 971-979.

Hausendorf, Heiko (2007): Gespräch als Prozess. Linguistische Aspekte der Zeitlichkeit verbaler Interaktion. Tübingen: Narr Verlag. (Studien zur deutschen Sprache, Band 37)

Have, Paul ten (1980) 'Openingssequenties'. In: A. Foolen, e.a. red., Conversatieanalyse. Groningen: Xenos: 63-84

Have, Paul ten (1989): The consultation as a genre. In: B. Torode (Ed.): Text and Talk as Social Practice. Dordrecht/Providence, R.I.: Foris Publications, S.115-135.

Have, Paul ten (1990): Und der Arzt schweigt. Sprechstunden-Episoden, in denen Ärzte auf Patienteninformationen sprachlich nicht reagieren. In: Ehlich,K., Koerfer,A., Redder,A., Weingarten,R. (Hg.): Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 103-121.

Have, Paul ten (1991). Talk and Institution. A Reconsideration of the "Asymmetry" of Doctor-Patient Interaction. In Boden, D./Zimmerman, D. (Hg.). Talk and Social Structure. Studies in Ethnomethodology and Conversation Analysis. Cambridge: Polity Press. S. 138-163.

Have, Paul ten (1991): The doctor is silent: observations on episodes without vocal receipt during medical consultations. In: Bernard Conein, M. de Fornel, L Quéré (Eds.): Les formes de la conversation, Vol.2. Issy les Moulineaux : CNET, S.55-76.

Have, Paul ten (1993). Fragen von Ärzten. Erste Bemerkungen. In Löning, Petra/Rehbein, Jochen (Hg.). Arzt-Patienten Kommunikation. Berlin: de Gruyter. S. 373-383.

Have, Paul ten (1995): Disposal negotiations in general practice consultations. In: A. Firth (Ed.): The discourse of negotiation: studies of language in the workplace. Oxford: Pergamon, S.319-34.

Have, Paul ten (1995): Formatting the consultation: communication formats and constituted identities. In: E. Huls, J. KlatterFolmer (Eds.): Artikelen van de Tweede Sociolinguïstische Conferentie. Delft: Eburon, S.245-268.

Have, Paul ten (1995): Medical ethnomethodology: An Overview. In: Human Studies,18. S.245-261.

Have, Paul ten (1996). Current trends in Qualitative Medical Sociology: Some recent studies from the Netherlands. Lectures at the P.J. Safárik University Kosice, Philosophical Faculty Presov and Medical Faculty Kosice, Slovakia, 15, 16 & 17 April 1996.

Have, Paul ten (1997): A doctor's body work: an exploratory exercise. In: A. Marcarino (Ed.): Analisi della conversatione e prospettive di recerca in etnometodologia. Urbino: Editioni Quattro Venti, S.207-218.

Have, Paul ten (2001): Lay diagnosis in interaction. In TEXT 21, 1/2, S. 251-260.

Have, Paul ten (2002). Sequential structures and categorical implications in doctor-patient interaction: ethnomethodology and history. 12.08.2002, <http://www2.fmg.uva.nl /emca/seqstruct.htm> (überarbeitetes Referatsmanuskript).

Have, Paul ten (2006): On the interactive constitution of medical encounters. In: Revue Française de Linguistique Appliquée, 11(2), S. 85-98.

Hayano, Kaoru. 2011. Claiming epistemic primacy: yo-marked assessments in Japanese. In Enfield, N. J. and Stivers, Tanya (eds) 2007. Person reference in interaction. Cambridge: Cambridge University Press, pp. 58-81.

Haynes, R. B.; Taylor, D. W.; Sackett, David L. (1979): Compliance in Health Care. Baltimore, MD: John Hopkins University Press.

Haynes, R.B./Taylor, D.W./Sackett, D.L. (1982): Compliance Handbuch (1982), München/ Wien: R. Oldenburg.

Haynes, R. B.; McKibbon, K. A.; Kanani, R. (1996): Systematic review of randomised trials of interventions to assist patients to follow prescriptions for medications. In: The Lancet, 348, S. 383-386.

Haynes, R. B.; Devereaux, P. J.; Guyatt, Gordon H. (2002): Physicians' and patients' choices in evidence based practice. In: British Medical Journal, 324, S. 1350.

Haynes, R. B.; McDonald, H.; Montague, P. (2004): Interventions for helping patients to follow prescriptions for medications (Cochrane Review). In: The Cochrane Library, 3.

Haynes, R. B.; Yao, Xin; Degani, A.; Kripalani, Sunil; Garg, Amit X.; McDonald, Heather P. (2005): Interventions to enhance medication adherence. In: Cochrane Database of Systematic Reviews.

Hays, R. D.; Davies, A. R.; Ware, J. E. MOS Memorandum Rand Corporation (Hg.)(1987): Scoring the medical outcomes study patient satisfaction questionnaire: PSQ-III. Santa Monica .

Hayslip, B., Jr. (1981). Verbosity and projective test performance in the aged. Journal of clinical psychology, 37(3), 662-666.

Haywood, Kirstie; Marshall, Susan; Fitzpatrick, Ray (2006): Patient participation in the consultation process: A structured review of intervention strategies. In: Patient Education and Counseling, 63, 1-2, S. 12-23.

Headache Study Group, University of Western Ontario (1986): Predictors of outcome in headache patients presenting to family physicians. A one year prospective study. In Headache 26, 6, S. 285-294.

Health Canada (2001): Talking Tools II. Putting Communication Skills to Work. Resource Booklet. Ottawa: Minister of Public Works and Government Services Canada.

Health Diplomats (2005): The Informed Patient. The Doctor Knows Best, Does He? Gastein.

Heap, James L. (1982) 'Practical reasoning in depression: a practice', Human Studies 5/4: 345-356

Heath, Christian. (1981). The opening sequence in doctor-patient interaction. In Paul Atkinson & Christian Heath (Eds.), Medical Work: Realities and Routines (pp. 71-90). Aldershot: Gower.

Heath, Christian (1982): Preserving the consultation: Medical record cards and professional conduct. In: Journal of the Sociology of Health and Illness, 4. S.56-74.

Heath, Christian (1984) 'Talk and recipiency: sequential organization in speech and body movement'. In: Atkinson, J. Maxwell, John Heritage, eds. Structures of Social Action: Studies in Conversation Analysis. Cambridge: Cambridge University Press: 247-65

Heath, Christian (1985): The consultations' end – the coordination of speech and body movement. In: International Journal Of The Sociology Of Language, 51. S.27-42.

Heath, Christian (1986): Body movement and speech in medical interaction. (Studies in emotion and social interaction), Cambridge: Cambridge Univ. Pr.

Heath, Christian (1988) 'Embarrassment and interactional organization'. In: Paul Drew, Anthony Wootton, eds., Erving Goffman: exploring the interaction order. Cambridge: Polity Press: 136-60

Heath, Christian (1989): Institutional form and interactional detail: the delivery of diagnosis in a medical consultation. In: Language et travail. S.280-289.

Heath, Christian (1989): Pain Talk. The Expression of Suffering in the Medical Consultation. In Social Psychology Quarterly 52, 2, S. 113-125.

Heath, Christian (1991): The expression of pain and suffering in the medical consultation: aspects of an interactional organization. In: Bernard Conein, M. de Fornel, L. Quéré (Eds.): Les formes de la conversation, Vol.2. Issy les Moulineaux: CNET, S.93-117.

Heath, Christian (1992): Diagnosis and assessment in the medical consultation. In: Drew, Paul; Heritage, John C.: Talk at Work: Interaction in Institutional Settings. Cambridge: Cambridge University Press. S. 235-267.

Heath, Christian. (1992). Gesture's Discret Tasks: Multiple Relevancies in Visual Conduct and in the Contextualisation of Language. In Peter Auer & Aldo di Luzio (Eds.), The Contextualization of Language (pp. 101-127).

Heath, Christian (1992): The delivery and reception of diagnosis in the general-practice consultation. In: Paul Drew/ John Heritage (Eds.): Talk at work: Interaction in institutional settings. Cambridge: Cambridge University Press: 235-267.

Heath, Christian (2002): Demonstrative Suffering: The Gestural (Re)embodiment of Symptoms. In: Journal of Communication, S. 597-616.

Heath, Christian (2002): Taking leave of the doctor. In: Heath, Christian: Body movement

Heath, Christian, Marcus Sanchez Svensson, Paul Luff, (2003) 'Technology and Medical Practice', Sociology of Health and Illness 25 [Silver Anniversary Issue]: 75-97

Heath, Christian (2006): Body work: the collaborative production of the clinical object. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 185-213.

Heath, Christian, Paul Luff, Marcus Sanchez Svensson (2007) 'Video and qualitative research: analysing medical practice and interaction', Medical Education, 41, 109-116.

Heath, Christian (2008): Pain and interaction in the medical consultation. In: Beach, Wayne A.: Handbook of patient-provider interactions: Raising and responding to concerns about health, illness, and disease. Cresskill, NJ: Hampton Press.

Heaven, C.; Maquire, P.; Green, C. (2003): Using a patient-centred approach to assess interviewing competency. In: Epidemiologia e Psichiatria Sociale, 12, S. 86-91.

Hedgecoe, Adam. (2001). Schizophrenia and the Narrative of Enlightened Geneticization. Social Studies of Science, 31(6), 875-911.

Heeschen, Claus/ Schegloff, Emanuel A. (1999): Agrammatism, Adaptation Theory, Conversation Analysis: On the Role of so-called Telegraphic Style in Talk-in-Interaction. In: Aphasiology 13. S.365-405.

Heeschen, Claus/ Schegloff, Emanuel A. (2003): Aphasic Agrammatism as Interactional Artifact and Achievement. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.231-282.

Heifferon, Barbara Ann. (1998). Look Who's Not Talking: Recovering the Patient's Voice in the Clinique (Vol. 59, pp. 1147-1147): U of Arizona.

Heim, E. (1984): Das Untersuchungsgespräch aus psychosozialer Sicht. In: Therap. Umschau 41 (1980), 779-788.

Heim, E. (1986): Die Arzt-Patient-Beziehung. In: E. Heim, et. al. (Hrsg.) Psychosoziale Medizin. Klinik und Praxis, Band 2, 444-501, Berlin/Heidelberg/New York/Tokyo: Springer.

Hein, Norbert, Lalouschek, Johanna, & Wodak, Ruth. (1984). Arzt-Patient-Kommunikation. Zwischenbericht. Wien: Institut für Sprachwissenschaften.

Hein, N., Hoffmann-Richter, U., Lalouschek, J., Nowak, P. & Wodak, R. (1985): Kommunikation zwischen Arzt und Patient. In: Wiener Linguistische Gazette, Sonderheft 4/1985.

Hein, N., Hoffmann-Richter, U., Lalouschek, J., Nowak, P., Wodak, R. (1985): Kurzfassung eines Projektberichts über Kommunkation zwischen Arzt und Patient. In: Wiener Linguistische Gazette, 35-36, S. 51-56.

Hein, Norbert (1985): Gespräche beim praktischen Arzt. Wien: Univ. Wien (Diplomarbeit).

Hein, Norbert, Hoffmann-Richter, Ulrike, Lalouschek, Johanna, Nowak, Peter, & Wodak, Ruth. (1985). Kommunikation zwischen Arzt und Patient. Wiener Linguistische Gazette(Beiheft 4), 1-87.

Hein, Norbert, Hoffmann-Richter, Ulrike, Lalouschek, Johanna, Nowak, Peter, & Wodak, Ruth. (1985). Kommunikation zwischen Arzt und Patient. Endbericht. Wien: Institut für Sprachwissenschaft der Universität Wien.

Hein, Norbert, & Wodak, Ruth. (1987). Medical interviews in internal medicine. Some results of an empirical investigation. Text, 7, 37-65.

Heinemenn, Trine (2006) ‘Will you or can’t you?’: Displaying entitlement in interrogative requests. Journal of Pragmatics 38: 1081-1104.

Heinemann, Trine, Ben Matthews and Pirkko Raudaskoski: Hearing aids adjustment. Translating symptom description into treatment and dealing with ecpectations. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 113-124.

Heinke, Michaela (1994): Psychische Betreuung von Leukämiekranken - Resümee einer Langzeituntersuchung. In: Redder, Angelika; Wiese, Ingrid: Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag. S. 327-333.

Heisler, Michele; Bouknight, Reynard R.; Hayward, Rodney A.; Smith, Dylan M.; Kerr, Eve A. (2002): The Relative Importance of Physician Communication, Participatory Decision Making, and Patient Understanding in Diabetes Self-management. In: Journal of General Internal Medicine, 17, 4, S. 243-252.

Hekelman, F. P., & Blase, J. R. (1996). Excellence in clinical teaching: the core of the mission. Academic medicine : journal of the Association of American Medical Colleges, 71(7), 738-742.

Helasvuo, Marja-Liisa/ Laakso, Minna/ Sorjonen, Marja-Leena (2003): Searching for words: Syntactic and sequential construction of word search in conversation of Finnish speakers with aphasia. In: Research on Language and Social Interaction, 37. S.1-37.

Hella P, Niemi J, Hintikka J, Otsa L, Tirkkonen JM, Koponen H.(2013): Disordered semantic activation in disorganized discourse in schizophrenia: a new pragma-linguistic tool for structure and meaning reconstruction. International Journal of Language & Communication Disorders 48(3):320-8.

Hellstrom, O.; Lindqvist, P.; Mattsson, B. (1998): A phenomenological analysis of doctor-patient interaction: a case study. In: Patient Education and Counseling, 33, 1, S. 83-89.
Hellström, Olle (1998): Dialogue medicine: a health-liberating attitude in general practice. In: Patient Education and Counseling, 35, 3, S. 221-231.
Helman, Cecil. (1985). Anthropology and Clinical Practice. Anthropology Today, 1(4), 7-10.
Helmchen, H./Lauter, H. (Hrsg.) (1995): Dürfen Ärzte mit Demenzkranken forschen? Analyse des Problemfeldes Forschungsbedarf und Einwilligungsproblematik. Stuttgart/New York: Thieme.
Helmich, P./ Hesse, E./ Köhle, K./ Mattern, Hj./ Pauli, H./ Uexküll v. Th./ Wesiack, W. (1991): Psychosoziale Kompetenz in der ärztlichen Primärversorgung. Ein Lernbuch für Ärtinnen, Ärzte und Studierende. Berlin, Heidelberg.
Helmich, Peter; Richter, Kerstin (2003): 50 Rollenspiele als Kommunikationstraining für das Arzt-Patienten-Gespräch. Frankfurt am Main: VAS - Verlag für Akademische Schriften.
Hemmer-Schanze, C.; Füeßl, Hermann S. (2006): Gesundheitsfaktor Zuhören. In: MMW Fortschritte der Medizin, 148, 1, S. 1-8.
Henbest, Ronald J.; Stewart, Moira A. (1990): Patient-Centredness in the Consultation. 2: Does it really make a difference? In: Family Practice, 7, 1, S. 28-33.
Henbest, Ronald J.; Stewart, Moira A. (1990): Patient-Centredness in the Consultation. 1: A method of measurement. In: Family Practice, 6, S. 249-253.
Henderson, Saras. (2003). Power imbalance between nurses and patients: a potential inhibitor of partnership in care. Journal of Clinical Nursing, 12(4), 501-508.
Henningsen, P. / Priebe, S. (1999): Modern disorders of vitality: The struggle for legitimate incapacity, in: Journal of Psychosomatic Research 46, 3, 209-214.
Henningsen, P. (2003): „Der Kampf um Schmerz. Gesprächsanalyse zur interpersonellen Repräsentanz somatoformer Schmerzen“, in: Psychotherapie und Sozialwissenschaft 5, 194-202.
Henningsen, P. / Jakobsen, T. / Schiltenwolf, M. / Weiss, M.G. (2005): Somatization revisited. Diagnosis and perceived causes of common mental disorders, in: The Journal of Nervous and Mental Disease 193, 85-92.
Henningsen, P. / Zipfel, S. / Herzog, W. (2007): Management of functional somativ syndromes, in: Lancet 369, 946-955.
Henry, Julie D., von Hippel, William, & Baynes, Kate. (2009). Social Inappropriateness, Executive Control, and Aging. Psychology and aging, 24(1), 239-244.
Hens, N., Goeyvaerts, N., Aerts, M., Shkedy, Z., Van Damme, P., & Beutels, P. (2009). Mining social mixing patterns for infectious disease models based on a two-day population survey in Belgium. BMC infectious diseases, 9, 5.
Henwood, Flis; Wyatt, Sally; Hart, Angie; Smith, Julie (2003): 'Ignorance is bliss sometimes': constraints on the emergence of the 'informed patient' in the changing landscapes of health information. In: Sociology of Health and Illness, 25, 6, S. 589-607.
Henzl, Vera M. (1989): Linguistic means of social distancing in physician-patient communication. In: Raffler-Engel, Walpurga: Doctor-Patient Interaction. Benjamins,John. S. 77-92.
Hepburn, A. & Potter, J. (2007): Crying receipts: Time, empathy, and institutional practice. In: Research on Language and Social Interaction, 40(1), 89-116.
Hepburn, A. & Potter, J. (2011): Designing the recipient: Managing advice resistance in institutional settings. In: Social Psychology, 50(1), 99-120.
Hepner, D.L./Bader, A. M. (2001): The preoperative physician and professionalism: the two must go together! In: Anesth Analg, 2001. 93: 1088-1090.
Herb, G., & Streeck, S. (1995). The diagnostic process in spina bifida: parents perception and

viewpoint of clinical specialists. Praxis der Kinderpsychologie und Kinderpsychiatrie, 44(5), 150-158.
Herb, Gudrun; Streeck, Sabine (1995): Der Diagnoseprozeß bei Spina bifida: Elterliche Wahrnehmung und Sicht des klinischen Fachpersonals. In: Praxis der Kinderpsychologie und Kinderpsychiatrie, 44, 5, S. 150-158.
Herb, Gudrun; Streeck, Sabine (1997): Bedingungen einer konstruktiven Gesprächsgestaltung im Prozeß der Diagnoseeröffnung. In: v.Moers, A.; Michael, T.; Strehl, U.: Handbuch Spina bifida. Stand der Therapie aus medizinischer und psychosozialer Sicht. Berlin, New York: Walter de Gruyter.
Heritage, John/ Sefi, Sue (1992): Dilemmas of advice: aspects of the delivery and reception of advice in interactions between Health Visitors and firsttime mothers. In: Paul Drew, John Heritage (Eds.): Talk at work: interaction in institutional settings. Cambridge: Cambridge University Press, S.359-417.
Heritage, John, Anna Lindström (1996) 'Motherhood, medicine and morality: scenes from a series of medical encounters'. In: J. Bergman, P. Linell, eds. Morality in discourse. Hemel Hempstead: Harvester Wheatsheaf
Heritage, John (1997): Conversation analysis and institutional talk: Analyzing data. In: Silverman, David (ed.): Qualitative analysis: Issues of theory and method. London: Sage, S. 161-182.
Heritage, John C.; Lindström, Anna. (1998): Motherhood, Medicine, and Morality: Scenes From a Medical Encounter. In: Research on language and social Interaction, 3, 3&4, S. 397-438.
Heritage, John C.; Stivers, Tanya (1999): Online commentary in acute medical visits: a method of shaping patient expectations. In: Social Science & Medicine, 49, S. 1501-1517.
Heritage, John; Boyd, Elizabeth; Kleinman, Lawrence (2001): Subverting criteria: the role of precedent in decisions to finance surgery. In: Sociology of Health and Illness, 23, 5, S. 701-728.
Heritage, John C.; Stivers, Tanya; Mangione-Smith, Rita; Elliott, Marc N.; McDonald, Laurie (2003): Why do physicians think parents expect antibiotics? What parents report vs what physicians believe. In: The Journal of Family Practice, 52, 2, S. 140-148.
Heritage, John (2005): Cognition in Discourse. In: Hedwig te Molder & Jonathan Potter (Eds.): Conversation and Cognition. Cambridge: Cambridge University Press, S.184-202.
Heritage, John (2005): Conversation Analysis and Institutional Talk. In: R. Sanders/ K. Fitch (Eds): Handbook of Language and Social Interaction. Mahwah NJ, Erlbaum: 103-146.
Heritage, John (2005): Revisiting authority in physician-patient interaction. In: Felson Duchan, Judith; Kovarsky, Dana: Diagnosis as Cultural Practice. Mouton de Gruyter . S. 83-102.
Heritage, John/ Raymond, Geoffrey (2005): The Terms of Agreement: Indexing Epistemic Authority and Subordination in Talk-in-Interaction. In: Social Psychology Quarterly 68(1), S.15-38.
Heritage, John/ Robinson, Jeffrey D. (2006): Physicians' opening questions and patients' satisfaction. In: Patient Education and Counseling 60. Elsevier, S. 279-285.
Heritage, J./ Maynard, D.W. (2006): Communication in Medical Care. Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press.
Heritage, John; Maynard, Douglas W. (2006): Introduction: Analyzing interaction between doctors and patients in primary care encounters. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 1-21.

Heritage, John; Maynard, Douglas W. (2006): Problems and Prospects in the Study of Physician-Patient Interaction: 30 Years of Research. In: Annual Review of Sociology, 32, 1, S. 351-374.

Heritage, John; Robinson, Jeffrey D. (2006): Accounting for the visit: giving reasons for seeking medical care. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 48-85.

Heritage, John; Robinson, Jeffrey D. (2006): The Structure of Patients' Presenting Concerns: Physicians' Opening Questions. In: Health Communication, 19, 2, S. 89-102.

Heritage, John; Robinson, Jeffrey D.; Elliott, Marc N.; Beckett, Megan; Wilkes, Michael (2006): Reducing Patients' Unmet Concerns in Primary Care: A Trial of Two Question Designs.

Heritage, John; Robinson, Jeffrey; Elliott, Marc; Beckett, Megan; Wilkes, Michael (2007): Reducing Patients' Unmet Concerns in Primary Care: the Difference One Word Can Make . In: Journal of General Internal Medicine, 22 (10), Seiten 1429-1433.

Heritage J: Questioning in medicine. In 'Why do you ask?': The Function of Questions in Institutional Discourse. Edited by Freed A, Ehrlich S. New York: Oxford University Press; 2009:42-68.

Heritage, John/Elliott, Marc/Stivers, Tanya/ Richardson, Andrea/ Mangione-Smith, Rita (2009): Reducing antibiotics prescribing: The role of online commentary. Unpublished Paper, Department of Sociology, UCLA.

Heritage, John (2009): 'Negotiating the legitimacy of medical problems: A multi-phase concern for patients and physicians.' In: Brashers, Dale E. et al. (eds.): Health Communication. Mahwah NJ: Erlbaum, S. 147-164.

Heritage, John/Clayman, Steven (2010): Doctor-patient interaction. In: Heritage, John/Clayman, Steven: Talk in action: Interactions, identities and institutions. Oxford: Wiley-Blackwell, S. 101-169.

Heritage, John/Elliott, Marc N./Stivers, Tanya/Richardson, Andrea/Mangione-Smith, Rita (2010): Reducing inappropriate antibiotics prescribing: The role of online commentary on physical examination findings. In: Patient Education and Counseling, 81, 1, S. 119-125.

Heritage, John (2010): Questioning in Medicine. In: Alice Freed and Susan Ehrlich (Eds): "Why Do You Ask?": The Function of Questions in Institutional Discourse, New York: Oxford University Press. pp. 42-68.

Heritage, J. (2011). The interaction order and clinical practice: Some observations on dysfunctions and action steps. Patient Education and Counseling, 84(3), 338-343.

Heritage, John C.; Anna Lindström (2012) 'Advice giving – terminable and interminable: The case of British health visitors'. In: Limberg, Holger; Miriam A. Locher, eds., Advice in Discourse. Amsterdam: Benjamins: 169–194

Heritage, John; Anna Lindström (2012) 'Knowledge, empathy and emotion in a medical encounter'. In Anssi Peräkylä, Marja-Leena Sorjonen, eds) Emotion and Affect in Interaction. Oxford: Oxford University Press: 256-273

Hermann A (2005) Das Arrangement der Hoffnung. Kommunikation und Interaktion in einer onkologischen Spezialklinik während der chirurgischen Behandlung von Knochen- und Weichgewebesarkomen. Mabuse, Frankfurt am Main

Hermann, Jesper. (2001). Understandings between Doctors and Patients: Some Methodological Issues. In Wenche Vagle & Kay Wikberg (Eds.), New Directions in Nordic Text Linguistics and Discourse Analysis: Methodological Issues (pp. 253-264). Oslo, Norway: Novus.

Herno, A; Saari, T.; Suomalainen, O.; Airaksinen, O. (1999): The degree of decompressive relief and its relation to clinical outcome in patients undergoing surgery for lubar spinal stenosis. In: SPINE, 24, 10, S. 1010-1014.

Herold, Reinhard et al. (Hrsg.) (1997): Ich bin doch krank und nicht verrückt. Moderne Leiden – Das verleugnete und unbewusste Subjekt in der Medizin. Tübingen: Attempto-Verlag.

Herrmann M (2000) Kulturspezifische Krankheitskonzepte. In: Bundesweiter Arbeitskreis Migration und öffentliche Gesundheit unter Koordination der Beauftragten der Bundesregierung für Ausländerfragen (Hrsg) Handbuch zum interkulturellen Arbeiten im Gesundheitsamt. Berlin, S 27–30

Herrmann, Markus, Bianca Lehmann: Herzinfarkt aus Sicht der Allgemeinmedizin, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 375-387

Herschbach P, Brandl T, Knight L, Keller M (2004a) Einheitliche Beschreibung des subjektiven Befindens von Krebspatienten. Entwicklung einer psychoonkologischen Basisdokumentation (PO-Bado). Deutsches Ärzteblatt 101:799–802.

Hershkowitz, I. (2001). A case study of child sexual false allegationChild abuse & neglect, 25(10), 1397-1411.

Herzberg H (2012) Der veränderte Interaktionsprozess in der Pflege: Evidenzbasierung und biographische Rahmung. In: Herzberg H, Seltrecht A (Hrsg) Der soziale Körper. Interdisziplinäre Zugänge zur Leiblichkeit. Budrich, Opladen (in Vorbereitung).

Herzberg, Heidrun: Die biographische Herausforderung in der Brustkrebspflege: Über die Notwendigkeit, Patienten wirklich zu verstehen, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 523-532.

Herzig, S./ Koerfer, A.(2005): Der gute Arzt. Leitbilder medizinischer Provisionsvertreter. In: GMS Z Med Ausbild., 22(4), Doc 173.

Herzig, S./ Biehl, L./ Stelberg, H./ Hick, C./ Schmeißer, N./ Koerfer, A. (2006): Wann ist ein Arzt ein guter Arzt? Eine inhaltsanalytische Untersuchung von Aussagen medizinischer Professionsvertreter. In: Deutsche Medizinische Wochenschrift, 131. Stuttgart, New York: Thieme, S.2883-2888.

Hess-Lüttich, E.W. / König, J.C.: Medizinische Kommunikation. In: Gert Ueding (Hg.): Historisches Wörterbuch der Rhetorik. Darmstadt: WBG 1992ff., Bd. 10 (2011), 660-66

Heuser-Schreiber, H. (ed.) (1982): Arzt und Patient im Gespräch. Perspektiven einer neuen Zusammenarbeit. Basel, Wiesbaden.

Hewitt, Catherine E.; Torgerson, David J.; Miles, Jeremy N. V. (2006): Is there another way to take account of noncompliance in randomized controlled trials? In: Canadian Medical Association Journal, 175, 4, S. 347.

Hewitt, H., Gafaranga, J., & McKinstry, B. (2010). Comparison of face-to-face and telephone consultations in primary care: qualitative analysis. In: Journal of General Practice, Volume 60, Number 574, May 2010 , pp. e201-e212(12).

Hewitt, L. E. (1998). Influence of question type on response adequacy in young adults with autism. Journal of communication disorders, 31(2), 135-151; quiz 151-132.

Hewitt-Taylor J, Bond CS.(2012): What e-patients want from the doctor-patient relationship: content analysis of posts on discussion boards. Journal of Medical Internet Research 8;14(6): 155 ff.

Heydebrand, G., Mauze, E., Tye-Murray, N., Binzer, S., & Skinner, M. (2005). The efficacy of a structured group therapy intervention in improving communication and coping

skills for adult cochlear implant recipients. International journal of audiology, 44(5), 272-280.
Hibbard, Judith H.; Mahoney, Eldon R.; Stock, Ronald; Tusler, Martin (2006): Do Increases in Patient Activation Result in Improved Self-Management Behaviors? In: Health Services Research, 0, 0.
Hickin, J., Best, W., Herbert, R., Howard, D., & Osborne, F. (2001). Treatment of word retrieval in aphasia: generalisation to conversational speech. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 36 Suppl, 13-18.
Hickson, L., Clutterbuck, S., & Khan, A. (2010). Factors associated with hearing aid fitting outcomes on the IOI-HA. International journal of audiology, 49(8), 586-595.
Hilbert, A. / Martin, A. / Zech, T. / Rauh, E. / Rief, W. (2010): Patients with medically unexplained symptoms and their significant others: Illness attributions and behaviors as predictors of patient functioning over time, in: Journal of Psychosomatic Research, 68, 253-262.
Hilbert, Richard A. (1984): The acultural dimensions of chronic pain: Flawed reality construction and the problem of meaning. In Social Problems 31, 4, S. 365-378.
Hildén, Hanna-Mari/ Honkasalo, Marja-Liisa (2006): Unethical bunglers or humane professionals? Discussions in the media of end-of-life treatment decisions. In: Communication and Medicine,2. S.125-134.
Hiller, W. / Cebulla, M. / Korn, H.J. / Leibbrand, R. / Röers, B. / Nilges, P. (2010): Causal symptom attributions in somatoform disorders and chronic pain, in: Journal of Psychosomatic Research, 68, 9-19.
Hillerich-Lévy, Dorothea (u.a., Hg.), (2005): Kommunikation im Beruf, Kommunikation in sozialen und medizinischen Berufen. Kursbuch mit Glossar auf CD-ROM. Berlin, Pilsen: Cornelsen (Fraus) Verlag.
Hills DJ, Joyce CM, Humphreys JS (2013): Corrigendum to: Prevalence and prevention of workplace aggression in Australian clinical medical practice. In: Australian health review: a publication of the Australian Hospital Association.
Himmel, Wolfgang; Bardeck, Maik-André; Kochen, Michael M. (2003): Selbstmedikation und die Rolle des Hausarztes - eine Telefonbefragung. In: Zeitschrift für Gesundheitswissenschaften, 11, 4, S. 325-336.
Hindelang, G. (1986): Informieren – Reagieren im ärztlichen Aufklärungsgespräch. In: F. Hundsnurscher, E. Weigand, (Hrsg.) Dialoganalyse I. Referate der 1. Arbeitstagung Münster 1986, Tübingen: Niemeyer, 143-155.
Hindsmarsh, J. A.; Pilnick, A.; Heath, Christian; Digwall, R. D. American Sociological Association (ASA) (Hg.) (1997): Anaesthesia in Practice: Coordinating Work with the Body. ASA - Paper.
Hindmarsh, Jon (2000): Embodied reference: a study of deixis in workplace interaction. Journal of Pragmatics 32 (12), 1855-1878.
Hindmarsh, J./ Pilnick, A. (2002): The Tacit Order of Teamwork: Collaboration and embodied conduct in anaesthesia. In: The Sociological Quarterly, 43. S.139-164.
Hindmarsh, J./Pilnick, A. (2007): Knowing bodies at work: embodiment and ephemeral teamwork in anaesthesia. In: Organization Studies, 28. S.1395-1416.
Hindmarsh, J. (2010). Peripherality, Participation and Communities of Practice: Examining the patient in dental training. In Llewellyn, N. and J. Hindmarsh (Eds.) Organisation, Interaction and Practice. Cambridge University Press. pp. 218-240.
Hindmarsh, J., Reynolds, P. and S. Dunne: Exhibiting Understanding: The body in apprenticeship. Journal of Pragmatics (special issue on Understanding Understanding,

ed. T. Koschmann). Journal of Pragmatics Volume 43, Issue 2, January 2011, Pages 489–503.
Hines, John (2000): Communication problems of hearing-impaired patients. In: Nursing Standard, 14, 19, S. 33-37.
Hinterleitner, K.M. Pelikan, J.M. (Hg.) (1995): Eine Diskussion zur Arzt-Patient-Beziehung. Wien.
Hinterreiter, Gerda (2008): Auswirkungen der Arzt-PatientInnen-Beziehung am Beispiel Cholesterinsenkung - eine empirische Studie zur Situation in Oberösterreich. Linz: Johannes Kepler Universität, Soziologie. (Gesundheitswissenschaften 34)
Hird, K., & Kirsner, K. (2003). The effect of right cerebral hemisphere damage on collaborative planning in conversation: an analysis of intentional structure. Clinical linguistics & phonetics, 17(4-5), 309-315.
Hironaka, L. K.; Paasche-Orlow, Michael K. (2007): The Implications of Health Literacy on Patient-Provider Communication. In: Archives of Disease in Childhood, S. adc.
Hirsch, C. R., Meynen, T., & Clark, D. M. (2004). Negative self-imagery in social anxiety contaminates social interactions. Memory, 12(4), 496-506.
Hirschhausen, Eckart von (2007): Arzt - Deutsch. Deutsch - Arzt. Langenscheidt .
Hlatky, M. A. (1997): Evaluation of chest pain in the emergency. In: The New England Journal of Medicine, S. 1687-1689.
Hn Tjora, Aksel. (2000). The technological mediation of the nursing-medical boundary. Sociology of Health & Illness, 22(6), 721-741.
Ho, A. K., Iansek, R., & Bradshaw, J. L. (1999). Regulation of parkinsonian speech volume: the effect of interlocuter distance. Journal of neurology, neurosurgery, and psychiatry, 67(2), 199-202.
Hobbs, P. (2004): The role of progress notes in the professional socialization of medical residents. Journal of Pragmatics 36 (9), 1579-1606.
Hoch, Dan; Ferguson, Tom (2005): What I've Learned from E-Patients. In: PLoS Medicine, 2, 8, e206, S. 728-731.
Hochkirchen, B. (1994): Arzt-Patient-Beziehung in gesprächspsychotherapeutischer Sicht. In: E. Pöppel, M. Bullinger, U. Härtel (Hrsg.) Medizinische Psychologie und Soziologie. London/Glasgow/Weinheim/New York/Tokyo/Melbourne/Madras: Chapman & Hall, 315-323.
Hochleitner, M. (1996): Unterschiede zwischen Frauen und Männern in der kardiologischen Versorgung in Tirol. In: J Kardiol, S. 406-408.
Hodge, B., & Thompson, J. F. (1990). Noise pollution in the operating theatre. Lancet, 335(8694), 891-894.
Hodge, Suzanne; Perkins, Elizabeth (2007): Communicative Rationality in the Clinic? Exploring the Parental Role in the Management of Gastro-Oesophageal Reflux in Children. In: Social Theory & Health, 5, 2, S. 107-125.
Hodges B, Hanson M, McNaughton N, Regehr G (2002): Creating, monitoring, and improving a psychiatry OSCE: a guide for faculty. Acad Psychiatry 26:134–161.
Hodges B, McIlroy JH (2003): Analytic global OSCE ratings are sensitive to level of training. Medical Education 37:1012–1016.
Hoeppner, J. B., Garron, D. C., Wilson, R. S., & Koch-Weser, M. P. (1987). Epilepsy and verbosity. Epilepsia, 28(1), 35-40.
Höfer, E./Streicher, H.J. (1980): Patientenaufklärung. Untersuchungen zur Interaktion an chirurgischen Patienten. In: Dtsch. Med. Wschr. 105 (1980), 694-697.
Hoffman LM.(2013): An exploratory study of clinician real-time morpho-syntactic judgements with pre-school children. International Journal of Speech-Language Pathology 15(2):198-208.

Hoffman, Mark; Ferri, Jessica; Sison, Cristina; Roter, Debra L.; Schapira, Lidia; Baile, Walter (2004): Teaching Communication Skills: An AACE Survey of Oncology Training Programs. In: Journal of Cancer Education, 19, 4, S. 220-224.

Hoffmann, L. (1985). Kommunikationsmittel Fachsprache. Eine Einführung (Vol. 2. völlig neu bearbeitete Auflage). Tübingen: Narr.

Hoffmann, Walter (1956): Schmerz, Pein und Weh. Studien zur Wortgeographie deutschmundartlicher Krankheitsnamen. Gießen: Wilhelm Schmitz.

Hoffmann-Richter, U. (1984): Zur Verständigung von Arzt und Patient in der Visite oder der Knoten im roten Faden. Aus dem Sonderforschungsbereich 129. Proj. B. 5 Therap. Prozesse. Stuttgart: Dissertation, Univ. Ulm.

Hoffmann-Richter, U. (1985): Der Knoten im roten Faden. Eine Untersuchung zur Verständigung von Arzt und Patient in der Visite. Bern, Frankfurt, New York..

Hoffmann-Richter, Ulrike (1995): Das Verschwinden der Biographie in der Krankengeschichte: Eine biographische Skizze. In: BIOS Zeitschrift für Biographieforschung und Oral History, 2, S. 204.

Hoffmann-Richter, Ulrike; Finzen, Asmus (1995): Die psychiatrische Krankengeschichte - eine vernachlässigte Quelle. In: BIOS Zeitschrift für Biographieforschung und Oral History, 4, S. 280.

Hofgren, C.; Karlson, B. W.; Gaston-Jonsosson, F.; Herlitz, J. (1994): Word descriptions in suspected acute myocardial infarction: A comparison between patients with and without confirmed myocardial infarction. In: Heart and Lung, S. 397-403.

Höflich, Joachim et al. (2009): Wozu braucht man da noch einen Arzt? Die Veränderung der Arzt-Patienten-Beziehung durch das Internet. In: Klusen, Norbert et al. (Hrsg.): Informiert und selbstbestimmt. Der mündige Bürger als mündiger Patient. Baden-Baden: Nomos, S. 206-220.

Hofstede, B. T., & Kolk, H. H. (1994). The effects of task variation on the production of grammatical morphology in Broca's aphasia: a multiple case study. Brain and language, 46(2), 278-328.

Hohn, Kirsten; Hanses, Andreas (2008): Zur Konstruktion von Wissen im Kontext biografischer Krankheitsdeutungen. Professionelle Interventionen und kollektive therapeutische Prozesse bei psychosomatisch erkrankten Frauen. In: Forum Qualitative Sozialforschung / Forum: Qualitative Social Research 9, 1, S. Art. 48.

Hojat, Mohammadreza; Gonnella, Joseph S.; Nasca, Thomas J.; Mangione, Salvatore; Vergare, Michael; Magee, Michael (2002): Physician Empathy: Definition, Components, Measurement, and Relationship to Gender and Specialty. In: American Journal of Psychiatry, 159, 9, S. 1563-1569.

Hojat, Mohammadreza; Mangione, Salvatore; Nasca, Thomas J.; Rattner, Susan; Erdmann, James B.; Gonnella, Joseph S.; Magee, Mike (2004): An empirical study of decline in empathy in medical school. In: Medical Education, 38, 9, S. 934-941.

Holck, P., Sandberg, A. D., & Nettelbladt, U. (2009). Interaction during intervention: conversations between professionals and children with cerebral palsy. Communication & Medicine, 6(1), 49-60.

Holdright, D. R.; Fox, K. M. (1996): Characterization and identification of women with angina pectoris. In: Eur Heart J, 17, 5, S. 510-517.

Holland, Jimmie C.; Almanza, Jesu s. (1999): Giving Bad News. Is There a Kinder, Gentler Way? In: Cancer, 86 , 5, S. 738-740 .

Hollnagel, Hanne; Malterud, Kirsti; Witt, Klaus (2000): Men's self-assessed personal health resources: approaching patients' strong points in general practice. In: Family Practice, 17, 6, S. 529-534.

Holly, Werner (1983): Die Mutter is wie alt?: Befragungstechniken und Beziehungsstile eines Psychotherapeuten in Zweitinterviews. In: Barbara Sandig (Hg.): Stilistik. Hildesheim, Zürich, New York: Olms, S.103-147.

Holmes, Barbara Carlile. (1996). Negotiation of Meaning in Physician-Patient Communication during Cancer Treatment (Vol. 57, pp. 4069B-4069B): U of Texas, Austin.

Holmes-Rovner, Margaret; Valade, D.; Orlowsky, C.; Draus, C.; Nabozny-Valerio, B.; Keiser, S. (2000): Implementing shared decision making in routine practice: barriers and opportunities. In: Health Expectations, 3, S. 182-191.

Holmes-Rovner, Margaret; Llewellyn-Thomas, Hilary; Entwistle, Vikki A.; Coulter, Angela; O'Connor, Annette; Rovner, David R. (2001): Patient choice models for summaries of clinical effectiveness: a proposal. In: British Medical Journal, 322, 17 March 2001, S. 664-667.

Holmes-Rovner, Margaret (2005): Likely consequences of increased patient choice. In: Health Expectations, 8, S. 1-3.

Holmes-Rovner, Margaret; Gruman, Jessie; Rovner, David R. (2007): Shared decision-making in the US - research & development outpaces delivery. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 254-258.

Holmström, Inger; Rosenqvist, Urban (2001): A change of the physicians' understanding of the encounter parallels competence development. In: Patient Education and Counseling, 42, 3, S. 271-278.

Holt, V. P., & Ladwa, R. (2009). Mentoring. A quality assurance tool for dentists. Part 4: some tools for mentoring and coaching. The mentoring encounter. Primary dental care: journal of the Faculty of General Dental Practitioners, 16(3), 119-125.

Holubar, K.; Schmidt, C. (1997): Medizinische Terminologie und ärztliche Sprache. Wien: Facultas Verlag.

Hömke, Sabine (2002): Kommunikation in Institutionen am Beispiel Arzt-Patient-Kommunikation im Krankenhaus. Ibidem Verlag.

Hoppe, Christian: Transfer erziehungswissenschaftlich generierten Wissens in die medizinische Ausbildung in Form von E-Learning-Modulen, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 421-429

Hoppe, Frank (1985): Zur Faktorenstruktur von Schmerzerleben und Schmerzverhalten bei chronischen Schmerzpatienten. In Diagnostica 31, 1, S. 70-78.

Hopper, Susan V.; Fischbach, Ruth L. (1989): Patient-physician communication when blindness threatens. In: Patient Education and Counseling, 14, 1, S. 69-79.

Hornung, R./Helminger, A./Hättich, A. (1994): Aids im Bewusstsein der Bevölkerung: Stigmatisierungs-und Diskriminierungstendenzen gegenüber Menschen mit HIV und AIDS, Bern: Stämpfli.

Horton, S., Howell, A., Humby, K., & Ross, A. (2011). Engagement and learning: an exploratory study of situated practice in multi-disciplinary stroke rehabilitation. Disability and rehabilitation, 33(3), 270-279.

Horvath, J. (2010). Establishment and activities of Forensic Medical Board in Hungary, in the field of the medical care. Orvosi hetilap, 151(50), 2067-2071.

Houser, Bryan K. (2002). Decision-Making and Communication Practices of Nurse Practitioners in Primary Care Settings: An Ethnographic Study (Vol. 63, pp. 2306-2306): U of Pittsburgh.

Houtkoop, Hannecke (1986): Summarizing in doctor-patient interaction. In: T. Ensink et al. (Eds.) Discourse and Public Life. Dordrecht/ Providence, R.I.: Foris, S.201-221.

Howie, John G. R.; Porter, A. M. D.; Heaney, David J.; Hopton, Jane L. (1991): Long to short consultation ratio: a proxy measure of quality of care for general practice. In: British Journal of General Practice, 41, S. 48-54.

Howie, John G. R.; Heaney, David J.; Maxwell, M. (1997): Measuring quality in general practice. Pilot study of a needs process and outcome measure. Royal College of General Practitioners. Occas Pap R Coll Gen Pract. 1997 February; (75): i-xii, 1-32.

Howie, John G. R.; Heaney, David J.; Maxwell, Margaret; Walker, Jeremy J. (1998): A comparison of a Patient Enablement Instrument (PEI) against two established satisfaction scales as an outcome measure of primary care consultations. In: Family Practice, 15, 2, S. 165-171.

Howie, John G. R.; Heaney, David J.; Maxwell, Margaret; Walker, Jeremy J.; Freeman, George K.; Rai, Harbinder (1999): Quality at general practice consultations: cross sectional survey. In: British Medical Journal, 319, 7212, S. 738-743.

Howie-Esquivel, J., & Dracup, K. (2011). Communication with hospitalized heart failure patients. European journal of cardiovascular nursing: journal of the Working Group on Cardiovascular Nursing of the European Society of Cardiology.

Howland, E. W., & Siegman, A. W. (1982). Toward the automated measurement of the type-A behavior pattern. Journal of Behavioral Medicine, 5(1), 37-54.

Hoyle, T. B., Samek, B. B., & Valois, R. F. (2008). Building capacity for the continuous improvement of health-promoting schools. The Journal of school health, 78(1), 1-8.

Hrobjartsson, Asbjorn (2002): What are the main methodological problems in the estimation of placebo effects? In: Journal of Clinical Epidemiology, 55, 5, S. 430-435.

Hsieh, Elaine (2007): Interpreters as co-diagnosticians: Overlapping roles and services between providers and interpreters. In: Social Science & Medicine, 64, 4, S. 924-937.

Hsieh, L., Young, R. A., Bowyer, S. M., Moran, J. E., Genik, R. J., 2nd, Green, C. C., . . . Seaman, S. (2009). Conversation effects on neural mechanisms underlying reaction time to visual events while viewing a driving scene: fMRI analysis and asynchrony model. Brain Res. 2009 January 28; 1251: 151–161.

Hsu, John; Huang, Jie; Fung, Vicki; Robertson, Nan; Jimison, Holly; Frankel, Richard (2005): Health Information Technology and Physician-Patient Interactions: Impact of Computers on Communication during Outpatient Primary Care Visits. In: Journal of the American Medical Informatics Association, 12 , 4, S. 474-480.

Huang, J., Chan, R. C., Lu, X., Ma, Z., Li, Z., & Gong, Q. Y. (2009). An exploratory study of the influence of conversation prosody on emotion and intention identification in schizophrenia. Brain research, 1281, 58-63.

Hubatch, L. M., Johnson, C. J., Kistler, D. J., Burns, W. J., & Moneka, W. (1985). Early language abilities of high-risk infants. The Journal of speech and hearing disorders, 50(2), 195-207.

Huber, J., Peters, T., Kessler, A., Ihrig, A., Huber, C. G., Hadaschik, B., . . . Hohenfellner, M. (2010). Online support groups for localized prostate cancer: qualitative analysis of decision making. Der Urologe. Ausg. A, 49(11), 1377-1384.

Huby, Guro; Gerry, Marian; McKinstry, Brian; Porter, Mike; Shaw, Johnstone; Wrate, Robert (2002): Primary care. Morale among general practitioners: qualitative study exploring relations between partnership arrangement, personal style, and workload. In: British Medical Journal, 325.

Hudak, Pamela L.; Virginia Teas Gill, Jeffrey P. Aguinaldo, Shannon Clark, Richard Frankel (2010) '"I' ve heard wonderful things about you": How patients complement surgeons', Sociology of Health & Illness, 32/5: 777-797

Hudak, P. L., & Maynard, D. W. (2011). An interactional approach to conceptualising small talk in medical interactions. Sociology of Health & Illness, 33(4), 634-653.

Hudak, Pamela L., Clark, Shannon J. and Raymond Geoffrey (2011) How surgeons design treatmtnt recommendations in orthopaedic surgery. Social Science & Medicine 73: 1028-1036.

Hudelson P, Dominicé Dao M, Durieux-Paillard S. (2013): Quality in practice: integrating routine collection of patient language data into hospital practice. International Journal for Quality in Health Care 25(4):437-42.

Hudon, Eveline; Beaulieu, Marie D.; Roberge, Daniele (2004): Integration of the recommendations of the Canadian Task Force on Preventive Health Care: Obstacles perceived by a group of family physicians. In: Family Practice, 21, 1, S. 11-17.

Hügel, Sebastian (Hg.) (2006): Gesundheitsfaktor Zuhören. Ein Werkstattgespräch. Stiftung Zuhören; MMW-Fortschritte der Medizin.

Hughes, David. (1988). When nurse knows best: some aspects of nurse/doctor interaction in a casualty department. Sociology of Health & Illness, 10(1), 1-22.

Hulei, E., Zevenbergen, A. A., & Jacobs, S. C. (2006). Discipline behaviors of Chinese American and European American mothers. The Journal of psychology, 140(5), 459-475.

Hulka, B. S.; Cassel, J. C.; Kupper, L. L.; Burdette, J. A. (1976): Communication, compliance and concordance between physicians and patients with prescribed medications. In: American Journal of Public Health, 66, S. 847-853.

Hulsman RL, Harmsen AB, Fabriek M (2009): Reflective teaching of medical communication skills with DiViDU: assessing the level of student reflection on recorded consultations with simulated patients. Patient Education Couns 74:142–149.

Hulsman, R. L.; Ros, W. J. G.; Winnubst, J. A. M.; Bensing, Jozien M. (1999): Teaching clinically experienced physicians communication skills. A review of evaluation studies. In: Medical Education, 33, 9, S. 655-668.

Human Communication Research, 3, 2, S. 179-190.

Hummel, H.J./Bloch, G. (1988): Institution. In: U. Ammon, N. Dittmar, K.J. Mattheier (Hrsg.): Soziolinguistik. Ein internationales Handbuch zur Wissenschaft von Sprache und Gesellschaft. Berlin, New York, Bd.1, 187-197.

Hummert, Mary L. (2001): Aging, communication and health. Linking research and practice for successful aging. Mahwah, NJ [u.a.]: Lawrence Erlbaum Associates. (LEA's communication series)

Humphris GM, Kaney S (2001): The Liverpool brief assessment system for communication skills in the making of doctors. Advances Health Sci Education: Theory Practice 6:69–80.

Hunt, Linda M.; Arar, Nedal H. (2001): An Analytical Framework for Contrasting Patient and Provider Views of the Process of Chronic Disease Management. In: Medical Anthropology Quarterly, 15, 3, S. 347-367.

Hunt, M. (1991). Being friendly and informal: reflected in nurses', terminally ill patients' and relatives' conversations at home. Journal of Advanced Nursing, 16(8), 929-938.

Hunter, John E., Schmidt, Frank L., & Jackson, Gregg B. (1982). Meta-analysis: Cumulating research findings across studies. Beverly Hills Calif.: Sage.

Hunter, Kathryn Montgomery (1991): Doctors' stories: The narrative structures of medical knowledge. Princeton: Princeton University Press.

Hunter, K. M., Charon, R., & Coulehan, J. L. (1995). The study of literature in medical education. Academic medicine: journal of the Association of American Medical Colleges, 70(9), 787-794.

Hunyadi-Buzas, E. (1982): Arzt und Patient - Sprechen wir die gleiche Sprache? In: Drees, A.; Gebhard, E.; Luban-Plozza, B.: Sprache des Kranken – Sprache des Arztes. Stuttgart: Fischer.

Huong, B. T. (2010). 'Let's talk about sex, baby': sexual communication in marriage in contemporary Vietnam. Culture, health & sexuality, 12 Suppl 1, S19-29.
Hüper, Christa (1994): Schmerz als Krankheit. Die kulturelle Deutung des chronischen Schmerzes und die politische Bedeutung seiner Behandlung. Frankfurt/Main: Mabuse-Verl.
Hüper, Christa, & Kerkow-Weil, Rosemarie. (2001). Schmerz im Migrationskontext. In Dagmar Domenig (Ed.), Professionelle Transkulturelle Pflege. Handbuch für Lehre und Praxis in Pflege und Geburtshilfe (pp. 287-303). Bern u.a.: Huber.
Hurwitz, Brian (2004): Narrative research in health and illness. Malden, Mass.; Oxford: Blackwell [u.a.].
Hutchby, I. (2001) The moral status of technology: Being recorded, being heard, and the construction of concerns in child counselling. In I. Hutchby and J. Moran-Ellis (eds.), Children, Technology and Culture. London: Routledge-Falmer, pp. 104-122.
Hutchby, Ian (2002): Resisting the incitement to talk in child counselling: aspects of the utterance ‘I don’t know’. In: Discourse Studies, 4. S. 147-168.
Hutchby, Ian (2005): Active Listening: Formulations and the Elicitation of Feelings-Talk in Child Counseling. In: Research on Language and Social Interaction, 38(3), S. 303-329.
Hutchby, Ian (2007): The Discourse of Child Counselling. Amsterdam/Philadelphia: John Benjamins.
Hutchby, Ian (2010): Feelings-talk and the paradoxes of child counselling. In: Hilary Gardner, Michael Forrester (Eds.): Analysing Interactions in Childhood: insights from conversation analysis. Oxford: Wiley/Blackwell, S.146-162.
Hutchby, I. and O'Reilly, M. (2010) Children's participation and the familial moral order in family therapy. Discourse Studies, 12 (1): 49-64.
Hutchby, Ian/Parker, Nicola/O’Reilly, Michelle (2012): Observational technology and the processes of interaction in family therapy. In: Graf, Eva-Maria/Sator, Marlene/Spranz-Fogasy, Thomas: Interaction types in the helping professions – Differences, similarities and interferences of communicative tasks. (Panel, 12. International Pragmatics Conference, Manchester 2011).
Hutchby, Ian; Michelle O’Reilly, Nicola Parker (2012) ‘Ethics in praxis: Negotiating the presence and functions of a video camera in family therapy’, Discourse Studies 14: 675-690
Huynh, Phuong T. (2004): Incentives for Quality. In: Health Policy Monitor, S. 1-19.
Hydén, Lars-Christer; Mishler, Elliot G. (1999): Language and Medicine. In: Annual Review of Applied Linguistics, 19, S. 174-192.
Hyden, Lars C.; Peolsson, Michael (2002): Pain Gestures: The Orchestration of Speech and Body Gestures. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 6, 3, S. 325-345.
Hydén, Lars-Christer/ Baggens, Christina (2004): Joint working relationships: Children, parents and child healthcare nurses at work. In: Communication and Medicine, 1. S.71-84.
Ibrahim, Y. (2001). Doctor and Patient Questions as a Measure of Doctor-Centredness in UAE Hospitals. English for Specific Purposes, 20(4), 331-344.
Iedema, Rick. (2003). Discourses of Post-Bureaucratic Organization. Amsterdam/Philadelphia: John Benjamins.
Iedema, Rick/ Sorensen, Ros/ Braithwaite, Jeffrey/ Turnbull, Elizabeth (2004): Speaking about dying in the intensive care unit, and its implications for multidisciplinary end-of-life care. In: Communication and Medicine,1. S.85-96.
Iedema, Rick (2006): (Post-)bureaucratizing Medicine: Health Reform and the Reconfiguration of Contemporary Clinical Work. In: Gotti, Maurizio; Salager-Meyer,

Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 111-132.
Iedema, Rick; Jorm, Christine; Wakefield, John; Ryan, Cherie; Dunn, Stewart (2009): Practising Open Disclosure: clinical incident communication and systems improvement. In: Sociology of Health & Illness, 31, 2, S. 262-277.
Iedema, Rick. (2010). Discourse Research that Intervenes in the Quality and Safety of Care Practices. Discourse & Communication, 4(1), 68-68.
Iezzoni, Lisa I.; O'Day, Bonnie L.; Killeen, Mary; Harker, Heather (2004): Communicating about Health Care: Observations from Persons Who Are Deaf or Hard of Hearing. In: Annals of Internal Medicine, 140, 5, S. 356-362.
Iheanacho, Ike (2007): Don't mention it. In: British Medical Journal, 335, 7623, S. 776-77a.
Ijas-Kallio, Taru, Ruusuvuori, Johanna, & Peräkylä, Anssi. (2010). Patient involvement in problem presentation and diagnosis delivery in primary care. Communication & Medicine, 7(2), 131-141.
Ijäs-Kallio, Taru, Ruusuvuori, Johanna, & Peräkylä, Anssi. (2010). Patient resistance towards diagnosis in primary care: Implications for concordance. Health:, 14(5), 505-522.
Ijäs-Kallio T, Ruusuvuori J, Peräkylä A.(2011): 'Unilateral' decision making and patient participation in primary care. Communication & Medicine 8(2):145-55.
Ijäs-Kallio, Taru (2011). Patient Participation in Decision Making Process in Primary Care. A conversation analytic study. PhD, University of Tampere, Tampere.
Ikeya, Nozomi/ Okada, Mitsuhiro (2007): Doctors' practical management of knowledge in the daily case conference. In: Stephen Hester, David Francis (Eds.): Orders of ordinary action: respecifying sociological knowledge. Aldershot: Ashgat, S.69-89.
Ikeya, N. (2009): Taking recipient design seriously in the context of emergency medical services. Paper presented at the 11th International Pragmatics Association Conference, Melbourne, Australia.
Ineke H.M. Crezee (2013. Introduction to Healthcare for Interpreters and Translators. Amsterdam: Benjamins.
Ingersoll-Dayton, B., Campbell, R., & Mattson, J. (1998). Forms of communication: a cross-cultural comparison of older married couples in the USA and Japan. Journal of cross-cultural gerontology, 13(1), 63-80.
Innes, Andrew D.; Campion, Peter D.; Griffiths, Frances E. (2005): Complex consultations and the 'edge of chaos'. In: British Journal of General Practice, 55, 510, S. 47-52.
Insworth-Vaughn, Nancy. (1992). Topic Transitions in Physician-Patient Interviews: Power, Gender, and Discourse Change. Language in Society, 21(3), 409-426.
Insworth-Vaughn, Nancy. (1994). Is That a Rhetorical Question? Ambiguity and Power in Medical Discourse. Journal of Linguistic Anthropology, 4(2), 194-214.
Inui, T./ Carter, W/ Kukull, W./ Haigh, V. (1982): Outcome-based doctor-patient interaction analysis: I. Comparison of techniques. In: Medical Care, 20(6): 535-549.
Inui, Thomas S.; Carter, William B. (1995): A Guide to Research Literature on Doctor/Patient Communication. In: Lipkin, Mack; Lazare, Aaron; Putnam, Samuel M.: The Medical Interview: Clinical Care, Teaching and Research. New York: Springer-Verlag. S. 482-488.
Investigators, Support Principal. (1995). A controlled trial to improve care for seriously ill hospitalized patients. The study to unterstand prognoses and preferences for outcomes and risks of treatments (SUPPORT). The SUPPORT Principal Investigators. Journal of the American Medical Association, 274(20), 1591-1608.
Irish, J. T. (1997): Deciphering the physician-older patient interaction. In: Int J Psychiatry Med., 27, 3, S. 251-267.

Isaacs, T., Laurier, M. D., Turner, C. E., & Segalowitz, N. (2011). Identifying second language speech tasks and ability levels for successful nurse oral interaction with patients in a linguistic minority setting: an instrument development project. Health Communication, 26(6), 560-570.

Isermann, Magarete; Diegelmann, Christa (2005): Traumspezifische Gesprächsführung. In: Neises, Mechthild; Ditz, Susanne; Spranz-Fogasy, Thomas: Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft. S. 211-223.

Ishikawa, Hirono; Takayama, Tomoko; Yamazaki, Yoshihiko; Seki, Yukiko; Katsumata, Noriyuki; Aoki, Yutaka (2002): The interaction between physician and patient communication behaviors in Japanese cancer consultations and the influence of personal and consultation characteristics. In: Patient Education and Counseling, 46, 4, S. 277-285.

Ishikawa, Hirono. (2004). Physician-Elderly Patient-Companion Communication in Japanese Geriatric Encounters: Roles and Influence of the Companion (Vol. 65, pp. 1809-1809): Johns Hopkins U.

Ishikawa, Hirono; Yamazaki, Yoshihiko (2005): How applicable are Western Models of Patient-Physician Relationship in Asia?: Changing Patient-Physician Relationship inh contemporary Japan. In: International Journal of Japanese Sociology, 14, S. 84-93.

Ishikawa, Hirono; Yano, Eiji (2008): Patient health literacy and participation in the health-care process. In: Health Expectations, 11, 2, S. 113-122.

Isobe, M., de Carvalho Filho, M. K., & Maeda, K. (2004). Behavioral orientations and peer-contact patterns of relationally aggressive girls. Psychological reports, 94(1), 327-334.

Iversen, Clara (2012) ‘Recordability: Resistance and collusion in psychometric interviews with children’, Discourse Studies 14: 691-709

Iversen, Maura D.; Daltroy, Lawren H.; Fossel, Anne H.; Katz, Jeffrey N. (1998): The prognostic importance of patient pre-operative expectations of surgery for lumbar spinal stenosis. In: Patient Education and Counseling, 34, 2, S. 169-178.

Iwasiw, C. L., & Olson, J. K. (1995). Content analysis of nonprofessional caregiver-patient interactions in long-term care facilities. Clinical nursing research, 4(4), 411-424.

Jürgensen, Nils. (1998). Communication between Doctors and Patients: An Intercultural Study. In Svetla Cmejrková, Jana Hoffmannová, & Jindra Svetlá (Eds.), Dialoganalyse, VI: Referate der 6. Arbeitstagung, Prag 1996/Dialogue Analysis, VI: Proceedings of the 6th Conference, Prague 1996, Teil 1-2 (pp. 79). Tübingen, Niemeyer.

Jäckle, R. (1996): HEXAL-Lexikon Onkologie. München/Wien/Baltimore: Urban und Schwarzenberg.

Jackson, Lorraine D. (1992): Information complexity and medical communication: The effects of technical language and amount of information in a medical message. In: Health Communication, 4, S. 197-210.

Jacobs, Elizabeth A.; Lauderdale, Diane S.; Meltzer, David; Shorey, Jeanette M.; Levinson, Wendy; Thisted, Ronald A. (2001): Impact of Interpreter Services on Delivery of Health Care to Limited-English-proficient Patients. In: JGIM, 15, S. 468-474.

Jadad, Alejandro (2005): What Will it Take to Bring the Internet into the Consulting Room?. We Cannot Remain Oblivious to our Patients' Expectations. In: Journal of General Internal Medicine, 20, 8, S. 787-788.

Jäger, Elke, Antje Neumann: Klinische Studien und Nachwuchswissenschaftler in der Onkologie, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 367-373

Jahrestagung „Sprache und Handeln“, Heidelberg, 26-28.2.1986.
Jährig, C., U. Koch (1982): Die Arzt-Patient-Interaktion in der internistischen Visite eines Akutkrankenhauses – Eine empirische Untersuchung. In: Köhle, K., H.-H. Raspe (Hrsg.): Das Gespräch während der ärztlichen Visite. Urban & Schwarzenberg, München
Jairath, N; Kowal, N (1999): Patient expectations and anticipated responses to postsurgical pain. In: J Holist Nurs, 17, 2, S. 184-196.
Jakubeit, Gudrun, & Schattenhofer, Karl. (1996). Fremdheitskompetenz. Neue Praxis, 5.
Jakusovaite, I.; Darulis, Z.; Zekans, R (2005): Lithuanian health care in transitional state: ethical problems. In: BMC Public Health.
James, T. C. Li. (2006). The Quality of Caring. Mayo Clin Proc, 2006(81), 294-296.
Jan, Jariah Mohd. (2003). Code-Switching for Power Wielding: Inter-Gender Discourse at the Workplace. Multilingua: Journal of Cross-Cultural and Interlanguage Communication, 22(1), 41-57.
Jandura O, Rossmann C (2009) Gesundes Fernsehen. Die Bedeutung von Boulevardmagazinen für die Gesundheitskommunikation. In: Schulz PJ, Hartung U, Keller S (Hrsg) Identität und Vielfalt der Kommunikationswissenschaft. UVK, Konstanz, S 149–164
Janicek, Robert (1990): Mit Patienten richtig reden. Gesprächsführung im Krankenhaus. (2. Auflage) Melsungen: Bibliomed.
Janjua, F., Woll, B., & Kyle, J. (2002). Effects of parental style of interaction on language development in very young severe and profound deaf children. International journal of pediatric otorhinolaryngology, 64(3), 193-205.
Jansen, Jesse; Butow, Phyllis N.; van Weert, Julia C. M.; van Dulmen, Sandra; Devine, Rhonda J.; Heeren, Thea J.; Bensing, Jozien M.; Tattersall, Martin H. N. (2008): Does Age Really Matter? Recall of Information Presented to Newly Referred Patients With Cancer. In: Journal of Clinical Oncology, 26, 33, S. 5450-5457.
Jansen, Paul (2009): Kommunikation in der Hausarztpraxis im Wandel des Gesundheitswesens. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 63-73.
Janz, Nancy K.; Wren, Patricia A.; Copeland, Laurel A.; Lowery, Julie C.; Goldfarb, Sherry L.; Wilkins, Edwin G. (2004): Patient-Physician Concordance: Preferences, Perceptions, and Factors Influencing the Breast Cancer Surgical Decision. In: Journal of Clinical Oncology, 22, 15, S. 3091-3098.
Jarrett, N. J., & Payne, S. A. (2000). Creating and maintaining 'optimism' in cancer care communication. Int J Nurs Stud. 2000 Feb;37(1):81-90.
Jaspers, Karl (1986): Der Arzt im technischen Zeitalter. Münschen: Piper.
Jaworski, Adam. (2000). Silence and small talk. In Justine Coupland (Ed.), Small Talk (pp. 110-132): Pearson Education Limited.
Jedema, Rick; Wodak, Ruth (2006): Communication in Institutions / Kommunikation in Institutionen. In: Ammon, Ulrich; Dittmar, Norbert; Mattheier, Klaus J.: Soziolinguistik: ein internationales Handbuch zur Wissenschaft von Sprache und Gesellschaft. (3rd) . S. 1602-1614.
Jefford, Michael; Tattersall, Martin H. (2002): Informing and involving cancer patients in their own care. In: The Lancet Oncology, 3, 10, S. 629-637.
Jenkins, Linda; Britten, Nicky; Stevenson, Fiona; Barber, Nick; Bradley, Colin (2003): Developing and using quantitative instruments for measuring doctor-patient communication about drugs. In: Patient Education and Counseling, 50, 3, S. 273-278.

Jenkins, Valerie; Fallowfield, Lesley; Saul, Jacky (2001): Information needs of patients with cancer: results from a large study in UK cancer centres. In: British Journal of Cancer, 84, S. 48-51.

Jenkins, Valerie; Fallowfield, Lesley (2002): Can Communication Skills Training Alter Physicians' Beliefs and Behavior in Clinics? In: Journal of Clinical Oncology, 20, 3, S. 765-769.

Jennings, Beth (2006): The politics of end-of-life decision-making: computerised decision-support tools, physicians' jurisdiction and morality. In: Sociology of Health & Illness, 28, 3, S. 350-375.

Jennische, M., & Sedin, G. (1998). Speech and language skills in children who required neonatal intensive care. I. Spontaneous speech at 6.5 years of age. Acta paediatrica, 87(6), 654-666.

Jensen, Louise A., & Allen, M. N. (1994). A synthesis of qualitative research on wellness-illness. Qualitative Health Research, 4, 349-369.

Jensen, Louise A., & Allen, M. N. (1996). Meta-synthesis of qualitative findings. Qualitative Health Research, 6, 553-560.

Jensen, T. K., Gulbrandsen, W., Mossige, S., Reichelt, S., & Tjersland, O. A. (2005). Reporting possible sexual abuse: a qualitative study on children's perspectives and the context for disclosure. Child abuse & neglect, 29(12), 1395-1413.

Jepson, Ruth G.; Hewison, Jenny; Thompson, Andrew; Weller, David (2007): Patient perspectives on information and choice in cancer screening: A qualitative study in the UK. In: Social Science & Medicine, 65, 5, S. 890-899.

Jingree, T.; Finlay, W. M. L.; Antaki, Charles (2006): Empowering words, disempowering actions: an analysis of interactions between staff members and people with learning disabilities in residents' meetings. In: Journal of Intellectual Disability Research, 50, 3, S. 212-226.

Joaquin, Anna Dina L. (2010) ‘Frontotemporal dementia, sociality, and identity: Comparing adult-child and caregiver-frontotemporal dementia interactions’, Discourse Studies 2010 12: 443-464

Jochen; Hautzinger, Martin/Wilke, Eberhard (Hg.) Psychotherapie. Ein Lehrbuch für Ärzte und Psychologen. 2., überarb. und erw. Aufl. Berlin: Springer, 122–188.

Johanson, Marita; Sätterlund Larsson, Ullabeth; Säljö, Roger; Svärdsudd, Kurt (1998): Lifestyle discussion in the provision of health care. An empirical study of patient-physician interaction. In: Social Science & Medicine, 47, S. 103-112.

Johanson, Marita; Sätterlund Larsson, Ullabeth; Säljö, Roger; Svärdsudd, Kurt (1998): Lifestyle discourse in primary health care. Talking about smoking and drinking. In: Bensing, Jozien M.; Sätterlund Larsson, Ullabeth; Szecsenyi, Joachim: The quality of doctor-patient communication in general practice. Utrecht: NIVEL. S. 19-43.

Johanssin, E.-E.; Hamberg, K.; Westman, G. (1999): The meanings of pain: an exploration of women´s descriptions of symptoms. In: Social Science and Medicine, 48, 12, S. 1791-1802.

Johansson, M. B., Carlsson, M., & Sonnander, K. (2012). Communication difficulties and the use of communication strategies: from the perspective of individuals with aphasia. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 47(2), 144-155.

Johnen, Thomas (2005): Redewiedergabe zwischen Konnektivität und Modalität. Zur Markierung von Redewiedergabe in Dolmetscheräußerungen in gedolmetschten Arzt-Patientengesprächen. Hamburg: Universität Hamburg: Sonderforschungsbereich Mehrsprachigkeit. (Arbeiten zur Mehrsprachigkeit, Folge B)

Johnen, Thomas/ Meyer, Bernd (2007): Between connectivity and modality: reported speech in interpreter-mediated doctor-patient communication. In: J. Rehbein, C. Hohenstein, & L. Pietsch (Eds.) Connectivity in Grammar and Discourse. Amsterdam: Benjamins, 395-417.

Johnson, A.; Sandford, J.; Tyndall, J. (2004): Written and verbal information versus verbal information only for patients being discharged from acute hospital settings to home (Cochrane Review). In: The Cochrane Library, 3.

Johnson, J. E.; Leventhal, H. (1974): Effect of accurate expectations and behavioral instructions on reactions during noxious medical examination. In: Journal Personality Social Psychology, 29, S. 710-718.

Johnson, K. B., Serwint, J. R., Fagan, L. A., Thompson, R. E., Wilson, M. E., & Roter, D. (2008). Computer-based documentation: effects on parent-provider communication during pediatric health maintenance encounters. Pediatrics Vol. 122 No. 3 , pp. 590 - 598.

Johnson, Rachel L. (2004). Race, Physician-Patient Concordance, and Social Distance: Effects on Communication and Participation in Medical Visits (Vol. 65, pp. 1809-1810): Johns Hopkins U.

Johnson, Rachel L.; Roter, Debra L.; Powe, Neil R.; Cooper, Lisa A. (2004): Patient Race/Ethnicity and Quality of Patient-Physician Communication During Medical Visits. In: American Journal of Public Health, 94, 12, S. 2084-2090.

Johnston Roberts, Kathleen (1999): Patient empowerment in the United States: a critical commentary. In: Health Expectations, 2, 2, S. 82-92.

Johnston, M.; Vögele, C. (1992): Welchen Nutzen hat psychologische Operationsvorbereitung? Eine Metaanalyse der Literatur zur psychologischen Operationsvorbereitung Erwachsener. In: Schmidt, Lothar R.: Psychologische Aspekte medizinischer Maßnahmen. Berlin: Springer. S. 215-246.

Jones, A. (2001). A psychoanalytically informed conversation with a woman and her husband following major surgery for cancer of her neck and torso. Journal of Advanced Nursing, 35(3), 459-467.

Jones, A. (2003). Nurses talking to patients: exploring conversation analysis as a means of researching nurse-patient communication. International Journal of Nursing Studies, 40(6), 609-618.

Jones, A. & Collins, S. (2007): Nursing assessments and other tasks: Influence on participation in interaction between patients and nurses. In: Collins, S. et al. (Hrsg.): Patient Participation in health care consultations: Qualitative perspectives. New York, P. 143-163.

Jones, Aled (2009) 'Creating history: documents and patient participation in nurse-patient interviews', Sociology of Health & Illness, 31/6: 907-923 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) Communication in healthcare settings: participation, policy and new technologies. Chichester, U.K.: Wiley-Blackwell: 117-32]

Jones, Charlotte Marie. (1994). Supportive Communication in Physician-Patient Interviews: The Case of the Missing Assessments (Vol. 55, pp. 1420A-1420A): U of Texas, Austin.

Jones, C. M. (2001). "Missing assessments: Lay and professional orientations in medical interviews." TEXT 21(1/2): 113-150.

Jones, Charlotte M./ Beach, Wayne A. (2005): I just wanna know why: Patients' attempts and physicians' responses to premature solicitation of diagnostic information. In: Duchan, Judith F./ Kovarsky, Dana (Eds.): Diagnosis as Cultural Practice. Berlin: de Gruyter, S.103-136.

Jones, C. A., & Turkstra, L. S. (2011). Selling the story: narratives and charisma in adults with TBI. Brain Inj. 2011;25(9):844-57.
Jones, Ian R. (2001): Health care decision making and the politics of health. In: Scambler, Graham: Habermas, Critical Theory and Health. Routledge Chapman & Hall. S. 68-85.
Jones, Ian R. (2004): Is patient involvement possible when decisions involve scarce resources? A qualitative study of decision-making in primary care. In: Social Science & Medicine, 59, S. 93-102.
Jones, Rodney H. (2009): Learning about AIDS Online: Identity and Expertise on a Gay Internet Forum. In: Higgins, Christina/Norton, Bonny (Hrsg.): Language and HIV/Aids. Bristol: Multilingual Matters, 171-196.
Jones, Rodney H. (2013): Health and Risk Communication. An Applied Linguistic. Routledge (Taylor and Francis).
Jonker-Pool, Grieteke; Hoekstra, Harald J.; van Imhoff, Gustaaf W.; Sonneveld, D. J. A.; Sleijfer, Dirk Th.; van Driel, Mels F.; Schrafford Koops, Heimen; van de Wiel, Harry B. M. (2004): Male sexuality after cancer treatment-needs for information and support: testicular cancer compared to malignant lymphoma. In: Patient Education and Counseling, 52, 2, S. 143-150.
Joosten, A., Mazeland, H., & Meyboom-de Jong, B. (1999). Psychosocial explanations of complaints in Dutch general practice. Family Practice, 16(3), 245-249.
Jordan, Brigitte (1987) 'The Hut and the Hospital: Information, Power and Symbolism in the Artifacts of Birth', Birth: Issues in Perinatal Care and Education 14:1:36-40.
Jordan, Brigitte (1989) 'Cosmopolitical Obstetrics: Some Insights from the Training of Traditional Midwives'. Social Science and Medicine 28:9:925-44.
Jordan, Brigitte (1997) 'Authoritative Knowledge and Its Construction'. In: Robbie Davis-Floyd and Carolyn Sargent, eds. Childbirth and Authoritative Knowledge: Cross-Cultural Perspectives. Berkeley, CA: University of California Press: 55-79
Joseph, R. (1999). Frontal lobe psychopathology: mania, depression, confabulation, catatonia, perseveration, obsessive compulsions, and schizophrenia. Psychiatry, 62(2), 138-172.
Joyce, C. R. B.; Caple, G; Mason, M.; Reynolds, E.; Mathews, J. A. (1969): A quantitative study of doctor-patient-communication. In: Quart.J.Med., 38, S. 183-194.
Jucks, Regina; Bromme, Rainer (2007): Choice of Words in Doctor–Patient Communication: An Analysis of Health-Related Internet Sites. In: Health Communication, 21, 3, S. 267-277.
Jundt, Katharina; Peschers, U. (2003): Besonderheiten im Umgang mit ausländischen Patientinnen in der Frauenarztpraxis. In: Der Gynäkologe, V36, 11, S. 1005-1010.
Jung, H./Schreiber, W. (Hrsg.) (1981): Arzt und Patient zwischen Therapie und Recht, Stuttgart: Ferdinand Enke.
Jung, H. (1981): Die Rolle des Gesetzgebers auf dem Gebiet des Arztrechts. In: H. Jung, W. Schreiber (Hrsg.) Arzt und Patient zwischen Therapie und Recht, Stuttgart: Ferdinand Enke, 189-204.
Jung, H. (1994): Bilder in der Sprache des Rechts. In: Forschungsgruppe Konsum und Verhalten (Hrsg.) Konsumentenforschung. Gewidmet Werner Kroeber-Riel zum 60. Geburtstag. München: Vahlen, 415-422.
Jung, Hans P.; Wensing, Michel; Grol, Richard (1997): What makes a good general practitioner: do patients and doctors have different views? In: British Journal of General Practice, 47, S. 805-809.
Jung, Sybille (1998): Balance zwischen Information und Emotion – Kommunikative Kooperativität und Patientenorientierung im Präoperativen Gespräch bei Mammakarzinom, S.1-20.

Jung, Sybille. (2003). Haben wir uns verstanden? Verstehenssicherung im Kontext präoperativer Aufklärungsgespräche. Dissertation. Saarbrücken: Universität des Saarlandes: Institut für Germanistik.

Jung, Sybille (2005): Das präoperative Gespräche - Patientenorientierung und gemeinsame Entscheidungsfindung. In: Neises, Mechthild; Ditz, Susanne; Spranz-Fogasy, Thomas: Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft. S. 242-255.

Jung, S. (2005). Das präoperative Aufklärungsgespräch. Arzt-Patientenkommunikation aus der Sicht angewandter Gesprächsforschung. Baden-Baden: Nomos.

Jung, S. (2006): Praxisnahe Ausbildung aus lerntheoretischer Sicht. In: Journal für Anästhesie und Intensivbehandlung, 1-2006, Jg.13, 1.Quartal. Lengerich: Pabst Publisher, S.132-134.

Jung, S. (2007): Kommunikative Kompetenz – Lehren lernen. In: Journal für Anästhesie und Intensivbehandlung, 1-2007, Jg.14, 1.Quartal. Lengerich: Pabst Publisher

Jung, S./ Ditz, S. (2008): Kommunikative Kooperativität und Patientenorientierung - Shared-Decision-Making (SDM) und präoperative Aufklärung. In: Dmoch, W. et al. (Hrsg.): Psychosomatik – ein Mythos? Beiträge der Jahrestagung 2006 der DGPFG. Gießen: Psychosozial-Verlag.

Jung, S./ Ditz, S. (2008): Shared-Decision-Making (SDM) – Kommunikative Kooperativität im Präoperativen Aufklärungsgespräch. In: Niemeier, S./ Diekmannshenke, H. (Hrsg.):Profession und Kommunikation. (forum Angewandte Linguistik, Bd.47). Frankfurt u.a.: Lang, S.125-142.

Jünger, J./ Koellner, V. (2003): Integration eines Kommunikationstrainings in die klinische Lehre. Beispiele aus den Reformstudiengängen der Universitäten Heidelberg und Dresden. Psychother Psych Med, 53: 56-64.

Jünger, J./ Schäfer, S./ Schellberg, D./ Roth, C./ Ben-David, M. F./ Nikendei, C. (2005): Effects of basic clinical skills training on OSCE performance among medical students: a group control design study. In: Med Edu, 39: 1015 – 1020.

Jünger, J./ Schellberg, D./ Nikendei, C. (2006): Ärztliche Kompetenzerwartung von Studierenden in der Inneren Medizin: Ein Instrument zur Steuerung von studentischem Lernverhalten und der Curriculumsentwicklung. In: GMS Zeitschrift für Medizinische Ausbildung, 23(3): Doc 51.

Jürges, Hendrik (2007): Health insurance status and physician-induced demand for medical services in Germany: new evidence from combined district and individual level data. Mannheim: MEA-Universität Mannheim.

Ka, K. T.; Eidelman, D.; Thomson, J. G. (1999): Patient satisfaction and outcomes of surgery for de Quervain's tenosynovitis. In: Journal of Hand Surgery, 24, 5, S. 1071-1077.

Kaerger, Hanna; Koerfer, Armin; Faber, A.; Köhle, Karl (1994): Gesprächsreflexionen und Rollenspiele im medizinpsychologischen Unterricht. In: Kasten, E.; Janke, W.; Sabel, B. A.: Medizinische und biologische Psychologie. Würzburg: Könighausen & Neumann. S. 74.

Kaerger, H./ Obliers, R./ Koerfer, A./ Köhle, K.(1997): Evaluation der Fortbildung zur Psychosomatischen Grundversorgung: 1. Qualitätssicherung unter Verwendung eines multiaxionalen, kommunikationsanalytischen Kategoriensystems. In: M. Franz, W. Tress (Hg.): Psychosomatische Medizin – Ankunft in der Praxis. Frankfurt: Verlag für Akademische Schriften, S.212.

Kaerger, H./ Obliers, R./ Koerfer, A./ Köhle, K.(1997): Psychosomatische Grundversorgung. In: Zeitschrift für Allgemeinmedizin, 73. S.117-211.

Kaeufer, Katrin; Scharmer, Claus O.; Versteegen, Ursula (2003): Breathing Life into a Dying System. Recreating Healthcare from Within. In: Reflections.The SoL Journal on Knowledge, Learning, and Change, 5, 3, S. 1-12.

Kafetsios K, Anagnostopoulos F, Lempesis E, Valindra A. (2013): Doctors' Emotion Regulation and Patient Satisfaction: A Social-Functional Perspective. Health Communication 28.

Kahana, Eva; Kahana, Boaz (2001): On being a proactive health care consumer: Making an "unresponsive" system work for you. In: Jennie, Jacobs K.: Research in the Sociology of Health Care. Changing Consumers and Changing Technology in Health Care and Health Care Delivery. (Volume 19) : JAI. S. 21-44.

Kahana, Eva; Kahana, Boaz (2003): Patient proactivity enhancing doctor-patient-family communication in cancer prevention and care among the aged. In: Patient Education and Counseling, 50, 1, S. 67-73.

Kahana, Boaz; Kahana, Eva; Lovegreen, Loren; Schumacher, John (2005): The Influence of Depressive Symptoms among Older Patients on Patient-Physician Relationship: Implications for Health Communication. In: Rubinelli, Sara; Haes, Joachim: Tailoring Health Messages. Bridging the Gap between Social and Humanistic Perspectives on Health Communication. Proceedings of the International Conference Monte Verita, 6-10 July, 2005. Lugano: Health Care Communication Laboratory, University of Lugano. S. 27-30.

Kalitzkus, V., Heim, S. (2004): Arzt-Patienten-Kommunikation und Salutogenese: Ein Pilotprojekt im hausärztlichen Bereich. Bayreuth. (Wissenstransfer und Public Health. Prävention im Schnittpunkt von Sprach- und Sozialwissenschaft)

Kallmeyer, W. (2002): „Frau Erle“ und ihr Arzt. Zur gesprächsrhetorischen Analyse eines Arzt-Patient-Gesprächs. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung 4/2003, 301-310.

Kam Pun Wong, Donna; Chow, Sau F. (2002): A qualitative study of patient satisfaction with follow-up cancer care: the case of Hong Kong. In: Patient Education and Counseling, 47, 1, S. 13-21.

Kamerow, Douglas (2007): Lack of insurance, reassurance, and safety assurance. In: British Medical Journal, 334, 7589, S. 0-a0.

Kampits, Peter. (1996). Das dialogische Prinzip in der Arzt-Patienten-Beziehung. In Hans-Rainer Buchmüller (Ed.), Angermühler Gespräche Medizin-Ethik-Recht, Band 2 (pp. 1-18). Passau: Wiss.-Verl. Rothe.

Kamwendo, Gregory H. (2004): Language Policy in Health Services: A Sociolinguistic Study of a Malawian Referral Hospital. Helsinki: The Institute for Asian and African Studies.

Kanahols, A. F., Magnusson, H., & Alehagen, S. (2011). Swedish adolescents' experiences of educational sessions at Youth Clinics. Sexual & reproductive healthcare : official journal of the Swedish Association of Midwives, 2(3), 119-123.

Kane, Robert L.; Maciejewski, Matthew; Finch, Michael (1997): The Relationship of Patient Satisfaction with Care and Clinical Outcomes. In: Medical Care, 35, 7, S. 714-730.

Kaner, E., Heaven, B., Rapley, T., Murtagh, M., Graham, R., Thomson, R., & May, C. (2007). Medical communication and technology: a video-based process study of the use of decision aids in primary care consultations. BMC Med Inform Decis Mak. 2007; 7: 2.

Kangasharju, Helena. (2002). Alignment in Disagreement: Forming Oppositional Alliances in Committee Meetings. Journal of Pragmatics: An Interdisciplinary Journal of Language Studies, 34(10-11), 1447-1471.

Kaplan, Brian (2004): Die Kunst der Fallaufnahme - das homöopathische Gespräch. Haug.

Kaplan, Sherrie H., & Ware, John E. (1987). The Patient`s Role in Health Care and Quality Assessment. In N. Goldfield & D. B. Nash (Eds.), Providing Quality Care: The Challenge to Clinicians (pp. 25-69). Philadelphia: American College of Physicians.

Kaplan, Sherrie H.; Greenfield, Sheldon; Ware, John E. (1989): Assessing the Effects of Physician-Patient Interactions on the Outcomes of Chronic Disease. In: Medical Care, 27, 3 (Suppl.), S. S110-S127.

Kaplan, S./ Greenfield, S./ Ware, J. E. (eds.) (1989): Impact of the Doctor-Patient Relationship on the Outcomes of Chronic Disease. In: Stewart, M./ Roter, D. (eds.), 228-245.

Kaplan, Sherrie H.; Greenfield, Sheldon; Gandek, Barbara; Rogers, William H.; Ware, John E., Jr. (1996): Characteristics of Physicians with Participatory Decision-Making Styles. In: Annals of Internal Medicine, 124, 5, S. 497-504.

Kaplan, Tamar (1989): An intercultural communication gap: North American Indians vs. the mainstream medical profession. In: Raffler-Engel, Walpurga: Doctor-Patient Interaction. Benjamins,John. S. 45-60.

Kaptchuk, Ted J.; Eisenberg, David M. (1998): The Persuasive Appeal of Alternative Medicine. In: Annals of Internal Medicine, 129, 12, S. 1061-1065.

Kaptchuk, Ted J. (2002): The Placebo Effect in Alternative Medicine: Can the Performance of a Healing Ritual Have Clinical Significance? In: Annals of Internal Medicine, 136, 11, S. 817-825.

Kaptchuk, Ted J.; Kelley, John M. et al. (2008): Components of placebo effect: randomised controlled trial in patients with irritable bowel syndrome. In: British Medical Journal, 336, 7651, S. 999-1003.

Kardorff E von (2008) Zur Veränderung der Experten-Laien- Beziehung im Gesundheitswesen und in der Rehabilitation. In: Willems, H (Hrsg) Weltweite Welten. Internet- Figurationen aus wissenssoziologischer Perspektive. VSVerlag, Wiesbaden, S 247–267

Kardorff E von (2011) Wandel der Patientenrolle in der Rehabilitation. In: Hoefert H-W, Klotter C (Hrsg) Wandel der Patientenrolle. Neue Interaktionsformen im Gesundheitswesen. Hogrefe, Göttingen, S 295–313.

Karhila, Paivi; Kettunen, Tarja; Poskiparta, Marita; Liimatainen, Leena (2003): Negotiation in Type 2 Diabetes Counseling: From Problem Recognition to Mutual Acceptance During Lifestyle Counseling. In: Qualitative Health Research, 13, 9, S. 1205-1224.

Karnieli-Miller, Orit; Eisikovits, Zvi (2009): Physician as partner or salesman? Shared decision-making in real-time encounters. In: Social Science & Medicine, 69, 1, S. 1-8.

Karnieli-Miller, Orit; Eisikovits, Zvi (2009): The place of persuasion in shared decision making: A contextual approach. A response to Eggly. In: Social Science & Medicine, 69, 1, S. 12-13.

Kasermann, M. L., Altorfer, A., Foppa, K., Jossen, S., & Zimmermann, H. (2000). The study of emotional processes in communication: I. Measuring emotionalization in everyday face-to-face communicative interaction. Behavior research methods, instruments, & computers : a journal of the Psychonomic Society, Inc, 32(1), 33-46.

Käsermann, Marie-Louise (1988): Schizophrenie: Zwei Umgangsweisen mit einer Beschreibung des Wahnsinns. In: LiLi, Zs.für Literaturwissenschaft und Linguistik, 69, S. 21-40.

Käsermann, Marie-Louise; Altorfer, Andreas (2002): Wohlbefinden im Gespräch. Soziale Interaktion als eine Wurzel der Gesundheit. In: UNIPRESS, 112, S. 19-22.

Kasl, St.; Cobb, S. (1966): Health behavior, illness behavior and the sick role. In: Archives of Environmental Health, 12, S. 246-266.

Käsler-Heide, Helga (1999): Diagnose: Tod und Sterben. Berlin, Heidelberg, u.a.: Springer.

Kassebaum, Ulf B. (2004): Interpersonelles Vertrauen. Entwicklung eines Inventars zur Erfassung spezifischer Aspekte des Konstrukts. Hamburg.

Kassirer, J. P./Gorry, G. A. (1978): Clinical problem solving: A behavioral analysis. In: Annals of Internal Medicine, 89, 2, S. 245-255.

Kassirer, Jerome P. (1994): Incorporating Patients' Preferences into Medical Decisions. In: The New England Journal of Medicine, 330, 26, S. 1895-1896.

Kastner, Udo (1997): Am anderen Ende der Nadel : Medizin auf dem Prüfstand. Wien: Ueberreuter.

Kathan, Bernhard. (2003). Das Elend der ärztlichen Kunst - eine andere Geschichte der Medizin. Berlin: Kadmos Verlag.

Katon, W./Kleinman, A. (1981): Doctor-patient negotiation and other social science. In: The Relevance of Social Science for Medicine. Culture, Illness, and Healing Volume 1, 1981, pp 253-279

Katon, W./ Lin, E./ Korff, M./ Russo, J./ Lipscomb, P./ Bush, T. (1991): Somatization: a spectrum of severity. In: American Journal of Psychiatry 148: 34-40.

Katz, Arlene M.; Alegra, Margarita (2009): The clinical encounter as local moral world: Shifts of assumptions and transformation in relational context. In: Social Science & Medicine, 68, 7, S. 1238-1246.

Katz, Ch./Mann, F. (1986): Untersuchung zur präoperativen Stufenaufklärung nach Weißauer. Positive Wirkung auf Angstniveau und Wissensstand. In: Klinikarzt 15 (1986) Nr. 6, 410-419.

Katz, Marian (2000): Constructing the "good patient" in conventional and unconventional medical settings: roles, relationships, and information transfer. In: Jennie, Jacobs K.: Research in the Sociology of Health Care, Health, Illness, and use of Care: The Impact of Social Factors. (Volume 18) : JAI. S. 183-206.

Kauffold, Dietmar (2003): Die Bedeutung psychotherapeutischer Elemente für die Arzt-Patienten-Kommunikation. Salzburg: Univ.Salzburg.

Kaufman, David M.; Laidlaw, Toni A.; MacLeod, Heather (2000): Communication Skills in Medical School: Exposure, Confidence, and Performance. In: Academic Medicine, 75, 10, S. 90S-992.

Kaufmann, Manfred; Ernst, Brigitte (2000): CAWAC-Umfrage in. Deutschland:Was Frauen mit Krebs erfahren, empfinden, wissen und vermissen. In: Deutsches Ärzteblatt, 97, S. 3191-3196.

Kaul, Thomas: Understanding social interaction for rehabilitation and therapy of hearing loss. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 170-171.

Kaupen-Haas, Heidrun (1969): Stabilität und Wandel ärztlicher Autorität. Eine Anwendung soziologischer Theorie auf Aspekte der Arzt-Patient-Beziehung. Stuttgart: Enke.

Kaupen-Haas, Mischo-Kelling, M., Reiter, G. (1993). Arzt-Patient-Kommunikation ‚Revisited‘. Am Beispiel internistischer Stationsvisiten. In: Löning, P. & Rehbein, J. (Hrsg.). Arzt-Patient-Kommunikation. Berlin/New York: de Gruyter, S. 149-176.

Kealley, Jill, Smith, Colleen, & Winser, Bill. (2004). Information empowers but who is empowered? Communication & Medicine, 1(2), 119 -129.

Kearney, Margaret H., & O'Sullivan, J. (2003). Identity shifts as turning points in health behavior change. Western Journal of Nursing Research, 25, 134-152.

Keen, A. J. A.; Klein, S.; Alexander, D. A. (2003): Assessing the Communication Skills of Doctors in Training: Reliability and Sources of Error. In: Advances in Health Sciences Education, 8, 1, S. 5-16.

Keil, Annelie : Krankheit als biographischer Ausnahmezustand: Der objektive Faktor Subjektivität, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 125-137.

Keil-Kuri, E. (1996). Praxisgespräche - Gesprächspraxis. Verbale Interventionstechnik im Arzt-Patienten-Gespräch mit psychosomatisch Kranken. Lübeck, Fischer.

Keirns, Carla C.; Goold, Susan D. (2009): Patient-Centered Care and Preference-Sensitive Decision Making. In: Journal of the American Medical Association, 302, 16, S. 1805-1806.

Keller, E./Hirsch, H.A. (1986): Gynäkologische und geburtshilfliche Eingriffe. Erfahrungen mit der sogenannten Stufenaufklärung. . In: Klinikarzt 15 (1986) Nr. 6, 420-426.

Keller, Vaughn F.; Carrol, J. G. (1994): A new model for physician-patient communication. In: Patient Education and Counseling, 23, S. 131-140.

Kelly, J. A., Murphy, D. A., Sikkema, K. J., McAuliffe, T. L., Roffman, R. A., Solomon, L. J., Kalichman, S. C. (1997). Randomised, controlled, community-level HIV-prevention intervention for sexual-risk behaviour among homosexual men in US cities. Community HIV Prevention Research Collaborative. Lancet. 1997 Nov 22;350(9090):1500-5.

Kelly, Russell (1998): Nurses Talking: a radical policy, ethnomethodology, for researching critical care nursing. In: Nursing in Critical Care, 3. S.41-46.

Kelly, Russell (1999): Goings on in a CCU: an ethnomethodological account of things that go on in a routine hand-over. In: Nursing in Critical Care, 4. S.85-91.

Kendlbacher, Bea; Trummer, Ursula; Nowak, Peter; Stidl, Thomas; Pelikan, Jürgen M. (2001): Koproduktion durch Empowerment: Qualitätsverbesserung der Patientenbetreuung und des postoperativen Gesundungsprozesses in der Chirurgie. Endbericht. Wien: Österreichische Gesellschaft für Theorie und Praxis der Gesundheitsförderung.

Kennedy, Andrew D. M.; Sculpher, Mark J. et al. (2002): Effects of Decision Aids for Menorrhagia on Treatment Choices, Health Outcomes, and Costs: A Randomized Controlled Trial. In: JAMA: The Journal of the American Medical Association, 288, 21, S. 2701-2708.

Kennedy, H., Rousseau, A., & Low, L. (2003). An exploratory meta-synthesis of midwifery practice in the United States. Midwifery, 19, 203-214.

Kenny, Dianna T. (2004): Constructions of chronic pain in doctor-patient relationships: bridging the communication chasm. In: Patient Education and Counseling, 52, 3, S. 297-305.

Kent, R. D., Kent, J. F., Rosenbek, J. C., Vorperian, H. K., & Weismer, G. (1997). A speaking task analysis of the dysarthria in cerebellar disease. Folia phoniatrica et logopaedica : official organ of the International Association of Logopedics and Phoniatrics, 49(2), 63-82.

Kento, T. (1976). Analysis of the nursing process. A case study based on recording of conversation with a patient with chronic renal failure. The Japanese journal of nursing, 40(3), 231-234.

Kern, Edith (1998): Empowerment - (k)ein Begriff sondern Haltung. Die Linzer Empowerment - Tage. In: Störfaktor, 11, 2 (42), S. 77-84.

Kerr, J., Engel, J., Schlesinger-Raab, A., Sauer, H., & Hölzel, D. (2003). Communication, quality of life and age: results of a 5-year prospective study in breast cancer patients. Annals of Oncology, 14, 421-427.

Kerr, Jacqueline; Engel, Jutta; Schlesinger-Raab, Anne; Sauer, Hansjörg; Hölzel, Dieter (2003): Result of a Four-Year Prospective Study in Rectal Cancer Patients. In: Dis Colon Rectum, 46, 8, S. 1038-1046.

Kerrigan, D.D./Thevasagayam, R.S./Woods et.al. (1993): Who's afraid of informed consent? In: Brit. Med. J. 306 (1993), 298-300.

Kerse, Ngaire; Buetow, Stephen; Mainous, Arch G., III; Young, Gregory; Coster, Gregor; Arroll, Bruce (2004): Physician-Patient Relationship and Medication Compliance: A Primary Care Investigation. In: Annals of Family Medicine, 2, 5, S. 455-461.

Kessel, N. (1979): Reassurance. In: The Lancet, 1, S. 1128-1133.

Kesselring, Alexander (2006): Kosmetische Chirurgie als "ambivalente Option". Eine Untersuchung zu Formen der Selbst-Objektivierung und der Objektivierung des Erscheinungsbildes. Wien.

Kessels, Roy P. C. (2003): Patients' memory for medical information. In: Journal of the Royal Society of Medicine, 96, 5, S. 219-222.

Kettner, M. (Hrsg.) (2000): Angewandte Ethik als Politikum. Frankfurt a. Main: Suhrkamp.

Kettunen, T., Poskiparta, M., Liimatainen, L., Sjogren, A., & Karhila, P. (2001). Taciturn patients in health counseling at a hospital: passive recipients or active participators? Qualitative Health Research, 11(3), 399-422.

Kettunen, T., Poskiparta, M., & Gerlander, M. (2002). Nurse-patient power relationship: preliminary evidence of patients' power messages. Patient Education and Counseling, 47(2), 101-113.

Kettunen, Tarja; Liimatainen, Leena; Villberg, Jari; Perko, U. (2006): Developing empowering health counseling measurement. Preliminary results. In: Patient Education and Counseling.

Kickbusch, Ilona (Cartographer). (2004). Improving Health Literacy in the European Union: towards a Europe of informed and active health citizens.

Kickbusch, Ilona, Wait, Suzanne, & Maag, Daniela. (2006). Navigating health. The role of health literacy (pp. 24). London: Alliance for Health and the Future, International Longevity Centre-UK.

Kidd, Jane; Marteau, Theresa M.; Robinson, Stephen; Ukoumunne, Obioha C.; Tydeman, Clare (2004): Promoting patient participation in consultations: a randomised controlled trial to evaluate the effectiveness of three patient-focused interventions. In: Patient Education and Counseling, 52, 1, S. 107-112.

Kidd, Jane; Patel, Vinod; Peile, Ed; Carter, Yvonne (2005): Clinical and communication skills. In: British Medical Journal, 330, 7488, S. 374-375.

Kiefer, Markus, Martens, Ulla, Weisbrod, Matthias, Hermle, Leo, & Spitzer, Manfred. (2009). Increased unconscious semantic activation in schizophrenia patients with formal thought disorder. Schizophrenia Research, 114(1-3), 79-83.

Kiese, Christiane (1992): Psychologische Diagnostik und Therapie bei Kommunikationsstörungen. Bonn: Dt. Psychologen-Verlag.

Kieserling, André. (1999). Kommunikation unter Anwesenden. Studien über Interaktionssysteme. Frankfurt/Main: Suhrkamp.

Kiesler, Donald J. (2003): Integrating measurement of control and affiliation in studies of physician-patient interaction: the interpersonal circumplex. In: Social Science & Medicine, 57, S. 1707-1722.

Kiesler, Donald J.; Auerbach, Stephen M. (2006): Optimal matches of patient preferences for information, decision-making and interpersonal behavior: evidence, models and interventions. In: Patient Education and Counseling, 61, 3, S. 319-341.

Kiessling C, Dieterich A, Fabry G, Hölzer H, Langewitz W, Mühlinghaus I, Pruskil S, Scheffer S, Schubert S (2010): Communication and social competencies in medical

education in German-speaking countries: the Basel consensus statement. Results of a Delphi survey. Patient Education Couns 81:1259–1266.

Kilian, Reinhold, & Paul, Rainer. (1996). Staff Empowerment as a Measure of Progress in Occupational Health Promotion: Theoretical Foundations and Baseline Data from a Health Promoting Hospital. In Johannes Vang & Margareta Kristenson (Eds.), Health Gain Measurements as a Tool for Hospital Management and Health Policy (pp. 172-177). Linköping.

Kilian, Reinhold, Paul, Rainer, Berger, Hartmut, & Angermeyer, Matthias C. (1997). Empowerment und Gesundheitsförderndes Krankenhaus. In Alice Grundböck, Peter Nowak & Jürgen M. Pelikan (Eds.), Gesundheitsförderung - eine Strategie für Krankenhäuser im Umbruch: Projekte aus Österreich und Deutschland (Vol. 4, pp. 137142). Wien: Facultas Universitätsverlag.

Kim, Ki Tae. (2007). Discourse of Oriental Medicine (Vol. 68, pp. 172-173): Georgetown U.

Kim, S. P.; Knight, S. J.; Tomori, C.; Colella, K. M.; Schoor, R. A.; Shih, L.; Kuzel, T. M.; Nadler, R. B.; Bennett, C. L. (2001): Health literacy and shared decision making for prostate cancer patients with low socioeconomic status. In: Cancer Investigation, 19, 7, S. 684-691.

Kim, Sung S.; Kaplowitz, Stan; Johnston, Mark V. (2004): The Effects of Physician Empathy on Patient Satisfaction and Compliance. In: Evaluation the Health Professions, 27, 3, S. 237-251.

Kim, Y. M., Kols, A. (2001): Client communication behaviors with health care providers in Indonesia. In: Patient Education and Counseling, 45: 59–68.

Kim, Young M.; Kols, Adrienne; Putjuk, Fitri; Heerey, Michelle; Rinehart, Ward; Elwyn, Glyn; Edwards, Adrian (2003): Participation by clients and nurse midwives in family planning decision making in Indonesia. In: Patient Education and Counseling, 50, 3, S. 295-302.

Kindler, C. H., Szirt, L., Sommer, D., Hausler, R., & Langewitz, W. (2005). A quantitative analysis of anaesthetist-patient communication during the pre-operative visit. Anaesthesia, 60(1), 53-59.

Kindler, C.H. et al. (2005): A quantitative analysis of anaesthetist-patient communication during the pre-operative visit. In: Anaesthesia, 60, S. 53-59.

Kindt, W (1984): Zur interaktiven Behandlung von Deutungen in Therapiegesprächen. J. Pragmatics 8; 731-751.

Kindt, Walther (1986): Welchen Beitrag kann die Linguistik zur Verbesserung der Arzt-Patienten-Kommunikation leisten? In: Löning, Petra; Sager, Sven F.: Kommunikationsanalysen ärztlicher Gespräche. Ein Hamburger Workshop. S. 145-194.

Kindt, W. (2003): Kommunikative Strategien des Umgangs mit Krankheit. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung 4/2003, 182-193.

Kinnell, Ann Marie/ Maynard, Douglas W. (1996): The Delivery and Receipt of Safer Sex Advice in Pre-test Counseling Sessions for HIV and AIDS. In: Journal of Contemporary Ethnography, 35. S.405-437.

Kirchhoff, U. (1987): Juristische Hinweise zur Aufklärung des Patienten. In: W. Stucke (Hrsg.) Die Arzt-Patienten-Beziehung im Krankenhaus. Patientenbezogene Medizin Heft 9, Stuttgart/New York: Gustav Fischer Verlag, 35-41.

Kirchner, Helga (1998): Gespräche im Pflegeteam. Mit Beispielen aus der Führungspraxis. Stuttgart/New York: Thieme.

Kirmayer, L. J. (2000): „Broken narratives: clinical encounters and the poetics of illness experience" in: Mattingly, C./Garro, Linda C. (Hg.) Narrative and the cultural construction of illness and healing, Berkeley: University of California Press, 153-180.

Kirmayer, L. (2001): Cultural variations in the clinical presentation of depression and anxiety: Implications for diagnosis and treatment. In: J Clin Psychiatry, 62, S. 22-30.
Kirmayer, L.; Rousseau, C.; Santhanam (2001): Models of diagnosis and treatment planning in multicultural mental health. In: Rummens, A.; Beiser, M.; Noh, S.: Immigration, health and ethnicity. Montreal: University of Toronto Press.
Kirmayer, L.; Rousseau, C.; Jarvis, G; Guzder, J. (2002): The cultural context of clinical assessment. In: Tasman, A.; Lieber, J.; Kay, J.: Psychiatry. John Wiley&Sons.
Kirmayer, L. J. (2003): "Reflections on embodiment", in: Wilce, J. (Hg.) Social Lives of Immune Systems, New York: Routledge.
Kirmayer, L.J./Groleau, D./Looper, K.J./Dao, M.D. (2004): „Explaining Medically Unexplained Symptoms", in: The Canadian Journal of Psychiatry 49, 10, 663-672.
Kirschning S (2001) Brustkrebs. Der Diagnoseprozess und die laute Sprachlosigkeit der Medien. Eine soziologische Untersuchung. Leske & Budrich, Opladen
Kissel, Dieter (1984): Von der Pädagogik in der Medizin. Praxis, Aus- u. Fortbildung: mit 12 Tab. Stuttgart: Hippokrates-Verlag.
Kissel, E. C., & Carpenter, B. D. (2007). It's all in the details: physician variability in disclosing a dementia diagnosis. Aging Ment Health. 2007 May;11(3):273-80.
Kitajima, K., Kuroda, K., & Tatara, K. (1996). Indicators of social functioning and social participation in mentally ill participants in a public health rehabilitation programme: a one year follow-up study. Japanese journal of public health, 43(2), 111-117.
Kitzinger, Celia (2005) Heteronormativity in action: Reproducing normative heterosexuality in 'after hours' calls to the doctor, Social Problems, 52(4). Special Section: Language Interaction and Social Problems, 477-498
Kitzinger, Celia (2006): After post-cognitivism. In: Discourse Studies, 8, 1, S. 67-83.
Kitzinger, Celia, S. Kitzinger (2007) 'Birth trauma: Talking with women and the value of conversation analysis', British Journal of Midwifery 15/5: 256-64.
Kivits, Joelle (2006): Informed Patients and the Internet: A Mediated Context for Consultations with Health Professionals. In: Journal of Health Psychology, 11, 2, S. 269-282.
Klaeger, Sabine (2006): HIV/Aids-Prävention im Radio: Micro-trottoir und Experteninterview. In: Drescher, Martina; Klaeger, Sabine (Hrsg.): Kommunikation über HIV/Aids. Interdisziplinäre Beiträge zur Prävention im subsacharischen Afrika. Berlin: Lit, 155-183.
Klapper, Bernadette; Lecher, Silke; Schaeffer, Doris; Koch, Uwe (2001): Kommunikation und Kooperation zwischen Ärzten, Pflegenden und Patienten (InterKiK). In: Pflege Aktuell. Fachzeitschrift des Deutschen Berufsverbandes für Pflegeberufe, 55, 2, S. 74-77.
Klaver, J. R., Lee, Z., & Hart, S. D. (2007). Psychopathy and nonverbal indicators of deception in offenders. Law and human behavior, 31(4), 337-351.
Klein, E. S., & Flint, C. B. (2006). Measurement of intelligibility in disordered speech. Language, speech, and hearing services in schools, 37(3), 191-199.
Klein, J./Presch, G. (Hrsg., 1981): Institutionen – Konflikte – Sprache. Arbeiten zur linguistischen Pragmatik. Tübingen.
Klein, Klaus; Esser, Ursula; Moritz, Sabine (1993): Die effektive Kommunikation in der Arzt-Praxis.
Kleinman, Arthur; Eisenberg, Leon; Good, Byron (1978): Culture, illness, and care: clinical lessons from anthropologic and cross-cultural research. In: Annals of Internal Medicine, 88, 2, S. 251-258.
Kleinman, A. (1980). Patients and healers in the context of culture. Berkley u.a.

Kleinman, Arthur (1988): The Illness Narratives. Suffering, Healing, and the Human Condition. New York: Basic Books.
Kleinschmidt, W. (1980): Juristische und medizinische Begründung der ärztlichen Aufklärungspflicht. In: Münch. Med. Wschr. 122 (1980) 713.
Kleinstäuber, M. / Thomas, P. / Witthöft, M. / Hiller, W. (2012): Kognitive Verhaltenstherapie bei medizinisch unerklärten Körperbeschwerden und somatoformen Störungen. Heidelberg: Springer.
Kleißl, H.P./Kindermann, G. (1980): Operationen in der Frauenheilkunde. Eine Informationsschrift für Patientinnen, 2. überarbeitete Auflage, Erlangen: Straube.
Klemperer, D. (2003). Arzt-Patient-Beziehung: Entscheidung über Therapie muss gemeinsam getroffen werden. Deutsches Ärzteblatt 12, 100: A 753-755.
Klemperer, David (2003): Partizipation der Patienten an medizinischen Entscheidungen. In: Managed Care, 15, S. 8-11.
Klemperer, David. (2003). Wie Ärzte und Patienten Entscheidungen treffen. Konzepte der Arzt-Patient-Kommunikation. Berlin: Wissenschaftszentrum Berlin für Sozialforschung.
Klemperer, David; Rosenwirth, Melanie Bertelsmann Stiftung; Universität Bremen (2005): Shared Decision Making: Konzept, Voraussetzungen und politische Implikationen. Chartbook. (2. Auflage) : Bertelsmann Stiftung.
Klemperer, David (2005): Shared Decision Making und Patientenzentrierung - vom Paternalismus zur Partnerschaft in der Medizin. Teil 1: Modelle der Arzt-Patient-Beziehung. In: Balint, 6, S. 71-79.
Klemperer, David (2005): Shared Decision Making und Patientenzentrierung - vom Paternalismus zur Partnerschaft in der Medizin. Teil 2: Risikokommunikation, Interessenkonflikte, Effekte von Patientenbeteiligungen. In: Balint, 6, S. 115-123.
Klenow, Daniel J.; Youngs, George A. (1987): Changes in doctor/patient communication of a terminal prognosis: A selective review and critique. In: Death Studies, 11, S. 263-277.
Klepac, Marcia J. (1996): Theory and Practical Applications of a Wellness Perspective in Diabetes Education. In: The Diabetes Educator, 22 , 3, S. 225-230.
Kliche, Ortrun/ Meyer, Bernd/ Pawlack, Birte (2010): Family interpreters in hospitals: good reasons for bad practice? In: Rachele Antonini & Ira Torresi (Eds.) Child Language Brokering - Special issue of Mediazioni, Revista online di studi interdisciplinare su lingue e culture.
Kliche, Ortrun (2012): „Sie müssen sich das ja vorstellen …“ (und ich mir auch!) – Erklären und Beschreiben im ärztlichen kommunikativen Handeln. Qualitative Analyse zweier Simulationsgespräche aus dem Kölner Lehrmodul PJSTArT-Block. In: Fachsprache/International Journal of Specialized Communication, Vol. 35. Wien: Facultas, 125-145.
Kliche, O.: Von ne, kennen Sie ja bis zu ganz blöd mal gesprochen: kontextuelle Anschlussverfahren von Metaphern in Begriffserklärungen von Medizinstudierenden. In: Birkner, Karin und Ehmer, Oliver (Hrsg.): Veranschaulichungsverfahren im Gespräch. Mannheim 2013, S. 44-65
Klimmer, Susanne Pelikan, Jürgen M. (Hg.)(1995): Interaktion - Die Arzt-Patient-Beziehung. Wien.
Klingle, Renee S.; Burgoon, Michael (1995): Patient Compliance and Satisfaction With Physician Influence Attempts: A Reinforcement Expectancy Approach to Compliance-Gaining Over Time. In: Communication Research, 22, 2, S. 148-187.
Klingler, Oswald J./Morawetz, Rudolf F. (1993): Die Schmerz-Verarbeitungs-Skalen (SVS) - Konstruktion und Validierung eines Verfahrens zur Erfassung zweier Faktoren der

Schmerzbewältigung. In Zeitschrift für Differentielle und Diagnostische Psychologie 14, 2, S. 75-86.
Klippi, Anu (2003): Collaborating in Aphasic Group Conversation: Striving for Mutual Understanding. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.117-143.
Klitzsch, Wolfgang. (1992). Soziologie des Krankenhauses. In Alexander Schuller, Nikolaus Heim & Günter Halusa (Eds.), Medizinsoziologie: ein Studienbuch (pp. 71-80). Stuttgart, Berlin, Köln: Kohlhammer.
Klüber, M. (2008): Beschwerdendarstellungen von Patienten im ärztlichen Gespräch. B.A.-Arbeit. Universität Mannheim.
Klüber, Maike (2010): Präoperative Aufklärungsgespräche in der Anästhesie. Die Organisation von Patientenfragen im Gespräch. Masterarbeit Universität Mannheim.
Klusen, Norbert/Fließgarten, Anja/Nebling, Thomas (Hrsg.) (2009): Informiert und selbstbestimmt: Der mündige Bürger als mündiger Patient. (= Beiträge zum Gesundheitsmanagement Bd. 24). Baden-Baden: Nomos.
Klußmann, Rudolf (1983): Ärztliches Gespräch und psychosomatische Diagnostik. In:
Knapheide, C., & Löning, Petra. (1992). Zur Transkription von Arzt-Patient-Gesprächen. Die Verarbeitung eines standardisierten Corpus "Arzt-Patient-Kommunikation" mithilfe des Transkriptionsverfahrens HIAT und des Computerprogramms "syncWRITER". Hamburg: Universität Hamburg: Germanisches Seminar.
Knauer, Ch. (2001): Ärztlicher Heileingriff, Einwilligung und Aufklärung – Überzogene Anforderungen an den Arzt? In: C. Roxin, U. Schroth (Hrsg.) Medizinstrafrecht: im Spannungsfeld von Medizin, Ethik und Strafrecht, 2. überarbeitete Auflage, Stuttgart/München/Hannover/Berlin/Weimar/Dresden: Boorberg Verlag, 11-78.
Knight, Lynn V.; Sweeney, Kieran (2007): Revealing implicit understanding through enthymemes: a rhetorical method for the analysis of talk. In: Medical Education, 41, 226.
Knoblauch, Hubert; Adam, J. (1966): Das Zeitproblem in der Allgemeinpraxis. In: Zeitschrift ges.Hygiene, 12, S. 362.
Knoepfel, H.-K. (1974): Die Arzt-Patienten-Beziehung. In: Hexagon Roche 2/4, 1-7.
Koc, F. (2002): Medizin im Internet: Evidence-based-medicine und Qualitätsmanagement online, Berlin/Heidelberg: Springer.
Koch, Axel; Kühn, Stefan (1999): Richtig mit Patienten reden. Praktische Tips für konkrete Situationen. Melsungen: Bibliomed - Medizinische Verlagsgesellschaft.
Koch, Lene; Nordahl Svendsen, Mette (2005): Providing solutions-defining problems: the imperative of disease prevention in genetic counselling. In: Social Science & Medicine, 60, 4, S. 823-832.
Koch, Uwe; Fauler, Ingrid; Safian, Peter; Jährig, Christian (1982): Affekte bei Ärzten und Patienten während der Visite: Eine Analyse verbalisierter Affekte mit dem Gottschalk-Gleser-Verfahren an Hamburger und Ulmer Visitengesprächen. In: Köhle, Karl; Raspe, Hans H.: Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen. Wien: Urban & Schwarzenberg. S. 196-209.
Kodish, Eric; Eder, Michelle et al. (2004): Communication of Randomization in Childhood Leukemia Trials. In: JAMA: The Journal of the American Medical Association, 291, 4, S. 470-475.
Koehn, Peter H. (2004): Global Politics and Multinational Health-care Encounters: Assessing the Role of Transnational Competence. In: EcoHealth 1, 1, 1, S. 69-85.
Koehn, Peter H. (2005): Medical Encounters in Finnish Reception Centers: Asylum-Seeker and Clinican Perspectives. In: Journal of Refugee Studies, 18, 1, S. 47-74.

Koelewijn-van Loon, Marije S.; van der Weijden, Trudy; van Steenkiste, Ben; Ronda, Gaby; Winkens, Bjorn; Severens, Johan L.; Wensing, Michel; Elwyn, Glyn; Grol, Richard (2009): Involving patients in cardiovascular risk management with nurse-led clinics: a cluster randomized controlled trial. In: Canadian Medical Association Journal, 181, 12, S. E267-E274.

Koenig, C. J. (2011): Patient resistance as agency in treatment decisions. In: Social Science & Medicine, 72, P. 1105-1114.

Koerfer, A./ Neumann, C. (1982): Alltagsdiskurs und psychoanalytischer Diskurs. In: D. Flader, W.-D. Grodzicki, K. Schröter (Hrsg.): Psychoanalyse im Gespräch. Interaktionsanalytische Untersuchungen über Therapie und Supervision. Frankfurt/Main: Suhrkamp, S.96-137.

Koerfer, Armin (1986): Formen und Funktionen therapeutischer Interventionen. DGfS

Koerfer A, K. Köhle (1993): Zur Evaluation von Arzt-Patient-Kommunikation – Perspektiven einer angewandten Diskursethik in der Medizin. Aus: Köhle, K., R. Obliers, J. Faber, A. Koerfer, R. Schwan, D.Th. Waldschmidt u.a.: Balint-Projekt; Beispiele aus dem Kölner Korpus zur Arzt-Patient-Kommunikation (KK-APK). Institut für Psychosomatik und Psychotherapie, Köln

Koerfer, A./ Köhle, K./ Faber, A./ Kaerger, H./ Obliers, R. (1994): Gesprächsreflexionen und Rollenspiele im medizinpsychologischen Unterricht. In: E. Kasten, W. Janke, B.A. Sabel (Hg.): Medizinische und biologische Psychologie. Würzburg: Königshausen & Neumann, 74.

Koerfer, Armin/Köhle, Karl/Obliers, Rainer (1994). Zur Evaluation von Arzt-Patienten-Kommunikation. Perspektiven einer angewandten Diskursethik in der Medizin. In Redder, Angelika/Wiese, Ingrid (Hg.). Medizinische Kommunikation. Opladen: Westdeutscher Verlag. S. 53-94.

Koerfer, Armin; Köhle, Karl; Faber, Jochen; Kaerger, Hanna; Obliers, Rainer (1996): Zwischen Verhören und Zuhören: Gesprächsreflexionen und Rollenspiele zur Arzt-Patient-Interaktion im medizinpsychologischen Unterricht. In: Bahrs, Ottomar; Fischer-Rosenthal, Wolfram; Szecsenyi, Joachim: Vom Ablichten zum Im-Bilde-Sein. Video-Dokumentation von Arzt-Patienten-Gesprächen im ärztlichen Qualitätszirkel. Würzburg: Königshausen und Neumann. S. 109-131.

Koerfer, Armin/Thomas, W./Obliers, R./Köhle, K. (1999): Multimedia learning program for medical consultation. In Gesundheitswesen 61, 8-9, S. 413-417.

Koerfer, Armin; Kaerger, Hanna; Obliers, Rainer; Thomas, Walter; Köhle, Karl (1999): Erzählungen in der ärztlichen Sprechstunde. In: Psychotherapie, Psychosomatik, Medizinische Psychologie, 49, 11, S. 438.

Koerfer, Armin; Thomas, Walter; Obliers, Rainer; Köhle, Karl (1999): Multimediales Lernprogramm zur ärztlichen Gesprächsführung. In: Gesundheitswesen, 61, S. 413-417.

Koerfer, Armin; Obliers, Rainer; Thomas, Walter; Köhle, Karl (2000): Ausbildung in ärztlicher Gesprächsführung - OSCE mit standardisierten PatientInnen. In: Medizinische Ausbildung, 17, S. 137.

Koerfer, A./Köhle, K./Obliers, R. (2000): Narrative in der Arzt-Patient-Kommunikation. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung 2/2000, 87-116.

Koerfer, A./ Martens-Schmid, K.(2000): Erzählen in der Psychotherapie. In: Psychotherapie und Sozialwissenschaft, 2(2), S.83-86.

Koerfer, Armin; Obliers, Rainer; Köhle, Karl (2004): Emotionen in der ärztlichen Sprechstunde. Förderung empathischer Kommunikation durch Fortbildung in der

psychosomatischen Grundversorgung. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung, 4.

Koerfer, A.(2005): Kommunikation als erkennbares Werkzeug – aus der Sicht des Linguisten. Das Problem der Relevanz in der ärztlichen Sprechstunde. In: Palliativmedizin, 6. S.26.

Koerfer, A./ Obliers, R./ Olderog, M./ Thomas, W./ Köhle, K. (2005): Emotionen und Empathie in der Arzt-Patient-Kommunikation. Förderung der kommunikativen Kompetenz durch Fortbildung in der psychosomatischen Grundversorgung. In: Psychother Psych Med 55, S. 136-137.

Koerfer, A./ Obliers, R./ Thomas, W./ Köhle, K.(2005): Prüfung kommunikativer Kompetenz. OSCE mit standardisierten Patienten. In: GMS Z Med Ausbild., 22(4), Doc 149.

Koerfer/ Köhle/ Obliers (2005): Das Visitengespräch - Chancen einer dialogischen Medizin. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 256-284.

Koerfer/ Köhle/ Obliers (2005): Entscheidungsdialog zwischen Arzt und Patient - Modelle der Beziehungsgestaltung in der Medizin. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 137-160.

Koerfer, A./ Biehl, L./ Schmeißer, N./ Robertz, J./ Bödecker, A-W./ Herzig, S. (2006): Der gute Arzt – Leitbilder aus der Sicht der Professoren und Hausärzten. http://www.egms.de/en/meetings/gma2006/06gma090.shtml.

Koerfer, Armin; Köhle, Karl (2007): Kooperatives Erzählen. Zur Konstruktion von Patientengeschichten in der ärztlichen Sprechstunde. In: Redder, Angelika: Diskurse und Texte. Festschrift für Konrad Ehlich zum 65. Geburtstag. Tübingen: Stauffenburg Festschriften.

Koerfer, A./ Albus, Ch./ Obliers, R./ Thomas, W./ Köhle, K.(2007): Kommunikationsmuster der medizinischen Entscheidungsfindung. In: S. Niemeier, H. Diekmannshenke (Hg.): Profession und Kommunikation. Bern: Lang, S.91-156.

Koerfer, A./ Köhle, K./ Obliers, R./ Sonntag, B./ Thomas, W./ Albus, C. (2008): Training und Prüfung kommunikativer Kompetenz. Aus- und Fortbildungskonzepte zur ärztlichen Gesprächsführung. In: Gesprächsforschung Online-Zeitschrift zur verbalen Interaktion, Jg. 2008, 9, S.34-78.

Koerfer, Armin, Albus, C., Obliers, R., Thomas, W., & Köhle, Karl. (2008). Kommunikationsmuster der medizinischen Entscheidungsfindung. In S Niemeier & H. Diekmannshenke (Eds.), Profession und Kommunikation (pp. 121-156). Bern: Lang Verlag.

Koerfer, A./ Köhle, Karl. (2009): Was ist erzählenswert? Das Relevanzproblem in einer narrativen Medizin. In: Grimm, G./ Kapfhamer, N./ Mathys, H./ Michel, S./ Boothe, B. (Hrsg.): Erzählen, Träumen und Erinnern. Erträge klinischer Erzählforschung, Lengerich: Pabst Science Publishers, S.125-138.

Koh, T. H., Budge, D., Butow, P., Renison, B., & Woodgate, P. (2005). Audio recordings of consultations with doctors for parents of critically sick babies. Cochrane database of systematic reviews(1), CD004502.

Koh, Tieh H. H. G.; Butow, Phyllis N.; Coory, Michael; Budge, Donna; Collie, Li A.; Whitehall, John; Tattersall, Martin H. (2007): Provision of taped conversations with neonatologists to mothers of babies in intensive care: randomised controlled trial. In: British Medical Journal, 334, 7583, S. 28.

Köhle, K., C. Simons, D. Böck, A. Grauhan (Hrsg.) (1980): Angewandte Psychosomatik. Die internistisch-psychosomatische Krankenstation – Ein Werkstattbericht. Rocom, Basel.

Köhle, Karl; Kubanek, B. (1981): Zur Zusammenarbeit von Psychosomatikern und Internisten. Erfahrungen aus zwölf Jahren. In: Uexküll, Thure v.: Integrierte Psychosomatik. Stuttgart: Schattauer. S. 17-54.

Köhle, Karl; Westphale, C.; Simons, C.; Gaus, Ekkehard (1981): Läßt sich das Gespräch während der ärztlichen Visite patientenzentriert gestalten? In: Vogel, H. R.: Patientengerechte Arzneimittelinformation durch den Arzt. Frankfurt: Umschau-Verlag. S. 44-51.

Köhle, Karl; Simons, Claudia (1982): Zum Dialog mit unheilbar Kranken. Die Bedeutung mitmenschlicher Beziehungen im Krankenhaus. In: Der informierte Arzt, S. 51-57.

Köhle, K./ Raspe, H.-H., (eds.) (1982). Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen. München, Urban & Schwarzenberg.

Köhle, K./Kubanek, B./Simons, C. (1982): Informed Consent – psychologische Gesichtspunkte. In: Internist 23 (1982), 207-217.

Köhle, Karl; Gaus, Ekkehard (1983): Zur Rolle der Arzt-Patient-Beziehung bei der Verordnung von Arzneimitteln. In: Pöldinger: Festschrift für B. Luban Plozza. Heidelberg: Springer. S. 34-40.

Köhle, Karl (1984): Aufklärung von Patienten in fortgeschrittenem Krebsstadium. In: Münchner medizinische Wochenschrift, 126, S. 214-218.

Köhle, Karl (1991): Die Wahrheit am Krankenbett - Dialektik ärztlicher Kommunikation mit Krebskranken. In: Alt, Dieter; Weiss, G.: Im Leben bleiben. Psychosoziale Aspekte der Nachsorge brustkrebskranker Frauen. Heidelberg: Springer Verlag. S. 17-38.

Köhle, Karl; Obliers, Rainer; Koerfer, Armin; Kaerger, Hanna; Faber, Jochen; Mendler, T. (1995): Evaluation des Fortbildungseffektes einer Balint-Gruppe. Ein multimethodaler Ansatz. In: Psychosomatische und psychosoziale Medizin (PSM), 1, S. 6-15.

Köhle, Karl; Faber, Jochen; Kaerger, Hanna; Koerfer, Armin; Obliers, Rainer; Waldschmidt, Dirk Thomas (1996): Fortbildung in Psychosomatischer Grundversorgung: Evaluation des ärztlichen Gesprächsverhaltens. In: Hennig, H.; Fikentscher, E.; Bahrke, U.; Rosendahl, W.: Kurzzeit-Psychotherapie in Theorie und Praxis. Lengerich - Berlin - Düsseldorf: Pabst Science Publishers. S. 1082-1107.

Köhle, Karl; Koerfer, Armin; Obliers, Rainer (1996): Ärztliche Gesprächsführung läßt sich lernen. In: Krankenhausarzt, 69, 5, S. 214-219.

Köhle, Karl; Koerfer, Armin; Obliers, Rainer (1997): Künftige Inhalte der Ausbildung zum Arzt. In: Helmich, Peter; Nöring, Regina; Schmitten, Jürgen i. d.: Primärärztliche Patientenbetreuung: Lehre, Forschung, Praxis. Stuttgart: Schattauer. S. 169-177.

Köhle, K., Obliers, R., Koerfer, A., Antepohl, W. & Thomas, W. (1999): Problemorientiertes Lehren und Lernen - eine Chance auch für die Fächer Medizinische Psychologie, Psychosomatik und Psychotherapie? Psychotherapie, Psychosomatik, Medizinische Psychologie, 49, 171 - 175.

Köhle, Karl; Kaerger-Sommerfeld, Hanna; Koerfer, Armin; Obliers, Rainer; Thomas, Walter (2001): Können Ärzte ihr Kommunikationsverhalten verbessern? In: Deter, Hans-Christian: Psychosomatik am Beginn des 21. Jahrhunderts. Chancen einer biopsychosozialen Medizin. Bern: Huber Verlag. S. 301-310.

Köhle, Karl; Obliers, Rainer; Koerfer, Armin (2002): Diagnosemitteilung - Ein Leitfaden. In: Kreienberg, Rolf; Volm, Tanja; Möbius, Volker; Alt, Dieter: Management des Mammakarzinoms. Berlin; Heidelberg; New York: Springer. S. 441-451.

Köhle, Karl (2003): Kommunikation. In: Adler, Rolf H.; Hermann, Jörg M.; Köhle, Karl; Langewitz, Wolf A.; Schonecke, Othmar W.; Uexküll, Thure v.; Wesiack, Wolfgang: Lehrbuch der Psychosomatischen Medizin. 6. Aufl. Urban & Fischer. S. 43-64.

Köhle, K./ Koerfer, A./ Thomas, W./ Schaefer, A./ Sonntag, B./ Obliers, R.(2003): Integrierte Psychosomatik: Beiträge zu einer Reform des Medizinstudiums. In: Psychother Psych Med, 53. S.65-70.

Köhle, Karl; Fehlenberg, Dirk; Simons, C. (2003): Die Krankenvisite - Chance für ein weiterführendes ärztliches Gespräch. In: Adler, Rolf H.; Hermann, Jörg M.; Köhle, Karl; Langewitz, Wolf A.; Schonecke, Othmar W.; Uexküll, Thure v.; Wesiack, Wolfgang: Lehrbuch der Psychosomatischen Medizin. 6. Aufl. Urban & Fischer. S. 445-456.

Köhle, Karl; Koerfer, Armin; Kretschmer, Britta; Obliers, Rainer; Reimer, Thomas; Thomas, Walter; Romotzky, Verena (2005): Manual Ärztliche Gesprächsführung + Miteilung schwerwiegender Diagnosen.

Köhle, K./ Obliers, R./ Koerfer, A (2006): Diagnosemitteilung - Ein Leitfaden. In: Kreienberg/ Jonat/ Volm/ Möbius/ Alt (Hg.): Management des Mammakarzinoms. Berlin, Heidelberg, New York: Springer, S. 441-451.

Köhle, Karl/ Koerfer , A./ Kretschmer, B./ Obliers, R./ Reimer, T./ Thomas, W./ Romotzky, V. (2007): Manual zur ärztlichen Gesprächsführung und Mitteilung schwerwiegender Diagnosen. AG Medizindidaktik: Köln.

Köhle, Karl, Koerfer, Armin, Kretschmer, Britta, Obliers, Rainer, Reimer, Thomas, Thomas, Walter, & Romotzky, Verena. (2010). Manual Ärztliche Gesprächsführung + Mitteilung schwerwiegender Diagnosen.

Kohler Riessman, Catherine (2002): Illness Narratives: Positioned Identities. Cardiff: Health Communication Research Centre.

Köhler, Lotte. (2003). Entstehung von Beziehungen: Bindungstheorie. In Thure von Uexküll, Rolf H. Adler, Jörg Michael Herrmann, Karl Köhle, Wolf A. Langewitz, Othmar W. Schonecke & Wolfgang Wesiack (Eds.), Psychosomatische Medizin. 6. Auflage (pp. 233-244). München, Jena: Urban & Fischer.

Kohlmann, T. (1986): Die Kommunikation in der ärztlichen Visite. In: Kohlmann, T.; et al.: Krankheitsverständnis und Arbeitsorganisation im Krankenhaus. Eine organisationssoziologische Studie. Abschlußbericht an die Stiftung Volkswagenwerke. Marburg. S. 167-202.

Kohlmann, Thomas/Raspe, Hans-Heinrich (1992). Deskriptive Epidemiologie chronischer Schmerzen. In Geissner, Edgar/Jungnitsch, Georg (Hg.). Psychologie des Schmerzes. Diagnose und Therapie. Weinheim: PVU. S. 11-23.

Koltun, A./Stone, G.C. (1986): Past and current trends in patient noncompliance research: focus on diseases, regimens-programs, and provider-diciplines. In: J Compl Health Care 1: 21-32.

König, Ch. (1987): Die Entmythologisierung der Stellung des Arztes. Würzburg.

König, Jan C.L/Hess-Lüttich, Ernest W.B. (2012): Medizinische Kommunikation. In: Ueding, Gert (Hrsg.): Historisches Wörterbuch der Rhetorik. Berlin: De Gruyter, S. 660-669 (= Vol. 10: Nachträge A-Z).

Konitzer, M., Schemm, Wiebke, Freudenberg, Nicholas, & Fischer, Gisela Charlotte. (2002). Funktion und Bedeutung der Metapher in der Homöopathie. In Gisela Brünner & Elisabeth Gülich (Eds.), Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen (pp. 159-189). Bielefeld: Aisthesis Verlag.

Konitzer, Martin, Schemm, Wiebke, Freudenberg, Nahid, & Fischer, Gisela C. (2002). Therapeutic Interaction through Metaphor: A Textual Approach to Homeopathy. Semiotica, 141(1-4), 1-27.

Konitzer, Martin. (2005). Narrative Based Medicine. Wiedereinführung des Subjekts in die Medizin? sozialersinn, 1, 111-130.

Koopman, C., & et al. (1984). Ethnicity in reported pain, emotional distress and requests of

medical outpatients. Soc.Sci.Med., 18, 487-490.
Koopmans, G. T., Meeuwesen, L., Huyse, F. J., Meiland, F. J., & Donker, J. M. (1995). Effects of psychiatric consultation on medical consumption in medical outpatients with abdominal pain. Psychosomatics. 1995 Jul-Aug;36(4):387-99.
Koopmans, G. T., Meeuwesen, L., Huyse, F. J., & Heimans, J. J. (1996). Effects of psychiatric consultation on medical consumption in medical outpatients with low back pain. Gen Hosp Psychiatry. 1996 May;18(3):145-54.
Kopelson, Karen. (2009). Writing Patients' Wrongs: The Rhetoric and Reality of Information Age Medicine. JAC (JACC), 29(1-2), 353-404.
Kopfschmerzklassifikationskomitee der International Headache, Society. (2003). Die Internationale Klassifikation von Kopfschmerzerkrankungen. 2. Auflage. Nervenheilkunde.Zeitschrift für interdisziplinäre Fortbildung, 11(22).
Korsch, B. M./Gozzi, E. K./Francis, V. (1968): Gaps in doctor-patient communication: Doctor-patient interaction and patient satisfaction. In Pediatrics 42, S. 855-871.
Korsch, B. M./Negrete, V. F. (1972): Doctor-patient communication. In Scientific American 227, S. 66-74.
Koschmann, Timothy/ Le Baron, Curtis/ Goodwin, Charles/ Feltovich, Paul (2009): “Can you see the cystic artery yet”?: a simple matter of trust. Special issue on “Understanding Understanding in Action”. Journal of Pragmatics.
Koß, Agnes (2000): Gesprächsführung mit Patienten. Ansätze zur Verbesserung. In: Dr.med.Mabuse, 24, 120, S. 44-48.
Köszegi, Botond (2004): Emotional Agency: The Case of the Doctor-Patient Relationship. Berkeley.
Kotani, K., Tachibana, M., & Takamasu, K. (2007). Investigation of the influence of swallowing, coughing and vocalization on heart rate variability with respiratory-phase domain analysis. Methods of information in medicine, 46(2), 179-185.
Kouyanou, K. / Pither, C.E. / Rabe-Hesketh S. / Wessely, S. (1998): A comparative study of iatrogenesis, medication abuse, and psychiatric morbidity in chronic pain patients with and without medically explained symptoms, in: Pain 76, 3, 417-426.
Kovarsky, Dana/ Bokhour, Barbara G. (2007): Special Theme: The Construction of Identity in Discourses of Illness: An introduction. In: Communication and Medicine, 1, S. 51-52.
Kowarowsky, Gert (2011, 2. Aufl.). Der schwierige Patient: Kommunikation und Patienteninteraktion im Praxisalltag. Stuttgart: Kohlhammer.
Kozart, Michael (2002): Understanding efficacy in psychotherapy: an ethnomethodological perspective on the therapeutic alliance. In: American Journal of Orthopsychiatry, 27. S. 217-231.
Kraetschmer, Nancy; Sharpe, Natasha; Urowitz, Sara; Deber, Raisa B. (2004): How does trust affect patient preferences for participation in decision-making? In: Health Expectations, 7, 4, S. 317-326.
Kraft, Wolf R. (1987). Das präoperative Aufklärungsgespräch. Eine empirische Studie zur Verbesserung von Einwilligungsgesprächen. Hamburg: Universität Hamburg: Fachbereich Medizin.
Krajic, Karl (1986): Vorbereitung auf die psychosoziale Betreuung von Patienten durch die ärztliche Ausbildung in Österreich. In: Strotzka, Hans; Wimmer, Helga: Arzt-Patient-Kommunikation im Krankenhaus. Wien: Facultas-Verlag. S. 60-72.
Kranich, Christoph (1996): Der "Kunde Patient" als bestimmender Faktor der Qualität im Gesundheitswesen. In: Viethen, Gregor; Maier, Irene: Qualität rechnet sich. Stuttgart: Georg Thieme Verlag. S. 58-61.

Krasner, Michael S.; Epstein, Ronald M.; Beckman, Howard; Suchman, Anthony L.; Chapman, Benjamin; Mooney, Christopher J.; Quill, Timothy E. (2009): Association of an Educational Program in Mindful Communication With Burnout, Empathy, and Attitudes Among Primary Care Physicians. In: Journal of the American Medical Association, 302, 12, S. 1284-1293.

Kraus, E./Göltner, E. (1981): Der aufgeklärte Patient. Effizienz eingehender Aufklärung bei gynäkologischen Operationen. In: Münch. Med. Wschr. 123 (1981), 434.

Krause, Rainer (2003): Emotion als Mittler zwischen Individuum und Umwelt. In: Uexküll, Thure v.; Adler, Rolf H.; Herrmann, Jörg M.; Köhle, Karl; Langewitz, Wolf A.; Schonecke, Othmar W.; Wesiack, Wolfgang: Psychosomatische Medizin. 6. Auflage. München, Jena: Urban & Fischer. S. 267-278.

Krause, Regina Gesundheitsverhalten und Kommunikation (Hg.)(1976): Münster: Universität Münster.

Kravitz, Richard L. (2001): Measuring Patients' Expectations and Requests. In: Annals of Internal Medicine, 134, 9_Part_2, S. 881-888.

Kravitz, Richard L.; Bell, Robert A.; Franz, Carol E.; Elliott, Marc N.; Amsterdam, Ezra; Willis, Carrie; Silverio, Lisa (2002): Characterizing Patient Requests and Physician Responses in Office Practice. In: Health Services Research, 37, 1, S. 215-236.

Kravitz, R. L./Epstein, Ronald M./Feldman, M. D./Franz, C. E./Azari, R./Wilkes, M. S./ Hinton, L./Franks, P. (2005): Influence of patients' requests for direct-to-consumer advertised antidepressants: A randomized controlled trial. In: Journal of the American Medical Association, 293, 16, S. 1995-2002.

Kreher S. / Brockmann, S. / Sielk, M. / Wilm, S. / Wollny, A. (2008): Hausärztliche Krankheitskonzepte. Analyse ärztlicher Vorstellungen zu Kopfschmerzen, akutem Husten, Ulcus cruris und Schizophrenie. Bern: Huber.

Kreissl, Marion E., Overlach, Fabian, Birkner, Karin, & Türp, J. C. (2004). Ärztliches Erstgespräch bei Patientinnen mit chronischen Gesichtschmerzen. Der Schmerz, 18(4), 286-299.

Kreps, Gary L.; Arora, Neeraj K.; Nelson, David E. (2003): Consumer/provider communication research: directions for development. In: Patient Education and Counseling, 50, 1, S. 3-4.

Kriebel, R./Paar, G.H./Stäcker, K.-H. (1996): „Somatisierung", in: Psychotherapeut 41, 1996, 201-214.

Krippner, Stanley/Bogzaran, Fariba/de Carvalho, Andre Percia (2002): Extraordinary dreams and how to work with them. Albany: State University of New York Press.

Kristiansen, I. S.; Førde, O. H.; Aasland, O.; Hotvedt, R.; Johnsen, R.; Førde, R. (2001): Threats from patients and their effects on medical decision making: a cross-sectional, randomised trial. In: The Lancet, 357, S. 1258-1261.

Kriwanek, S (1996): Bedingungen und Funktionen der Visite im Krankenhaus. In: Österreichische Krankenhauszeitung, 37, 1, S. 34-38.

Kroffke, Solveig/ Meyer, Bernd (2007): Verständigungsprobleme in bilingualen Anamnesegesprächen. In: S. Kameyama & B. Meyer (Hrsg.) Mehrsprachigkeit am Arbeitsplatz. Frankfurt/M., usw.: Lang., 149-184.

Krogstad, Unni; Hofoss, Dag; Hjortdahl, Per (2002): Continuity of hospital care: beyond the question of personal contact. In: British Medical Journal, 324, 7328, S. 36-38.

Kröner-Herwig, Birgit (1999). Schmerz - eine Gegenstandsbeschreibung. In Basler, Heinz-Dieter/Franz, Carmen et al. (Hg.). Psychologische Schmerztherapie. Grundlagen, Diagnostik, Krankheitsbilder, Behandlung. Berlin: Springer. S. 3-21.

Krones, Tanja, & Richter, Gerd. (2006). Die Arzt-Patient-Beziehung. In Stefan Schulz (Ed.), Geschichte, Theorie und Ethik der Medizin (pp. 94-116). Frankfurt am Main:

Suhrkamp.
Kropiunigg, Ulrich (Hg.)(2007): Das schwierige Gespräch. Lernunterlagen für Studierende. Lineelement – Ärztliche Gesprächsführung b (ägfb).
Krug, Reinhard; Köhle,Karl (1982): Der Gebrauch von Personalpronomina als Indikator für Beziehungskonstellationen in Visistengesprächen. S. 178 – 195, In: Köhle,Karl; Raspe,Hans Heinrich: Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen. Urban & Schwarzenberg, Wien
Krug, Reinhard (1994): Das kriegen wir schon wieder hin ... Personalpronomina als Indikatoren für die Beziehungskonstellation in Visitengesprächen. VAS Vlg. f. Akad. Schriften. (Klinische Psycholinguistik)
Krupat, Edward; Rosenkranz, Susan L.; Yeager, Carter M.; Barnard, Karen; Putnam, Samuel M.; Inui, Thomas S. (2000): The practice orientations of physicians and patients: the effect of doctor-patient congruence on satisfaction. In: Patient Education and Counseling, 39, 1, S. 49-59.
Krupat, Edward; Fancey, Marcella; Cleary, Paul D. (2000): Information and its impact on satisfaction among surgical patients. In: Social Science & Medicine, 51, S. 1817-1825.
Krupat, Edward; Bell, Robert A.; Kravitz, Richard L.; Thom, David; Azari, Rahman (2001): When Physicians and Patients Think Alike: Patient-Centered Beliefs and Their Impact on Satisfaction and Trust. In: The Journal of Family Practice, 50, 12.
Krupat, Edward; Frankel, Richard; Stein, Terry; Irish, Julie (2006): The Four Habits Coding Scheme: Validation of an instrument to assess clinicians' communication behavior. In: Patient Education and Counseling, 62, 1, S. 38-45.
Krupp, W.; Spanehl, O.; Laubach, W.; Seifert, V. (2000): Informed Consent in Neurosurgery: Patients' Recall of Preoperative Discussion. In: Acta Neurochirurgica, 142, 3, S. 233-239.
Kruse A (1995) Menschen im Terminal-Stadium und ihre betreuenden Angehörigen als Dyade. Wie erleben sie die Endlichkeit des Lebens, wie setzen sie sich mit dieser auseinander? Zeitschrift für Gerontologie und Geriatrie 28:264–272.
Kuczyk, Susanne: Der Arzt als Wissensvermittler: Eine Analyse ärztlicher Vorträge vor Brustkrebspatientinnen, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 469-479.
Kuehn, Bridget M. (2005): Pain Studies Illuminate the Placebo Effect. In: JAMA: The Journal of the American Medical Association, 294, 14, S. 1750-1751.
Kugelmann, R. (1997): The psychology and management of pain: Gate control as theory and symbol. In: Theory and Psychology, 7, S. 43-65.
Kugelmann, R. (1999): Complaining about chronic pain. In: Social Science and Medicine, 49, 12, S. 1663-1676.
Kuhlendahl, H. (1978): Die ärztliche Aufklärungspflicht oder der kalte Krieg zwischen Juristen und Ärzten. In: Deutsches Ärzteblatt Heft 36 (1978), 1984-1986/2003-2007.
Kühn, H. (1993): Arzt-Konsumenten-Verhältnis: Der gesunde Patient. In: Abholz, H.-H., et al. (Hg.): Arzt-Konsumenten-Verhältnisse. Hamburg: Argument-Verlag. S. 6-20.
Kuipers, B./Kassirer, Jerome(1984): Causal reasoning in medicine: Analysis of a protocol. In: Cognitive Science, 8, S. 363-385.
Kulik, James A.; Mahler, Heike I. (1993): Emotional support as a moderator of adjustment and compliance after coronary artery bypass surgery: A longitudinal study. In: Journal of Behavioral Medicine, 16, 1, S. 45-63.
Kulzer, Bernhard (2009): Das Arzt-Patient-Gespräch in der Inneren Medizin. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 29-42.

Kurtz, Suzanne/Silverman, Jonathan/Draper, Juliet (1998): Teaching and learning communication skills in medicine. Oxford: Radcliffe Medical Press.

Kurtz, Suzanne M.; Laidlaw, T.; Makoul, Gregory; Schnabl, G. (1999): Medical Education Initiatives in Communication Skills. In: Cancer Prevention & Control, 3, 1, S. 37-45.

Kurtz, Suzanne M. (2002): Doctor-Patient Communication: Principles and Practices. In: Le Journal Canadien des Sciences Neurologiques, 29, Suppl.2, S. 23-29.

Kurtz, Suzanne M.; Silverman, Jonathan; Benson, John; Draper, Juliet (2003): Marrying Content and Process in Clinical Method Teaching: Enhancing the Calgary-Cambridge Guides. In: Academic Medicine, 78, 8, S. 802-809.

Kütemeyer, M.: Metaphorik in der Schmerzbeschreibung. In: Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen., S. 191-208. Brünner, G., Gülich, E. (Hrsg.). Aisthesis Verlag, Bielefeld, 191-208 (2002)

Kütemeyer, Mechthilde (2003): Psychogener Schmerz als Dissoziation. In: Psychotherapie und Sozialwissenschaft.Zeitschrift für qualitative Forschung, 3, 5, S. 203-220.

Kutner, Jean S.; Steiner, John F.; Corbett, Kitty K.; Jahnigen, Denis W.; Barton, Phoebe L. (1999): Information needs in terminal illness. In: Social Science & Medicine, 48, S. 1341-1352.

Kutscher, Patric P.; Seßler, Helmut (2007): Kommunikation - Erfolgsfaktor in der Medizin. Teamführung, Patientengespräch, Networking & Selbstmarketing. Berlin: Springer. (Erfolgskonzepte Praxis- & Krankenhaus-Management)

Kutscherer, Stella (2005): Kommunikation und Angst. Der kommunikative Umgang mit Angst in der Arzt-Patienten-Interaktion. Wien: Univ.Wien.

Kvigne, K., Gjengedal, E., & Kirkevold, M. (2002). Gaining access to the life-world of women suffering from stroke: methodological issues in empirical phenomenological studies. Journal of Advanced Nursing, 40(1), 61-68.

Kwon, Winston, Clarke, Ian, & Wodak, Ruth. (2009). Organizational decision-making, discourse, and power: integrating across contexts and scales. Discourse & Communication, 3(3), 273-302.

Laakso, Minna (2003): Collaborating Construction of Repair in Aphasic Conversation: An Interactive View on the Extended Speaking Turns of Persons with Wernicke's Aphasia. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.163-188.

Laakso, Minna: Aphasia as an example of how a communication disorder affects interaction. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 138-145.

Labhardt, N. D./ Schiess, K./ Manga, E./ Langewitz, W. (2009): Provider–patient interaction in rural Cameroon - How it relates to the patient's understanding of diagnosis and prescribed drugs, the patient's concept of illness, and access to therapy. In: Patient Education and Counseling, 76(2): 196-201.

Labonte, Ronald (1994): Health promotion and empowerment: reflections on professional practice. In: Health Education Quarterly, 21, 2, S. 253-268.

Labov, W./ Fanshel, D. (1977): Therapeutic Discourse. Psychotherapy as conversation. New York: Academic Press.

Labrie, Normand; Chambon, Adrienne; Heller, Monica; Kanouté, Fasal; Madibbo, Amal; Maury, John (2001): Minoration et santé: les formations discursives des communautés et institutions francophones à Toronto. In: Bulletin VALS-ASLA, 74.

Lachawitz, Irene (2002): Krebspatienten haben viele Ängste. Nehmen Sie sich Zeit für ein Gespräch um diesen auf den Grund gehen zu können. In: Ärzte Woche, 16, 10, S. 3-3.

Lackner, M.; Jager, B.; Kunsbeck, H. W. (1996): Patient-medical staff-consultant triad: Conditions for satisfaction in psychosomatic consultation service (translation). In: Psychother Psychosom Med Psychol., 46, S. 333-339.

Lacoste, Michèle (1981): The old women and the doctor: A contribution to the analysis of unequal linguistic exchanges. In: Journal of Pragmatics, 5, S. 169-180.

Lacson, R., & Barzilay, R. (2005). Automatic processing of spoken dialogue in the home hemodialysis domain. AMIA ... Annual Symposium proceedings / AMIA Symposium. AMIA Symposium, 420-424.

Laidlaw, Toni S.; MacLeod, Heather; Kaufman, David M.; Langille, Donald B.; Sargeant, Joan (2002): Implementing a communication skills programme in medical school: needs assessment and programme change. In: Medical Education, 36, 2, S. 115-124.

Laine, Christine; Davidoff, Frank (1996): Patient-centered medicine. A professional evolution. In: JAMA: The Journal of the American Medical Association, 275, 2, S. 152-156.

Lake, A. E., 3rd, Rains, J. C., Penzien, D. B., & Lipchik, G. L. (2005). Headache and psychiatric comorbidity: historical context, clinical implications, and research relevance. Headache, 45(5), 493-506.

Lake, J. K., Humphreys, K. R., & Cardy, S. (2011). Listener vs. speaker-oriented aspects of speech: studying the disfluencies of individuals with autism spectrum disorders. Psychonomic bulletin & review, 18(1), 135-140.

Lalouschek, J./Menz, F./Wodak, R. (1984): "Das Leben in der Ambulanz", Zwischenbericht: Ambulanzgespräche. In: Deutsche Sprache 16, 167-191.

Lalouschek, J./ Menz, F. (1987): Das programmierte Chaos. Arzt-Patient-Gespräche in einer internistischen Ambulanz. In: Sprachreport 4,1987. S.18-19

Lalouschek, J., Menz, F., & Wodak, R. (1988). A preliminary-report on conversations in the outpatient department of a hospital. Deutsche Sprache, 16(2), 167-191.

Lalouschek, Johanna; Menz, Florian; Wodak, Ruth (1988): "Alltag in der Ambulanz." Gespräche zwischen Ärzt/inn/en, Schwestern und Patient/inn/en (Endbericht). Wien: Institut für Sprachwissenschaft.

Lalouschek, Johanna / Menz, Florian (1988): „Jetzt geht's wieda los." Qualitative Methoden in der Soziolinguistik, dargestellt am Arzt-Patient-Gespräch. In: Diem-Wille, Gertraud / Pechar, Hans (eds): Qualitative Forschungsmethoden in den Sozialwissenschaften (Zeitschrift für Hochschuldidaktik, Sonderheft 12): 194-213.

Lalouschek, Johanna / Menz, Florian / Wodak, Ruth (1988/1990): Gespräche in der Ambulanz. Ein Zwischenbericht. Deutsche Sprache 2/1988: 167-191.

Lalouschek, J./ Nowak, P. (1989): Insider – Outsider: Die Kommunikationsbarrieren der medizinischen Fachsprache. In: W.U.Dressler & R.Wodak (Hrsg.) Fachsprache und Kommunikation. Experten im sprachlichen Umgang mit Laien. Österreichischer Bundesverlag: Wien. S.6-18

Lalouschek, Johanna (1989): Möglichkeiten und Grenzen des ärztlichen Gesprächs. Eine linguistische Analyse zwischen Medizinstudentinnen und Kranken. In: Deusch, Engelbert; Spiess, Klaus; Lalouschek, Johanna; Widowitz, Erna: Medizinisches Fachtutorium - Anamnesegruppe. Projektendbericht. Wien. S. 83-131.

Lalouschek, J. (1990): Alltag in der Ambulanz – oder die organisierte Verhinderung des ärztlichen Gesprächs. In: Klagenfurter Beiträge zur Sprachwissenschaft 15/16. S.233-249

Lalouschek, J. Menz, F./ Wodak, R. (1990): „Alltag in der Ambulanz". Gespräche zwischen Ärzten, Schwestern und Patienten. Tübingen: Narr Verlag (ausgezeichnet mit dem Preis für Gesundheitserziehung der Pharmig (Vereinigung pharmazeutischer Betriebe Österreich)).

Lalouschek, J./ Menz, F. (1990): Ambulanzgespräche: Kommunikation zwischen Ambulanzschwestern und Ärzt/inn/en. In: K. Ehlich et al. (Hrsg.): Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Westdeutscher Verlag: Opladen. S.12-26

Lalouschek, Johanna. (1992). Möglichkeiten, Probleme und Grenzen der Arzt-Patienten-Kommunikation - eine diskursanalytische Studie zur Gesprächsausbildung von Medizinstudent-inn-en (pp. 270). Wien: Universität Wien.

Lalouschek, J. (1993): „I bin wegen einer Colitis Ulcerosa hier.“ Oder Wie Ärzte/Ärztinnen und Patient/inn/en miteinander sprechen lernen. In: Wiener Lingiustische Gazette, 47, S. 28-53.

Lalouschek, J. (1993): „Irgendwie hat man ja doch bißl Angst.“ Zur Bewältigung von Emotion im Arzt-Patient-Gespräch. In: P. Löning & J. Rehbein (Hrsg.): Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. De Gruyter: Berlin. S.177-190

Lalouschek, J. (1994). „Erzähln Sie mir einfach“. Die psychosoziale Dimension von Krankheit als Problem in der Gesprächsausbildung von Medizinern. In: Bliesener, T. & Brons-Albert, R. (Hrsg.). Rollenspiele in Kommunikations- und Verhaltenstrainings. Opladen: Wetsdeutscher Verlag, 195-216

Lalouschek, Johanna. (1994). "Nur ganz normale Sachen." - Aufgabe und Probleme der medizinischen Gesprächsausbildung. In Angelika Redder & Ingrid Wiese (Eds.), Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse (pp. 195-216). Opladen: Westdeutscher Verlag.

Lalouschek, J. (1997): „Hypertonie?“ – oder das Gespräch mit PatientInnen als Störung ärztlichen Tuns. In: Fiehler, R. (Hg.) 1997. Kommunikationsstörungen – gestörte Kommunikation. Westdeutscher Verlag: Opladen. S.97-115

Lalouschek, J./Menz, F. (1999): Empirische Datenerhebung und Authentizität von Gesprächen. In: G. Brünner, R. Fiehler, W. Kindt (Hrsg.) Angewandte Diskursforschung. Bd. 1: Grundlagen und Beispielanalysen. Opladen/Wiesbaden: Westdeutscher Verlag, 46-68.

Lalouschek, J. (2000): Ärztliche Kommunikation und Ethik. In: H. D. Schlosser (Hrsg.) Sprache und Kultur. (= Forum angewandte Linguistik, Bd. 38). Frankfurt a. Main/Berlin/Bern/Bruxelles/New York/Oxford/Wien: Lang, 101-112.

Lalouschek, J. (2001): Die sprachwissenschaftliche Analyse der Patienten-Interviews. Berichtteil des Forschungsprojekts „Unterschiede in der Anamnese bei akutem Brustschmerz zwischen koronarer und nicht-koronarer Ursache bei weiblichen und männlichen Patienten“. Wien:

Lalouschek, J. (2002). Ärztliche Gesprächsausbildung. Eine diskursanalytische Untersuchung zu Formen des ärztlichen Gesprächs (Neuauflage 1995). Verlag für Gesprächs-forschung: Radolfzell. (free-download unter www.verlag-gespraechsforschung.de)

Lalouschek, J. (2002). Frage-Antwort-Sequenzen im ärztlichen Gespräch (Neuauflage). In: Brünner G., Fiehler R. & Kindt W. (Hrsg) 2002. Angewandte Diskursforschung: Grundlagen und Beispiele. Band 1. Verlag für Gesprächsforschung: Radolfzell. (free-download unter www.verlag-gespraechsforschung.de), 155-173.

Lalouschek, J. (2002): Nimmermüde – immer müde? Zur kulturellen Symbolik und medialen Präsentation des Chronischen Erschöfungssyndorms. S. 209 – 234; In: Brünner, Gisela; Gülich, Elisabeth: Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Aisthesis Verlag, Bielefeld

Lalouschek, J. (2004): Kommunikatives Selbst-Coaching im beruflichen Alltag. Ein sprachwissenschaftliches Trainingskonzept am Beispiel der klinischen Gesprächsführung. In: Becker-Mrotzek,M., Brünner,G. (Hg.): Analyse und

Vermittlung von Gesprächskompetenz. Verlag für Gesprächsforschung. S. 137-158. v:/lbi/ea/pdf/EA-PDF_00968.pdf

Lalouschek, J. (2005). Medizinische Konzepte und ärztliche Gesprächsführung – am Beispiel der psychosomatischen Anamnese. In: Neises, M. / Ditz, S. / Spranz-Fogasy, Th. (Hrsg.) (2005). Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, 48-72.

Lalouschek, Johanna (2005): Inszenierte Medizin. Ärztliche Kommunikation, Gesundheitsinformation und das Sprechen über Krankheit in Medizinsendungen und Talkshows. Radolfzell: www.verlag-gespraechsforschung.de.

Lalouschek, Johanna (2007): Ärztliche Gesprächspläne und Anliegen von Patientinnen. Wien: Institut für Sprachwissenschaft. (Arbeitspapiere zum Forschungsprojekt "Schmerzdarstellung und Krankheitserzählungen")

Lalouschek, Johanna (2007): Medizinische und kulturelle Perspektiven von Schmerz. Wien: Institut für Sprachwissenschaft. (Arbeitspapiere zum Forschungsprojekt "Schmerzdarstellung und Krankheitserzählungen")

Lalouschek, Johanna. (2010). Medizinische und kulturelle Perspektiven von Schmerz. In Florian Menz, Johanna Lalouschek, Marlene Sator & Karin Wetschanow (Eds.), Sprechen über Schmerzen. Linguistische, kulturelle und semiotische Analysen (pp. 15-69). Duisburg: UVRR.

Lalouschek, Johanna/Brünner, Gisela (2010): Von der Selbstkasteiung zum Genuss. Zum Wandel der Diskurse über Diät und richtige Ernährung in Gesundheitssendungen des Fernsehens. In: de Cillia, Rudolf/ Gruber, Helmut/Krzyżanowski, Michał/Menz, Florian (Hrsg.): Diskurs – Politik – Identität / Discourse – Politics – Identity. Festschrift für Ruth Wodak zum 60. Geburtstag. Tübingen: Stauffenburg, 137 - 148.

Lalouschek, Johanna. (2013). Anliegensklärung im ärztlichen Gespräch - Patientenbeteiligung und neue Formen medizinischer Kommunikation. In Florian Menz (Ed.), Migration und medizinische Kommunikation (pp. 353-444). Wien: v&r university press vienna.

Lambert, Bruce L.; Street, Richard L. Jr.; Cegala, Donald J.; Smith, D. H.; Kurtz, Suzanne; Schofield, Theo (1997): Provider-patient communication, patient-centred care, and the mangle of practice. In: Health Communication, 9, S. 27-43.

Lambert, H., & Wood, K. (2005). A comparative analysis of communication about sex, health and sexual health in India and South Africa: Implications for HIV prevention. Cult Health Sex. 2005 Nov-Dec;7(6):527-41.

Lampl, C., Buzath, A., Baumhackl, U., & Klingler, D. (2003). One-year prevalence of migraine in Austria: a nation-wide survey. Cephalalgia, 23, 280-286.

Lamude, Kevin G., Scudder, Joseph, & Dickson, Risa. (1993). Relational Communication Messages of Type-A Scoring Physicians. Perceptual and Motor Skills, 77(3 pt. 1), 985-986.

Landqvist, Håkan (2005): Constructing and negotiating advice in calls to a poison information center. In: Carolyn Baker, Michael Emmison, Alan Firth (Eds.): Calling for Help: Language and social interaction in telephone helplines. (Pragmatics & Beyond: New Series 143), John Benjamins, S.207-234.

Lane, Claire; Rollnick, Stephen (2007): The use of simulated patients and role-play in communication skills training: A review of the literature to August 2005. In: Patient Education and Counseling, 67, 1-2, S. 13-20.

Lane, Richard D.; Taitano, Elzabeth K.; Subic-Wrana, Claudia (2003): Alexithymie. In: Uexküll, Thure v.; Adler, Rolf H.; Herrmann, Jörg M.; Köhle, Karl; Langewitz, Wolf A.; Schonecke, Othmar W.; Wesiack, Wolfgang: Psychosomatische Medizin. 6. Auflage. München, Jena: Urban & Fischer. S. 279-296.

Lang, E./Arnold, K. (Hrsg.) (1996): Die Arzt-Patient-Beziehung im Wandel. Referate der Sechsten Informationsmedizinischen Tage in Hamburg 1994. Schriftenreihe der Hamburg-Mannheimer-Stiftung für Informationsmedizin, Bd. 8. Stuttgart: Enke.

Lang, Forrest; Floyd, Michael R.; Beine, Kathleen L. (2000): Clues to Patients' Explanations and Concerns About Their Illnesses: A Call for Active Listening. In: Archives of Family Medicine, 9, 3, S. 222-227.

Lang, Forrest; Floyd, Michael R.; Beine, Kathleen L.; Buck, P. (2002): Sequenced Questioning to elicit the patient´s perspective on illness: effects on information disclosure, patient satisfaction, and time expenditure. In: Family Medicine, 34, 5, S. 325-330.

Langenbach, M./ Koerfer, A.(2006): Körper, Leib und Leben. Wissenschaftliche und praktische Traditionen im ärztlichen Blick auf den Patienten. In: ZBBS, 7(2), S.191-216.

Langer, Thorsten/ Schnell, Martin W. (2009): Das Arzt-Patient / Patient-Arzt-Gespräch. Ein Leitfaden für Klinik und Praxis. München: Marseille.

Langewitz W, Keller A, Denz M, Wossmer-Buntschu B, Kiss A (1995): PatientenzufriedenheitsFragebogen (PZF): Ein taugliches Mittel zur Qualitätskontrolle der Arzt-Patient-Beziehung? Psychother Psychosom Med Psychol 45:351-357.

Langewitz, Wolf A.; Eich, Philipp; Kiss, Alexander; Wössmer, Brigitta (1998): Improving Communication Skills - A Randomized Controlled Behaviorally Oriented Intervention Study for Residents in Internal Medicine. In: Psychosomatic Medicine, 60, S. 268-276.

Langewitz, W., A. Kiss, et al. (1998). "From perception to symptom, from symptom to diagnosis: somatoform disorders as a communication problem between physician and patient." Schweizerische Medizinische Wochenschrift 128(7): 231-244.

Langewitz, W./Denz, M./Keller, A./Kiss, A./Rüttimann, S./ Wössmer, B. (2002): „Spontaneous talking time at start of consultation in outpatient clinic: cohort study“, in: BMJ 325, 682-683.

Langewitz, Wolf (2002): Arzt-Patient-Kommunikation, Mitteilen schlechter Nachrichten. In: Brähler, E./ Strauß, B. (Hrsg.): Handlungsfelder in der Psychosozialen Medizin. Göttingen, Bern, Toronto, Seattle: Hogrefe-Verlag. Oder in: http://www.psychosomatik-basel.ch/deutsch/publikationen/pdf/wl_arzt-pat-komm_braehler-strauss_2002.pdf

Langewitz, W./ Nübling, M./ Weber, H. (2003): A theory-based approach to analysing conversation sequences. In: Epidemiol Psychiatr Soc., 12(2): 103-108.

Langewitz, W./ Laederbach, K./ Buddeberg, C. (2004): Ärztliche Gesprächsführung. In: C. Buddeberg (Hg.): Psychosoziale Medizin. Heidelberg: Springer.

Langewitz, Wolf A. (2007): Beyond content analysis and non-verbal behaviour-What about atmosphere? A phenomenological approach. In: Patient Education and Counseling.

Langewitz, Wolf (2008): Careful Communication of ‘Bad News’: The Cancer Experience. In: Rehmann-Sutter, C. & Müller, H. (Hrsg.): Disclosure Dilemmas: Ethics of Genetic Prognosis After the ‘Right to Know/ Not to Know’ Debate. Surrey, Burlington: Ashgate.

Langewitz, Wolf (2009) (to appear): Careful communication of ‘bad news’: The Cancer Experience. In: Rehmann-Sutter Chr & Müller HJ (editors): Disclosure Dilemmas, Ashgate Publishing Lim. Farnham England, 2009; 167-182

Langewitz WA, Loeb Y, Nubling M, Hunziker S (2009): From patient talk to physician notes – comparing the content of medical interviews with medical records in a sample of outpatients in Internal Medicine. Patient Education Couns 76:336–340.

Langewitz, W. A., Edlhaimb, H. P., Hofner, C., Koschier, A., Nubling, M., & Leitner, A. (2010). Evaluation of a two year curriculum in psychosocial and psychosomatic

medicine--handling emotions and communicating in a patient centred manner. Psychotherapie, Psychosomatik, Medizinische Psychologie, 60(11), 451-456.
Langewitz W (2011) Patientenzentrierte Kommunikation. In: Adler RH, Herzog W, Joraschky P et al (Hrsg) Uexküll. Psychosomatische Medizin. Theoretische Modelle und klinische Praxis. Elsevier, Urban & Fischer, München, S 338–347.
Langewitz, W (2012): Zur Erlernbarkeit der Arzt-Patienten-Kommunikation in der Medizinischen Ausbildung. Bundesgesundheitsblatt, S. 1176 ff.
Langille, Donald B.; Kaufman, David M.; Laidlaw, Toni A.; Sargeant, Joan; MacLeod, Heather (2001): Faculty attitudes towards medical communication and their perceptions of students' communication skills training at Dalhousie University. In: Medical Education, 35, 6, S. 548-554.
Langlois-Klassen, Deanne; Kipp, Walter; Rubaale, Tom (2008): Who's talking? Communication between health providers and HIV-infected adults related to herbal medicine for AIDS treatment in western Uganda. In: Social Science & Medicine, 67, 1, S. 165-176.
Lankshear, Gloria, David Mason (2001) 'Technology and ethical dilemmas in a medical setting: privacy, professional autonomy, life and death', Ethics and Information Technology, 3: 225-35
Laplantine, François (1986): Anthropologie de la maladie. Étude ethnologique des systèmes de représentations étiologiques et thérapeutiques dans la société occidentale contemporaine. Paris: Payot.
Laporta, M., Archambault, D., Ross-Chouinard, A., & Chouinard, G. (1990). Articulatory impairment associated with tardive dyskinesia. The Journal of nervous and mental disease, 178(10), 660-662.
Larbig, Wolfgang. (1999). Kultur und Schmerz. In Hans-Wolfgang Hoefert & Birgit Kröner-Herwig (Eds.), Schmerzbehandlung. Psychologische und medikamentöse Interventionen (pp. 44-59). München/Basel.
Larisch, A. / Schweickhardt, A. / Wirsching, M. / Fritzsche, K. (2004): Psychosocial interventions for somatizing patients by the general practitioner: A randomized controlled trial, in: Journal of Psychosomatic Research 57, 6, 507-514.
Larivaara, Pekka (1987): Terveyskeskuksen lääkäripalvelujen suurkäyttäjät (Frequent attenders at doctors' surgeries in a Finnish health care centre; English summary). In: Acta Universitatis Ouluensis.
Larivaara, Pekka; Taanila, Anja; Huttunen, Irma (2000): From biomedical teaching to biopsychosocial education: a process of change in a Finnish medical school. In: Journal of Interprofessional Care, 14, 4, S. 375-385.
Larivaara, Pekka; Kiuttu, Jorma; Taanila, Anja (2001): The patient-centred interview: the key to biopsychosocial diagnosis and treatment. In: Scandinavian Journal of Primary Health Care, 19, 1, S. 8-13.
Larsen, Jan-Helge; Risor, Ole; Putnam, Samuel M. (1997): P-R-A-C-T-I-C-A-L: a step-by-step model for conducting the consultation in general practice. In: Family Practice, 14, 4, S. 295-301.
Larsen, K. M.; Smith, C. K. (1981): Assessment of non-verbal communication in the patient-physician interview. In: J Fam Pract, 12, 3, S. 481-488.
Larson, Eric B.; Yao, Xin (2005): Clinical Empathy as Emotional Labor in the Patient-Physician Relationship. In: JAMA: The Journal of the American Medical Association, 293, 9, S. 1100-1106.
Larsson, Patrick, Loewenthal, Del, & Brooks, Onel. (2012). Counselling psychology and schizophrenia: A critical discursive account. Counselling Psychology Quarterly, 25(1), 31-47.

Larsson, Rikard. (1993). Case survey methodology: quantitative analysis of patterns across case studies. Academy of Management Journal, 36, 1515-1546.
las Cuevas, Carlos; Sanz, Emilio (2007): Attitudes toward psychiatric drug treatment: the experience of being treated. In: European Journal of Clinical Pharmacology, 63, 11, S. 1063-1067.
Lascaratou, Chryssoula, & Hatzidaki, Ourania. (2002). Pain as Process in Modern Greek. Journal of Greek Linguistics, 3, 53-82.
Latter, S. (1998). Health promotion in the acute setting: the case for empowering nurses. In S. Kendall (Ed.), Health and Empowerment: Research and Practice (pp. 11-37). London: Arnold.
Latz, Martha. (1996). At the Heart of Patients' Stories: A Therapist Listens to Cardiac Companions (Vol. 57, pp. 2157B-2157B): Nova Southeastern U.
Laufs, A. (1976): Fortschritte und Scheidewege im Arzthaftungsrecht. In: Neue Juristische Wochenschrift 25, 1121-1126.
Laufs, A. (1992): Der Arzt im Recht – historische Perspektiven und Zukunftsfragen: eine Skizze. In: D. Medicus, H.J. Mertens, K.W. Nörr, W. Zöllner (Hrsg.) Festschrift für Herrmann Lange zum 70. Geburtstag am 24. Januar 1992. Stuttgart/Berlin/Köln: Kohlhammer, 163-184.
Laufs, A./Uhlenbruck, W. (Hrsg.) (1999): Handbuch des Arztrechts, 2. neubearbeitete Auflage, München: Beck.
Laufs, A. (1999): Die ärztliche Aufklärungspflicht. In: Laufs, A./ Uhlenbruck, W. (Hrsg.): Handbuch des Arztrechts. 2. neu bearbeitete Auflage. Kapitel 11. München: Beck. S. 455-498.
Laufs, A. (2001): Medizin und Recht im Wandel der Zeit. In: P. Ch. Müller-Graff, H. Roth (Hrsg.) Recht und Rechtswissenschaft. Signaturen und Herausforderungen zum Jahrtausendbeginn. Heidelberg: C.F. Müller Verlag, 217-235.
Launer, John (2002): Narrative-based primary care: a practical guide. Radcliffe Medical Press Ltd.
Laver, J. (1974): Communicative functions of phatic communion. In: Work in Progress, 7, S. 1-17.
Laverack, Glenn; Wallerstein, Nina (2001): Measuring community empowerment: a fresh look at organizational domains. In: Health Promotion International, 16, 2, S. 179-185.
Law, Susan A. T.; Britten, Nicky (1995): Factors that influence the patient centredness of a consultation. In: British Journal of General Practice, 45, (399), S. 520-524.
Lawrence, Zoe (2004): Building on the best - choice, responsiveness and equity in the NHS. In: Health Expectations, 7, 2, S. 176-179.
Lazare A, Putnam SM, Lipkin M (1995): Three functions of the medical interview. In: Lazare A, Putnam SM, Lipkin M (Hrsg) The medical interview. Clinical care, education and research. Springer, New York Heidelberg.
Lazarus, Arthur (2006): The doctor-patient relationship in rock and roll music. In: Journal of Medical Practice Management, 22, 3, S. 162-165.
Lazarus, Richard S., & Folkman, Susan. (2006). Stress, appraisal, and coping (10. ed.). New York, NY: Springer Publ.
Leach, Joan, 2011. How do you talk to a patient? A question of decorum. In Rhetorical questions of health and medicine, I.J. L. D. Dysart-Gale. Plymouth: Lexington books.
Leahy, M. M. (2004). Therapy talk: analyzing therapeutic discourse. [Case Reports
Leanza, Yvan. (2005). Roles of Community Interpreters in Pediatrics As Seen by Interpreters, Physicians and Researchers. Interpreting: International Journal of Research and Practice in Interpreting, 7(2), 167-192.
Leanza, Yvan. (2007). Roles of Community Interpreters in Pediatrics As Seen by Interpreters,

Physicians and Researchers. In Franz P°chhacker & Miriam Shlesinger (Eds.), Healthcare Interpreting: Discourse and Interaction (pp. 11-34). Amsterdam, Netherlands: Benjamins.

Leaper, C., & Smith, T. E. (2004). A meta-analytic review of gender variations in children's language use: talkativeness, affiliative speech, and assertive speech. Dev Psychol. 2004 Nov;40(6):993-1027.

Lebib, R., Papo, D., Douiri, A., de Bode, S., Gillon Dowens, M., & Baudonniere, P. M. (2004). Modulations of 'late' event-related brain potentials in humans by dynamic audiovisual speech stimuli. Neuroscience Letters. Volume 372, Issues 1–2, 30 November 2004, Pages 74–79

Leclere, J., Leclere, C., & Ollivier, L. (2007). The radiological report: shaping it up. Journal de radiologie, 88(2), 297-303.

Leder, Drew (1985): Toward a Phenomenology of Pain. Lehrer, Adrienne (1982). Critical Communication: Wine and Therapy. In Obler, Lorraine

Ledermann, D. W. (2011). Some remarks on the evolution of medical language across the times. Revista chilena de infectologia: organo oficial de la Sociedad Chilena de Infectologia, 28(1), 81-84.

Lee CA, Chang A, Chou CL, Boscardin C, Hauer KE (2011): Standardized patient-narrated web-based learning modules improve students‘ communication skills on a high-stakes clinical skills examination. J Gen Internal Med 26:1374–1377.

Lee, H. J. (2007). A conversational analysis about patient's discomfort between a patient with cancer and a nurse. Taehan Kanho Hakhoe chi, 37(1), 145-155.

Lee, L., Loudon, R. G., Jacobson, B. H., & Stuebing, R. (1993). Speech breathing in patients with lung disease. The American review of respiratory disease, 147(5), 1199-1206.

Lee, P. W. H. (1983): Understanding and Improving Patient Compliance. In: The Hong Kong Practitioner, May, S. 553-557.

Lee, Renee G.; Garvin, Theresa (2003): Moving from information transfer to information exchange in health and health care. In: Social Science & Medicine, 56, 3, S. 449-464.

Lee, Stephanie J.; Back, Anthony L.; Block, Susan D.; Stewart, Susan K. (2002): Enhancing Physician-Patient Communication. In: Hematology, 2002, 1, S. 464-483.

Lee, Young Suk, Sinder, Daniel J., & Weinstein, Clifford J. (2002). Interlingua-Based English-Korean Two-Way Speech Translation of Doctor-Patient Dialogues with CCLINC. Machine Translation, 17(3), 213-243.

Leeners (2005): Präventiv-medizinische Beratung im Rahmen der Krebsfrüherkennung. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 199-210.

Leeners (2005): Präventiv-medizinische Beratung im Rahmen der Schwangerenvorsorge. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 168-198.

Leenerts, M. H., & Teel, C. S. (2006). Relational conversation as method for creating partnerships: pilot study. Journal of Advanced Nursing, 54(4), 467-476.

Lefkowitz, E. S., Kahlbaugh, P., Au, T. K., & Sigman, M. (1998). A longitudinal study of AIDS conversations between mothers and adolescents. AIDS education and prevention : official publication of the International Society for AIDS Education, 10(4), 351-365.

Legare, France; O'Connor, Annette M.; Graham, Ian D.; Saucier, Danielle; Cote, Luc; Blais, Johanne; Cauchon, Michel; Pare, Line (2006): Primary health care professionals' views on barriers and facilitators to the implementation of the Ottawa Decision

Support Framework in practice. In: Patient Education and Counseling, 63, 3, S. 380-390.
Légaré, France; Stacey, Dawn; Forest, Pierre-Gerlier (2007): Shared decision-making in Canada: update, challenges and where next! In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 213-221.
Lehman Blake, M. (2006). Clinical relevance of discourse characteristics after right hemisphere brain damage. Am J Speech Lang Pathol. 2006; 15(3):255-67
Lehrer, Adrienne. (1982). Critical Communication: Wine and Therapy. In L. K. Obler & L. Menn (Eds.), Exceptional Language and Linguistics (pp. 67-79). New York: Academic Press.
Lehtinen, Esa/ Kääräinen, Helena (2005): Doctor's Expertise and managing discrepant information from other sources in genetic counseling: a conversation analytic perspective. Journal of Genetic Counseling, 14(6), S.435.
Lehtinen, Esa (2005): Information, understanding and the benign order of everyday life in genetic counselling. In: Sociology of Health & Illness, 27. S.575-601.
Lehtinen, Esa (2007): Merging doctor and client knowledge: On doctors' ways of dealing with clients' potentially discrepant information in genetic counselling. In: Journal of Pragmatics, 39. S.389-427.
Lehtinen, E.(2013): Hedging, knowledge and interaction: Doctors' and clients' talk about medical information and client experiences in genetic counseling. Patient Education and Counseling 92(1):31-7.
Leiblein, J., & Dominiak, P. (2010). Callers' perception of the service at the cardiovascular hotline of the German Hypertension Society: results of follow-up telephone interviews. Deutsche medizinische Wochenschrift, 135(48), 2426-2427.
Leigh, J. M.; Walker, J.; Janaganathan, P. (1977): Effect of preoperative anaesthetic visit on anxiety. In: British Medical Journal, 2, S. 987-989.
Leishman, J. L. (2004). Talking the talk: a discourse analysis of mental health nurses talking about their practice. The international journal of psychiatric nursing research, 10(1), 1136-1145.
Leite, Rosangela C.; Makuch, Maria Y.; Petta, Carlos A.; Morais, Sirlei S. (2004): Women's satisfaction with physicians' communication skills during an infertility consultation. In: Patient Education and Counseling, In Press, Corrected Proof.
Lelie, Annique (2000): Decision-making in nephrology: shared decision making? In: Patient Education and Counseling, 39, 1, S. 81-89.
Leman, P. J. (2002). Argument structure, argument content, and cognitive change in children's peer interaction. The Journal of genetic psychology, 163(1), 40-57.
Leonard, Kenneth; Masatu, Melkiory C. (2006): Outpatient process quality evaluation and the Hawthorne Effect. In: Social Science & Medicine, 63, 9, S. 2330-2340.
Leong, Shou L.; Gingrich, Dennis; Lewis, Peter R.; Mauger, David T.; George, John H. (2005): Enhancing Doctor-Patient Communication Using Email: A Pilot Study. In: The Journal of the American Board of Family Medicine, 18, 3, S. 180-188.
Leppänen, Vesa. (1998). Structures of District Nurse-Patient Interaction. Lund: Department of Sociology, Lund University.
Leppänen, Vesa (1998) 'The straightforwardness of advice: advice-giving in interactions between Swedish district nurses and patients" Research on Language and Social Interaction 31(2), s. 209-239
Leppänen, Vesa (2005) 'Callers´ presentations of problems in telephone calls to Swedish primary care'. In: C.D. Baker,, M. Emmison, A. Firth, eds. Calling for Help: Language and social interaction in telephone helplines,, Amsterdam: John Benjamins: 175-205

Leppänen, Vesa (2010) ‘Emotional neutrality as an interactional achievement: A conversation analysis of primary care telenursing’. In: Å. Wettergren. B. Sieben. eds. Emotionalizing organizations and organizing emotions. London: Palgrave Macmillan: 251-271

Leppänen, Vesa (2010) ‘Power in Telephone Advice Nursing’, Nursing Inquiry 17/1: 1-12

Lepper, G. & Mergenthaler, E. (2007): Therapeutic collaboration: How does it work? In: Psychotherapy Research, 17(5), p. 576-587.

Lepper, G. & Mergenthaler, E. (2008): Observing therapeutic interaction in the ´Lisa´ case. In: Psychotherapy Research, 18(6), p. 634-644.

Lepper, Heidi S., Martin, Leslie R., & DiMatteo, M. Robin. (1995). A Model of Nonverbal Exchange in Physician-Patient Expectations for Patient Involvement. Journal of Nonverbal Behavior, 19(4), 207-222.

Lerman, Caryn E.; Brody, David S.; Caputo, Craig G.; Smith, David G.; Lazaro, Carlos G.; Wolfson, Heidi G. (1990): Patients' Perceived Involvement in Care Scale: Relationship to Attitudes about Illness and Medical Care. In: Journal of General Internal Medicine, 5, 1, S. 29-33.

Lesser, Ruth (2003): Conversation analysis and aphasia therapy. In: Ilias Papathanasiou, Ria De Bleser (Hrsg.): The sciences of aphasia : from therapy to theory. Amsterdam/Boston: Pergamon.

Lester, Helen; Tait, Lynda; Khera, Amrit; Birchwood, Max; Freemantle, Nick; Patterson, Paul (2005): The development and implementation of an educational intervention on first episode psychosis for primary care. In: Medical Education, 39, 10, S. 1006-1014.

Leudar, Ivan/ Antaki, Charles/ Barnes, Rebecca (2006): When psychotherapists disclose personal information about themselves to clients. In: Communication and Medicine, 1. S.27-42.

Leudar, Ivan/ Sharrock, Wes/ Hayes, Jacqueline/ Truckle, Shirley (2008): Psychotherapy as a ‘structured immediacy’. In: Journal of Pragmatics, 40(5), S.863-858.

Leudar, Ivan/ Sharrock, Wes/ Truckle, Shirley/ Colombino, Thomas/ Hayes, Jacqueline/ Booth, Kevin (2008): Conversation of emotions: on turning play into psychoanalytic psychotherapy. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S. 152-172.

Levenstein, Joseph H.; McCracken, Eric; McWhinney, Ian R.; Stewart, Moira A.; Brown, Judith B. (1986): The Patient-Centred Clinical Method. (1) A Model for the Doctor-Patient Interaction in Family Medicine. In: Family Practice, 3, 1, S. 24-30.

Levenstein, Joseph H.; Brown, Judith B.; Weston, W. W.; Stewart, Moira A.; McCracken, Eric C.; McWhinney, Ian R. (1989): Patient-Centred Clinical Interviewing. In: Stewart, Moira A.; Roter, Debra L.: Commuicating with Medical Patients. (3) Newsbury Park, CA: Sage Publications.

Leventhal, Howard/Meyer, Daniel/Nerenz, David R. (1980): The commonsense representation of illness danger. In: Rachman, Stanley (Hrsg.): Contributions to medical psychology, 2. Oxford: Pergamon press, 3-26.

Leventhal, Howard/Nerenz, David R./Steele, David J. (1984): Illness representations and coping with health thearts. In: Baum, Andrew/Singer, Jerome (Hrsg.), A handbook of psychology and health, 4. Hillsdale: Lawrence Erlbaum Associates, 219-252.

Levine, M. (2008). Prayer as coping: a psychological analysis. Journal of health care chaplaincy, 15(2), 80-98.

Levinson, Wendy; Stiles, William B.; Inui, Thomas S.; Engle, Robert (1993): Physician frustration in communicating with patients. In: Medical Care, 31, S. 285-295.

Levinson, W./ Roter, D. (1993): The effects of two continuing medical education programs on communication skills of practicing primary care physicians. In: Journal of General Internal Medicine, 8, S. 318-234.

Levinson, Wendy (1994): Physician-patient communication. A key to malpractice prevention. In: Journal of the American Medical Association, 272, 20, S. 1619-1620.

Levinson, W./Roter, D. L./Mullooly, J. P./Dull, V. T./Frankel, R. M. (1997): Physician-patient communication. The relationship with malpractice claims among primary care physicians and surgeons. In JAMA 277, 7, S. 553-559.

Levinson, W.; Roter, Debra L.; Mullooly, J. P.; Dull, V. T.; Frankel, Richard M. (1997): Doctor-patient communication: a critical link to malpractice in surgeons and primary care physicians. In: J Am Med Assoc, 227, S. 553-559.

Levinson, Wendy; Gorawara-Bhat, Rita et al. (1999): Resolving Disagreements in the Patient-Physician Relationship: Tools for Improving Communication in Managed Care. In: JAMA: The Journal of the American Medical Association, 282, 15, S. 1477-1483.

Levinson, Wendy; Chaumeton, Nigel (1999): Communication between surgeons and patients in routine office visits. In: Surgery, 125, 2, S. 127-134.

Levinson, Wendy; Gorawara-Bhat, R.; Lamb, J. (2000): A study of patient clues and physician responses in primary care and surgical settings. In: Journal of the American Medical Association, 284, S. 1021-1027.

Levinson, Wendy; Kao, Audiey; Kuby, Alma; Thisted, Ronald A. (2005): Not All Patients Want to Participate in Decision Making. A National Study of Public Preferences. In: Journal of General Internal Medicine, 20, 6, S. 531-535.

Levin-Zamir, Diane; Peterburg, Yitzhak (2001): Health literacy in health systems: perspectives on patient self-management in Israel. In: Health Promotion International, 16, 1, S. 87-94.

Lewin, Simon, & Reeves, Scott. (2011). Enacting ‘team’ and ‘teamwork’: Using Goffman’s theory of impression management to illuminate interprofessional practice on hospital wards. Social Science & Medicine, 72(10), 1595-1602.

Lewin, Simon; Skea, Zoe; Entwistle, Vikki; Zwarenstein, Merrick; Dick, Judy (2004): Interventions for providers to promote a patient-centred approach in clinical consultations (Cochrane Review). In: The Cochrane Library, 4.

Lewis, B. (1995). Psychotherapeutic discourse analysis. American journal of psychotherapy, 49(3), 371-384.

Ley, Philip; Spelman, M. S. (1965): Communication in an outpatient setting. In: British Journal of Social and Clinical Psychology, 4, S. 115-116.

Ley, Philip (1979): Memory for medical information. In: British Journal of social and clinical Psycholgie, 18, Seiten 318-324.

Ley, Philip (1988): Communication with Patients: improving satisfaction and compliance. London: Croom Helm.

Leydon, Geraldine M.; Boulton, Mary; Moynihan, Clare; Jones, Alison; Mossman, Jean; Boudioni, Markella; McPherson, Klim (2000): Cancer patients' information needs and information seeking behaviour: in depth interview study. In: British Medical Journal, 320, 7239, S. 909-913.

Leydon, Geraldine M. (2008): ‘Yours is potentially serious but most of these are cured: optimistic communication in UK outpatient oncology consultations’. In: Psycho Oncology. 18, 2008. p 1081-1088.

Li, Han Z. (1999). Grounding and Information Communication in Intercultural and Intracultural Dyadic Discourse. Discourse Processes: a Multidisciplinary Journal, 28(3), 195-215.

Li, Han Z.; Krysko, Michael; Desroches, Naghmeh G.; Deagle, George (2004): Reconceptualizing interruptions in physician-patient interviews: Cooperative and intrusive. In: Communication & Medicine, 1, 2, S. 145-157.

Li, S., & Arber, A. (2006). The construction of troubled and credible patients: a study of emotion talk in palliative care settings. Qualitative Health Research, 16(1), 27-46.

Liang W, Burnett CB, Rowland JH et al. (2002) Communication between physicians and older women with localized breast cancer: Implications for treatment and patient satisfaction. J Clin Oncol 20(4):1008–1016

Liang, Wenchi; Kasman, Deborah; Wang, Judy H.; Yuan, Elaine H.; Mandelblatt, Jeanne S. (2006): Communication between older women and physicians: Preliminary implications for satisfaction and intention to have mammography. In: Patient Education and Counseling, 64, 1-3, S. 387-392.

Liberati A, Altman DG, Tetzlaff J, Mulrow C, Gøtzsche PC, Ioannidis JP, Clarke M, Devereaux P, Kleijnen J, Moher D: The PRISMA statement for reporting systematic reviews and meta-analyses of studies that evaluate health care interventions: explanation and elaboration. Ann Intern Med 2009, 151(4):W65-W94.

Liebert, Wolf-Andreas (1995): Metaphernbereiche der virologischen Aidsforschung. In: Lexicology 1, 142-182.

Liehr, C. (1988): Modalverbgebrauch in der Arzt-Patienten-Kommunikation. Hamburg: Fachbereich Sprachwissenschaften (Magisterarbeit).

Lienard, J. S., & Di Benedetto, M. G. (1999). Effect of vocal effort on spectral properties of vowels. The Journal of the Acoustical Society of America, 106(1), 411-422.

Light, Donald W. (2000): The Medical Profession and Organizational Change: from Professional Dominance to Countervailing Power. In: Bird, Chloe E.; Conrad, Peter; Fremont, Allen M. (eds.): Handbook of Medical Sociology. Upper Saddle River, NJ: Prentice Hall, S. 201-216.

Lilgenau, Anneliese (2007): „Spricht da jemand?" Erleben und Erfahrungen hörbeeinträchtigter Menschen im Krankenhaus. Wien: Universität Wien, Institut für Pflegewissenschaften.

Lillrank, A. (2003): Back pain and the resolution of diagnostic uncertainty in illness narratives. In: Social Science and Medicine, 57, 6, S. 1045-1054.

Lima Jde, C., & Rivera, F. J. (2010). Networks for dialogue and coordination of health activities: a study on a regional mobile emergency care service. Cadernos de saude publica / Ministerio da Saude, Fundacao Oswaldo Cruz, Escola Nacional de Saude Publica, 26(2), 323-336.

Lin, T., Tardiff, K., & et al. (1978). Ethnicity and pattern of helpseeking. Cult Med Psychiat, 2, 2-13.

Lin, T., & Lin, M. (1982). Love, denial, and rejection. The response of chinese families to mental illness. In A. Kleinman & T. Lin (Eds.), Normal and Abnormal Behaviours in Chinese Cultures. Dordrecht.

Lincoln, M., Packman, A., Onslow, M., & Jones, M. (2010). An experimental investigation of the effect of altered auditory feedback on the conversational speech of adults who stutter. Journal of speech, language, and hearing research : JSLHR, 53(5), 1122-1131.

Lincoln, Yvonne S., & Guba, Egon G. (1985). Naturalistic inquiry. Thousand Oaks, CA: Sage.

Lind, M. (2007). Prosodic contextualization of minimal responses to yes/no-questions in aphasic talk-in-interaction: a descriptive single-case study of a Norwegian aphasic speaker. Logopedics, phoniatrics, vocology, 32(1), 9-16.

Lindau, S. T., Gavrilova, N., & Anderson, D. (2007). Sexual morbidity in very long term survivors of vaginal and cervical cancer: a comparison to national norms. N.I.H.,

Extramural.
Linde, Andreas (2009): Die Arzt-Patient-Beziehung bei somatoformen Störungen. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 163-175.
Linden, M. (1982): Compliance-adaptierte Information. In: Fischer, B./Lehrl, S. (Hrsg.): Patienten-Compliance. Mannheim: Boehringer, S. 93-97.
Linden, M. (1983): Ärztliche Gesprächsführung. Leitfaden für die Praxis. Frankfurt.
Linden, M. (1985): Krankheitskonzepte von Patienten. In: Psychiatrische Praxis, S. 8-12.
Lindfors, Pirjo/ Raevaara, Liisa (2005): Discussing patients' drinking and eating habits in medical and homeopathic consultations. In: Communication & Medicine 2 [Special Issue: Professional theories and institutional interaction], S.137-150.
Lindsay, Jayne/ Wilkinson, Ray (1999): Repair sequences in aphasic talk: a comparison of aphasic-speech and language therapist and aphasic-spouse conversations. In: Aphasiology, 13. S.305-325.
Lindström, Anna (2005) 'Language as social action: A study of how senior citizens request assistance with practical tasks in the Swedish home help service'. in: Auli Hakulinen, Margret Selting, eds. (2005) Syntax and Lexis in Conversation: Studies on the use of linguistic resources in talk-in-interaction. Amsterdam: Benjamins: 209-230
Lindtner, H. (2008): Fragen während der Anamnese. Zum Zusammenspiel sequenzieller und interaktionstypologischer Organisation bei der Aushandlung interaktiv relevanten Verstehens in Arzt-Patient-Gesprächen. Magisterarbeit: Universität Heidelberg.
Linell, Per/Luckmann, Thomas (1991): Asymmetries in dialogue: Some conceptual preliminaries. In: Markova, I./Foppa, K. (eds.): Asymmetries in dialogue. Hemel Hempstead: Harvester Wheatsheaf, S. 1-20.
Linell, Per; Wadensjö, Cecilia; Jönsson, Linda (1992): Establishing communicative Contact through a Dialogue Interpreter. In: Grindsted, Annette; Wagner, Johannes: Communication for Specific Purposes. S. 125-142.
Linell, Per (1998): Discourse across boundaries: On recontextualisations and blending of voices in professional discourse. In: Text, 18, 2, S. 143-157.
Linell, Per, Adelsward, Viveka, Sachs, Lisbeth, Bredmar, Margareta, & Lindstedt, Ulla. (2002). Expert Talk in Medical Contexts: Explicit and Implicit Orientation to Risks. [Article]. Research on Language & Social Interaction, 35(2), 195-218.
Linell, Per/ Hofvendahl, Johan/ Lindholm, Camilla (2003): Multi-unit questions in institutional interactions: Sequential organization and communicative functions. In: Interdisciplinary Journal for the Study of Discourse, 23(4), S.539-571. Online verfügbar auf: http://www.reference-global.com/doi/pdf/10.1515/text.2003.021
Lings, Pam; Evans, Philip; Seamark, David; Seamark, Clare; Sweeney, Kieran; Dixon, Michael; Gray, Denis P. (2003): The doctor--patient relationship in US primary care. In: Journal of the Royal Society of Medicine, 96, 4, S. 180-184.
Lins, Andrea; Maier, Monika (1998): Empowerment als Konzept zur Förderung der Selbsthilfe. In: Grundböck, Alice; Nowak, Peter; Pelikan, Jürgen M.: Neue Herausforderungen für Krankenhäuser: Qualität durch Gesundheitsförderung - Gesundheitsförderung mit Qualität. Wien: Facultas Universitätsverlag. S. 188-198.
Lionis, Christos; van Beelen, Neil; Slikkerveer, Jan L. (1998): Making doctor-patients communication more effective: disease names (terms) in the local dialect of a primary health care area in rural Crete, Greece. In: Patient Education and Counseling, 34, Supplement 1, S. 77-77.
Lipkin, M. (1987): The medical interview and related skills. In: Branch, W.T. (ed.): The office practice of medicine. 2nd ed. Philadelphia: W.B. Saunders, S. 1287-1306.

Lipkin M, Frankel R, Beckman H, Charon R, Fein O (1995) Performing the interview. In: Lipkin M, Lazare A, Putnam SM (Hrsg) The medical interview: Clinical care, teaching, and research. Springer, New York, S 65–82

Lipkin, Mack, Jr. (1995). The medical education and research. In Mack Lipkin, Jr., Samuel M. Putnam & Aaron Lazare (Eds.), The medical interview. Clinical care, education and research. (pp. ix-xi). Wien, New York: Springer.

Lipkin, Mack; Lazare, Aaron; Putnam, Samuel M. (1995): The Medical Interview: Clinical Care, Teaching and Research. New York: Springer-Verlag.

Lipman, T.; Murtagh, Madeline J.; Thomson, Richard (2004): How research-conscious GPs make decisions about anticoagulation in patients with atrial fibrillation: a qualitative study. In: Family Practice, 21, S. 290-298.

Lippert, H. (1978): Sprachliche Mittel in der Kommunikation im Bereich der Medizin. In: Metrup, W. (ed.): Fachsprachen und Gemeinsprache. Jahrbuch des Instituts für Deutsche Sprache. Düseldorf, 84-100.

Lipsman, Nir (2007): The Family Room. In: Canadian Medical Association Journal, 176, 3, S. 354.

Lipton, J., & Marbach, J. (1984). Ethnicity and the pain experience. Soc.Sci.Med., 19, 12-79.

Litschgi, L., Fehr, F., & Zeller, A. (2011). Characteristics of consultations by general practitioners in Switzerland - time, topics and verbal behaviour. Praxis, 100(18), 1085-1095.

Little, Paul; Everitt, Hazel; Williamson, Ian; Warner, Greg; Moore, Michael; Gould, Clare; Ferrier, Kate; Payne, Sheila (2001): Preferences of patients for patient centred approach to consultation in primary care: observational study. In: British Medical Journal, 322, 24 February 2001, S. 468-472.

Little, Paul; Everitt, Hazel; Williamson, Ian; Warner, Greg; Moore, Michael; Gould, Clare; Ferrier, Kate; Payne, Sheila (2001): Observational study of effect of patient centredness and positive approach on outcomes of general practice consultation. In: British Medical Journal, 323, 20 October 2001, S. 908-911.

Little, Paul; Dorward, Martina; Warner, Greg; Moore, Michael; Stephens, Katharine; Senior, Jane; Kendrick, Tony (2004): Randomised controlled trial of effect of leaflets to empower patients in consultations in primary care. In: British Medical Journal, 328, 7437, S. 441-44.

Liu, C. H., Ingleby, D., & Meeuwesen, L. (2011). Barriers to health care for chinese in the Netherlands. International journal of family medicine, 2011, 635853.

Liu, X. J., Sakamoto, M., Kato, T., Okamoto, M., & Arimura, K. (2007). Comparison of current activities of daily living (ADL) scores of fetal-type minamata disease patients with their ADL scores 15 years ago and communication disorders of these patients. Nihon eiseigaku zasshi. Japanese journal of hygiene, 62(3), 905-910.

Llewellyn-Jones, Sian; Jones, Gill; Donnelly, Peter (2001): Questions patients ask psychiatrists. In: Psychiatric Bulletin, 25, 1, S. 21-24.

Lloyd, Margaret; Bor, Robert (2004): Communication Skills in Medicine. (2nd) : Churchill Livingstone.

Lloyd, Mike (1996): Condemned to be meaningful: non-response in studies of men and infertility. In: Sociology of Health and Illness 18. S.433-454.

Lloyd, Mike (1997): The language of reproduction: is it doctored? In: Qualitative Health Research 7. S.184-201.

Lo, Ming c.; Stacey, Clare L. (2008): Beyond cultural competency: Bourdieu, patients and clinical encounters. In: Sociology of Health & Illness, 0, 0, S. 741-755.

Local, John, Tony Wootton (1995) 'Interactional and phonetic aspects of immediate echolalia in autism: a case study', Clinical Linguistics & Phonetics 9: 155-84

Lock, S. E., Ferguson, S. L., & Wise, C. (1998). Communication of sexual risk behavior among late adolescents. Western Journal of Nursing Research, 20(3), 273-289; discussion 289-294.

Lock, S., Wilkinson, R., Bryan, K., Maxim, J., Edmundson, A., Bruce, C., & Moir, D. (2001). Supporting Partners of People with Aphasia in Relationships and Cconversation (SPPARC). International journal of language & communication disorders / Royal College of Speech & Language Therapists, 36 Suppl, 25-30.

Lock, S./ Wilkinson, R./ Bryan, K. (2001): SPPARC (Supporting Partners of People with Aphasia in Relationships and Conversation): A Resource Pack. Bicester: Speechmark.

Locker, David (1981): Symptoms and illness: the cognitive organization of disorder. London: Tavistock.

Lockerman, Georgene R. (2006). Patients and Doctors in Dialogue about Chronic Illness (Vol. 67, pp. 2838-2839): U of Massachusetts.

Loewenstein, George; Brennan, Troyen; Volpp, Kevin G. (2007): Asymmetric Paternalism to Improve Health Behaviors. In: Journal of the American Medical Association, 298, 20, S. 2415-2417.

Löffler, Stefan (2007): Mit Patienten sprechen lernen. In: Der Standard, S. M3-M3.

Loh, Andreas; Simon, Daniela; Hennig, Katrin; Hennig, Benjamin; Harter, Martin; Elwyn, Glyn (2006): The assessment of depressive patients' involvement in decision making in audio-taped primary care consultations. In: Patient Education and Counseling, 63, 3, S. 314-318.

Loh, Andreas; Simon, Daniela; Bieber, Christiane; Eich, Wolfgang; Härter, Martin (2007): Patient and citizen participation in German health care - current state and future perspectives. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 229-235.

Loh, A./Härter, M. (2007): Shared decision making in diverse healthcare systems – translating research and health policy into practice. In: Z Artzl Fortbild Qualitatssich, 2007. 101: 203-204.

Loh, Andreas; Simon, Daniela (2009): Gemeinsame Entscheidunsfindung von Arzt und Patient. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 143-152.

Longo, Daniel R. (2005): Understanding health information, communication, and information seeking of patients and consumers: a comprehensive and integrated model. In: Health Expectations, 8, 3, S. 189-194.

Löning, P. (1981): Zur medizinischen Fachsprache. Stilistische Gliederung und Textanalysen. In: Muttersprache 91/1981, 79-92.

Löning, P./Sager, S.F. (Hrsg.) (1985): Kommunikationsanalysen ärztlicher Gespräche. Ein Hamburger Workshop. Hamburg: Buske.

Löning, P. (1985): Das Arzt-Patienten-Gespräch. Gesprächsanalyse eines Fachkommunikationstyps. Bern: Lang.

Löning, P. (1986). Probleme der Dialogsteuerung in Arzt-Patienten-Gesprächen. In: Löning, P. & Svager, S. (Hrsg.). Kommunikationsanalysen ärztlicher Gespräche. Hamburg: Buske, S. 105-126..

Löning, Petra; Rehbein, Jochen (1990): Forschungsbericht des Projekts "Arzt-Patienten-Kommunikation". Hamburg: Universität Hamburg: Germanisches Seminar.

Löning, Petra (1990): Wissensetablierung in fachärztlichen Erstgesprächen. In: Herbeck, B.: Wissenschaftliche Beiträge zum 8. Kongress "Psychologie in der Medizin". Ulm: Universitätsverlag. S. 92.

Löning, P./Rehbein, J. (Hrsg.) (1993): Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. Berlin/New York: de Gruyter.

Löning, P. (1993). Versprachlichung von Wissensstrukturen bei Patienten. In: Löning, P. & Rehbein, J. (Hrsg.). Arzt-Patient-Kommunikation. Berlin/New York: de Gruyter, S. 97-114

Löning, P. (1993): Psychische Betreuung als kommunikatives Prolem: Elizitierte Schilderung des Befindens und ‚ärztliches Zuhören' in der onkologischen Facharztpraxis. In: Löning, P. & Rehbein, J. (Hgg.) (1993) Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. Berlin usw.: de Gruyter, 191-227

Löning, Petra. (1994). Zwei Arzt-Patienten-Gespräche in der dermatologischen Sprechstunde einer französischen Klinik. In Angelika Redder & Konrad Ehlich (Eds.), Gesprochene Sprache. Transkripte und Tondokumente (pp. 317-333). Tübingen: Niemeyer (Phonai).

Löning, P. (1994): Versprachlichung von Wissensstrukturen bei Patienten. In: A. Redder, I. Wiese (Hrsg.) Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag, 97-114.

Löning, P.; Rehbein, J. (1995): Sprachliche Verständigungsprozesse in der Arzt-Patienten-Kommunikation.. Linguistische Untersuchung von Gesprächen in der Facharzt-Praxis. In: Arbeiten zur Mehrsprachigkeit Nr. 54. Universität Hamburg.

Löning, Petra (1996): Erfahrungen mit der Videodokumentation aus sprachwissenschaftlicher Sicht. In: Bahrs, Ottomar; Fischer-Rosenthal, Wolfram; Szecsenyi, Joachim: Vom Ablichten zum Im-Bilde-Sein: Video-Dokumentation von Arzt-Patient-Gesprächen im ärztlichen Qualitätszirkel. Würzburg: Königshausen & Neumann. S. 55-72.

Löning, P. (1997): Sprache: Instrument und Ausdruck von Beziehung. In: Zeitschrift für Allgemeinmedizin 4, 203-208.

Löning, P. (2001). Gespräche in der Medizin. In: Brinker, K. / Antos, G. / Heinemann, W. / Sager, S.F. (Hrsg.). Text- und Gesprächslinguistik. Handbücher zur Sprach- und Kommunikationswissenschaft. Berlin/New York, S. 1576-1588.

Loock, W./Martius, G./Potthoff, P. (1981): Untersuchung zur präoperativen Aufklärung gynäkologischer Patientinnen. In: Geburtshilfe u. Frauenheilkunde 41 (1981), 591-596, Stuttgart/ New York: Thieme.

Looper, K.J. / Kirmayer, L.J. (2004): Perceived stigma in functional somatic syndromes and comparable medical conditions, in: Journal of Psychosomatic Research 57, 4, 373-378.

Lörcher, H. (1983): Gesprächsanalytische Untersuchungen zur Arzt-Patienten-Kommunikation. Linguistische Arbeiten. Tübingen: Max Niemeyer.

Lorenz, R. (2005) Salutogenese: Grundwissen für Psychologen, Mediziner, Gesundheits- und Pflegewissenschaftler. München: Reinhardt.

Lorig, Kate (2002): Partnerships between expert patients and physicians. In: The Lancet, 359, 9309, S. 814-815.

Lothane, Zvi (2007): The power of the spoken word in life, psychiatry, and psychoanalysis –

Lotmann, Jurij. (1977). Primary and Secondary Communication-Modeling Systems. In Daniel P. Lucid (Ed.), Soviet Semiotics. Baltimore.

Louis-Simonet, Martine; Kossovsky, Michel P.; Sarasin, Francois P.; Chopard, Pierre; Gabriel, Victor; Perneger, Thomas V.; Gaspoz, Jean M. (2004): Effects of a structured patient-centered discharge interview on patients' knowledge about their medications. In: The American Journal of Medicine, 117, 8, S. 563-568.

Loukanova, Svetla; Frattaroli, Shannon; Bridson, John F. (2007): Shared decision making as a keystone in the model of empowered patient. UniversitätsKlinikum Heidelberg.

Loukanova, Svetla; Molnar, Rachael; Bridson, John F. (2007): Promoting patient empowerment in the healthcare system: highlighting the need for patient-centered drug policy. In: fd, Future Drugs, S. 281-289.

Löw-Beer, Martin (1990): Unbewußte Konflikte und ihre Bewußtmachung im Kontext therapeutischer Kommunikation. In: Ehlich, Konrad; Koerfer, Armin; Redder, Angelika; Weingarten, Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 158-173.

Lown, Bernhard (2004): Die verlorene Kunst des Heilens. Anstiftung zum Umdenken. Stuttgart: Schattauer Verlag.

Lowry, Michele H. (2010). Originator versus follower perpetrators of school shootings: An analysis of personal and target characteristics.

Luban-Plozza, Boris (1974): Praxis der Balint-Gruppen. Beziehungsdiagnostik und Therapie. München: Lehmanns Verlag.

Luban-Plozza, Boris (1984): Angst des Patienten - Angst des Arztes. FORUM Galenus Mannheim 12. Berlin.

Luban-Plozza, Boris; Knaak, L.; Dickhaut, H. H. (1990): Der Arzt als Arznei. Köln: Deutscher Ärzte-Verlag.

Luban-Plozza, B. (1995): Empowerment techniques: from doctor-centered (Balint approach) to patient-centred discussion groups. In: Patient Education and Counseling, 26, 1-3, S. 257-263.

Lubetkin, E. I., Schmidt, H., & Charon, R. (1999). Risks and benefits of early clinical exposure. Academic medicine: journal of the Association of American Medical Colleges, 74(11), 1153.

Lucius-Hoene, Gabriele (1997): Leben mit einem Hirntrauma. Autobiographische Erzählungen von Kriegshirnverletzten und ihren Ehefrauen. Bern: Huber.

Lucius-Hoene, G. (2000): Narrative Bewältigung von Krankheit und Coping-Forschung. Speech at the conference "Qualitative linguistische Verfahren und klinische Forschung", Center for Interdisciplinary Research of the University of Bielefeld, 16.-18.11. 2000; revised version in: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung 3/4, 166–203.

Lucius-Hoene, G. (2001): Narrative Bewältigung von Krankheit und Coping-Forschung. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung, 3, 4, S. 166-203.

Lucius-Hoene, Gabriele/Deppermann, Arnulf (2002): Rekonstruktion narrativer Identität. Ein Arbeitsbuchzur Analyse narrativer Interviews, Leske & Budrich: Opladen.

Lucius-Hoene, Gabriele; Schwantes, Ulrich; Zippel, Christian (2006): Narrative Medizin. Die besondere Rolle des Erzählens und Zuhörens. In: Berliner Ärzte, 43, 2, S. 14-21.

Lucius-Hoene, Gabriele (2006): Narrative Therapie. In: Health Communication (The Official Journal of Korean Academy on Communication in Healthcare), 2, 1, S. 77-90.

Lucius-Hoene, Gabriele (2010): „Und dann haben wir's operiert" – Agency-Konstruktionen

Lucius-Hoene, Gabriele (2010): Narrative Analysen. In: Mey, Günter/Mruck, Katja:

Lüders, H. O.; Noachtar, S. (2000): Epileptic Seizures: Pathophysiology and Clinical Semiology. New York: Churchill Livingstone.

Ludwig Boltzmann Institut Health Technology Assessment (Hg.) (2006): Das ärztlich-therapeutische Gespräch. Die Effektivität verstärkter Arzt-Patient-Kommunikation. LBI-HTA.

Luhmann N (1990) Der medizinische Code. In: Luhmann N (Hrsg) Soziologische Aufklärung 5: Konstruktivistische Perspektiven. Westdeutscher Verlag, Opladen, S 183–195.

Lupton S. (2002): Consumerism, Reflexivity and the Medical Encounter. In: Nettleton, Sarah; Gustafsson U.: Health and Illness. Reader. Polity Press. S. 360-368.

Lupton, D. (2003): Medicine as culture. Illness, disease and the body of Western societies. London.
Lüscher, T./Siegenthaler, W./Vetter, W./Vetter, H. (1982): Compliance. In: Dtsch. Med. Wochenschr. 107 (1982), 1299-1302.
Lüscher, T./Vetter, P./Greminger, R./Steiner, W./Siegenthaler, W./Vetter, W. (1982): Patienten-Compliance. In: Klin. Wochenschr. 60 (1982), 161-170.
Lüsebrink, Hans-Jürgen. (2005). Interkulturelle Kommunikation. Interaktion, Fremdwahrnehmung, Kulturtransfer. Stuttgart/Weimar: Metzler.
Lussier, M.-T.; Rosenberg, E.; Beaudoin, C.; Richard, C.; Gagnon, R. (1998): Doctor-patient communication as a determinant of psychological distress detection in primary care. In: Patient Education and Counseling, 34, Supplement 1, S. 25-26.
Lutfey, Karin/ Maynard, Douglas W. (1998): Bad news in oncology: how physician and patient talk about death and dying without using those words. In: Social Psychology Quarterly, 61, S.321-341.
Lutfey, K. E.; Wishner, W. J. (1999): Beyond "compliance" is "adherence". In: Diabetes Care, 22, S. 635-639.
Lutfey, Karen E.; Campbell, Stephen M.; Renfrew, Megan R.; Marceau, Lisa D.; Roland, Martin; McKinlay, John B. (2008): How are patient characteristics relevant for physicians' clinical decision making in diabetes? An analysis of qualitative results from a cross-national factorial experiment. In: Social Science & Medicine, 67, 9, S. 1391-1399.
Lüth, Paul. (1974). Sprechende und stumme Medizin. Über das Patienten-Arzt-Verhältnis. In: Soziale Probleme. Frankfurt-Main/New York: Herder & Herder.
Lüth, P. (1986): Von der stummen zur sprechenden Medizin. Über das Verhältnis von Patient und Arzt. Überarb. Neuausg. Frankfurt a. Main, New York: Herder & Herder.
Luther, Ernst (2001): Chancen und Risiken der Patientenautonomie. Jena.
Lutz, Luise (2004): Das Schweigen verstehen: Über Aphasie (3. Aufl.). Berlin: Springer.
Lyons, A. C., Spicer, J., Tuffin, K., & Chamberlain, K. (2000). Does cardiovascular reactivity during speech reflect self-construction processes? Psychology & health, 14(6), 1123-1140.
Lysaker, P. H., Davis, L. W., & Lysaker, J. T. (2006). Enactment in schizophrenia: capacity for dialogue and the experience of the inability to commit to action. Psychiatry, 69(1), 81-93.
Maaß, Eberhard (1982): Anmerkungen zur Geschichte der klinischen Visite. In: Köhle, Karl; Raspe, Hans H.: Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen. Wien, München, Baltimore: Urban & Schwarzenberg. S. 313-327.
Mabeck, Carl E.; Olesen, Finn (1997): Metaphorical transmitted diseases. How do patients embody medical explanations? In: Family Practice, 14, 4, S. 271-278.
MacFarlane, Anne; Dzebisova, Zhanna; Karapish, Dmitri; Kovacevic, Bosiljka; Ogbebor, Florence; Okonkwo, Ekaterina (2009): Arranging and negotiating the use of informal interpreters in general practice consultations: Experiences of refugees and asylum seekers in the west of Ireland. In: Social Science & Medicine, 69, 2, S. 210-214.
Macfarlane, John; Holmes, William; Macfarlane, Rosamund; Britten, Nicky (1997): Influence of patients' expectations on antibiotic management of acute lower respiratory tract illness in general practice: questionnaire study. In: British Medical Journal, 315, 8 November, S. 1211-1214.
Mächler, Hermann (2002): Koproduktion durch Empowerment. Qualitätsverbesserung der PatientInnenbetreuung und des postoperativen Gesundungsprozesses in der Chirurgie. In: KliniQM. Interdisziplinäres Qualitätsmanagement, 2002, 1, S. 7-8.
MacKinnon, J. R. (1984). Health professionals' patterns of communication: cross-purpose or

problem solving? Journal of allied health, 13(1), 3-12.
MacMartin, C. & LeBaron, C. D. (2006): Multiple involvements within group interaction: A video-based study of sex offered therapy. In: Research on Language and Social Interaction, 39(1), 41-80.
MacMartin, Clare (2008): Resisting optimistic questions in narrative and solution-focused therapies. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S.80-99.
Mader, Sabine (2001): Empirische Untersuchung zur Kommunikation zwischen Arzt und Patient. Der Stellenwert subjektiver Theorien unter Berücksichtigung von Aspekten der Risikokommunikation. Berlin: dissertation.de. (Premium)
Madill, A./ Widdicombe, Sue/ Barkham, M. (2001): The potential of Conversation Analysis for psychotherapy research. In: The Counselling Psychologist, 29. S.413-434.
Maguire, Peter; Rutter, Derek (1976): History taking for medical students. 1.Deficiencies in performance. In: The Lancet, 2, S. 556-558.
Mahler, W. (1978): Der Labor- und Röntgenslang in medizinischen Praxen. In: Muttersprache 88, 1-18.
Maguire, Peter; Faulkner, Alex (1988): How to do it. Communicate with cancer patients: 1 Handling bad news and difficult questions. In: Br Med J, 297, S. 907-909.
Maguire, Peter (1990): Can communication skills be taught? In: British Journal of Hospital Medicine, 43, S. 21-56.
Maguire, Peter; Pitceathly, Carolyn (2002): Key communication skills and how to acquire them. In: British Medical Journal, 325, S. 697-700.
Mahler, Wilma. (1978). Der Labor- und Röntgenslang in medizinischen Praxen. Muttersprache, 88, 1-18.
Mahlstedt, P. P., LaBounty, K., & Kennedy, W. T. (2010). The views of adult offspring of sperm donation: essential feedback for the development of ethical guidelines within the practice of assisted reproductive technology in the United States. Fertility and sterility, 93(7), 2236-2246.
Mahon, Merle. (2009) ‘Interactions between a deaf child for whom English is an additional language and his specialist teacher in the first year at school: Combining words and gestures’, Clinical Linguistics & Phonetics, 23/8: 611-629,
Maiden, N.L. / Hurst, N.P. / Lochhead, A. / Carson, A.J. / Sharpe, M. (2003): Medically unexplained symptoms in patients referred to a specialist rheumatology service: Prevalence and associations, in: Rheumatology (Oxford) 42, 1, 108-112.
Maier, Irene (1996): Der Patient im Mittelpunkt unserer Bemühung. In: Viethen, Gregor; Maier, Irene: Qualität rechnet sich. Stuttgart: Georg Thieme Verlag. S. 45-47.
Maiman, L. A.; Becker, M. H.; Liptak, G. S.; Nazarian, L. F.; Rounds, KA. (1988): Improving pediatricians' compliance enhancing practices: a randomized trial. In: Am J Dis Child, 142, S. 773-779.
Maisonneuve, Jean-Louis/Bernhard Geue (1995): Körpersprache in der Anamnese. Der andere Schlüssel zum Patienten. Berlin, u.a.: Ullstein Mosby.
Majumdar, Marcus. (2005). Soziotechnische Systemanalyse und -bewertung in Arztpraxen. In Albert-Ludwigs-Universität Wirtschafts- und Verhaltens-wissenschaftlichen Fakultät der (Ed.), (pp. 237). Freiburg i. Br., Böblingen.
Makdessian, Ara S.; Ellis, David A. F.; Irish, Jonathan C. (2004): Informed consent in facial plastic surgery: effectiveness of a simple educational intervention. In: Arch Facial Plast Surg, 6, 1, S. 26-30.

Makoul, Gregory; Arntson, Paul; Schofield, Theo (1995): Health Promotion in primary care: physician-patient communication and decision making about prescription medications. In: Social Science & Medicine, 41, 9, S. 1241-1254.

Makoul, Gregory; Schofield, Theo (1999): Communication teaching and assessment in medical education: An international consensus statement. In: Patient Education and Counseling, 37, S. 191-195.

Makoul, Gregory; Curry, Raymond H.; Tang, Paul C. (2001): The Use of Electronic Medical Records: Communication Patterns in Outpatient Encounters. In: Journal of the American Medical Informatics Association, 8, 6, S. 610-615.

Makoul, Gregory (2001): The SEGUE Framework for teaching and assessing communication skills. In: Patient Education and Counseling, 45, S. 23-34.

Makoul, Gregory (2003): The interplay between education and research about patient-provider communication. In: Patient Education and Counseling, 50, 1, S. 79-84.

Makoul, Gregory; Clayman, Marla L. (2006): An integrative model of shared decision making in medical encounters. In: Patient Education and Counseling, 60, 3, S. 301-312.

Makoul, Gregory; Curry, Raymond H. (2007): The Value of Assessing and Addressing Communication Skills. In: Journal of the American Medical Association, 298, 9, S. 1057-1059.

Maldonato, Aldo; Bloise, Donatella; Ceci, Massimo; Fraticelli, Emanuele; Fallucca, Franco (1995): Diabetes mellitus: lessons from patient education. In: Patient Education and Counseling, 26, 1-3, S. 57-66.

Mallett, J. (1990). Communication between nurses and post-anaesthetic patients. Intensive care nursing, 6(1), 45-53.

Mallett, J., & A'Hern, R. (1996). Comparative distribution and use of humour within nurse-patient communication. International Journal of Nursing Studies, 33(5), 530-550.

Mallinger, Julie B.; Griggs, Jennifer J.; Shields, Cleveland G. (2004): Patient-centered care and breast cancer survivors´ satisfaction with information. In: Patient Education and Counseling, In Press, Corrected Proof.

Malterud, Kirsti; Hollnagel, Hanne (1998): Talking with women about personal health resources in general practice. Key questions about salutogenesis. In: Scandinavian Journal of Primary Health Care, 16, 2, S. 66-71.

Manderbacka, Kristiina (2005): Exploring gender and socioeconomic differences in treatment of coronary heart disease. In: The European Journal of Public Health, 15, 6, S. 634-639.

Mangione-Smith, Rita; McGlynn, Elizabeth A.; Elliott, Marc N.; Krogstad, Paul; Brook, Robert H. (1999): The Relationship Between Perceived Parental Expectations and Pediatrician Antimicrobial Prescribing Behavior. In: Pediatrics, 103, 4, S. 711-718.

Mangione-Smith, Rita; Stivers, Tanya; Elliott, Marc N.; McDonald, Laurie; Heritage, John (2003): Online commentary on physical exam findings: a communication tool for avoiding inappropriate antibiotic prescribing? In: Social Science & Medicine, 56, S. 313-320.

Mangione-Smith, R./ Elliott, M./ Stivers, T./ McDonald, L./ Heritage, J./ McGlynn, E.(2004): Racial/Ethnic Variation in Parent Expectations for Antibiotics: Implications for Public Health Campaigns. In: Pediatrics, 113, e385-e394.

Mangione-Smith, Rita; Elliott, Marc N.; Stivers, Tanya; McDonald, Laurie L.; Heritage, John (2006): Ruling Out the Need for Antibiotics: Are We Sending the Right Message? In: Archives of Pediatrics Adolescent Medicine, 160, 9, S. 945-952.

Manias, E. (2001). Nurse-doctor interactions during critical care ward rounds. Journal of Clinical Nursing, 10(4), 442-450.

Mann, Frido; Pfeiffer, Wolfgang M. (1981): Analyse ärztlicher Aufklärungsgespräche vor Operationen. In: Münchener Wochenzeitschrift, 123, S. 398-400.
Mann, Frido, Schwab, P., Dahlke, F., & Basener, D. (1982). Zur Messung der Verständlichkeit des Arztes in Arzt-Patient-Gesprächen (am Beispiel präoperativer Aufklärung in der Orthopädie). Medizinische Psychologie, 8, 56-66.
Mann, F. (1984): Aufklärung in der Medizin. Theorie-Empirische Ergebnisse-Praktische Anleitung. Stuttgart, New York.
Mannebach, Hermann (2001): Reflexionen über den "Guten Arzt". In: Zeitschrift für Gesundheitswissenschaften, 9, 1, S. 85-94.
Manning, Philip/ Ray, George B. (2002): Setting the Agenda: An Analysis of Negotiation Strategies in Clinical Talk. In: Health Communication 14/4, S. 451-473.
Manson, Neil C.; O'Neill, Onora (2007): Rethinking Informed Consent in Bioethics. New York, NY: Cambridge University Press.
Manzo, John/ Blonder, Lee X./ Burns, Allan F. (1995): The Social-Interactional Organizationof Narrative and Narrating among Stroke Patients and their Spouses. In: Sociology of Health and Illness, 17. S.307-327.
Manzo, John/ Heath, Robin L./Blonder, Lee X.(1998): The Interpersonal Management of Crying among Survivors of Stroke. In: Sociological Spectrum, 18. S.161-184.
Manzo, John; Lee Xenakis Blonder, Allan F. Burns (1995) 'The Social-Interactional Organization of Narrative and Narrating among Stroke Patients and their Spouses', Sociology of Health and Illness 17: 307-327
March, James J. (1994). A Primer on Decision Making: How Decisions Happen. . New York: The Free Press.
Marcinowicz L, Konstantynowicz J, Godlewski C (2010): Patients‘ perceptions of GP non-verbal communication: a qualitative study. Br J Gen Pract 60:83–87.
Marcinowicz L, Pawlikowska T, Windak A, Chlabicz S.(2013): Perceptions of an older patient on the role of the family doctor in health promotion: a qualitative case study. Journal of Medical Case Reports 28;7(1):57.
Marcus, Robert (2007): Should you tell patients about beneficial treatments that they cannot have? Yes. In: British Medical Journal, 334, 7598, S. 826.
Margolis, Robert H. (2004): Informational Counseling in Health Professions: What do Patients Remember? University of Minnesota.
Margutti, Piera/Galatolo, Renata (2010): How patients use gestures as a resource for expanding answers in medical encounters. International Conference on Conversation
Marini, Andrea, Spoletini, Ilaria, Rubino, Ivo Alex, Ciuffa, Manuela, Bria, Pietro, Martinotti, Giovanni, . . . Spalletta, Gianfranco. (2008). The language of schizophrenia: An analysis of micro and macrolinguistic abilities and their neuropsychological correlates. Schizophrenia Research, 105(1–3), 144-155.
Marinker, M. (1983): Communcation in General Practice: New Consultations for Old. In: Pendleton, D./ Hasler, J. (eds.): Doctor-Patient-Communication. London.
Marinker, Marshall (1997): Personal paper: writing prescriptions is easy. In: British Medical Journal, 314, 7082, S. 747.
Marinker, Marshall (2000): The medium and the message. In: Patient Education and Counseling, 41, 2, S. 117-125.
Marinker, Marshall; Shaw, Joanne (2003): Not to be taken as directed. Putting concordance for taking medicines into practice. In: British Medical Journal, 326, 7385, S. 348-349.
Marjolein, Gysels; Alison, Richardson; Irene, J. H. (2004): Communication training for health professionals who care for patients with cancer: a systematic review of effectiveness. In: Supportive Care in Cancer, V12, 10, S. 692-700.

Marks, Ray; Allegrante, John P.; Lorig, Kate (2005): A Review and Synthesis of Research Evidence for Self-Efficacy-Enhancing Interventions for Reducing Chronic Disability: Implications for Health Education Practice (Part I). In: Health Promotion Practice, 6, 1, S. 37-43.

Marks, Ray; Allegrante, John P. (2005): A Review and Synthesis of Research Evidence for Self-Efficacy-Enhancing Interventions for Reducing Chronic Disability: Implications for Health Education Practice (Part II). In: Health Promotion Practice, 6, 2, S. 148-156.

Marshall, Randolph S. (1988): Interpretation in doctor-patient interviews: A sociolinguistic analysis. In: Culture, Medicine and Psychiatry, 12, 2, S. 201-218.

Marta, J. (1996). A linguistic model of informed consent. The Journal of medicine and philosophy, 21(1), 41-60.

Marteau, Theresa; Dieppe, Paul; Foy, Robbie; Kinmonth, Ann L.; Schneiderman, Neil (2006): Behavioural medicine: changing our behaviour. In: British Medical Journal, 332, 7539, S. 437-438.

Martens, Peter B. (1997). War, Walt Whitman, and William Osler. Literature and Medicine, 16(2), 210-225.

Martin, A. / Korn, H.J. / Cebulla, M. / Saly, M. / Fichter, M./ Hiller, W. (2007): Kausalattributionen von körperlichen Beschwerden bei somatoformen Störungen, in: Zeitschrift für Psychiatrie, Psychologie und Psychotherapie 55, 1, 31-41.

Martin, D.C./Arnold, T.F./Zimmermann, T.F. (1968): Human subjects in clinical research. In: New Engl. J. Med. 279 (1968), 1426.

Martin, D. (1996): Pre-operative visits to reduce patient anxiety: a study. In: Nursing Standard, 10, 23, S. 33-38.

Martin, Daniel J.; Garske, John P.; Davis, M. K. (2000): Relation of the therapeutic alliance with outcome and other variables: A meta-analytic review. In: Journal of Consulting and Clinical Psychology, 68, 3.

Martin, David, Mark Hartswood, Roger Slack and Alex Voss (2006) 'Achieving dependability in the configuration, integration and testing of healthcare technologies', Computer Supported Cooperative Work 15/5-6: 467-499.

Martin, Richard W.; Head, Andrew J.; René, Jonathan; Swartz, Timothy J.; Fiechter, Justus J.; McIntosh, Barbara A.; Holmes-Rovner, Margaret (2008): Patient decision-making related to antirheumatic drugs in rheumtoid arthritis: The importance of patient trust of physician. In: The Journal of Rheumatology, 35, 4, S. 618-624.

Martinali, Jacqueline; Boleman, Catherine; Brug, Johannes; Van den Borne, Bart; Bar, Frits (2001): A checklist to improve patient education in a cardiology outpatient setting. In: Patient Education and Counseling, 42, 3, S. 231-238.

Martyn, Christopher (2009): Of mondegreens, mismatches, and misunderstandings. In: British Medical Journal, 338, feb04_1, S. b244.

Marvel M.K./Epstein R.M./Flowers K./Beckman H.B. (1999): „Soliciting the patient's agenda: have we improved?", in: JAMA 281: 283-287.

Marvel, M. K. (1993): Involvement with the psychosocial concerns of patients. Observations of practicing family physicians on a university faculty. In: Archives of Family Medicine, 2, 6, S. 629-633.

Mase, M. (1980). Terminal care with patients' participation: transactional analysis and patient's psychology. Case study: recordings of conversation between the physician and patient in truth disclosure and changes after the disclosure. [Kangogaku zasshi] The Japanese journal of nursing, 44(7), 699-707.

Maseide, Per (1981): Sincerity may frighten the Patient: Medical Dilemmas in Patient Care. In: Journal of Pragmatics, 5, S. 145-167.

Maseide, Per (2003): Medical talk and moral order: Social interaction and collaborative clinical work. In: Text - Interdisciplinary Journal for the Study of Discourse, 23, 3, S. 369-403.

Måseide, Per (2006): The deep play of medicine: Discursive and collaborative processing of evidence in medical problem solving. In: Communication and Medicine, 1, S.43-54.

Måseide, Per (2011): Institutional bodies and social selves: The discourse of medica examinations in hospital settings. In: Candlin, Christopher N./Sarangi, Srikant (eds.): Handbook of communication in organisations and professions. Berlin/Boston: De Gruyter Mouton, S. 143-171.

Mast, Karl (1995): Kommunikation in Weiß. Jungfernmann.

Matejic, B., Vukovic, D., Pekmezovic, T., Kesic, V., & Markovic, M. (2011). Determinants of preventive health behavior in relation to cervical cancer screening among the female population of Belgrade. Health Education Research, 26(2), 201-211.

Mathys, Hanspeter (2011): Wozu werden Träume erzählt? Interaktive und kommunikative Funktionen von Traummitteilungen in der psychoanalytischen Therapie. Gießen: Psychosozial-Verlag.

Matthews, C.; Johnson, M.; Noble, C.; Klinken, A. (2000): Bilingual health communicators: role delineation issues. In: Australian Health Review a publication of the Australian Hospital Association, 23, 3, S. 104-112.

Matthiesen, P.F. (1984): Befund und Befinden in ihrer Bedeutung für Diagnose und Therapie. In: Themen, Juli 1984, Universität Herdecke, 8-11

Mattson, M. & Roberts, F. (2001): Overcoming truth telling as an obstacle to initiating safer sex: Clients and health practitioners planning deception during HIV test counseling. In: Health Communication, 13(4), 343-362.

Maxim,Jane, Suzanne Beeke, Ray Wilkinson, K. Bryan (2006). Conversations with older people: order and disorder. in Jones,R.L., J. Percival ed., Language in Later Life: Issues, Methods and Representations. London: Centre for Policy on Ageing/Open University, 25-42

May, Carl, & Mead, Nicola. (1999). Patient-centredness: A history. In Christopher Dowrick & L. Frith (Eds.), General practice and ethics. London: Routledge.

May, Carl; Allison, Gayle; Chapple, Alison; Chew-Graham, Carolyn; Dixon, Clare; Gask, Linda; Graham, Ruth; Rogers, Anne; Roland, Martin (2004): Framing the doctor-patient relationship in chronic illness: a comparative study of general practitioners' accounts. In: Sociology of Health and Illness, 26, 2, S. 135-158.

May, Carl; Rapley, Tim; Kaner, Eileen F. S. (2006): Clinical reasoning, clinical trials and risky drinkers in everyday primary care: a qualitative study of British general practitioners. In: Addiction Research and Theory, 14, S. 387-397.

May, Carl; Rapley, Tim; Moreira, T.; Finch, T.; Heaven, Ben (2006): Technogovernance: evidence, subjectivity and the clinical encounter in primary care medicine. In: Social Science and Medicine, 62, 4, S. 1022-1030.

May, J., Ellis-Hill, C., & Payne, S. (2001). Gatekeeping and legitimization: how informal carers' relationship with health care workers is revealed in their everyday interactions. Journal of Advanced Nursing, 36(3), 364-375.

May, Sarah Elizabeth. (2008). 'Does Your Throat Hurt More in the Morning or throughout the Day?' 'Yes.': Intercultural Medical Discourse (Vol. 68, pp. 4688-4689): U of Texas, Arlington.

Maynard, Douglas W.(1989): Notes on the delivery and reception of diagnostic news regarding mental disabilities. In: David T. Helm, W. Timothy, Anderson Albert, Jay Meehan, Anne Warfield Rawls (Eds.): The interactional order: New directions in the study of social order. New York: Irvington, S.54-67.

Maynard, Douglas W. (1989). Prespective-Display Sequences in Conversation. Western Journal of Speech Communication(53), 91-113.
Maynard, Douglas W. (1991) 'On the interactional and institutional bases of asymmetry in clinical discourse', American Journal of Sociology 97: 448-95
Maynard, D.W.(1991): Bearing bad news in clinical settings. In: B. Dervin (Ed.): Progress in communicaton sciences. Norwood, N.J.: Ablex: S.143-172.
Maynard, D.W. (1991): The perspective-display series and the delivery and receipt of diagnostic news. In: Deirdre Boden, Don H. Zimmerman (Eds.): Talk and social structure: studies in ethnomethodology and conversation analysis. Cambridge: Polity Press, S.162-192.
Maynard, Douglas W. (1991): Interaction and Asymmetry in Clinical Discourse. In: The American Journal of Sociology, 97, 2, S. 448-495.
Maynard, D. (1992). On clinicians co-implicating recipients‘ perspective in the delivery of diagnostic news. In: Drew, P. & Heritage, J. (Eds.). Talk at work. Cambridge: Cambridge University Press, 331-358
Maynard, D.W. (1996): On ‘realization’ in everyday life: the forecasting of bad news as a social relation. In: American Sociological Review, 61. S.109-131.
Maynard, D.W. (1997): How to tell patients bad news: the strategy of “forecasting”. In: Cleveland Clinic Journal of Medicine, 64(4), S.181-182.
Maynard, Douglas W. (1997): The News Delivery Sequence: Bad News and Good News in Conversational Interaction. In: Research on language and social Interaction, 30, 2, S. 93-130.
Maynard, D.W.(1997): Structural aspects of bad news and good news in conversational interaction. In: A Marcarino (Ed.): Analisi della conversatione e prospettive di recerca in etnometodologia. Urbino: Editioni Quattro Venti, S.59-76.
Maynard, D.W. (1998): Praising Versus Blaming the Messenger: Moral Issues in Deliveries of Good and Bad News. In: Research on Language and Social Interaction, 31.
Maynard, Douglas W. (2003): Bad News, Good News. Conversational Order in Everyday Talk and Clinical Setting. Chicago: The University of Chicago Press.
Maynard, Douglas/ Frankel, Richard M. (2003): Indeterminacy and Uncertainty in the Delivery of Diagnostic News in Internal Medicine: A Single Case Analysis. In: Phillip J. Glenn (Ed.): Studies in language and social interaction. Mahwah (N.J.) u.a.: Erlbaum, S.393-410.
Maynard, Douglas W., & Peräkylä, Anssi. (2003). Language and Social Interaction. In John Delamater (Ed.), Handbook of Social Psychology (pp. 223-257). New York: Kluwer Academic/Plenum Publishers.
Maynard, Douglas W. (2004): On Predicating a Diagnosis as an Attribute of a Person. In: Discourse Studies, 6, 1, S. 53-76.
Maynard, Douglas W.; Heritage, John (2005): Conversation analysis, doctor-patient interaction and medical communication. In: Medical Education, 39, S. 428-435.
Maynard, D. (2005): Social actions, gestalt coherence, and designations of disabilty: Lessons from and about autism. In: Social Problems, 52(4), 499-524.
Maynard, Douglas W. (2006): "Does it mean I'm gonna die?": On meaning assessment in the delivery of diagnostic news. In: Social Science & Medicine, 62, 8, S. 1902-1916.
Maynard, Douglas W.; Frankel, Richard M. (2006): On Diagnostic Rationality: Bad News, Good News, and The Symptom Residue. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and
Maynard, Douglas W./Hudak, Pamela L. (2008): Small talk, high stakes: Interactional disattentiveness in the context of prosocial doctor-patient interaction. In: Language in Society, 37, 5, S. 661-688.

Mayou, R. / Kirmayer, L.J. / Simon, G. / Kroenke, K. / Sharpe, M. (2005): Somatoform disorders: time for a new approach in DSM-V, in: American Journal of Psychiatry, 162, 5, 847-855.

Mays, Nicholas, Popay, Jennie, & Pope, Catherine. (2004). Review and synthesis of qualitative and quantitative research and other evidence. London: Canadian Health Service Research Foundation; NHS SDO Programme.

Mazeland,Harrie (1990): Die Kontextualität minimaler Redeannahmen im Arzt-Patienten-Diskurs. S. 82 – 102; In: Ehlich,Konrad; Koerfer,Armin; Redder,Angelika; Weingarten,Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen. Westdeutscher Verlag

Mazur, Dennis J.; Hickam, David H. (1997): Patients' Preferences for Risk Disclosure and Role in Decision Making for Invasive Medical Procedures. In: Journal of General Internal Medicine, 12, 2, S. 114-117.

Mazzi, Mariangela A.; Del Piccolo, Lidia; Zimmermann, Christa (2003): Event-based categorical sequential analyses of the medical interview: a review. In: Epidemiologia e Psichiatria Sociale, 12, S. 81-85.

McCabe, Rosemarie; Heath, Christian; Burns, Tom; Priebe, Stefan; Skelton, John (2002): Engagement of patients with psychosis in the consultation: conversation analytic study Commentary: Understanding conversation. In: British Medical Journal, 325, 7373, S. 1148-1151.

McCabe, R., Leudar, I., & Antaki, C. (2004). Do people with schizophrenia display theory of mind deficits in clinical interactions? Psychological Medicine, 34(3), 401-412.

McCaffery, Kirsten J.; Shepherd, Heather L.; Trevena, Lyndal; Juraskova, Ilona; Barratt, Alexandra; Butow, Phyllis N.; Hazell, Karen C.; Tattersall, Martin H. N. (2007): Shared decision-making in Australia. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 205-211.

McCaffery, Margo/Beebe, Alexandra (1989): Pain. Clinical Manual For Nursing Practice. St. Louis: The C.V. Mosby Company.

McCann, S.; Weinman, J. (1996): Empowering the patient in the consultation: a pilot study. In: Patient Education and Counseling, 27, 3, S. 227-234.

McClellan, M. (2004). Think globally, protect locally: a conversation with Mark McClellan. Health affairs, 23(3), 177-185; discussion 185.

McCord, Ronald S.; Floyd, Michael R.; Lang, Forrest; Young, Victoria K. (2002): Responding Effectively to Patient Anger Directed at the Physician. In: Family Medicine, 34, 5, S. 331-336.

McCormack, B. (2003). A conceptual framework for person-centred practice with older people. International journal of nursing practice, 9(3), 202-209.

McCormack, J., McLeod, S., Harrison, L. J., & McAllister, L. (2010). The impact of speech impairment in early childhood: investigating parents' and speech-language pathologists' perspectives using the ICF-CY. Journal of communication disorders, 43(5), 378-396.

McCormick, Janice, Rodney, Patricia, & Varcoe, Colleen. (2003). Reinterpretations Across Studies: An Approach to Meta-Analysis. Qualitative Health Research, 13(7), 933-944.

McCulloch, Warren S. (1965). Embodiments of Mind. . Cambridge, Mass.: MIT Press.

McDonald, Heather P.; Garg, Amit X.; Haynes, R. B. (2002): Interventions to Enhance Patient Adherence to Medication Prescriptions: Scientific Review. In: Journal of the American Medical Association, 288, 22, S. 2868-2879.

McDonald, Ruth; Mead, Nicola; Cheraghi-Sohi, Sudeh; Bower, Peter; Whalley, Diane; Roland, Martin (2007): Governing the ethical consumer: identity, choice and the primary care medical encounter. In: Sociology of Health & Illness, 29, 3, S. 430-456.

McGlynn, Elizabeth A.; Asch, Steven M.; Adams, John; Keesey, Joan; Hicks, Jennifer; DeCristofaro, Alison; Kerr, Eve A. (2003): The Quality of Health Care Delivered to Adults in the United States. In: The New England Journal of Medicine, 348, 26, S. 2635-2645.

McGowan Y, Humphries N, Burke H, Conry M, Morgan K.(2013): Through doctors' eyes: A qualitative study of hospital doctor perspectives on their working conditions. Health Psychology 18(4):874-91.

McHoul, A., & Rapley, M. (2003). What can psychological terms actually do? (Or: if Sigmund calls, tell him it didn't work), Journal of Pragmatics, 35 (4), 507-522.

McHoul, Alec; Rapley, Mark (2005): A case of attention-deficit/hyperactivity disorder diagnosis: Sir Karl and Francis B. slug it out on the consulting room floor. In: Discourse Society, 16, 3, S. 419-449.

McHugh, P.; Lewis, S.; Ford, S. (1995): The efficacy of audiotapes in promoting psychological well-being in cancer patients: A randomized, controlled trial. In: Br J Cancer, 71, S. 388-392.

McIntosh, Jim (1974): Process of communication, information seeking a control associated with cancer. In: Social Science & Medicine, 8, S. 167-187.

McIntosh, Jim (1977): Communication and awareness in a cancer ward. London: Croom Helm.

McJannett, M.; Butow, Phyllis N.; Tattersall, Martin H.; Thompson, J. F. (2003): Asking questions can help: development of a question prompt list for cancer patients seeing a surgeon. Pilot study. In: European Journal of Cancer Prevention, 12, 5, S. 397-405.

McKevitt, Christopher; Morgan, Myfanwy (1997): Anomalous patients: the experiences of doctors with an illness. In: Sociology of Health & Illness, 19, 5, S. 644-667.

McKinlay, John B.; Marceau, Lisa D. (2002): The end of the golden age of doctoring. In: International Jorunal of Health Services, 32, 2, S. 379-416.

McKinlay J, Piccolo R, Marceau L.(2013): An additional cause of health care disparities: the variable clinical decisions of primary care doctors. Journal of Evaluation in Clinical Practice 19(4):664-73.

McKinley, Robert K.; Middleton, John F. (1999): What do patients want from doctors? Content analysis of written patient agendas for the consultation. In: Br J Gen Pract, 49, 447, S. 796-800.

McKinstry, Brian (2000): Do patients wish to be involved in decision making in the consultation? A cross sectional survey with video vignettes. In: British Medical Journal, 321, 7265, S. 867-871.

McKinstry et al. (2009): Telephone consulting in primary care: a triangulated qualitative study of patients and providers. In: British Journal of General Practice, S.209-218.

McLean, Athena Helen. (1995). Empowerment and the psychiatric consumer/patient movement in the United States: contradiction, crisis and change. Social Science & Medicine, 40(8), 1053-1071.

McLean, Malcolm; Armstrong, David (2004): Eliciting patients' concerns: a randomised controlled trial of different approaches by the doctor. In: Br J Gen Pract, 54, 506, S. 663-666.

McMullan, Miriam (2006): Patients using the internet to obtail health information. How this affects the patient-health professional relationship. In: Patient Education and Counseling, 63, 1-2, S. 24-28.

McNeilis, Kelly Susan. (1996). A Preliminary Investigation of a Coding Scheme to Assess Communication Competence in the Primary Care Medical Interview (Vol. 56, pp. 4609A-4609A): Ohio State U.

McNeilis, Kelly S. (2001): Analyzing communication competence in medical consultations. In: Health Communication, 13, 1, S. 5-18.
McNutt, Robert A. (2004): Shared Medical Decision Making: Problems, Process, Progress. In: JAMA: The Journal of the American Medical Association, 292, 20, S. 2516-2518.
McNutt, Robert A. (2005): Shared Medical Decision Making--Reply. In: Journal of the American Medical Association, 293, 9, S. 1059.
McPherson, Klim (2008): Do patients' preferences matter? In: British Medical Journal, 337, oct31_1, S. a2034.
McWilliam, Carol L.; Stewart, Moira A.; Brown, Judith B.; McNair, S.; Desai, K.; Patterson, M. L.; Maestro, Del N.; Pittmann, B. J. (1997): Creating empowering meaning: an interactive process of promoting health with chronically ill older Canadians. In: Health Promotion International, 12, 2, S. 111-123.
McWilliam, Carol L.; Brown, Judith B.; Stewart, Moira (2000): Breast cancer patients' experiences of patient-doctor communication: a working relationship. In: Patient Education and Counseling, 39, 2-3, S. 191-204.
McWilliams, Deborah B.; Jacobson, Robert M.; Van Houten, Holly K.; Naessens, James M.; Ytterberg, Karen L. (2008): A Program of Anticipatory Guidance for the Prevention of Emergency Department Visits for Ear Pain. In: Archives of Pediatrics Adolescent Medicine, 162, 2, S. 151-156.
Mead, Nicola; Bower, Peter (1998): Patient enablement-the relationship between doctor-patient communication and a new patient outcome measure for GP consultations. In: Patient Education and Counseling, 34, Supplement 1, S. 77-78.
Mead, Nicola; Bower, Peter (2000): Measuring patient-centredness: a comparison of three observation-based instruments. In: Patient Education and Counseling, 39, 1, S. 71-80.
Mead, Nicola; Bower, Peter (2000): Patient-centredness: a conceptual framework and review of empirical literature. In: Social Science & Medicine, 51, S. 1087-1110.
Mead, Nicola; Bower, Peter (2002): Patient-centred consultations and outcomes in primary care: a review of the literature. In: Patient Education and Counseling, 48, 1, S. 51-61.
Mechanic, David (1972): Socialpsychologic Factors affecting the Presentation of Body Complaints. In: The New England Journal of Medicine, 286, S. 1132-1139.
Mechanic, David (1978): Medical Sociology. New York: Free Press.
Mechanic, David The Robert Wood Johnson Foundation (Hg.) (2000): The Importance of Trust in Medical Care. Papers and Publications. Author Series.
Mechanic, David; Meyer, Sharon (2000): Concepts of trust among patients with serious illness. In: Social Science & Medicine, 51, S. 657-688.
Mechanic, David; McAlpine, Donna D.; Rosenthal, Marsha (2001): Are patients´ office visits with physicians getting shorter? In: The New England Journal of Medicine, 344, 3, S. 198-204.
Mechanic, David (2001): How should hamsters run? Some observations about sufficient patient time in primary care. In: British Medical Journal, 323, S. 266-268.
Mechanic, David (2005): Changing medical organization and the erosion of trust. In: Conrad, Peter: Sociology of Health and Illness. Critical Perspectives. New York: Worth Publishers. S. 224-230.
Medicus, D./Mertens, H.J./Nörr, K.W./ Zöllner, W. (Hrsg.) (1992): Festschrift für Herrmann Lange zum 70. Geburtstag am 24. Januar 1992. Stuttgart/Berlin/Köln: Kohlhammer, 163-184.
Medizinische Universität Wien (2006): Curricula. 20. Änderung des Curriculums für das Diplomstudium Humanmedizin.

Meehan, A. J. (1981): Some Conversational Features of the Use of Medical Terms by Doctors and Patients. In: Atkinson, Paul; Heath, Christian: Medical Work: Realities and Routine. Westmead, Farnborough, Hants: Gower. S. 107-127.

Meerwein F (1969) Das ärztliche Gespräch. Huber, Bern

Meerwein, F. (1985): Das Erstgespräch auf der Abteilung für Onkologie. In: Bräutigam, W./ Meerwein, F. (eds.): Das therapeutische Gespräch mit Krebskranken. Fortschritte der Psycho-Onkologie. Berlin/ Stuttgart/ Toronto, 41-46.

Meerwein, Fritz (1985): Die Arzt-Patient-Beziehung des Krebskranken. In: Meerwein, Fritz: Einführung in die Psycho-Onkologie. (3. Ausgabe) Bern: Hans Huber. S. 75-152.

Meerwein, Fritz (1985): Einführung in die Psycho-Onkologie. (3. Ausgabe) Bern: Hans Huber.

Meerwein, F. (1986): Das ärztliche Gespräch. Grundlagen und Anwendungen. 3. Aufl. Bern.

Meeuwesen, Ludwien; Schaap, Cas; Van Der Staak, Cees (1991): Verbal analysis of doctor-patient communication. In: Social Science & Medicine, 31, S. 1143-1150.

Meggeneder, Oskar; Hengl, Walter (2002): Der informierte Patient - Anspruch und Wirklichkeit. Linz: Institut für Gesellschafts- und Sozialpolitik. (Schriftenreihe "Gesundheitswissenschaften"; 21)

Meeuwesen L, Kaptein M, Changing interaction in doctor–parentchild communication. Psychol Health 1996; 11: 787–795.

Meeuwesen, Ludwien; Bensing, Jozien M.; Van den Brink-Muinen, Atie (2002): Communicating fatigue in general practice and the role of gender. In: Patient Education and Counseling, 50, 1, S. 233-242.

Meeuwesen, Ludwien (2003): Sequential analysis of the phasing of the medical interview. In: Epidemiologia e Psichiatria Sociale, 12, S. 124-129.

Meeuwesen, Ludwien; Harmsen, Johannes A. M.; Bernsen, Roos M. D.; Bruijnzeels, Marc A. (2006): Do Dutch doctors communicate differently with immigrant patients than with Dutch patients? In: Social Science & Medicine, 63, 9, S. 2407-2417.

Meeuwesen, L./ van den Brink-Muinen, A./ Hofstede, G. (2009): Can dimensions of national culture predict cross-national differences in medical communication? In: Patient Education and Counseling, 75: 58-66.

Mehan, Hugh. (1999). Oracular Reasoning in a Psychiatric Exam: The Resolution of Conflict in Language. In Adam Jaworski & Nikolas Coupland (Eds.), The Discourse Reader (pp. 559-575). London, England: Routledge.

Meier, Diane E.; Back, Anthony L.; Morrison, R. S. (2001): The Inner Life of Physicians and Care of the Seriously Ill. In: JAMA: The Journal of the American Medical Association, 286, 23, S. 3007-3014.

Meise, U./Günther, V./Gritsch, S. (1992): Die Bedeutung der Arzt-Patient Beziehung für die Patientencompliance. In: Wiener Klinische Wochenschrift (1992) 104/9: 267-271, Berlin/Heidelberg/New York/Tokyo: Springer.

Melander Marttala, Ulla (1994): Two strategies for clarification in doctor-patient encounters. In: Gunnarsson, B.-L.; Linell, P.; Nordberg, B.: Text and talk in professional contexts. Selected papers from the international conference "Discourse and the professions". Uppsala: ASLA. The Swedish association of applied linguistics. S. 167-186.

Melander Marttala, Ulla (1997): Topic introduction and topic development in doctor-patient interaction. In: ASLA-information, 23, 2, S. 38-55.

Mellies, Rüdiger; Winnecken, Thomas (1990): Aphasie und Emotion. In: Ehlich, Konrad; Koerfer, Armin; Redder, Angelika; Weingarten, Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 309-320.

Mellinger, Wayne M. (1992) 'Talk-as-Work: The Case of Paramedic Calls for Emergency Field Orders.' in G. Miller, ed., Current research in Occupations and Profesions. Vol. 7 Special Issue on Human Service Occupations and Professions. Greenwich, CT: JAI Press: 77-108

Mellinger, Wayne M. (1994) 'Negotiated Orders: The Negotiation of Directives in Paramedic-Nurse Interactions.' Symbolic Interaction 17: 165-85

Mellinger, Wayne M.(1995): Talk, Power and Professionals: Partial Repeats as Challenges in the Psychiatric Interview. In: Siegfried Juerg (Ed.): Therapeutic and Everyday Discourse as behaviour Change: Toward a Microanalysis in Psychotherapy Process Research. Norwood, N.J.: Ablex, S.391-418.

Melzack, Ronald/Wall, P. D. (1965): Pain mechanisms. A new theory. In Science 150, S. 971.

Melzack, Ronald (1975): The McGill Pain Questionnaire. Major properties and scoring methods. In Pain 1, S. 277-299.

Melzack, Ronald (1978): Das Rätsel des Schmerzes. Stuttgart: Hippokrates-Verlag.

Mendel, R., Hamann, J., Traut-Mattausch, E., Jonas, E., Heres, S., Frey, D., & Kissling, W. . (2009). How psychiatrists inform themselves and their patients about risks and benefits of antipsychotic treatment. Acta Psychiatrica Scandinavica, 120, 112-119.

Mendes, I., Ribeiro, A. P., Angus, L., Greenberg, L. S., Sousa, I., & Goncalves, M. M. (2010). Narrative change in emotion-focused therapy: how is change constructed through the lens of the innovative moments coding system? Psychotherapy research : journal of the Society for Psychotherapy Research, 20(6), 692-701.

Mentis, M., & Prutting, C. A. (1991). Analysis of topic as illustrated in a head-injured and a normal adult. Journal of speech and hearing research, 34(3), 583-595.

Mentrup, Wolfgang (2001): Texte in Medizin-orientierter Kommunikation. In: Helbig,

Menz, F. C. (1975). The costs of detection and treatment programs for infectious kidney disease. American Journal of Public Health, 65(4), 401-407.

Menz, Florian (1985): Leistungen der Linguistik für die Sprache in Institutionen: "Diagnostische" oder "therapeutische" Wissenschaft? In: Aufrisse, 4, S. 39-42.

Menz, Florian / Lalouschek, Johanna (1987): Das programmierte Chaos. Arzt--Patient-Gespräche in der Ambulanz. Sprachreport 3/1987

Menz, F., Wodak, R., Gruber, H., & Lutz, B. (1988). Power Struggles And The Media - A Case-Study. Folia Linguistica, 22(3-4), 439-456.

Menz, Florian / Lalouschek, Johanna (1989): Die Kommunikation zwischen Ambulanz-schwestern und Ärzt/inn/en. In: Ehlich, Konrad et al. (eds): Medizinische und therapeutische Kommunikation. Opladen: Westdeutscher Verlag, S. 12-27.

Menz, F. (1991): Der geheime Dialog: medizinische Ausbildung und institutionalisierte Verschleierung in der Arzt-Patient-Kommunikation; eine diskursanalytische Studie. Arbeiten zur Sprachanalyse 13. Frankfurt: Vlg. Peter Lang. (Dissertation Uni Wien. 1988.)

Menz, Florian (1991): “Zucker! Des Hams ma gar net gsagt!“ Zur Kommunikation zwischen Arzt und Patient im Krankenhaus. In: Tüchler, Heinz / Lutz, Dieter (eds): Lebensqualität und Krankheit. Auf dem Weg zu einem medizinischen Kriterium Lebensqualität. Köln: Deutscher Ärzteverlag: 33-43.

Menz, Florian / Nowak, Peter (1992): Kommunikationstraining für Ärzte und Ärztinnen in Österreich: Eine Anamnese. In: Fiehler, Reinhard / Sucharowski, Wolfgang (eds): Kommunikationsberatung und –ausbildung. Anwendungsfelder der Diskursforschung. Opladen: Westdeutscher Verlag: 79-86.

Menz, F. (1993): Medizinische Ausbildung im Krankenhaus am Beispiel der Lehranamnese: Die institutionalisierte Verhinderung von Kommunikation. In: Löning, P.; Rehbein, J.

(Hg.): Arzt-Patienten-Gespräche. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. Berlin : de Gruyter : 251-264.
Menz, F. (1994): Eine Visitenanamnese auf einer internistischen Abteilung eines Wiener Gemeindespitals. In : Redder, A. / Ehlich, K. (Hg.): Gesprochene Sprache. Transkripte und Tondokumente. Tübingen: Niemeyer: 299-310.
Menz, F. (1994): Der Einfluß von medizinischer Ausbildung und von Kontingenzen auf das ärztliche Gespräch im Krankenhaus. Aprioris einer kommunikativen Schulung des medizinischen Krankenhauspersonals. In: Redder, A. / Wiese, I. (Hg.): Medizinische Kommunikation – Diskurspraxis, Diskursethik, Diskursanalyse. Westdeutscher Verlag: 218-234.
Menz, F. (1995). Investigating Obsolescence - Studies In Language Contraction And Death - Dorian,NC. Linguistics, 33(1), 147-150.
Menz, F., Herzberger, P. (1998): Alltag in der Amulanz II. Eine diskursanalytische Untersuchung von authentischer Kommunikation und Interviews. Untersuchungsdesign. Wien.
Menz, F. (1999). 'Who am I gonna do this with?: self-organization, ambiguity and decision-making in a business enterprise. Discourse & Society, 10(1), 101-128.
Menz, Florian, & Stöllberger, Claudia. (2001). Geschlechtsspezifische Unterschiede bei der Beschreibung von Brustschmerzen: Ergebnisse einer medizinischen-linguistischen transdisziplinären Studie. Newsletter, 10(1), 4-6.
Menz, Florian (2002): "I just can´t tell you how much it hurts." Gender -specific differences in the description of chest pain. Hong Kong. (2nd Conference on Knowledge and Discourse)
Menz, Florian; Lalouschek, Johanna; Stöllberger, Claudia; Vodopiutz, Julia (2002): Geschlechtsspezifische Unterschiede bei der Beschreibung von akutem Brustschmerz: Ergebnisse einer medizinisch-linguistischen transdisziplinären Studie. In: Linguistische Berichte, 191, S. 343-366.
Menz, Florian (2003): „Ich weiß nicht, was Sie meinen!" Wie patientInnenorientiert kann / soll Kommunikation im Krankenhaus sein? Wien. (Jour fixe)
Menz, Florian (2004): „Ich weiß nicht, was Sie meinen!" PatientInnen und ÄrztInnen in getrennten Welten? Wien.
Menz, Florian; Lalouschek, Johanna (2005): Geschlechtsspezifische Unterschiede bei der Beschreibung von akutem Thoraxschmerz. In: Neises, Mechthild; Ditz, Susanne; Spranz-Fogasy, Thomas: Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft. S. 174-185.
Menz, Florian, Stöllberger, Claudia, Gstettner, Andreas, & Al-Roubaie, Ali. (2005). Institutionelle und gesprächsstrukturelle Einflüsse auf die kommunikative Kompetenz von Ärzten und Ärztinnen in einer internistischen Ambulanz (pp. 141). Wien: Institut für Sprachwissenschaft.
Menz, Florian; Nowak, Peter (2005): Metastudie und Forschungsdatenbank zum sprachlichen Handeln von ÄrztInnen in der Diskursforschung. Wien. Antrag an ÖNB (Exposé).
Menz, Florian; Nowak, Peter; Nezhiba, Sabine (2006): Meta-study and Research Database on Doctors' Communication in German in Discourse Research . Wien. Antrag an FWF (Exposé).
Menz, Florian; Lalouschek, Johanna (2006): „I just can't tell you how much it hurts". Gender-relevant differences in the description of chest pain. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang.
Menz, Florian, Nowak, Peter, & Nezhiba, Sabine. (2006). Meta-study and Research Database

on Doctors' Communication in German in Discourse Research. Wien.
Menz, Florian (2006): Differenze fra i due sessi nella descrizione dei disturbi cardiaci. Risultati di uno studio interdisciplinare medico-linguistico. In: Luraghi, Silvia; Olita, Anna: Linguaggio e genere. Roma: Carocci Editore. S. 170-185.
Menz, Florian; Al-Roubaie, Ali (2007): Quantifizierende Verfahren in der qualitativen Forschung zur Arzt-Patient-Kommunikation: Unterbrechungen, Status und Geschlecht. In: Muntigl, Peter; Gruber, Helmut; Kaltenbacher, Martin: Empirieorientierte Ansätze der Diskursanalyse im Vergleich. Empirical approaches to discourse analysis. Frankfurt: Lang. S. 169-197.
Menz F, Al-Roubaie A (2008) Interruptions, status and gender in medical interviews: The harder you brake, the longer it takes. Discourse & Society 19(5):645–666
Menz, Florian et al. (2008): Arzt-Patient-Interaktion im deutschsprachigen Raum: Eine Online-Forschungsdatenbank (API-on©) als Basis für Metaanalysen. In: Gesprächsforschung Online-Zeitschrift zur verbalen Interaktion, Jg. 2008, 9, S. 129–163. Online verfügbar unter http://www.gespraechsforschung-ozs.de/heft2008/px-menz.pdf.
Menz, Florian/Lalouschek, Johanna/Gstettner, Andreas (2008): Effiziente ärztliche Gesprächsführung. Optimierung kommunikativer Kompetenz in der ambulanten medizinischen Versorgung. Ein gesprächsanalytisches Trainingskonzept. Wien: LIT-Verlag.
Menz, Florian; Nowak, Peter; Nezhiba, Sabine; Rappl, Anita (2008): API-on©: Online-Forschungsdatenbank zur Arzt-Patient-Interaktion. Wien. Eingereicht für UNI-WienNewsletter.
Menz, Florian/Nowak, Peter (2009): Forschungsdatenbank API-on©. Institut für Sprachwissenschaft der Universität Wien Ludwig Boltzmann Institut für Medizin- und Gesundheitssoziologie. Online verfügbar unter http://www.univie.ac.at/linguistics/florian/api-on/index.php.
Menz, Florian/Lalouschek, Johanna/Sator, Marlene/Wetschanow, Karin (2010): Sprechen über Schmerzen. Duisburg: Universitätsverlag Rhein-Ruhr (UVRR).
Menz, Florian/Plansky, Luzia (2010): Kommunikationsmuster und Gesprächstechniken zur Compliance-Förderung von PatientInnen. Universität Wien. Wien.
Menz, Florian/ Sator, Marlene (2011): Kommunikationstypologien exemplarischer Handlungsbereiche: Medizin. In: Stephan Habscheid (Hrsg.): Textsorten und sprachliche Handlungsmuster. Linguistische Typologien der Kommunikation. Serie: de Gruyter Lexikon (pp. 414-436).
Menz, Florian. (2011). Ärztliche Gespräche mit PatientInnen mit geringen Deutschkenntnissen. In Michael Peintinger (Ed.), Interkulturell kompetent. Ein Handbuch für Ärztinnen und Ärzte. Wien: Facultas.
Menz, Florian. (2011). Constructing unity and flexibility in uncertain business environments: demands on and challenges for the people inside. In Felicijan Bylok & Leszek Cichobłaziński (Eds.), The role of Human Capital in Knowledge based management (pp. 162-171). Częstochowa: WWZPCz.
Menz, Florian. (2011). Doctor-Patient Communication. In Ruth Wodak, Barbara Johnstone & E. Kerswill Paul (Eds.), The Sage Handbook of Sociolinguistics (pp. 330-344). Los Angeles, Calif. [u.a.]: Sage.
Menz, Florian, & Stahl, Heinz K. (2012). Arzt-Patient-Kommunikation - ein großes Missverständnis? Teil 1. Qualitas, 1, 12-16.
Menz, Florian, & Stahl, Heinz K. (2012). Arzt-Patient-Kommunikation - ein großes Missverständnis? Teil 2. Qualitas, 2, 15-18.

Menz, Florian (2012): Migration und medizinische Kommunikation. Linguistische Verfahren der Patientenbeteiligung und Verständnissicherung in ärztlichen Gesprächen mit MigrantInnen. Wien: V&R Unipress.

Menz, Florian (2012): Zum Vergleich von ärztlichen Konsultationen zu Kopfschmerzen bei gedolmetschten und nicht gedolmetschten Gesprächen. In: Menz, Florian (Hrsg.): Migration und medizinische Kommunikation. Wien: Vienna University Press.

Menz, Florian (Ed.). (2013). Migration und Medizinische Kommunikation: v&r vienna university press.

Menz, Florian, Reisigl, Martin, & Sator, Marlene. (2013). Migration, Interkulturalität und gemittelte Kommunikation im medizinischen Gespräch – einige Überlegungen. In Florian Menz (Ed.), Migration und medizinische Kommunikation (pp. 17-32): v&r vienna university press.

Menz, Florian. (2013). Wieviel Kommunikation braucht die Medizin? Kritische Diskursanalyse im Feld von Migration und Gesundheit. In Lukas Kaelin, Maria Kletecka-Pulker & Ulrich Körtner (Eds.), Wie viel Deutsch braucht man, um gesund zu sein? Migration, Übersetzung und Gesundheit (pp. 3-17). Wien: Verlag Österreich.

Menz, Florian. (2013). Zum Vergleich von ärztlichen Konsultationen zu Kopfschmerzen bei gedolmetschten und nicht gedolmetschten Gesprächen. In Florian Menz (Ed.), Migration und medizinische Kommunikation (pp. 311-352). Wien: v&r Vienna University Press.

Menz, Florian. (2013). Einleitung. In Florian Menz (Ed.), Migration und medizinische Kommunikation (pp. 7-16): v&r vienna university press.

Menz, Florian. (2013). Gelingende medizinische Kommunikation - ein Zufall? In Österreichische Juristenkommission (Ed.), Gesundheit und Recht – Recht auf Gesundheit (Vol. 40, pp. 35-40). Wien: Linde.

Menz, Florian. (forthcoming). 60. Gesundheit. In Ludwig Jäger, Werner Holly, Peter Krapp & Samuel Weber (Eds.), Handbuch "Sprache - Kultur - Kommunikation/Language - Culture - Communication" (HSK). Berlin: de Gruyter.

Menz, Florian, & Plansky, Luzia. (forthcoming). Time pressure and digressive speech patterns in doctor-patient consultations: Who is to blame? In Eva Maria Graf, Marlene Sator & Thomas Spranz-Fogasy (Eds.), Interaction types across helping professions – Differences, similarities and interferences of communicative tasks. Amsterdam: John Benjamins.

Menzel, K. (1986). Das ärztliche Gespräch. Betrachtungen eines Klinikers. In Gerd Biermann (Ed.), Das ärztliche Gespräch um Kinder und Jugendlichen. Beiträge zur Psychologie und Soziologie des kranken Menschen (pp. 10-18). München/Basel: Ernst-Reinhard-Verlag.

Mercer, Stewart W.; Watt, Graham C. M.; Reilly, David (2001): Empathy is important for enablement. In: British Medical Journal, 322, 7290, S. 865.

Mercer, Stewart W.; Reilly, David; Watt, Graham C. M. (2002): The importance of empathy in the enablement of patients attending the Glasgow Homoeopathic Hospital. In: British Journal of General Practice, 52, 484, S. 901-905.

Mercer, Stewart W.; Maxwell, Margaret; Heaney, David; Watt, Graham C. (2004): The consultation and relational empathy (CARE) measure: development and preliminary validation and reliability of an empathy-based consultation process measure. In: Family Practice, 21, 6, S. 699-705.

Meredith, Leslie; Stewart, Moira; Belle Brown, Judith (2001): Patient-Centered Communication Scoring Method Report on Nine Coded Interviews. In: Health Communication, 13, 1, S. 19-31.

Meredith, Philip (1993): Patient satisfaction with communication in general surgery: problems of measurement and improvement. In: Social Science & Medicine, 37, 5, S. 591-602.

Meredith, Philip (1996): But was the operation worth it? The limitations of quality of life and patient satisfaction research in health-care outcome assessment. In: Journal of Quality in Clinical Practice, 16, 2, S. 75-85.

Meredith, Philip; Wood, C. (1998): Inquiry into the potential value of an information pamphlet on consent to surgery to improve surgeon-patient communication. In: Quality in Health Care, 7, 2, S. 65-69.

Merlini, Raffaela, & Favaron, Roberta. (2005). Examining the 'Voice of Interpreting' in Speech Pathology. Interpreting: International Journal of Research and Practice in Interpreting, 7(2), 263-302.

Merrills, D. (2009). Staying on the same wavelength: talking about talking in paediatric speech and language therapy sessions. Clinical linguistics & phonetics, 23(1), 70-91.

Merskey, Harold /Bogduk, Nikolai (1994). Classification of chronic pain. Descriptions of chronic pain syndromes and definitions of pain terms. IASP Task Force on Taxonomy. <http://www.iasp-pain.org/terms-p.html> [Zugriff am 03.07.2006].

Metin, Memeth (1992): Arzt-Patient. Deutsch-Türkischer Sprachführer. Aisthesis Verlag.

Meyer, Bernd (1998): Interpreter-mediated Doctor-Patient Communication. The Performance of non-trained Community Interpreters. Hamburg.

Meyer, B. (2000): Medizinische Aufklärungsgespräche: Struktur und Zwecksetzung aus diskursanalytischer Sicht. Arbeiten zur Mehrsprachigkeit – Folge B. Universität Hamburg.

Meyer, Bernd (2000): Dolmetschen im medizinischen Aufklärungsgespräch. In: Kalina, S.; Buhl, S.; Gerzymisch-Arbogast, H.: Dolmetschen: Theorie • Praxis • Didaktik - mit ausgewählten Beiträgen der Saarbrücker Symposien. St. Ingbert: Röhrig Universitätsverlag. S. 45-72.

Meyer, Bernd; Apfelbaum, Birgit; Bischoff, Alexander; Pöchhacker, F. (2001): Analyzing interpreted doctor-patient communication from the perspectives of linguistics, interpreting studies and health sciences. In: Proceedings of Critical Link III. Montreal, Amsterdam: Benjamins.

Meyer, Bernd (2001): How Untrained Interpreters Handle Medical Terms. In: Mason, I.: Triadic exchanges. Studies in Dialogue Interpreting. Manchester: St. Jerome Publ.

Meyer, Bernd (2002): Medical Interpreting - Some Salient Features. In: Viezzi, Maurizio; Garzone, Giuliana.: Proceedings of the 1st Forlì Conference on Interpreting Studies. Amsterdam: Benjamins. S. 159-169.

Meyer, Bernd (2003): Dolmetschertraining aus diskursanalytischer Sicht: Überlegungen zu einer Fortbildung für zweisprachige Pflegekräfte. In: Gesprächsforschung - Online Zeitschrift zur Verbalen Interaktion, 4, S. 160-185.

Meyer, Bernd (2004): Dolmetschen im medizinischen Aufklärungsgespräch. Eine diskursanalytische Untersuchung zur Arzt-Patienten-Kommunikation im mehrsprachigen Krankenhaus. Münster: Waxmann. (Mehrsprachigkeit, Band 13)

Meyer, Bernd (2004): Dolmetschertraining aus diskursanalytischer Sicht: Überlegungen zu einer Fortbildung für zweisprachige Pflegekräfte. Hamburg: Universität Hamburg: Sonderforschungsbereich Mehrsprachigkeit. (Arbeiten zur Mehrsprachigkeit, Reihe B)

Meyer, Bernd; Kroffke, Solveig (2005): Verständigungsprobleme in bilingualen Anamnese-Gesprächen. Universität Hamburg: Sonderforschungsbereich Mehrsprachigkeit. (Arbeiten zur Mehrsprachigkeit, Folge B)

Meyer, Bernd (2006): Aufklärungsgespräche mit Dolmetscherbeteiligung: fachexterne Fachkommunikation im mehrsprachigen Kontext. In: Fachsprache, Nr. 1-2 (2006).

Internationale Zeitschrift für Fachsprachenforschung, -didaktik und Terminologie, 15-28.
Meyer, Bernd (2009): Deutschkenntnisse von Migrant/innen und ihre Konsequenzen für das Dolmetschen im Krankenhaus. In: D. Andres & S. Pöllabauer (Hg.): "Spürst du, wie der Bauch rauf-runter?" Fachdolmetschen im Gesundheitsbereich. München: Meidenbauer, 139-157.
Meyer, Bernd (2010) Ethische Aspekte sprachlicher Vielfalt - nicht nur im Krankenhaus. In: J. Schreiber, J. Förster & S. Westermann (Hg.): Auf der Suche nach Antworten: 20 Jahre Forum Medizin & Ethik. Berlin: LIT Verlag, 95-108.
Meyer, Bernd (eingereicht): Zur Darstellung medizinischer Risiken in Text und Diskurs: Aufklärungsbögen, Aufklärungsgespräche, Dolmetschen. In: Baumann, K. D./ Kalverkämper H. (Hrsg.): Fachtextsorten in Vernetzung. Forum Fachsprachenforschung. Tübingen: Narr.
Meyer, Bernd/ Bührig, Kristin/ Kliche, Ortrun/ Pawlack, Birte (to appear): Nurses as interpreters? Aspects of interpreter training for bilingual medical employees. In: B. Meyer & B. Apfelbaum (eds) Multilingualism at work. Amsterdam: Benjamins.
Meyer, R./Schuhmacher, A. (1986): Zur präoperativen Aufklärung gynäkologisch erkrankter Patientinnen. In: Zentralblatt für Gynäkologie 108 (1986), 378-382.
Meyer-Drawe, Käte: Lernen und Leiden. Eine bildungsphilosophische Reflexion, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 67-76.
Meyers, Kevin; Thomson, Peter D.; Weiland, Hilda (1996): Noncompliance in children and adolescents after renal transplantation. In: Transplantation, 62, 2, S. 186-189.
Michie, Susan; Dormandy, Elizabeth; Marteau, Theresa M. (2002): The multi-dimensional measure of informed choice: a validation study. In: Patient Education and Counseling, 48, 1, S. 87-91.
Michie, Susan, Miles, Jane, & Weinman, John. (2003). Patient-centredness in chronic illness: what is it and does it matter? Patient Education and Counseling, 51(3), 197-206.
Michie, Susan; Lester, Kathryn; Pinto, Julia; Marteau, Theresa M. (2005): Communicating Risk Information in Genetic Counseling: An Observational Study. In: Health Education & Behavior, 32, 5, S. 589-598.
Middleton, J. F.; McKinley, R. K.; Gillies, C. L. (2006): Effect of patient completed agenda forms and doctors' education about the agenda on the outcome of consultations: randomised controlled trial. In: British Medical Journal, 332, S. 1238-1242.
Mijsers, Patrick (2003): "Wir verstehen uns ... oder?" Gesprächskultur für Gesundheitsberufe. Bern, Göttingen, Toronto, Seattle: Hans Huber.
Mikesell, Lisa (2010) ‘Repetitional responses in frontotemporal dementia discourse: Asserting agency or demonstrating confusion?’, Discourse Studies 2010 12: 465-500
Mikesell L.(2013): Medicinal relationships: caring conversation. Medical Education 47(5):443-52.
Mildorf, Jarmila. (2002). 'Opening Up a Can of Worms': Physicians' Narrative Construction of Knowledge about Domestic Violence. Narrative Inquiry, 12(2), 233-260.
Miller, E. A. (2001): Telemedicine and doctor-patient communication: an analytical survey of the literature. In: Journal of Telemedicine and Telecare, 7, 1, S. 1-17.
Miller, Edward A.; Nelson, Eve-Lynn (2005): Modifying the Roter Interaction Analysis System to Study Provider Patient Communication in Telemedicine: Promises, Pitfalls, Insights, and Recommendations. In: Telemedicine and e-Health, 11, 1, S. 44-55.
Miller, Franklin G.; Wendler, David; Swartzman, Leora C. (2005): Deception in Research on the Placebo Effect. In: PLoS Medicine, 2, 9, e262, S. 853-890.

Miller, Katherine I./Considine, Jennifer R. (2009): Communication in the helping
Miller, Nancy H. (1997): Compliance with treatment regimens in chronic asymptomatic diseases. In: The American Journal of Medicine, 102, 2, Supplement 1, S. 43-49.
Miller, Nancy, & Weinstein, Marcie. (2007). Participation and knowledge related to a nursing home admission decision among a working age population. Social Science & Medicine, 64(2), 303-313.
Miller, Victoria/Drotar, Dennis/Burant, Christopher/ Kodish, Eric (2005): Clinician-parent communication during informed consent for pediatric leukemia trials. In: Journal of Pediatric Psychology, 30, S. 219-229.
Ming, Tai; Rachel, Bramson; Xiaoming, Bao (2007): Decision or No Decision: How Do Patient-Physician Interactions End and What Matters? In: Journal of General Internal Medicine, V22, 3, S. 297-302.
Mirivel, Julien C. (2007): Managing poor surgical candidacy: communication problems for plastic surgeons. In: Discourse & Communication, 1 , 3, S. 309-336.
Mishler, Elliot G. 1984. The Discourse of Medicine: Dialectics of Medical Interviews. Ablex Publ.: Norwood.
Mishler, Elliot G. (2005): Patient stories, narratives of resistance and the ethics of humane care: a la recherche du temps perdu. In: health, 9, 4, S. 431-451.
Misquiatti, A. R., Cristovao, M. P., & Brito, M. C. (2011). Trajectory and outcomes of speech language therapy in the Prader-Willi syndrome (PWS): case report. Jornal da Sociedade Brasileira de Fonoaudiologia, 23(1), 77-81.
Mitchell, Rod (2005): What do the patients expect from health professionals? (European Health Forum Gastein)
Mitcheson, Jan; Cowley, Sarah (2003): Empowerment or control? An analysis of the extent to which client participation is enabled during health visitor/client interactions using a structured health needs assessment tool. In: International Journal of Nursing Studies, 40, S. 413-426.
Mitchum, Patricia A. (1989): Verbal and nonverbal communication in a family practice consultation: a focus on the physician-patient relationship. In: Raffler-Engel, Walpurga: Doctor-Patient Interaction. Benjamins,John. S. 109-158.
Mittelstädt, S. (1995). Diskursanalyse von Arzt-Patient-Gesprächen – Mit besonderer Berücksichtigung von Gesprächen bei Vorsorgeuntersuchungen. MA Uni Hamburg.
Mittenecker, E. (1951). New quantitative method of conversation analysis and its use in schizophrenia. Monatsschrift fur Psychiatrie und Neurologie, 121(6), 364-375.
Mitzkat Anika / Schulz Christian / Kasenda Benjamin / Langer Thorsten / Schnell Martin W: "Arzt Im Ganzen Spektrum": Die Integrierten Curricula der Medizinerausbildung an der Universität Witten/Herdecke - Rückblick auf sechs Jahre Lehre im Hinblick auf Praxisorientierung und theoretische Vorgaben. In: GMS Zeitschrift für Medizinische Ausbildung 23 (2006). Volltext-PDF abrufbar unter http://www.egms.de/pdf/journals/zma/2006-23/zma000285.pdf
Modaff, Daniel Paul. (1996). Enacting Asymmetry in the Opening Moments of the Doctor-Patient Interview (Vol. 57, pp. 514A-514A): U of Texas, Austin.
Modaff, Daniel P.(2003): Body Movement in the Transition From Opening to Task in Doctor-Patient Interviews. In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum (Eds.): Studies in Language and Social Interaction: In honor of Robert Hopper. Mahweh, N.J.: Lawrence Erlbaum, S.411-422.
Moeller, M. P., McCleary, E., Putman, C., Tyler-Krings, A., Hoover, B., & Stelmachowicz, P. (2010). Longitudinal development of phonology and morphology in children with late-identified mild-moderate sensorineural hearing loss. Ear and hearing, 31(5), 625-635.

Möhler, Martin (1999): Beziehungen zwischen Patienten, Pflegepersonal und Ärzten bei der Visite. 1. Teil. In: Die Schwester / Der Pfleger, 38, 2, S. 140-143.
Möhler, Martin (1999): Beziehungen zwischen Patienten, Pflegepersonal und Ärzten bei der Visite. 2. Teil. In: Die Schwester / Der Pfleger, 38, 3, S. 227-229.
Molleman, E.; Krabbendam, P. J.; Annyas, A. A. (1984): The significance of the doctor-patient relationship in coping with cancer. In: Social Science & Medicine, 18, S. 475-480.
Möller, Hans-Jürgen (2009): Psychiatrie und Psychotherapie. 4. Auflage. Stuttgart: Thieme.
Mondada, Lorenza (1998): Therapy interactions: specific genre or 'blow up' of ordinary conversational practices? In: Pragmatics, 8. S.155-166.
Mondada, Lorenza (2001): Intervenir à distance dans une opération chirurgicale: l'organisation interactive d'espaces de participation. In: Bulletin VALS-ASLA, 74, S. 33-56.
Mondada, Lorenza (2001): La concertation entre experts: diagnostics de chirurgie en videoconférence. [Concertation among experts : diagnostics in surgery using videoconferencing]. In : S.Pène, A. Borzeix, B.Fraenkel (Eds.): Le langage dans les organisations. Paris, u.a.: L'Harmattan, S.221-244.
Mondada, L. (2002): Die interaktive Formulierung der medizinischen Beschreibung. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung 4, 341-353.
Mondada, Lorenza (2002): Processi di categorizzazione e produzione dell'inclusione e dell'esclusione. A proposito di una riunione di lavoro tramite videoconferenza. In: Klein, G.; Paoletti, Isabella: IN & OUT. Procedure conversazionali e strategie comunicative di inclusione e esclusione. Napoli: Edizioni Scientifiche Italiane. S. 175.
Mondada, Lorenza (2003): Working with video : how surgeons produce video records of their actions. In: Mike Ball (Ed.): Image Work: a Special Issue of Visual Studies, 18(1), S.58-73.
Montori, Victor M.; Gafni, Amiram; Charles, Cathy (2006): A shared treatment decision-making approach between patients with chronic conditions and their clinicians: the case of diabetes. In: Health Expectations, 9, 1, S. 25-36.
Monzoni, Chiara m. (2009). Direct complaints in (italian) calls to the ambulance: the use of negatively framed questions. Journal of pragmatics.
Monzoni, C. M., Duncan, R., Grunewald, R., & Reuber, M. (2011). How do neurologists discuss functional symptoms with their patients: a conversation analytic study. Journal of Psychosomatic Research, 71(6), 377-383.
Monzoni C.M. / Duncan, R. / Grünewald, R. / Reuber, M. (2011): Are there interactional reasons why doctors find it hard to tell patients that their physical symptoms may have emotional causes? A conversation analytic study in neurology outpatients, in: Patient Education and Counseling, 85, 189-200.
Moore, Rhonda J. (2004): Cancer, culture, and communication. New York [u.a.]: Kluwer Academic / Plenum Publ.
Moreira, Tiago (2001): Involvement and Constraint in a Surgical Consultation Room. In: Bulletin VALS-ASLA, 74.
Morgan, E. R.; Winter, R. J. (1996): Teaching communication skills. An essential part of residency training. In: Archives of Pediatrics Adolescent Medicine, 150, 6, S. 638-642.
Morgan, Myfanwy (2003): The Doctor-Patient Relationship. In: Scambler, Graham: Sociology as Applied to Medicine. Saunders. S. 49-65.

Morgan, William L., Jr.; Engel, George L. (1976): Der klinische Zugang zum Patienten. Anamnese und Körperuntersuchung. Eine Anleitung für Studenten und Ärzte. Wien: Hans Huber.

Morris, David B. (1991): The culture of pain. Berkeley: Univ. of California Press.

Morris, G. H.; Chenail, R. J. (1995): The Talk of the Clinic: Explorations in the Analysis of Medical and Therapeutic Discourse. Hillsdale, New Jersey: Lawrence Erlbaum.

Morris, Richard T.; Sherlock, Basil J. (1971): Decline of ethics and rise of cynicism in dental school. In: Journal of Health and Social Behavior, 12, S. 290-299.

Morrison, Jill; Watt, Graham (2000): Learning to consult. In: Medical Education, 34, 9, S. 686-687.

Morriss, R. / Gask, L. / Ronalds, C. / Downes-Grainger, E. / Thompson, H. / Leese, B. / Goldberg, D. (1998): Cost-effectiveness of a new treatment for somatized mental disorder taught to GPs, in: Family Practice 15, 2, 119-125.

Morriss, R. / Dowrick, C. / Salmon, P. / Peters, S. / Dunn, G. / Rogers, A. / Lewis, B. / Charles-Jones, H. / Hogg, J. / Clifford, R. / Rigby, C. / Gask, L. (2007): Cluster randomized controlled trial of training practices in reattributation for medically unexplained symptoms, in: The British Journal of Psychiatry 191, 536-542.

Morrow, G./Gottnick, A./Schmale, A. (1978): A simple technicque for increasing cancer patients‘ knowledge of informed consent to treatment. In: Cancer 42 (1978), 793-799.

Morse, S., Haritou, F., Ong, K., Anderson, V., Catroppa, C., & Rosenfeld, J. (1999). Early effects of traumatic brain injury on young children's language performance: a preliminary linguistic analysis. Pediatric rehabilitation, 3(4), 139-148.

Moskowitz, J., Davidson, M., & Harvey, P. D. (1991). Effect of concurrent distraction on communication failures in schizophrenic patients. II. Medication status correlations. Schizophrenia Research, 5(2), 153-159.

Moss, Becky; Roberts Celia (2005): Explanations, explanations, explanations: how do patients with limited English construct narrative accounts in multi-lingual, multi-ethnic settings, and how can GPs interpret them? In: Family Practice 2005 (22). Seiten 412-418.

Mota, N. B., Vasconcelos, N. A., Lemos, N., Pieretti, A. C., Kinouchi, O., Cecchi, G. A., . . . Ribeiro, S. (2012). Speech graphs provide a quantitative measure of thought disorder in psychosis. PloS one, 7(4), e34928.

Motoyama, S., Saito, R., Maruyama, K., Okuyama, M., Sasaki, K., Wako, M., . . . Ogawa, J. (2007). Sound spectrogram analysis in patients receiving Kawahara's surgical voice restoration for advanced carcinoma of the hypopharynx and cervical esophagus. Diseases of the esophagus : official journal of the International Society for Diseases of the Esophagus / I.S.D.E, 20(1), 42-46.

Moumjid, Nora; Brémond, Alain; Mignotte, Hervé; Faure, Christelle; Meunier, Anne; Carrère, Marie-Odile (2007): Shared decision-making in the physician-patient encounter in France: a general overview. In: Z Arztl Fortbild Qualitatssich, 101, 4, S. 223-228.

Muijsers, Patrick (2003): Wir verstehen uns… oder? Gesprächskultur für Gesundheitsberufe. Bern, Göttingen, Toronto, Seattle: Huber.

Mukohara, Kei; Kitamura, Kazuya; Wakabayashi, Hideki; Abe, Keiko; Sator, Marlene; Ban, Nabutaro (2004): Evaluation of a communication skills seminar for students in a Japanese medical school: a non-randomized controlled study. In: BMC Medical Education, 4, 24, S. 1-6.

Müller, Knut G.; Richter, Angelika; Bieber, Christiane; Blumenstiel, Klaus; Wilke, Stefanie; Hochlehnert, Achim; Eich, Wolfgang (2004): The process of shared decision making

in chronic pain patients. Evaluation and modification of treatment decisions. In: Zeitschrift für ärztliche Fortbildung und Qualitätssicherung, 98, S. 95-100.
Müller, Konstanze (2006): Kenntnisse und Einstellungen klinisch tätiger Ärzte zum Patienten-Gespräch. Eine Untersuchung zum ärztlichen Kommunikationsverhalten. Doctor-Patient Communication. Berlin: FU Berlin.
Muller, N., & Guendouzi, J. A. (2002). Transcribing discourse: interactions with Alzheimer's disease. Clinical linguistics & phonetics, 16(5), 345-359.
Müller-Dietz, H. (1981): Rechtliche Regelung und therapeutische Bedürfnisse. In: H. Jung, W. Schreiber (Hrsg.) Arzt und Patient zwischen Therapie und Recht, Stuttgart: Ferdinand Enke, 7- 26.
Mulrow, Cynthia D., & Cook, Deborah J. (1998). Systematic Reviews: Synthesis of Best Evidence for Health Care Decisions. Philadelphia: American College of Physicians.
Mumford, E./ Schlesinger, H.J./ Glass, G.V. (1982): The effects of psychological intervention on recovery from surgery and heart attacks: An analysis of the literature. In: American Journal of Public Health, 72, S. 141-151.
Münker-Kramer, Eva (2003): Kommunikation mit Patienten im Krankenhaus. Ein Begriff, verschiedene Szenen ... In: LAUT GEDACHT. wegweiser zur umsetzung der patientenrechte, 12/03, S. 1-11.
Muntigl, Peter. (2004). Ontogenesis in Narrative Therapy: A Linguistic-Semiotic Examination of Client Change. Family Process, 43(1), 109-131.
Muntigl, Peter/ Choi, Kwok Tim (2008): Yes/No interrogatives: Therapist ‚pre-sequence' practices for eliciting more client talk. Vortrag in Tiefenbrunn.
Muntigl, Peter/Hadic Zabala, Loreley (2008): Expandable answers: How clients get prompted to say more during psychotherapy. In: Research on Language and Social Interaction, 41, 2, S. 187-226.
Muntigl, Peter; Kwok Tim Choi (2010) ‘Not remembering as a practical epistemic resource in couples therapy', Discourse Studies 12/3: 331-356
Muntigl, Peter/Knight, Naomi K./Watkins, Ashley (2012): Working to keep aligned in psychotherapy: Using nods as a dialogic resource to display affiliation. In: Language & Dialogue, 2, 1, S. 9-27.
Murad MS, Chatterley T, Guirguis LM.(2013): A meta-narrative review of recorded patient-pharmacist interactions: Exploring biomedical or patient-centered communication? Research in Social and Administrative Pharmacy: 47 ff.
Murakami, K. (2010). Liminality in language use: some thoughts on interactional analysis from a dialogical perspective. Integrative psychological & behavioral science, 44(1), 30-38.
Murdoch, B. E., Chenery, H. J., Bowler, S., & Ingram, J. C. (1989). Respiratory function in Parkinson's subjects exhibiting a perceptible speech deficit: a kinematic and spirometric analysis. The Journal of speech and hearing disorders, 54(4), 610-626.
Murphy, E./Dingwall, R./Greatbatch, D./Parker, S./Watson, P. (1998): Qualitative research methods in health technology assessment: A review of the literature. In: Health
Murphy, Joan, Ivana Marková, Sarah Collins, E. Moodie (1996) 'AAC systems: obstacles to effective use.' European Journal of Disorders of Communication 31:31-44
Murphy, J.; Chang, H.; Montgomery, J. E.; Rogers, W. H.; Safran, D. G. (2001): The quality of physician-patient relationships: patients' experiences 1996-1999. In: J Fam Pract, 50, S. 123-129.
Murphy, Joan (2006): Perceptions of communication between people with communication disability and general practice staff. In: Health Expectations, 9, 1, S. 49-59.
Murray, Elizabeth; Lo, Bernard; Pollack, Lance; Donelan, Karen; Catania, Joe; Lee, Ken; Zapert, Kinga; Turner, Rachel (2003): The Impact of Health Information on the

Internet on Health Care and the Physician-Patient Relationship: National U.S. Survey among 1.050 U.S. Physicians . In: Journal of Medical Internet Research, -14.
Murray, Elizabeth; Burns, J.; See Tai, Sharon; Lai, R.; Nazareth, I. (2005): Interactive Health Communication Applications for people with chronic disease (Cochrane Review). In: The Cochrane Library, 4.
Murray, Elizabeth; Charles, Cathy; Gafni, Amiram (2006): Shared decision-making in primary care: Tailoring the Charles et al. model to fit the context of general practice. In: Patient Education and Counseling, 62, 2, S. 205-211.
Murray, Elizabeth; Pollack, Lance; White, Martha; Lo, Bernard (2007): Clinical decision-making: physicians' preferences and experiences. In: BMC Family Practice, 8, 1, S. 10.
Murray, Elizabeth; Pollack, Lance; White, Martha; Lo, Bernard (2007): Clinical decision-making: Patients' preferences and experiences. In: Patient Education and Counseling, 65, 2, S. 189-196.
Murtagh, Madeleine J.; Hepworth, Julie (2003): Menopause as a long-term risk to health: implications of general practitioner accounts of prevention for women's choice and decision-making. In: Sociology of Health & Illness, 25, 2, S. 185-207.
Murtagh, Madeline J.; Thomson, Richard G.; May, Carl R.; Rapley, Tim; Heaven, Ben R.; Graham, R. H.; Kaner, Eileen F. S.; Stobbart, L.; Eccles, Martin P. (2007): Qualitative methods in a randomised controlled trial: the role of an integrated qualitative process evaluation in providing evidence to discontinue the intervention in one arm of a trial of a decision support tool. In: Quality and Safety in Health Care, 16, S. 224-229.
Mushlin, A.I./ Appel, F.A. (1977): Diagnosing potential noncompliance. Physicians' ability in a behavioral dimension of medical care. In: Archives of Internal Medicine, 137, S. 318 - 321.
Muskett, T., Perkins, M., Clegg, J., & Body, R. (2010). Inflexibility as an interactional phenomenon: Using conversation analysis to re-examine a symptom of autism. Clinical linguistics & phonetics, 24(1), 1-16.
Muthny, R.A./Broda, M. (1999): „Krankheitsverhalten", in: Flor, Herta et al. (Hg.), 209-248.
Myerscough, Phillip R.; Ford, Michael (2001): Kommunikation mit Patienten. Bern: Huber.
Mykhalovskiy, Eric; Mccoy, Liza; Bresalier, Michael (2004): Compliance/Adherence, HIV, and the Critique of Medical Power. In: Social Theory & Health, 2, 4, S. 315-340.
Myles, P. S.; Williams, D. L.; Hendrata, M.; Anderson, H.; Weeks, A. M. (2000): Patients satisfaction after anaesthesia and surgery: Results of a prospective survey of 10,811 patients. In: British Journal of Anaesthesia, 84, 1, S. 6-10.
Mynors, Geraldine (Hg.)(2003): Project Evaluation. Toolkit. London: Medicines Partnership.
N.N. (1987): Die 3 Grundhaltungen des Arztes und ihre sprachlichen Ausdrucksformen. Kurzdarstellung.
N.N. (1989). Hausarzt und Patient im Gespräch. Niedersächsisches Ärzteblatt(18), 34-35.
N.N. (1998). Facilitating patient outcomes through improving patient-doctor communication. Patient Education and Counseling, 34(Supplement 1), 48-48.
N.N. (1998): Symposium: Facilitating patient outcomes through improving patient-doctor communication. In: Patient Education and Counseling, 34, Supplement 1, S. 48-48.
N.N. (2001): Freundliche Ärzte optimieren die Heilung. In: Der Standard.
N.N. (2002): Die Angst der Ärzte vor der Kommunikation. Fehlende Ausbildung während des Studiums führt zu Sprachlosigkeit. In: Ärzte Woche, 16.Jg., 10, S. 1-1.
N.N. (2002): Patienten: Arzt soll vor allem Zeit haben. Befragung in Oberösterreich bestätigt deutsche Studie - Krankenkassen honorieren diagnostisch-therapeutische Gespräche zu wenig. In: Ärzte Woche, S. 12-12.

N.N. (2002): Poor communications, cultural barriers impacting quality of health care for minorities. In: Qual Lett Health Lead, 14, 4, S. 11-13.

N.N. (2003): Cancer guide: Helping patients understand their health care team, part I. In: The Product Newsmagazine for the Home Health Care Provider.

N.N. (2003): Ein Patient , der nichts versteht - der geht. Kommunikation ist alles - das Gespräch mit dem Arzt ist von Anfang an die Basis für den Erfolg einer Behandlung. In: Ärzte Woche, S. 36-36.

Naber, S. J., Halstead, L. K., Broome, M. E., & Rehwaldt, M. (1995). Communication and control: parent, child, and health care professional interactions during painful procedures. Issues in comprehensive pediatric nursing, 18(2), 79-90.

Nagel, N. & Haake, D. (1991). Die Verständlichkeit medizinischer Begriffe für den Laien. Auswertung einer Intensivbefragung zum Thema „Erkältungskrankheiten"“ In: Medizin Mensch Gesellschaft 16, S. 61-72

Nagel, Nikolaus (2001): Nur zufriedene Patienten? Eine kommunikationswissenschaftliche Untersuchung der Arzt-Patient-Kommunikation am Beispiel der umweltmedizinischen Beratung. Aachen: Shaker-Verlag. (Essener Studien zur Semiotik und Kommunikationsforschung)

Nahon-Serfaty, Isaac. (2011). The Disruptive Consequences of Discourse Fragmentation in the Organization and Delivery of Health Care: A Look Into Diabetes. Health Communication, 1-11.

Nease, Robert F., & Brooks, W. Blair. (1995). Patient desire for information and decision making in health care decisions. Journal of General Internal Medicine, 10(11), 593-600.

Neises, Mechthild/ Ditz, Susanne (Hrsg.), (2000): Psychosomatische Grundversorgung in der Frauenheilkunde: Ein Kursbuch nach den Richtlinien der DGPGG und DGGG. Stuttgart, New York: Thieme.

Neises (2005): Männer reden, Frauen reden - Gender-Aspekte der Gesprächsführung. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 161-173.

Neises (2005): Verbale und non-verbale Kommunikation. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 110-119.

Neises, M. (2005): Curriculum zur Vermittlung der „Psychosomatischen Frauenheilkunde“ im Rahmen der Weiterbildung zum Facharzt für Gynäkologie und Geburtshilfe. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 10-16.

Neises, M. / Ditz, S. / Spranz-Fogasy, T. (Hrsg.) (2005). Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft.

Nelms, T. P., & Eggenberger, S. K. (2010). The essence of the family critical illness experience and nurse-family meetings. Journal of family nursing, 16(4), 462-486.

Nelson, Geoffrey; Ochocka, Joanna; Griffin, Kara; Lord, John (1998): "Nothing About Me, Without Me": Participatory Action Research with Self-Help/Mutual Aid Organizations for Psychiatric Consumer/Survivors. In: American Journal of Community Psychology, 26, 6, S. 881-911.

Ness, D. E., Kiesling, S. F., & Lidz, C. W. (2009). Why does informed consent fail? A discourse analytic approach. The journal of the American Academy of Psychiatry and

the Law, 37(3), 349-362.
Ness, David E.; Kiesling, Scott F. (2007): Language and connectedness in the medical and psychiatric interview. In: Patient Education and Counseling, 68, 2, S. 139-144.
Nessa, J., & Malterud, K. (1990). Discourse analysis in general practice: a sociolinguistic approach. Family Practice, 7(2), 77-83.
Nessa, John (1996): About Signs and Symptoms: Can Semiotics Expand the View of Clinical Medicine?. In Theoretical Medicine 17, 4, S. 363-377.
Nestel, D.; Betson, C. (1999): An evaluation of a communication skills workshop for dentists: cultural and clinical relevance of the patient-centred interview. In: British Dental Journal, 187, 7, S. 385-388.
Nestel, D./Kneebone, R./Barnet, A. (2005): Teaching communication skills for handover: perioperative specialist practitioners. In: Med Educ, 2005. 39: 1157.
Nettleton, Sarah (1992): Power, Pain and Dentistry. Open University Press. Buckingham.
Nettleton, Sarah. (2006). The Sociology of Health and Illness (Vol. 2). Cambridge: Polity Press.
Nettleton, Sarah; O'Malley, Lisa; Watt, Ian; Duffey, Philip (2004): Enigmatic Illness: Narratives of Patients who Live with Medically Unexplained Symptoms. In: Social Theory & Health, 2, 1, S. 47-66.
Neuberger , J. (2000): The educated patient: new challenges for the medical profession. In: Journal of Internal Medicine, 247, 1, S. 6-10.
Neugebauer S./Türp Jens C. (2001): „Vorsicht Internet! Webseiten über Myoarthropathien des Kausystems“, in: Schweizer Monatsschrift Zahnmedizin 111, 299-305.
Neuhauser, Duncan (2003): The Coming Third Health Care Revolution: Personal Empowerment. In: Quality Management in Health Care, 12, 3, S. 171-184.
Neumaier, Judith. (2006). Immer derselbe Kopfschmerz? MMW Fortschritte der Medizin, 148(31-32), 4-6.
Neustein, A. (1989): Medical History-Taking as an Interactive Event. In: Raffler-Engel, W. v. (ed.): Doctor-Patient-Interaction. Amstrdam, 61-76.
Neuwirth, Elke (2001): Ärztliche Kommunikation mit Sterbenden. Kommunikative Ansätze aus der Logotherapie und Existenzanalyse. Wien: Univ.Wien.
Neville, Ron G.; Marsden, Wendy; McCowan, Colin; Pagliari, Claudia; Mullen, Helen; Fannin, Allison (2004): Email consultations in general practice. In: Informatics in Primary Care, 12, 4, S. 207-214.
Newble D (2004): Techniques for measuring clinical competence: objective structured clinical examinations. Medical Education 38:199–203.
Newbold, E. J., Howard, S., & Wells, B. (2011). Repair in the peer talk of 6-year-old boys. Clinical linguistics & phonetics, 25(11-12), 1052-1058.
Newerkla, Ronald. (1997). Das Gespräch als Therapeutikum in der Arzt-Patienten-Interaktion. Wien: Univ.Wien.
Newman, David (2005): Talking with Doctors. Analytic Press.
Newman, L. L., & Smit, A. B. (1989). Some effects of variations in response time latency on speech rate, interruptions, and fluency in children's speech. Journal of speech and hearing research, 32(3), 635-644.
Nezhiba, Sabine (2006): Erfassung der gesundheitsbezogenen Lebensqualität in der ÄrztIn-PatientIn-Interaktion. In: Wiener Linguistische Gazette, 73, S. 47-68.
Nguyen, Hanh Thi (2006). ‘Constructing “expertness”: A novice pharmacist’s development of interactional competence in patient consultations’. Communication & Medicine, 3/2: 147-160.
Nguyen, Hanh thi. (2008). sequence organization as local and longitudinal achievement. [pharmacist/patient interaction, worlplace socialization]. text & talk.

Nguyen,Hanh thi (2011) Developing Interactional Competence: A Conversation-Analytic Study of Patient Consultations in Pharmacy. Houndmills, Basingstoke U.K. : Palgrave Macmillan

Nicholas, David B., Globerman, Judith, Antle, Beverley J., McNeill, Ted, & Lach, Lucyna M. (2006). Processes of Metastudy: A Study of Psychosocial Adaptation to Childhood Chronic Health Conditions. International Journal of Qualitative Methods, 5(1).

Niederer, Alan (2007): Die Bedeutung von Pausen beim Überbringen schlechter Nachrichten. Kommunikation in der Medizin - worauf Ärzte im Gespräch mit ihren Patienten achten sollten. Interview mit Prof. Dr. med. Wolf Langewitz. In: NNZ - Neue Züricher Zeitung Online, -6.

Niehoff, J.-U. (1978): Die Sprechstundentätigkeit des Facharztes für Allgemeinmedizin. Teil 5. In: Zeitschrift für ärztliche Fortbildung 24, 1283-1288.

Nielsen-Bohlman, Lynn; Panzer, Allison M.; Kindig, David A.; Committee on Health Literacy; US Board on Neuroscience and Behavioral Health (NBH) (2004): Health Literacy: A Prescription to End Confusion. Washington: Institute of Medicine (IOM), National Academies Press.

Niemeier, Susanne. (2008). Profession & Kommunikation. Frankfurt am Main ; Wien [u.a.]: Lang.

Nightingale, J.J./Lack, J.A./Stubbling, J.F./Reed, J. (1992): The pre-operative anaesthetic visit. Its value to the patient and the anaesthesist. In: Anaesthesia, 1992. 47: 801-803.

Nikendei, C./ Zipfel, S./ Roth, C./ Löwe, B.7 Herzog, W./ Jünger, J. (2003): Kommunikations- und Interaktionstraining im Psychosomatischen Praktikum: Einsatz von standardisierten Patienten. In: Psychotherapie, Psychosomatik, Medizinische Psychologie, 53(11): 440-445.

Nikendei, C./ Zeuch, A./ Dieckmann, P./ Roth, C./ Schäfer, S./ Völkl, M./ Schellberg D./ Herzog, W./ Jünger, J. (2005): Role-Playing for a More Realistic Technical Skills Training. In: Medical Teacher, 27(2): 122-126.

Nikendei, C./ Zipfel, S./ Kraus, B./ Friederich, H.C./ Faber, R./ Löwe, B./ Müller-Tasch, T./ Schwab, M./ Mikus, G./ Bobbert, M./ Herzog, W./ Jünger, J. (2005): Integrierte Psychosomatik: Implementierung und Evaluation eines Unterrichtsmoduls für StudentInnen der Inneren Medizin. In: GMS Z Med Ausbild., 22(4): Doc213.

Nikendei, C./ Jünger, J. (2006): OSCE - praktische Tipps zur Implementierung einer klinisch-praktischen Prüfung. In: GMS Z Med Ausbild., 23(3): Doc.46.

Nikendei, C./ Kraus, B./ Schrauth, M./ Weyrich, P./ Zipfel, S./ Herzog, W./ Jünger, J. (2007): Integration of role-playing into technical skills training: a randomised controlled trial. In: Med Teach, 29 (9): 956-960.

Nikendei C, Bosse HM, Hoffmann K, Möltner A, Hancke R, Conrad C, Huwendiek S, Hoffmann GF, Herzog W, Jünger J, Schultz JH. Outcome of parent-physician communication skills training for pediatric residents. Patient Educ Couns. 2011; 82: 94-99.

Nilges, P./Gerbershagen, H.U. (1994): „Befund und Befinden bei Schmerz“, in: Report Psychologie 8, 12-25.

Nimnuan, C. / Hotopf, M. / Wessely, S. (2001): Medically unexplained symptoms: an epidemiological study in seven specialities, in: Journal of Psychosomatic Research 51, 1, 361-367.

Nippold, M. A. (2009). School-age children talk about chess: does knowledge drive syntactic complexity? Journal of speech, language, and hearing research : JSLHR, 52(4), 856-871.

Nishibori, M. (1992). Clinical assessment of the knowledge base of an expert system for data analysis in laboratory medicine. The Bulletin of Tokyo Medical and Dental

University, 39(2), 35-42.
Nishizaka, Aug (2007): Hand Touching Hand: Referential Practice at a Japanese Midwife House. In: Human Studies, 30(3), S.199-217.
Nittel D (2012) Die Konstruktion des Patienten. Erziehungswissenschaftliche Notizen zu einem medizinischen Begriff. Hessische Blätter für Volksbildung 1:38–52
Nittel, Dieter, Astrid Seltrecht: Die ärztliche Vermittlung aus Patientenperspektive, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 481-490.
Nix, Wilfred A., & Egle, Ulrich T. (2003). Chronischer Kopfschmerz. In Ulrich T. Egle, Sven O. Hoffmann, Klaus A. Lehmann & Wilfred A. Nix (Eds.), Handbuch Chronischer Schmerz. Grundlagen, Pathogenese, Klinik und Therapie aus bio-psycho-sozialer Sicht (pp. 469-491). Stuttgart/New York: Schattauer.
Nobile, Chantelle; Drotar, Dennis (2003): Research on the Quality of Parent-Provider Communication in Pediatric Care: Implications and Recommendations. In: Journal of Developmental & Behavioral Pediatrics, 24, 4, S. 279-290.
Noble, Lorraine M.; Richardson, Jane (2006): Communication skills teaching - current needs. In: The Clinical Teacher, 3, 1, S. 23-28.
Noël-Jorand, M. C., Reinert, M., Giudicelli, S., & Dassa, D. (1997). A new approach to discourse analysis in psychiatry, applied to a schizophrenic patient's speech. Schizophrenia Research, 25(3), 183-198.
Noerreslet, Mikkel; Jemec, Gregor B. E.; Traulsen, Janine M. (2009): Involuntary autonomy: Patients' perceptions of physicians, conventional medicines and risks in the management of atopic dermatitis. In: Social Science & Medicine, 69, 9, S. 1409-1415.
Noi Ong, B. (1997): Patients approve of pre-operative assessment. In: 93, 40, S. 57-59.
Norcini J, Burch V (2007): Workplace-based assessment as an educational tool: AMEE Guide No. 31. Med Teach 29:855–871.
Nordmeyer, J. (1978): Arzt-Patient-Beziehung während der Visite unter besonderer Berücksichtigung von Problempatienten. Diss. Hamburg.
Nordmeyer, Jutta; Steinmann, Gerhard; Deneke, Friedrich-Wilhelm; Kerekjarto, Margit v. (1979): Dimensionen des ärztlichen Visitenverhaltens und ihr Zusammenhang mit ausgewählten Merkmalen von Arzt und Patient. In: Medizinische Psychologie, 5, S. 208-228.
Nordmeyer, Jutta, Deneke, Friedrich-Wilhelm, Steinmann, Gerhard, & Kerekjarto, Margit von. (1981). Problempatiententypen aus ärztlicher Sicht. Therapiewoche, 31, 955-962.
Nordmeyer, Jutta; Nordmeyer, Johann-Peter; Deneke, Friedrich-Wilhelm; Kerekjarto, Margit v. (1981): Formal-quantitative Aspekte des Sprachverhaltens von Arzt und Patient in der Visite. In: Zeitschrift für Klinische Psychologie, 10, 3, S. 220-231.
Nordmeyer, Jutta; Steinmann, Gerhard; Deneke, Friedrich-Wilhelm; Nordmeyer, Johann-Peter; Kerekjarto, Margit v. (1982): Verbale und nonverbale Kommunikation zwischen Problempatienten und Ärzten während der Visite. In: Medizinische Psychologie, 8, S. 20-39.
Nordmeyer, J. (1982): Formal-quantitative Aspekte der Arzt-Patient-Beziehung während der Visite. In: K. Köhle, H.H. Raspe (Hrsg.) Das Gespräch während der ärztlichen Visite. Wien/Berlin/München: Urban & Schwarzenberg, 58-69.
Norfolk, Tim; Birdi, Kamal; Walsh, Deirdre (2007): The role of empathy in establishing rapport in the consultation: a new model. In: Medical Education, 41, S. 690-697.
Norling, Gretchen Ruth. (2003). Developing and Testing a Theoretical Model of Rapport-Building: Implications for Medical Education and Physician-Patient Communication (Vol. 64, pp. 131-131): U of Kentucky.

Norris, Colleen; Ghali, William; Galbraith, P. D.; Graham, Michelle; Jensen, Louise; Knudtson, Merril; APPROACH Investigators (2004): Women with coronary artery disease report worse health-related quality of life outcomes compared to men. In: Health and Quality of Life Outcomes, 2, 1, S. 21.

Nothdurft, Werner (1978): Aspekte der Undurchlässigkeit in Visiten. Eine Untersuchung zu den kommunikativen Schwierigkeiten von Patienten, in Krankenhausvisiten einzugreifen. Bonn: Universität Bonn.

Nothdurft, W. (1981): »Ich komme nicht zu Wort. Austausch-Eigenschaften als Ausschluß-Mechanismen des Patienten in Krankenhaus-Visiten. In: Frier, W. (Hrsg.): Pragmatik/ Theorie und Praxis. Amsterdamer Beiträge zur Neueren Germanistik, Bd. 13, S. 321-342. Rodopi, Amsterdam.

Nothdurft, W. (1982): Zur Undurchlässigkeit von Krankenhaus-Visiten. In: Köhle, K., H.-H. Raspe (Hrsg.): Das Gespräch während der ärztlichen Visite, S. 23-35. Urban & Schwarzenberg, München.

Nothdurft, W. (1984). „...äh folgendes problem äh...“ Die interaktive Ausarbeitung „des Problems“ in Beratungsgesprächen. Tübingen: Narr

Nothdurft, W. (1984). Ein Instrument zur Verlaufsanalyse von Sprechstundeninteraktion. In: Tewes, U. (Hrsg.). Angewandte Medizinpsychologie. Frankfurt, S. 114-125.

Nothdurft, W. (1986). Schilderung von Beschwerden in ärztlichen Sprechstundengesprächen. In: Löning, P. & Svager, S. (Hrsg.). Kommunikationsanalysen ärztlicher Gespräche. Hamburg: Buske, S. 17-39

Nothdurft, Werner, & Spranz-Fogasy, Thomas. (1991). Gesprächsanalyse von Schlichtungs-Interaktion. Methodische Probleme und ihre Hintergründe. In Dieter Flader (Ed.), Verbale Interaktion: Studien zur Empirie und Methodologie der Pragmatik (pp. 222-240). Stuttgart: Metzler.

Nothdurft, W. (1992). Medizinische Kommunikation: Geschlossene Diskurssysteme. In: Deutsche Sprache 3/1992: 193-206

Nothdurft, W. (1994). Kompetenz und Vertrauen in Beratungsgesprächen. In: Nothdurft, W., Reitemeier, U. & Schröder, P. (1994). Beratungsgespräche. Analyse asymmetrischer Dialoge. Tübingen: Narr, S. 184-229

Nothdurft, W./Reitemeyer, U./Schröder, P. (Hrsg.) (1994): Beratungsgespräche. Analyse asymmetrischer Dialoge. Forschungsberichte des Instituts für deutsche Sprache, 61.Tübingen: Narr.

Nottenkämper, Barbara; Förster, Helmut (1995): Die Sozialvisite. In: Heilberufe, 47, 11, S. 16-17.

Nottenkämper, Barbara; Siegrist, Johannes (1995): Untersuchung über die Effizienz einer Sozialvisite. Magisterarbeit. Institut der medizinischen Soziologie, Univ. Düsseldorf.

Novack, Dennis H.; Suchman, A. L.; Clark, W; Epstein, Ronald M. (1997): Calibrating the physician: personal awareness and effective patient care. In: Journal of the American Medical Association, 278, S. 502-509.

Novack, Dennis H.; Epstein, Ronald M.; Paulsen, Randall H. (1999): Toward Creating Physician-Healers: Fostering Medical Students´ Self-awareness, Personal Growth, and Well-being. In: Academic Medicine, 74, 5, S. 516-520.

Novak-Zezula, Sonja (1997): Kommunikations- und Interaktionsstrukturen in der stationären Teamarbeit im Krankenhaus. Eine soziologische Analyse. Wien: Universität Wien.

Nowak, Peter, & Wimmer, Helga. (1987). Das Gespräch zwischen Arzt und Patient. Unveröffentlichter Forschungsbericht des Ludwig Boltzmann-Instituts für Medizinsoziologie. Wien.

Nowak, P., Wimmer-Puchinger, B. (1988): Die Umsetzung linguistischer Analyseergebnisse in ein Kommunikationstraining mit Ärzten – Ein Modellversuch. In: Wiener Linguistische Gazette, S. 137-142.

Nowak,P., Wimmer-Puchinger,B. (1990): Die Umsetzung linguistischer Analyseergebnisse in ein Kommunikationstraining mit Ärzten – Ein Modellversuch. In: Ehlich,K., Koerfer,A., Redder,A., Weingarten,R. (Hrsg.): Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen, S. 137 – 142

Nowak, Peter; Trummer, Ursula; Pelikan, Jürgen M. (2000): Koproduktion durch Empowerment. Qualitätsverbesserung der Patientenbetreuung und des Postoperativen Gesundungsprozesses in der Chirurgie. Information zur Projektarbeit. Wien: Österreichische Gesellschaft für Theorie und Praxis der Gesundheitsförderung.

Nowak, Peter; Peinhaupt, Christa; Herbek, Susanne (2004): Patient participation and empowerment in Integrated Care: Concepts, experiences and challenges in an Viennese model project. Moscow (Russian Federation). (The 12th International Conference on Health Promoting Hospitals (HPH) Moscow, Russian Federation, May 26-28, 2004)

Nowak, Peter. (2005). Literaturliste zu Gesprächsanalysen von (deutschsprachigen) Arzt-Patient-Interaktionen 1969-2005. Wien. Retrieved from V:\DATA\PN\Diss\Publ\0511_Working_paper/WP_Liste_051128.doc

Nowak, Peter Ludwig Boltzmann Institut für Medizin- und Gesundheitssoziologie (Hg.) (2005): Literaturliste zu Gesprächsanalysen von (deutschsprachigen) Arzt-Patient-Interaktionen 1969-2005. Wien. working paper.

Nowak, Peter (2005): Das interaktive Handeln des Arztes. Metastudie zu Gesprächsanalysen von deutschsprachigen Arzt-Patient-Interaktionen - ein Werkstattbericht. Koblenz. (36. Jahrestagung der GAL)

Nowak, Peter (2006): Eine Systematik sprachlichen Handelns von Ärzt/innen. Metastudie über Diskursforschungen zu deutschsprachigen Arzt-Patient-Interaktionen. Wien. (39. Treffens der Arbeitskreis Angewandte Gesprächsforschung)

Nowak, Peter (2006): Rezension zu: John Heritage und Douglas W. Maynard (Hg.), Communication in Medical Care: Interactions between primary care physicians and patients. Cambridge u.a.: Cambridge University Press 2006. In: Gesprächsforschung – Online-Zeitschrift zur verbalen Interaktion 2. [www.gespraechsfroschung-ozs.de]

Nowak, Peter (2006): The „Art of Empowerment" in doctor-patient-interaction. A first metastudy on qualitative linguistic research on doctor's interactive activities. Florenz. (Therapeutic Patient Education 2006 - Patient-Centred Self-Management Education and Long-Term Follow Up Strategies and Other Chronic Disease)

Nowak, Peter (2006): A systematic of doctors communicative actions and its influence on patients -a first metastudy on qualitative linguistic research. Basel, Schweiz. (International Conference on Communication in Healthcare)

Nowak, Peter (Hrsg.), (2006): Primärstudie 10, Medizinische Aufklärungsgespräche – Struktur und Zwecksetzung aus diskursanalytischer Sicht. In: Eine Systematik sprachlichen Handelns von ÄrztInnen – Metastudie über Diskursforschungen zu deutschsprachigen Arzt-Patienten-Interaktionen. Wien: Diss. Universität Wien, S.256-266.

Nowak, P. (2007). Eine Systematik sprachlichen Handelns von Ärzt/inn/en. Metastudie über Diskursforschungen zu deutschsprachigen Arzt-Patient-Interaktionen. Wien: Dissertation Universität Wien.

Nowak, Peter (2007): Literaturliste zu (potentiellen) Primärstudien: Gesprächsanalysen von deutschsprachigen Arzt-Patient-Interaktionen 1969-2007. Wien: Ludwig Boltzmann Institut für Medizin- und Gesundheitssoziologie. (working paper)

Nowak, Peter (2007): Metastudien-Methodik – ein neues Methodenparadigma für die Diskursforschung. In: Gesprächsforschung – Online-Zeitschrift zur verbalen Interaktion, 8, S. 89- 116.

nowak, peter, & spranz-fogasy, thomas. (2008). medizinische kommunikation - arzt und patient im gespräch. jahrbuch deutsch als fremdsprache.

Nowak, Peter (2008): A first qualitative meta-study on (linguistic) discourse research – Developing a „simplest systematics" of doctor's verbal actions in doctor-patient-interaction.

Nowak, Peter (2008): Das Gespräch zwischen Arzt und Patient - 17 Thesen aus Sicht des Patientenempowerments. In: Die Wiener AnamnesetutorInnen; Arzt, Christoph et al.: POM25. Jahrbuch für PatientInnen-Orientierte MedizinerInnenausbildung. Frankfurt a. Main: Mabuse Verlag. S. 100-108.

Nowak, Peter (2008): Essentials of healthcare communication from a scientific perspective. In: Pribová, Marie; Stovicek, Petr; Exner, Lubomir: Health Care Communication [erscheint in Tschechischer Sprache]. Prag. S. 1-34.

Nowak, P./ Spranz-Fogasy, T. (2008): Gespräche mit Patienten. Ein alltägliches und komplexes Arbeits- und Steuerungsinstrument für Ärzte. In: Klinikarzt, 2008, 37, 1, 15-19.

Nowak, Peter. (2009). Eine Systematik sprachlichen Handelns von Ärzt/inn/en. Metastudie über Diskursforschungen zu deutschsprachigen Arzt-Patient-Interaktionen. Frankfurt/Main: Peter Lang.

Nowak, Peter/ Spranz-Fogasy, Thomas (2009): Medizinische Kommunikation – Arzt und Patient im Gespräch. In: Bogner, A./ Eichinger, L.M./ Kelletat, A.F./Krumm, H.-J./ Michel, W./ Wierlacher, A./ Dengel, B. (Hrsg.): Jahrbuch Deutsch als Fremdsprache. (Intercultural German Studies) 34 (2008), Themenschwerpunkt Professionelle Kommunikation. München: Iudicium, S.80-96.

Nowak, Peter (2009): Das Gespräch zwischen Arzt und Patient - zentraler Ansatzpunkt oder Stolperstein für ein „gesundes" Gesundheitswesen? In: Expertenletter - NÖ Patienten- und Pflegeanwaltschaft, S. 1-9.

Nowak, Peter (2010): Eine Systematik der Arzt-Patient-Interaktion. Systemtheoretische Grundlagen, qualitative Synthesemethodik und diskursanalytische Ergebnisse zum sprachlichen Handeln von Ärztinnen und Ärzten. Frankfurt am Main: Lang.

Nowak P: Synthesis of qualitative linguistic research—A pilot review integrating and generalizing findings on doctor–patient interaction. Patient Educ Couns 2011, 82:429-441.

Nowicki, Stephen Jr.; Duke, Marshall P. (1994): Individual differences in the nonverbal communication of affect: The Diagnostic Analysis of Nonverbal Accuracy Scale. In: Journal of Nonverbal Behavior, 18, 1, S. 9-35.

Nowotny, Monika; Dachenhausen, Alexandra; Stastny, Peter; Zidek, Thomas; Brainin, Michael (2004): Empowerment, Lebensqualität und Partizipation in der neurologischen Rehabilitation. Eine empirische Studie an Schlaganfallpatienten und Angehörigen. In: Wiener Medizinische Wochenschrift, 154, 23-24, S. 577-583.

Noyes, Jane; Popay, Jennie; Pearson, Alan; Hannes, Karin; Booth, Andrew The Cochrane Collaboration (2008): The Cochrane Book Series. Handbook Version 5.0.1.

Nübling, Matthias/ Kindler, Christoph H./ Langewitz, Wolf (2004): Preoperative visits in anesthesia: communication patterns and sequences: Application of an explorative analysis. In: Patient Education and Counseling, 54. Shannon: Elsevier. S. 379-381.

Nunn, Robin (2009): It's time to put the placebo out of our misery. In: British Medical Journal, 338, apr20_2, S. b1568.

Nussbaum, Jon F.; Ragan, Sandra; Whaley, Brian (2003): Children, Older Adults and Women: Impact on Provider-Patient Interaction. In: Thompson, Theresa L.; Dorsey, Alicia; Miller, Katherine I.: Handbook of health communication. New Jersey. S. 183-204.

Nutbeam D (2000) Health literacy as a public health goal: A challenge for contemporary health education and communication strategies into the 21st century. Health Promotion International 15(3):259–267.

O' Donnell, Maire; Monz, Brigitta; Hunskaar, Steinar (2007): General preferences for involvement in treatment decision making among European women with urinary incontinence. In: Social Science & Medicine, 64, 9, S. 1914-1924.

O`Hair, Dan (2003): Research traditions in provider-consumer interaction: implications for cancer care. In: Patient Education and Counseling, 50, S. 5-8.

O´Connor, Annette M.; Rostom, Alaa; Fiset, Valerie; Tetroe, Jacqueline; Entwistle, Vikki; Llewellyn-Thomas, Hilary; Holmes-Rovner, Margaret; Barry, Michael; Jones, Jean (1999): Decision aids for patients facing health treatment or screening decisions: systematic review. In: British Medical Journal, 319, S. 731-734.

O'Keefe M, Roberton D, Sawyer M, Baghurst P (2003): Medical student interviewing: a randomized trial of patient-centredness and clinical competence. Family Practice 20:213–219.

O'Neill PA, Jones A, Willis SC, McArdle PJ (2003): Does a new undergraduate curriculum based on Tomorrow's Doctors prepare house officers better for their first post? A qualitative study of the views of pre-registration house officers using critical incidents. Medical Education 37:1100–1108.

Oberzauchner, Frank. (2004). Interaktionsschnittpunkte in der Organisation Krankenhaus. Eine konversationsanalytische Untersuchung von Dienstübergabegesprächen auf der Grundlage einer systemtheoretischen Organisationsbeschreibung (pp. 157). Wien.

Obliers, Rainer, Waldesnschmidt, Dirk Thomas, Poll, Hella, Albus, Christian, & Köhle, Karl. (1993). "Schau mich gefälligst an dabei!" Arzt-Patienten-Kommunikation: Doppelperspektivische Betrachtung und subjektive Meta-Invarianten. In Petra Löning & Jochen Rehbein (Eds.), Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses (pp. 265-310). Berlin [u.a.]: de Gruyter.

Obliers, Rainer; Waldschmidt, Dirk Thomas; Poll, Hella; Albus, Christian; Köhle, Karl (1994): Arzt-Patient-Verständigung aus doppelperspektivischer Sicht. In: Hahn, P.; Werner, A.; Bergmann, G.; Drinkmann, A.; Eich, Wolfgang; Hayden, M.; Herzog, W.: Modell und Methode in der Psychosomatik. Eine Bestandsaufname gegenwärtiger psychosomatischer Forschungs- und Arbeitsansätze. Weinheim: Deutscher Studienverlag. S. 79-87.

Obliers, Rainer; Köhle, Karl; Kaerger, Hanna; Faber, Jochen; Koerfer, Armin; Mendler, T.; Waldschmidt, Dirk Thomas (1996): Video-Dokumentation als Instrument der Qualitätssicherung: Evaluation der Entwicklung ärztlichen Gesprächverhaltens nach Balint Gruppenteilnahme. In: Bahrs, Ottomar; Fischer-Rosenthal, Wolfram; Szecsenyi, Joachim: Vom Ablichten zum Im-Bilde-Sein: Video-Dokumentation von Arzt-Patient-Gesprächen im ärztlichen Qualitätszirkel. Würzburg: Königshausen & Neumann. S. 261-290.

Obliers, R./Bitter, C./ Kaerger, H./ Koerfer, A./ Köhle, K. (1997): Evaluation der Fortbildung zur Psychosomatischen Grundversorgung: 2. Fortbildung im Kontext ärztlicher Lebensläufe: Subjektive Autobiographie- und Selbst-Theorien. In: M. Franz, W. Tress (Hg.): Psychosomatische Medizin – Ankunft in der Praxis. Frankfurt: Verlag für Akademische Schriften, S.213.

Obliers, Rainer; Koerfer, Armin; Thomas, Walter; Köhle, Karl (2000): Ausbildung in ärztlicher Gesprächsführung - OSCE mit standardisierten PatientInnen. In: Neuser, Jürgen; DeBruin, Judith T.: Verbindung und Veränderung im Fokus der Medizinischen Psychologie. Lengerich - Berlin - Riga: Pabst Science Publishers. S. 83.

Obliers, R./ Schwan, R./ Koerfer, A./ Köhle, K.(2000): Fördert problemorientiertes Lernen die Verbindung von biologischen und psychosozialen Krankheitskonzepten? In: Medizinische Ausbildung, 17. S.131.

Obliers, R./ Koerfer, A./ Köhle, K.(2002): Integrationspotenziale Problemorientierten Lernens am Beispiel eines medizinpsychologisch-psychosomatischen Erstsemestertutoriums. In: U. Stößel, V. Troschke (Hg.): Innovative Ansätze zur Lehre in den psychosozialen Fächern der ärztlichen Ausbildung. Freiburg, S.78-94.

O'Connor, Annette M.; Legare, France; Stacey, Dawn (2003): Risk communication in practice: the contribution of decision aids. In: British Medical Journal, 327, 7417, S. 736-740.

O'Connor, Annette M.; Stacey, Dawn; Legare, France (2008): Coaching to support patients in making decisions. In: British Medical Journal, 336, 7638, S. 228-229.

O'Connor, F. W., Devine, Elizabeth C., Cook, Thomas D., Wenk, V. A., & Curtin, T. R. (1990). Enhancing surgical nurses' patient education: Development and evaluation of an intervention. Patient Education and Counseling, 16(1), 7-20.

Odebunmi, Akin (2003): Pragmatic features of English usage in hospital interactions amongst medical practitioners and patients in south- western Nigeria". Unpublished PhD thesis: Obafemi Awolowo, University, Ile-Ife.

Odebunmi, Akin (2006): Locutions in medical discourse in Southwestern Nigeria. In: Pragmatics - Quarterly Publication of the International Pragmatics Association, 16, 1, S. 25-41.

Odebunmi, Akin (2007): Acts doctors and patients perform in medical encounters in Nigeria". In: Moji Olateju, Rotimi Taiwo and Adeleke Fakoya (eds.): Towards understanding discourse strategies. Ago-Iwoye: Olabisi Onabanjo University Press, S.1-17.

Odebunmi, Akin (2010): Code selection at first meetings: A pragmatic analysis of doctor

O'Doherty, Kieran (2006): Risk Communication in Genetic Counselling: A Discursive Approach to Probability. In: Theory & Psychology, 16, 2, S. 225-256.

O'Donnell, Suzy Marie. (2003). A Comparison of Physician's Verbal and Nonverbal Communication Patterns with Their Younger and Older Patients (Vol. 63, pp. 3979-3979): U of California, Riverside.

Oei, T. & Shuttlewood, G. (1996): Specific and non-specific factors and psychotherapy: A case of cognitive therapy for depressions. In: Clinical Psychology Review, 16(2), 83-103.

Oelschlaeger, M. L., & Thorne, J. C. (1999). Application of the correct information unit analysis to the naturally occurring conversation of a person with aphasia. Journal of speech, language, and hearing research : JSLHR, 42(3), 636-648.

Oelschlaeger, M. L., & Damico, J. S. (2000). Partnership in conversation: a study of word search strategies. Journal of communication disorders, 33(3), 205-223; quiz 223-205.

Oelschlaeger, Mary L./ Damico, Jack S. (2003): Word Searches in Aphasia: A Study of Collaborative Responses of Communicative Partners. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.211-217.

Oevermann, Ulrich: »Compliance« und die Strukturlogik des Arbeitsbündnisses zwischen Arzt und Patient, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im

Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 501-521.
Ogden, Jane; Bandara, Induja et al. (2001): General practitioners' and patients' models of obesity: whose problem is it? In: Patient Education and Counseling, 44, 3, S. 227-233.
Ogden, Jane; Fuks, Kaz; Gardner, Mary; Johnson, Steve; McLean, Malcolm; Martin, Pam; Shah, Reena (2002): Doctors expressions of uncertainty and patient confidence. In: Patient Education and Counseling, 48, 1, S. 63-68.
Ogden, Jane; Bavalia, Kheelna; Bull, Matthew; Frankum, Stuart; Goldie, Chris; Gosslau, Micaela; Jones, Azita; Kumar, Sonia; Vasant, Kishor (2004): "I want more time with my doctor": a quantitative study of time and the consultation. In: Family Practice, 21, 5, S. 479-483.
Ogden, T. H. (2007). On talking-as-dreaming. The International journal of psycho-analysis, 88(Pt 3), 575-589.
Ohlen, J.; Balneaves, L.; Bottorff, J.; Brazier, A. (2006): The influence of significant others in complementary and alternative medicine decisions by cancer patients. In: Social Science and Medicine, 63, S. 1625-1636.
Ohtaki, Sachiko; Ohtaki, Toshio; Fetters, Michael D. (2003): Doctor-patient communication: a comparison of the USA and Japan. In: Family Practice, 20, 3, S. 276-282.
OïConnor, Annette M., Rostom, Alaa, Fiset, Valerie, Tetroe, Jacqueline, Entwistle, Vikki A., Llewellyn-Thomas, Hilary, . . . Jones, Jean. (1999). Decision aids for patients facing health treatment or screening decisions: systematic review. British Medical Journal, 319, 731-734.
Oksaar, Els (1979): Zur Kommunikation zwischen Arzt und Patient. In: Ezawa, Kennosuke: Sprache und Sprechen : Festschrift für Eberhard Zwirner zum 80. Geburtstag. Tübingen: Niemeyer. S. 13-21.
Oksaar, E. (1984): Probleme der Arzt-Patient-Interaktion. In: K. Oehler (Hrsg.) Zeichen und Realität: Akten des 3. Semiotischen Kolloquiums der deutschen Gesellschaft für Semiotik e.V. Hamburg 1981 (= Probleme der Semiotik, Bd. 1/III).Tübingen: Stauffenberg Verlag, 1101-1110.
Oksaar, Els. (1988). Interaktive Aspekte: Probleme der Verständigung zwischen Fachleuten und Laien. In Els Oksaar (Ed.), Fachsprachliche Dimensionen (pp. 171-203). Tübingen: Gunter Narr Verlag.
Oksaar, E. (1988): Fachsprachliche Dimensionen. Tübingen: Narr.
Oksaar, E. (1995): Arzt-Patient-Begegnung. Alles Verhalten ist Kommunikation. In: Dt. Ärzteblatt 92, Heft 45, 10. November (1995) (21), C1987-C1989.
Okuda, Y./ Bryson, E./ DeMaria S. Jr./ Jacobson, L./ Quinones, J./ Shen, B./ Levine, A. (2009): The Utility of Simulation in Medical Education: What Is the Evidence? In: Mount Sinai Journal of Medicine, 76(4): 330-343.
O'Leary, Katherine A.; Estabrooks, Carole A.; Olson, Karin; Cumming, Ceinwen (2007): Information acquisition for women facing surgical treatment for breast cancer: Influencing factors and selected outcomes. In: Patient Education and Counseling, 69, 1-3, S. 5-19.
Oliver, Adam (Hg.)(2003): Equity in Health and Healthcare. Views From Ethics, Economics and Political Science Proceedings from a Meeting of the Health Equity Network. London: The Nuffield Trust.
Olsson, P., Jansson, L., & Norberg, A. (1998). Parenthood as talked about in Swedish ante- and postnatal midwifery consultations. A qualitative study of 58 video-recorded consultations. Scandinavian Journal of Caring Sciences, 12(4), 205-214.
Olthuis, G., Dekkers, W., Leget, C., & Vogelaar, P. (2006). The caring relationship in hospice care: an analysis based on the ethics of the caring conversation. In: Nursing ethics,

13(1), 29-40.
O'Neill, Tracey; Jinks, Clare; Ong, Bie (2007): Decision-making regarding total knee replacement surgery: A qualitative meta-synthesis. In: BMC Health Services Research, 7, 1, S. 52.
Ong, Lucille M. L.; De Haes, Johanna C. J. M.; Hoos, A. M.; Lammes, Frits B. (1995): Doctor-Patient Communication: A Review of the Literature. In: Social Science & Medicine, 40, 7, S. 903-918.
Ong, Lucille M. L.; Visser, Mechteld R. M.; Kryver, I. P. M.; Bensing, Jozien M.; Van den Brink-Muinen, Atie; Stouthard, J. M. L.; Lammes, Frits B.; De Haes, Johanna C. J. M. (1998): The Roter interaction analysis system (RIAS) in oncological consultations: Psychometric properties. In: Psychooncology, 7, S. 387-401.
Ong, Lucille M. L.; Visser, Mechteld R. M.; Van Zuuren, Florence J.; Rietbroek, Ron C.; Lammes, Frits B.; De Haes, Johanna C. J. M. (1998): Cancer patients' coping styles and doctor-patient communication. In: Patient Education and Counseling, 34, Supplement 1, S. 70-71.
Ong, Lucille M. L.; Visser, Mechteld R. M.; Van Zuuren, Florence J.; Rietbroek, Ron C.; Lammes, Frits B.; De Haes, Johanna C. J. M. (1999): Cancer patients' coping styles and doctor-patient communication. In: Psycho-Oncology, 8, 2, S. 155-166.
Ong, Lucille M. L.; Hoos, A. M.; van Laarhoven, J. F. (1999): The physician as provider of information (translation). In: De Haes, J. C. J. M.; Hoos, A. M.; van Everdingen, J. J. E.: Communicating with patients. Maarssen: Elsevier/Bunge.
Ong, Lucille M. L.; Visser, Mechteld R. M.; Lammes, Frits B.; De Haes, Johanna C. J. M. (2000): Doctor-patient communication and cancer patients' quality of life and satisfaction. In: Patient Education and Counseling, 41, 2, S. 145-156.
Opel, D. J., Robinson, J. D., Heritage, J., Korfiatis, C., Taylor, J. A., & Mangione-Smith, R. (2012). Characterizing providers' immunization communication practices during health supervision visits with vaccine-hesitant parents: A pilot study. Vaccine, 30(7), 1269-1275.
O'Reilly, M. (2008): What value is there in children's talk? Investigating family therapists' interruptions of parents and children during the therapeutic process. In: Journal of Pragmatics, 40, 4, S. 507-524.
Orlinsky DE, Ronnestad HM (2005) How psychotherapists develop. A study of therapeutic work and professional growth. APA, Washington
Orth, J. J./Stiles, W. B./Scherwitz, L./Hennrikus, D./Vallbona, C. (1987): Patient exposition and provider explanation in routine interviews and hypertensive patient's blood pressure control. In: Health Psychology, 6, S. 29-42.
Ortwein, Heiderose; Fröhmel, Annette; Burger, Walter (2005): Einsatz von Simulationspatienten als Lehr-, Lern- und Pr³fungsform. In: Psychother Psych Med, 01, S. 23-29.
Osborn, June E. (2000): Communication and the health of the public. In: Patient Education and Counseling, 41, 2, S. 127-136.
Osborne, Helen Health Literacy Consulting(2000): In Other Words... It Takes more Than Just Words; Culturally and Linguistically Appropriate Materials. Homepage: http://www.healthliteracy.com/oncalloct2002.html.
Osborne, Helen Health Literacy Consulting(2001): In Other Words...Can they understand? Testing Patient Education Materials with Intended Readers. Homepage: http://www.healthliteracy.com/oncallnov2001.html.
Osborne, Helen Health Literacy Consulting(2002): In Other Words... Narrative Power... Using Stories in Healthcare Communication. Homepage: http://www.healthliteracy.com.

Osborne, Helen Health Literacy Consulting(2002): In Other Words...Making the Match...Choosing Patient Education Materials. Homepage: http://www.healthliteracy.com.
Osborne, Helen Health Literacy Consulting(2002): In Other Words... Health-Literarcy Partnerships... Working Together Can Make a Difference. Homepage: http://www.healthliteracy.com/oncalloct2002.html.
Osborne, Helen Health Literacy Consulting(2002): In Other Words...Getting Formal... Finding the Teaching Tools You Need at a Price Your Organization Can Afford. Homepage: http://www.healthliteracy.com.
Osborne, Helen Health Literacy Consulting(2002): In Other Words...Getting Formal... Educating Patients in a Classroom Setting. Homepage: http://www.healthliteracy.com.
Osborne, Helen Health Literacy Consulting(2003): Health Literacy Consulting in the News. Homepage: http://www.healthliteracy.com/artikels.html.
Osborne, Helen Health Literacy Consulting(2003): In Other Words... Adding a Dose of Humor to Patient Teaching. Homepage: http://www.healthliteracy.com.
Osborne, Helen Health Literacy Consulting(2003): In Other Words... It´s Like What You Already Know... Using Analogies to Help Patients Understand. Homepage: http://www.healthliteracy.com.
Osborne, Helen Health Literacy Consulting(2003): In Other Words... Opening the Interactive Communication Loop. Homepage: http://www.healthliteracy.com/oncallmay2003.html.
Osborne, Helen Health Literacy Consulting(2005): In Other Words...From Another Point of View...A Patient´s Perspective abouth Health Communication. Homepage: http://www.healthliteracy.com.
Ostermann, A. C./Dowdy, J. D./Lindemann, S./Türp, J. C./Swales J. (1999): „Patterns in self-reportedillness experiences: Letters to a TMJ support group", in: Language & Communication 19, 127-147.
Österreicher, Sonja (2006): Der direkte Draht zum Arzt? ÄrztInnen, PatientInnen und das Internet als Gesundheitsinformationsmedium - eine Medienanalyse im österreichischen Kontext (2000-2005). Wien. Diplomarbeit.
Ostwald, Peter F. (1971): Symptoms, Diagnosis and Concepts of Disease: Some Comments on the Semiotics of Patient-Physician Communication. In: Kristeva, Julia; Rey-Debove, Josette; Umiker-Seboek, Donna J.: Essays in Semiotics/Essais de sémiotique. (7) Berlin: Mouton de Gruyter. S. 239-250.
Ots, Thomas (1994): Arzt-Patienten-Kommunikation und Krankheitsbegriff - Transkulturelle Erfahrungen. In: Redder, Angelika; Wiese, Ingrid: Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag. S. 30-42.
Ott, R. (1983): Die verbale Interaktion bei der ärztlichen Visite auf einer internistisch-geriatrischen Krankenhausstation. Münster: Universität Münster.
Otte, D. I. (1996): Patients' perspectives and experiences of day case surgery. In: Journal of Advanced Nursing, 23, 6, S. 1228-1237.
Oudshoorn, Nelly (2008): Diagnosis at a distance: the invisible work of patients and healthcare professionals in cardiac telemonitoring technology. In: Sociology of Health & Illness, 30, 2, S. 272-288.
Oudshoorn, Nelly (2009): Physical and digital proximity: emerging ways of health care in face-to-face and telemonitoring of heart-failure patients. In: Sociology of Health & Illness, 31, 3, S. 390-405.
Overbeck, Gerd. (1994). Der Körper in der Sprache-die Körpersprache: Von der Gefahr des

diagnostischen Zirkelschlusses in der psychosomatischen Medizin. Rhetorik, 13, 103-119.
Overlach, Fabian (2000). Discursive and Linguistic Patterns in Communication between Dentists and Patients with Chronic Orofacial Pain. Preliminary Results. Vortrag auf der "Conference on Medical Interaction, Odense, DK, 18.-20.10.2000".
Overlach, Fabian (2002). Sprachliche Verfahren der Schmerzbeschreibung. Versuch einer semantischen Kategorisierung. Vortrag auf der "8. Freiburger Arbeitstagung "Neuere Entwicklungen in der Gesprächsforschung", Freiburg im Breisgau, 20.-22.3.2002".
Overlach, F. (2004): Sprache des Schmerzes – Sprechen über Schmerzen. Kurzbeschreibung des Dissertationsvorhabens von Fabian Overlach. http://fips.igl.uni-freiburg.de/auer2/mod.php?mod=userpage&page_id=45; V:\LBI\EA\PDF\EA-PDF_01374.pdf
Overlach, Fabian (2007): Sprache des Schmerzens - Sprechen über Schmerzen. Freiburg: Universität Freiburg.
Overlach, Fabian. (2008). Sprache des Schmerzes - Sprechen über Schmerzen. Eine grammatisch-semantische und gesprächsanalytische Untersuchung von Schmerzausdrücken im Deutschen. Berlin: de Gruyter.
Owens, K. H. (2011). Rhetorics of e-health and information age medicine: A risk-benefit analysis. JAC: A Journal of Composition Theory, 31(1-2), 225-235.
Oz, M. C.; Zikria, J. et al. (2001): Patient evaluation of the hotel function of hospitals. In: Heart Surgery Forum, 4, 2, S. 166-171.
Paasche-Orlow, Michael; Roter, Debra L. (2003): The Communication Patterns of Internal Medicine and Family Practice Physicians. In: The Journal of the American Board of Family Medicine, 16, 6, S. 485-493.
Pachalska, M., Talar, J., Macqueen, B. D., & Franczuk, B. (2000). An evaluation of the effectiveness of patient - physician communication following traumatic brain injury. Ortopedia, traumatologia, rehabilitacja, 2(4), 109-120.
Page, L.A. / Wessely, S. (2003): Medically unexplained symptoms: exacerbating factors in the doctor-patient encounter, in: Journal of the Royal Society of Medicine 96, 5, 223-227.
Paget, M. (1983). Experience und Knowledge. Human Studies(6), 67-90.
Paget, Marianne A. (1982) “Your son is cured now; You may take him home”, Culture Medicine and Psychiatry 6/3: 237-259
Paget, Marianne A. (1983). On the Work of Talk: Studies in Misunderstandings. In Sue Fisher & Alexandra Dundas Todd (Eds.), The Social Organization of Doctor Patient Communication (pp. 55-74). Washington. (Reprinted from: NOT IN FILE).
Pahal, Jasrit S., & Li, Han Z. (2006). The Dynamics of Resident-Patient Communication: Data from Canada. Communication and Medicine, 3(2), 161-170.
Pahta, Päivi. (2006). "This is very important": A Corpus Study of Amplifiers in Medical Writing. In Maurizio Gotti & Françoise Salager-Meyer (Eds.), Advances in Medical Discourse Analysis: Oral and Written Contexts (pp. 357-381). Bern etc.: Peter Lang.
Pain, Jean (2009): Not just talking: Conversational analysis, Harvey Sacks’ gift to therapy. London: Karnac Books.
Pajo, Kati: Difficulty to receive a spoken message due to hearing loss: Analysis of a private interaction between two sisters at a coffee table. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 67-75.
Palazzo, F. F.; Warner, Orlando J. (1999): Surgeons swear when operating: fact or myth? In: British Medical Journal, 319, 7225, S. 1611.

Paling, John. (2006). Helping Patients Understand Risks: Risk Communication Institute.
Palmer, D. (1997). The methods of madness: Recognizing delusional talk. Unpublished doctoral dissertation, University of York.
Paoletti, Isabella (1999) 'A half life: women caregivers of older disabled relatives', Journal of Women and Aging 11: 53-67
Paoletti, Isabella (2001) 'Membership Categories and Time Appraisal in Interviews with Family Caregivers of Disabled Elderly', Human Studies 24: 293-325
Paoletti, IsabeIla (2002) 'Caring for older people: a gendered practice', Discourse & Society 13: 805-17
Paoletti, Isabella (2012) ‘Operators managing callers’ sense of urgency in calls to the medical emergency number’, Pragmatics 22:4
Pappas, Y., & Seale, C. (2009). The opening phase of telemedicine consultations: an analysis of interaction. Social Science & Medicine, 68(7), 1229-1237.
Pappas, Y., & Seale, C. (2010). The physical examination in telecardiology and televascular consultations: a study using conversation analysis. Patient Education and Counseling, 81(1), 113-118.
Papsdorf, I., Hannich, H., & Tost, F. (2009). [Information or confusion. A formal quantitative analysis of ophthalmology ward rounds]. Der Ophthalmologe : Zeitschrift der Deutschen Ophthalmologischen Gesellschaft, 106(10), 905-912.
Paquette-Warren, Jann, Vingilis, Evelyn, Greenslade, Jaimi, & Newnam, Sharon. (2006). What do practitioners think? A qualitative study of a shared care mental health and nutrition primary care program. Journal of Integrated Care, 6, 1 -9.
Paquette-Warren, Jann; Vingilis, Evelyn; Greenslade, Jaimi; Newnam, Sharon (2006): What do practitioners think? A qualitative study of a shared care mental health and nutrition primary care program. In: Journal of Integrated Care, 6, S. 1-9.
Pardini, Deborah (2006): Arzt-Patienten-Kommunikation. Kommunikationsstile und empathische Elemente in der Arzt-Patienten-Interaktion im Krankenhausbereich. dargestellt anhand einer Untersuchung an der Klinik Villanova in Florenz. Salzburg: Universität Salzburg.
Parker, Julie; Coiera, Enrico (2000): Improving Clinical Communication: A View from Psychology. In: Journal of the American Medical Informatics Association, 7, 5, S. 453-461.
Parker, Nicola; Michelle O’Reilly (2012) ‘‘Gossiping’ as a social action in family therapy: The pseudo-absence and pseudo-presence of children’, Discourse Studies14: 457-475
Parker, P. A., Baile, W. F., de Moor, C., Lenzi, R., Kudelka, A. P., & Cohen, L. (2001). Breaking bad news about cancer: patients' preferences for communication. Journal of clinical oncology : official journal of the American Society of Clinical Oncology, 19(7), 2049-2056.
Parks, Christine (1984): The social organization of doctor-patient communication : Sue Fisher and Alexander Dundas Todd, eds., center for applied linguistics, Washington, D.C., 1983 . In: Patient Education and Counseling, 5, 3, S. 145-146.
Parmakerli, Batuhan. (2010). Eine "Migrantenpraxis" in Mannheim: Vom Einzelfall zur Regelversorgung. In Andres Dörte & Sonja Pöllabauer (Eds.), Spürst du, wie der Bauch rauf - runter? Fachdolmetschen im Gesundheitsbereich (pp. 159-169). München: Meidenbauer.
Parrott, Roxanne (2004): "Collective Amnesia:" The Absence of Religious Faith and Spirituality in Health Communication Research and Practice. In: Health Communication, 16, 1, S. 1-5.
Parrott, Roxanne (2009): Talking about Health: Why Health Communication Matters. Wiley-Blackwell.

Parrott, Roxanne. (2004). "Collective Amnesia:" The Absence of Religious Faith and Spirituality in Health Communication Research and Practice. Health Communication, 16(1), 1-5.

Parry, Ruth Helen (2004): Communication during goal setting in physiotherapy treatment sessions. In: Clinical Rehabilitation, 18. S.668-682.

Parry, Ruth Helen (2004): The interactional management of patients' physical incompetence: a conversation analytic study of physiotherapy interactions. In: Sociology of Health and Illness, 26. S.976-1007.

Parry, Ruth (2005) 'A video analysis of how physiotherapists communicate with patients about errors of performance: insights for practice and policy', Physiotherapy, 91: 204-214

Parry, Ruth Helen (2005): Official recommendations and actual practice in physiotherapy: Managing troubles of physical performance. In: Communication and Medicine,2. [Special issue: Professional theories and institutional interaction] S.151-162.

Parry R: Are interventions to enhance communication performance in allied health professionals effective and how should they be delivered? Direct and indirect evidence. Patient Educ Couns 2008, 73:186-195.

Parry, Ruth (2009) 'Practitioners' accounts for treatment actions and recommendations in physiotherapy: when do they occur, how are they structured, what do they do?', Sociology of Health & Illness, 31/6: 835-853 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) Communication in healthcare settings: participation, policy and new technologies. Chichester, U.K.: Wiley-Blackwell: 48-65]

Parry R, Land V, Seymour J: Communicating face-to-face about sensitive future matters including end of life: a systematic review of evidence from fine-grained observational research [abstract]. Palliat Med 2012, 26:539.

Parry R: Giving reasons for doing something now, or at some other time. Res Lang Soc Interact 2013, 46(2):105-124.

Parry, Ruth and Victoria Land (2013): Systematically reviewing and synthesizing evidence from conversation analytic and related discursive research to inform healthcare communication practice and policy: an illustrated guide. In: BMC Medical Research Methodology, 13:69.

Parsons, Talcott (1951): Illness and the Role of the Physician. In: American Journal of Orthopsychiatry, 21, S. 452-460.

Parzeller, Markus/ Wenk, Maren/ Zedler, Barbara/ Rothschild, Markus (2007): Aufklärung und Einwilligung bei ärztlichen Gesprächen. In: Deutsches Ärzteblatt, 104(9), S.1-7.

Pascoe, Gregory C. (1983): Patient Satisfaction in Primary Health Care. A Literature Review and Analysis. In: Evaluation and Program Planning, 6, S. 185-210.

Pasquandrea, Sergio (2011). Managing multiple actions through multimodality. Doctors' involvement in interpreter-mediated interactions, Language in Society 40(4): 455-481.

Pasquandrea, Sergio (2012): Co-constructing dyadic sequences in healthcare interpreting: A multimodal account. In: New Voices in Translation Studies, 8: 132-157; verfügbar unter: http://www.iatis.org/index.php?option=com_k2&view=item&id=488:current-issue8-2012&Itemid=86.

Paterniti, Debora A./Fancher, Tonya L./Cipri, Camille S./Timmermans, Stefan/Heritage, John/Kravitz, Richard L. (2010): Getting to "no": Strategies primary care

Paterson, A.; Britten, Nicky (1999): In pursuit of patient-centered outcomes. In: Quality of Life Research, 8, 7, S. 563-563.

Paterson, Barbara L. (2001): Myth of empowerment in chronic illness. In: Journal of Advanced Nursing, 34, 5, S. 574-581.

Paterson, Charlotte; Dieppe, Paul (2005): Characteristic and incidental (placebo) effects in complex interventions such as acupuncture. In: British Medical Journal, 330, 7501, S. 1202-1205.

Paulus, Peter; Deter, Detlev (1998): Gesundheitsförderung: Zwischen Selbstverwirklichung und Empowerment. Köln: Gesellschaft für wissenschaftliche Gesprächspsychotherapie.

Pawlicki, Patricia. (1997). Der Anteil von Kommunikation am Behandlungsergebnis. Ausgewählte Aspekte der Patient-Arzt-Beziehung. Eine Analyse der anglo-amerikanischen Literatur (pp. 138). Wien: Publizistik und Kommunikationswissenschaften.

Pedersen, J., & Fields, W. M. (2009). Aspects of repetition in bonobo-human conversation: creating cohesion in a conversation between species. Integrative psychological & behavioral science, 43(1), 22-41.

Pedersen, Reidar (2010): Empathy in medicine: a philosophical hermeneutic reflection. Universitetet i Oslo: Det medisinske fakultet.

Peersman, Greet, Oliver, Sandy, & Oakley, Ann. (1997). EPI-Centre Review Guidelines. London: EPI-Centre.

Peets AD, Cooke L, Wright B, Coderre S, McLaughlin K (2010) A prospective randomized trial of content expertise versus process expertise in small group teaching. BMC Med Educ 10:70.

Peinhaupt, Christa; Nowak, Peter (9/27/2001): PatientInnenwege und Informationstransfer zwischen ambulanter und stationärer Betreuung. Analyse von organisationsübergreifenden Prozessen unter besonderer Berücksichtigung von PatientInnenorientierung und dem Einsatz von Informations- und Kommunikationstechnologien. Wien. (Chronisch Kranke Menschen zwischen Gesundheitsversorgung und Alltagsbewältigung.)

Peintinger, Michael (2003): Therapeutische Partnerschaft. Aufklärung zwischen Patientenautonomie und ärztlicher Selbstbestimmung. WIEN: SPRINGER.

Pelgrim EA, Kramer AW, Mokkink HG, van den Elsen L, Grol RP, van der Vleuten CP (2011): In-training assessment using direct observation of single-patient encounters: a literature review. Advances Health Sci Education: Theory Practice 16:131–142.

Pelikan, Jürgen M. (1983). Fachliche Stellungnahme zum Projektvorschlag "Arzt-Patient-Kommunikation" von Prof. Dr. Dressler und Prof. Dr. Wodak.

Pelikan, Jürgen M.; Dietscher, Christina (2001): Patientenorientierung durch Empowerment. In: ManageMed, 3, S. 14-16.

Pelikan, Jürgen M.; Kendlbacher, Bea; Nowak, Peter; Stidl, Thomas; Trummer, Ursula (2001): Koproduktion durch Empowerment. Qualitätsverbesserung der Patientenbetreuung und des postoperativen Gesundungsprozesses in der Chirurgie. Abschließender Projektbericht. Graz. (Abschließende Projektpräsentation)

Pelikan, Jürgen M.; Trummer, Ursula (2002): Workshop: Empowerment of Patients in Health Promoting Hospitals. Bratislava. ("The contribution of HPH to reorient health services: Improving health gain by developing partnerships and quality". 10th International Conference on Health Promoting Hospitals (HPH))

Peltenburg, Michael; Fischer, Joachim E.; Bahrs, Ottomar; van Dulmen, Sandra; Van den Brink-Muinen, Atie; for the investigators of the Euro-Communication Study (2004): The Unexpected in Primary Care: A Multicenter Study on the Emergence of Unvoiced Patient Agenda. In: Annals of Family Medicine, 2, 6, S. 534-540.

Pendelton, David A.; Bochner, Stephen (1980): The Communication of Medical Information in General Practice Consultations as a Function of Patients´ Social Class. In: Social Science & Medicine, 14, 6, S. 669-673.

Pendleton, D.; Hasler, J. (1983): Doctor-patient communication. London: Academic Press.
Pendelton, David A. (1983): Doctor-patient communication. A review. In: Pendelton, David A.; Hasler, J.: Doctor-Patient Communication. New York. S. 5-53.
Pendelton, David A.; Schofield, Theo; Tate, Peter; Havelock, Peter (1984): The Consultation: An Approach to Learning and Teaching. Oxford: Oxford University Press.
Pendleton, David; Schofield, Theo; Tate, Peter; Havelock, Peter (2003): The new consultation: developing doctor-patient communication. Oxford University Press.
Penner, Leslie A. and Roger, Kerstin (2012): The Person in the Room: How Relating Holistically Contributes to an Effective Patient-Care Provider Alliance, in: Communication & Medicine: An Interdisciplinary Journal of Healthcare, Ethics and Society Volume Number: 9 Issue Number: 1, S. 49 – 58.
Pennington, L., & McConachie, H. (1999). Mother-child interaction revisited: communication with non-speaking physically disabled children. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 34(4), 391-416.
Penque, S.; Halm, M.; Smith, M.; Deutsch, J.; Van Roekel, M.; McLaughlin, L.; Dzubay, L.; Doll, S.; Beahrs, M. (1998): Women and coronary disease: Relationship between descriptors of signs and symptoms and diagnostic and treatment course. In: AM J Crit Care, 7, S. 175-182.
Penston, James (2007): Patients' preferences shed light on the murky world of guideline-based medicine. In: Journal of Evaluation in Clinical Practice, 13, 1, S. 154-159.
Peräkylä, Anssi/ Silverman, David (1991): Owning experience: describing the experience of other persons. In: Text,11. S.441-480.
Peräkylä, Anssi/ Silverman, David (1991): Reinterpreting speech-exchange systems: communication formats in aids counselling. In: Sociology, 25. S.627-651.
Peräkylä, Anssi (1995): AIDS Counselling: Institutional Interaction and Clinical Practice. Cambridge: Cambridge University Press.
Peräkylä, A. (1997). "Conversation analysis: a new model of research in doctor-patient communication." Journal of the Royal Society of Medicine 90: 205-208.
Peräkylä, A. (1998): Authority and accountability. The delivery of diagnosis in primary health care. In: Social Psychology Quarterly 61: 301-320.
Peräkylä, Anssi; Vehviläinen, Sanna (2003): Conversation Analysis and the Professional Stocks of Interactional Knowledge. In: Discourse Society, 14, 6, S. 727-750.
Peräkylä, A. (2003): After interpretation. Implicit resistance and co-construction in talk that follows psychoanalytic interpretations. Konferenz-Beitrag.
Peräkylä, A. (2004): Making links in psychoanalytic interpretations: A conversation analytical perspective. In: Psychotherapy Research 14: 289-307.
Peräkylä, Anssi (2004): Two traditions of interaction research. In: British Journal of Social Psychology, 43, S. 1-20.
Peräkylä, Anssi. (2005). AIDS Counselling. Institutional Interaction and Clinical Practice: Cambridge University Press.
Peräkylä, Anssi, Ruusuvuori, Johanna, Vehviläinen, Sanna, Sarangi, Srikant, Clarke, Angus, & Watt, Ian. (2005). Professional Theories and Institutional Interaction. Communication and Medicine, 2(2), 101-194.
Peräkylä, Anssi, Ruusuvuori, Johanna/ Vehviläinen, Sanna (2005): Introduction: Professional theories and institutional interaction. In: Communication & Medicine 2. [Special issue: Professional theories and institutional interaction], S.105-110.
Peräkylä, A. (2005): Patients' responses to interpretations. A dialogue between conversation analysis and psychoanalytic theory. In: Communication & Medicine 2: 163-176.

Peräkylä, Anssi (2006): Communicating and responding to diagnosis. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 214-247.

Peräkylä, Anssi (2006): Observation, Video, and ethnography: case studies in aids counselling and greetings. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S.100-119.

Peräkylä, Anssi/ Ruusuvuori, Johanna (2007): Components of participation in health care consultations: a conceptual model for research. In: S. Collins et al. (Eds.): Patient Participation in Health Care Consultations. Qualitative perspectives. Maidenhead: Open University Press, S.167-175.

Peräkylä, Anssi/ Ruusuvuori, Johanna/ Lindfors, Pirjo (2007): What is patient participation: reflections arising from the study of general practice, homeopathy and psychoanalysis. In: S. Collins et al. (Eds.): Patient Participation in Health Care Consultations. Qualitative perspectives. Maidenhead: Open University Press, S.121-142.

Peräkylä, Anssi/ Antaki, Charles/ Vehviläinen, Sanna/ Leudar, Ivan (Eds.), (2008): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press.

Peräkylä, Anssi (2008) 'Conversation analysis and psychoanalysis: interpretation, affect and intersubjectivity'. In Anssi Peräkylä, Charles, Antaki, Sanna Vehviläinen, Ivan Leudar, eds. Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press: 100-19

Peräkylä, Anssi/ Antaki, Charles/ Vehviläinen, Sanna/ Leudar, Ivan (2008): Analysing psychotherapy in practice. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S.5-25.

Peräkylä, Anssi (2010): Shifting the perspective after the patient‘s response to an interpretation. In: The International Journal of Psychoanalysis (91), 1363–1384.

Peräkylä, Anssi (2013): Conversation Analysis in Psychotherapy. In: Sidnell, Jack and Stivers, Tanya: The Handbook of Conversation Analysis, Hoboken: Wiley-Blackwell, Page 551 – 574.

Peräkylä, Anssi (Forthcoming): Shifting the Perspective after Patient’s Response: Conversation Analysis of ‘Listening to Listening’.

Perez-Pereira, M. (1994). Imitations, repetitions, routines, and the child's analysis of language: insights from the blind. Journal of child language, 21(2), 317-337.

Perkins, L. (1995). Applying conversation analysis to aphasia: clinical implications and analytic issues. European journal of disorders of communication : the journal of the College of Speech and Language Therapists, London, 30(3), 372-383.

Perkins, L./ Whitworth, L. Lesser (1998): Conversing in dementia: a conversation analytic approach. In: Journal of Neurolinguistics, 11. S.33-53.

Perkins, L/ Crisp, J./ Walshaw, D. (1999): Exploring conversation analysis as an assessment tool for aphasia: the issue of reliability. In: Aphasiology, 13(4), S.259-281.

Perkins, Lisa, A. Whitworth, L. Lesser (1998) 'Conversing in dementia: a conversation analytic approach', Journal of Neurolinguistics 11: 33-53

Perkins, Lisa, Jenni Crisp,, David Walshaw (1999) 'Exploring conversation analysis as an assessment tool for aphasia: the issue of reliability', Aphasiology 13: 259-81

Perkins, Lisa (2003): Negotiating Repair in Aphasic Conversation: Interactional Issues. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.147-162.

Perleberg K, Schütze F, Heine V (2006) Sozialwissenschaftliche Biographieanalyse von chronisch kranken Patientinnen auf der empirischen Grundlage des

autobiographischnarrativen Interviews. Psychotheraphie & Sozialwissenschaft 8(1):95–145

Perner, Rotraud A. (2005): Förderung oder Verarmung der Kommunikation? In: ÄrzteEXKLUSIV, S. 10-11.

Perry, Angela; American Medical Association (2001): American Medical Association guide to talking to your doctor. New York, NY [u.a.]: Wiley.

Perry, Clifton B. (1994): Conflicts of interest and the physician's duty to inform. In: The American Journal of Medicine, 96, 4, S. 375-380.

Persaud, Raj (2006): Patients do not Demand and Doctors do not Misunderstand--How Medically Unexplained Symptoms Become Medicalized. In: Psychosomatic Medicine, 68, 6, S. 993.

Petermann, F. (Hg.) (1998): Compliance und Selbstmanagement, Göttingen/Bern: Hogrefe.

Petermann F, Schaeffer D (2011) Patientenberatung/Patientenedukation. In: BZgA (Hrsg) Leitbegriffe der Gesundheitsförderung und Prävention, 5. Aufl. Conrad-Verlag, Werbach-Gamburg, S 413–416

Peters, S. / Stanley, I. / Rose, M. / Salmon, P. (1998): Patients with medically unexplained symptoms: sources of patients' authority and implications for demands on medical care, in: Social Science and Medicine 46, 4-5, 559-565.

Peters, S. / Rogers, A. / Salmon, P. / Gask, L. / Dowrick, C. / Towey, M. et al. (2009): What do patients choose to tell their doctors? Qualitative analysis of potential barriers to reattributing medically unexplained symptoms, in: Gen Intern Med 2009, 24, 443-449.

Peters, T. A. (2000): Der strafrechtliche Arzthaftungsprozeß. Eine empirisch-dogmatische Untersuchung in kriminalpolitischer Absicht. Sinzheim: Pro Universitate Verlag.

Peters, Tim (2008): Macht im Kommunikationsgefälle. Der Arzt und sein Patient. Berlin.

Petersen, Alan (2006): The best experts: The narratives of those who have a genetic condition. In: Social Science & Medicine, 63, 1, S. 32-42.

Petersen, Corinna / Busche, Wiebke / Bergelt, Corinna / Huse-Kleinstoll, Gisela: Kommunikationstraining als Teil des Medizinstudiums: ein Modellversuch. In: GMS Zeitschrift für Medizinische Ausbildung 22 (2005). Volltext-PDF abrufbar unter http://www.egms.de/pdf/journals/zma/2005-22/zma000008.pdf

Peterson, C. C., Garnett, M., Kelly, A., & Attwood, T. (2009). Everyday social and conversation applications of theory-of-mind understanding by children with autism-spectrum disorders or typical development. European child & adolescent psychiatry, 18(2), 105-115.

Peterson, Michael C.; Holbrook, John H.; Von Hales, D.; Smith, N. L.; Staker, Larry V. (1992): Contributions of the History, Physical Examination, and Laboratory Investigation in Making Medical Diagnoses. In: The Western Journal of Medicine, 156, **2**, S. 163-165.

Peterson, N. A.; Zimmerman, Marc A. (2004): Beyond the Individual: Toward a Nomological Network of Organizational Empowerment. In: American Journal of Community Psychology, 34, 1, S. 129-145.

Peterson, N.; Lowe, John; Hughey, Joseph; Reid, Robert; Zimmerman, Marc A.; Speer, Paul (2006): Measuring the Intrapersonal Component of Psychological Empowerment: Confirmatory Factor Analysis of the Sociopolitical Control Scale. In: American Journal of Community Psychology, 38, 3, S. 287-297.

Petrie, Keith J., Muller, Jan Tobias, Schirmbeck, Frederike, Donkin, Liesje, Broadbent, Elizabeth, Ellis, Christopher J., . . . Rief, Winfried. (2007). Effect of providing information about normal test results on patients' reassurance: randomised controlled trial. British Medical Journal, 334(7589), 352.

Petzold, Theodor D. (2005): Die Ärztliche Gesprächsführung im Sinne einer salutogenen Kommunikation. In: Erfahrungsheilkunde, 04, S. 230-241.
Petzold, Theodor D. (2006): Die Arzt-Patient-Beziehung im Spannungsfeld von Diseasemanagment und Ressourcenmanagement. In: EKH, 55, S. 125-134.
Pfeffer S (2010) Krankheit und Biographie. Bewältigung von chronischer Krankheit und Lebensorientierung. VS-Verlag, Wiesbaden
Pfeiffer, G. (1985): Die ärztliche Aufklärungspflicht. Festvortrag am 5.11.1984 im Rahmen einer Seminarreihe des Fachbereichs Rechtswissenschaft. Hagener Universitätsreden 7. Hagen: Fernuniversität – Gesamthochschule.
Pfeiffer, W. (1981). Bewältigungsstile im Aufklärungsgespräch vor Operationen. In: Hindelang, G. & Zillig, W. (Hrsg.) Sprache: Verstehen und Handeln. Akten des 15. Linguistischen Kolloquiums. Bd. 2, Münster 1980, S. 269-277.
Pfeiffer, Wolfgang M. (1978): Analyse ärztlicher Gespräche. Einführung. In: Tewes, Uwe.
Philpott, S.; Boynton, P.-M.; Feder, G.; Hemingway, H. (2001): Gender Differences in Descriptions of Angina Symptoms and Health Problems Immediately Prior to Angiography: The ACRE Study. In: Social Science and Medicine, 52, 10, S. 1565-1575.
Phoenix, V. G. and M. L. Lindeman (1982). Language Patterns and Therapeutic Change. Linguistics and the Professions. R. J. D. Pietro. Norwood, NJ, Ablex: 3-11.
Piasecki, Melissa (2003): Clinical communication handbook. Oxford: Blackwell Science.
Pibernik-Okanovik, M.; Prasek, M.; Poljicanin-Filipovic, T.; Pavlic-Renar, I.; Metelko, Z. (2004): Effects of an empowerment-based psychosocial intervention on quality of life and metabolic control in type 2 diabetic patients. In: Patient Education and Counseling, 52, S. 193-199.
Picano, Eugenio (2004): Informed consent and communication of risk from radiological and nuclear medicine examinations: how to escape from a communication inferno. In: British Medical Journal, 329, 7470, S. 849-851.
Picker Institut (Hg.)(2003): The Future Patient in Switzerland. Das Gesundheitssystem der Zukunft aus Sicht von Bürgerin und Bürger. Schweizer Gesellschaft für Gesundheitspolitik. (SGGP-Schriftenreihe)
Picker-Huchzermeyer, W. (1986): Die Struktur der 'Leidensgeschichte' in Arzt-Patienten-Gesprächen. Praktische Erfahrungen mit Studenten und Patienten. In: Löning, Petra; Sager, Sven F.: Kommunikationsanalysen ärztlicher Gespräche. Ein Hamburger Workshop. Hamburg: Helmut Buske. S. 127-144.
Pickering, M. & Garrod, S. (2004): Toward a mechanistic psychology of dialogue. In: Behavioral and Brain Sciences, 27(2), P. 169-+.
Pickering, Mark; George, Rob (2007): Communication--the forgotten palliative care emergency. In: British Medical Journal, 334, 7606, S. 1274.
Piechowiak, H. (1983): Das ärztliche Gespräch – zwischen Idealisierung und Skelettierung. In: Zeitschrift für Allgemeinmedizin 12, 673-679.
Pierchalla, J. (1986): Die präoperative Aufklärung aus der Sicht der Patienten: Eine Umfrage. Diss. Berlin.
Pietroni, P. (1976): Non-Verbal Communication in the General Practice. London, 162-179.
Piette, John D.; Glasgow, Russell E. (2001): Education and Home Glucose Monitoring. In: Gerstein, H. C.; Haynes, R. B.: Evidence-Based Diabetes Care. Canada, BC: Hamilton-London: Decker Inc. S. 207-251.
Piette, John D.; Schillinger, Dean; Potter, Michael B.; Heisler, Michele (2003): Dimensions of Patient-provider Communication and Diabetes Self-care in an Ethnically Diverse Population. In: Journal of General Internal Medicine, 18, 8, S. 624-633.
Piko, B. F., Kovacs, E., & Fitzpatrick, K. M. (2009). What makes a difference?

Understanding the role of protective factors in Hungarian adolescents' depressive symptomatology. European child & adolescent psychiatry, 18(10), 617-624.
Pilesjö, Maja. S.; Gitte Rasmssen(2011). ‘Exploring interaction between a non-speaking boy using aided Augmentative and Alternative Communication and his everyday communication partners: Features of turn organization and turn design’, Journal of Interactional Research in Communication Disorders. 2(2): 183-213.
Pillet-Shore, Danielle (2003) 'Doing "okay": On the multiple metrics of an assessment. Research on Language and Social Interaction 36: 285-319
Pillet-Shore, Danielle (2006): Weighing in primary-care nurse-patient interactions. In: Social Science & Medicine, 62. S.407-421.

Pilnick, Alison (1998): Why didn’t you just say that?: Dealing with issues of asymmetry, knowledge and competence in the pharmacist/client encounter. In: Sociology of Health and Illness, 20(1). S.29-51.
Pilnick, Alison/ Hindmarsh, Jon (1999): When you wake up, it’ll be all over: Communication in the anaesthetic room. In: Symbolic Interaction, 22. S.345-360.
Pilnick, Alison (1999): Patient counselling by pharmacists: Advice, Information or Instruction? In: The Sociological Quarterly, 40(4), S.613-622.
Pilnick, Alison (2001): The interactional organization of pharmacist consultations in a hospital setting: A putative structure. In: Journal of Pragmatics, 33. S.1927-1945.
Pilnick, Alison (2002): There are no rights and wrongs in these situations: identifying interactional difficulties in genetic counselling. In: Sociology of Health and Illness, 24. S.66-88.
Pilnick, Alison (2002): What ‘most people’ do: Exploring the ethical implications of genetic counselling. In: New Genetics and Society, 21. S.339-350.
Pilnick, Alison/ Coleman, Tim (2003): I’ll give up smoking when you get me better. Patients’ resistance to attempts to topicalise smoking in GP consultations. In: Social Science and Medicine, 57. S.135-145.
Pilnick, Alison (2003): ‚Patient counselling’ by pharmacists: four approaches to the delivery of counselling sequences and their interactional reception. In: Social Science and Medicine, 56. S.835-849.
Pilnick, Alison (2004): It’s just one of the best tests that we’ve got at the moment: informed choice in nuchal translucency screening for fetal abnormality. In: Discourse and Society, S.451-465.
Pilnick, Alison/ Fraser, Diane/ James, David (2004): Presenting and discussing nuchal translucency screening for fetal abnormality in the UK. In: Midwifery, 20. S.82-93.
Pilnick, Alison/ Coleman, Tim (2006): Death, depression and ‘defensive expansion’: closing down smoking as an issue for discussion in GP consultations. In: Social Science and Medicine, 62. S.2500-2512.
Pilnick, Alison (2008): "It's something for you both to think about": choice and decision making in nuchal translucency screening for Down's syndrome. In: Sociology of Health & Illness, 30, 4, S. 511-530.
Pilnick, Alison; Hindmarsh, Jon; Gill, Virginia T. (2009): Beyond "doctor and patient": developments in the study of healthcare interactions. In: Sociology of Health & Illness, 31, 6, S. 787-802.
Pilnick, Alison / Hindmarsh, Jon / Gill, Virginia Teas (Hrsg.) (2010): Communication in Healthcare Settings. Policy, Participation and New Technologies Sociology of Health and Illness Monographs. John Wiley & Sons.
Pilnick, A., Clegg, J., Murphy, E., & Almack, K. (2010). Questioning the answer: questioning style, choice and self-determination in interactions with young people with intellectual

disabilities. Sociology of Health & Illness, 32(3), 415-436.
Pincavage AT, Lee WW, Beiting KJ, Arora VM.(2013): What do patients think about year-end resident continuity clinic handoffs? A qualitative study. Journal of General Internal Medicine 28(8):999-1007.
Pinkham, J. R. (2000). Behavior management of children in the dental office. Dental clinics of North America, 44(3), 471-486.
Pinto, Diana; Ribeiro, Branca T.; Lopes Dantas, Maria T. (2005): 'Let the heart speak out' - Interviewing practices by psychiatrists from two different traditions. In: Communication & Medicine, 2, 2, S. 177-188.
Piso, Brigitte (2007): Health literacy - Stärken und Schwächen des Konzepts sowie praktische Konsequenzen für die Gesundheitskommunikation. Universitätslehrgang Public Health, Medizinische Universität Graz.
Pittrof, Rudiger; Rubenstein, Ian (2008): The thinking doctor's guide to placebos. In: British Medical Journal, 336, 7651, S. 1020.
Plassmann, Reinhard (1996): Der schwierige Patient. Aachen: Shaker.
Platt, Frederic W.; Gaspar, David L.; Coulehan, John L.; Fox, Lucy; Adler, Andrew J.; Weston, W. W.; Smith, Robert C.; Stewart, Moira (2001): "Tell Me about Yourself": The Patient-Centered Interview. In: Annals of Internal Medicine, 134, 11, S. 1079-1085.
Platt, Frederic W.; Platt, Constance M. (2003): Two Collaborating Artists Produce a Work of Art: The Medical Interview. In: Archives of Internal Medicine, 163, 10, S. 1131-1132.
Platt, Frederic W.; Lin, Chen-Tan; Hardee, James T.; Boyle, Dennis; Leslie, Bennett; Dwinnell, Brian (2005): The Medical Inquiry: Invite, Listen, Summarize. In: Journal of Clinical Outcomes Management (JCOM), 12, 8, S. 415-418.
Ploeger (2005): Verbale Intervention in Gruppen. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 285-298.
Plug, L., Sharrack, B., & Reuber, M. (2009). Conversation analysis can help to distinguish between epilepsy and non-epileptic seizure disorders: a case comparison. Seizure : the journal of the British Epilepsy Association, 18(1), 43-50.
Plumridge, E., Goodyear-Smith, F. A., & Ross, J. (2008). Parents and nurses during the immunization of children--where is the power? A conversation analysis. Family Practice, 25(1), 14-19.
Plumridge, E., Goodyear-Smith, F., & Ross, J. (2009). Nurse and parent partnership during children's vaccinations: a conversation analysis. Journal of Advanced Nursing, 65(6), 1187-1194.
Pöchhacker, Franz, & Kadric, Mira. (1999). The hospital cleaner as healthcare interpreter. A case study. The Interpreter, 5(2), 161-178.
Pöchhacker, Franz, & Shlesinger, Miriam. (2005). Introduction. Discourse-based reseaerch on healthcare interpreting. Interpreting: International Journal of Research and Practice in Interpreting, 7(2), 157-167.
Pöchhacker, Franz, & Shlesinger, Miriam (Eds.). (2007). Healthcare Interpreting: Discourse and Interaction. Amsterdam: Benjamins.
Pohl, U. (1964). [Verbosity, Property of the Sentence and Memory Effect]. Zeitschrift fur Psychologie mit Zeitschrift fur angewandte Psychologie, 169, 216-231.
Pollard, K. C. (2011). How midwives' discursive practices contribute to the maintenance of the status quo in English maternity care. Midwifery, 27(5), 612-619.

Pollner, Melvin; L. McDonald-Wikler (1985) ‘The social construction of unreality: A case study of a family’ s attribution of competence to a severely retarded child, Family Process, 24/2: 241-254.

Pollock, Kristian (2005): Concordance in Medical Consultations. A Critical Review. Radcliffe.

Pollock, Kristian (2007): Maintaining face in the presentation of depression: constraining the therapeutic potential of the consultation. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 11, 2, S. 163-180.

Pomerantz, Anita. (1984). Agreeing and disagreeing with assessments: some features of preferred/dispreferred turn shapes. In J. Maxwell Atkinson & John Heritage (Eds.), Structures in Social Action. Studies in Conversation Analysis (pp. 57-101). Cambridge: CUP.

Pomerantz, Anita/ Mastriano, B.P./ Halfond, M.M. (1987): Students clinicians’ difficulties while conducting the summary diagnostic interview. In: Text, 7. S.19-36.

Pomerantz, Anita/Ende, Jack/Erickson, Frederick (1995): Precepting in a general medicine clinic: how preceptors correct. In: Morris, G. H., Chenail, R. J. (Eds.): The Talk of the Clinic. Lawrence Erlbaum, Mahwah, NJ, pp. 151-169.

Pomerantz, A. (1995): How Important is Context in Teaching Interviewing. In: Journal of General Internal Medicine, 10, 7, S. 411.

Pomerantz, Anita/ Fehr, B.J., Ende, J. (1997): When supervising physicians see patients – strategies used in difficult situations. In: Human Communication Research, 23. S.589-615.

Pomerantz, Anita (2002): How Patients Handle Lay Diagnoses during Medical Consultations. In: Texas Linguistic Forum, 45, S. 127-138.

Pomerantz, Anita (2003): Modeling as a Teaching Strategy in Clinical Training: When Does It Work? In: Phillip Glenn, Curtis D. LeBaron, Jenny Mandelbaum (Eds.): Studies in Language and Social Interaction: In honor of Robert Hopper. Mahweh, N.J.: Lawrence Erlbaum, S.381-391.

Pomerantz, Anita; Rintel, E. S. (2004): Practices for Reporting and Responding to Test Results during Medical Consultations: Enacting the Roles of Paternalism and Independent Expertise. In: Discourse Studies, 6, 1, S. 9-26.

Pomerantz, Anita/ Gill, Virginia T./ Denvir, Paul (2007): When patients present serious health conditions as unlikely: managing potentially conflicting issues and constraints. In: Alexa Hepburn, Sally Wiggins (Eds.): Discursive Research in Practice: New Approaches to Psychology and Interaction. Cambridge: Cambridge University Press, S.127-146.

Pomerantz, A. (2010): The value of qualitative studies of interpersonal conversations about health topics: A study of family discussions of organ donation as illustration. In: Alvaro, E.M./ Siegel, J. T. (eds.): Understanding Organ Donation: Applied Behavioral Science Perspectives. Malden, MA: Wiley Blackwell Press, S. 272-291.

Pooley, Colin; Gerrard, Catherine; Hollis, Sally; Morton, Stephen; Astbury, John (2001): 'Oh it's a wonderful practice ... you can talk to them': a qualitative study of patients' and health professionals' views on the management of type 2 diabetes. In: Health and Social Care in the Community, 9, 5, S. 318-326.

Popay, Jennie, Rogers, Anne, & Williams, Gareth. (1998). Rationale and Standards for the Systematic Review of Qualitative Literature in Health Services Research. Qualitative Health Research, 8(3), 341-351.

Pope, J. H.; Aufderheide, T. P.; Ruthazer, R.; Woolard, R. H.; Feldman, J. A.; Beshansky, J. R.; Griffith, J. L.; Selker, H. P. (2000): Missed diagnosis of acute cardiac ischemia in

the emergency department. In: The New England Journal of Medicine, 342, S. 1136-1170.
Pöppel, Ernst (1993): Lust und Schmerz. Vom Ursprung der Welt im Gehirn. 2., leicht überarb. Aufl., Berlin: Siedler.
Pöppel E./Bullinger M./Härtel, U. (Hrsg.) (1994): Medizinische Psychologie und Soziologie. London/Glasgow/Weinheim/New York/Tokyo/Melbourne/Madras: Chapman & Hall.
Poskiparta, M., Kettunen, T., & Liimatainen, L. (1998). Reflective questions in health counseling. Qualitative Health Research, 8(5), 682-693.
Poskiparta, Marita; Kettunen, Tarja; Liimatainen, Leena (2000): Questioning and advising in health counselling: results from a study of Finnish nurse counsellors. In: health education journal, 59, 1, S. 69-89.
Post, Douglas M.; Cegala, Donald J.; Miser, William F. (2002): The Other Half of the Whole: Teaching Patients to Communicate With Physicians. In: Family Medicine, 34, 5, S. 344-352.
Pote, H., Mazon, T., Clegg, J., & King, S. (2011). Vulnerability and protection talk: systemic therapy process with people with intellectual disability. Journal of intellectual & developmental disability, 36(2), 105-117.
Potter, J. & Wetherell, M. (1987): Discourse and social psychology: Beyond attitudes and behavior. London.
Potter, Jonathan, Alexa Hepburn (2003) 'I'm a bit concerned - Early actions and psychological constructions in a child protection helpline', Research on Language and Social Interaction, 36, 197-240
Potter, Jonathan and Edwards, Derek (2013): Conversation Analysis and Psychology. In: Sidnell, Jack and Stivers, Tanya: The Handbook of Conversation Analysis, Hoboken: Wiley-Blackwell, Page 701 – 725.
Pound P, Britten N, Morgan M, Yardley L, Pope C, Daker-White G, Cambell R (2005) Resisting medicines: A synthesis of qualitative studies of medicine taking. Social Science & Medicine 61:133–155.
Pratt, Ruth Ilene. (1996). Communication Characteristics of Women with Eating Disorders (Vol. 57, pp. 1392A-1392A): Bowling Green State U.
Prentice, Rachel (2007): Drilling surgeons: the social lessons of embodied surgical leraning. Science, Technology and Human Values 32 (5), 534-553.
Pribersky, Andreas. (1986). Das Gespräch mit den Patienten als Aufgabe des Arztes. In Hans Strotzka & Helga Wimmer (Eds.), Arzt-Patient-Kommunikation im Krankenhaus (pp. 30-42). Wien: Facultas Verlag.
Price, Sarah; Mercer, Stewart W.; MacPherson, Hugh (2006): Practitioner empathy, patient enablement and health outcomes: A prospective study of acupuncture patients. In: Patient Education and Counseling, 63, 1-2, S. 239-245.
Prill, H. J. (1977): Das Sprechstundengespräch. In: Zander, J./ Goebbel, R. (eds.): Psychologie und Sozialmedizin in der Frauenheilkunde. Berlin/ Heidelberg, 155-164.
Prince, Cynthia (1986): Hablando con el Doctor. Communication Problems between Doctors and their spanish-speaking Patients. Ann Arbour, Michigan: UMI.
Prior, Lindsay (2003): Belief, knowledge and expertise: the emergence of the lay expert in medical sociology. In: Sociology of Health & Illness, 25, Silver Anniversary Issue, S. 41-57.
Prollius, R. (1983): Die Sprechstunde in der gynäkologischen Praxis. Interviews mit Patientinnen im Vergleich zu gesprächsanalytischen Ergebnissen. Münster: Universität Münster.

Prudil, Lukas; Kanova, Pavlina (2002): Communication: an important factor in patient decision making. "The human element in physician - patient relationships should not be undervalued.". In: eurohealth, 8, 5, S. 43-45.

Pruyn, J. F. A.; Ruckman, R. M.; van Brunschot, C. J. M.; van den Borne, H. W. (1985): Cancer patients' personality characteristics, physician-patient communication and adoption of the Moerman diet. In: Social Science & Medicine, 20, 8, S. 841-847.

Psathas, George (1990) ‘The organization of talk, gaze, and activity in a medical interview’. In: Psathas, George, ed., Interaction Competence. Washington: University Press of America: 205-30

Ptacek, J. T.; Eberhardt, T. L. (1996): Breaking bad news. A review of the literature. In: JAMA: The Journal of the American Medical Association, 276, 6, S. 496-502.

Ptacek JT, Fries EA, Eberhardt TL, Ptacek JJ (1999) Breaking bad news to patients: physicians’ perceptions of the process. Support Care Cancer 7(3):113–120

Pucher-Matzner, Ingeborg (2002): Gesprächsführung und Kommunikation.

Pucher-Matzner, Ingeborg; Gleiss, Andreas; Schmidts, Michael; Frischenschlager, Oskar (2006): Die Checkliste PK "Professionelles ärztliches Kommunikationsverhalten" in Unterricht und Evaluation kommunikativer Fertigkeiten im Medizinstudium. In: GMS Zeitschrift für medizinische Ausbildung, 23 , 4, -5.

Pudlinski, Christopher (2002) 'Accepting and rejecting advice as competent peers: caller dilemmas on a warm line', Discourse Studies 4: 481-500

Pudlinski, Christopher (2005): Doing empathy and sympathy: Caring responses to troubles telling on a peer support line. In: Discourse Studies, 7, S. 267-288.

Pudlinski,Christopher (2012) ‘The pursuit of advice on US peer telephone helplines: Sequential and functional aspects’. In: Limberg, Holger; Miriam A. Locher, eds., Advice in Discourse. Amsterdam: Benjamins: 233–252

Pulvermüller, Friedemann (1990): Analyse aphasischer Kommunikation. In: Ehlich, Konrad; Koerfer, Armin; Redder, Angelika; Weingarten, Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 292-308.

Pummerer, Martin. (1985). Das Medikamentengespräch - die medikamentenbezogene Kommunikation von Arzt und Patient während der klinischen Visite. Prinzipielle Überlegungen u. Stationsvergleich. Ulm: Univ.Ulm.

Puri N, Gupta A, Aggarwal AK, Kaushal V.(2012): Outpatient satisfaction and quality of health care in North Indian medical institute. International Journal of Health Care Quality Assurance 25(8):682-97.

Pushkar, D., Basevitz, P., Arbuckle, T., Nohara-LeClair, M., Lapidus, S., & Peled, M. (2000). Social behavior and off-target verbosity in elderly people. Psychology and aging, 15(2), 361-374.

Pyorala, Eeva (2004): The participation roles of children and adolescents in the dietary counseling of diabetics. In: Patient Education and Counseling, 55, 3, S. 385-395.

Quasebarth, A. (1997). Arzt-Patienten-Kommunikation in der medizinischen Ausbildung. Münster, Lit.

Quasthoff, Uta M.(1982): Frageaktivitäten von Patienten in Visitengesprächen: Konversationstechnische und diskursstrukturelle Bedingungen. In: Karl Köhle, Hans-Heinrich Raspe(Hg.): Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen. München, u.a.: Urban & Schwarzenberg, S.70-101.

Quasthoff, U. M. (1990). Das Prinzip des primären Sprechers, das Zuständigkeitsprinzip und das Verantwortungsprinzip. Zum Verhältnis von "Alltag" und "Institution" am Beispiel der Verteilung des Rederechts in der Arzt-Patienten-Interaktion. Medizinische und therapeutische Kommunikation. Diskursanalytische

Untersuchungen. K. Ehlich, A. Koerfer, A. Redder and R. Weingarten. Opladen, Westdeutscher Verlag: 66-81.
Quasthoff, U. M. (1999): Mündliches Erzählen und Sozialer Kontext. Narrative Interaktionsmuster in Institutionen. In: W. Grünzweig, A. Solbach (Hrsg.) Grenzüberschreitungen. Narratologie im Kontext. Tübingen: Narr.
Quasthoff, U. M. (2001): Erzählen als interaktive Gesprächsstruktur. In: K. Brinker, G. Antos, W. Heinemann, S. F. Sager (Hrsg.) Text- und Gesprächslinguistik. Ein internationales Handbuch zeitgenössischer Forschung. Berlin/New York: de Gruyter, 1293-1309
Quasthoff, Uta M.; Becker, Tabea (2005): Narrative interaction. John Benjamins. (Studies in Narrative 5)
Quill, Timothy E. (1983): Partnership in patient care: a contractual approach. In: Annals of Internal Medicine, 98, S. 228-234.
Quill, Timothy E.; Brody, Howard (1996): Physician Recommendation and Patient Autonomy: Finding Balance Between Physician Power and Patient Choice. In: Annals of Internal Medicine, 125, 9, S. 763-769.
Quinn, Gwendolyn P.; Vadaparampil, Susan T.; Bell-Ellison, Bethany A.; Gwede, Clement K.; Albrecht, Terrance L. (2008): Patient-physician communication barriers regarding fertility preservation among newly diagnosed cancer patients. In: Social Science & Medicine, 66, 3, S. 784-789.
Qureshi, Nudrat N.; Hatcher, Juanita; Chaturvedi, Nish; Jafar, Tazeen H.; Hypertension Research Group (2007): Effect of general practitioner education on adherence to antihypertensive drugs: cluster randomised controlled trial. In: British Medical Journal, 335, 7628, S. 1030.
Rabinowitz, Israel; Luzzatti, Rachel; Tamir, Ada; Reis, Shmuel (2004): Length of patient's monologue, rate of completion, and relation to other components of the clinical encounter: observational intervention study in primary care. In: British Medical Journal, 328, 7438, S. 501-502.
Racherbäumer, I.; Westphale, Claus; Kagelmann, J.; Simons, Claudia; Böck, D.; Urban, Hubert; Köhle, Karl (1979): Visitengespräche: Manual zur Informationsanalyse. Anlage zum Abschlußbericht 1 des Teilprojekts B 5 im SFB 129. Ulm.
Radley, Alan; Mayberry, John; Pearce, Melanie (2008): Time, space and opportunity in the outpatient consultation: `The doctor's story'. In: Social Science & Medicine, 66, 7, S. 1484-1496.
Radvila, A./Adler, R. H./Galeazzi, R. L./Vorkauf, H. (1987): The development of a German language (Berne) pain questionnaire and its application in a situation causing acute pain. In Pain 28, S. 185-195.
Rae, John (2008): Lexical substitution as a therapeutic resource. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press.
Raevaara, Liisa (2000): Potilaan diagnoosiehdotukset lääkärin vastaanotolla. Keskustelunanalyyttinen tutkimus potilaan institutionaalisista tehtävistä [Patients' candidate diagnoses in the medical consultation. A conversation analytical study of patient's institutional tasks]. Helsinki: Finnish Literature Society.
Ragin, Charles C. (1987). The comparative method: moving beyond qualitative and quantitative strategies. Berkeley, CA: University of California Press.
Ragni, Pietro; Riccó, Daniela; Nini, Antonia; Prandi, Franco; Chiarenza, Antonio (5/27/2006): Informed consent as a means for health integration and promotion. Palanga. (HPH 2006 INTERNATIONAL CONFERENCE (Palanga) "Integrating health promotion,prevention, treatment and care for chronic diseases across the health system")

Raijmakers N, van Zuylen L, Costantini M, Caraceni A, Clark J, De Simone G, Lundquist G, Voltz R, Ellershaw J, ven der Heide A, on behalf of OPCARE9: Issues and needs in end-of-life decision making: an international modified delphi study. Palliat Med 2011, 26(7):947-953.

Rainey, L. (1985): Effects of preparatory patient education for radiation oncology patients. In: Cancer, 56, 5, S. 1056-1061.

Ralph, A., & Johnstone, S. (1992). Assessment and training of functional conversation behaviour. Research in developmental disabilities, 13(5), 443-462.

Ramirez, A./ Graham, J./ Richards, M. A./ Cull, A../ Gregory, W. M. (1996): Mental health of hospital consultants. The effects of stress and satisfaction. In: The Lancet, 347: 724-28.

Ramsberger, Gail/ Menn, Lise (2003): Co-Constructing Lucy: Adding a Social Perspective to the Assessment of Communicative Success in Aphasia. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.283-303.

Rankin, Nicole; Newell, Susan; Sanson-Fisher, Robert W.; Girgis, Afaf (2000): Consumer participation in the development of psychosocial clinical practice guidelines: opinions of women with breast cancer. In: European Journal of Cancer Care, 9, 2, S. 97-104.

Rankinen, Sirkku; Salantera, Sanna; Heikkinen, Katja; Johansson, Kirsi; Kaljonen, Anne; Virtanen, Heli; Leino-Kilpi, Helena (2007): Expectations and received knowledge by surgical patients. In: International Journal of Quality in Health Care, 19, 2, S. 113-119.

Rapley, Mark/ Antaki, Charles (1996): A conversation analysis of the acquiescence of people with learning disabilities. In: Journal of Community and Applied Psychology, 6. S.371-391.

Rapley, Mark/ Kiernan, P/ Antaki, C. (1998): Invisible to themselves or negotiating identity? The interactional management of ‘being intellectually disabled’. In: Disability & Society, 13(5), S.807-827.

Rapley, Mark (2004) The social construction of intellectual disability. Cambridge: Cambridge University Press

Rapley, Tim; May, Carl; Heaven, Ben; Murtagh, Madeline; Graham, Ruth; Kaner, Eileen F. S.; Thomson, Richard (2006): Doctor-patient interaction in a randomised controlled trial of decision-support tools. In: Social Science & Medicine, 62, 9, S. 2267-2278.

Rapley, Tim (2008): Distributed decision making: the anatomy of decisions-in-action. In: Sociology of Health & Illness, 30, 3, S. 429-444.

Rappaport, Julian. (1984). Studies in empowerment: introduction to the issue. In Julian Rappaport, C. Swift & Robert Hess (Eds.), Studies in empowerment: steps towards understanding and action (Vol. 3, pp. 1-7). New York: The Haworth Press.

Rappaport, Julian. (1985). Ein Plädoyer für die Widersprüchlichkeit: Ein sozialpolitisches Konzept des "Empowerment" anstelle präventiver Ansätze. Verhaltenstherapie und Psychosoziale Praxis, 2, 257-278.

Rappaport, Julian. (1987). Terms of Empowerment/Exemplars of Prevention: Toward a Theory for Community Psychology. American Journal of Community Psychology, 15(2), 121-148.

Rapport, Frances; Wainwright, Paul (2006): The Self in Health and Illness Patients, Professionals and Narrative Identity. Radcliffe Publishing Ltd.

Raspe, H.-H. (1976): Informationsbedürfnisse und faktische Informiertheit bei Krankenhauspatienten. In: H. Begemann (Hrsg.) Patient und Krankenhaus. München/Berlin/Wien: Urban & Schwarzenberg, 49-70.

Raspe, Hans-Heinrich (1976): Informationsbedürfnisse und faktische Informiertheit bei Krankenhauspatienten. In: Medizinische Klinik, 71 , 23, S. 1016-1020.

Raspe, Hans-Heinrich (1977): Informationsbedürfnisse von Patienten - Aufklärungsintentionen von Ärzten im Akutkrankenhaus. In: Medizinische Welt N.F., 28, S. 1990-1993.

Raspe, Hans-Heinrich (1978): Die Aufklärung des Krankenhauspatienten und das Problem des Hospitalismus. In: Medizinische Wochenschrift, 103.

Raspe, Hans-Heinrich (1978): Die Aufklärung des Krankenhauspatienten - Eine Gemeinschaftsaufgabe von Ärzten und Schwestern. In: Schwestern Revue, 16, S. 4-10.

Raspe, Hans-Heinrich; Siegrist, Johannes (1979): Zur Gestaltung der Arzt-Patient-Beziehung im stationären Bereich. In: Siegrist, Johannes; Hendel-Kramer, Anneliese: Wege zum Arzt. Ergebnisse medizinsoziologischer Untersuchungen zur Arzt-Patient- Beziehung. München, Wien: Urban & Schwarzenberg. S. 113-138.

Raspe, H.-H. (1979). Das Problem der Aufklärung und Information bei Akutkrankenhauspatienten und seine Erforschung. Freiburg, Albert-Ludwigs-Universität.

Raspe, Hans-Heinrich (1980): Warum fragen Krankenhauspatienten so wenig? Eine medizinsoziologische Untersuchung der Stationsarztvisite. In: Therapiewoche, 30, S. 560-573.

Raspe, Hans-Heinrich; Nordmeyer, Jutta (1981): Die Stationsarztvisite - eine verschenkte Möglichkeit? In: Therapiewoche, 31, S. 1021-1025.

Raspe, Hans-Heinrich (1982): Compliance und Befindlichkeit. In: Fischer, B./Lehrl, S.

Raspe, H.-H. (1982): Visitenforschung in der Bundesrepublik. Historische Reminiszenzen und Ergebnisse formalquantitativer Analysen. In: Köhle, K./ Raspe, H.-H. (eds.), 1-15.

Raspe, H.-H. (1983). Aufklärung und Information im Krankenhaus: medizinsoziologische Untersuchungen. Göttingen, Verl. f. Medizin. Psychologie im Verl. Vandenhoeck.

Rassek, M.; Paar, G.; Schultheis, C.; Simons, S.; Köhle, Karl (1975): Funktionen der ärztlichen Visite im Rahmen der internistisch-psychosomatischen Krankenversorgung. In: Inn.Med., 81, S. 1735-1737.

Rastam, L.; Selander, S.; Troein, M. (1992): Communication in Care: A Structural Framework. In: The European Journal of Public Health, 2, 2, S. 123-127.

Rawlinson, F. (1974): Semantische Untersuchungen zur medizinischen Krankheitsterminologie. Marburg.

Raymond, Geoffrey (2003): Grammar and social organization: Yes/no interrogatives and the

Raymond, Geoffrey (2010): Grammar and social relations: Alternative forms of yes/no-type initiating actions in health visitor interactions. In: Freed, Alice F/Ehrlich, Susan (eds.): “Why Do You Ask?”: The function of questions in institutional discourse. New York: Oxford University Press, S. 87-107.

Raymond, M. W. (1984): Teaching toward compliance: a patient's perspective. In: Diabetes Educator, 10, 3, S. 42-44.

Raynor, D. K. T. (2006): Communicating with patients on the risks and benefits of pharmaceuticals. In: eurohealth, 12, 1, S. 15-15.

Razavi, Darius; Merckaert, Isabelle et al. (2003): How to Optimize Physicians' Communication Skills in Cancer Care: Results of a Randomized Study Assessing the Usefulness of Posttraining Consolidation Workshops. In: Journal of Clinical Oncology, 21, 16, S. 3141-3149.

Razum, O., & et al. (2008). Schwerpunktbericht der Gesundheitsberichterstattung des Bundes. Migration und Gesundheit. Berlin: Robert Koch Institut.

Reader, G.G./Pratt, L./Mudd, M. (1957): What Patients Expect From Their Doctors. In: The Modern Hospital 1, 88-94.

Reading, A.E. (1979): The short term effects of psychological preparation for surgery. In: Social Science & Medicine. Part A: Medical Psychology & Medical Sociology, 13, S. 641-654.

Redder, A. (1994): Eine alltägliche klinische Anamnese. In: Redder, A., Wiese, I. (Hg.): Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag. S. 171-198.

Redder, A./ Wiese, I. (Hrsg.) (1994): Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Westdeutscher Verlag: Opladen.

Redder, Angelika (1994): Abschließende Chefarzt-Visite. In: Redder, Angelika; Ehlich, Konrad: Gesprochene Sprache. Transkripte und Tondokumente. Tübingen: Niemeyer (Phonai). S. 311-316.

Redder, Angelika (1994): Eine Klinik-Anamnese. In: Redder, Angelika; Ehlich, Konrad: Gesprochene Sprache. Transkripte und Tondokumente. S. 273-298.

Redder, Angelika (1994): Einleitung. In: Redder, Angelika; Wiese, Ingrid: Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag. S. 7-14.

Redder, Angelika/Ehlich, Konrad(Hrsg.) (1994): Gesprochene Sprache . Transkripte und Tondokumente. Tübingen : Niemeyer, 1994.´(Phonai ; Bd. 41)

Redder, Angelika (2002): Bearbeitung von Beschädigung durch biographisches Planen - zum Beispiel "Frau Vogel". In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung, 4, S. 333-340.

Rees, CE; Ajjawi, R; Monrouxe, LV.(2013): The construction of power in family medicine bedside teaching: a video observation study. Medical Education 47(2):154-65.

Rees, Charlotte E.; Knight, Lynn V.; Wilkinson, Clare E. (2007): Doctors being up there and we being down here: A metaphorical analysis of talk about student/doctor-patient relationships. In: Social Science & Medicine, 65, 4, S. 725-737.

Reese, P. P., Shea, J. A., Berns, J. S., Simon, M. K., Joffe, M. M., Bloom, R. D., & Feldman, H. I. (2008). Recruitment of live donors by candidates for kidney transplantation. Clinical journal of the American Society of Nephrology : CJASN, 3(4), 1152-1159.

Rehbein, J. (1985): Medizinische Beratung türkischer Eltern. In: Rehbein, J. (Hg.): Interkulturelle Kommunikation. Tübingen: Narr. S. 349-419.

Rehbein, Jochen (1985): Ein ungleiches Paar - Verfahren des Sprachmittelns in der medizinischen Beratung. In: Rehbein, Jochen: Interkulturelle Kommunikation. S. 420-494.

Rehbein, Jochen (1985): Institutionelle Veränderungen. Fokustätigkeit, Fragen und sprachliche Muster am Beispiel einer Geschichts- und Biologiestunde. In: Kokemohr, R./ Marotzki, W. (Hrsg.): Interaktionsanalysen in pädagogischer Absicht. Frankfurt/M. usw.: Lang.

Rehbein, J. (1986). "Institutioneller Ablauf und interkulturelle Mißverständnisse in der Allgemeinpraxis. Diskursanalytische Aspekte der Arzt-Patienten-Kommunikation." Curare Zeitschrift für Ethnomedizin, 9: 297-328.

Rehbein, J. (1993): Ärztliches Fragen. In: Löning, P., Rehbein, J. (Hg.): Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. Berlin [u.a.] : de Gruyter. S. 311-364.

Rehbein, J. (1993): Rejective Proposals. Semi-professional speech and client`s varieties in intercultural doctor-patient-communication. Germanisches Seminar, Hamburg: mimeo, 1-34.

Rehbein, J. (1994). Zum Klassifizieren ärztlichen Fragens. In: Redder, A. & Wiese, I. (Hrsg.). Medizinische Kommunikation. Opladen: Westdeutscher Verlag, S. 147-170

Rehbein, J. (1994): Rejective proposals. Semi-professional speech and clients' varieties in intercultural doctor-patient-communication. In: Multilingua 13(1994)1/2, 83-130

Rehbein, Jochen (1994): Widerstreit. Semiprofessionelle Rede in der interkulturellen Arzt-Patienten-Kommunikation. In: Zeitschrift für Linguistik und Literaturwissenschaft, S. 123-151.

Rehbein, J./Löning, P. (1995): Sprachliche Verständigungsprozesse in der Arzt-Patienten-Kommunikation. Linguistische Untersuchung von Gesprächen in der Facharzt-Praxis. Hamburg (= Arbeiten zur Mehrsprachigkeit 54).

Reibnitz C von, Schnabel P-E, Hurrelmann K (2001) Auf dem Weg zum »souveränen« Patienten. Möglichkeiten und Grenzen der Patientenberatung. In: Reibnitz C von, Schnabel P-E, Hurrelmann K (Hrsg) Der mündige Patient. Konzepte zur Patientenberatung und Konsumentensouveränität im Gesundheitswesen. Juventa, Weinheim, S 13–21.

Reichelt, S., & Sveaass, N. (1994). Therapy with refugee families: what is a "good" conversation? [Case Reports]. Family Process, 33(3), 247-262.

Reid, S. / Wessely, S. / Crayford, T. / Hotopf, M. (2001): Medically unexplained symptoms in frequent attenders of secondary health care: Retrospective cohort study, in: British Medical Journal 322, 7289, S.767.

Reid, Tracey (1998): The Impact of Physician Communication Skills on Continuity of Care and Emergency Department Use by Regular Emergency Department Users. Ottawa: National Libary of Canada.

Reilly, David (2001): Enhancing human healing. In: British Medical Journal, 322, 7279, S. 120-121.

Reilly, David (2001): Some Reflections on Creating Therapeutic Consultations. In: Peters, D.: Understanding the placebo effect in complementary medicine. London: Churchill Livingstone. S. 89-110.

Reilly, David (2006): CREATING THERAPEUTIC ENCOUNTER. Some Comments & References on Human Healing.

Reimer, Ch. (1985): Interaktionsprobleme zwischen Ärzten und Krebspatienten. In: Reimer, Ch.: Ärztliche Gesprächsführung. Berlin, Heidelberg: Springer. S. 37-40.

Reimer, Christian (1994): Ärztliche Gesprächsführung. 2. Auflage. Berlin: Springer.

Reimuller, A., Hussong, A., & Ennett, S. T. (2011). The influence of alcohol-specific communication on adolescent alcohol use and alcohol-related consequences. Prevention science : the official journal of the Society for Prevention Research, 12(4), 389-400.

Reineke, Silke,Thomas Spranz-Fogasy: Arzt-Patient-Kommunikation: Allgemeine Merkmale und Besonderheiten bei Brustkrebspatienten, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 443-454

Reinhold/Pernkopf, Elisabeth/Ruckenbauer, Hans-Walter (Hrsg.): WortWechsel. Sprachprobleme in den Wissenschaften interdisziplinär auf den Begriff gebracht. Würzburg: Königshausen & Neumann, S. 139-152.

Reisigl, Martin (2006): Semiotik des Schmerzes - Das Medizinsemiotische Framework der UNtersuchung. Wien: Institut für Sprachwissenschaft.

Reisigl, Martin. (2010). Prolegomena zu einer Semiotik des Schmerzes. In Florian Menz, Johanna Lalouschek, Marlene Sator & Karin Wetschanow (Eds.), Sprechen über Schmerzen. Linguistische, kulturelle und semiotische Analysen (pp. 71-139). Duisburg: UVRR.

Reisigl, Martin. (2011). Schwierige Verständigung. Interkulturelle Gespräche auf der Kopfschmerzambulanz. In Peter Holzer, Manfred Kienpointner, Julia Pröll & Ulla

Ratheiser (Eds.), An den Grenzen der Sprache. Kommunikation von Un-Sagbarem im Kulturkontakt. (pp. 18). Innsbruck: Innsbruck University Press.
Reisigl, Martin. (2012). Verfahren der Verständnissicherung in interkulturellen Gesprächen. In Florian Menz (Ed.), Migration und Medizinische Kommunikation. Wien: v&r Vienna University Press.
Reiter, Gabriele (1991): Beobachtungen von internistischen Stationsvisiten im Zusammenhang mit Versuchen, die Pflege zu reformieren. Separate Anlage: Protokolle sämtlicher im Laufe des Jahres 1989 beobachteten internistischer Stationsvisiten. Med.Dississertation . Hamburg: Universität.
Reiter, Rosina Márquez (2006) 'Interactional Closeness in Service Calls to a Montevidean Carer Service Company', Research on Language & Social Interaction 39: 7-39
Rellecke, Eva-Maria (1983): Das Arzt-Patient-Gespräch als Aushandeln von Behandlung: Analyse eine Arzt-Patient-Gesprächs. In: Medizin, Mensch, Gesellschaft, 8, S. 146-159.
Rellecke, E.M. (1985): Selbstverantwortung und Mitbestimmung des Patienten bei seiner Behandlung. In: P. Löning, S.F. Sager (Hrsg.): Kommunikationsanalysen ärztlicher Gespräche. Ein Hamburger workshop. Hamburg: Verlag, 39-83.
Rellecke, Eva-Maria; Pfeiffer, Wolfgang M. (1985): Analyse und Interpretation eines Gesprächs aus der ärztlichen Allgemeinpraxis unter patientenorientierter Perspektive. In: GwG-info, 59, S. 151-167.
Rellecke, Eva-Maria. (1986). Selbstverantwortung und Mitbestimmung des Patienten bei seiner Behandlung. Praktische Nutzanwendung der Analyse ärztlicher Gespräche. In Petra Löning & Sven Frederik Sager (Eds.), Kommunikationsanalysen ärztlicher Gespräche. Ein Hamburger Workshop (pp. 39-84). Hamburg: Helmut Buske.
Rellecke, Eva-Maria. (1990). Diskursanalyse und Psychotherapie. In Konrad Ehlich, Armin Koerfer, Angelika Redder & Rüdiger Weingarten (Eds.), Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen (pp. 182-187). Opladen: Westdeutscher Verlag. (Reprinted from: NOT IN FILE).
Renzi, Cristina; Di Pietro, Cristina; Gisondi, Paolo; Chinni, Luca M.; Fazio, Marcello; Ianni, Andrea; Tabolli, Stefano (2006): Insufficient Knowledge Among Psoriasis Patients Can Represent a Barrier to Participation in Decision-making. In: Acta Dermato-Venereologica, 86, S. 528-534.
Reyes, L., Aristegui, R., Krause, M., Strasser, K., Tomicic, A., Valdes, N., . . . Ben-Dov, P. (2008). Language and therapeutic change: a speech acts analysis. Psychotherapy research : journal of the Society for Psychotherapy Research, 18(3), 355-362.
Reynolds, E., & Rendle-Short, J. (2011). Cues to deception in context: response latency/gaps in denials and blame shifting. The British journal of social psychology / the British Psychological Society, 50(3), 431-449.
Rhoades, Donna R.; McFarland, Kay F.; Finch, W. H.; Johnson, Andrew O. (2001): Speaking and Interruptions During Primary Care Office Visits. In: Family Medicine, 33, 7, S. 528-532.
Rhode, Johann J. (1974). Soziologie des Krankenhauses. Stuttgart: Enke.
Rhodes, Penny, Neil Small, Emma Rowley, Mark Langdon, Steven Ariss, John Wright (2008) ‘Electronic medical records in diabetes consultations: participants’ gaze as an interactional resource’, Qualitative Health Research 18(9): 1247-1263
Rhys, CS; Ulbrich, C; Ordin, M.(2013): Adaptation to aphasia: grammar, prosody and interaction. Clinical Linguist Phonetics 27(1):46-71.
Ribeiro, Branca Telles. (1993). Framing in Psychotic Discourse. In Deborah Tannen (Ed.), Framing in Discourse (pp. 77-113). New York: Oxford UP.

Ribeiro, Branca T. (1994): Coherence in psychotic discourse. Oxford: Oxford University Press.

Ribeiro, Branca Telles. (1996). Conflict Talk in a Psychiatric Discharge Interview: Struggling between Personal and Official Footings. In Carmen Rosa Caldas-Coulthard & Malcolm Coulthard (Eds.), Texts and Practices: Readings in Critical Discourse Analysis (pp. 179-193). London: Routledge.

Ribeiro, Branca T. (2006): Medical Discourse: Psychiatric Interviews. In: Brown, Keith: Encyclopedia of Language & Linguistics. (2nd) Oxford: Elsevier.

Riccardi VM, Kurtz SM (1983) Communication and counseling in health care. Thomas, Springfield, IL

Rice, Kathleen, Zwarenstein, Merrick, Conn, Lesley Gotlib, Kenaszchuk, Chris, Russell, Ann, & Reeves, Scott. (2010). An intervention to improve interprofessional collaboration and communications: A comparative qualitative study. Journal of Interprofessional Care, 24(4), 350-361.

Richter P, Hanses A (2008) Biographische Konstruktionen von Brustkrebs – Auswertungen narrativer Interviews am Beispiel eines Forschungsprojekts. In: Böhnke U, Darmann-Finck I, Straß K (Hrsg) Fallrekonstruktives Lernen. Ein Beitrag zur Professionalisierung in den Berufsfeldern Pflege und Gesundheit. Mabuse, Frankfurt am Main, S 83–100

Riddle, Dawn L.; Albrecht, Terrance L.; Coovert, Michael D.; Penner, Louis A.; Ruckdeschel, John C.; Blanchard, Christina G.; Quinn, Gwendolyn; Urbizu, Daniel (2002): Differences in Audiotaped Versus Videotaped Physician-Patient Interactions. In: Journal of Nonverbal Behavior, 26, 4, S. 219-239.

Rider EA, Hinrichs MM, Lown BA (2006): A model for communication skills assessment across the undergraduate curriculum. Med Teach 28:e127–134.

Riedel, Sabine (2001): Grenz(en)überschreitende Kommunikation? Eine diskursanalytische Untersuchung zur interkulturellen Arzt-Patient-Kommunikation ‚Deutschland - Dänemark'. In: Bolten, Jürgen; Schröter, Daniela: Im Netzwerk interkulturellen Handelns. Theoretische und praktische Perspektiven der interkulturellen Kommunikationsforschung. Berlin: Verlag Wissenschaft & Praxis. S. 205-224.

Riedel, Sabine (2002): "Auch für Sie muss alles verstanden sein". Grenz(en) überschreitende Arzt-Patient-Kommunikation. Fallstudien zur interkulturellen Kommunikation Deutschland - Dänemark. In: Apeldauer, Ernst: Interkulturelle Kommunikation: Deutschland - Skandinavien - Großbritannien. Tübingen: Narr. S. 67-90.

Rief, W. / Nanke, A. / Emmerich, J. / Bender, A. / Zech, T. (2004): Causal illness attributions in somatoform disorders. Associations with comorbidity and illness behavior, in: Journal of Psychosomatic Research 57, 367-371.

Rief, W. / Sharpe, M. (2004): Somatoform disorders – new approaches to classification, conceptualization, and treatment, in: Journal of Psychosomatic Research 56, 387-390.

Rief, W. / Broadbent, E. (2007): Explaining medically unexplained symptoms-models and mechanisms, in: Clinical Psychology Review 27, 821-841.

Rieser, John, Yonas, Albert, & Wikner, Karin. (1976). Radial Localization of Odors by Human Newborns. Child Development, 47(3), 856-859.

Rijn-van Tongeren G van (1997) Metaphors in medical texts. Editions Rodopi, Amsterdam

Rimal, Rajiv N. (2001): Analyzing the Physician-Patient Interaction: An Overview of Six Methods and Future Research Directions. In: Health Communication, 13, 1, S. 89-99.

Rindstedt, Camilla (2010): Conversational openings multiparty disambiguations in doctors' encounters with young patients (and their parents). Manuskript.

Ring, Adele/ Dowrick, Christopher/ Humphris, Gerry/ Salmon, Peter (2004): Do patients with unexplained physical symptoms pressurise general practitioners for somatic treatment? A qualitative study. In: BMJ, S.1-5.

Ringel, Erwin; Rossmanith, Sigrun (1989): Die Arzt-Patient-Beziehung. Ausgewählte Aspekte. Wien: Maudrich-Verlag.

Ripke, Th. (1994). Patient und Arzt im Dialog. Praxis der ärztlichen Gesprächsführung. Stuttgart/New York: Thieme.

Ripke, Thomas (1996): Das Koexistenz-Modell - Versuch einer bewußten und kontrollierten partnerschaftlichen Gesprächsführung. In: Bahrs, Ottomar; Fischer-Rosenthal, Wolfram; Szecsenyi, Joachim: Vom Ablichten zum Im-Bilde-Sein: Video-Dokumentation von Arzt-Patient-Gesprächen im ärztlichen Qualitätszirkel. Würzburg: Königshausen & Neumann. S. 73-82.

Risa, C. F., Liden, E., & Friberg, F. (2011). Communication patterns in antenatal diabetes care: an explorative and descriptive study of midwife-led consultations. Journal of Clinical Nursing, 20(13-14), 2053-2063.

Rispoli, M. J., Machalicek, W., & Lang, R. (2010). Communication interventions for individuals with acquired brain injury. Developmental neurorehabilitation, 13(2), 141-151.

Rissell, Christopher (1994): Empowerment: the holy grail of health promotion? In: Health Promotion International, 9, 1, S. 39-47.

Ritter-Röhr, D. (ed.) (1975): Der Arzt, sein Patient und die Gesellschaft. Frankfurt.

Rivadeneyra, Rocio; Elderkin-Thompson, Virginia; Silver, Roxane C.; Waitzkin, Howard (2000): Patient centeredness in medical encounters requiring an interpreter. In: The American Journal of Medicine, 108, 6, S. 470-474.

Robbins, J.M. / Kirmayer, L.J. (1991): Attributions of common somatic symptoms, in: Psychological Medicine 21, 1029-1045.

Rober, P., Elliott, R., Buysse, A., Loots, G., & De Corte, K. (2008). Positioning in the therapist's inner conversation: a dialogical model based on a grounded theory analysis of therapist reflections. Journal of marital and family therapy, 34(3), 406-421.

Rober, P., Elliott, R., Buysse, A., Loots, G., & De Corte, K. (2008). What's on the therapist's mind? A grounded theory analysis of family therapist reflections during individual therapy sessions. Psychotherapy research : journal of the Society for Psychotherapy Research, 18(1), 48-57.

Roberts, Carlos A.; Aruguete, Mara S. (2000): Task and socioemotional behaviors of physicians: a test of reciprocity and social interaction theories in analogue physician - patient encounters. In: Social Science & Medicine, 50, S. 309-315.

Roberts, Celia; Wass, Val; Jones, Roger; Sarangi, Srikant; Gillett, Annie (2003): A discourse analysis study of 'good' and 'poor' communication in an OSCE: a proposed new framework for teaching students. In: Medical Education, 37, 3, S. 192-201.

Roberts, Celia; Sarangi, Srikant (2003): Uptake of Discourse Research in Interprofessional Settings: Reporting from Medical Consultancy. In: Applied Linguistics, 24, 3, S. 338-359.

Roberts, Celia; Sarangi, Srikant; Moss, Becky (2004): Presentation of self and symptoms in primary care consultations involving patients from non-English speaking backgrounds. In: Communication & Medicine, 1, 2, S. 159-169.

Roberts, Celia (2004): 'Only connect': the centrality of doctor-patient relationships in primary care. In: Family Practice, 21, 3, S. 232-233.

Roberts, Celia; Moss, Becky; Wass, Val; Sarangi, Srikant; Jones, Roger (2005): Misunderstandings: a qualitative study of primary care consultations in multilingual settings, and educational implications. In: Medical Education, 39, 5, S. 465-475.

Roberts, Celia; Sarangi, Srikant (2005): Theme-oriented discourse analysis of medical encounters. In: Medical Education, 39, 6, S. 632-640.

Roberts, Celia (2006): Continuities and Discontinuities in Doctor-Patient Consultations in a Multilingual Society. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 177-196.

Roberts, Celia (2006): Doctors and Patients in Multilingual Settings. In: Brown, Keith: Encyclopedia of Language & Linguistics. (2nd) Oxford: Elsevier.

Roberts, Celia. (2007). Intercultural Communication in Healthcare Settings. In Helga Kotthoff, Helen Spencer-Oatey, Karlfried Knapp & Gerd Antos (Eds.), Handbook of Intercultural Communication (pp. 243-262). Berlin, Germany: Mouton de Gruyter. (Reprinted from: NOT IN FILE).

Roberts, Celia, Moss, Becky, Wass, Val, Sarangi, Srikant, & Jones, Roger. (2008). Misunderstandings: a qualitative study of primary care consultations in multilingual settings, and educational implications. Medical Education, 465-475.

Roberts, Felicia D. (1997). The Linguistic and Social Structure of Recommendations for Breast Cancer Treatment (Vol. 57, pp. 4345-4345): U of Wisconsin, Madison.

Roberts, F. (1999): Talking about treatment: Recommendations for breast cancer adjuvant therapy. New York.

Roberts, Felicia D. (2000): The Interactional construction of asymmetry: The medical agenda as a resource for delaying response to patient questions. In: The Sociological Quarterly, 41, 1, S. 151-170.

Roberts, F. (2002): Qualitative differences among cancer clinical trial explanations. In: Social Science & Medicine, 55(11), p. 1947-1955.

Roberts, Felicia (2004): Speaking to and for Animals in a Veterinary Clinic: A Practice for Managing Interpersonal Interaction. In: Research on Language & Social Interaction 37. S.421-447.

Roberts, F. & Kramer, J. (2011): Requests, refusals, and the moral order in chronic pain primary care visits. Paper presented at the Annual meeting of the American Sociological Association, Las Vegas, NV.

Roberts, Kathryn (2002): Exploring participation: older people on discharge from hospital. In: Journal of Advanced Nursing, 40, 4, S. 413-420.

Robertson, Kathryn (2005): Active listening - More than just paying attention. In: Australian Family Physician, 34, 12, S. 1053-1055.

Robertson, Margaret E. (2007): A Discourse Analysis of the Nature of Shared Decision Making in General Practice Consultations. Dundee: University of Dundee.

Robillard, Albert B./ White, G.M./ Maretzki, T.W. (1983): Informed consent in conversational interaction. In: S. Fisher, A. Dundas Todd (Eds.): The Social Organization of Doctor-Patient Communication. Washington, D.C.: Center for Applied Linguistics, S.107-133.

Robillard, Albert B. (1994): Communication problems in the Intensive Care Unit. In: Qualitative Sociology 17. S.383-395.

Robillard, Albert B. (1996) 'Anger in-the-social-order', Body and Society 2: 17-30

Robillard, Albert B. (1999) Meaning of a Disability: The Lived Experience of Paralysis. Philadelphia: Temple University Press

Robins, L. S.; White, C. B.; Alexander, G. L.; Gruppen, L. D.; Grum, C. M. (2001): Assessing medical students' awareness of and sensitivity to diverse health beliefs using a standardized patient station. In: Academic Medicine, 76, 1, S. 76-80.

Robinson, David J.; O'Neill, Desmond (2007): Access to Health Care Records After Death: Balancing Confidentiality With Appropriate Disclosure. In: JAMA: The Journal of the American Medical Association, 297, 6, S. 634-636.

Robinson, G./Merav, A. (1976): Informed Consent: Recall by patients tested postoperativly. In: Ann. Thor. Surg. 22 (1976), 209-212.

Robinson, Gordon (2002): Effective Doctor Patient Communication: Building Bridges and Bridging Barriers. In: The Canadian Journal of Neurological Sciences, 29, Supplement 2, S. 30-32.

Robinson, Jeffrey D. (1998): Getting down to business: talk, gaze and bodily orientation during openings of doctor-patient consultations. In: Human Communication Research 25, S.97-123.

Robinson, J. W., & Roter, D. L. (1999). Counseling by primary care physicians of patients who disclose psychosocial problems. The Journal of Family Practice, 48(9), 698-705.

Robinson, J. W., & Roter, D. L. (1999). Psychosocial problem disclosure by primary care patients. Social Science & Medicine, 48(10), 1353-1362.

Robinson, J. (1999): The organization of action and acticity in primary-care, doctor-patient consultations, In: Dissertation Abstract International 60(10).

Robinson, Jeffrey D. (2001): Asymmetry in action: Sequential resources in the negotiation of a prescription request. In: Text, 21, 1/2, Special Issue: Lay Diagnosis, S. 19-54.

Robinson, Jeffrey D. (2001): Closing medical encounters: two physician practices and their implications for the expression of patients' unstated concerns. In: Social Science & Medicine, 53, 5, S. 639-656.

Robinson, Jeffrey D./ Stivers, Tanya (2001): Achieving Activity Transitions in Physician-Patient Encounters: From History Taking to Physical Examination. In: Human Communication Research, 27(2), S.253-298.

Robinson, J./ Walley, T./ Pearson, M./ Taylor, D./ Barton, S. (2002): Measuring consultation skills in primary care in England: evaluation and development of content of the MAAS scale. In: British Journal of General Practice, 52: 889-894.

Robinson, J. D. (2003). An interactional structure of medical activities during acute visits and its implications for patients' participation. Health Communication, 15(1), 27-57.

Robinson, Jeffrey D.; J. F. Nussbaum (2004) ‘Grounding research and medical education about religion in actual physician-patient interaction: Church attendance, social support, and older adults’, Health Communication, 16: 63-85

Robinson, Jeffrey D.; Heritage, John (2005): The structure of patients' presenting concerns: the completion relevance of current symptoms. In: Social Science & Medicine, 61, 2, S. 481-493.

Robinson, Jeffrey D.; Heritage, John (2006): Physicians' opening questions and patients' satisfaction. In: Patient Education and Counseling, 60, 3, S. 279-285.

Robinson, Jeffrey D. (2006). ‘Nonverbal communication and physician-patient interaction: Review and new directions’. In V. Manusov. M. L. Patterson, eds., The Sage handbook of nonverbal communication. Thousand Oaks, CA: Sage Publications: 437-459

Robinson, Jeffrey D. (2006): Soliciting patients' presenting concerns. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 22-47.

Robinson, J. (2006): Gerenating patients´ presenting concerns: Doctors` turn formats, patients` medical goals, and relationship building. In: Heritage, J. & Maynard, D. (Hrsg.): Practicing medicine: Talk and action in primary-care encounters. Cambridge.

Robinson, J. (2006): Managing trouble responsibility and relationships during conversational repair. In: Communication Monographs, 73(2), 137-161.

Robinson, J. H.; Callister, L. C.; Berry, J. A.; Dearing, K. A. (2008): Patient-centered care and adherence: Definitions and applications to improve outcomes. In: Journal of the American Academy of Nurse Practitioners, 20, 12, S. 600-607.
Robinson, Jeffrey D. (2011). 'Conversation analysis and health communication'. In T. Thompson, A. Dorsey, K. Miller, & R. Parrott, eds., Handbook of Health Communication, 2nd ed.. Mahwah, NJ: Lawrence Erlbaum.
Robinson, Vera M. (2002): Praxishandbuch Therapeutischer Humor. Grundlagen und Anwendung für Pflege- und Gesundheitsberufe. (2., unveränd. Aufl) Bern: Huber.
Robinson, W. P. (1972). Language and Social Behavior: Harmondsworth: Penguin.
Robinson, W. P., Shepherd, A., & Heywood, J. (1998). Truth, Equivocation/Concealment, and Lies in Job Applications and Doctor-Patient Communication. Journal of Language and Social Psychology, 17(2), 149-164.
Roca-Cuberes, Carles (2008): Membership categorization and professional insanity ascription. In: Discourse Studies 10, S.543-570.
Roca-Cuberes, Carles (2011) 'Making psychotherapy visible: a conversation analytic study of some interactional devices employed in psychiatric interviews', Text & Talk 31/2: 221–245
Roderburg, Sylvia (1998): Sprachliche Konstruktion der Wirklichkeit. Metaphern in Therapiegesprächen. Wiesbaden: Deutscher Universitäts-Verlag.
Rodondi, Pierre-Yves et al. (2009): Physician Response to "By-the-Way" Syndrome in Primary Care. In: Journal of General Internal Medicine, 24, 6, S. 739-741.
Rodriguez, Hector P.; Rodday, Angie M.; Marshall, Richard E.; Nelson, Kimberly L.; Rogers, William H.; Safran, Dana G. (2008): Relation of patients' experiences with individual physicians to malpractice risk. In: International Journal for Quality in Health Care, 20, 1, S. 5-12.
Rodwell, C. (1996): An analysis of the concept of empowerment. In: Journal of Advanced Nursing, 23, S. 305-313.
Roehr, Bob (2006): Countries have a long way to go in ensuring that health care is patient centred. In: British Medical Journal, 333, 7580, S. 1192-119d.
Roelcke, T. (1991). Das Eineindeutigkeitspostulat der lexikalischen Fachsprachensemantik. Zeitschrift für Germanistische Linguistik(19), 194-208.
Rogers, Anne, Pilgrim, David, and Lacey, Ron (1993) Experiencing Psychiatry: User's Views of Services. London: Macmillan.
Rogers, A.; May, Carl; Oliver, D. (2001): Experiencing depression, experiencing the depressed: patients and doctors' accounts. In: Journal of Mental Health, 10, 3, S. 317-334.
Rogers, Anne; Kennedy, Anne; Nelson, Elizabeth; Robinson, Andrew (2005): Uncovering the Limits of Patient-Centeredness: Implementing a Self-Management Trial for Chronic Illness. In: Qualitative Health Research, 15, 2, S. 224-239.
Rogers, C. R. (1951): Client-centered Therapy: Its Current Practice, Implications and Theory. Boston: Houghton Mifflin.
Rogers, C. R. (1972). Die nicht-direktive Beratung. München, Kindler.
Rogers, C. R. (1973): Die klient-bezogene Gesprächstherapie. München: Kindler.
Rogers, C. R. (1977). Therapeut und Klient. Grundlagen der Gesprächspsychotherapie. München, Kindler.
Rogers, C. R. (1985): Entwicklung der Persönlichkeit. Psychotherapie aus der Sicht des Therapeuten. Stuttgart: Klett.
Rogers, C. C. (1986): Die klientenzentrierte Gesprächspsychotherapie. Client-Centered Therapy. Frankfurt a. Main.
Rogers, M. S., & Todd, C. J. (2000). The 'right kind' of pain: talking about symptoms in

outpatient oncology consultations. Palliative medicine, 14(4), 299-307.
Rogerson-Revell, Pamela. (2007). Humour in Business: A Double-Edged Sword: A Study of Humour and Style Shifting in Intercultural Business Meetings. Journal of Pragmatics: An Interdisciplinary Journal of Language Studies, 39(1), 4-28.
Rohde JJ (1974) Soziologie des Krankenhauses. Zur Einführung in die Soziologie der Medizin. Enke, Stuttgart.
Rohen, Helena (1999): Kohärenzbrüche in Gesprächen mit Schizophrenen und ein Versuch zu ihrer Überbrückung. In: Deutsche Sprache, 3, S. 264-276.
Rokenbauch, Katrin/ Decker, Oliver/ Ströbel-Richter, Yve (Hrsg.), (2006): Kompetent kommunizieren in Klinik und Praxis. Lengerich/Berlin/Bremen/Viernheim/Wien: Pabst Science Publ.
Roland, M. O.; Bartholomew, J.; Courtenay, M. J.; Morris, R. W.; Morell, D. C. (1986): The "five minute" consultation: effect of time constraint on verbal communication. In: British Medical Journal, 292, 6524, S. 874-876.
Rolf, E. (1994). Dialoge in Institutionen. In Gerd Fritz & Franz Hundsnurscher (Eds.), Handbuch der Dialoganalyse (pp. 321-355). Tübingen: Niemeyer.
Rollnick, Stephen; Butler, Christopher C.; McCambridge, Jim; Kinnersley, Paul; Elwyn, Glyn; Resnicow, Ken (2005): Consultations about changing behaviour. In: British Medical Journal, 331, 7522, S. 961-963.
Rootman, Irving (2006): Health literacy: Where are the Canadian doctors? In: Canadian Medical Association Journal, 175, 6, S. 606.
Rosen, K. M., Kent, R. D., Delaney, A. L., & Duffy, J. R. (2006). Parametric quantitative acoustic analysis of conversation produced by speakers with dysarthria and healthy speakers. Journal of speech, language, and hearing research : JSLHR, 49(2), 395-411.
Rosenberg, Brett Allen. (2001). Describing the Nature of Interpreter-Mediated Doctor-Patient Communication: A Quantitative Discourse Analysis of Community Interpreting (Vol. 62, pp. 994-994): U of Texas, Austin.
Rosenberg, Ellen; Richard, Claude; Lussier, Marie T.; Abdool, Shelly N. (2006): Intercultural communication competence in family medicine: Lessons from the field. In: Patient Education and Counseling, 61, 2, S. 236-245.
Rosenberg, Ellen; Leanza, Yvan; Seller, Robbyn (2007): Doctor-patient communication in primary care with an interpreter: Physician perceptions of professional and family interpreters. In: Patient Education and Counseling, 67, 3, S. 286-292.
Rosendal, M. / Bro, F. / Sokolowski, I. / Fink, P. / Toft, T. / Olesen, F. (2005): A randomized controlled trial of brief training in assessment and treatment of somatization: effects on GPs' attitudes, in: Family Practice 22, 4, 419-427.
Rosenfeld, Isadore (2002): Power to the patient: the treatments to insist on when you're sick. Warner Books.
Rosenfield, Paul J.; Jones, Lee (2004): Striking a balance: training medical students to provide empathetic care. In: Medical Education, 38, 9, S. 927-933.
Rosenhan, D. (1973): Je me suis fait passer pour fou. In: Le Nouvel Observateur, 435, S. 72-92.
Rosenow, Edward C. (2005): Patients' Understanding of and Compliance With Medications: The Sixth Vital Sign? In: Mayo Clin Proc, 80, 8, S. 983-987.
Rosenstein, A. H. (2002). Nurse-physician relationships: Impact on nurse satisfaction and retention. American Journal of Nursing, 102(6), 26-34.
Rosenwasser, Harvey M.; Rosenwasser, Beth (2003): How to Give Your Patients Bad News: A Guide for Students and Experienced Health Professionals. 1stBooks Library.
Rosenwirth, Melanie; Klemperer, David; Helmert, Uwe; Braun, Bernard (2007): Shared Decision Making: Ergebnisse des Bertelsmann Gesundheitsmonitors. In: Helmert,

Uwe; Braun, Bernard; Milles, Dietrich; Rothgang, Heinz: Gesundheitspolitik, Arbeits- und Sozialmedizin. Festschrift für Rainer Müller. Bremerhaven: Verlag für neue Wissenschaft.

Ross, Caroline K.; Steward, Colette A.; Sinacore, James M. (1993): The Importance of Patient Preferences in the Measurement of Health Care Satisfaction. In: Medical Care, 31, 12, S. 1138-1149.

Rössler, Wulf (Hrsg.), (2005): Die therapeutische Beziehung. Berlin, Heidelberg: Springer Medizin Verlag oder In: Springer-Online: http://dx.doi.org/10.1007/b138126.

Rossmanith, Sigrun (1988): Das ärztliche Gespräch. In: Ringel, Erwin; Kropiunigg, Ulrich: Medizinische Psychologie. Ein Leitfaden für Studium und Praxis. Wien: Facultas. S. 64-72.

Rost, D. (1983): Das Phänomen "Alexithymie" - Deskriptive Darrstellung. In: Keseling, G.; Wrobel, Arne: Latente Gesprächsstrukturen. Untersuchungen zum Problem der Verständigung in Psychotherapie und Pädagogik. Weinheim, Basel: Beltz. S. 19-41.

Rosumek, S. (1990). Sprachliche Rituale. Vertrauensbildende Maßnahmen in der Arzt-Patienten-Interaktion. Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. K. Ehlich, A. Koerfer, A. Redder and R. Weingarten. Opladen, Westdeutscher Verlag: 27-40.

Rosumek, Silke (1992): Gespräche mit PatientInnen - oder über sie? Sprachwissenschaftliche Analysen von Oberarztvisiten in der Psychiatrie. Frankfurt; Berlin; Bern; New York; Paris; Wien: Peter Lang. (Europäische Hochschulschriften: Reihe 21, Linguistik. Bd. 112)

Roter, D. (1977): Patient participation in the patient-provider interaction: the effects of patient question asking on the quality of interaction, satisfaction, and compliance. In: Health Educ Monogr., 5(4): 281-315.

Roter, Debra L.; Hall, J. A.; Katz, N. R. (1987): Relations between physicians' behaviours and analouge patients' satisfaction, recall and impressions. In: Medical Care, S. 437-451.

Roter, Debra L.; Hall, J. A.; Katz, N. R. (1988): Patient-physician communication: A descriptive summary of the literature. In: Patient Education and Counseling, 12, S. 99-119.

Roter, Debra L. (1989): Which facets of communication have strong effects on outcome - A meta analysis. In: Stewart, Moira A.; Roter, Debra L.: Communicating with medical patients. Newbury Park: Sage Publications.

Roter, Debra L.; Lipkin, Mack; Korsgaard, A. (1991): Sex differences in patients' and physicians' communication during primary care medical visits. In: Med Care, 29, S. 1083-1093.

Roter, Debra L. (1991): The Roter method of interaction process analysis (manual). Baltimore: Johns Hopkins University.

Roter, Debra/Frankel, Richard (1992): Quantitative and qualitative approaches to the evaluation of the medical dialogue. In Social Science & Medicine 34, 10, S. 1097-1103.

Roter, Debra L.; Hall, Judith A. (1992): Doctors talking with patients, patients talking with doctors. Improving communication in medical visits. London: .

Roter, Debra L.; Hall, Judith A. (1993): Doctors talking with patients, patients talking with doctors. Westport: Auburn House.

Roter, D.L./Hall, D.E./Kern, L.R./Barker, K.A./Cole, A./Roca, R.P. (1995): Improving physicians‘ interviewing skills and reducing patients‘ emotional distress. In: Arch. Intern. Med. 155 (1995), 1877-1884.

Roter, Debra L.; Stewart, Moira A.; Putnam, Samuel M. (1997): Communication patterns of primary care physicians. In: J Am Med Assoc, 277, 4, S. 350-356.

Roter, Debra L.; Hall, Judith A.; Merisca, Rolande; Nordstrom, Beth; Cretin, Deborah; Svarstad, Bonnie (1998): Effectiveness of Interventions to Improve Patient Compliance: A Meta-Analysis. In: Medical Care, 36, 8, S. 1138-1161.

Roter, D. L./Geller, G./Bernhardt, B.A./Larson, S.M./Doksum, T. (1999): Effects of obstetrician gender on communication and patient satisfaction. [Research Support, U.S. Gov't, P.H.S.]. In: Obstetrics and gynecology, 93, 5/1, S. 635-641.

Roter, Debra L. (1999): Roter interaction analysis system (RIAS). Coding Book. Baltimore: Department of Health Policy and Management. John Hopkins School of Public Health.

Roter, Debra L. (2000): The enduring and evolving nature of the patient-physician relationship. In: Patient Education and Counseling, 39, 1, S. 5-15.

Roter, Debra (2000): The medical visit context of treatment decision-making and the therapeutic relationship. In: Health Expectations, 3, 1, S. 17-25.

Roter, Debra L.; Hall, Judith A. (2001): How Physician Gender Shapes the Communication and Evaluation of Medical Care. In: Mayo Clin Proc, 76, 7, S. 673-676.

Roter, Debra L.; Larson, Susan M. (2001): The Relationship Between Residents' and Attending Physicians' Communication During Primary Care Visits: An Illustrative Use of the Roter Interaction Analysis System. In: Health Communication, 13, 1, S. 33-48.

Roter, Debra; Larson, Susan (2002): The Roter interaction analysis system (RIAS): utility and flexibility for analysis of medical interactions. In: Patient Education and Counseling, 46, 4, S. 243-251.

Roter, Debra L. (2002): Roter interaction analysis system (RIAS). Coding Book.

Roter, Debra L.; Hall, Judith A.; Aoki, Yutaka (2002): Physician Gender Effects in Medical Communication: A Meta-analytic Review. In: JAMA: The Journal of the American Medical Association, 288, 6, S. 756-764.

Roter, Debra L. (2002): Three Blind Men and an Elephant: Reflections on Meeting the Challenges of Patient Diversity in Primary Care Practice. In: Family Medicine, 34, 5, S. 390-393.

Roter, Debra L.; Kinmonth, Ann-Louise (2002): What is the Evidence that increasing participation of individuals in self-management improves the processes and outcomes of care. In: Williams, R.; Herman, W.; Kinmonth, Ann-Louise; Wareham, N. J.: The evidence base for diabetes care. New York: Wiley.

Roter, Debra; McNellis, Kelly S. (2003): The Nature of the Therapeutic Relationship and the Assesment of Its Discourse in Routine Medical Visits. In: Thompson, Theresa L.; Dorsey, Alicia; Miller, Katherine I.: Handbook of health communication. New Jersey. S. 121-140.

Roter, Debra L.; Hall, Judith A. (2004): Physician Gender and Patient-Centered Communication: A Critical Review of Empirical Research. In: Annual Review of Public Health, 25, 1, S. 497-519.

Roter, Debra L.; Frankel, Richard M.; Hall, Judith A.; Sluyter, David (2006): The Expression of Emotion Through Nonverbal Behavior in Medical Visits. Mechanisms and Outcomes. In: Journal of General Internal Medicine, 21, s1, S. S28-S34.

Roter, Debra (2006): Foreword. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. XI.

Roter, Debra L.; Erby, Lori H.; Larson, Susan; Ellington, Lee (2007): Assessing oral literacy demand in genetic counseling dialogue: Preliminary test of a conceptual framework. In: Social Science & Medicine, 65, 7, S. 1442-1457.

Roter, Debra (2008): The Roter Method of Interaction Process Analysis (RIAS Manual). S. 1-31 und S. 1-24.

Roter, D./ Larson, S./ Beach, M./ Cooper, L. (2008): Interactive and evaluative correlates of dialogue sequence: A simulation study applying the RIAS to turn taking structures. In: Patient Education and Counseling, 71: 26-33.

Roth, M. A., & Parker, J. G. (2001). Affective and behavioral responses to friends who neglect their friends for dating partners: influences of gender, jealousy and perspective. Journal of adolescence, 24(3), 281-296.

Rothman, David J. (2001): The Origins and Consequences of Patient Autonomy: A 25-Year Retrospective. In: Health Care Analysis, 9, 3, S. 255-264.

Rothshield, S. K. (1998): Cross-cultural issues in primary care medicine. In: Dis Mon, 44, 7, S. 293-319.

Rousseaux, M., Verigneaux, C., & Kozlowski, O. (2010). An analysis of communication in conversation after severe traumatic brain injury. European journal of neurology : the official journal of the European Federation of Neurological Societies, 17(7), 922-929.

Rousseaux, M./Seve, A./Vallet, M./Pasquier, F./Mackowiak-Cordoliani, M. A. (2010): An analysis of communication in conversation in patients with dementia. In: Neuropsychologia, 48, 13, S. 3884-3890.

Rouveyrol, Laurent; Maury-Rouan, Claire; Vion, Robert; Noel-Jorand, Marie C. (2005): A linguistic toolbox for discourse analysis: towards a multidimensional handling of verbal interactions. In: Discourse Studies, 7, 3, S. 289-313.

Rowbotham, David (2005): Informed consent (and a flutter in Vegas). In: British Medical Journal, 331, 7522, S. 973.

Rowe, Rosemary; Calnan, Michael (2006): Trust relations in health care--the new agenda. In: The European Journal of Public Health, 16, 1, S. 4-6.

Rowland-Morin, Pamela A.; Carroll, J. G. (1990): Verbal Communication Skills and Patient Satisfaction: A Study of Doctor-Patient Interviews. In: Evaluation & The Health Professions, 13, 2, S. 168-185.

Roxin, C./Schroth, U. (Hrsg.) (2001): Medizinstrafrecht: Im Spannungsfeld von Medizin,

Royal College of General Practitioners (2005): The General Practice Consultation. Curriculum Statement 2. London.

Rubin P, Franchi-Christopher D (2002): New edition of tomorrow’s doctors. Med Teach 24:368–369.

Rubinelli, Sara; Haes, Joachim (2005): Tailoring Health Messages. Bridging the Gap between Social and Humanistic Perspectives on Health Communication. Proceedings of the International Conference Monte Verita, 6-10 July, 2005. Lugano: Health Care Communication Laboratory, University of Lugano.

Rudd, Rima E.; Colton, Tayla; Schacht, Robin (2000): An Overview of medical and public health literature addressing literacy issues: An annotated bibliography. Cambridge. (NCSALL Reports; #14)

Rudd, Rima E.; Keller, Devorah B. (2009): Health literacy: New developments and research. In: Journal of Communication in Healthcare, 2, 3, S. 240-257.

Rudolf, G./Hennigsen, P. (2003): Die psychotherapeutische Behandlung somatoformer Störungen, in: Zeitschrift für psychosomatische Medizin und Psychotherapie 49, 3-19.

Ruesch, Jürgen; Bateson, Gregory (1995): Kommunikation. Die soziale Matrix der Psychiatrie. Heidelberg: Auer,Carl.

Ruffman, T., Murray, J., Halberstadt, J., & Taumoepeau, M. (2010). Verbosity and emotion recognition in older adults. Psychology and aging, 25(2), 492-497.

Rundall, Thomas G.; Starkweather, David B.; Norrish, Barbara R. (1998): After Restructuring: Empowerment Strategies at Work in America's Hospitals. San Francisco: Jossey-Bass Publishers.

Runeson, Ingrid; Hallstrom, Inger; Elander, Gunnel; Hermeren, Goran (2002): Children's participation in the decision-making process during hospitalization: an observational study. In: Nursing Ethics, 6, 9, S. 583-598.

Rüping, H. (1977): Wesen und Inhalt der ärztlichen Aufklärungspflicht. In: Deutsche medizinische Wochenzeitschrift Nr. 10 (1977), 102Jg., 368-370.

Rupp, Sophie J.; Slamanig, Stefanie; Treitl, Johanna (2008): Die Arzt-Patienten-Beziehung unter dem Fokus der „health literacy", mit dem Praxisbezug des österreichischen Medizinstudienplans N 202.

Ruusuvuori, Johanna (2000): Control the Medical Interaction: Practices of Giving and Receiving the Reason fort he Visit in Primary Health Care. University of Tampere, Finnland. http://acta.uta.fi/pdf/951-44-4755-7.pdf.

Ruusuvuori, Johanna (2001): Looking means listening: Coordinating displays of engagement in doctor-patient interaction. In: Social Science & Medicine, 52, 7, S. 1093-1108.

Ruusuvuori, Johanna (2005): Comparing homeopathic and general practice consultations: The case of problem presentation. In: 2, 2, S. 123-135.

Ruusuvuori, Johanna (2005): Empathy and sympathy in action: Attending to patients' troubles in Finnish homeopathic and general practice consultations. In: Social Psychology Quarterly 68, S.204-222.

Ruusuvuori, Johanna (2007): Managing affect: integration of empathy and problem-solving in health care encounters. In: Discourse Studies 9, S.597-622.

Ruusuvuori, Johanna, Liisa Voutilainen (2009) 'Comparing affiliating responses to troubles-tellings in different types of health care encounters'. In: Markku Haakana, Minna Laakso, Jan Lindström, eds. Talk in Interaction: Comparative Dimensions. Helsinki: Finnish Literature Society (SKS): 206-230

Ryan, Richard M.; Deci, Edward L. (2002): An overview of Self-Determination Theory. In: Deci, Edward L.; Ryan, Richard M.: Handbook of self-determination research. The University of Rochester Press. S. 3-36.

Ryles, S. M. (1999). A concept analysis of empowerment: its relationship to mental health nursing. Journal of Advanced Nursing, 29(3), 600-607.

Saafan, Angelika, & Egger, Josef W. (1998). Information, Beratung und die Spiegelung der Arzt-Patient-Beziehung in der Kommunikation zwischen Patient und Apotheker. Psychologie in der Medizin, 9(2), 11-21.

Saake, Irmhild (2003): Die Performanz des Medizinischen. Zur Asymmetrie in der Arzt-Patienten-Interaktion. In: Soziale Welt, 54, 4, S. 429-459.

Saalasti, S., Tiippana, K., Katsyri, J., & Sams, M. (2011). The effect of visual spatial attention on audiovisual speech perception in adults with Asperger syndrome. Experimental brain research. Experimentelle Hirnforschung. Experimentation cerebrale, 213(2-3), 283-290.

Saba, George W.; Wong, Sabrina T.; Schillinger, Dean; Fernandez, Alicia; Somkin, Carol P.; Wilson, Clifford C.; Grumbach, Kevin (2006): Shared Decision Making and the Experience of Partnership in Primary Care. In: Annals of Family Medicine, 4, 1, S. 54-62.

Sabeine (Hrsg.): Kommunikation über HIV/Aids. Interdisziplinäre Beiträge zur Prävention im subsacharischen Afrika. Berlin: Lit, 15-47.

Sachweh, Svenja (1999): „Schätzle hinsitze!" Kommunikation in der Altenpflege. Frankfurt am Main: Peter Lang

Sachweh, Svenja. (2005). "Gut Herrr Doktor!" Gespräche mit alten Patientinnen. In Mechthild Neises, Susanne Ditz & Thomas Spranz-Fogasy (Eds.), Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention (pp. 339-351). Stuttgart: Wissenschaftliche Verlagsgesellschaft.

Sachweh, Svenja. (2006). "Noch ein Löffelchen?" Effektive Kommunikation in der Altenpflege (Vol. 2., vollst. überarb. und erw. Aufl.): Hans Huber.
Sachweh, Svenja. (2008). "Spurenlesen im Sprachdschungel" - Kommunikation und Verständigung mit demenzkranken Menschen. Bern: Hans Huber.
Sackett, David L.; et al. (1975): Randomised clinical trial of strategies for improving medication compliance in primary hypertension. In: The Lancet, 1, S. 1205-1207.
Sackett, David L.; Haynes, R. B. (1976): An Annotated Bibliography on the Compliance of Patients with Therapeutic Regimens. In: John Hopkins University Press. S. 193-279.
Sackett, David L.; Haynes, R. B. (1976): Compliance with Therapeutic Regimens. Baltimore Landon.
Sackett, David L.; Rosenberg, William M. C.; Gray, J. A. M.; Haynes, R. B.; Richardson, W. S. (1996): Evidence based medicine: what it is and what it isn't. In: British Medical Journal, 312, 7023, S. 71-72.
Saetermoe, C. L., Farruggia, S. P., & Lopez, C. (1999). Differential parental communication with adolescents who are disabled and their healthy siblings. The Journal of adolescent health : official publication of the Society for Adolescent Medicine, 24(6), 427-432.
Safian, P., J. Fauler, U. Koch, C. Jährig, K. Köhle (1982): Inhaltliche und methodische Analyse von Visitengesprächen zweier klinischer Populationen mittels unterschiedlicher Rating-Verfahren. In: Köhle, K., H.-H. Raspe (Hrsg.): Das Gespräch während der ärztlichen Visite, S. 140-177. Urban & Schwarzenberg, München
Sainson, C. (2007). Non-verbal communication and executive function impairment after traumatic brain injury: a case report. Annales de readaptation et de medecine physique : revue scientifique de la Societe francaise de reeducation fonctionnelle de readaptation et de medecine physique, 50(4), 231-239.
Sakurai, A., Nagata, T., Harai, H., Yamada, H., Mohri, I., Nakano, Y., . . . Furukawa, T. A. (2005). Is "relationship fear" unique to Japan? Symptom factors and patient clusters of social anxiety disorder among the Japanese clinical population. Journal of affective disorders, 87(1), 131-137.
Sala, Fabio; Krupat, Edward; Roter, Debra L. (2002): Satisfaction and the Use of Humor by Physicians and Patients. In: Psychology and Health, 17, 3, S. 269-280.
Salander, Pär (2002): Bad news from the patient's perspective: an analysis of the written narratives of newly diagnosed cancer patients. In: Social Science & Medicine, 55, 5, S. 721-732.
Salander, Pär; Hamberg, Katarina (2005): Gender differences in patients' written narratives about being diagnosed with cancer. In: Psycho-Oncology, 14, 8, S. 684-695.
Salander, Pär; Henriksson, Roger (2005): Severely diseased lung cancer patients narrate the importance of being included in a helping relationship. In: Lung Cancer, 50, 2, S. 155-162.
Saldert, C., & Hartelius, L. (2011). Echolalia or functional repetition in conversation--a case study of an individual with Huntington's disease. Disability and rehabilitation, 33(3), 253-260.
Salewski, Christel/Bleher, Julia (2010): Krankheitskonzepte zu HIV und AIDS. Eine vergleichende Untersuchung an südafrikanischen und deutschen Patienten. In: Zeitschrift für Gesundheitspsychologie, 18 (1). Göttingen: Hogrefe, 21- 30
Salkeld, Glenn; Solomon, Michael; Short, Leonie; Butow, Phyllis N. (2004): A matter of trust - patient's views on decision-making in colorectal cancer. In: Health Expectations, 7, 2, S. 104-114.
Sally Candlin, Peter Roger (2013): Communication and Professional Relationships in Healthcare Practice. Equinox Publishing Ltd (Book URL:

https://www.equinoxpub.com/equinox/books/showbook.asp?bkid=565&keyword=communication)
Salmon, P. / Peters, S. / Stanley, I. (1999): Patients' perceptions of medical explanations for somatization disorders: Qualitative analysis, in: British Medical Journal 318, 7180, 372-376.
Salmon, Peter (2000): Patients who present physical symptoms in the absence of physical pathology: a challenge to existing models of doctor–patient interaction. In: Patient Education and Counseling, 39, 1, S. 105-113.
Salmon, Peter; Marchant-Haycox, Susan (2000): Surgery in the absence of pathology the relationship of patients' presentation to gynecologists' decisions for hysterectomy. In: Journal of Psychosomatic Research, 49, 2, S. 119-124.
Salmon, Peter; Hall, George M. (2001): Editorial III: PCA: patient-controlled analgesia or politically correct analgesia? In: British Journal of Anaesthesia, 87, 6, S. 815-818.
Salmon, Peter; Hall, George M. (2003): Patient empowerment and control: a psychological discourse in the service of medicine. In: Social Science & Medicine, 57, 10, S. 1969-1980.
Salmon, Peter; Hall, George M. (2004): Patient empowerment or the emperor's new clothes. In: Journal of the Royal Society of Medicine, 97, 2, S. 53-56.
Salmon, Peter; Young, Bridget (2005): Core assumptions and research opportunities in clinical communication. In: Patient Education and Counseling, 58, 3, S. 225-234.
Salmon, Peter; Humphris, Gerry M.; Ring, Adele; Davies, John C.; Dowrick, Christopher F. (2007): Primary Care Consultations About Medically Unexplained Symptoms: Patient Presentations and Doctor Responses That Influence the Probability of Somatic Intervention. In: Psychosomatic Medicine, 69, 6, S. 571-577.
Salmon, P. (2007): Conflict, collusion or collaboration in consultations about medically unexplained symptoms: The need for a curriculum of medical explanation, in: Patient Education and Counseling, 67, 3, 246-254.
Salovey, P., Mayer, J. D., Goldman, S. L., Turvey, C., & Palfai, T. P. (1995). Emotional attention, clarity, and repair: Exploring emotional intelligence using the Trait Meta-Mood Scale. In J. W. Pennebaker (Ed.), Emotion, disclosure, and health (pp. 125-154). Washington, DC: American Psychological Association.
Salter, Brian (2003): Patients and doctors: reformulating the UK health policy community? In: Social Science & Medicine, 57, 5, S. 927-936.
Salter, Brian (2004): The politics of the doctor-patient relationship. In: The New Politics of Medicine. Houndsmill: Palgrave MacMillan. S. 30-48.
Salter, Charlotte; Holland, Richard; Harvey, Ian; Henwood, Karen (2007): "I haven't even phoned my doctor yet." The advice giving role of the pharmacist during consultations for medication review with patients aged 80 or more: qualitative discourse analysis. In: British Medical Journal, 334, 7603, S. 1101.
Salzwedel, C./ marz, S./ Bauer, M./ Schuster, M. (2008): Videoassistierte Patientenaufklärung in der Anästhesiologie. Möglichkeiten und Grenzen eines neuen Verfahrens zur Verbesserung der Patienteninformation. In: Der Anaesthesist 57(6). Berlin/ Heidelberg: Springer. S. 546-554.
Sampson R, O'Rourke J, Hendry R, Heaney D, Holden S, Thain A, MacVicar R.(2013): Sharing control of appointment length with patients in general practice: a qualitative study. The British Journal of General Practice 63(608):e185-91.
Sanchez Svensson, Marcus, Paul Luff, Christian Heath (2009) 'Embedding instruction in practice: contingency and collaboration during surgical training', Sociology of Health & Illness, 31/6: 889-906 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas

Gill, eds, (2010) Communication in healthcare settings: participation, policy and new technologies. Chichester, U.K.: Wiley-Blackwell: 99-116]

Sandberg, G., Stenberg, T., & Wikblad, K. (2000). Ten years of patients' experiences with fixed implant-supported prostheses. Journal of dental hygiene : JDH / American Dental Hygienists' Association, 74(3), 210-218.

Sandelowski, Margarete, Docherty, S., & Emden, C. (1997). Qualitative metasynthesis: Issues and techniques. Research in Nursing and Health, 20, 365-371.

Sandelowski, Margarete, Voils, Corrine I., & Barroso, Julie. (2007). Comparability work and the management of difference in research synthesis studies. Social Science & Medicine, 64(1), 236-247.

Sander, Kirsten. (2008). Machtspiele im Krankenhaus: "Doing Gender" oder "Doing Profession"? [42 Absätze]. Forum Qualitative Sozialforschung / Forum: Qualitative Social Research 9(1). Retrieved from http://www.qualitative-research.net/index.php/fqs/article/view/323

Sandig, Barbara (1990): Gesprächsanalyse und Psychotherapie. In: Ehlich, Konrad/ Koerfer, Armin/Redder, Angelika/Weingarten, Rüdiger (Hg.) Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verl., 173–181.

Sandler, Gerald (1979): Costs of unnecessary tests. In: British Medical Journal, 2, S. 21-24.

Sands, S. A., Stanley, P., & Charon, R. (2008). Pediatric narrative oncology: interprofessional training to promote empathy, build teams, and prevent burnout. The journal of supportive oncology, 6(7), 307-312.

Sandvik, Margareth; Eide, Hilde; Lind, Marianne; Graugaard, Peter K.; Torper, Jorun; Finset, Arnstein (2002): Analyzing medical dialogues: strength and weakness of Roter's interaction analysis system (RIAS). In: Patient Education and Counseling, 46, 4, S. 235-241.

Sanon, A., Traore, I., Diallo, R., Ouedraogo, A., Andonaba, J., Konate, I., . . . Nagot, N. (2009). Do commercial sex workers who discuss treatment with family and friends adhere to it better? Sante, 19(2), 95-99.

Santos, A., Goncalves, M., Matos, M., & Salvatore, S. (2009). Innovative moments and change pathways: a good outcome case of narrative therapy. Psychology and psychotherapy, 82(Pt 4), 449-466.

Saohatse, M. C. (2000). Solving Communication Problems in Medical Institutions. South African Journal of African Languages/Suid-Afrikaanse Tydskrif vir Afrikatale, 20(1), 95-102.

Sarangi, S./ Roberts, C. (eds.) 1999. Talk, Work and Institutional Order. Discourse in Medical, Mediation and Management Settings. Mouton de Gruyter: Berlin.

Sarangi, Srikant (2001): Discourse Practitoners as a Community of Interprofessional Practice: Some Insights from Health Communication Research. In: Candlin, Christopher N.: Research and Practice in Professional Discourse. Hong Kong: City University of Hong Kong Press. S. 1-36.

Sarangi, Srikant (2001): Expert and lay formulation of "normality" in genetic counselling. In: Bulletin VALS-ASLA, 74.

Sarangi, S. (2001). "Editorial: On demarcating the space between 'lay expertise' and 'expert laity'." TEXT 21(1/2): 3-12.

Sarangi, Srikant. (2002). Discourse Practitioners as a Community of Interprofessional Practice: Some Insights from Health Communication Research. In Christopher N. Candlin (Ed.), Research and Practice in Professional Discourse (pp. 95-135). Hong Kong: City of University of Hong Kong Press.

Sarangi, S. (2002). The language of likelihood in genetic-counseling discourse. Journal of

Language and Social Psychology, 21(1), 7-31.
Sarangi, S., & Clarke, A. (2002). Constructing an account by contrast in counselling for childhood genetic testing. Social Science & Medicine, 54(2), 295-308.
Sarangi, S., & Clarke, A. (2002). Zones of expertise and the management of uncertainty in genetics risk communication. Research on Language and Social Interaction, 35(2), 139-171.
Sarangi, S., Bennert, K., Howell, L., & Clarke, A. (2003). 'Relatively speaking': relativisation of genetic risk in counselling for predictive testing. Health Risk & Society, 5(2), 155-170.
Sarangi, Srikant (2004): Editorial: Towards a communicative mentality in medical and healthcare practice. In: Communication and Medicine, 1. S.1-12.
Sarangi, Srikant (2004): Interactional expertise in healthcare encounters. Editorial. In: Communication & Medicine, 1, 1, S. 103-104.
Sarangi, Srikant (2005): The conditions and consequences of professional discourse studies. In: Journal of Applied Linguistics, 2, 3, S. 371-394.
Sarangi, Srikant; Brookes-Howell, Lucy (2006): Recontextualising the Familial Lifeworld in Genetic Counselling Case Notes. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 197-228.
Sarangi, Srikant; Bennert, Kristina; Howell, Lucy; Clarke, Angus; Harper, Peter; Gray, Jonathon (2007): Initiation of Reflective Frames in Counseling for Huntingtons Disease Predictive Testing. In: Journal of Genetic Counseling, 13, 2, S. 135-155.
Sarangi, Srikant (2007): Other-orientation in patient-centered healthcare communication: Unveiled ideology or discoursal ecology? In: Garzone, Giuliana/Sarangi, Srikant (eds.): Discourse, ideology and ethics in specialised communication. Bern: Peter Lang, S. 39-71.
Sarangi, Srikant (2010): Healthcare interaction as an expert communicative system: An activity analysis perspective. In: Streeck, J. (ed.): New adventures in language and interaction. Amsterdam: John Benjamins, S. 167-197.
Sarangi, Srikant (2010): Reconfiguring self/identity/status/role: The case of professional role performance in healthcare encounters. In: Journal of Applied Linguistics and Professional Practice, 7, 1.
Sarangi, Srikant/Linell, Per (eds.) (to be published): Team talk: Decision-making across the boundaries in health and social care professions. London: Equinox.
Sargent, C. (1984). Beetween death and shame: dimension of pain in Bariba culture. Social Science & Medicine, 19, 1299-1304.
Sargent, Margaret Mary. (1999). Strategies of Compliance and Resistance between Doctors and Patients in the Medical Interview: A Conversation Analytic Approach (Vol. 60, pp. 23-23): Southern Illinois U, Carbondale.
Sass, L.A. (1994). The paradoxes of delusion: Wittgenstein, Schreber, and the schizophrenic mind. Ithaca, NY: Cornell University Press.
Sator, M. (2003): Zum Umgang mit Relevanzmarkierungen im Ärztinnen-Patientinnen-Gespräch. Eine konversationsanalytische Fallstudie eines Erstgesprächs auf der onkologischen Ambulanz. Wien: Universität Wien; v:/lbi/EA/PDF/EA-PDF_00354.pdf
Sator, Marlene (2005): Gewichtung im Rahmen der kommunikativen Darstellung von Angst. In: ZIF-Kooperationsgruppe: Kommunikative Darstellung und klinische Repräsentation von Angst - Exemplarische Untersuchungen zur Bedeutung von Affekten bei Patienten mit Anfallskrankheiten und/oder Angsterkrankungen.

Sator, Marlene (2006): Schmerzdifferenzierung. Eine gesprächsanalytische Annäherung in drei Fallanalysen. Arbeitspapier. http://www.univie.ac.at/linguistics/personal/florian/Schmerzprojekt/de/berichte.htm.

Sator, M., Gstettner, A., & Hladschik-Kermer, B. (2008). [Doctor-patient-communication in an oncological outpatient department. A linguistic study of communication problems]. Wiener klinische Wochenschrift, 120(5-6), 158-170.

Sator, Marlene/ Gstettner, Andreas/ Hladschik-Kermer, Birgit (2008): Seitdem mir der Arzt gesagt hat ‚Tumor' – Das war's. Arzt-Patient-Kommunikation an der onkologischen Ambulanz. Eine sprachwissenschaftliche Pilotstudie zu Problemen der Verständigung. In: Wiener Klinische Wochenschrift 120, S.158-170.

Sator, Marlene (2009). Irgendwie schwierig das zu differenzieren! Schmerzdifferenzierung – Eine gesprächsanalytische Untersuchung ärztlicher Erstgespräche an der Kopfschmerzambulanz. Diss. Univ. Wien

Sator, Marlene, & Spranz-Fogasy, Thomas. (2010). Medizinische Kommunikation. In Karlfried Knapp, Michael Becker-Mrotzek, Arnulf Deppermann, Susanne Göpferich, Joachim Grabowski, Michael Klemm & Claudia Villiger (Eds.), Angewandte Linguistik - ein Lehrbuch. Tübingen/Basel: Francke Verlag.

Sator, Marlene (2010): Spotlight on the doctor? Spotlight on the patient? - Spotlight on the interaction! From narrative based-medicine to interaction-based medicine. Ms.

Sator, Marlene. (2010). Schmerzdifferenzierung. In Florian Menz, Johanna Lalouschek, Marlene Sator & Karin Wetschanow (Eds.), Sprechen über Schmerzen. Linguistische, kulturelle und semiotische Analysen (pp. 141-224). Duisburg: UVRR.

Sator, Marlene. (2011). Schmerzdifferenzierung. Eine gesprächsanalytische Untersuchung ärztlicher Erstgespräche an der Kopfschmerzambulanz. Göttingen: v&r Vienna University Press.

Sator, Marlene/Spranz-Fogasy, Thomas (2011): Medizinische Kommunikation. In: Knapp, Karlfried et al. (Hrsg.): Angewandte Linguistik. Ein Lehrbuch. Tübingen/Basel: A. Francke Verlag, S. 376-393.

Sator, Marlene. (2013). Familiendolmetschung vs. professionelle Dolmetschung - eine Fallstudie. In Florian Menz (Ed.), Migration und Medizinische Kommunikation (pp. 33-146). Wien: v&r Vienna University Press.

Sator, Marlene, & Gülich, Elisabeth. (2013). Patientenbeteiligung in Gesprächen mit Dolmetschbeteiligung. In Florian Menz (Ed.), Migration und Medizinische Kommunikation. Wien: v&r Vienna University Press.

Sator, Marlene/ Wöber, Christian/ Menz, Florian (in Vorb.): Die Bedeutung der ärztlichen Gesprächsführung in Erstgesprächen mit KopfschmerzpatientInnen. (Arbeitstitel)

Sätterlund Larsson, Ullabeth; Johanson, Marita; Svärdsudd, Kurt (1994): Sensitive Patient - Doctor Communications Relating to the Breast and Prostate. In: Journal of Cancer Education, 9, S. 19-25.

Savage, Eileen; Callery, Peter (2007): Clinic consultations with children and parents on the dietary management of cystic fibrosis. In: Social Science & Medicine, 64, 2, S. 363-374.

Savelkoul, E. M., Zebrowski, P. M., Feldstein, S., & Cole-Harding, S. (2007). Coordinated interpersonal timing in the conversations of children who stutter and their mothers and fathers. Journal of fluency disorders, 32(1), 1-32.

Savenstedt, S., Brulin, C., & Sandman, P. O. (2003). Family members' narrated experiences of communicating via video-phone with patients with dementia staying at a nursing home. Journal of telemedicine and telecare, 9(4), 216-220.

Scambler, Graham; Britten, Nicky (2001): System, lifeworld and doctor-patient interaction. In: Scambler, Graham: Habermas, Critical Theory and Health. Routledge Chapman & Hall. S. 45-67.

Scarry, Elaine (1985): The body in pain. The making and unmaking of the world. New York: Oxford University Press.

Scarvaglieri, Claudio (2011): Sprache als Symptom, Sprache als Arznei. Die linguistische Erforschung von Psychotherapie. In: Hausendorf, Heiko (Hg.) Therapeutisierung durch Sprache. Gießen: Psychosozial-Verlag, 37–58.

Scarvaglieri, Claudio (2012): Der Therapeutische Diskurs: Nichts anderes als ein Hörerzentrierter Austausch von Worten. Vortrag auf dem GAL-Kongress 2012 Erlangen, 19. 9. 2012.

Scarvaglieri, Claudio (2013): „Nichts anderes als ein Austausch von Worten“. Sprachliches Handeln in der Psychotherapie. Berlin/New York: de Gruyter (Reihe Germanistische Linguistik, 298).

Schachtner, Christina (1996): Der ärztliche Erkenntnis- und Handlungsprozeß. Ausgewählte Ergebnisse einer empirischen Studie. In: Journal für Psychologie, 3, S. 59-74.

Schachtner, Christina (1998): Medizinische Diagnose im Zeichen der Metaphern. Ausgewählte Ergebnisse einer Studie zur Praxis niedergelassener ÄrztInnen. In: psychosozial, 4, S. 95-120.

Schachtner, Christina (1999): Ärztliche Praxis. Die gestaltende Kraft der Metaphorik. Frankfurt.

Schachtner, Christina. (2008). Images of health and disease in medical practice: metaphors as structuring elements. In A. Gimmler, Ch Lenk & G. Aumüller (Eds.), Health and quality of life (pp. 81-93). Münster: LIT-Verlag.

Schaeffer D (2001) Patientenorientierung und -beteiligung in der pflegerischen Versorgung. In: Reibnitz C von, Schnabel P-E, Hurrelmann, K (Hrsg) Der mündige Patient. Konzepte zur Patientenberatung und Konsumentensouveränität im Gesundheitswesen. Juventa, Weinheim, S 49–59

Schaeffer D, Dierks M-L (2006) Patientenberatung. In: Hurrelmann, K, Laaser U, Razum O (Hrsg) Handbuch Gesundheitswissenschaften. Juventa, S 845–878

Schambortski, Heike (2005): Mitarbeitergespräche in der Pflege. Praktischer Ratgeber für das Management. München: Elsevier.

Schank, G. (1979): Zum Problem der Natürlichkeit von Gesprächen in der Konversationsanalyse. In: J. Dittmann (Hrsg.) Konversationsanalyse, Tübingen: Niemeyer, 73-93.

Schapira, Lidia (2003): Communication skills training in clinical oncology: the ASCO position reviewed and an optimistic personal perspective. In: Critical Reviews in Oncology/Hematology, 46, 1, S. 25-31.

Schapira, Lidia (2005): Palliative information: doctor-patient communication. In: Seminars in Oncology, 32, 2, S. 139-144.

Schattner, Ami (2003): The emotional dimension and the biological paradigm of illness: time for a change. In: QJM, 96, 9, S. 617-621.

Schattner, Ami; Tal, Merav (2002): Truth telling and patient autonomy: the patient's point of view. In: The American Journal of Medicine, 113, 1, S. 66-69.

Schattner, Ami; Rudin, Dan; Jellin, Navah (2004): Good physicians from the perspective of their patients. In: BMC Health Services Research, 4, 1, S. 26.

Schattner, Ami (2006): REAP: an extended agenda for the clinical interview. In: Canadian Medical Association Journal, 175, 7, S. 773.

Schattner, Ami; Bronstein, Alexander; Jellin, Navah (2006): Information and shared decision-making are top patients' priorities. In: BMC Health Services Research, 6, 1, S. 21.

Schecter, N. (1976). Pain and the jewish patient. J Psychol Judaism, 1, 35-43.
Scheele, B. (1978): Kognitions- und sprachpsychologische Aspekte der Arzt-Patient-Kommunikation. In: Mitteilungen der DGVT, 12, S. 289-320.
Scheffer S, Muehlinghaus I, Froehmel A, Ortwein H (2008): Assessing students‘ communication skills: validation of a global rating. Advances Health Sci Education: Theory Practice 13:583–592.
Scheflen, A. (1963): Communication and regulation in psychotherapy. In: Psychiatry, 26, p. 126-136.
Scheflen, A. (1971): Natural history method in psychotherapy: Communicational Research. In: Mahrer, A. & Pearson, L. (Hrsg.): Creative developments in psychotherapy. Cleveland, p. 393-422.
Scheflen, A. (1973): Communicational structure: Analysis of a psychotherapy transaction. Bloomington.
Schegloff, Emanuel A. (1963): Toward a reading of psychiatric theory. Berkeley Jornal of Sociology 8, p. 61-91.
Scheibler, Fülöp (2003): Shared Decision-Making. Von der Compliance zur partnerschaftlichen Entscheidungsfindung. Bern: Hans Huber. (Studien zur Gesundheits- und Pflegewissenschaft)
Scheibler, Fülöp; Janßen, Christian; Pfaff, Holger (2003): Shared decision making: ein Überblicksartikel über die internationale Forschungsliteratur. In: Sozial- und Präventivmedizin, V48, 1, S. 11-23.
Scheibler, Fülöp; Pfaff, Holger (2003): Shared Decision-Making. Der Patient als Partner im medizinischen Entscheidungsprozess. Weinheim, München: Juventa.
Scheibler, Fülöp; Pfaff, Holger (2003): Shared decision-making. Ein neues Konzept der Professionellen-Patienten-Interaktion. In: Scheibler, Fülöp; Pfaff, Holger: Shared Decision-Making. Der Patient als Partner im medizinischen Entscheidungsprozess. Weinheim, München: Juventa. S. 11-22.
Scheibler, Fülöp; Schwantes, Ulrich; Kampmann, Margareta; Pfaff, Holger (2005): Shared decision-making. In: GGW, 5, 1, S. 23-31.
Schellevis, F. G.; Westert, G. P.; de Bakker, D. H. (2003): Die aktuelle Rolle der Allgemeinmedizin im niederländischen Gesundheitsversorgungssystem. Ergebnisse der zweiten nationalen niederländischen Untersuchung zur Allgemeinmedizin. In: Medizinische Klinik, 100, 10, S. 656-661.
Schemm, Wiebke (2002): Wie mächtig sind Metaphern? Von metaphorischen Wechselwirkungen oder der Kunst des Stöhnens. In: Brünner, Gisela; Gülich, Elisabeth: Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefeld: Aisthesis Verlag. S. 235-262.
Scherenberg V (2003) Patientenorientierung – Compliance und Disease Management Programme. Verlag für Wissenschaft und Kultur, Stuttgart
Scherger, Joseph E. (2000): Virtual House Calls. Take two aspirin and send me an e-mail. In: Hippocrates. Practical Advances in Primary Care, 14, 11.
Scherz, Julie Anne. (1991). The Communicative Effectiveness of Doctor-Patient Interactions (Vol. 51, pp. 3806B-3806B): Wichita State U.
Scherz, Julie W.; Edwards, Harold T.; Kallail, Ken J. (1995): Communicative Effectiveness of Doctor-Patient Interactions. In: Health Communication, 7, 2, S. 163-177.
Schettler, Gotthart; Nüssel, Egbert (1984): Das ärztliche Gespräch und die Anamnese. In: Schettler, Gotthart: Innere Medizin. Stuttggart: Thieme. S. 1-12.
Schiefer M (2006) Die metaphorische Sprache in der Medizin. Metaphorische Konzeptualisierungen in der Medizin und ihre ethischen Implikationen, untersucht anhand von Arztbriefanalysen. LIT-Verlag, Berlin

Schildmann, Jan; Schildmann, Eva (2009): Das Überbringen einer schlechten Nachricht. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 89-98.

Schildmann J, Kupfer S, Burchardi N, Vollmann J (2012): Teaching and evaluating breaking bad news: a pre-post evaluation study of a teaching intervention for medical students and a comparative analysis of different measurement instruments and raters. Patient Education Couns 86:210–219.

Schillinger, Dean; Bindman, Andrew; Wang, Frances; Stewart, Anita; Piette, John (2004): Functional health literacy and the quality of physician-patient communication among diabetes patients. In: Patient Education and Counseling, 52, 3, S. 315-323.

Schillinger, Dean; Wang, Frances; Palacios, Jorge; Rodriguez, Maytrella; Machtinger, Edward L.; Bindman, Andrew (2006): Language, Literacy, and Communication Regarding Medication in an Anticoagulation Clinic: A Comparison of Verbal vs. Visual Assessment. In: Journal of Health Communication, 11, 7, S. 651-664.

Schirmer, Claudia; Stahl, Katja; Günther, Wolfram (2009): Patientenbefragung zum kommunikativen Verhalten von Ärzten in Qualitätskontrolle und -entwicklung. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 201-212.

Schlomann, Pam; Schmitke, Joan (2007): Lay beliefs about hypertension: An interpretive synthesis of the qualitative research. In: Journal of the American Academy of Nurse Practitioners, 19, 7, S. 358-367.

Schlund, G.H. (1989): Die ärztliche Aufklärungspflicht im Spannungsfeld der Gerichte und der Ärzteschaft. In: Der Gynäkologe (1989) 22: 344-348, Berlin/Heidelberg/New York/Tokyo: Springer.

Schmähl, Dietrich/ Erhart, Hans (1987): Ethik in der Behandlung Krebskranker und Schwerkranker. München, Bern, Wien, San Francisco: Zuckschwerdt.

Schmeling-Kludas, C. (1988): Die Arzt-Patient-Beziehung im Stationsalltag. Weinheim/ Basel/ Cambridge/ New York.

Schmeling-Kludas, Christoph (1995): Behandlungszufriedenheit und Kooperation im Krankenhaus und in der Praxis - Einstellungen bei einer Stichprobe internistischer Patienten und ihren behandelnden Ärzten. In: Psychotherapie, Psychosomatik und Medizinische Psychologie, 45, S. 193-201.

Schmeling-Kludas, C. (1997): Ambulante und stationäre Behandlung. Das Gemeinsame und Spezifische der Arzt-Patient-Beziehung. In: Zeitschrift für Allgemeinmedizin 4, 197-202.

Schmidt, Ingrid K., & Svarstad, Bonnie L. (2002). Nurse-physician communication and quality of drug use in Swedish nursing homes. Social Science & Medicine, 54(12), 1767-1777.

Schmidt, L.R. / Fröhling, H. (1998): Gesundheits- und Krankheitsvorstellungen von Kindern und Jugendlichen, in: Flick, U. (Hg.): Wann fühlen wir uns gesund? Subjektive Vorstellungen von Gesundheit und Krankheit. Weinheim: Juventa, 33-44.

Schmied Mast, Marianne; Klöckner Cronauer, Christina (2009): Geschlechtsspezifische Aspekte des Gespräches zwischen Arzt bzw. Ärztin und Patient bzw. Patientin. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 135-142.

Schmitt, A. (2002): Arzt-Patienten-Kommunikation. Das präoperative Gespräch. Unveröffentlichte Magisterarbeit, Universität des Saarlandes.

Schmitt G, Kammerer E, Holtmann M. Förderung interaktioneller Kompetenzen von Medizinstudierenden. Psychother Psych Med. 53 (2003) S.390-98. Volltext-PDF abrufbar unter:

http://library.bjmu.edu.cn/pbl/document/Psychother%20Psychosom%20Med%20Psho l_2003_53(9-10)_390.pdf
Schmitt R, Bohnke U (2009) Detailfunde, Uberdeutungen und einige Lichtblicke: Metaphern in pflegewissenschaftlichen Analysen. In: Darmann-Finck I, Bohnke U, Stras K (Hrsg): Fallrekonstruktives Lernen. Ein Beitrag zur Professionalisierung in den Berufsfeldern Pflege und Gesundheit. Mabuse, Frankfurt, S 123–150
Schmitt, Rudolf: Metaphern für Bildungsprozesse im Kontext von Krankheitserfahrungen, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 173-183.
Schnalke, T. (2003). [Leopoldina insights. The "Deutsche Akademie der Naturforscher" around 1750 as reflected in its correspondence]. [Historical Article]. Wurzburger medizinhistorische Mitteilungen / im Auftrage der Wurzburger medizinhistorischen Gesellschaft und in Verbindung mit dem Institut fur Geschichte der Medizin der Universitat Wurzburg, 22, 158-166.
Schneider, Antonius; Wensing, Michel; Quinzler, Renate; Bieber, Christiane; Szecsenyi, Joachim (2007): Higher preference for participation in treatment decisions is associated with lower medication adherence in asthma patients. In: Patient Education and Counseling, 67, 1-2, S. 57-62.
Schneider, Gerald. (1985). Inhumane Intensivmedizin. Zur Struktur der Interaktion von Personal und Patienten auf der Intensivstation. Österreichische Zeitschrift für Soziologie(Heft 3+4), 179.
Schneider, Klaus P. (1988). Small Talk. Analysing Phatic Discourse: Hitzeroth.
Schneider, Werner (2004): Sprache "macht" Wirklichkeit - Eine Diskursanalyse zu Dolmetschen in medizinischen Aufklärungsgesprächen. Rezensionsaufsatz zu: Bernd Meyer (2004). Dolmetschen im medizinischen Aufklärungsgespräch. Eine diskursanalytische Untersuchung zur Wissensvermittlung im mehrsprachigen Krankenhaus . In: Forum Qualitative Sozialforschung / Forum: Qualitative Social Research [On-line Journal], 6, 1, Art. 3.
Schnell, Martin W. (2009): Patientenverfügung als Kommunikation. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 99-108.
Schnell, Martin W.; Langer, Thorsten (2009): Arzt-Patient-Kommunikation im Medizinstudium. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 189-200.
Schoberberger, R./Kunze, M. (1984): Empfehlungen zur Compliance - Verbesserung – Health Beliefs und Compliance-Faktoren. In: Internist 25 (1984), 694-700.
Schoeb, V. (2009). "The goal is to be more flexible"--detailed analysis of goal setting in physiotherapy using a conversation analytic approach. Manual therapy, 14(6), 665-670.
Schoessler, M (1989): Perceptions of pre-operative education in patients admitted the morning of surgery. In: Patient Education and Counseling, 14, 2, S. 127-136.
Schofield, Penelope E.; Butow, Phyllis N. (2004): Towards better communication in cancer care: a framework for developing evidence-based interventions. In: Patient Education and Counseling, 55, 1, S. 32-39.
Scholz, Nicole. (1992). Öffentlichkeitsarbeit für Krankenhäuser. In Wien Grund- und Integrativwissenschaftlichen Fakultät der Universität (Ed.), (pp. 185).
Schön, Almut und Ulrike Schrimpf (2010): Fachkommunikation in der Medizin – Konzeption und Durchführung von Kommunikationskursen und E-Learning im Bereich

„Fachsprache Medizin“ mit interkulturellem Fokus, in: German as a Foreign Language (GFL), 2010/1, S. 48-70.
Schön, Almut (2012): Arzt-Patienten-Gespräche als L2-L1-Kommunikation: Eine Diskursanalyse zu Deutsch als Fremd- und Zweitsprache im Beruf. Frankfurt.
Schönbächler, Georg (Ed.). (2007). Schmerz. Zürich: Chronos Verl.
Schöndienst, Martin (2001): Konversationsanalytische Zugänge zu Gesprächen über Anfälle. In: Jacobi, Rainer-M. E.; Claussen, Peter C.; Wolf, Peter: Die Wahrheit der Begegnung. Anthropologische Perspektiven der Neurologie. Festschrift für Dieter Janz zum 80. Geburtstag. Würzburg: Verlag Königshausen & Neumann.
Schöndienst, Martin (2001): The Ward Setting For The Treatment of Patients With Dissociative/Pseudoepileptic Seizures. In: Pfäfflin, Margarete; Fraser, Robert T.; Thorbecke, Rupprecht; Specht, Ulrich; Wolf, Peter: Comprehensive care for people with epilepsy. London: John Libbey.
Schöndienst, Martin (2002): The Role of Psychotherapy in The Treatment of Epilepsies. In: Trimble, Michael R.; Schmitz, Bettina: The Neuropsychiatry of Epilepsy. Cambridge: Cambridge Univerity Press. S. 313-323.
Schöndienst, Martin (2002): Von einer sprachtheoretischen Idee zu einer klinisch-linguistischen Methode. Einleitende Überlegungen. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung, 4, S. 253-269.
Schöndienst, Martin (2005): Zur Differentialdiagnose nächtlicher anfallsartiger Störungen: Apparative vs. kommunikative Methoden. In: Aktuelle Neurologie, 28, Supplement 1, S. 33-36.
Schönthal, Hermann (2004): In kollegialen Gesprächen quer durch die Medizin. Schnittstellen und therapeutische Empfehlungen. Köln: Deutsche Ärzte Verlag.
Schorr, Adam J. (2000). Just What the Doctor Ordered: The Effects of Nonverbal Immediacy on the Satisfaction of Obstetric and Midwifery Patients (Vol. 61, pp. 1700-1700): U of Chicago.
Schouten, Barbara C.; Meeuwesen, Ludwien; Harmsen, Hans A. M. (2005): The impact of an intervention in intercultural communication on doctor-patient interaction in The Netherlands. In: Patient Education and Counseling, 58, 3, S. 288-295.
Schouten, Barbara C., & Meeuwesen, Ludwien. (2006). Cultural differences in medical communication: A review of the literature. 64, 21-34.
Schouten, Barbara C.; Meeuwesen, Ludwien; Tromp, Fred; Harmsen, Hans A. M. (2007): Cultural diversity in patient participation: The influence of patients' characteristics and doctors' communicative behaviour. In: Patient Education and Counseling, 67, 1-2, S. 214-223.
Schouten, B. C., van den Putte, B., Pasmans, M., & Meeuwesen, L. (2007). Parent-adolescent communication about sexuality: the role of adolescents' beliefs, subjective norm and perceived behavioral control. Patient Education and Counseling, 66(1), 75-83.
Schouten, B. C., Meeuwesen, L., & Harmsen, H. A. (2009). GPs' interactional styles in consultations with Dutch and ethnic minority patients. Journal of immigrant and minority health / Center for Minority Public Health, 11(6), 468-475.
Schrimpf, U. und Bahnemann, M. (2012): Deutsch für Ärztinnen und Ärzte: Kommunikationstraining für Klinik und Praxis. Heidelberg: Spinger.
Schröder, H.; Schumacher, J. (1992): Bewältigung von chirurgischen Operationsanforderungen in differentieller, subjektorientierter Sicht. In: Schmidt, Lothar R.: Psychologische Aspekte medizinischer Maßnahmen. Berlin. S. 33-54.
Schröder, Peter. (1985). Beratunsgespräche. Ein kommentierter Textband. Tübingen: Gunter Narr.

Schroeder, Susanne (2002): "Lachen ist gesund?" - eine volkstümliche und medizinische Binsenwahrheit im Spiegel der Philosophie. Berlin: FU Berlin.
Schryer, C.F. and P. Spoel, 2005: Genre theory, health-care discourse, and professional identity formation. Journal of Business and Technical Communication 19 (3) S. 249–288.
Schucan, Bettina (2002): Die ersten zwei Minuten dem Patienten. In: Medienservice, 10, -2.
Schüffel, Wolfram (1988): Sprechen mit Kranken. Erfahrungen studentischer Anamnesegruppen. München: Urban u. Fischer.
Schüffel, Wolfram/Pauli, H. G. (1996): Die Ausbildung zum Arzt. In: Uexküll, Thure
Schulte H (2004) Patientenkompetenz aus Sicht der Betroffenen. In: Bartsch HH, Weis J (Hrsg) Gemeinsame Entscheidung in der Krebstherapie. Arzt und Patient im Spannungsfeld der Shared Decision. Karger, Basel, S 114–121.
Schultz, J. H./ Schönemann, J./ Lauber, H./ Nikendei, C./ Herzog, W./ Jünger, J. (2007): Einsatz von Standardisierten Patienten im Kommunikations- und Interaktionstraining für Medizinstudierende (Medi-KIT): Bedarfsanalyse - Training – Perspektiven. In: Gruppendynamik und Organisationsberatung, 38: 7-23.
Schulz, Amy J.; Israel, Barbara A.; Zimmerman, Marc A. (1995): Empowerment as a multilevel construct: perceived control at the individual, organizational, and community levels. In: Health Education Research, 10, S. 309-327.
Schulz, Peter J. (2006). The Communication of Diagnostic Information by Doctors to Patients in the Consultation. In Vera Kalitzkus & Peter L. Thowhig (Eds.), Bordering Biomedicine (pp. 103-116). New York, NY: Rodopi.
Schulze Ehring, Frank; Weber, Christian (2009): „Zwei- Klassen- Medizin“: Zur Diskussion von Leistungs- und Qualitätsunterschieden im deutschen Gesundheitswesen. In: Bandelow, Nils C.; Eckert, Florian; Rüsenberg, Robin [Hrsg.]: Gesundheit 2030. Qualitätsorientierung im Fokus von Politik, Wirtschaft, Selbstverwaltung, und Wissenschaft. VS Verlag für Sozialwissenschaften, Wiesbaden. Seiten 135-149.
Schulze, Peter (1994): Erfahrungen eines ambulanten Chirurgen zur medizinischen Kommunikation. In: Redder, Angelika; Wiese, Ingrid: Medizinische Kommunikation. Diskurspraxis, Diskursethik, Diskursanalyse. Opladen: Westdeutscher Verlag. S. 235-240.
Schwab, A. (1989): Einzelfallanalytische Betrachtung subjektiver Krankheitstheorien: Eine Untersuchung mit krebskranken Menschen und ihren Ehepartnern anhand der Heidelberger Struktur-Lege-Technik. Trier: Universität Trier, Psychologisches Institut.
Schwab, Abraham P. (2008): Putting cognitive psychology to work: Improving decision-making in the medical encounter. In: Social Science & Medicine, 67, 11, S. 1861-1869.
Schwab, P. (1984): Erfassung kognitiver Aspekte im Arzt-Patienten-Dialog. In: Tewes, U. (ed.): Angewandte Medizinpsychologie. Frankfurt, 126-139.
Schwab, Peter J. (1982): Emotionalität im Arzt-Patient-Gespräch. Münster.
Schwab, Peter J. (1984). Erfassung konnotativer Aspekte im Arzt-Patienten-Dialog. In Uwe Tewes (Ed.), Angewandte Medizinpsychologie (pp. 126-140). Frankfurt.
Schwab, Peter J. (1990): Das Arzt-Patienten-Gespräch als „Dynamisches Feld“. Ein Anwendungsbeispiel der vektoriellen Skalographie nach Strüber. S. 122- 136; In: Ehlich,Konrad; Koerfer,Armin; Redder,Angelika; Weingarten,Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Westdeutscher Verlag; Opladen
Schwabe, Meike (2000): Bericht über die Tagung "Qualitative linguistische Verfahren und klinische Forschung" am Zentrum für Interdisziplinäre Forschung (ZiF) in Bielefeld

vom 16.-18.November 2000. In: Gesprächsforschung - Online-Zeitschrift zur verbalen Interaktion, 1 (2000), S. 67-75.

Schwabe, Meike (2002): Anfallswahrnehmungen und Strategien der Krankheitsbearbeitung bei epilepsiekranken Kindern und Jugendlichen. In: Hartung, Martin; Deppermann, Arnulf: 8. Freiburger Arbeitstagung. Neuere Entwicklungen in der Gesprächsforschung. Freiburg.

Schwabe, Meike. (2002). Anfallswahrnehmungen und Strategien der Krankheitsbearbeitung bei epilepsiekranken Kindern und Jugendlichen. In Martin Hartung & Arnulf Deppermann (Eds.), 8. Freiburger Arbeitstagung. Neuere Entwicklungen in der Gesprächsforschung. Freiburg.

Schwabe, Meike. (2004). Subjektives Anfallserleben und Krankheitsbearbeitung bei Kindern und Jugendlichen mit Epilepsien: der Beitrag der linguistischen Gesprächsanalyse (pp. 326). Bielefeld: Universität Bielefeld.

Schwabe, Meike (2004): Anfallswahrnehmungen und Strategien der Krankheitsbearbeitung bei epilepsiekranken Kindern und Jugendlichen: der Beitrag der linguistischen Gesprächsanalyse. Bielefeld: Universität Bielefeld.

Schwabe, Meike (2006): "Ich weiß das ja jetzt am besten auch". Agency im Sprechen anfallskranker Kinder und Jugendlicher. In: Gesprächsforschung - Online-Zeitschrift zur verbalen Interaktion, 7, S. 201-223.

Schwabe, M. 2006: Kinder und Jugendliche als Patienten. Eine gesprächsanalytische Studie zum subjektiven Krankheitserleben junger Anfallspatienten in pädiatrischen Sprechstunden. Göttingen: V&R unipress.

Schwabe, Meike; Howell, Stephen J.; Reuber, Markus (2007): Differential diagnosis of seizure disorders: A conversation analytic approach. In: Social Science & Medicine, 65, 4, S. 712-724.

Schwabe, M., Reuber, M., Schondienst, M., & Gulich, E. (2008). Listening to people with seizures: how can linguistic analysis help in the differential diagnosis of seizure disorders? Communication & Medicine, 5(1), 59-72.

Schwabe, Meike, Reuber, Markus, Schöndienst, Martin, & Gülich, Elisabeth. (2008). Listening to people with seizures: How can linguistic analysis help in the differential diagnosis of seizure disorders? Communication & Medicine, 5(1), 59-72.

Schwantes, Ulrich (2009): Der "schwierige Patient". Die Auflösung von Konflikten und Unzufriedenheit in der Kommunikation. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 153-162.

Schwartz, Howard (1976): On recognizing mistakes: a case of practical reasoning in psychotherapy. In: Philosophy of the Social Sciences 6, S.55-73.

Schwarzer, Ralf; Schröder, Kerstin E. E. (1997): Social and personal coping ressources as predictors of quality of life in cardiac patients. In: European Review of Applied Psychology, 47, 2, S. 131-136.

Schweickhardt, A. / Larisch, A. / Wirsching, M. / Fritzsche, K. (2007): Shortterm psychotherapeutic interventions for somatizing patients in the general hospital: A randomized controlled study, in: Psychotherapy and Psychosomatics 76, 339-346.

Schweickhardt, Axel/ Fritzsche, Kurt (2007): Kursbuch ärztliche Kommunikation: Grundlagen und Fallbeispiele aus Klinik und Praxis. Köln: Deutscher Ärzte Verlag.

Schweitzer, J.; Weber, G.; Nicolai, E.; Hirschenberger, N.; Verres, Rolf (2000): Systemische Organisationsentwicklung in psychiatrischen Diensten und Krankenhäusern. Interventionsinstrumente zur Prozessgestaltung. In: Organisationsentwicklung, 19, 4, S. 40-49.

Schweizer A, Bruchez C, Santiago-Delefosse M.(2013): Integrating sexuality into gynaecological consultations: gynaecologists' perspectives. Culture Health Sex 15(2):175-90.

Schwibbe, G. (1989): Laientheorien zum Krankheitsbild `Krebs`. Eine volksmedizinische Untersuchung. Göttingen: Goltze.

Scott, J. T., Entwistle, V. A., Sowden, A. J., & Watt, I. (2000). Recordings or summaries of consultations for people with cancer. Cochrane database of systematic reviews(2), CD001539.

Scott, Janet Leslie. (2005). Ethnicity and Communication in Physician-Patient Encounters (Vol. 66, pp. 1788-1788): U of California, Riverside. (Reprinted from: NOT IN FILE).

Scott, John G.; Cohen, Deborah; Dicicco-Bloom, Barbara; Orzano, John A.; Jaen, Carlos R.; Crabtree, Benjamin F. (2001): Antibiotic Use in Acute Respiratory Infections and the Ways Patients Pressure Physicians for a Prescription. In: Journal of Family Practice.

Scott, John G.; Crommet, Patrick (2003): The Face of Cancer. In: Annals of Family Medicine, 1, 1, S. 52-54.

Scott, Marvin B., & Lyman, Stanford M. (1968). Accounts. American Sociological Review, 33, 46-62.

Scott, N. C.; Donnelly, M. B.; Gallagher, R.; Hess, J. W. (1973): Interaction analysis as a method for assessing skill in relating to patients: studies on validity. In: British Journal of Medical Education, 7, S. 174-178.

Scrimin, S., Axia, G., Tremolada, M., Pillon, M., Capello, F., & Zanesco, L. (2005). Conversational strategies with parents of newly diagnosed leukaemic children: an analysis of 4880 conversational turns. Supportive care in cancer : official journal of the Multinational Association of Supportive Care in Cancer, 13(5), 287-294.

Seale, Clive; Chaplin, Robert; Lelliott, Paul; Quirk, Alan (2006): Sharing decisions in consultations involving anti-psychotic medication: A qualitative study of psychiatrists' experiences. In: Social Science & Medicine, 62, 11, S. 2861-2873.

Seale, Clive; Chaplin, Robert; Lelliott, Paul; Quirk, Alan (2007): Antipsychotic medication, sedation and mental clouding: An observational study of psychiatric consultations. In: Social Science & Medicine, 65, 4, S. 698-711.

Seale, C./ Butler, C.C./ Hutchby, I./ Kinnersley, P./ Rollnick, S. (2007): Negotiating frame ambiguity: A study of simulated encounters in medical education. In: Communication & Medicine, 4(2). Berlin, New York: de Gruyter S.177-187.

Seeber, Kilian G. (2001): Das Gebärdensprachdolmetschen im medizinischen Bereich. Zürich: VUGS.

Segal, Judy Z. (2007): lIlness as argumentation: a prolegomenon to the rhetorical study of contestable complaints. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 11, 2, S. 227-244.

Segal, Leonie (1998): The importance of patient empowerment in health system reform. In: Health Policy, 44, S. 31-44.

Sellman, J. (2008): Interaction in voice therapy: A conversation anaytical study of voice training, therapist`s feedback and learning. Helsinki.

Seltrecht A (2006) Lehrmeister Krankheit? Eine biographieanalytische Studie über Lernprozesse von Frauen mit Brustkrebs. Budrich, Opladen

Seltrecht A (2010) Lernprozesse im Spannungsverhältnis von kalendarischem, biologischem, sozialem und subjektivem Alter. In: Hof C, Ludwig J, Schäffer B (Hrsg) Erwachsenenbildung im demographischen und sozialen Wandel. Dokumentation der Jahrestagung der Sektion Erwachsenenbildung der Deutschen Gesellschaft für Erziehungswissenschaft vom 24. bis 26. September 2009. Schneider, Hohengehren, S 82–93

Seltrecht A (2011) »Sie sind nicht hier zum Sterben«. Wie Ärzte auf Ängste von Krebspatientinnen reagieren. Dr. med. Mabuse – Zeitschrift für alle Gesundheitsberufe 4:34–36

Seltrecht A (2012) Lehrmeister Krankheit: Was lehrt uns der Ausnahmefall für den Normalfall des Lernens? Hessische Blätter für Volksbildung 1:25–37

Seltrecht, Astrid: »… das sollten Ärzte nicht machen« – Ärztefehler und medizinische Fehler unter erziehungswissenschaftlicher Perspektive, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 553-576

Selzer, R., & Charon, R. (1999). Stories for a humanistic medicine. Academic medicine : journal of the Association of American Medical Colleges, 74(1), 42-44.

Semino E, Heywood J, Short M (2004) Methodological problems in the analysis of metaphors in a corpus of conversations about cancer. Journal of Pragmatics 36:1271–1294

Semino, Elena. (2008). Metaphor in discourse (1. publ. ed.). Cambridge [u.a.]: Cambridge Univ. Press.

Senf, Bianca, Jochen Kaiser: Brustkrebs als Auslöser von psychosozialen Belastungen, Angst und Depression sowie Angebote, Methoden und Effekte psychoonkologischer Interventionen, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 389-398

Senn, H. J. (1985): Wahrhaftigkeit am Krankenbett. In: Meerwein, F. (ed.): Einführung in die Psycho-Onkologie. 3. Aufl. Bern/ Stuttgart/ Toronto, 59-74.

Seppä, K./ Aalto, J./ Raevaara, L./ Peräkylä, A. (2004): A brief intervention for risky drinking – analysis of videotaped consultations in primary health care. In: Drug and Alcohol Review 23. S.167-170.

Sered, Susan; Agigian, Amy (2008): Holistic sickening: breast cancer and the discursive worlds of complementary and alternative practitioners. In: Sociology of Health & Illness, 30, 4, S. 616-631.

Sertl, Kaspar (2003): Ärztliche Kommunikation anders gesehen. In: LAUT GEDACHT wegweiser zur umsetzung der patientenrechte, 2/2003, S. 1-7.

Sertl, Kaspar (2004): 2+2 = 5, oder doch? Systemische Einsichten eines lebenden Arztes. In: Österreichische Krankenhauszeitung, 45, 04, S. 09.

Sevdalis, Nick; Harvey, Nigel (2006): Predicting preferences: a neglected aspect of shared decision-making. In: Health Expectations, 9, 3, S. 245-251.

Seymour J, French J, Richardson E: Dying matters: let's talk about it. BMJ 2010, 341:646-648.

Seymour, Jane/ Wanrooij, Bernardina S./ Barton, Ellen (2007): Commentary: Quality of life to the end. (Finlay, Ilora: Response to commentators) In: Communication and Medicine, (Forum Discussion), 1. S.117-125.

Shaikh, Ayesha; Knobloch, Lynne M.; Stiles, William B. (2001): The Use of a Verbal Response Mode Coding System in Determining Patient and Physician Roles in Medical Interviews. In: Health Communication, 13, 1, S. 49-60.

Shakespeare, P., & Webb, C. (2008). Professional identity as a resource for talk: exploring the mentor-student relationship. Nursing inquiry, 15(4), 270-279.

Shang, Aijing, Huwiler-Müntener, Karin, Nartey, Linda, Jüni, Peter, Dörig, Stephan, Sterne, Jonathan A. C., . . . Egger, Matthias. (2005). Are the clinical effects of homoeopathy placebo effects? Comparative study of placebo-controlled trials of homoeopathy and allopathy. The Lancet, 366, 726-732.

Shannon, Claude, & Weaver, Warren. (1949). The Mathematical Theory of Communication. Urbana: University of Illinois Press.

Shannon, S. E., Foglia, M. B., Hardy, M., & Gallagher, T. H. (2009). Disclosing errors to patients: perspectives of registered nurses. [Multicenter Study

Shapiro, Daniel E.; Boggs, Stephen R.; Melamed, Barbara G.; Graham-Pole, John (1991): The effect of varied physician affect on recall, anxiety and perceptions in women at risk for breast cancer: An analogue study. In: Health Psychology, 1, S. 61-66.

Sharf, Barbara F. (1988): Teaching patients to speak up: Past and future trends . In: Patient Education and Counseling, 11, 2, S. 95-108.

Sharf, Barbara F.; Vanderford, Marsha L. (2003): Illness Narratives and the Social Construction of health. In: Thompson, Theresa L.; Dorsey, Alicia; Miller, Katherine I.: Handbook of health communication. New Jersey. S. 9-34.

Sharma, A. (1998): Doctor-patient communication. In: Patient Education and Counseling, 34, Supplement 1, S. 72-72.

Sharpe, M. / Carson, A. (2001): ‘Unexplained’ somatic symptoms, functional syndromes, and somatization: Do we need a paradigm shift?, in: Annals of Internal Medicine, 134, 926-930.

Sharrock, Wes W., Roy Turner (1978) 'On a conversational environment for equivocality'. In: J.N. Schenkein, ed., Studies in the organization of conversational interaction. New York: Academic Press: 173-97

Sharrock, Wes W./ Anderson, B. (1987): Work flow in a paediatric clinic. In: Graham Button, J.R.E. Lee (Eds.): Talk and social organization. Clevedon: Multilingual Matters, S.244-260.

Shaw, Ian (2002): How lay are lay beliefs? In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 6, 3, S. 287-299.

Shaw, J. R., Adams, C. L., Bonnett, B. N., Larson, S., & Roter, D. L. (2004). Use of the roter interaction analysis system to analyze veterinarian-client-patient communication in companion animal practice. Journal of the American Veterinary Medical Association, 225(2), 222-229.

Shaw, Joanne M.; Mynors, Geraldine; Kelham, Caroline (2005): Information for patients on medicines. In: British Medical Journal, 331, 7524, S. 1034-1035.

Shaw, L. J.; Miller, D. D.; Romeis, J. C.; Kargl, D.; Younis, L. T.; Chaitman, B. R. (1994): Gender differences in the noninvasive evaluation and management of patients with suspected coronary disease. In: Annals of Internal Medicine, 120, S. 559-566.

Sheffer, C.-E.; Cassisi, J.-E.; Ferraresi, L.-M. (2002): Sex differences in the Presentation of Low Back Pain. In: Psychology of Women Quarterly, 26, 4, S. 329-340.

Sheftell, F. D., & Atlas, S. J. (2002). Migraine and psychiatric comorbidity: from theory and hypotheses to clinical application. Headache, 42(9), 934-944.

Sheftell, Fred D., & Bigal, Marcelo E. (2004). Headache and Psychiatric Comorbidity. Psychiatric Times, 21(12), http://www.psychiatrictimes.com/display/article/10168/48076.

Sheon N, Lee S, Facente S: From questionnaire to conversation: a structural intervention to improve HIV test counselling. Patient Educ Couns 2010, 81:468-475.

Shendurnikar N, Thakkar PA.(2013): Communication skills to ensure patient satisfaction. Indian Journal of Pediatrics 80(11):938-43.

Shepherd, Heather L.; Tattersall, Martin H. N.; Butow, Phyllis N. (2007): The context influences doctors' support of shared decision-making in cancer care. In: British Journal of Cancer, 97, S. 6-13.

Sheridan, S. L.; Harris, RP; Woolf, Steven H.; Shared Decisionmaking Workgroup (2004): Third U.S. Preventive Services Task Force. Current methods of the U.S. Preventive Services Task Force: a review of the process. In: American Journal of Preventive Medicine, 26, 1, S. 56-66.

Sherwood, Gwen D. (1997). Meta-synthesis: A qualitative method to develop a caring model for nursing. Houston: University of Texas.
Sherwood, Gwen D. (1999). Meta-synthesis: merging qualitative studies to develop nursing knowledge. International Journal for Human Caring, 3, 37-42.
Shevde, K./Panagopoulos, G. (1991): A survey of 800 patients´ knowledge, attitudes, and conderns regarding anesthesia. In: Anesth Analg, 1991. 73: 190-198.
Shields, Cleveland G.; Epstein, Ronald M.; Fiscella, Kevin; Franks, Peter; McCann, Robert; McCormick, Kevin; Mallinger, Julie B. (2005): Influence of Accompanied Encounters on Patient-Centeredness with Older Patients. In: The Journal of the American Board of Family Medicine, 18, 5, S. 344-354.
Shilling, Valerie; Jenkins, Valerie; Fallowfield, Lesley (2003): Factors affecting patient and clinician satisfaction with the clinical consultation: Can communication skills training for clinicians improve satisfaction? In: Psycho-Oncology, 12, 6, S. 599-611.
Shorter, Edward (1991): Das Arzt-Patient-Verhältnis in der Geschichte und heute. Mit einem Vorw. v. Hubert Christian Ehalt. Wien: Picus Verlag. (Wiener Vorlesungen im Rathaus. 10)
Sibbald, Robert; Downar, James; Hawryluck, Laura (2007): Perceptions of "futile care" among caregivers in intensive care units. In: Canadian Medical Association Journal, 177, 10, S. 1201-1208.
Siegrist, Johannes (1972): Erfahrungsstruktur und Konflikt bei stationären Patienten. In: Zeitschrift für Soziologie, 1, S. 271-288.
Siegrist, Johannes (1976): Asymmetrische Kommunikation bei klinischen Visiten. In: Medizinische Klinik, 71, 45, S. 1962-1966.
Siegrist, Johannes (1976): Der Doppelaspekt der Patientenrolle im Krankenhaus: Empirische Befunde und theoretische Überlegungen. In: Begemann, Herbert: Patient und Krankenhaus. München: Urban & Schwarzenberg. S. 25-48.
Siegrist, Johannes. (1977). Empirische Untersuchungen zu Kommunikationsprozessen bei Visiten. Österreichische Zeitschrift für Soziologie, 3/4, 6-15.
Siegrist, Johannes. (1978). Visiten bei Schwerkranken - Ansätze zu einer Theorie asymmetrischer Verbalhandlungen Arbeit und Interaktion im Krankenhaus (pp. 106-133). Stuttgart: Ferdinand Enke Verlag.
Siegrist, J. (1978): Arbeit und Interaktion im Krankenhaus. Vergleichende medizinsoziologische Untersuchungen in Akutkrankenhäusern. Stuttgart.
Siegrist, J. (1982): Asymmetrische Kommunikation bei klinischen Visiten. In: Köhle, K., H.-H. Raspe (Hrsg.): Das Gespräch während der ärztlichen Visite, S. 16-22. Urban & Schwarzenberg, München.
Siegrist, Johannes. (1988). Medizinische Soziologie. München: Urban & Schwarzenberg.
Siegrist, Johannes. (1994). Medizinsoziologie. In H. Kerber & A. Schmieder (Eds.), Spezielle Soziologien. Problemfelder, Forschungsbereiche, Anwendungsorientierungen (pp. 456-471). Reinbek bei Hamburg: Rowohlt.
Sihota, Saranjit; Lennard, Linda (2004): Health Literacy: being able to make the most of health. National Consumer Council (2004).
Silva, S. A., Charon, R., & Wyer, P. C. (2011). The marriage of evidence and narrative: scientific nurturance within clinical practice. Journal of Evaluation in Clinical Practice, 17(4), 585-593.
Silveira, Maria J.; Feudtner, Chris (2005): Shared Medical Decision Making. In: Journal of the American Medical Association, 293, 9, S. 1058-105a.
Silverman, David (1987): Communication and Medical Practice. Social Relations in the Clinic. London.

Silverman, David/ Peräkylä, Anssi (1990): AIDS counselling: The interactional organization of talk about ‘delicate issues’. In: Sociology of Health and Illness 12. S.293-318.
Silverman, David (1997): Discourses of counselling: HIV counselling as social interaction. London, u.a.: Sage Publications.
Silverman, Jonathan; Kurtz, Suzanne; Draper, Juliet (1998): Skills for Communicating with Patients. (2nd) Oxford: Radcliff Medical Press.
Silverman, Jonathan (2005): Hidden agendas and how to uncover them. In: Medicine, 33, 2, S. 27-29.
Silverman, Jonathan; Kurtz, Suzanne M.; Draper, Juliet (2005): Skills for Communicating with Patients. (2nd) Oxford: Radcliff Medical Press.
Silverman, Jonathan; Cushing, Annie; Quilligan, Sally; Salisbury, Helen; Wiskin, Connie (2008): UK consensus statement on the content of communication curricula in undergraduate medical education. In: Medical Education 42/11, 1100-1107.
Silverman, Jonathan (2009): Teaching clinical communication: a mainstream activity or just a minority sport? In: Fragstein, Martin (Hrsg.): Patient education and counseling 76/361-367.
Silvestre, N., Ramspott, A., & Pareto, I. D. (2007). Conversational skills in a semistructured interview and self-concept in deaf students. Journal of deaf studies and deaf education, 12(1), 38-54.
Simini, B. (2001): Pre-operative visits by anaesthetists. In: Anaesthesia, 2001. 56: 591.
Siminoff, Laura A.; Ravdin, P.; Colabianchi, N.; Sauders-Sturm, C. M. (2000): Doctor–patient communication patterns in breast cancer adjuvant therapy discussions. In: Health Expectations, 3, 1, S. 26-36.
Siminoff, Laura A.; Graham, Gregory C.; Gordon, Nahida H. (2006): Cancer communication patterns and the influence of patient characteristics: Disparities in information-giving and affective behaviors. In: Patient Education and Counseling, 62, 3, S. 355-360.
Simmenroth-Nayda, Anne; Chenot, Jean F.; Fischer, Thomas; Scherer, Martin; Stanske, Beate; Kochen, Michael M. (2007): Medizinstudium: Mit Laienschauspielern das ärztliche Gespräch trainieren. In: Deutsches Ärzteblatt, 104, 13, S. 847-852.
Simmons-Mackie, N., Kingston, D., & Schultz, M. (2004). "Speaking for another": the management of participant frames in aphasia. American journal of speech-language pathology / American Speech-Language-Hearing Association, 13(2), 114-127.
Simmons-Mackie, N., & Damico, J. S. (2009). Engagement in group therapy for aphasia. Seminars in speech and language, 30(1), 18-26.
Simmons-Mackie, N., & Elman, R. J. (2010). Negotiation of identity in group therapy for aphasia: the Aphasia Cafe. International journal of language & communication disorders / Royal College of Speech & Language Therapists.
Simmons-Mackie, N., & Elman, R. J. (2011). Negotiation of identity in group therapy for aphasia: the Aphasia Cafe. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 46(3), 312-323.
Simon, Christian/Kodish, Eric (2005): “Step into my zapatos, Doc”: Understanding and reducing communication disparities in the multicultural informed consent setting. In: Perspectives in Biology and Medicine, 48, S. S123-138.
Simon, Daniela, Schorr, G., Wirtz, M., Vodermaier, A., Caspari, C., Neuner, B., . . . Härter, Martin. (2006). Development and first validation of the shared decision-making questionnaire (SDM-Q). Patient Education and Counseling, 63(3), 319-327.
Simon, Daniela; Loh, Andreas; Härter, Martin (2007): Measuring (shared) decision-making - a review of psychometric instruments. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 259-267.

Simon, Daniela; Loh, Andreas; Wills, Celia E.; Harter, Martin (2007): Depressed patients perceptions of depression treatment decision-making. In: Health Expectations, 10, 1, S. 62-74.

Simon, Gregory E.; Von Korff, Michael; Ludman, Evette J.; Katon, Wayne J.; Rutter, Carolyn; Unutzer, Jürgen; Lin, Elizabeth H. B.; Bush, Terry; Walker, Edward (2002): Cost-Effectiveness of a Program to Prevent Depression Relapse in Primary Care. In: Medical Care, 40, 10, S. 941-950.

Simpson, Michael A.; Buckman, Robert; Stewart, Moira A.; Maguire, Peter; Lipkin, Mack; Novack, Dennis H.; Till, James (1991): Doctor-patient communication - the Toronto consensus statement. In: British Medical Journal, 303, S. 1385-1387.

Simpson, Tom (1998): Empowerment of Clients in the Health Care Setting. In: The Health Promotion Exchange, 4, S. 2-3.

Sims, L. M., & Haines, S. L. (2011). Challenges of a pharmacist-directed peer support program among adolescents with diabetes. Journal of the American Pharmacists Association : JAPhA, 51(6), 766-769.

Sinclair, Christian T. (2006): Communicating a Prognosis in Advanced Cancer. In: Supportive Oncology, 4, 4, S. 201-204.

Singer, Karin (2003): Qualität im Gesundheitswesen - der Patient als Kunde. In: Soziale Sicherheit, 56, 1, S. IV der Beilage.

Singleton, Peter D. (2005): Informed consent: Talking with patients, not at them. In: British Medical Journal, 331, 7524, S. 1082.

Singy, Pascal; Cochand, Pierre; Dennler, Gilles; Weber, Orest (2001): Discours médical et jeunes hommes homosexuels: présentation d'une recherche en cours. In: Bulletin VALS-ASLA, 74.

Singy, Pascal. (2003). Santé et migration: Traduction idéale ou idéal de traduction? Linguistique: Revue de la Société Internationale de Linguistique Fonctionnelle/Journal of the International Society for Functional Linguistics, 39(1), 135-149.

Singy, Pascal; Guex, Patrice (2005): The interpreter's role with immigrant patients: Contrasted points of view. In: Communication & Medicine, 2, 1, S. 45-51.

Sitzwohl, Christian (2004): Warum Schweigen für Ärzte nicht Gold ist! In: meducation, 01, S. 6-8.

Skelt, Louise: Dealing with misunderstandings: The sensitivity of repair inhearing impaired conversation. In: Egbert, Maris und Arnulf Deppermann (Hrsg.) (2012): Hearing Aids Communication. Integrating Social Interaction, Audiology and User Centered Design to Improve Communication with Hearing Loss and Hearing Technologies. Mannheim, S. 56-66.

Skelton, A. M. (1997): Patient education for the millennium: beyond control and emancipation? In: Patient Education and Counseling, 31, 2, S. 151-158.

Skelton, J. A., & Croyle, R. T. (1978). K is mentally ill: The anatomy of a factual account. Sociology(12), 23-53.

Skelton, J.A./Croyle, R.T. (Eds.) (1981): Mental Represention in Health and Illness. Berlin/Heidelberg/New York/Tokyo: Springer.

Skelton, J. A., & Croyle, R. T. (1990). K is mentally ill: The anatomy of a factual account. In D. Smith (Ed.), Texts, facts and femininity. London: Routledge.

Skelton, J. R.; Hobbs, F. D. R. (1999): Descriptive study of cooperative language in primary care consultations by male and female doctors. In: British Medical Journal, 318, 7183, S. 576-579.

Skelton, John R.; Wearn, Andy M.; Hobbs, FD R. (2002): 'I' and 'we': a concordancing analysis of how doctors and patients use first person pronouns in primary care consultations. In: Family Practice, 19, 5, S. 484-488.

Skelton, John R. (2005): Everything you were afraid to ask about communication skills. In: British Journal of General Practice, 55, 510, S. 40-46.

Skipper, James K. (1965): Communication and the hospitalized patient. In: Skipper, James K.; Leonard, Robert C.: Social Interaction and Patient Care. Philadelphia/Toronto: J.B. Lippincott Company.

Skipper, James K.; Leonard, Robert C. (1965): Social Interaction and Patient Care. Philadelphia/Toronto: J.B. Lippincott Company.

Skopek, L. (1975): Sociolinguistic aspects of the medical interview. Georgetown, USA: Georgetown University.

Skukauskaite, Audra. (2012). Transparency in Transcribing: Making Visible Theoretical Bases Impacting Knowledge Construction from Open-Ended Interview Records. Forum Qualitative Sozialforschung / Forum: Qualitative Social Research [On-line Journal], 13:1:14.

Slack, Roger,/ Hartswood, Mark/ Procter, Rob/ Rouncefield, Mark (2007): Cultures of reading: on professional vision and the lived work of mammography. In: Stephen Hester, David Francis (Eds.): Orders of ordinary action: respecifying sociological knowledge. Aldershot: Ashgate, S.175-193.

Slack, W. V. (1977). The patient's right to decide. The Lancet, 240.

Slater, M. D., Buller, D. B., Waters, E., Archibeque, M., & LeBlanc, M. (2003). A test of conversational and testimonial messages versus didactic presentations of nutrition information. Journal of nutrition education and behavior, 35(5), 255-259.

Sleath, Betsy; Roter, Debra L.; Chewning, Betty; Svarstad, Bonnie (1999): Asking Questions About Medication; Analysis of Physician-Patient Interactions and Physician Perceptions. In: Medical Care, 37, 11, S. 1169-1173.

Slifer, K. J., Pulbrook, V., Amari, A., Vona-Messersmith, N., Cohn, J. F., Ambadar, Z., . . . Piszczor, R. (2006). Social acceptance and facial behavior in children with oral clefts. The Cleft palate-craniofacial journal : official publication of the American Cleft Palate-Craniofacial Association, 43(2), 226-236.

Smith, C. K.; Polis, E.; Hadac, R. R. (1981): Characteristics of the initial medical interview associated with patient satisfaction and understanding. In: J Fam Pract, 12, 2, S. 283-288.

Smith, D. (1978). K is mentally ill: The anatomy of a factual account. Sociology, 12, 23-53. Reprinted in: Smith, D. (1990). Texts, facts and femininity. London: Routledge.

Smith, David H.; Pettegrew, Loyd S. (1986): Mutual persuasion as a model for doctor-patient communication. In: Theoretical Medicine and Bioethics, 7, 2, S. 127-146.

Smith, Dorothy .E. (1978) '"K is mentally ill": the anatomy of a factual account', Sociology 12: 23-53

Smith, Jonathan A. (1996). Beyond the divide between cognition and discourse: using interpretive phenomenological analysis in health psychology. Psychology and Health, 11, 261-271.

Smith, Jonathan A., Jarman, Maria, & Osborn, Mike. (1997). Doing interpretive phenomenological analysis. In Michael Murray & Kerry Chamberlain (Eds.), Qualitative health psychology: theories and methods (pp. 218-240). London: Sage.

Smith, Manuel J. (2003): Sag Nein ohne Skrupel. Heidelberg: mvgVerlag.

Smith, Robert C./Hoppe, Ruth B. (1991): The Patient's Story: Integrating the Patient- and Physician-centered Approaches to Interviewing. In Annals of Internal Medicine 115, S. 470-477.

Smith, Robert C.; Marshall-Dorsley, Alicia A. et al. (2000): Evidence-based guidelines for teaching patient-centered interviewing. In: Patient Education and Counseling, 39, 1, S. 27-36.

Smith, Robert C. (2002): Patient-centered interviewing: An evidence-based method. (Second ed) Philadelphia, PA: Lippincott Williams & Wilkins.

Smith, Sian K.; Trevena, Lyndal; Nutbeam, Don; Barratt, Alexandra; McCaffery, Kirsten J. (2008): Information needs and preferences of low and high literacy consumers for decisions about colorectal cancer screening: utilizing a linguistic model. In: Health Expectations, 11, 2, S. 123-136.

Smith, Thomas J. (2008): Reimbursement for Patient and Family Meetings and the Costs of Care at the End of Life--Reply. In: Journal of the American Medical Association, 300, 18, S. 2120.

Smith, Valerie A.; DeVellis, Brenda M.; Kalet, Adina; Roberts, Joanne C.; DeVellis, Robert F. (2005): Encouraging patient adherence: primary care physicians' use of verbal compliance-gaining strategies in medical interviews. In: Patient Education and Counseling, 57, 1, S. 62-76.

Smoliner, Andrea (2000): "Qualitätsentwicklung im Bereich des Assessment" Verbesserung der Informationssammlung im Rahmen des Aufnahmegesprächs. In: Österreichische Krankenhauszeitung, 41, 6, S. 52-53.

Snow, P., Douglas, J., & Ponsford, J. (1998). Conversational discourse abilities following severe traumatic brain injury: a follow-up study. Brain injury : [BI], 12(11), 911-935.

Sobel, D. S. (1995): Rethinking medicine: improving health outcomes with cost-effective psychosocial interventions. In: Psychosomatic Medicine, 57, 3, S. 234-244.

Sodemann, U., J. Toerkott, K.Köhle (1982): Affekt-Themen in Visiten bei Patienten mit ungünstiger Prognose auf einer internistisch-psychosomatischen Krankenstation. In: Köhle, K., H.-H. Raspe (Hrsg.): Das Gespräch während der ärztlichen Visite, S. 210-231. Urban & Schwarzenberg, München.

Sohn, Wolfgang. (1993). Das Hausbesuchsprogramm - Kommunikation mit allen Sinnen in der Umgebung des Patienten. In Petra Löning & Jochen Rehbein (Eds.), Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses (pp. 365-372). Berlin [u.a.]: de Gruyter.

Sokol, Daniel K. (2007): Can deceiving patients be morally acceptable? In: British Medical Journal, 334, 7601, S. 984-986.

Solomon DJ, Szauter K, Rosebraugh CJ, Callaway MR (2000): Global ratings of student performance in a standardized patient examination: Is the whole more than the sum of the parts? Advances Health Sci Education: Theory Practice 5:131–140.

Sommer, R. (1971): Spatial parameters in naturalistic social research. In: Esser, A. H.: Behavior and environment. New York: Plenum Press.

Son, H. M. (2007). Functional phases and patterns of dialogue sequence in nurse-patient conversation about medication. Taehan Kanho Hakhoe chi, 37(1), 52-63.

Son, H. M. (2010). Evaluation of nurses' competency in nurse-patient communication about medications: conversational analysis approach. Journal of Korean Academy of Nursing, 40(1), 1-13.

Sontag S (1978) Krankheit als Metapher. Hanser, Munchen

Sontag, Susan (1979): Illness as metaphor. London: Lane.

Sontag, Susan (1990): Illness as metaphor and AIDS and its metaphors. New York: Picador

Sorell, Tom (2001): Citizen–Patient/Citizen–Doctor. In: Health Care Analysis, 9, 1, S. 25-39.

Sorensen, Roslyn/ Iedema, Rick (2006): Integrating patients' nonmedical status in end-of-life decision making: Structuring communication through ‚conferencing'. In: Communication and Medicine,2. S.185-196.

Sorjonen, Marja-Leena; Peräkylä, Anssi; Haakana, Markku; Tammi, Tuukka; Raevaara, Liisa (2005): Discussing the patient's lifestyle in Finnish doctor-patient interactions . In: Heritage, John; Maynard, Douglas: Practicing medicine: structure and process in primary care encounters. Cambridge: Cambridge University Press.

Sorjonen, Marja-Leena; Raevaara, Liisa; Haakana, Markku; Tammi, Tuukka; Peräkylä, Anssi (2006): Lifestyle discussions in medical interviews. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 340-378.

Souza-Faria, F.; Guthrie, E.; Bradbury, E.; Brain, A. N. (1999): Psychosocial outcome and patient satisfaction following breast reduction surgery. In: British Journal of Plastic Surgery, 52, 6, S. 448-452.

Spadaro, Rosario European Opinion Research Group (Hg.)(2003): European Union citizens and sources of information about health. (Eurobarometer)

Speck, Agnes (1990): Zur Themenentwicklung im Therapiegespräch. In: Ehlich, Konrad; Koerfer, Armin; Redder, Angelika; Weingarten, Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 198-209.

Speedling, Edward J.; Rose, David (1985): Building an effective doctor-patient relationship: from patient satisfaction to patient participation. In: Social Science & Medicine, 21, 2, S. 115-120.

Speer, S. & Parson, C. (2006): Gatekeeping gender: Some features of the use of hypothetical questions in the psychiatric assessment of transsexual patients. In: Discourse & Society, 17(6), 785-812.

Speer Susan A., Ceri Parsons (2007). 'Suppose you couldn't go any further with treatment, what would you do?' Hypothetical questions in interactions between psychiatrists and transsexual patients'. In A. Hepburn, S. Wiggins, eds. Discursive Research in Practice: New Approaches to Psychology and Interaction. Cambridge: Cambridge University Press: 182-199.

Speer, Susan A., R. Green (2007) 'On passing: The interactional organization of appearance attributions in the psychiatric assessment of transsexual patients'. In V. Clarke & E. Peel (eds.) Out in Psychology: Lesbian, Gay, Bisexual, Trans and Queer Perspectives. Chichester: Wiley: 335-368

Speer, Susan A.(2009) 'Passing as a transsexual woman in the gender identity clinic'. In M. Wetherell, ed. Theorizing Identities and Social Action. Basingstoke: Palgrave Macmillan: 116-138

Speer, Susan A. (2010) 'Pursuing views and testing commitments: The role of "worst case" hypothetical questions in the psychiatric assessment of transsexual patients'. In A. Freed, S. Ehrlich, eds. Why do you ask? The function of questions in institutional discourse. Oxford University Press: 133-158

Speierer, G-W. (1981). Das patientenorientierte Gespräch. Anwendungen medizinpsychologischer Erkenntnisse in der Sprechstunde. In: Münchener medizinische Wochenschrift 123/10, 389-394.

Speierer, G-W. (1985). Das patientenorientierte Gespräch - Baustein einer personenzentrierten Medizin. Causa Verlag, München.

Spence-Laschinger, H. K.; Almost, J.; Tuer Hodes, D. (2003): Workplace empowerment and magnet hospital characteristics: making the link. In: Journal of Nursing Administration, 33, 7, S. 410-422.

Spiegel, C./Spranz-Fogasy, T. (2001a): Aufbau und Abfolge von Gesprächsphasen. In: K. Brinker, G. Antos, W. Heinemann, S. F. Sager (Hrsg.) Text- und Gesprächslinguistik.

Ein internationales Handbuch zeitgenössischer Forschung. Berlin/New York: de Gruyter, 1241-1251.
Spiegel, David (2004): Placebos in practice. In: British Medical Journal, 329, 7472, S. 927-928.
Spiegel, David; Harrington, Anne (2008): What is the placebo worth? The doctor-patient relationship is a crucial part of its value . In: British Medical Journal, 336, 7651, S. 967-968.
Spiegel, M., & Charon, R. (2006). Editors' preface: reflexivity and responsiveness: the expansive orbit of knowledge. Literature and Medicine, 25(1), vi-xi.
Spiers, John (1997): Empowering patients to improve healthcare. By focusing on the needs of patients, onvolving them more in the secision-making process, and generally empowering them, it is possible to improve the quality of modern healthcare. In: Hospital Management International, S. 53-54.
Spiers, J. A. (2002). The interpersonal contexts of negotiating care in home care nurse-patient interactions. Qualitative Health Research, 12(8), 1033-1057.
Spindelbalker, Peter (2000): Analyse von Faktoren ärztlicher kommunikativer Kompetenz in der emotionalen Unterstützung von Patienten. Innsbruck: Univ.
Spintge, R./Droh, R. (1981): Anxiolytische Musik in der Operationsvorbereitung, Musik und Medizin 2 (1981b): 49-52.
Spiro, David M.; Tay, Khoon Y.; Arnold, Donald H.; Dziura, James D.; Baker, Mark D.; Shapiro, Eugene D. (2006): Wait-and-See Prescription for the Treatment of Acute Otitis Media: A Randomized Controlled Trial. In: JAMA: The Journal of the American Medical Association, 296, 10, S. 1235-1241.
Spoel, Philippa, 2011. How do midwives talk with women? The rhetorical genre of informed choice in midwifery. In Rhetorical questions of health and medicine, J. Leach & D. Dysart-Gale. Plymouth: Lexington books. S. 97–128.
Spranz-Fogasy, Thomas. (1987). Der Fachwortgebrauch im ärztlichen Gespräch. Heidelberg/Mannheim (Ms).
Spranz-Fogasy, Thomas. (1987). Techniken der Exploration im ärztlichen Gespräch. Aktives Zuhören - Kommentare - Aktive Exploration. Heidelberg/Mannheim (3 Mse).
Spranz-Fogasy, Thomas (1987). Alternativen der Gesprächseröffnung im ärztlichen Gespräch. In: Zeitschrift für Germanisti¬sche Linguistik 3/1987, S. 293-302
Spranz-Fogasy, Thomas (1988): Kommunikationsforschung für die Praxis - Bemerkungen zum Arzt-Patienten-Gespräch aus sprachwissenschaftlicher Sicht. In: Schüffel, Wolfram: Sich gesund fühlen im Jahre 2000. Festschrift für Thure von Uexküll. Heidelberg. S. 104-109.
Spranz-Fogasy, Thomas (1988): Medikamente im Gespräch zwischen Arzt und Patient – Gesprächsanalysen für die Praxis. In: Deutsche Sprache 16. 3, 240-258.
Spranz-Fogasy, Thomas (1989). Ärztliche Fragetechniken und Konzepte der Beschwerdeexploration.
Spranz-Fogasy, Thomas (1990). Ärztliche Kommunikation. Transfer diskursanalytischen Wissens in die Praxis. In Ehlich, Konrad/Koerfer, Armin et al. (Hg.). Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 143-155.
Spranz-Fogasy, Thomas (1992): Ärztliche Gesprächsführung – Inhalte und Erfahrungen gesprächsanalytisch fundierter Weiterbildung. In: R. Fiehler, W. Sucharowski (Hrsg.) Kommunikationsberatung und Kommunikationstraining. Anwendungsfelder der Diskursforschung. Opladen: Westdeutscher Verlag, 68-78.
Spranz-Fogasy, T./Deppermann, A. (2001): Teilnehmende Beobachtung in der Gesprächsanalyse. In: K. Brinker, G. Antos, W. Heinemann, S. F. Sager (Hrsg.) Text-

und Gesprächslinguistik. Ein internationales Handbuch zeitgenössischer Forschung. Berlin/New York: de Gruyter, 1007-1013.
Spranz-Fogasy, Thomas (2005). Kommunikatives Handeln in ärztlichen Gesprächen. Gesprächseröffnung und Beschwerdenexploration. In: Neises, M. / Ditz, S. / Spranz-Fogasy, T. (Hrsg.) (2005). Psychosomatische Gesprächsführung in der Frauenheilkunde. Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, 17-47.
Spranz-Fogasy, Thomas (2007): Miteinander reden - Ärzte und Patienten im Gespräch. In: Sprachreport, 2007, 4, S. 2-8.
Spranz-Fogasy, Thomas (2008): Zur Analyse der Handlungsstruktur ärztlicher Gespräche mit Patienten. In: Health Communication, (The Official Journal of Korean Academy on Communication in Healthcare), 3 (1), S. 48–59. (Koreanische Version: S. 39-47).
Spranz-Fogasy, Thomas (2009): Doctors' Questions and Patient's Answers. The organization of Understanding in Doctor-Patient-Interaction. Veranstaltung vom 17.07.2009. Melbourne. Veranstalter: IPrA-Conference.
Spranz-Fogasy, T./ Lindtner, H. (2009). ham se n unfall gehabt? Fragen und Verstehen im Gespräch zwischen Arzt und Patient. In: E. Felder/ M. Müller (Hg.), Wissen durch Sprache. Theorie, Praxis und Erkenntnisinteresse des Forschungsnetzwerks ‚Sprache und Wissen‘ (pp.141-170). Berlin/ New York.
Spranz-Fogasy, Thomas/Lindtner, Heide (2009): Fragen und Verstehen. Wissenskonstitution im Gespräch zwischen Arzt und Patient. In: Felder, Ekkehard; Müller, Marcus (Hg.): Wissen durch Sprache. Theorie, Praxis und Erkenntnisinteresse des Forschungsnetzwerks "Sprache und Wissen". Berlin, New York: de Gruyter, S. 141–170.
Spranz-Fogasy, Thomas (2010): Verstehensdokumentation in der medizinischen Kommunikation: Fragen und Antworten im Arzt-Patient-Gespräch. In: Arnulf Deppermann, Ulrich Reitemeier, Reinhold Schmitt, Thomas Spranz-Fogasy: Verstehen in professionellen Handlungsfeldern. (=Schriften zur Deutschen Sprache). Tübingen: Gunter Narr Verlag, S.27-121.
Spranz-Fogasy, Thomas/Klüber, Maike/Motsch, Johann (2012): Patientenbeteiligung im Prämedikationsgespräch. „Falls Sie jetzt keine Fragen mehr haben ...” In: AINS (Zeitschrift für Anästhesiologie, Intensivmedizin, Notfallmedizin und Schmerztherapie). Stuttgart: Thieme 10/2012, S. 656-659
Spranz-Fogasy, Thomas/Winterscheid, Jenny (2013): Medizinische Kommunikation. Allgemeine und pädiatrische Gespräche. In: Bentele, Günter/Piwinger, Manfred/Schönborn, Gregor (Hrsg.): Kommunikationsmanagement, Losebl. 2001 ff), Art. -Nr. 7.42. Köln: Luchterhand.
Spranz-Fogasy, Thomas/ Maria Becker (im Druck): Beschwerdenexploration und Diagnosemitteilung im ärztlichen Erstgespräch.
Sprenger, Martin (2002): General Practice. Graz.
St Pourcain, B., Wang, K., Glessner, J. T., Golding, J., Steer, C., Ring, S. M., . . . Davey Smith, G. (2010). Association between a high-risk autism locus on 5p14 and social communication spectrum phenotypes in the general population. The American journal of psychiatry, 167(11), 1364-1372.
Stacey, Clare L.; Henderson, Stuart; MacArthur, Kelly R.; Dohan, Daniel (2009): Demanding patient or demanding encounter?: A case study of a cancer clinic. In: Social Science & Medicine, 69, 5, S. 729-737.
Stacey, Margaret. (1976). The health service consumer: A sociological misconception The Sociology of the NHS (pp. 194-200). Keele: University of Keele.
Stacey, Margaret. (1984). Who are the Health Workers? Patients and Other Unpaid Workers

in Health Care. Economic and Industrial Democracy, 5(2), 157-184.
Stambolovic, V.; Duric, M.; Donic, D.; Kelecevic, J.; Rakocevic, Z. (2006): Patient-physician relationship in the aftermath of war. In: Journal of Medical Ethics, 32, 12, S. 739-742.
Stammer/ Retzlaff (2005): Gespräche mit Paaren und Familien - systemische Arbeit in der Gynäkologie. In: Neises, M./ Ditz, S./ Spranz-Fogasy, Th. (Hrsg., 2005): Psychosomatische Gesprächsführung in der Frauenheilkunde - Ein interdisziplinärer Ansatz zur verbalen Intervention. Stuttgart: Wissenschaftliche Verlagsgesellschaft, S. 309-324.
Stanley, I.M., Peters, S., & Salmon, P. (2002). A primary care perspective on prevailing assumptions about persistent medically unexplained physical symptoms. International Journal of Psychiatry and Medicine, 32(2), 125-140.
Starfield, Barbara; Warap, Christine; Hess, Kelliann; Gross, Richard; Birk, Peter S.; Lugoff, Burton C. (1981): The Influence of Patient-Practioner Agreement on Outcome of Care. In: AJPH, 71, 2, S. 127-131.
Stark, Wolfgang. (1996). Empowerment. Neue Handlungskompetenzen in der psychosozialen Praxis. Freiburg im Breisgau: Lambertus.
Starke, Dagmar (2001): Empowerment oder Compliance in der Patientenschulung - Eine Frage der Lebensqualität. In: Österreichisches Netzwerk Gesundheitsfördernder Krankenhäuser: Beiträge der 5. ÖNGK - Konferenz "Förderung der Gesundheit von PatientInnen durch Empowerment" (Oktober 2000). Wien: ÖNGK-online (http://www.univie.ac.at/oengk/5-konf-publikationen.html).
Stavropoulou, Charitini; Glycopantis, Dionysius (2008): Conflict in the Doctor-Patient Relation and Non-Adherence: a Game Theory Approach. London: LSE Health. (Working paper No. 10/2008)
Stebbing, Claire; Wong, Ian C. K.; Kaushal, Rainu; Jaffe, Adam (2007): The role of communication in paediatric drug safety. In: Archives of Disease in Childhood, 92, 5, S. 440-445.
Steele, David J.; Marvel, Kim (2002): Listening, Talking, Relating: The State of the Art and Science of the Doctor-Patient Relationship in Family Medicine Education. Editorial. In: Family Medicine, 34, 5, S. 310-311.
Steele DJ, Hulsman RL (2008): Empathy, authenticity, assessment and simulation: a conundrum in search of a solution. Patient Education Couns 71:143–144.
Stegu, M. (1998). Postmoderne Semiotik und Linguistik. Möglichkeiten, Anwendungen, Perspektiven. Frankfurt/Berlin/Bern: Lang.
Stein, R. (2000). Gespräch in der Sprechstunde vernachlässigt. FAZ. Frankfurt: N 3.
Steiner, A./Vetter, W. (1994): Patienten-Compliance/Non-Compliance, bestimmende Faktoren, Arzt-Patient-Interaktion. In: Schweiz. Rundschau Med. (PRAXIS) 83 (1994), Nr. 33, 889-894.
Steingart, R. M.; Packer, M. et al. (1991): For the Survival and Ventricular Enlargement Investigators. Sex differences in the management of coronary artery disease. In: The New England Journal of Medicine, 325, S. 226-230.
Steinmann, Gerhard (1977): Zur nonverbalen Kommunikation zwischen Arzt und Patient während der Visite. Hamburg: Universität Hamburg.
Steinmann, Gerhard; Nordmeyer, Jutta; Deneke, Friedrich-Wilhelm; Kerekjarto, Margit v. (1978): Nonverbale Kommunikation zwischen Arzt und Patient während der Visite. In: Medizinische Psychologie, 4, S. 68-80.
Stensland, P., & Malterud, K. (1999). Chronic somatic illness--illness diaries written at home give possibilities for communication about the body. Tidsskrift for den Norske laegeforening : tidsskrift for praktisk medicin, ny raekke, 119(19), 2807-2811.
Stensland, P., & Malterud, K. (1999). Approaching the locked dialogues of the body.

Communicating symptoms through illness diaries. Scandinavian Journal of Primary Health Care, 17(2), 75-80.
Stepanek, Martin (2007): Ärzte kommunizieren mit Patienten eher schlecht als recht. Sprachwissenschaftler: "Gesprächsschulung für Mediziner Minderheitenprogramm". Wien: pressetext.austria.
Stephens, S. D., Jaworski, A., Lewis, P., & Aslan, S. (1999). An analysis of the communication tactics used by hearing-impaired adults. British journal of audiology, 33(1), 17-27.
Stern, Phyllis N., & Harris, C. C. (1985). Women's health and the self-care paradox: a model to guide self-care readiness - clash between the client and nurse. Health Care for Women International, 6, 151-163.
Sternbach, R. A., & Tursky, B. (1965). Ethnic differences among housewives in psycho-physical and skinpotial responses to electric shock. Psychophysiol., 1, 241-246.
Sternbach, R. A., & Tursky, B. (1967). Further physiological correlates of ethnic differences in response to shock. Psychophysiol., 4, 67-74.
Sterponi, Laura (2004) 'Construction of rules, accountability and moral identity by high-functioning children with autism', Discourse Studies, 6/2: 207-228.
Sterponi, Laura, Alessandra Fasulo (2010) 'How to go on: intersubjectivity and progressivity in the communication of a child with autism'. Ethos, 38, 1, 116-142
Stevanovic, Melisa and Perakyla, Anssi (2012) Deontic authority in interaction: The right to announce, propose, and decide. Research on Language and Social Interaction 45(3): 297-321.
Stevanovic, Melisa. (2012). Establishing joint decisions in a dyad. Discourse Studies, 14(6), 779-803.
Stevenson, Fiona A.; Greenfield, Sheila M.; Jones, Miren; Nayak, Amanda; Bradley, Colin P. (1999): GPs´ perception of patient influence on prescribing. In: Family Practice, 16, 3, S. 255-261.
Stevenson, Fiona A.; Gerrett, David; Rivers, Peter; Wallace, Gwen (2000): GPs´ recognition of, and response to, influences on patients´ medicine taking: the implications for communication. In: Family Practice, 17 , 2, S. 119-123.
Stevenson, Fiona A.; Barry, Christine A.; Britten, Nicky; Barber, Nick; Bradley, Colin P. (2000): Doctor-patient communication about drugs: the evidence for shared decision making. In: Social Science & Medicine, 50, S. 829-840.
Stevenson, Fiona A. (2001): The strategies used by general practitioners when providing information about medicines. In: Patient Education and Counseling, 43, 1, S. 97-104.
Stevenson, Fiona A.; Britten, Nicky; Barry, Christine A.; Bradley, Colin P.; Barber, Nick (2002): Perceptions of Legitimacy: The Influence on Medicine Taking and Prescribing. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 6, 1, S. 85-104.
Stevenson, Fiona (2004): Images of nature in relation to mood modifying medicines: a user perspective. In: Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 8, 2, S. 241-262.
Stevenson, Fiona, & Scambler, Graham. (2005). The relationship between medicine and the public: the challenge of concordance. Health: An Interdisciplinary Journal for the Social Study of Health, Illness and Medicine, 9(1), 5-21.
Stevenson, Fiona A. (2006): Die Arzt- Patient Beziehung: Verbindungen zwischen globalen Prozessen und Interaktion. In: Kölner Zeitschrift für Soziologie und Sozialpsychologie, 46, Sonderheft, S. 224-243.

Stevenson, Fiona A.; Leontowitsch, Miranda; Duggan, Catherine (2008): Over-the-counter medicines: professional expertise and consumer discourses. In: Sociology of Health & Illness, 30, 6, S. 913-928.

Stevenson, Fiona; Knudsen, Pia (2008): Discourses of agency and the search for the authentic self: The case of mood-modifying medicines. In: Social Science & Medicine, 66, 1, S. 170-181.

Stewart, Moira A.; McWhinney, Ian R.; Buck, C. W. (1979): The doctor-patient relationship and its effect upon outcome. In: Journal of Royal College of General Practioners, 29, S. 77-82.

Stewart, Moira A. (1984): What ist a successful doctor-patient interview? A study of interactions and outcomes. In: Social Science & Medicine, 19, 2, S. 167-175.

Stewart, Moira A. (1985): Comparison of two methods of analysing doctor-patient communication. Seattle. (North American Primary Care Research Group Conference)

Stewart, M./ Roter, D. (eds.) (1989): Communication with Medical Patients. Newbury Park.

Stewart, Moira A. (1995): Effective physician-patient communication and health outcomes: A review. In: Canadian Medical Association Journal, 9, 152, S. 1423-1433.

Stewart, Moira A.; Brown, Judith B.; Weston, W. W.; McWhinney, Ian R.; McWilliam, Carol L.; Freeman, Thomas R. (1995): Patient-Centered Medicine. Transforming the Clinical Method. (1st Ed.) Thousand Oaks, London, New Delhi: Sage Publications.

Stewart, Moira A.; Belle Brown, Judith; Donner, Allan; McWhinney, Ian R.; Oates, J.; Weston, W. W. (1997): The Impact of Patient-Centred Care on Patient Outcomes in Family Practice. Ontario: Thames Valley Family Practice Research Unit.

Stewart, Anita L.; Napoles-Springer, A.; Perez-Stable, E. J. (1999): Interpersonal processes of care in diverse populations. In: Milbank Q, 77, 3, S. 305-339.

Stewart, Moira A.; Belle Brown, Judith; Boon, Heather; Galajda, J.; Meredith, Leslie; Sangster, M. (1999): Evidence on patient-doctor communication. In: Cancer Prevention Control, 3, S. 25-30.

Stewart, Moira A.; Brown, Judith B.; Donner, Allan; McWhinney, Ian R.; Oates, J.; Weston, W. W.; Jordan, J. (2000): The Impact of Patient-Centered Care on Outcomes. In: The Journal of Family Practice, 49, 9, S. 796-804.

Stewart, Moira A.; Brown, J. (2001): Patient Centredness in Medicine. In: Edwards, A.; Elwyn, Glyn: Evidence based patient care. Oxford: Oxford University Press. S. 98-117.

Stewart, Moira A. (2001): Towards a global definition of patient centred care. The patient should be the judge of patient centred care. In: British Medical Journal, 322, 24 February 2001, S. 444-445.

Stewart, Moira A.; Brown, Judith B.; Weston, W. W.; McWhinney, Ian R.; McWilliam, Carol L.; Freeman, Thomas R. (2003): Patient-centered medicine: transforming the clinical method. (2. Edition) Oxon: Ratcliffe Medical Press Ltd. (Patient-centered Care Series)

Stewart, Moira A. (2004): Continuity, Care, and Commitment: The Course of Patient-Clinician Relationships. In: Annals of Family Medicine, 2, 5, S. 388-390.

Stewart, Moira A.; Brown, Judith B. et al. (2007): Improving Communication Between Doctors and Breast Cancer Patients. In: Annals of Family Medicine, 5, 5, S. 387-394.

Stiefel, F. (Hg.) (2006): Communication in Cancer Care. Indexed in Current Contents and Index Medicus. Berlin, Heidelberg: Springer.

Stiegler, L. N. (2007). Discovering communicative competencies in a nonspeaking child with autism. Language, speech, and hearing services in schools, 38(4), 400-413.

Stiggelbout, Anne M.; Kiebert, Gwendoline M. (1997): A role for the sick role. Patient preferences regarding information and participation in clinical decision-making. In: Can Med Assoc J, 157, 4, S. 383-389.

Stiles, W. B. (1979): Discourse analysis and the doctor-patient relationship. In: International Journal of Psychiatry, 9, S. 263-274.
Stiles, W.B./ Putnam, S.M./ Wolf, M.H./ James, S.A. (1979): Interaction exchange structure and patient satisfaction with medical interviews. In: Medical Care, 17, 6, S. 667-681.
Stiles, William B. (1989): Evaluating medical interview process components: Null correlations with outcomes may be misleading. In: Medical Care, 27, 2, S. 212-220.
Stiles, W./ Putnam, S. M. (1989): Analysis of Verbal and Nonverbal Behaviour in Doctor-Patient Encounters. In: Stewart, M./ Roter, D. (eds.), 211-222.
Stiles, W. et al. (1990): Assimilation of problematic experiences by clients in psychotherapy. In: Psychotherapy 27(3), 411-420.
Stitz, S., Speck, A. & Gessinger, J. (Hrsg.) (1987). Therapiegespräche. Bremen: OBST 37.
Stitz, Sabine (1985): Form und Funktion von Eröffnungssequenzen in Therapiegesprächen.
Stitz, Sabine, Speck, Agnes, & Gessinger, Joachim. (1987). Therapiegespräche. Osnabrück:: Redaktion OBST.
Stivers, Tanya (1998): Pre-diagnostic commentary in veterinarian-client interaction. In: Res Language Soc Interact, 31, S. 241-277.
Stivers, T. (2001): Negotiating who presents the problem: Next speaker selection in pediatric encounters. In: Journal of Communication, 51(2), S.1-31.
Stivers, Tanya; Heritage, John (2001): Breaking the sequential mold: Answering more than the question' during comprehensive history taking. In: Text, 21, 1/2, Special Issue: Lay Diagnosis, S. 151-185.
Stivers, Tanya (2002): "Symptoms Only" and "Candidate Diagnoses": presenting the problem in paediatric encounters. In: Health Communication, 14, S. 299-338.
Stivers, Tanya (2002): Participating in decisions about treatment: overt parent pressure for antibiotic medication in paediatric encounters. In: Social Science & Medicine, 54, S. 1111-1130.
Stivers, Tanya (2002) Presenting the problem in pediatric encounters: "symptoms only" versus "candidate diagnosis" presentations. Health Communication 14(3): 299-338.
Stivers, Tanya (2002) Participating in decisions about treatment: overt parent pressure for antibiotic medication in pediatric encounters. Social Science & Medicine 54: 1111-1130.
Stivers, T./ Mangione-Smith,R./ Elliott, M./ McDonald, L./Heritage,J. (2003): Why do physicians think parents expect antibiotics? What parents report vs what physicians receive. In: Family Practice, 52. S.140-148.
Stivers, Tanya (2004): "No no no" and Other Types of Multiple Sayings in Social Interaction. In: Human Communication Research, 30, 2, S. 260-293.
Stivers, Tanya (2005): Non-antibiotic treatment recommendations: delivery formats and implications for parent resistance. In: Social Science & Medicine, 60, 5, S. 949-964.
Stivers, Tanya (2005): Parent Resistance to Physicians' Treatment Recommendations: One Resource for Initiating a Negotiation of the Treatment Decision. In: Health Communication, 18, 1, S. 41-74.
Stivers, Tanya (2006): Treatment decisions: negotiations between doctors and patients in acute care encounters. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 279-312.
Stivers, Tanya/ Robinson, Jeffrey D. (2006): A preference for progressivity in interaction. In: Language in Society, 35. S.367-392.
Stivers, Tanya/ Majid, Asifa (2007): Questioning Children: Interactional Evidence of Implicit Bias in Medical Interviews. In: Social Psychology Quarterly, 70(4), S.424-441.

Stivers, Tanya (2007). Prescribing under pressure: Parent-physician conversations and antibiotics. New York, etc. Oxford University Press.

Stivers, Tanya (2011) ‘Language socialization in children’ s medical encounters’. In A. Duranti, E. Ochs, B.B. Schieffelin, eds. The handbook of language socialization. Oxford: Wiley-Blackwell: 247-267

Stockl, Andrea (2007): Complex syndromes, ambivalent diagnosis, and existential uncertainty: The case of Systemic Lupus Erythematosus (SLE). In: Social Science & Medicine, 65, 7, S. 1549-1559.

Stoeckle, John D./Billings, J. Andrew (1987): A history-taking: The medical interview. In: Journal of General Internal Medicine, 2, S. 119-127.

Stokes, Tim; Dixon-Woods, Mary; Williams, Simon (2006): Breaking the ceremonial order: patients' and doctors' accounts of removal from a general practitioner's list. In: Sociology of Health & Illness, 28, 5, S. 611-636.

Stollberg, Gunnar (2002): Heterodoxe Medizin, Weltgesellschaft und Globalisierung: Asiatische Medizinformen in Westeuropa. In: Brünner, Gisela; Gülich, Elisabeth: Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefeld: Aisthesis Verlag. S. 143-158.

Stollberg, Gunnar (2008): Kunden der Medizin? Der Mythos vom mündigen Patienten. In: Saake, Irmhild; Vogd, Werner: Moderne Mythen der Medizin. Studien zur organisierten Krankenbehandlung. Wiesbaden: VS Verlag für Sozialwissenschaften. S. 345-362.

Stommel, W., & Meijman, F. J. (2011). The use of conversation analysis to study social accessibility of an online support group on eating disorders. Global health promotion, 18(2), 18-26.

Stone, J. / Wojcik, W. / Durrance, D. / Carson, A. / Lewis, S. / MacKenzie, L. / Warlow, C.P. / Sharpe, M. (2002): What should we say to patients with symptoms unexplained by disease? The ‘number needed to offend’, in: British Medical Journal, 325, 7378, 1449-1450.

Stössel, H. (1989): Subjektive Theorien von Patienten mit Morbus Crohn und Colitis ulcerosa über ihre Krankheit. Heidelberg: Universität Heidelberg, Psychologisches Institut.

Straus, Sharon E. (2002): Individualizing Treatment Decisions: The Likelihood of Being Helped or Harmed. In: Evaluation the Health Professions, 25, 2, S. 210-224.

Strauss, A., Fagerhaugh, S., Suczek, B., Wiener, C. (1980): Gefühlsarbeit. Ein Beitrag zur Arbeits- und Berufspsychologie. Kölner Zeitschrift für Soziologie und Sozialpsychologie 3, 629-651.

Strauss, Anselm; Fagerhaugh, S.; Suczek, B.; Wiener, C. (1985): Social Organization of Medical Work. Chicago, London: University of Chicago Press.

Strauß, B.; Appelt, Herta; Haack, Susanne (1984): Die Bedeutung des ärztlichen Aufklärungsgesprächs für Angstreduktion und Wissenszuwachs: Eine empirische Untersuchung bei Patientinnen mit Descensus uteri. In: Psychother.med.Psychol., 34, S. 246-251.

Streeck, J. (1989). Die Fokussierung in Kurzzeittherapien. Eine konversationsanalytische Studie. Opladen.

Streeck, Sabine (1990): Die Kurztherapie und ihr Verhältnis zur Alltagskommunikation. Ergebnisse einer konversationsanalytischen Studie. In: Ehlich, Konrad; Koerfer, Armin; Redder, Angelika; Weingarten, Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 188-197.

Streeck, Sabine; Herb, Gudrun (1995): Interaktionsprozeß zwischen Eltern chronisch kranker Kinder und dem klinischen Fachpersonal. In: Das Gesundheitswesen, 57, S. 621-621.

Streeck, Sabine (1996): "Wass issn' des eigentlich - Supervision?" Zur Präferenz für Höflichkeit bei der konversationellen Aushandlung eines psychologischen Begriffs in klinischen Interviews. In: Osnabrücker Beiträge zur Sprachtheorie, 52, S. 169-195.

Streeck, J. /Streeck, U. (2002): Mikroanalyse sprachlichen und körperlichen Interaktionsverhaltens in psychotherapeutischen Gesprächen. In: Psychotherapie und Sozialwissenschaft 1: 61-78.

Streeck, Sabine (2002): Dominanz und Kooperation in der neuropädiatrischen Sprechstunde. In: Brünner, Gisela; Fiehler, Reinhard; Kindt, Walther: Angewandte Diskursforschung. Band 1: Grundlagen und Beispielanalysen. (2. Bde.) Radolfzell: Verlag für Gesprächsforschung. S. 174-196.

Streeck, Ulrich. (2000). Szenische Darstellungen, nichtsprachliche Interaktion und Enactments im therapeutischen Prozeß. In Ulrich Streeck (Ed.), Erinnern, Agieren und Inszenieren. Enactments und szenische Darstellungen im therapeutischen Prozeß (pp. 13-55). Göttingen: Vandenhoeck & Ruprecht.

Streeck, U. (2004): Auf den ersten Blick. Psychotherapeutische Beziehungen unter dem Mikroskop. Frankfurt am Main: Klett-Cotta.

Streeck, Ulrich (2008): A psychotherapist's view of conversation analysis. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar, (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press.

Streek, Ulrich (2009): Gestik und die therapeutische Beziehung. Über nichtsprachliches Verhalten in der Psychotherapie. Stuttgart: W. Kohlhammer

Street, Richard L. Jr.; Millay, Bradford (2001): Analyzing Patient Participation in Medical Encounters. In: Health Communication, 13, 1, S. 61-73.

Street, Richard L. Jr. (2001): Active patients as powerful communicators. In: Robinson, W. P.; Giles, H.: The new handbook of language and social psychology. Chichester: John Wiley. S. 541-560.

Street, Richard L. Jr.; Gordon, Howard S. (2006): The clinical context and patient participation in post-diagnostic consultations. In: Patient Education and Counseling, 64, 1-3, S. 217-224.

Street, Richard L. Jr.; Gordon, Howard; Haidet, Paul (2007): Physicians' communication and perceptions of patients: Is it how they look, how they talk, or is it just the doctor? In: Social Science & Medicine, 65, 3, S. 586-598.

Street, R. L./ Makoul, G./ Arora, N. K./ Epstein, R. M. (2009): How does communication heal? Pathways linking clinician–patient communication to health outcomes. In: Patient Education and Counseling, 74: 295–301.

Street, Richard L.; Gordon, Howard S.; Ward, Michael M.; Krupat, Edward; Kravitz, Richard L. (2005): Patient Participation in Medical Consultations: Why Some Patients are More Involved Than Others. In: Medical Care, 43 , 10, S. 960-969.

Street, Richard L., Jr.; O'Malley, Kimberly J.; Cooper, Lisa A.; Haidet, Paul (2008): Understanding Concordance in Patient-Physician Relationships: Personal and Ethnic Dimensions of Shared Identity. In: Annals of Family Medicine, 6, 3, S. 198-205.

Streich, Waldemar; Klemperer, David; Burtzlaff, M. (2002): Partnerschaftliche Beteiligung an Therapieentscheidungen. In: Böcken, Jan; Braun, B.; Schnee, M.: Gesundheitsmonitor 2002. Die ambulante Versorgung aus Sicht von Bevölkerung und Ärzteschaft. Gütersloh: Bertelsmann-Stiftung.

Streicher, H.J. (1981): Wie weit sind unsere Patienten aufklärbar? In: Fortschritte in der Medizin 99.Jg. (1981), Nr. 41, 1673-1676.

Streltzer, J., & Wade, T. C. (1981). The influence of cultural group on the undertreatment of postoperative pain. Psychosom.Med., 43, 397-403.

Stresing, A. M. (2011) Die interaktive Bearbeitung von psychosomatischen Krankheitsmodellen im psychotherapeutischen Gespräch mit somatoformen Patienten. Eine konversations-analytische Untersuchung. Universität Freiburg. http://www.freidok.uni-freiburg.de/volltexte/7986/pdf/Dissertation_Anne-Maria%20Stresing.pdf

Stribling, P., Rae, J., & Dickerson, P. (2007). Two forms of spoken repetition in a girl with autism. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 42(4), 427-444.

Stribling, Penny, John Rae, Paul Dickerson (2009) 'Using conversation analysis to explore the recurrence of a topic in the talk of a boy with an autism spectrum disorder', Clinical Linguistics & Phonetics, 23/8: 555-582

Strobel, E. (1992): Komplikationen bei und nach Hysterektomien. In: Fortschritte in der Medizin 110 Jg. (1992), Nr. 35-36, 655-658.

Stroes, A., Alberts, E., & Van Der Meere, J. J. (2003). Boys with ADHD in social interaction with a nonfamiliar adult: an observational study. Journal of the American Academy of Child and Adolescent Psychiatry, 42(3), 295-302.

Strong, Tom; Robbie Busch, Shari Couture (2008) 'Conversational evidence in therapeutic dialogue', Journal of Marital and Family Therapy 34/3: 388–405

Strotzka, H./Wimmer, H. (Hrsg.) (1986): Arzt – Patient Kommunikation im Krankenhaus. Wien: Facultas-Universitätsverlag. (Schriften zur Medizinsoziologie)

Struhkamp, R. M. (2005): Patient autonomy: a view from the kitchen. In: Medicine, Health Care and Philosophy, 8, S. 105-114.

Strull, W. M.; Lo, B.; Charles, G. (1984): Do patients want to participate in medical decision making? In: JAMA: The Journal of the American Medical Association, 252, 21, S. 2990-2994.

Stucke, W. (Hrsg.) (1987): Die Arzt-Patienten-Beziehung im Krankenhaus. Patientenbezogene Medizin Heft 9, Stuttgart/New York: Gustav Fischer Verlag.

Stukenbrock, Anja (2007): "Wo ist der Hauptschmerz?" - Zeigen am menschlichen Körper. Mannheim, 28. bis 30. März 2007. (13. Arbeitstagung zur Gesprächsforschung. Aufgaben - Desiderate - Perspektiven)

Stukenbrock, Anja (2008): "Wo ist der Hauptschmerz?" - Zeigen am menschlichen Körper. In: Gesprächsforschung - Online-Zeitschrift zur verbalen Interaktion, 9, S. 1-33.

Sturchio, Jeffrey L. (2006): Communicating risks and benefits of prescription medicines. In: eurohealth, 12, 1, S. 13-14.

Stutterheim, Christiane von (1988): Sprachanalyse als medizinisches Diagnoseinstrument. Eine exemplarische Diskussion des Gottschalk/Gleser-Verfahrens. In: LiLi, Zs.für Literaturwissenschaft und Linguistik, 69, S. 54-83.

Sucharowski, Wolfgang. (1986). Widersprüche bei der Partnermodellierung zwischen Therapeut und Patient. In Petra Löning & Sven Frederik Sager (Eds.), Kommunikationsanalysen ärztlicher Gespräche. Ein Hamburger Workshop (pp. 85-104). Hamburg: Helmut Buske.

Sucharowski, Wolfgang (2001): Handlungstheorie – am Beispiel der Arzt-Patienten-Kommunikation. Mitschrift einer Vorlesung. Institut für Germanistik, Universität Rostock, S. 1-7.

Suchman, A.L./Matthews, D.A. (1988): What makes the patient-doctor relationship therapeutic? Exploring the connexional dimension of medical care. In: Annals of Internal Medicine, 108, 1, S. 125-130.

Suchman, A. L./Markakis, K./Beckman, H. B./Frankel, R. (1997): A model of empathic communication in the medical interview. In JAMA 277, 8, S. 678-682.

Sudnow, David (1967): Passing on: the social organization of dying. Englewood Cliffs, N.J.: Prentice-Hall.

Sugarman, Jeremy; McCrory, D. C.; Powell, D.; Krasny, A.; Adams, B.; Ball, E.; Cassell, C. (1999): Empirical research on informed consent. Empirical research on informed consent (Vol. 29, pp. S1-S42): Hastings Center Report.

Suh, Y. J., Nahm, D. S., Choi, J. Y., & Baek, S. H. (2009). Differential diagnosis for inappropriate upper incisal display during posed smile: contribution of soft tissue and underlying hard tissue. The Journal of craniofacial surgery, 20(6), 2006-2012.

Sullivan, Frank; Mitchell, Elisabeth (1995): Has general practitioner computing made a difference to patient care? A systematic review of published reports. In: British Medical Journal, 311, S. 848-852.

Sullivan, Frank; Wyatt, Jeremy C. (2005): How computers can help to share understanding with patients. In: British Medical Journal, 331, 7521, S. 892-894.

Sundqvist, A., Plejert, C., & Ronnberg, J. (2010). The role of active participation in interaction for children who use augmentative and alternative communication. Communication & Medicine, 7(2), 165-175.

Suoninen, E., & Wahlstrom, J. (2009). Interactional positions and the production of identities: negotiating fatherhood in family therapy talk. Communication & Medicine, 6(2), 199-209.

Sureshkumar, R. (2003): Conducting successful ward rounds. In: British Medical Journal, 327, 7427, S. 180s.

Surmann, Volker (2002): "Wenn der Anfall kommt". Bildhafte Ausdrücke und metaphorische Konzepte im Sprechen anfallskranker Menschen. In: Hartung, Martin; Deppermann, Arnulf: 8. Freiburger Arbeitstagung. Neue Entwicklungen in der Gesprächsforschung, Freiburg, 20. Bis 22. März 2002 (Abstracs). S. 19.

Surmann, Volker (2002): "Wenn der Anfall kommt". Bildhafte Ausdrücke und metaphorische Konzepte im Sprechen anfallskranker Menschen. In: Brünner, Gisela; Gülich, Elisabeth: Krankheit verstehen. Interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefeld: Aisthesis Verlag. S. 95-120.

Surmann, Volker (2004): Einleitung: Betrachtung einer rätselhaften Erkrankung. In: Surmann, Volker: Anfallsbilder. Metaphorische Konzepte im Sprechen anfallskranker Menschen. Bielefeld: Universität Bielefeld. -480 + Anhang.

Surmann, Volker (2004): Linguistische Auswertungen. In: Surmann, Volker: Anfallsbilder. Metaphorische Konzepte im Sprechen anfallskranker Menschen. Bielefeld: Universität Bielefeld. -480 + Anhang.

Surmann, Volker (2004): Metaphorische Konzepte und Anfallskrankheiten. In: Surmann, Volker: Anfallsbilder. Metaphorische Konzepte im Sprechen anfallskranker Menschen. Bielefeld: Universität Bielefeld. -480 + Anhang.

Surmann, V. (2005): Anfallsbilder. Metaphorische Konzepte im Sprechen anfallskranker Menschen, Würzburg: Königshausen u. Neumann.

Suurmond, Jeanine; Seeleman, Conny (2006): Shared decision-making in an intercultural context: Barriers in the interaction between physicians and immigrant patients. In: Patient Education and Counseling, 60, 2, S. 253-259.

Suzuki Laidlaw, Toni (2006): A Framework for Integrating Patient-Physician Communication Skills into the Medical Curriculum: The Dalhousie Experience. (ICCH Conference - International Conference on Communication in Healthcare)

Svarstad, B. L. (1974): The Doctor-Patient Encounter: an observational study of communication and outcome. Madison, WI: University of Wisconsin.

Svarstad, B.L. (1976): Physician-patient communication and patient conformity with medical advice. In: Mechanic, D. (ed.): The Growth of Bureaucratic Medicine. New York, J. Wiley and Sons, Chapter 11.

Svendsen, Mette N. (2006): The Social Life of Genetic Knowledge: A Case-Study of Choices and Dilemmas in Cancer Genetic Counselling in Denmark. In: Medical Anthropology, 25, 32, S. 139-170.

Svensson, Marcus Sanchez; Christian Heath, Paul Luff (2007) 'Instrumental action: The timely exchange of implements during surgical operations'. In L. Bannon, I. Wagner, C. Gutwin, R. Harper, K.Schmidt eds. ECSCW 2007: Proceedings of the 10th European Conference on Computer - Supported Cooperative Work. London: Springer: 41-59

Svensson, Marcus Sanchez,Paul Luff, Christian Heath (2009) 'Embedding instruction in practice: Contingency and collaboration during surgical training. Sociology of Health & Illness, 31/6: 889-906.

Swartz, M. H., Colliver, J. A., Bardes, C. L., Charon, R., Fried, E. D., & Moroff, S. (1997). Validating the standardized-patient assessment administered to medical students in the New York City Consortium. Academic medicine : journal of the Association of American Medical Colleges, 72(7), 619-626.

Swartz, M. H., Colliver, J. A., Bardes, C. L., Charon, R., Fried, E. D., & Moroff, S. (1999). Global ratings of videotaped performance versus global ratings of actions recorded on checklists: a criterion for performance assessment with standardized patients.

Swartz, S. (1994). Issues in the analysis of psychotic speech. Journal of psycholinguistic research, 23(1), 29-44.

Swenson, Sara L.; Buell, Stephanie; Zettler, Patti; White, Martha; Ruston, Delaney C.; Lo, Bernard (2004): Patient-centered Communication. Do Patients Really Prefer It? In: Journal of General Internal Medicine, 19, 11, S. 1069-1079.

Swing SR (2007): The ACGME outcome project: retrospective and prospective. Med Teach 29:648–654.

Szasz, Thomas S.; Hollender, Marc H. (1988): The Basic Models of the Doctor-Patient Relationship. In: Schwartz, Howard D.: Dominant issues in medical sociology. New York [u.a.]: McGraw-Hill. S. 174-181.

Tagliacozzo, D. L., & Mauksch, H. O. (1972). The patients view of the patients role. In E. G. Jaco (Ed.), Patient, physicians and illness. New York: The Free Press.

Tait, Alan R., Voepel-Lewis, Terri, Malviya, Shobha, & Philipson, Sandra J. (2005). Improving the Readability and Processability of a Pediatric Informed Consent Document: Effects on Parents' Understanding. Archives of Pediatrics Adolescent Medicine, 159(4), 347-352.

Tait, Lynda; Lester, Helen; Birchwood, Max; Freemantle, Nick; Wilson, Sue (2005): Study protocol: Design of the BiRmingham Early Detection In untREated psyChosis Trial (REDIRECT): cluster randomised controlled trial of general practitioner education in detection of first episode psychosis In: BMC Health Services Research, 5:19.

Taman, M. S., & Menz, F. E. (1997). Professional perceptions of availability and quality of mental health services in Wisconsin. Wisconsin medical journal, 96(1), 40-45.

Tamblyn, Robyn; Abrahamowicz, Michal et al. (2007): Physician Scores on a National Clinical Skills Examination as Predictors of Complaints to Medical Regulatory Authorities. In: Journal of the American Medical Association, 298, 9, S. 993-1001.

Tandogan, I., Ozin, B., Bozbas, H., Turhan, S., Ozdemir, R., Yetkin, E., & Topal, E. (2005). Effects of mobile telephones on the function of implantable cardioverter defibrillators. Annals of noninvasive electrocardiology : the official journal of the International Society for Holter and Noninvasive Electrocardiology, Inc, 10(4), 409-413.

Tannen D,Wallet C. Interactive frames and knowledge schemas in interaction: examples from a medical examination/ interview. Social Psychology Quarterly 1987; 50: 205–216.

Tannen, D./ Wallat, C. (1982). A Sociolinguistic Analysis of Multiple Demands on the Pediatrician in Doctor/Mother/Child Interaction. Linguistics and the Professions. R. J. D. Pietro. Norwood, NJ, Ablex: 39-50.

Tannen, D./ Wallat, C. (1983): Doctor/ Mother/ Child Communication: Linguistic Analysis of a Pediatric Interaction. In: Fisher, S./ Todd, A. D. (eds.), 203-220.

Tannen, Deborah, & Wallat, Cynthia. (1993). Interactive Frames and Knowledge Schemas in Interaction: Examples from a Medical Examination/Interview. In Deborah Tannen (Ed.), Framing in Discourse (pp. 57-76). New York: Oxford UP.

Tanner, B. A. (ed.) (1976): Language and Communication in General Practice. London.

Tappen, R. M., Williams, C. L., Barry, C., & Disesa, D. (2002). Conversation Intervention with Alzheimer's Patients: Increasing the Relevance of Communication. Clinical gerontologist, 24(3-4), 63-75.

Tapsell, L. C., Brenninger, V., & Barnard, J. (2000). Applying conversation analysis to foster accurate reporting in the diet history interview. Journal of the American Dietetic Association, 100(7), 818-824.

Tapsell, Linda (2000): Using applied conversation analysis to teach novice dieticians history taking skills. In: Human Studies, 23. S.281-307.

Tarling, K., Perkins, M. R., & Stojanovik, V. (2006). Conversational success in Williams syndrome: communication in the face of cognitive and linguistic limitations. Clinical linguistics & phonetics, 20(7-8), 583-590.

Tarn, Derjung M. et al. (2006): Physician Communication When Prescribing New Medications. In: Archives of Internal Medicine, 166. S.1855-1862.

Tarplee, Clare, E. Barrow (1999) 'Delayed echoing as an interactional resource: a case study of a 3-year-old child on the autistic spectrum'. Clinical Linguistics & Phonetics 13: 449-82

Tate, Peter. (1983). Doctors' style. In David A. Pendleton & John Hasler (Eds.), Doctor-Patient Communication (pp. 75-85). New York.

Tates, Kiek; Meeuwesen, Ludwien (2000): `Let Mum have her say': turntaking in doctor-parent-child communication. In: Patient Education and Counseling, 40, 2, S. 151-162.

Tates, Kieck; Meeuwesen, Ludwien (2001): Doctor-parent-child communication. A (re)view of the literature. In: Social Science & Medicine, 52, S. 839-851.

Tates, Kiek; Elbers, Ed; Meeuwesen, Ludwien; Bensing, Jozien (2002): Doctor-parent-child relationships: a `pas de trois'. In: Patient Education and Counseling, 48, 1, S. 5-14.

Tates, K., Meeuwesen, L., Elbers, E., & Bensing, J. (2002). I've come for his throat': roles and identities in doctor-parent-child communication. Child: care, health and development, 28(1), 109-116.

Taub, H. A./Baker, M.T./Sturr, J.F. (1986): Informed consent for research. In: J. Amer. Geriat. Soc. 34 (1986), 601-606.

Taub, S. J. (2006): The internet´s role in patient/physician interaction: bringing our understanding in line with online reality. In: Comprehensive Ophthalmology Update, 7, 1, S. 25-30.

Tautz, Frederik (2002): E-Health und die Folgen. Wie das Internet die Arzt-Patient-Beziehung und das Gesundheitssystem verändert. Frankfurt a. M./New York: Campus.

Tautz, Frederik (2006): Wie das Internet das Arzt-Patient-Verhältnis und das Gesundheitssystem verändert. Campus Verlag.

Taylor, Amanda / Karnieli-Miller, Orit / Inui, Thomas / Ivy, Steven / Frankel, Richard (2011): Appreciating the power of narratives in healthcare: A tool for understanding organizational complexity and values. In: Candlin, Christopher N./Sarangi, Srikant

(eds.): Handbook of communication in organisations and professions. Berlin/Boston: De Gruyter Mouton, S. 457-479.
Taylor, Kathryn M.; Kelner, Merrijoy (1987): Informed consent: The physicians' perspective. In: Social Science & Medicine, 24, S. 135-143.
Taylor, Marie (2000): Patient care (empowerment): a local view. In: British Medical Journal, 320, S. 1663-1667.
Teal, Cayla R.; Street, Richard L. (2009): Critical elements of culturally competent communication in the medical encounter: A review and model. In: Social Science & Medicine, 68, 3, S. 533-543.
Tebble, Helen. (1999). The Tenor of Consultant Physicians: Implications for Medical Interpreting. Translator: Studies in Intercultural Communication, 5(2), 179-200.
Tebble, Helen. (2003). Training Doctors to Work Effectively with Interpreters. In Louise Brunette, Georges Bastin, Isabelle Hemlin & Heather Clarke (Eds.), The Critical Link 3: Interpreters in the Community (pp. 81-95). Amsterdam, Netherlands: Benjamins.
Tecic, Tanja; Schneider, Alexandra; teinhausen, Eva (2009): Das Arzt-Patient-Gespräch in der Chirurgie. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 13-28.
Telles Ribeiro, Branca; De Souza Pinto, Diana (2006): The Psychiatric Interview: An Insider's Perspective. In: Gotti, Maurizio; Salager-Meyer, Françoise: Advances in Medical Discourse Analysis: Oral and Written Contexts. Bern etc.: Peter Lang. S. 155-176.
Tennstedt, Sharon L. (2000): Empowering older patients to communicate more effectively in the medical encounter. In: Clinics in Geriatric Medicine, 16, 1, S. 61-70.
Terzioglu, Peri (2005): Gelungene Zusammenarbeit. Eine qualitative Untersuchung zur Umsetzung partizipativer Aspekte in der Zusammenarbeit von psychoseerfahrenen Patienten und niedergelassenen Psychiatern. Berlin: Freie Universität.
Tesak, Jürgen (2006): Einführung in die Aphasiologie. 2., aktualisierte Auflage. Stuttgart/New York: Thieme.
Tesak, Jürgen (2007): Grundlagen der Aphasietherapie. Idstein: Schulz-Kirchner.
Teutsch, Carol (2003): Patient-doctor communication. In: Medical Clinics of North America, 87, 5, S. 1115-1145.
Tewes, U. (Hrsg.) (1984): Angewandte Medizinpsychologie. Frankfurt a. Main: Fachbuchhandlung für Psychologie, Verl.-Abt.
Tewes, Uwe (2000): Empowerment für Patienten mit chronischen Erkrankungen. Wien. (5. Österreichische Konferenz Gesundheitsfördernder Krankenhäuser "Förderung der Gesundheit von PatientInnen durch Empowerment")
Tewes, Uwe (2001): Empowerment für Patienten mit chronischen Erkrankungen. In: Österreichisches Netzwerk Gesundheitsfördernder Krankenhäuser: Beiträge der 5. ÖNGK - Konferenz "Förderung der Gesundheit von PatientInnen durch Empowerment" (Oktober 2000). Wien: ÖNGK-online (http://www.univie.ac.at/oengk/5-konf-publikationen.html).
Tfouni, L. V., de Carvalho, E. C., & Scochi, C. G. (1991). Discourse, institution, power: an analysis of the nurse-patient interaction. Revista gaucha de enfermagem / EENFUFRGS, 12(1), 20-25.
The Association of County Councils Denmark (Hg.)(2003): Summary of "The patient´s encounter with the health service. Interpersonal relations - recommendations for communication, participation and continuity in health care". County of Aarhus: Kvalitetsafdelingen.

The General Medical Council: Treatment and care towards the end of life: good practice in decision making. Ethical Guidance. London: General Medical Council; 2010. [http://www.gmc-uk.org/guidance/ethical_guidance/end_of_life_care.asp webcite]

The Joint Commission (2007): Speak up! Help prevent errors in Your Care.

The National Commission for the Protection of Human Subjects of Biomedical and Behavioral Research (Hg.)(1979): The Belmont Report. Office of the Secretary. Ethical Principles and Guidelines for the Protection of Human Subjects of Research. Department of Health, Education, and Welfare. Office of the Secretary.

The Royal Pharmaceutical Society of Great Britain (1997): From Compliance to Concordance: Achieving shared goals in medicine taking. The Royal Pharmaceutical Society of Great Britain.

The SUPPORT Principal Investigators (1995): A controlled trial to improve care for seriously ill hospitalized patients. The study to understand prognoses and preferences for outcomes and risks of treatments (SUPPORT). In: Journal of the American Medical Association, 274, 20, S. 1591-1608.

The, Anne-Mei/Tony Hak/Gerard Koeter/Gerrit van de Wal (2000): Collusion in doctor-patient communication about imminent death: An ethnographic study. In: British Medical Journal, 321, 1376.

Themistocleous, M., McCabe, R., Rees, N., Hassan, I., Healey, P. G., & Priebe, S. (2009). Establishing mutual understanding in interaction: an analysis of conversational repair in psychiatric consultations. Communication & Medicine, 6(2), 165-176.

Theml, Harald K. (2009): Aufklärungsprozess in den Phasen des Diagnose- und Krankheitsweges. In: Tumorzentrum München (Hrsg.): Manual Psychoonkologie. Wien/New York: Zuckschwerdt Verlag, S. 24-27.

Thiam, Sylla; LeFevre, Andrea M.; Hane, Fatoumata; Ndiaye, Alimatou; Ba, Fatoumata; Fielding, Katherine L.; Ndir, Moustapha; Lienhardt, Christian (2007): Effectiveness of a Strategy to Improve Adherence to Tuberculosis Treatment in a Resource-Poor Setting: A Cluster Randomized Controlled Trial. In: JAMA: The Journal of the American Medical Association, 297, 4, S. 380-386.

Thije, Jan D. ten (2001): Ein diskursanalytisches Konzept zum interkulturellen Kommunikationstraining. In: Bolten, J.; Schröter, D.: Im Netzwerk interkulturellen Handelns. Theoretische und praktische Perspektiven der interkulturellen Kommunikationsforschung. Sternenfels: Verlag Wissenschaft & Praxis. S. 176-204.

Thistlethwaite, Jill; Ridgway, George (2006): Making it Real: A Practical Guide to Experiential Learning of Communication Skills. Radcliffe Publishing.

Thistlethwaite J, Hammick M (2010): The Best Evidence Medical Education (BEME) Collaboration: into the next decade. Med Teacher 32:880–882.

Thom, David H.; Kravitz, Richard L.; Bell, Robert A.; Krupat, Edward; Azari, Rahman (2002): Patient trust in the physician: relationship to patient requests. In: Family Practice, 19, 5, S. 476-483.

Thomas J./ Wilson A. (1996). Methodologies for studying a corpus of doctor-patient interaction. In J. Thomas and M. Short (eds). Using corpora for language research. London: Longman, pp 92-109.

Thomas, James, Harden, Angela, Oakley, Ann, Oliver, Sandy, Sutcliffe, Katy, Rees, Rebecca, . . . Kavanagh, Josephine. (2004). Integrating qualitative research with trials in systematic reviews. British Medical Journal, 328(7446), 1010-1012.

Thomas, James; Harden, Angela (2008): Methods for the thematic synthesis of qualitative research in systematic reviews. In: BMC Medical Research Methodology, 8, 45.

Thomas, K. B. (1978): The consultation and the therapeutic illusion. In: British Medical Journal, 1, S. 1327-1328.

Thomas, K. B. (1987): General practice consultations: is there any point in being positive? In: British Medical Journal, 294, 6581, S. 1200-1202.

Thomas, Malcolm I. (2007): It's all in the listening. In: British Medical Journal, 335, 7612, S. 172-17c.

Thomas, W./ Koerfer, A./ Obliers, R./ Köhle, K.(2000): Multimediales Lernen in der ärztlichen Gesprächsausbildung. In: Medizinische Ausbildung, 17. S.129.

Thomasma, David C. (1983): Beyond medical paternalism and patient autonomy: a model of physician conscience for the physician-patient relationship. In: Annals of Internal Medicine, 98, S. 243-248.

Thompson, Andrew G. H. (2007): The meaning of patient involvement and participation in health care consultations: A taxonomy. In: Social Science & Medicine, 64, 6, S. 1297-1310.

Thompson, Carol L.; Pledger, Linda M. (1993): Doctor-patient communication: Is patient knowledge of medical terminology improving? In: Health Communication, 5, S. 89-97.

Thompson, Teresa L. (1990): Patient health care: Issues in interpersonal communication. In: Ray, E. B.; Donohew, L.: Communication and health: Systems and applications. Hillsdale. S. 27-50.

Thompson, Teresa L. (2000): The nature and language of illness explanations. In: Whaley, B. B.: Explaining Illness: Research, theory and strategies. Mahwah, NJ. S. 3-40.

Thompson, Teresa L. (2001): Die Beziehung zwischen Patienten und professionellen Dienstleistern des Gesundheitswesens. In: Hurrelmann, Klaus; Leppin, Anja: Moderne Gesundheitskommunikation: vom Aufklärungsgespräch zur E-Health. Bern. S. 73-93.

Thompson, Teresa L. (2001): Introduction. In: Health Communication, 13, 1, S. 1-4.

Thompson, Teresa L.; Dorsey, Alicia M.; Miller, Katherine I.; Parrott, Roxanne (2003): Handbook of health communication. Mahwah, New Jersey: Lawrence Erlbaum Associates.

Thorne, Sally E.; Nyhlin, Kerstin T.; Paterson, Barbara L. (2000): Attitudes toward patient expertise in chronic illness. In: International Journal of Nursing Studies, 37, S. 303-311.

Thorne, Sally E.; Joachim, Gloria; Paterson, Barbara L.; Canam, Connie (2002): Influence of the Research Frame on Qualitatively Derived Health Science Knowledge. In: International Journal of Qualitative Methods, 1, 1, S. 1-47.

Thorne S, Paterson B, Acorn S, Canam C, Joachim G, Jillings C (2002) Chronic illness experience: Insights from a metastudy. Qualitative Health Research 12(4):437–452

Thorne, Sally E., Jensen, Louise A., Kearney, Margaret H., Noblit, George, & Sandelowski, Margarete. (2004). Qualitative Metasynthesis: Reflections on Methodological Orientation and Ideological Agenda. Qualitative Health Research, 14(10), 1342-1365.

Thorne SE, Bultz BD, Baile WF, SCRN Communication Team (2005) Is there a cost to poor communication in cancer care? A critical review of the literature. Psychooncology 14(10):875–884.

Thyringer, Marion (2004): Kommunikation als Therapie. Kommunikative Medizin als kongruenter Teil der wissenschaftlich-technischen Medizin im Prozess einer ganzheitlichen Heilung. Eine quantitative Untersuchung in der Sonderkrankenanstalt Bad Schallerbach. Wien: Univ.Wien.

Timmermans, Danielle; Molewijk, Bert; Stiggelbout, Anne; Kievit, Job (2004): Different formats for communicating surgical risks to patients and the effect on choice of treatment. In: Patient Education and Counseling, 54, 3, S. 255-263.

Timmermans, Liesbeth M., van der Maazen, Richard W. M., Verhaak, Christianne M., van Roosmalen, Marielle S., van Daal, Willem A. J., & Kraaimaat, Floris W. (2005).

Patient participation in discussing palliative radiotherapy. Patient Education and Counseling, 57, 53-61.
Timmermans, Liesbeth M.; van der Maazen, Richard W. M.; van Spaendonck, Karel P. M.; Leer, Jan W.; Kraaimaat, Floris W. (2006): Enhancing patient participation by training radiation oncologists. In: Patient Education and Counseling, 63, 1-2, S. 55-63.
Timmermans, Stefan/Angell, Alison (2001): Evidence-based medicine, clinical uncertainty, and leraning to doctor. Journal of Health and Social Behavior 42 (4). 342-359.
Timmers I, Jansma BM, Rubio-Gozalbo ME.(2012): From mind to mouth: event related potentials of sentence production in classic galactosemia. PLoS One 7(12)
Ting, D. Y. (2006): Certain hope. In: Patient Education and Counseling, 61, S. 317-318.
Tinhofer, Heinrich (2007): Problemorientierte Kommunikation. Die Nutzung der Kommunikation für das Wissensmanagement von ÄrztInnen und PatientInnen. „Die letzte Meile im Gesundheitssystem". Wien: Hauptverband der Österr Sozialversicherungsträger.
Titmuss, Richard M. (1997). The Gift Relationship: from Human Blood to Social Policy. Original edition with new chapters by Virginia Berridge, Vanessa Martlew, Gillian Weaver, Susan Williams and Julian Le Grand. London: London School of Economics & Political Science.
Titscher, G. (1989): Zur Arzt-Patienten-Beziehung bei Herz-Kreislauf-Erkrankungen. In: Ringel, E./ Rossmanith, S. (eds.): Die Arzt-Patient-Beziehung. Wien/ München/Bern, 82-89.
Titze, Michael; Eschenröder, Christof T. (2003): Therapeutischer Humor. Grundlagen und Anwendungen. (4. Aufl.) Frankfurt: Fischer.
Tobin, J. N.; Wassertheil-Smoller, S.; Wexler, J. P. (1987): Sex bias in considering coronary bypass surgery. In: Annals of Internal Medicine, 107, S. 19-25.
Todd, A.D. (1983): A diagnosis of doctor-patient discourse in the prescription of contraception. In: S. Fisher/A.D. Todd (eds.): The social organization of doctor-patient communication. Center for Applied Linguistics, Washington, pp 159-188.
Todd, A.D. (1984): “Die Patientin hat nichts zu sagen”: Kommunikation zwischen Frauenärzten und Patientinnen. In: Trömel-Plötz, S. (ed.): Gewalt durch Sprache. Die Vergewaltigung von Frauen in Gesprächen. Frankfurt, 163-183.
Todd, Alexandra D. (1984): The prescription of contraception: negotiations between doctors and patients. In: Discourse Processes, 7, S. 171-200.
Todd, Alexandra D. (1989): Intimate adversaries: cultural conflict between doctors and women patients. Philadelphia: University of Pennsylvania Press.
Todd, A.D./Fisher, S. (Eds.) (1993): The Social Organisation of Doctor-Patient-Communikation 2nd ed. Norwood, NJ: Ablex.
Toerien M, Brookes ST, Metcalfe C, de Salis I, Tomlin Z, Peters TJ, Sterne J, Donovan JL: A review of reporting of participant recruitment and retention in RCTs in six major journals. Trials 2009, 10(1):52.
Toerien M, Shaw R, Duncan R, Reuber M: Offering patients choices: A pilot study of interactions in the seizure clinic. Epilepsy and Behaviour 2011, 20:312-320.
Toerien, Merran, Shaw, Rebecca, & Reuber, Markus. (2013). Initiating decision-making in neurology consultations. Sociology of Health & Illness, 35(6), 873-890.
Tondorf, G./Wostry, H. (Hrsg.) (1998): Die Ärzteschaft im Spannungsfeld des Strafrechts (= Schriftenreihe Anwälte für Ärzte e.V., Bd. 1). Essen: JFB-Verlag.
Tones, Keith. (1998). Health education and the promotion of health: seeking wisely to empower. In S. Kendall (Ed.), Health and Empowerment: Research and Practice. London: Arnold.

Tongue, John R.; Epps, Howard R.; Forese, Laura L. (2005): Communication Skills for Patient-Centered Care. Research-Based, Easily Learned Techniques for Medical Interviews That Benefit Orthopaedic Surgeons and Their Patients. In: Journal of Bone and Joint Surgery, 87, 3, S. 652-658.

Toop, Les (1999): Primary care: core values. Patient centred primary care. In: British Medical Journal, 316, 20 June, S. 1882-1883.

Torres, Maria Beatriz. (2005). Doctors Communicating with Culturally Diverse Patients: Towards Understanding Culture-Competent Communication in Doctor and Patient Interaction (Vol. 65, pp. 3627-3627): Ohio U.

Towle, Angela; Godolphin, William; Grams, Garry; LaMarre, Amanda (2006): Putting informed and shared decision making into practice. In: Health Expectations, 9, 4, S. 321-332.

Towle, Angela; Godolphin, William; Greenhalgh, Trisha; Gambrill, Jeremy (1999): Framework for teaching and learning informed shared decision making & Commentary: Competencies for informed shared decision making & Commentary: Proposals based on too many assumptions. In: British Medical Journal, 319 , 7212, S. 766-771.

Tracy, Karen, & Naughton, Julie M. (2000). Insititutional identity-work: a better lens. In Justine Coupland (Ed.), Small Talk (pp. 62-83): Pearson Education Limited.

Tran, Anh N.; Haidet, Paul; Street, Richard L.; O´Malley, Kimberly J.; Martin, Frank; Ashton, Carol M. (2004): Empowering communication: a community-based intervention for patients. In: Patient Education and Counseling, 52, 1, S. 113-121.

Travaline, John M.; Ruchinskas, Robert; D'Alonzo, Gilbert E. J. (2005): Patient-Physician Communication: Why and How. In: Journal of the American Osteopathic Association, 105, 1, S. 13-18.

Traynor, M. (2006). Discourse analysis: theoretical and historical overview and review of papers in the Journal of Advanced Nursing 1996-2004. Journal of Advanced Nursing, 54(1), 62-72.

Trevena, L.; Barratt, A. (2003): Integrated decision making: definitions for a new discipline. In: Patient Education and Counseling, 50, S. 265-268.

Troschke von J (2004) Die Kunst, ein guter Arzt zu werden. Anregungen zum Nach- und Weiterdenken. Huber, Bern

Trubel, Erna M. (2004): Tabu und Euphemismus in der Arzt-Patient-Kommunikation im interkulturellen Vergleich zwischen Österreich und Ungarn. Wien: Univ. Wien.

Trummer, U. (1996): Neue Paradigmen und alte Rollen: Chancen und Hemmnisse einer ganzheitlichen und patientenorientierten Versorgung. Eine soziologische Analyse der Interaktion und Kommunikation zwischen Patient und „Team“ auf einer Krankenhausstation. Dissertation Uni Wien :

Trummer, Ursula; Nowak, Peter (2000): Maßnahmenoptionen. Koproduktion durch Empowerment: Qualitätsverbesserung der PatientInnenbetreuung und des Postoperativen Gesundungsprozesses in der Chirurgie. Wien. Projektunterlage.

Trummer, Ursula; Nowak, Peter; Stidl, Thomas; Pelikan, Jürgen M. (2001): Koproduktion durch Empowerment: Qualitätsverbesserung der PatientInnenbetreuung und des postoperativen Gesundungsprozesses in der Chirurgie. Ein wissenschaftlich begleitetes Implementationsprojekt. In: Rundbrief des Österreichischen Netzwerks Gesundheitsfördernder Krankenhäuser, 11.

Trummer, Ursula; Nowak, Peter; Pelikan, Jürgen M. (2001): Koproduktion durch Empowerment. Qualitätsverbesserung der Patientenbetreuung und des postoperativen Gesundungsprozesses in der Chirurgie. Wien. (1. Gemeinsame Konferenz der Deutschsprachigen Netzwerke Gesundheitsfördernde Krankenhäuser)

Trummer, Ursula; Nowak, Peter; Pelikan, Jürgen M. (2002): Empowerment Strategies to Improve Health Literacy of Surgery Patients. Interventions, Effects, Preconditions for Success. Bratislava. ("The contribution of HPH to reorient health services: Improving health gain by developing partnerships and quality". 10th International Conference on Health Promoting Hospitals (HPH))

Trummer, Ursula; Nowak, Peter; Pelikan, Jürgen M. (2002): Effects of patient empowerment on health outcome and patient satisfaction among surgery patients. Warwick. (International Conference on Communication in Health Care)

Trummer, Ursula; Nowak, Peter; Pelikan, Jürgen M. (2002): Empowerment von chirurgischen PatientInnen - Modelle, Interventionen, Effekte, Erfolgsbedingungen. In: Österreichische Zeitschrift für Soziologie, 27, 4, S. 97-114.

Trummer, Ursula; Nowak, Peter; Pelikan, Jürgen M. (2002): Koproduktion durch Empowerment. Qualitätsverbesserung der PatientInnenbetreuung und des postoperativen Gesundungsprozesses in der Chirurgie. In: Österreichische Krankenhauszeitung, 43, 06-07, S. 17-19.

Trummer, Ursula; Nowak, Peter; Pelikan, Jürgen M. (2003): Effects of patient empowerment on health outcome and patient satisfaction among surgery patients. In: Quality of Life Research, 12, 7, S. 801-801.

Trummer, Ursula; Nowak, Peter; Stidl, Thomas; Pelikan, Jürgen M. (2003): Koproduktion durch Empowerment. Mehr Qualität durch verbesserte Kommunikation mit Patient/innen in der Chirurgie. Wien: Bundesministerium für Gesundheit und Frauen.

Trummer, Ursula; Stidl, Thomas; Nowak, Peter; Pelikan, Jürgen M. (2003): Effects of Patient Empowerment on Clinical Outcome and Patient Satisfaction of Surgery Patients. Prague. (10th Annual Conference of the International Society for Quality of Life Research)

Trummer, Ursula; Novak-Zezula, Sonja; Schmied, Hermann; Nowak, Peter; Stidl, Thomas; Pelikan, Jürgen M. (2004): Patient orientation and the oriented patient. Improving care processes in a benchmarking project. Moscow (Russian Federation). (The 12th International Conference on Health Promoting Hospitals (HPH) Moscow, Russian Federation, May 26-28, 2004)

Trummer, Ursula F.; Müller, Ulrich O.; Nowak, Peter; Stidl, Thomas; Pelikan, Jürgen M. (2006): Does Physician Patient Communication that Aims at Empowering Patients Improve Clinical Outcome? A Case Study. In: Patient Education and Counseling, 61, 2, S. 299-306.

Tsai, Mei-hui (2002): Companions of Elderly Patients - A Sociolinguistic Study of Triadic Medical Encounters in Southern Taiwan. Washington, DC: Faculty of the Graduate School of Arts and Sciences of Georgetown University.

Tsai, Mei-hui (2005): Opening stages in triadic medical encounters in Taiwan. In: Communication & Medicine, S. 53-68.

Tsapos, Nicolas (2002): Die Konstitution von Patientenbildern in Krankenakten bedeutender Patientinnen der Anstalt Bethel 1898-1945. In: Brünner, Gisela; Gülich, Elisabeth: Krankheit verstehen interdisziplinäre Beiträge zur Sprache in Krankheitsdarstellungen. Bielefeld: Aisthesis Verlag. S. 301-318.

Tsui, P., & Schultz, G. L. (1985). Failure to report: Why psychotherapeutic engagement fails in the treatment of asian clients. Amer J Orthopsychiat, 55, 561-569.

Tuckett, David A.; Boulton, Mary; Olson, Coral (1985): A New Approach to the Measurement of Patients´ Understanding of What they are Told in Medical Consultations. In: Journal of Health and Social Behavior, 26, 3, S. 27-38.

Tuckett, David A.; Boulton, Mary; Olson, Coral; Williams, A. (1985): Meetings between experts. London: Tavistock Publications.

Tuffs, Richard. (1997). Patterns of Power in Business Meetings. In Marc Maufort & Jean-Pierre van Noppen (Eds.), Voices of Power: Co-Operation and Conflict in English Language and Literatures (pp. 75-87). Liège, Belgium: L3-Liège Language and Literature, for Belgian Association of Anglists in Higher Education.

Tulen, J. H., Azzolini, M., de Vries, J. A., Groeneveld, W. H., Passchier, J., & van De Wetering, B. J. (1999). Quantitative study of spontaneous eye blinks and eye tics in Gilles de la Tourette's syndrome. Journal of neurology, neurosurgery, and psychiatry, 67(6), 800-802.

Tulsky, James A.; Fischer, Gary S.; Rose, Mary R.; Arnold, Robert M. (1998): Opening the Black Box: How Do Physicians Communicate about Advance Directives? In: Annals of Internal Medicine, 129, 6, S. 441-449.

Turner, Paaige K.; Krizek, Robert L. (2006): A Meaning-Centered Approach to Customer Satisfaction. In: Management Communication Quarterly, 20, 2, S. 115-147.

Turner, Roy (1972): Some formal properties of therapy talk. In: David Sudnow (Ed.): Studies in social interaction. New York: Free Press, S.367-396.

Türp, J.C./Kowalski, C./Stohler, C.S. (1998): „Treatment-seeking patterns of facial pain patients: many possibilities, limited satisfaction", in: Journal of Orofacial Pain 12, 61-66.

Türp, Jens C./John, M/Nilges, P/Jürgens, J (2000): Schmerzen im Bereich der Kaumuskulatur und Kiefergelenke. Empfehlungen zur standardisierten Diagnostik und Klassifikation von Patienten. In Schmerz 14, 6, S. 416-428.

Türp J.C./Gerds T./Neubauer, S. (2001): „Myoarthropathie des Kausystems: Beurteilung der Qualität von Patienteninformation im Weltweiten Netz", in: ZaeFQ 95, 12-21.

Turrisi, Patricia. (1990). Peirce's Logic of Discovery: Abduction and Universal Categories. Transactions of the Charles Sanders Peirce Society, 26, 465-497.

Twardon, Celeste, & Gartner, Marianne. (1991). Empowering Nurses. Patient Satisfaction with Primary Nursing in Home Health. Journal of Nursing Administration, 21(11), 39-43.

U.S.Department of Health and Human Services (2000): Healthy People 2010: Understanding and Improving Health. (2nd ed.) Washington, DC: U.S. Government Printing Office.

Ucsnik, L. (2001): Das Gespräch mit dem onkologischen Patienten. In: Österreichische Krankenhauszeitung, 42, 5, S. 27-28.

Ueckert, F.; Goerz, M.; Ataian, M.; Tessmann, S.; Prokosch, H. U. (2003): Empowerment of patients and communication with health care professionals through an electronic health record. In: International Journal of Medical Informatics, 70, 2-3, S. 99-108.

Uexküll, Th. v. (1977): Die Chefarztvisite als Problem. Med. Klinik 72; 269-276.

Uexküll, Th. v. (1982): Geleitwort. In: Köhle, K., H.-H. Raspe (Hrsg.): Das Gespräch während der ärztlichen Visite, S. X-XII. Urban & Schwarzenberg, München

Uexküll, Thure von. (1982). Sprechen und Sprachformen in der Medizin. In A. Drees, E. Gebhard & B. Luban-Plozza (Eds.), Sprache des Kranken - Sprache des Arztes. Die therapeutische Übersetzung (pp. 21-34). Stuttgart; New York: Gustav Fischer Verlag.

Uexküll, Thure v.; Wesiack, Wolfgang (1988): Theorie der Humanmedizin. Grundlagen ärztlichen Denkens und Handelns. Wien: Urban & Schwarzenberg.

Uexküll, Thure v.; Adler, Rolf (1995): Psychosomatische Medizin. München, Wien: Urban & Schwarzenberg.

Uexküll T von (2003) Psychosomatische Medizin. Modelle ärztlichen Denkens und Handelns. Urban & Fischer, München

Uexküll, Thure v.; Langewitz, Wolf A. (2003): Das Placebo-Phänomen. In: Uexküll, Thure v.; Adler, Rolf H.; Herrmann, Jörg M.; Köhle, Karl; Langewitz, Wolf A.; Schonecke,

Othmar W.; Wesiack, Wolfgang: Psychosomatische Medizin. 6. Auflage. München, Jena: Urban & Fischer. S. 311-320.
Uexküll, Thure von/Wolfgang Wesiack. (2008). "Theorie des diagnostischen Prozesses". Psychosomatische Medizin: Modelle ärztlichen Denkens und Handelns. Hrsg. von Rolf H. Adler, Jörg M. Herrmann, Karl Köhle, Wolf Langewitz, Othmar W. Schonecke, Thure v. Uexküll und Wolfgang Wesiack. München: Elsevier, Urban & Fischer. S. 381-388
Uitterhoeve, R., Bensing, J., Dilven, E., Donders, R., deMulder, P., & van Achterberg, T. (2009). Nurse-patient communication in cancer care: does responding to patient's cues predict patient satisfaction with communication? Psycho-Oncology, 18(10), 1060-1068.
Ulrey, Kelsy L.; Amason, Patricia (2001): Intercultural Communication Between Patients and Health Care Providers: An Exploration of Intercultural Communication Effectiveness, Cultural Sensitivity, Stress, and Anxiety. In: Health Communication, 13, 4, S. 449-463.
Ulrych, M. (1969). Changes of general haemodynamics during stressful mental arithmetic and non-stressing quiet conversation and modification of the latter by beta-adrenergic blockade. Clinical science, 36(3), 453-461.
Ulsenheimer, K. u.a. (1990): Rechtliche Probleme in der Geburtshilfe und Gynäkologie. Bücherei des Frauenarztes Band 34. Stuttgart: Enke.
Ulsenheimer, K. (1998): Arztstrafrecht in der Praxis. 2. neubearb. u. erw. Aufl. (Praxis der Strafverteidigung Bd. 7). Heidelberg: Müller.
Ulsenheimer, K. (1998): Zum gegenwärtigen Stand der Arztrechtsjudikatur. In: G. Tondorf, H. Wostry (Hrsg.) Die Ärzteschaft im Spannungsfeld des Strafrechts (= Schriftenreihe Anwälte für Ärzte e.V., Bd. 1). Essen: JFB-Verlag, 33-60.
Ungar, Lea; Alperin, Mordechai; Amiel, Gilad E.; Beharier, Zvi; Reis, Shmuel (2002): Breaking bad news: structured training for family medicine residents. In: Patient Education and Counseling, 48, 1, S. 63-68.
Urban, H. (1978): Sprachliche Kommunikationsstrukturen der ärztlichen Visite auf einer internistisch-psychosomatischen Station. Diss. Ulm.
Urban, Hubert; Köhle, Karl; Simons, Claudia (1978): Empirische Untersuchung des ärztlichen Informationsverhaltens während der Visite auf einer internistisch-psychosomatischen Krankenstation. In: Inn.Med., 84, S. 1546-1549.
Usherwood, Tim (1999): Understanding the Consultation: Evidence, Theory and Practice. Buckingham, UK: Open University Press.
Vaidya, Vinay U.; Greenberg, Larrie W.; Patel, Kantilal M.; Strauss, Leslie H.; Pollack, Murray M. (1999): Teaching Physicians How to Break Bad News: A 1-Day Workshop Using Standardized Parents. In: Archives of Pediatrics Adolescent Medicine, 153, 4, S. 419-422.
Valero Garcés, Carmen. (2002). Análisis conversacional de las interacciones entre proveedores de servicios y usuarios inmigrantes en los centros de salud. Oralia: Análisis del Discurso Oral, 5, 265-294.
Valero-Garcés, Carmen. (2002). Interaction and Conversational Constructions in the Relationships between Suppliers of Services and Immigrant Users. Pragmatics: Quarterly Publication of the International Pragmatics Association, 12(4), 469-495.
Valero Garcés, Carmen. (2005). Doctor-Patient Consultations in Dyadic and Triadic Exchanges. Interpreting: International Journal of Research and Practice in Interpreting, 7(2), 193-210.
Valero Garcés, Carmen. (2007). Doctor-Patient Consultations in Dyadic and Triadic Exchanges. In Franz Pöchhacker & Miriam Shlesinger (Eds.), Healthcare Interpreting:

Discourse and Interaction (pp. 35-51). Amsterdam, Netherlands: Benjamins.
Vallant, Jeanette M. (2001): Nonverbale Kommunikation in der Arzt-Patienten-Interaktion. Die Notwendigkeit einer interdisziplinären Forschung und ihrer Resultate. Wien: Univ.Wien.
van Balen, Frank; Trimbos-Kemper, Trudy; Verdurmen, Jacqueline (1996): Perception of diagnosis and openness of patients about infertility. In: Patient Education and Counseling, 28, 3, S. 247-252.
van Cranenburgh OD, de Korte J, Sprangers MA, de Rie MA, Smets EM.(2013): Satisfaction with treatment among patients with psoriasis: a web-based survey study. British Journal of Dermatology 169(2):398-405.
Van Dalen, J./ Barholomeus, P./ Kerkhofs, E./ Lulofs, R./ Van Thiel, J./ Rethans, J.-J./ Scherpbier, A./ Van der Vleuten, C. (2001): Teaching and assessing communication skills in Maastricht: the first twenty years. In: Med Teach, 23(3): 245-251.
van Dam, Henk A.; Van der Horst, Frans; Van den Borne, Bart; Ryckman, Rick; Crebolder, Harry (2003): Provider-patient interaction in diabetes care: effects on patient self-care and outcomes. A systematic review. In: Patient Education and Counseling, 51, 1, S. 17-28.
Van de Poel, K. et al.: Communication Skills for Foreign and Mobile Medical Professionals. Heidelberg 2013.
Van Demark, D. R. (1997). Diagnostic value of articulation tests with individuals having clefts. Folia phoniatrica et logopaedica : official organ of the International Association of Logopedics and Phoniatrics, 49(3-4), 147-157.
Van den Brink-Muinen, Atie; Verhaak, F. M. (1998): Doctor-patient communication in European countries. In: Patient Education and Counseling, 34, Supplement 1, S. 36-37.
Van den Brink-Muinen, Atie; Bensing, Jozien M.; Kerssens, Jan J. (1998): Gender and Communication Style in General Practice: Differences Between Women's Health Care and Regular Health Care. In: Medical Care, 36, 1, S. 100-106.
Van den Brink-Muinen, A.; Verhaak, P. F. M. et al. (2000): Doctor-patient communication in different European health care systems: Relevance and performance from the patients´ perspective. In: Patient Education and Counseling, 39, 1, S. 115-127.
Van den Brink-Muinen, Atie; van Dulmen, Sandra; Messerli-Rohrbach, Verena; Bensing, Jozien M. (2002): Do gender-dyads have different communication patterns? A comparative study in Western-European general practices. In: Patient Education and Counseling, 48, 3, S. 253-264.
Van den Brink-Muinen, Atie; Verhaak, Peter F. M. et al. (2003): Communication in general practice: differences between European countries. In: Family Practice, 20, 4, S. 478-485.
Van den Brink-Muinen, Atie; Caris-Verhallen, Wilma M. C. M. (2003): Doctors' responses on patients' concerns: testing the use of sequential analysis. In: Epidemiologia e Psichiatria Sociale, 12, S. 92-97.
Van den Brink-Muinen, Atie; van Dulmen, Sandra M.; de Haes, Hanneke C. J. M.; Visser, Adriaan P.; Schellevis, Francois G.; Bensing, Jozien M. (2006): Has patients' involvement in the decision-making process changed over time? In: Health Expectations, 9, 4, S. 333-342.
van der Sanden, Maarten C. A.; Meijman, Frans J. (2005): The Multidimensional Dialogue on Predictive DNA Diagnostics. In: Rubinelli, Sara; Haes, Joachim: Tailoring Health Messages. Bridging the Gap between Social and Humanistic Perspectives on Health Communication. Proceedings of the International Conference Monte Verita, 6-10 July,

2005. Lugano: Health Care Communication Laboratory, University of Lugano. S. 147-151.
van der Weijden, Trudy; van Veenendaal, Haske; Timmermans, Danielle (2007): Shared decision-making in the Netherlands - current state and future perspectives. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 241-246.
Van der Zeijden, Albert (2005): Promoting patient-centred healthcare around the world. Enhancing compliance: The use of health literacy principles. Amsterdam . (CBI's 2nd Annual Patient Compliance, Persistency and Disease Management)
van Dijk, Liset; Heerdink, Eibert; Somai, Dinesh; van Dulmen, Sandra; Sluijs, Emmy; de Ridder, Denise; Griens, Anna; Bensing, Jozien (2007): Patient risk profiles and practice variation in nonadherence to antidepressants, antihypertensives and oral hypoglycemics. In: BMC Health Services Research, 7, 1, S. 51.
van Dillen, S. M., Hiddink, G. J., Koelen, M. A., de Graaf, C., & van Woerkum, C. M. (2003). Understanding nutrition communication between health professionals and consumers: development of a model for nutrition awareness based on qualitative consumer research. The American journal of clinical nutrition, 77(4 Suppl), 1065S-1072S.
van Dulmen, Alexandra M., Verhaak, Peter F. M., & Bilo, Henk J. G. (1997). Shifts in doctor-patient communication during a series of outpatient consultations in non-insulin-dependent diabetes mellitus. Patient Education and Counseling, 30(3), 227 - 237.
van Dulmen, Alexandra M. (1998): Doctor-patient communication during gynaecological outpatient consultations. In: Patient Education and Counseling, 34, Supplement, S. 19-19.
van Dulmen A. Children’s contribution to pediatric outpatient encounters. Pediatrics 1998; 102: 563–568.
van Dulmen, A. M. (1999). Communication during gynecological out-patient encounters. Journal of psychosomatic obstetrics and gynaecology, 20(3), 119-126.
van Dulmen, A. M., & Bensing, J. M. (2000). Gender differences in gynecologist communication. Women & health, 30(3), 49-61.
van Dulmen, Alexandra M.; Bensing, Jozien M. (2001): The effect of context in healthcare: a programming study. Den Haag: Raad voor Gezondheidsonderzoek.
van Dulmen, Sandra (2002): The key to good healthcare communication. In: Patient Education and Counseling, 46, 4, S. 233-234.
van Dulmen, Sandra; Nübling, Mathias; Langewitz, Wolf A. (2003): Doctors' responses to patients' concerns: an exploration of communication sequences in gynaecology. In: Epidemiologia e Psichiatria Sociale, 12, S. 98-102.
van Dulmen, Sandra (2003): Patient-centredness. In: Patient Education and Counseling, 51, 3, S. 195-196.
van Dulmen, Sandra (2004): Pediatrician-parent-child communication: problem-related or not? In: Patient Education and Counseling, 52, 1, S. 61-68.
van Dulmen, Sandra; Sluijs, Emmy; van Dijk, Liset; de Ridder, Denise; Heerdink, Rob; Bensing, Jozien (2007): Patient adherence to medical treatment: a review of reviews. In: BMC Health Services Research, 7, 1, S. 55.
Van Wieringen, Joke C. M.; Harmsen, Johannes A. M.; Bruijnzeels, Marc A. (2002): Intercultural communication in general practice. In: The European Journal of Public Health, 12, 1, S. 63-68.

Vanderford, Marsha L.; Stein, Terry; Sheeler, Robert; Skochelak, Susan (2001): Communication Challenges for Experienced Clinicians: Topics for an Advanced Communication Curriculum. In: Health Communication, 13, 3, S. 261-284.

VanKatwyk, P. L. (2008). God-talk in therapeutic conversation. The journal of pastoral care & counseling : JPCC, 62(1-2), 63-70.

Vannoy, S. D., Tai-Seale, M., Duberstein, P., Eaton, L. J., & Cook, M. A. (2011). Now what should I do? Primary care physicians' responses to older adults expressing thoughts of suicide. Journal of General Internal Medicine, 26(9), 1005-1011.

Vasse, E., Vernooij-Dassen, M., Spijker, A., Rikkert, M. O., & Koopmans, R. (2010). A systematic review of communication strategies for people with dementia in residential and nursing homes. International psychogeriatrics / IPA, 22(2), 189-200.

Vayreda, A., & Antaki, C. (2009). Social support and unsolicited advice in a bipolar disorder online forum. Qualitative Health Research, 19(7), 931-942.

Vaysse, Jocelyne. (1992). La Sémiotique des gestes centrés sur le corps et leurs implications langagi+¨res dans le site médical. Semiotica, 91(3-4), 319-340.

Vaysse, Jocelyne (2005): Les rôles spécifiques de la gestualité et ses implications psycho-corporelles en clinique. Lyon. (2nd Conference of the International Society for Gesture Studies (ISGS) INTERACTING BODIES - CORPS EN INTERACTION)

Vedeler, L. (1996). Pragmatic difficulties and socio-emotional problems: a case study. European journal of disorders of communication : the journal of the College of Speech and Language Therapists, London, 31(3), 271-288.

Vegni, Elena; Visioli, Sonia; Moja, Egidio A. (2005): When talking to the patient is difficult: The physician's perspective. In: Communication & Medicine, 2, 1, S. 69-76.

Vehviläinen, Sanna (2003): Preparing and delivering in psychoanalytical interaction. In: Text 23: 573-606.

Vehviläinen, Sanna (2005): Psychotherapy and Counselling. In: Brown, Keith: Encyclopedia of Language & Linguistics. (2nd) Oxford: Elsevier.

Vehviläinen, Sanna (2008): Identifying and managing resistance in psychoanalytic interaction. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S.120-138.

Vehviläinen, Sanna/ Peräkylä, Anssi/ Antaki, Charles/ Leudar, Ivan (2008): A review of conversational practices of psychotherapy. In: Anssi Peräkylä, Charles Antaki, Sanna Vehviläinen, Ivan Leudar (Eds.): Conversation Analysis and Psychotherapy. Cambridge: Cambridge University Press, S.188-197.

Velikova, Galina; Booth, Laura; Smith, Adam B.; Brown, Paul M.; Lynch, Pamela; Brown, Julia M.; Selby, Peter J. (2004): Measuring Quality of Life in Routine Oncology Practice Improves Communication and Patient Well-Being: A Randomized Controlled Trial. In: Journal of Clinical Oncology, 22, 4, S. 714-724.

Veloski, J./ Boex, J. R./ Grasberger, M. J./ Evans, A./ Wolfson, D. B. (2006): Systematic review of the literature on assessment, feedback and physicians' clinical performance: BEME Guide No. 7. Med Teach, 28: 117-128.

Ventres, William B.; Gordon, P. (1990): Communication strategies in caring for the underserved. In: Journal of Health Care for the Poor and Underserved, 1, 3, S. 305-314.

Verhaak, Christianne M.; Kraaimaat, Floris W.; Staps, A. C. J.; van Daal, Willem A. J. (2000): Informed consent in palliative radiotherapy: participation of patients and proxies in treatment decisions. In: Patient Education and Counseling, 41, 1, S. 63-71.

Verhaak, P. F. M.; Van Busschbach, J. T. (1988): Patient Education in General Practice. In: Patient Education and Counseling, 11, 2, S. 119-129.

Verhaak, P.F. / Meijer, S.A. / Visser, A.P. / Wolters, G. (2006): Persistent presentation of medically unexplained symptoms in general practice, in: Family Practice 23, 4, 414-420.

Verkouter, Myriam (2001): L'application de la loi linguistique dans la politique hospitalière et le réseau des urgences à Bruxelles-Capitale: équilibrer l'offre et la demande d'une ville plurilingue et multiculturelle. In: Bulletin VALS-ASLA, 74.

Vermandere M, Choi YN, De Brabandere H, Decouttere R, De Meyere E, Gheysens E, Nickmans B, Schoutteten M, Seghers L, Truijens J, Vandenberghe S, Van de Wiele S, Van Oevelen LA, Aertgeerts B.(2012): GPs' views concerning spirituality and the use of the FICA tool in palliative care in Flanders: a qualitative study. The British Journal of General Practice 62(603):e718-25.

Vermeire, E.; Hearnshaw, H.; Van Royen, P.; Denekens, J. (2001): Patient adherence to treatment: three decades of research. A comprehensive review. In: Journal of clinical pharmacy and therapeutics, 26, 5, S. 331-342.

Verres, R. (1986): Krebs und Angst. Subjektive Theorien von Laien über Entstehung, Vorsorge, Früherkennung, Behandlung und die psychosozialen Folgen von Krebserkrankungen. Berlin/ Heidelberg/New York/Tokyo: Springer.

Verres, Rolf. (1989). Zur Kontextabhängigkeit subjektiver Krankheitstheorien. In Claus Bischoff & Helmuth Zenz (Eds.), Patientenkonzepte von Körper und Krankheit (pp. 18-24). Bern/Stuttgart/Toronto: Huber.

Verres, Rolf. (1991). Gesundheitsforschung und Verantwortung. Gedanken zur Differenzierung und Vertiefung der Rekonstruktion subjektiver Gesundheits- und Krankheitstheorien. In Uwe Flick (Ed.), Alltagswissen über Gesundheit und Krankheit. Subjektive Theorien und soziale Repräsentationen (pp. 305-317). Heidelberg.

Verres, R. (1998): „Gesundheitsforschung und Verantwortung. Gedanken zur Differenzierung und Vertiefung der Rekonstruktion subjektiver Gesundheits- und Krankheitstheorien“, in: Flick, 301–313.

Vetlugin, Oleg (2000) 'Preparations for voluntary death: the social organisation of suicidal concerns', Ethnographic Studies 5: 68-93

Vettel, J. K., & Windsor, J. (1997). Maternal wait time after questions for children with and without Down syndrome. Research in developmental disabilities, 18(2), 93-100.

Vieten, Wolfgang (2001): Klinische Fertigkeiten für Ärzte. Das Überlebenshandbuch für die ersten Jahre. Bern, Göttingen, Toronto, Seattle: Huber.

Viklund, E., Holmqvist, R., & Zetterqvist Nelson, K. (2010). Client-identified important events in psychotherapy: interactional structures and practices. Psychotherapy research: journal of the Society for Psychotherapy Research, 20(2), 151-164.

Villenave-Cremer, S., Kettner, M., & Krause, R. (1989). Verbal interaction of schizophrenic patients and their conversational partners. Zeitschrift fur klinische Psychologie, Psychopathologie und Psychotherapie / im Auftrag der Gorres-Gesellschaft, 37(4), 401-421.

Vincent, Diane; Laforest, Marty; Bergeron, Annie (2007): Lies, rebukes and social norms: on the unspeakable in interactions with health-care professionals. In: Discourse Studies, 9, 2, S. 226-245.

Virmani, Jaya; Schneiderman, Lawrence J.; Kaplan, Robert M. (1994): Relationship of advance directives to physician-patient communication. In: Archives of Internal Medicine, 154, S. 909-913.

Vitt, Karl D. (1996): Qualität und Information aus Patientensicht. In: Viethen, Gregor; Maier, Irene: Qualität rechnet sich. Stuttgart: Georg Thieme Verlag. S. 48-51.

Vlassenko, Ivan: Sprache und HIV/AIDS. Traumerzählung und Multimodale Metaphern zur Veranschaulichung von subjektiven Krankheitstheorien. In: Birkner, Karin und Ehmer, Oliver (Hrsg.): Veranschaulichungsverfahren im Gespräch. Mannheim 2013, S. 93-132

Vlassenko, I. (in Vorb.): Sprechen über AIDS, Dissertation an der Universität Bayreuth.

Vodopiutz J, Poller S, Schneider B, Menz F, Lalouschek J, Stöllberger C. (2002): Chest Pain in Hospitalized Patients: Cause-Specific and Gender-Specific Differences. In: Journal of Women's Health, Volume 11,8/2002, 719-727.

Vodopiutz, Julia; Poller, Sabine; Schneider, Barbara; Menz, Florian; Lalouschek, Johanna; Stöllberger, Claudia (2005): Differences in the description of chest pain related to cause and gender.

Vogd, Werner (2002): Die Bedeutung von Rahmen ("frames") für die Arzt-Patienten-Interaktion. Eine Studie zur ärztlichen Herstellung von dem, was "der Fall ist" im gewöhnlichen Krankenhausalltag. In: Zeitschrift für qualitative Bildungs-, Beratungs- und Sozialforschung, 2, 2, S. 321-346.

Vogd, Werner (2004): Ärztliche Entscheidungsfindung im Krankenhaus bei komplexer Fallproblematik im Spannungsfeld von Patienteninteressen und administrativ organisatorischen Bedingungen. In: Zeitschrift für Soziologie, 33, 1, S. 26-47.

Vogd, Werner (2004): Ärztliche Entscheidungsprozesse des Krankenhauses im Spannungsfeld von System- und Zweckrationalität: Eine qualitativ rekonstruktive Studie unter dem besonderen Blickwinkel von Rahmen (»frames«) und Rahmungsprozessen (»framing«). Berlin: VWF.

Vogd, Werner (2004): Entscheidungen und Karrieren. Habitus- und systemtheoretische Überlegungen am Beispiel der Abläufe auf einer psychosomatischen Abteilung. In: Soziale Welt, 55, 3, S. 283-308.

Vogd, Werner (2005): Medizinsystem und Gesundheitswissenschaften - Rekonstruktion einer schwierigen Beziehung. In: Soziale Systeme, 11, 2, S. 236-270.

Vogd, Werner (2006): Verändern sich das Handeln und Entscheiden der Krankenhausärzte mit den neuen organisatorischen und ökonomischen Rahmenbedingungen? Ergebnisse einer rekonstruktiven Längsschnittstudie. Beitrag für den Themenschwerpunkt „Medizinische Professionalität unter veränderten Rahmenbedingungen". In: Sozialer Sinn, 2006, 2, S. 197-131.

Vogd, Werner: Arzt-Patient-Interaktion aus medizinsoziologischer Perspektive, in: Nittel, Dieter und Astrid Seltrecht (Hrsg.): Krankheit: Lernen im Ausnahmezustand? Brustkrebs und Herzinfarkt aus interdisziplinärer Perspektive, Heidelberg 2013, S. 455-467

Vogel BA, Helmes AW, Bengel J (2006) Arzt-Patienten-Kommunikation in der Tumorbehandlung: Erwartungen und Erfahrungen aus Patientensicht. Zeitschrift für Medizinische Psychologie 15(4):149–161.

Vogt, Maren (2003): Visite als Planungs- und Steuerungsinstrument in der Pflege und Therapie im Krankenhaus. Arbeitspsychologische Studie auf zwei Stationen der Inneren Medizin. Hamburg: Kovac. (Schriftenreihe Schriften zur Arbeits-, Betriebs- und Organisationspsychologie; 1)

Vogt, Rüdiger (1986): AIDS-Angst - ein schwieriges Thema für ein Beratungsgespräch. Eine Untersuchung zum Zusammenhang von sequentieller und thematischer Struktur in einer Kurzberatung. In: OBST, 35, S. 58-80.

Volden, J. (2004). Conversational repair in speakers with autism spectrum disorder. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 39(2), 171-189.

Vollmann J, Winau R (1996) History of informed medical consent. Lancet 347:410

Vollmann, J. (1996): Ethische Probleme in der medizinischen Forschung mit nicht einwilligungsfähigen Patienten. In: Allgemeine Gesellschaft für Philosophie in Deutschland (Hrsg.) 1996: Cognitio humana. 1394-1401, Leipzig: Verlag der Universität Leipzig.

Vollmann, J./Helmchen, H. (1997): Aufklärung und Einwilligung (Informed Consent) in der klinischen Praxis. In: Deutsche Medizinische Wochenschrift (1997) 122: 870-873, Stuttgart/ New York: Thieme.

Vollmann, J. (2000): Das Informed Consent-Konzept als Politikum in der Medizin. Patientenaufklärung und Einwilligung aus historischer und medizinethischer Sicht. In: M. Kettner (Hrsg.) Angewandte Ethik als Politikum. Frankfurt a. Main: Suhrkamp,

Vordermark D (2010) Patient information and decision aids in oncology: Need for communication between patient and physicians. J Clin Oncol 28(29):567.

Voss, Hubertus von (2001): Pädiatrie und Jugendmedizin. In: Dorfmüller, Monika (Hrsg.): Die ärztliche Sprechstunde. Arzt, Patient und Angehörige im Gespräch. Landsberg/Lech, S. 60-105.

Voutilainen,Liisa, Anssi Peräkylä, Johanna Ruusuvuori (2010) 'Recognition and interpretation: responding to emotional experience in psychotherapy', Research on Language & Social Interaction, 43/1: 85–107

Voutilainen, Liisa, Anssi Peräkylä, Johanna Ruusuvuori (2010) 'Misalignment as a Therapeutic Resource', Qualitative Research in Psychology. 7/4:299-315

Voutilainen, Liisa, Anssi Peräkylä, Johanna Ruusuvuori (2010) 'Professional non-neutrality: criticising the third party in psychotherapy', Sociology of Health & Illness. 32/5: 798-816

Voutilainen, Liisa, Anssi Peräkylä, Johanna Ruusuvuori (2011) 'Therapeutic change in interaction: Conversation analysis of a transforming sequence', Psychotherapy Research 21/3: 348-365

Voutilainen, Liisa (2012) 'Responding to emotion in cognitive psychotherapy'.In A.Peräkylä, M.-L.Sorjonen, eds. Emotion in interaction. Oxford: Oxford University Press: 235-255.

Voysey Paun, Margaret (2006) A constant burden: the reconstitution of family life. Aldershot: Ashgate [reprint of Voysey (1975) in the series 'Ashgate Classics in Sociology'; with a new introduction by the Author]

Voysey, Margaret (1975) A constant burden: the reconstitution of family life. London: Routlegde & Kegan Paul

Vrangbæk, Karsten; Østergren, Katarina (2006): Patient empowerment and the introduction of hospital choice in Denmark and Norway. In: Health Economics, Policy and Law, 1, 4, S. 371-394.

Vrijens, Bernard; Urquhart, John (2005): Patient adherence to prescribed antimicrobial drug dosing regimens. In: Journal of Antimicrobial Chemotherapy, 55, 5, S. 616-627.

Vrijens, Bernard; Belmans, A.; Matthys, K.; De Klerk, E.; Lesaffre, Eemmanuel (2006): Effect of patient intervention and compliance-enhancing pharmaceutical care on adherence with Atorvastatin. In: Pharmacoepidemiology & Drug Safety, 15, S. 115-121.

Wachsmuth, W./Schreiber, H.L. (1981): Die Stufenaufklärung – ein ärztlich und rechtlich verfehltes Modell. In: Der Chirurg 53. 594-596. (= Mitteilungen der Deutschen Gesellschaft für Chirurgie 2. 1981, 35-38)

Wachtler, Caroline; Brorsson, Annika; Troein, Margareta (2006): Meeting and treating cultural difference in primary care: a qualitative interview study. In: Family Practice, 23, 1, S. 111-115.

Wade, Derick T.; Halligan, Peter W. (2004): Do biomedical models of illness make for good healthcare systems? In: British Medical Journal, 329, 7479, S. 1398-1401.

Wade, J., Donovan, J. L., Lane, J. A., Neal, D. E., & Hamdy, F. C. (2009). It's not just what you say, it's also how you say it: opening the 'black box' of informed consent appointments in randomised controlled trials. Social Science & Medicine, 68(11), 2018-2028.

Wadensjö, Cecilia. (2007). The critical link 4, professionalisation of interpreting in the communityselected papers from the 4th International Conference on Interpreting in Legal, Health, and Social Service Settings, Stockholm, Sweden, 20 - 23 May 2004. Amsterdam [u.a.]: Benjamins.

Wadensten, B. (2005). The content of morning time conversations between nursing home staff and residents. Journal of Clinical Nursing, 14(8B), 84-89.

Wadsorn, Nussara. (2005). A Study of Interactions in Some Business Meetings and Implications for the Teaching of Listening-in-Interaction in Business English Contexts: U of New South Wales.

Wagemann, Gertrud. (2005). Verständnis fördert Heilung. Der religiöse Hintergrund von Patienten aus unterschiedlichen Kulturen. Ein Leitfaden für Ärzte, Pflegekräfte, Berater und Betreuer. Berlin: Verlag für Wissenschaft und Bildung.

Waggoner, Jeffrey R. (2005): Shared Medical Decision Making. In: Journal of the American Medical Association, 293, 9, S. 1058.

Wagner, P. J.; Lentz, L.; Heslop, S. D. (2002): Teaching communication skills: a skills-based approach. In: Academic Medicine, 77, 11, S. 1164.

Wahmhoff, S. (1981): Die Funktion der Paraphrase in psychotherapeutischen Beratungen. In: Deutsche Sprache, 2, S. 97-118.

Wahmhoff, S./Wenzel, A. (1979): Ein hm ist noch lange kein hm – oder – Was heißt klientenbezogene Gesprächsführung? In: J. Dittmann (Hrsg.) Arbeiten zur Konversationsanalyse. Tübingen: Niemeyer, 258-297.

Waitzkin, Howard; Stoeckle, John D. (1972): The communication of information about illness. In: Advances in Psychosomatic Medicine, 8, S. 180-215.

Waitzkin, Howard; Stoeckle, John D. (1976): Information control and the micropolitics of health care: summary of an ongoing research project. In: Social Science & Medicine, 10, S. 263-276.

Waitzkin, Howard (1984): Doctor-Patient Communication. Clinical Implications of Social Scientific Research. In: Journal of the American Medical Association, 252, 17, S. 2441-2446.

Waitzkin, Howard (1985): Information giving in medical care. In: J Health Soc Behav, 26, S. 81-101.

Waitzkin, Howard (1989): A critical theory of medical discourses. In: Journal of Health and Social Behavior, 30, 2, S. 220-239.

Waitzkin, Howard (1991): The politics of medical encounters. How patients and doctors deal with social problems. New Haven: Yale University Press.

Waldschmidt, Dirk Thomas (1993): Beschreibung von Kommunikationsabläufen in der Anfangsszene des ärztlichen Erstgespräches sowie Vergleich zu übergreifenden mentalen Selbstkonfigurationen ("Meta-Invarianten"). Köln.

Waldschmidt, Anne (1999): Der Selbstbestimmungsbegriff. Perspektiven chronisch kranker und behinderter Menschen. In: Feuerstein, Günther; Kuhlmann, Ellen: Neopaternalistische Medizin. Der Mythos der Selbstbestimmung im Arzt-Patient-Verhältnis. Bern: Verlag Hans Huber. S. 115-130.

Waldschmidt, Dirk T. (2007): Die Anfangsszene des ärztlichen Erstgespräches aus doppelperspektivischer Sicht : aktuelle und übergreifende Verstehensstrukturen der beteiligten Dialogpartner. Köln: Universität Köln.

Wallace, Louise M. (1985): Surgical patients' preferences for pre-operative information. In: Patient Education and Counseling, 7, 4, S. 377-387.

Wallace, L. (1986): Informed consent to elective surgery: the „therapeutic“ value? In: Soc. Sci. Med. 22 (1986), 29-33.

Wallen, J./ Waitzkin, H./ Stoeckle, J. D. (1979): Physician Stereotypes about Female Health and Illness: A Study of Patient’s Sex and the Informative Press During Medical Interviews. In: Women and Health 4, 135-146.

Waller, A., Dennis, F., Brodie, J., & Cairns, A. Y. (1998). Evaluating the use of TalksBac, a predictive communication device for nonfluent adults with aphasia. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 33(1), 45-70.

Wallerstein, Nina; Bernstein, Edward (1988): Empowerment Education: Freire´s Ideas Adapted to Health Education. In: Health Education Quarterly, 15, 4, S. 379-394.

Wallerstein, Nina (1992): Powerlessness, empowerment, and health: Implications for health promotion programs. In: American Journal of Health Promotion, 6, 3, S. 197-205.

Wallerstein, Nina (1993): Empowerment and health: the theory and practice of community change. In: Community development journal, 28, 3, S. 218-227.

Wallerstein, Nina (2006): What is the evidence on effectiveness of empowerment to improve heatlh? Copenhagen: World Health Organization.

Wallesch, Claus W. (1990): Zum Problem der Repräsentation höherer Hirnleistungen. In: Ehlich, Konrad; Koerfer, Armin; Redder, Angelika; Weingarten, Rüdiger: Medizinische und therapeutische Kommunikation. Diskursanalytische Untersuchungen. Opladen: Westdeutscher Verlag. S. 276-291.

Walsh, Denis, & Downe, Soo. (2005). Meta-synthesis method for qualitative research: a literature review. Journal of Advanced Nursing, 50(2), 204-211.

Walsh, I. P. (2008). Whose voice is it anyway? Hushing and hearing 'voices' in speech and language therapy interactions with people with chronic schizophrenia. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 43 Suppl 1, 81-95.

Walter, Fiona M.; Emery, Jon D.; Rogers, Margaret; Britten, Nicky (2004): Women's views of optimal risk communication and decision making in general practice consultations about the menopause and hormone replacement therapy. In: Patient Education and Counseling, 53, 2, S. 121-128.

Walther, Sabine. (1996). Die Nutzung sprachwissenschaftlicher Forschungsergebnisse für die Pflegeausbildung am Beispiel einer Untersuchung von Übergabegesprächen. In Pflegeberufe Bundesausschuß der Länderarbeitsgemeinschaften der Lehrerinnen und Lehrer für (Ed.), Tagungsband. 6. Bundestagung (22.-24. Mai 1996, Stadthalle Fürth / Bayern) (pp. 59-65).

Walther, S. (1996): Zur Bedeutung der Sprache in der Krankenpflege. Ein Bericht aus Theorie und Praxis. In: OBST 53 (1996), 27-47.

Walther, S. (1997): Im Mittelpunkt der Patient? Übergabegespräche im Krankenhaus. Stuttgart, New York: Thieme.

Walther, Sabine (2001): Abgefragt?! Pflegerische Erstgespräche im Krankenhausalltag. Eine linguistische Untersuchung von Erstgesprächen zwischen Pflegepersonal und Patienten. Bern et al. Hans Huber. (Reihe: Pflegewissenschaft)

Walther, Sabine (2002): Missverständnisse - Konflikte - Verständigungsschwierigkeiten. Störungen in der beruflichen Kommunikation Pflegender mit Patienten. In: S. Kühne-Ponesch. Wien: Fakultas Universitätsverlag, 350-373

Walther, Sabine. (2005). Erstgespräch zwischen Pflegepersonal und Patienten im Krankenhausalltag. Ein Transkriptband. In Martin Hartung (Ed.), (pp. 573). Radolfzell: Verlag für Gesprächsforschung.

Wang, R. J., Huang, Y., & Lin, Y. C. (2007). A study of masturbatory knowledge and attitudes and related factors among Taiwan adolescents. The journal of nursing research : JNR, 15(3), 233-242.

Wanzer, Melissa; Booth-Butterfield, Melanie; Gruber, Kelly (2004): Perceptions of Health Care Providers' Communication: Relationships Between Patient-Centered Communication and Satisfaction. In: Health Communication, 16, 3, S. 363-384.

Wanzer, Melissa; Booth-Butterfield, Melanie; Booth-Butterfield, Steve (2005): "If We Didn't Use Humor, We'd Cry": Humorous Coping Communication in Health Care Settings. In: Journal of Health Communication, 10, 2, S. 105-125.

Ward, Elaine; King, Michael; Lloyd, Margaret; Bower, Peter; Sibbald, Bonnie; Farrelly, Sharon; Gabbay, Mark; Tarrier, Nicholas; Addington-Hall, Julia (2000): Randomised controlled trial of non-directive counselling, cognitive-behaviour therapy, and usual general practitioner care for patients with depression. I: Clinical effectiveness. In: British Medical Journal, 321, 7273, S. 1383-1388.

Ware, John E. Jr.; Snyder, Mary K.; Wright, W. R.; Davies, Allyson R. (1983): Defining and Measuring Patient Satisfaction with Medical Care. In: Evaluation and Program Planning, 6, S. 247-263.

Ware, John E. Jr.; Phillips, James; Benson Yody, Barbara; Adamczyk, Joseph (1996): Assessment Tools: Functional Health Status and Patient Satisfaction. In: American Journal of Medical Quality, 11, 1, S. 50-53.

Warner R (1976) The relationship between language and disease concepts. International Journal of Psychiatry in Medicine 7(1):57–68

Warner, R. M., Waggener, T. B., & Kronauer, R. E. (1983). Synchronized cycles in ventilation and vocal activity during spontaneous conversational speech. Journal of applied physiology: respiratory, environmental and exercise physiology, 54(5), 1324-1334.

Warner, R. M., & Strowman, S. R. (1995). Cardiovascular reactivity and positive/negative affect during conversations. Journal of Behavioral Medicine, 18(2), 141-159.

Warren, Ed (et.al.) 2006. B.A.R.D. in the practice. A guide for family doctors to consult efficiently, effectively and happily. Oxford.

Wasem, Jürgen; Güther, Bernd (1999): Das Gesundheitssystem in Deutschland: Einstellungen und Erwartungen der Bevölkerung. Neuss. (Delphi. Studienreihe zur Zukunft des Gesundheitswesens)

Wassmer E, Minnaar G, Abdel Aal N, et al. How do paediatricians communicate with children and parents? Acta Paeditricia 2004; 93:1501–1506.

Watermeyer, J., & Penn, C. (2009). "Tell me so I know you understand": pharmacists' verification of patients' comprehension of antiretroviral dosage instructions in a cross-cultural context. Patient Education and Counseling, 75(2), 205-213.

Wathen, Nadine C., & Harris, Roma M. (2006). An examination of the health information seeking experiences of women in rural Ontario, Canada. IR Informationresearch, 11(4), 267-281.

Watson, Bernadette M., & Gallois, Cynthia. (1999). Communication Accommodation between Patients and Health Professionals: Themes and Strategies in Satisfying and Unsatisfying Encounters. International Journal of Applied Linguistics, 9(2), 167-183.

Watson, C. G., Burke, M., & Plemel, D. (1979). The relationship of personality style to abstract thinking deficits in schizophrenia. Journal of clinical psychology, 35(2), 247-249.

Watson, D. Rod (1981): Conversational and organisational uses of proper names: an aspect of counsellor-client interaction. In: Paul Atkinson, Christian Heath (Eds.): Medical Work: realities and routine. London: Gower, S.91-106.

Watson, D. Rod (1986) 'Doing the organizations work: an examination of a crisis intervention centre'. In: Fisher & Todd, eds.: 911-20

Watson, D. Rod (1995): Some Potentialities and Pitfalls in the Analysis of Process and Personal Change in Counselling and Therapeutic Interaction. In: J. Siegfried (Ed.): Professional and Everyday Discourse as Behavior Change. Norwood, N.J.: Ablex.

Watts, Geoff (2006): Spreading the word: a view from the media. In: eurohealth, 12, 1, S. 14-14.

WDR-Fernsehen (2007): Der Placebo-Effekt. Glaube als Medizin? Script zur WDR-Sendung "Quarks & Co". WDR-Fernsehen.

Wear D, Varley JD (2008): Rituals of verification: the role of simulation in developing and evaluating empathic communication. Patient Education Couns 71:153–156.

Weathersbee, T. Elizabeth, Douglas W. Maynard (2009) ' Dialling for donations: practices and actions in the telephone solicitation of human tissues', Sociology of Health & Illness, 31/6: 803-816 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) Communication in healthcare settings: participation, policy and new technologies. Chichester, U.K.: Wiley-Blackwell: 17-30]

Weaver R.(2013): Games, civil war and mutiny: metaphors of conflict for the nurse-doctor relationship in medical television programmes. Nursing Inquiry.

Webb, Helena (2009) '"I've put weight on cos I've bin inactive, cos I've 'ad me knee done": moral work in the obesity clinic', Sociology of Health & Illness, 31/6: 854-871 [reprinted in: Alison Pilnick, Jon Hindmarsh, Virginia Teas Gill, eds, (2010) Communication in healthcare settings: participation, policy and new technologies. Chichester, U.K.: Wiley-Blackwell: 66-82]

Weber, H.; Nübling, Mathias; Jestädt, A. (2001): Projekt VISCOM 2000. Visitenorganisation und Kommunikation. Empirische Untersuchungen an einer internistischen Universitätsklinik des Kantonspitals Basel. Basel. Unveröffentlichter Projektbericht.

Weber, Heidemarie, Nübling, Mathias, & Jestädt, A. (2001). Projekt VISCOM 2000. Visitenorganisation und Kommunikation. Empirische Untersuchungen an einer internistischen Universitätsklinik des Kantonspitals Basel. Basel.

Weber, H./ Stöckli, M./ Nübling, M./ Langwitz, W. (2007): Communication during ward round in internal medicine. A analysis of patient-nurse-physician interaction using RIAS. In: Patient Education and Counseling, 67: 343-348.

Weber, Heidemarie; Nübling, Mathias; Langewitz, Wolf A. (2009): Das Visitengespräch. In: Langer, Thorsten; Schnell, Martin W.: Das Arzt-Patient-Patient-Arzt-Gespräch: Ein Leitfaden für Klinik und Praxis. München: Marseille Verlag. S. 77-88.

Wedler, Hans-Ludwig (1998): Das ärztliche Gespräch. Anleitung zur Kommunikation in der psychosomatischen Grundversorgung. Stuttgart: Schattauer.

Weevers, H. J., van der Beek, A. J., van den Brink-Muinen, A., Bensing, J., Boot, C. R., & van Mechelen, W. (2009). Communication about work between general practitioners and patients consulting for musculoskeletal disorders. Quality in primary care, 17(3), 197-203.

Wegehaupt, H. (1982). Der Arzt und seine Diagnose. Psychologische Dimensionen der medizinischen Diagnosestellung. In H. Pohlmeier (Ed.), Medizinische Psychologie und Klinik (pp. 38-78). Stuttgart: Verlag für angewandte Psychologie.

Wegener, Malene Dept.of English, University o. S. D. (Hg.)(2000): Doctor-Patient Communication: The Issue of 'Doctorability' . Odense. Unpubl. M.A. thesis.

Weijts, Wies; Widdershoven, Guy; Kok, Gerjo (1991): Anxiety-scenarios in communication during gynecological consultations . In: Patient Education and Counseling, 18, 2, S. 149-163.

Weinbrenner, Susanne; Lelgemann, Monika et al. (2007): Der Methodenreport 2007 des Nationalen Programms für VersorgungsLeitlinien - Hintergrund und Inhalt. In: Zeitschrift für ärztliche Fortbildung und Qualität im Gesundheitswesen, 101, 4, S. 269-281.

Weingarten, Michael A.; Yaphe, John; Blumenthal, Dalia; Oren, Menahem; Margalit, Alon (2001): A comparison of videotape and audiotape assessment of patient-centredness in family physicians' consultations. In: Patient Education and Counseling, 45, 2, S. 107-110.

Weingarten, Rüdiger. (1993). Medizinische Expertensysteme im Dialog. Wissensakquisitation als Kommunikationsprozeß. In Petra Löning & Jochen Rehbein (Eds.), Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses (pp. 385-402). Berlin [u.a.]: de Gruyter.

Weingarten, Rüdiger (1994): Wissensakquisition für Expertensysteme: Patientenwarteliste. In: Redder, Angelika; Ehlich, Konrad: Gesprochene Sprache. Transkripte und Tondokumente. Tübingen: Niemeyer (Phonai).

Weinhold, Christine. (1988). Fachexterne Kommunikation im Krankenhaus: ein Forschungsbericht. Berlin: Freie Universität Berlin.

Weinhold, Chr. (1991): Kommunikation in Krankenhäusern. Ein Forschungsbericht über deutschsprachige Analysen der Gespräche zwischen Arzt und Patient und das Gesprächsverhalten des Pflegepersonals. In: Zeitschrift für Germanistik, Neue Folge1/1991, 674-684.

Weinhold, Chr. (1997): Kommunikation zwischen Patienten und Pflegepersonal: eine gesprächsanalytische Untersuchung des sprachlichen Verhaltens in einem Krankenhaus. Bern/Göttingen/Toronto/Seattle: Huber.

Weinman, J. / Petrie, K.J. / Moss-Morris, R. / Horne, R. (1996): The illness perception questionnaire: a new method for assessing the cognitive representation of illness", in: Psychology and Health, 1996, 11, 431-445.

Weisenberg, M. (1980). The regulation of pain. Ann New York Acad Sci, 320, 102-114.

Weiss, Barry D. (2001): Health literacy: an important issue for communicating health information to patients. In: Zhonghua Yi Xue Za Zhi (Taipei), 64, 11, S. 603-608.

Weiss, Marjorie C.; Britten, Nicky (2003): What is concordance? In: the pharmaceutical journal, 271, S. 493-493.

Weiss, R.; Stuker, R. (1999): [When patients and doctors don't speak the same language - concepts of interpretation practice]. In: Soz Praventivmed, 44, 6, S. 257-263.

Weißauer, W. (1982): Der Aufklärungswunsch des Patienten und seine rechtliche Bedeutung. In: Informationen des Berufsverbandes der Deutschen Chirurgen e.V. 3. 1982, 28-31.

Weißauer, W. (1989): Ist eine Stufenaufklärung sinnvoll? In: Der Gynäkologe. Heft 22. 1989: 349-359.

Weißauer, W. (1996): Aufklärungspflicht und Arzt-Patient-Beziehung. In: E. Lang, K. Arnold (Hrsg.) Die Arzt-Patient-Beziehung im Wandel. Referate der Sechsten Informationsmedizinischen Tage in Hamburg 1994. Schriftenreihe der Hamburg-Mannheimer Stiftung für Informationsmedizin. Stuttgart: Enke, 113-120.

Weißauer, W. (1997): Aufklärung und Einwilligung. Berufsverband Deutscher Anästhesisten.

Weissman, David E. (2004): Decision Making at a Time of Crisis Near the End of Life. In: JAMA: The Journal of the American Medical Association, 292, 14, S. 1738-1743.

Weithe V (2012) Effekte und Nachhaltigkeit von Gesundheitsbildungsmaßnahmen am Beispiel der Patientenuniversität der Medizinischen Hochschule Hannover. Magisterarbeit im Studiengang Bevölkerungsmedizin und Gesundheitswesen (Public Health), Hannover

Weitkunat R, Haisch J, Kessler M (Hrsg) (1997) Public Health und Gesundheitspsychologie. Huber, Bern

Welk, P. G.; Burkhart, V. D.; Lamy, P. P. (1974): The Technology of Patient Counselling. In: Hospital Pharm., 9, S. 224-238.

Welkowitz, J., Bond, R. N., Feldman, L., & Tota, M. E. (1990). Conversational time patterns and mutual influence in parent-child interactions: a time series approach. Journal of psycholinguistic research, 19(4), 221-243.

Wellershoff, M.; Sonntag, B.; Radbruch, L.; Elsner, F.; Kiencke, P.; Koerfer, Armin (1998): Qualitative Inhaltsanalyse von Schmerzbeschreibungen - eine systematische Methode zur Untersuchung von Freitext in klinischen Fragebögen. In: Der Schmerz, 12 (Suppl. 1), S. 54-55.

Welling, Heinz (2003): Kommunikation in der Medizin. Leitfaden für die erfolgreiche Praxisführung. Landsberg/Lech: ecomed. (Arzt & Praxis)

Wells, Thomas; Falk, Stephen; Dieppe, Paul (2004): The patients' written word: a simple communication aid. In: Patient Education and Counseling, 54, 2, S. 197-200.

Wende D (1990) Über die medizinische Berichterstattung von Krebs in Tageszeitungen und deren kritische Bewertung. Dargestellt am Beispiel der »Frankfurter Allgemeinen Zeitung « und der »Bild-Zeitung« in den Jahren 1974, 1976 und 1978. Brockmeyer, Bochum

Wennberg, E.; Haljamae, H. (1999): Postoperative care of the vascular surgery patient. In: Current Anaesthesia and Critical Care, 10, 4, S. 207-214.

Wensing, Michel; Elwyn, Glyn; Edwards, Adrian; Vingerhoets, Eric; Grol, Richard (2002): Deconstructing patient centred communication and uncovering shared decision making: an observational study. In: BMC Medical Informatics and Decision Making, 2.

Werkö-Söderholm, Sophie (2008): Patient Patients? Achieving Patient Empowerment through active participation, increased knowledge and organisation. Stockholm: Stockholm University. (Södertörn Doctoral Dissertations)

Werner, Anne; Malterud, Kirsti (2003): It is hard work behaving as a credible patient: encounters between women with chronic pain and their doctors. In: Social Science & Medicine, 57, 8, S. 1409-1419.

Werner, Anne; Steihaug, Sissel; Malterud, Kirsti (2003): Encountering the Continuing Challenges for Women With Chronic Pain: Recovery Through Recognition. In: Qualitative Health Research, 13, 4, S. 491-509.

Wertheim, Suzanne (2006): Cleaning up for company: Using participant roles to understand fieldworker effect. In: Language in Society, 35, S. 707-727.

Wesiack, W. (1979). Das ärztliche Gespräch – Versuch einer Strukturanalyse. In: Uexküll, T.v. (Hrsg.). Lehrbuch der psychosomatischen Medizin. München, S. 361-367.

Wesiack, W. (1982). Das ärztliche Gespräch und das ärztliche Handeln. In: Heuser-Schreiber, H. (ed.), 9-20.

Wesiack, Wolfgang; Köhle, Karl (1991): Die zentrale Funktion der Patient-Arzt-Beziehung für Diagnostik und Therapie. In: Helmich, Peter; Hesse, E.; Köhle, Karl; Mattern, H. J.; Pauli, H.; Uexküll, Thure v.: Psychosoziale Kompetenz in der ärztlichen Primärversorgung. Berlin: Springer-Verlag. S. 25-32.

Wesselmann, Elisabeth, Lindemeyer, Tuula, & Lorenz, Alfred L. (2004). Übersetzen im Krankenhaus ; der hausinterne Dolmetscherdienst. Frankfurt am Main: Mabuse-Verl.

Wesselmann, Elisabeth, Lindemeyer, Tuula, & Lorenz, Alfred L. (2004). Wenn wir uns nicht verstehen, verstehen wir nichtsÜbersetzen im Krankenhaus; der hausinterne Dolmetscherdienst. Frankfurt am Main: Mabuse-Verl.

West, Candace (1983): 'Ask me no questions...' An Analysis of Queries and Replies in Physician-Patient Dialogues. In: Fisher, Sue; Todd, Alexandra D.: The Social Organization of Doctor-Patient-Communication. Washington, D.C.: The Center of Applied Linguistics. S. 75-106.

West, C. (1984). "Medical Misfires: Mishearings, Misgivings, and Misunderstandings in Physician-Patient Dialogues." Discourse Processes: a Multidisciplinary Journal 7(2): 107-134.

West, Candace (1984): Routine Complications. Troubles in Talk Between Doctors and Patients. Bloomington, IN: Indiana University Press.

West, Candace (1989): Talcott Parsons` "sick role" and its critiques. In: Brown, Phil: Perspectives in Medical Sociology. Illinois: Waveland Press. S. 145-152.

West, Candace (1990): Not Just `Doctors' Orders': Directive-Response Sequences in Patients' Visits to Women and Men Physicians. In: Discourse Society, 1, 1, S. 85-112.

West, Candace, & Frankel, Richard M. (1991). Miscommunication in Medicine. In Nikolas Coupland, Howard Giles & John M. Wiemann (Eds.), 'Miscommunication' and Problematic Talk (pp. 166-194). Newbury Park: Sage. (Reprinted from: NOT IN FILE).

West, Candace (1992). Ärztliche Anordnungen. Besuche bei Ärztinnen und Ärzten. In Günthner, S./Kotthoff, H. (Hg.). Die Geschlechter im Gespräch. S. 147-176.

West, Candace (1996): Die konversationelle Kompetenz von Frauen am Beispiel von Ärztinnen. In: Trömel-Plötz, Senta: Frauengespräche. Sprache der Verständigung. Frankfurt a.M.: Fischer Verlag. S. 173-199.

West, C. (1998). When the Doctor is a "Lady": Power, Status and Gender in Physician-Patient Encounters. Language and gender. J. Coates: 396-412.

West, Candace (2006): Coordinating closings in primary care visits: producing continuity of care. In: Heritage, John; Maynard, Douglas W.: Communication in Medical Care: Interaction Between Primary Care Physicians and Patients. Cambridge: Cambridge University Press. S. 379-415.

Westphale, Claus; Simons, Claudia; Köhle, Karl (1981): Die Visite als psychotherapeutisches Gespräch. In: Heigl, F.; Neun, H.: Psychotherapie im Krankenhaus. Göttingen-Zürich: Vandenhoeck und Ruprecht. S. 256-261.

Westphale, C., K. Köhle (1982): Visitengespräche: Gesprächssituationen und Informationsaustausch. Abschlußbericht 1, Teilprojekt B5/SFB 129. Teilprojekt B 5, Universität Ulm.

Westphale, C., Köhle, K. (1982). Gesprächssituation und Informationsaustausch während der Visite auf einer internistisch-psychosomatischen Krankenstation. In: Köhle, K., Raspe, H.-H. (Hrsg.): Das Gespräch während der ärztlichen Visite. Empirische Untersuchungen. Urban & Schwarzenberg, München, S. 102-139.

Wetzels, Raymond; Wensing, Michel; van Weel, Chris; Grol, Richard (2005): A consultation leaflet to improve an older patient's involvement in general practice care: a randomized trial. In: Health Expectations, 8, 4, S. 286-294.

Weymann-Weyhe, W. (1978): Sprache – Gesellschaft – Institution. Sprachkritische Vorklärungen zur Problematik von Institutionen in der gegenwärtigen Gesellschaft. Düsseldorf.

Whaley, Bryan B. (2000): Explaining illness. Research, theory and strategies. Mahwah, NJ [u.a.]: Erlbaum. (LEA's communication series : Applied communications)

Whelan, Timothy; Levine, Mark et al. (2004): Effect of a Decision Aid on Knowledge and Treatment Decision Making for Breast Cancer Surgery: A Randomized Trial. In: JAMA: The Journal of the American Medical Association, 292, 4, S. 435-441.

Whitcomb, Michael E. (2000): Communication and professionalism. In: Patient Education and Counseling, 41, 2, S. 137-144.

White, Geoffrey M.; Robillard, Albert B. (1989): Doctor talk and Hawaiian "talk story": The conversational organisation of a clinical encounter. In: Raffler-Engel, Walpurga: Doctor-Patient Interaction. Benjamins,John. S. 197-212.

White, Jocelyn C.; Levinson, Wendy; Roter, Debra L. (1994): 'Oh, by the way' - the closing moments of the medical interview. In: Journal of General Internal Medicine, 9, S. 24-28.

White, Jocelyn C.; Rosson, Connie; Christensen, John; Hart, Rosemary; Levinson, Wendy (1997): Wrapping things up: A qualitative analysis of the closing moments of the medical visit. In: Patient Education and Counseling, 30, 2, S. 155-165.

White, Philip; Singleton, Andrew; Jones, Roger (2004): Copying referral letters to patients: the views of patients, patient representatives and doctors. In: Patient Education and Counseling, 55, 1, S. 94-98.

White SJ, Stubbe MH, Macdonald LM, Dowell AC, Dew KP, Gardner R.(2013): Framing the Consultation: The Role of the Referral in Surgeon-Patient Consultations. Health Communication 12.

Whitehead, T. L. (1984). The buccra-massa and the little man's broker in a Jamaican sugartown: implications for community health education. Social Science & Medicine, 19(5), 561-572.

Whiting P, Toerien M, de Salis I, Sterne JA, Dieppe P, Egger M, Fahey T: A review identifies and classifies reasons for ordering diagnostic tests. J Clin Epidemiol 2007, 60(10):981-989.

Whitney, Simon N. (2003): A New Model of Medical Decisions: Exploring the Limits of Shared Decision Making. In: Medical Decision Making, 23, 4, S. 275-280.

Whittingham, K., Sofronoff, K., Sheffield, J., & Sanders, M. R. (2009). Stepping Stones Triple P: an RCT of a parenting program with parents of a child diagnosed with an autism spectrum disorder.

WHO (2003) Adherence to long-term therapies. Evidence in action, Genf.

Whyte, W., Shaw, B. H., & Freeman, M. A. (1974). An evaluation of a partial-walled laminar-flow operating room. The Journal of hygiene, 73(1), 61-74.

Wichter, Sigurd. (1990). Fachexterne Kommunikation. Die Ungleichverteilung von Wissen als Dialogvoraussetzung. In G. Rickheit & S. Wichter (Eds.), Dialog. Festschrift für Siegfried Grosse (pp. 477-490). Tübingen.

Wichter, Sigurd. (1994). Experten- und Laienwortschätze. Umriß einer Lexikologie der Vertikalität. (= Reihe Germanistische Linguistik Bd. 144). Tübingen: Niemeyer.

Wichter, Sigurd. (1995). Vertikalität von Wissen. Zur vergleichenden Untersuchung von Wissens- und insbesondere Wortschatzstrukturen bei Experten und Laien. Zeitschrift für Germanistische Linguistik(23), 284-313.

Wichter, S. (1999): Experten- und Laiensemantik. In: J. Niederhauser Wissenschaftssprache und populärwissenschaftliche Vermittlung. Tübingen: Narr, 81-101.

Wicklin, N.; Forster, J. (1994): The effects of a personal versus a factual approach videotape on the level of preoperative anxiety of same day surgery patients. In: Patient Education and Counseling, 23, 2, S. 107-114.

Widdershoven, Guy A. M.; Berghmans, Ron L. P. (2001): Advance directives in dementia care: from instructions to instruments. In: Patient Education and Counseling, 44, 2, S. 179-186.

Wiegand, H. E. (1979). Kommunikationskonflikte und Fachsprachengebrauch. In W. Mentrup (Ed.), Fachsprachen und Gemeinsprache. Jahrbuch 1978 des Instituts für deutsche Sprache (pp. 25-58). Düsseldorf.

Wieland, W. (1986): Strukturwandel der Medizin und ärztliche Ethik. Philosophische Überlegungen zu Grundfragen einer praktischen Wissenschaft, Heidelberg: Carl Winter.

Wiering, Liebeth (2005): Uncertainty in the Face of Illness: Factors Influencing Patients' Knowledge-Related Confidence. In: Rubinelli, Sara; Haes, Joachim: Tailoring Health Messages. Bridging the Gap between Social and Humanistic Perspectives on Health Communication. Proceedings of the International Conference Monte Verita, 6-10 July, 2005. Lugano: Health Care Communication Laboratory, University of Lugano. S. 21-26.

Wiese, I. (1984): Fachsprache der Medizin. Eine linguistische Analyse. Verlag Enzyklopädie: Leipzig.

Wiese, I. (1992): Metaphorisierung von Fachlexik. In: R. Grosse et al. (Hrsg.) Beiträge zur Phraseologie - Wortbildung – Lexikologie. Festschrift für Wolfgang Fleischer zum 70. Geburtstag. Frankfurt a. Main: Lang, 161-166.

Wiese, I. (1994). Zum Einfluss ärztlicher Aufklärung auf Krankheitswissen und Sprachgebrauch bei Patienten mit chronischen Krankheiten. In: Redder, A. & Wiese, I. (Hrsg.)(1994). Medizinische Kommunikation. Opladen: Westdeutscher Verlag, S. 115-124

Wiese, I. (1994): Medizinische Fachsprache und Fachlexikographie – Theoretische Aspekte. In: Dressler, S./Schaeder, B. (eds), 13-24.

Wiesing, U. (1996): Die Integrität der Arztrolle in Zeiten des Wandels. In: B. Sh. Byrd, J. Hruschka, J. C. Joerden, (Hrsg.) Jahrbuch für Recht und Ethik = Annual rewiew of law and ethics. Bd. 4 (Themenschwerpunkt: Bioethik und Medizinrecht), Berlin: Duncker und Humblot, 315-328.

Wiese, Ingrid. (2000). Textsorten des Bereichs Medizin und Gesundheit. In Klaus Brinker, Gerd Antos, Wolfgang Heinemann & Sven F. Sager (Eds.), Text- und Gesprächslinguistik. Ein internationales Handbuch zeitgenössischer Forschung (pp. 710-718). Berlin; New York: Walter de Gruyter.

Wiesing, U.; Braunwald, H. et al. (2002): Die Aufklärung von Tumorpatienten. Informationen und Empfehlungen für das betreuende Team . In: Schriftenreihe "Therapieempfehlungen" des ITZ Tübingen.

Wiethaeuper, D., Bouchard, M. A., & Rosenbloom, S. (2004). Linguistic styles and complementarities in analyzing character. The International journal of psycho-analysis, 85(Pt 6), 1455-1476.

Wigert H, Dellenmark MB, Bry K.(2013): Strengths and weaknesses of parent-staff communication in the NICU: a survey assessment. BMC Pediatrics.

Wildgrube, K. (1978): Die Arzt-Patient-Beziehung. In: Basler, Heinz-Dieter; et al.: Medizinische Psychologie II. Sozialwissenschaftliche Aspekte der Medizin. Stuttgart: Kohlhammer. S. 33-52.

Wileman, L.; May, Carl; Chew-Graham, C. A. (2002): Medically unexplained symptoms and the problem of power in the primary care consultation: A qualitative study. In: Family Practice, 19, S. 178-182.

Wiles, Rose; Jarrett, Nikki; Payne, Sheila; Field, David (2002): Referrals for bereavement counselling in primary care: a qualitative study. In: Patient Education and Counseling, 48, 1, S. 79-85.

Wilke, Stefanie/ Jochens, Birgit (1987). Die Eröffnung von Erstgesprächen in der psychosomatischen Medizin. In: Stitz, S., Speck, A. & Gessinger, J. (Hrsg.). Therapiegespräche. Bremen: OBST 37, 107-130.

Wilke, Stefanie (1992): Die erste Begegnung. Eine konversations- und inhaltsanalytische Untersuchung der Interaktion im psychoanalytischen Gespräch. Heidelberg: Roland Asanger Verlag.

Wilkinson, Ray (1995) ‘Aphasia: conversation analysis of a non-fluent aphasic’. In M. Perkins, S. Howard, eds. Case Studies in Clinical Linguistics. London:Whurr

Wilkinson, Ray (1995): Doing ‘being ordinary’: aphasia as a problem of interaction. In: Work in Progress, Vol.5. London: University College London, Department of Human Communication Science, S.134-150.

Wilkinson, Ray, K. Bryan, S. Lock, K. Bayley, Jane Maxim, C. Bruce, A. Edmundson, D. Moir. (1998). 'Therapy using conversation analysis: helping couples adapt to aphasia in conversation'. International Journal of Language and Communication Disorders 33, 144-149

Wilkinson, Ray (1999). 'Conversation Analysis and Aphasia: Introduction'. Aphasiology 13(4-5), 251-258.

Wilkinson, Ray (1999). Sequentiality as a problem and a resource for intersubjectivity in aphasic conversation: analysis and implications for therapy. Aphasiology 13(4), 327-343.

Wilkinson, Ray/ Beeke, Suzanne/ Maxim, Jane (2003): Adapting to Conversation: On the Use of Pro-Forms by Aphasia Speakers in the Construction of Turns at Talk. In: Charles Goodwin (Ed.): Conversation and Brain Damage. New York: Oxford University Press, S.59-89.

Wilkinson, Ray (2004). 'Reflecting on talk in speech and language therapy: some contributions using conversation analysis. International Journal of Language and Communication Disorders 39(4), 497-503

Wilkinson, Ray (2006): Applying conversation analysis to aphasic talk: From investigation to intervention. In: Revue Française de Linguistique Appliquée, 11(2), S.99-110.

Wilkinson, Ray (2007): Managing linguistic incompetence as a delicate issue in aphasic talk-in-interaction: On the use of laughter in prolonged repair sequences. In: Journal of Pragmatics, 39(3), S.542-569.

Wilkinson, Ray , M. Gower, Suzanne Beeke, Jane Maxim (2007). 'Adapting to conversation as a language-impaired speaker: changes in aphasic turn construction over time', Communication and Medicine 4(1), 79-97.

Wilkinson, Ray (2009): Projecting a reference in aphasic talk and normal talk. In: Discourse Processes, 46(2&3), S.206-225.

Wilkinson, Ray, Suzanne Beeke, Jane Maxim (2010) ‘Formulating actions and events with limited linguistic resources: enactment and iconicity in agrammatic aphasic talk’, Research on Language & Social Interaction, 43/1: 57 – 84

Wilkinson, R., Lock, S., Bryan, K., & Sage, K. (2011). Interaction-focused intervention for acquired language disorders: facilitating mutual adaptation in couples where one partner has aphasia.

Wilkinson, R., & Wielaert, S. (2012). Rehabilitation targeted at everyday communication: can we change the talk of people with aphasia and their significant others within conversation? Archives of physical medicine and rehabilitation, 93(1 Suppl), S70-76.

Willems, Dick (2005): Susan´s breathlessness. The construction of professionals and lay-persons. In: Lachmund, Jens; Stollberg, Gunnar: The Social Construction of Illness and Medical Knowledge in Past and Present. Stuttgart. S. 105-115.

Willems, S.; de Maesschalck, S.; Deveugele, M.; Derese, A.; De Maeseneer, J. (2005): Socio-economic status of the patient and doctor-patient communication: does it make a difference? In: Patient Education and Counseling, 56, 2, S. 139-146.

Willi, Jürg, Heim, Edgar, & Adler, Rolf H. (1986). Psychosoziale Medizin. Band 2. Gesundheit und Krankheit in bio-psycho-sozialer Sicht. Klinik und Praxis. Heidelberg: Springer Verlag.

Williams, Brian; Dowell, Jon; Humphris, Gerry; Themessl-Huber, Markus; Rushmer, Rosemary; Ricketts, Ian; Boyle, Paul; Sullivan, Frank (2010): Developing a longitudinal database of routinely recorded primary care consultations linked to service use and outcome data. In: Social Science & Medicine, 70, 3, S. 473-478.

Williams, D. D. R.; Garner, Jane; (2002): The case against the evidence': a different perspective on evidence-based medicine. In: The British Journal of Psychiatry, 180, 1, S. 8-12.

Williams, Gareth H., & Popay, Jennie. (2006). Lay knowledge and the privilege of experience. In David Kelleher, Jonathan Gabe & Gareth H. Williams (Eds.), Challening Medicine (Vol. 2, pp. 122-145). London: Routledge.

Williams, Geoffrey C.; Freedman, Z. R.; Deci, Edward L. (1998): Supporting autonomy to motivate patients with diabetes for glucose control. In: Diabetes Care, 21, 10, S. 1644-1651.

Williams, Geoffrey C. (2002): Improving patients' health through supporting the autonomy of patients and providers. In: Deci, Edward L.; Ryan, Richard M.: Handbook of self-determination research. The University of Rochester Press. S. 233-254.

Williams, J. A., Burns, E. L., & Harmon, E. A. (2009). Insincere utterances and gaze: eye contact during sarcastic statements. Perceptual and Motor Skills, 108(2), 565-572.

Williams, Mark V.; Baker, David W.; Parker, Ruth M. (1998): Relationship of Functional Healthy Literacy to Patients´ Knowledge of Their Chronic Disease. A Study of Patients with Hypertension and Diabetes. In: Arch Intern Med, 158, S. 166-172.

Williams, Mark V. (2002): Recognizing and overcoming inadequate health literacy, a barrier to care. In: Cleveland Clinic Journal of Medicine, 69, 5, S. 415-418.

Williams, Nigel; Ogden, Jane (2004): The impact of matching the patient's vocabulary: a randomized control trial. In: Family Practice, 21, 6, S. 630-635.

Williams, R.L./Rieckman, K.H./Trenholme, G.M. (1977): The use of a test to determine that consence is informed. In: Milit. Med. 142 (1977), 542.

Williams, Susan; Weinmann, John; Dale, Jeremy (1998): Doctor-patient communication and patient satisfaction: a review. In: Family Practice, 15, 5, S. 480-492.

Wilm, Stefan (2003): Der Patient, sein Allgemeinarzt und ihre salutogenetische Beziehung. In: Jork, Klaus; Peseschkian, Nossrat: Salutogenese und positive Psychotherapie. Gesund werden - gesund bleiben. Bern u.a.: Hans Huber. S. 42-56.

Wilson, Andrew (1991): Consultation length in general practice: a review. In: British Journal of General Practice, 1991, 41, S. 119-122.

Wilson, Andrew; Childs, Susan (2002): The relationship between consultation length, process and outcomes in general practice: a systematic review. In: British Journal of General Practice, 2002, 52, S. 1012-1020.

Wilson, Andrew; Childs, Susan (2006): The relationship between consultation length, process and outcomes in general practice: a systematic review. In: Br J Gen Pract, 52, 485, S. 1012-1020.

Wilson, B. T., Muller, N., & Damico, J. S. (2007). The use of conversational laughter by an individual with dementia. Clinical linguistics & phonetics, 21(11-12), 1001-1006.

Wilson, Hamish J. (2000): The myth of objectivity: is medicine moving towards a social constructivist medical paradigm? In: Family Practice, 17, 2, S. 203-209.

Wilson, Patricia M., Kendall, Sally, & Brooks, Fiona. (2005). Patient Empowerment in Primary Care: an evaluation of the Expert Patient (pp. 26). Hertfordshire: Faculty of Health and Human Science, University of Hertfordshire.

Wilson, Patricia M.; Kendall, Sally; Brooks, Fiona (2007): The Expert Patients Programme: a paradox of patient empowerment and medical dominance. In: Health & Social Care in the Community, 15, 5, S. 426-438.

Wimmer, H., Pelikan, J.M., Strotzka, H. (1981): Arzt-Patient-Kommunikation am Beispiel des Anamnesegespräches. Grundlagen für einen Modellversuch. 50 S. und Anhang, 32 S. Wien: LBIMGS.

Wimmer, Helga; Pelikan, Jürgen M.; Strotzka, Hans (1982): Informationsbedürfnisse und Informiertheit von Patienten im Krankenhaus. Wien: LBIMS.

Wimmer, Helga (1983): Der Arzt und sein Patient - eine Beziehung in der Krise. In: Erziehung heute, Nr. 11/12, S. 17-19.

Wimmer, H./Pelikan, J.M. (1984): Effekte psychosozialer Interventionen bei der prä- und postoperativen Betreuung von Patienten im Krankenhaus. Unveröffentlichter Forschungsbericht des Ludwig Boltzmann-Instituts für Medizinsoziologie, Wien.

Wimmer, Helga; Pelikan, Jürgen M. (1984): Operationsvorbereitung. Eine medizinsoziologische Studie über Voraussetzungen und Effekte psychosozialer Interventionen bei der prä- und postoperativen Betreuung von Patienten im Krankenhaus. Wien: LBIMGS. ((Kurzfassung 5 S.))

Wimmer, H. (1984): Informationsbedürfnisse und Informiertheit von Patienten im Krankenhaus. Unveröffentlichter Forschungsbericht des Ludwig Boltzmann-Instituts für Medizinsoziologie, Wien.

Wimmer,H., Pelikan,J.M. (1985): Gestörte Kommunikation zwischen Arzt und Patient im Krankenhaus. Eine Analyse von Kommunikationsbedingungen am Beispiel der Anamnese. In: Österreichische Zeitschrift für Soziologie, Heft 3+4, 163-178.

Wimmer, Helga (1985): Sprechen und Verstehen. Zur Kommunikation zwischen Arzt und Patient im Krankenhaus. In: Aufrisse, 4, S. 16-21.

Wimmer, H. (1986): Die Bedeutung psychosozialer Betreuung von Patienten – Notwendigkeiten, Möglichkeiten, Folgen. In: H. Strotzka, H. Wimmer Arzt – Patient Kommunikation im Krankenhaus. Wien: Facultas-Universitätsverlag, 5-20.

Wimmer, Helga; Schaffenberger, Eva (1986): Evaluation eines Anamneseschemas. Wien: LBIMGS.

Wimmer, Helga; Schaffenberger, Eva (1987): Operationsbewältigung. Eine empirische Untersuchung über Ansatzpunkte für psychosoziale Interventionen bei der prä- und postoperativen Betreuung von Patienten mit Lungenkrebs. Wien: LBIMGS.

Wimmer, H. (1987): Arzt-Patient-Interaktion und Heilungsverlauf nach Operationen bei Krebspatienten. Wien, Referat beim Jour fixe (Ludwig Boltzmann-Institut für Medizinsoziologie).

Wimmer, Helga (1987): Bewältigung der Information über eine Krebserkrankung. Eine empirische Untersuchung zur prä- und postoperativen Betreuung von Patienten mit Lungenkrebs. Wien: LBIMGS.

Wimmer, Helga (1987): Arzt-Patient-Interaktion und Heilungsverlauf nach Operationen bei Krebspatienten. Wien. (Jour fixe)

Wimmer, H.; Nowak, P. (1987): Das Gespräch zwischen Arzt und Patient. Forschungsbericht. Ludwig Boltzman-Inst. F. Medizinsoziologie. Wien.

Wimmer, Helga (1989): Operationsbewältigung. Eine empirische Untersuchung über Ansatzpunkte für psychosoziale Unterstützung bei der prä- und postoperativen Betreuung von Patienten mit Lungenkrebs. In: Österreichische Zeitschrift für Soziologie, 1989, 3, S. 6-21.

Wimmer, Helga; Denck, Helmuth (1989): Psychosoziale Unterstützung von Patienten bei der Bewältigung eines operativen Eingriffs. In: Forster, Rudolf; Froschauer, Ulrike; Pelikan, Jürgen M.: Gesunde Projekte. Wien-München: LBIMGS. S. 69-80.

Wimmer, Helga (1990): Auch die Seele braucht Betreuung. Ein Modell zur Unterstützung von Patienten bei der Bewältigung eines operativen Eingriffs. In: forum DR.MED, 1990, 9, S. 24-28.

Wimmer, H. (1993): Information und Beratung von Krebspatienten. Voraussetzungen und Möglichkeiten der Unterstützung von Patienten im Gespräch mit dem Arzt. In: P. Löning, J. Rehbein (Hrsg.): Arzt-Patienten-Kommunikation. Analysen zu interdisziplinären Problemen des medizinischen Diskurses. Berlin/New York: de Gruyter, 403-418.

Wimmer-Puchinger, Beate, Bronneberg, Gertrud, Nowak, Peter, & Nowak, Andrea. (1986). Gesprächsausbildung: Turnusärzte im Gemeindespital. Eine empirische psychologische und linguistische Analyse von Anamnesegesprächen und darauf aufbauendem Verhaltens- und Kommunikationstraining bei Turnusärzten. Zwischenbericht (pp. 87). Wien: LBI für Geburtenregelung und Schwangerenbetreuung.

Wimmer-Puchinger, Beate, Bronneberg, Gertrud, Nowak, Peter, & Nowak, Andrea. (1987). Gesprächsausbildung: Turnusärzte im Gemeindespital. Eine empirische psychologische und linguistische Analyse von Anamnesegesprächen und darauf aufbauendem Verhaltens- und Kommunikationstraining bei Turnusärzten. Wien: LBI für Geburtenregelung und Schwangerenbetreuung.

Wimmer-Puchinger, Beate, Bronneberg, Gertrud, Nowak, Peter, & Nowak, Andrea. (1988). Modellversuch eines Kommunikationstrainings mit TurnusärztInnen (JungärztInnen) in einer Schwangerenambulanz - Psycholinguistische Studie der Arzt-Patient-Interaktion mit darauf aufbauendem Trainingsprogramm. In Birgit Herbeck & Hermann Pohlmeier (Eds.), Psychologie in der Medizin. Herausforderungen an die Medizinische Psychologie. Proceedings zum 7. Kongress "Psychologie in der Medizin" Abstractband. Göttingen: Gesellschaft für Medizinische Psychologie.

Wimmer-Puchinger, Beate; Bronneberg, Gertrud; Nowak, Peter; Nowak, Andrea (1989): Gesprächstraining für Anamneseerhebung im Rahmen der ersten Schwangerschaftskontrolluntersuchung: Ein Pilotprojekt an einer Frauenklinik. In: Zeitschrift für Geburtshilfe und Perinatologie, 193, 6, S. 276-282.

Windeler, Jürgen (11/24/2006): Placebo-Effekte. Köln. (IQWiG-Herbst-Symposium 2006)

Winefield, Helen R.; Murrell, Timothy G.; Clifford, Julie (1995): Process and outcomes in general practice consultation: Problems in defining high quality care. In: Social Science & Medicine, 41, 7, S. 969-975.

Winefield, Helen R.; Murrell, Timothy G.; Clifford, Julie; Farmer, E. A. (1995): The usefulness of distinguishing different types of general practice consultation, or are needed skills always the same? In: Family Practice, 12, 4, S. 402-407.

Winterbottom, A.; Conner, Mark; Mooney, Andrew; Bekker, Hilary L. (2007): Evaluating the quality of patient leaflets about renal replacement therapy across UK renal units. In: Nephrology Dialysis Transplantation, 22, S. 2291-2296.

Winterbottom, Anna; Bekker, Hilary L.; Conner, Mark; Mooney, Andrew (2008): Does narrative information bias individual's decision making? A systematic review. In: Social Science & Medicine, 67, 12, S. 2079-2088.

Wirth, Stefan (2004): Arzt-Patient-Kommunikation am Beispiel von Prämedikationsgesprächen in der Kinderanästhesiologie. Hamburg: Institut für Medizin-Soziologie, Universitätsklinik Hamburg-Eppendorf.

Wirtz, Veronika; Cribb, Alan; Barber, Nick (2006): Patient-doctor decision-making about treatment within the consultation--A critical analysis of models. In: Social Science & Medicine, 62, 1, S. 116-124.

Wise, Michael John. (2004). Mad Science: Discourses of "Schizophrenia" and "Therapy" for Hearing Voices (pp. 547).

Wisenburn, B., & Higginbotham, D. J. (2009). Participant evaluations of rate and communication efficacy of an AAC application using natural language processing. Augmentative and alternative communication, 25(2), 78-89.

Wissow, L. S., Roter, D., Bauman, L. J., Crain, E., Kercsmar, C., Weiss, K., . . . Mohr, B. (1998). Patient-provider communication during the emergency department care of children with asthma. The National Cooperative Inner-City Asthma Study, National Institute of Allergy and Infectious Diseases, NIH, Bethesda, MD. Medical Care, 36(10), 1439-1450.

Wissow, Lawrence S.; Roter, Debra L.; Larson, Susan M.; Wang, Mei C.; Hwang, Wei T.; Johnson, Rachel; Luo, Xianghua (2002): Mechanisms Behind the Failure of Residents' Longitudinal Primary Care to Promote Disclosure and Discussion of Psychosocial Issues. In: Archives of Pediatrics Adolescent Medicine, 156, 7, S. 685-692.

Wissow, Lawrence S.; Larson, Susan M. et al. (2003): Longitudinal Care Improves Disclosure of Psychosocial Information. In: Archives of Pediatrics Adolescent Medicine, 157, 5, S. 419-424.

Witfeld, F. (1978): Informationsübermittlung während der ärztlichen Visite auf einer internistisch-psychosomatischen Krankenstation. Ulm: Med.Uni.

Wittenberg-Lyles, Elaine M.; Goldsmith, Joy; Sanchez-Reilly, Sandra; Ragan, Sandra L. (2008): Communicating a terminal prognosis in a palliative care setting: Deficiencies in current communication training protocols. In: Social Science & Medicine, 66, 11, S. 2356-2365.

Wodak, Ruth. (1981). Das Wort in der Gruppe. Linguistische Studien zur therapeutischen Kommunikation. Wien: Verlag der Akademie der Wissenschaften.

Wodak, Ruth; Lalouschek, Johanna; Hein, Norbert (1983): Schicht-, geschlechts- und alterspezifische Kommunikationsbarrieren im Gespräch zwischen Arzt und Patient. Projektkonzept. Wien: Institut für Sprachwissenschaften, Uni Wien.

Wodak, R. (1986): Patientenkarriere anstelle von Leidensgeschichte - einige sozio- und psycholinguistische Bemerkungen zum Arzt-Patient-Gespräch. In: H. Strotzka, H. Wimmer (Hrsg.) Arzt – Patient Kommunikation im Krankenhaus. Wien: Facultas-Universitätsverlag, 43-59.

Wodak, R. (1987): Kommunikation in Institutionen. In: U. Ammon, N. Dittmar, K.J. Mattheier (Hrsg.) (1988) Sociolinguistics/Soziolinguistik. Ein internationales Handbuch zur Wissenschaft von Sprache und Gesellschaft. 1. Halbbd., Berlin/New York: de Gruyter, 799-820.

Wodak, R./Menz, F./Lalouschek, J. (1989): Sprachbarrieren. Die Verständigungskrise der Gesellschaft. Wien, Kap.1, "Von Fall zu Fall". Arzt-Patienten-Gespräche im Krankenhaus, 92-111.

Wodak, Ruth; Menz, Florian; Lalouschek, Johanna (1989): Von Fall zu Fall. Arzt-Patienten-Gespräche im Krankenhaus. In: Wodak, Ruth; Menz, Florian; Lalouschek, Johanna: Sprachbarrieren. Die Verständigungskrise der Gesellschaft. Wien: Wiener Journal Zeitschriftenverlag.

Wodak, Ruth (1989): "Und warum kommen Sie denn?" Soziolinguistische Erwägungen zur Kommunikation zwischen Arzt und Patient. In: Ringel, Erwin; Rossmanith, Sigrun: Die Arzt-Patient-Beziehung. Ausgewählte Aspekte. Wien; München; Bern: Wilhelm Maudrich. S. 49.

Wodak, R. (1995): Kommunikation zwischen Ärzt/inn/en und Patient/inn/en. In: Gesundheitsoeconomica. Vorträge des Internationalen Kongresses „Das Gewissen der Medizin“ 19.-22. April 1995, 45-58.

Wodak, R. (1997). Critical Discourse Analysis and the Study of Doctor-Patient Interaction. The Construction of Professional Discourse. B.-L. Gunnarsson, P. Linell and B. Nordberg. London, Longman: 173-200.

Wodak, R./Lalouschek, J. (1997): Ärztliche Sprachlosigkeit in der Arzt-Patienten-Kommunikation. Diskursanalytische Studien. In: Wiener Klinische Wochenschrift (1997), 109/19, 781-791. Berlin/Heidelberg/New York/Tokyo : Springer.

Wodak, Ruth (2006): Medical Discourse: Doctor-Patient Communication. In: Brown, Keith: Encyclopedia of Language & Linguistics. (2nd) Oxford: Elsevier. S. 681-687.

Wodak, Ruth, Engel-Wodak, Ruth, Leodolter, Ruth, Wodak-Leodolter, Ruth, Leodolter, Ruth Wodak, Wodak-Engel, Ruth, & Engel, Ruth Wodak. (2009). Justice and memory : confronting traumatic pasts ; an international comparison Passagen Gesellschaft. Wien: Wien : Passagen-Verl.

Wogrolly-Domej, Monika (2003): Das Problem des Paternalismus in der Medizin: gezeigt am Beispiel einer Fiberbronchoskopie. In: Wiener Medizinische Wochenschrift, 153, 17-18, S. 372-375.

Wojcieszak, Doug; Banja, John; Houk, Carole (2006): The sorry works! Coalition: Making the Case for full disclosure 43244. In: Jt.Comm.J.Qual.Saf., 32, 6, S. 344-350.

Wolf, Peter (2002): Epileptologie: Semantik sprachlicher Formen und klinische Semiologie. In: Psychotherapie und Sozialwissenschaft. Zeitschrift für qualitative Forschung, 4, S. 311-317.

Wolf, Peter; Schöndienst, Martin; Gülich, Elisabeth (2000): Experiential Auras. In: Lüders, Hans O.; Noachtar, Soheyl: Epileptic Seizures: Pathophysiology and Clinical Semiology. New York: Churchill Livingstone. S. 336-348.

Wolfensberger, Joan Angela. (1997). The Impact of Gender, Gender Attitudes, and Communication on Patient Satisfaction during Medical Visits (Vol. 58, pp. 123-123): Syracuse U.

Wolfensberger, W., Mein, R., & O'Connor, N. (1963). A study of the oral vocabularies of severely subnormal patients. III. Core vocabulary, verbosity, and repetitiousness. Journal of mental deficiency research, 7, 38-45.

Wolfer, J. A.; et al. (1975): Definition and assessment of surgical patients' welfare and recovery. In: Nursing Research, 22, S. 394-401.

Wolfslast, G. (1996): Aufklärungspflicht zwischen Informationsrecht und begrenzter Belastbarkeit des Patienten. In: B. Sh. Byrd, J. Hruschka, J. C. Joerden, (Hrsg.) Jahrbuch für Recht und Ethik = Annual rewiew of law and ethics. Bd. 4 (Themenschwerpunkt: Bioethik und Medizinrecht), Berlin: Duncker und Humblot, 301-314.

Wolraich, M.I./Albanese, M./Stone, G. et al. (1986): Medical communication behavior system. An interactional analysis system for medical interactions. In: Medical Care, 24, S. 891-903.

Wong, F.; Stewart, D. E.; Dancey, J.; Meana, M.; McAndrews, M. P.; Bunston, T.; Cheung, A. M. (2000): Men with prostate cancer: influence of psychological factors on informational needs and decision making. In: Journal of Psychosomatic Research, 40, S. 13-19.

Wong, R. K., Poon, E. S., Woo, C. Y., Chan, S. C., Wong, E. S., & Chu, A. W. (2007). Speech outcomes in Cantonese patients after glossectomy. Head & neck, 29(8), 758-764.

Wong, S. H., Yuen, A. P., Cheung, C., Wei, W. I., & Lam, L. K. (1997). Long-term results of voice rehabilitation after total laryngectomy using primary tracheoesophageal puncture in Chinese patients. American journal of otolaryngology, 18(2), 94-98.

Woodward, Beverly (2001): Confidentiality, Consent and Autonomy in the Physician-Patient Relationship. In: Health Care Analysis, 9, 3, S. 337-351.

Woodward, W.E. (1979): Informed consent of volunteers. In: Clin. Res. 27 (1979), 248-252.

Wooffitt, R. (2001). A socially organized basis for displays of cognition: procedural orientation to evidential turns in psychic-sitter interaction. The British journal of social psychology / the British Psychological Society, 40(Pt 4), 545-563.

Wooffitt, R. (2007). Communication and laboratory performance in parapsychology experiments: demand characteristics and the social organization of interaction. The British journal of social psychology / the British Psychological Society, 46(Pt 3), 477-498.

Woolley, F. R.; Kane, R. L.; Hughes, C. C.; Wrigth, D. D. (1978): The effects of doctor-patient communication on satisfaction and outcome of care. In: Social Science & Medicine, 12, S. 123-128.

Wootton, Anthony (1989) 'Speech from and to a severely retarded young Down's Syndrome child'. In: M. Beveridge, G Conti-Ramsden, I. Leudar (eds), The language and communication of mentally handicapped people. London: Chapman

Wootton, Anthony J. (1977): Sharing: some notes on the organization of talk in a therapeutic community. In: Sociology 11, S.333-350.

Wootton, Anthony J. (1990) 'Pointing and interaction initiation: the behaviour of young children with Down's syndrome when looking at books'. Journal of Child Language 17

Wootton, Anthony. J. (1999) ‘An investigation of delayed echoing in a child with autism’, First Language, 19,359-381

World Health Organization (Hg.) (2005): Preparing a health care workforce for the 21st Century: The challenge of chronic conditions. Geneva: WHO.

Worrall, Peter; French, Adrian; Ashton, Les (2009): Advanced Consulting in Family Medicine: The Consultation Expertise Model. Radcliffe Publishing Ltd.

Worth, N. (2001). Fountaindale Communication Project. International journal of language & communication disorders / Royal College of Speech & Language Therapists, 36 Suppl, 240-245.

Wozniak, R. J., Coelho, C. A., Duffy, R. J., & Liles, B. Z. (1999). Intonation unit analysis of conversational discourse in closed head injury. Brain injury : [BI], 13(3), 191-203.

Wulfhorst B (2006) Gesundheitserziehung und Patientenschulung. In: Hurrelmann K, Laaser U, Razum (Hrsg) Handbuch Gesundheitswissenschaften. Weinheim, S 819–844.

Wüstner, K. (2001): Subjektive Krankheitstheorien als Gegenstand der genetischen Beratung am Beispiel des Wiedemann-Beckwith-Syndroms, in: Psychotherapie, Psychosomatik, medizinische Psychologie 51, 308–319.

Wynn, Rolf (1995): The linguistics of doctor-patient communication. An analysis of the methodology of doctor-patient communication research. Oslo: Novus.

Wynn, Rolf (1996): Medical students, doctors - is there a difference? In: Text, 16, S. 423-448.

Wynn, Rolf (1996): 'Symptom' and 'diagnosis' as prototypes. Applying the theory of prototypes and the notion of fuzziness to the analysis of a doctor-patient interaction. In: International Journal of Applied Linguistics, 6, 2, S. 275-290.

Wynn, Rolf (1997): The number of words spoken by male doctors and male and female patients in a sample of British general practitioner-patient consultations. In: Scandinavian Journal of Primary Health Care, 15, S. 184-187.

Wynn, Rolf. (1999). Provider-Patient Interaction: A Corpus-Based Study of Doctor-Patient and Student-Patient Interaction (Vol. 60): U i Bergen.

Wynn, R. (2005). Empathy in general practice consultations: a qualitative analysis. Epidemiologia e psichiatria sociale, 14(3), 163-169.

Wynn, Rolf, Michael Wynn (2006) Empathy as an interactionally achieved phenomenon in psychotherapy: Characteristics of some conversational resources', Journal of Pragmatics 38: 1385-97

Wyss-Dunat, E. (1962). Die Einstellung einiger Typen zum Leiden. Psychologe, 14, 172-175.

Yearley,S., J.D. Brewer, (1989) 'Stigma and conversational competence: A conversation analytic study of the mentally handicapped', Human Studies 12:1-2: 97-115

Yedidia, Michael J.; Gillespie, Colleen C.; Kachur, Elizabeth; Schwartz, Mark D.; Ockene, Judith; Chepaitis, Amy E.; Snyder, Clint W.; Lazare, Aaron; Lipkin, Mack, Jr. (2003): Effect of Communications Training on Medical Student Performance. In: Journal of the American Medical Association, 290, 9, S. 1157-1165.

Yeung, Lorrita Ngor-To. (2000). The Question of Chinese Indirectness: A Comparison of Chinese and English Participative Decision-Making Discourse. Multilingua: Journal of Cross-Cultural and Interlanguage Communication, 19(3), 221-264.

Yi, M. (2007). Conversation analysis for improving nursing communication. Taehan Kanho Hakhoe chi, 37(5), 772-780.

Yi, M., & Yih, B. S. (2006). A conversation analysis of communication between patients with dementia and their professional nurses. Taehan Kanho Hakhoe chi, 36(7), 1253-1264.

Yi, M. (2009). Analysis of conversation between elderly patients with dementia and nurses: focusing on structure and sequential patterns. Journal of Korean Academy of Nursing, 39(2), 166-176.

Young, A. (1976): Internalizing and externalizing medical belief system: an Ethiopian example, in: Social Science and Medicine, 100 (3-4), 147-156.

Young, Amanda; Flower, Linda (2002): Patients as Partners, Patients as Problem-Solvers. In: Health Communication, 14, 1, S. 69-97.

Young B, Ward J, Forsey M, Gravenhorst K, Salmon P (2011): Examining the validity of the unitary theory of clinical relationships: comparison of observed and experienced parent-doctor interaction. Patient Education Couns 85:60–67.

Young, Katharine. (1999). Narrative Embodiments: Enclaves of the Self in the Realm of Medicine. In Adam Jaworski & Nikolas Coupland (Eds.), The Discourse Reader (pp. 428-441). London, England: Routledge.

Young, Katharine. (1999). Narratives of Indeterminacy: Breaking the Medical Body into Its Discourses; Breaking the Discursive Body Out of Postmodernism. In David Herman (Ed.), Narratologies: New Perspectives on Narrative Analysis (pp. 197-217). Columbus, OH: Ohio State UP.

Young, Marti; Storm Klingle, Renee (1996): Silent partners in medical care: A cross-cultural study of patient participation. In: Health Communication, 8, S. 29-53.

Zachariae, R.; Pedersen, C. G.; Jensen, A. B.; Ehrenrooth, E.; Rossen, P. B.; von der Maase, H. (2003): Association of perceived physician communication style with patient satisfaction, distress, cancer-related self-efficacy, and perceived control over the disease. In: British Journal of Cancer, 88, S. 658-665.

Zajac, D. J., Roberts, J. E., Hennon, E. A., Harris, A. A., Barnes, E. F., & Misenheimer, J. (2006). Articulation rate and vowel space characteristics of young males with fragile X syndrome: preliminary acoustic findings. Journal of speech, language, and hearing research : JSLHR, 49(5), 1147-1155.

Zandbelt, Linda; Smets, Ellen M. A.; Oort, Frans J.; Godfried, Mieke H.; de Haes, Hanneke C. J. M. (2004): Satisfaction with the outpatient encounter: a comparison of patients' and physicians' views. In: Journal of General Internal Medicine, 19, 11, S. 1088-1095.

Zandbelt, Linda C.; Smets, Ellen M. A.; Oort, Frans J.; de Haes, Hanneke C. J. M. (2005): Coding patient-centred behaviour in the medical encounter. In: Social Science & Medicine, 61, 3, S. 661-671.

Zandbelt, Linda C., Smets, Ellen M. A., Oort, Frans J., Godfried, Mieke H., & de Haes, Hanneke C. J. M. (2006). Determinants of physicians' patient-centred behaviour in the medical specialist encounter. Social Science & Medicine, 63(4), 899-910.

Zandbelt, Linda C.; Smets, Ellen M. A.; Oort, Frans J.; Godfried, Mieke H.; de Haes, Hanneke C. J. M. (2007): Medical Specialists' Patient-Centered Communication and Patient-Reported Outcomes. In: Medical Care, 45, 4, S. 330-339.

Zandbelt, L. C., Smets, E. M., Oort, F. J., Godfried, M. H., & de Haes, H. C. (2007). Patient participation in the medical specialist encounter: does physicians' patient-centred communication matter? Patient Education and Counseling, 65(3), 396-406.

Zaner, R. M. (1996). Listening or telling? Thoughts on responsibility in clinical ethics consultation. Theoretical Medicine, 17(3), 255-277.

Zapotoczky, Klaus; Samhaber, Irmgard; Watzka, Peter (2002): Medizinische Kommunikation auf dem Prüfstand. Wie sag ich's meinem Patienten? Linz: Universitätsverlag Rudolf Trauner. (Gesundheit - Mensch - Gesellschaft; 10)

Zappulli, Luisa (2005) ‘Savoirs professionnels et sens commun en milieu judiciaire : l'activité professionnelle du médecin légiste dans le parquet de Lecce’ [Professional and Commonsense Knowledge in a Judicial Setting : The Forensic Doctor at Work in the Prosecution Office of Lecce] , Droit et Société #61: 683-700

Zborowski, M. (1953). Cultural components in response to pain. Journal Soc.Iss., 8, 16-30.

Zborowski, M. (1969). People in Pain. San Francisco: Jossey-Bass.

Zebiene, E.; Svab, I.; Sapoka, V.; Kairys, J.; Dotsenko, M.; Radic, S.; Miholic, M. (2008): Agreement in patient-physician communication in primary care: A study from Central and Eastern Europe. In: Patient Education and Counseling, 73, 2, S. 246-250.

Zegel, Marta (2010): Die Reaktion des Patienten auf prädiagnostische Mitteilungen des Arztes. Unveröffentlichte Magisterarbeit, Ruprecht-Karls-Universität Heidelberg.

Zeitlyn, David (1990): Professor Garfinkel Visits the Soothsayers: Ethnomethodology and Mambila Divination. In: Man, 25(4), S.654-666.

Zener, R., & Bernstein, M. (2011). Gender, patient comfort and the neurosurgical operating room. The Canadian journal of neurological sciences. Le journal canadien des sciences neurologiques, 38(1), 65-71.

Zenz, H.; Bischoff, C.; Fritz, J.; Duvenhorst, W.; Keller, K. (1989): Das Schicksal von Krankheitstheorien und Behandlungserwartungen von Patienten im Gespräch mit dem praktischen Arzt. In: Bischoff, C.; Zenz, H.: Patientenkonzepte von Körper und Krankheit. Bern/Stuttgart/Toronto. S. 148-160.

Ziatas, K., Durkin, K., & Pratt, C. (2003). Differences in assertive speech acts produced by children with autism, Asperger syndrome, specific language impairment, and normal development. Development and psychopathology, 15(1), 73-94.

Zick A, Granieri M, Makoul G (2007): First-year medical students‘ assessment of their own communication skills: a video-based, open-ended approach. Patient Education Couns 68:161–166.

Ziegler, Dewey K.; Mosier, Michael C.; Buenaver, Maritza; Okuyemi, Kola (2001): How Much Information About Adverse Effects of Medication Do Patients Want From Physicians? In: Archives of Internal Medicine, 161, 5, S. 706-713.

Zielke-Nadkarni, Andrea. (2001). Gesundheits- und Krankheitskonzepte. In Dagmar Domenig (Ed.), Professionelle Transkulturelle Pflege. Handbuch für Lehre und Praxis in Pflege und Geburtshilfe (pp. 123-136). Bern u.a.: Huber.

ZIF-Kooperationsgruppe (Hg.)(2004): Kommunikative Darstellung und klinische Repräsentation von Angst - Exemplarische Untersuchungen zur Bedeutung von Affekten bei Patienten mit Anfallskrankheiten und/oder Angsterkrankungen. Bielefeld: Universität Bielefeld.

Zimmermann M. (1999): „Die Versorgung von Patienten mit chronischen Schmerzen – Defizite und Zukunftsperspektiven“, in: Göbel, H./Buschmannn. P. (Hg.) Schmerztherapie in Deutschland: Status und Perspektiven, Kiel: AOK Schleswig-Holstein, 25-43.

Zimmermann, Christa; Del Piccolo, Lidia; Mazzi, Mariangela (2003): Patient cues and medical interviewing in general practice: examples of the application of sequential analysis. In: Epidemiologia e Psichiatria Sociale, 12, S. 115-123.

Zimmermann, C.; Del Piccolo, Lidia; Finset, Arnstein (2007): Cues and concerns by patients in medical consultations. A literature review. Psychological Bulletin, 133, 438-463.

Zimmermann C, Del Piccolo L, Bensing J et al (2011): Coding patient emotional cues and concerns in medical consultations: The Verona Coding Definitions of Emotional Sequences (VR-CoDES). Patient Education Couns 82:141–148.

Zola, Irving K. (1966): Culture and Symptoms. An Analysis of Patients´ Presenting Complaints. In: American Sociological Revue, 31, S. 615-630.

Zola, Irving K. (1973): Pathways to the doctor - from person to patient. In: Social Science & Medicine, 7, 9, S. 677-689.

Zola, Irving K. (1987): Structural Constraints in the Doctor-Patient Relationship: The Case of Non-compliance. In: Schwartz, H. D.: Dominant issues in medical sociology, 203-209.

Zoppi, K.; Epstein, Ronald M. (2002): Is communication a skill? Communication behaviors and being in relation. In: Family Medicine, 34, S. 319-324.

Zou, J. B., Hudson, J. L., & Rapee, R. M. (2007). The effect of attentional focus on social anxiety. Behaviour research and therapy, 45(10), 2326-2333.

Zubieta, Jon K.; Bueller, Joshua A.; Jackson, Lisa R.; Scott, David J.; Xu, Yanjun; Koeppe, Robert A.; Nichols, Thomas E.; Stohler, Christian S. (2005): Placebo Effects Mediated by Endogenous Opioid Activity on {micro}-Opioid Receptors. In: Journal of Neuroscience, 25, 34, S. 7754-7762.

Zucha, R.O. (1997): Das ärztlicher (therapeutische) Gespräch. In: Zeitschrift für Sozialpsychologie & Gruppendynamik in Wirtschaft und Gesellschaft, 22, 3, S. 30-43.

Zürner, Peter; Beckmann, Isabell-Annett Deutsche Krebshilfe e.V. (2000): Teamwork. Krebspatienten und Ärzte als Partner.

Stichwortliste zur Titelsuche

Die nachfolgende alphabetische Stichwortliste ist ein Extrakt von zentralen medizinischen und gesprächsanalytischen Ausdrücken, die in den Titeln der o.a. Bibliografie zur medizinischen Kommunikation enthalten sind. Sie soll helfen, die Bibliografie effektiv zu durchsuchen. Teilweise sind auch nur Wortstämme mit möglichen Varianten angeführt, dies kann Mehrfachsuchläufe vermeiden.

abdominal
absence
abuse
acceptance
account
achievement
acoustic
acqui [-re/-sition]
activity
acupuncture
acute
addict [-ion/-ed]
adolescent
adult
affective
affiliation
agency
agenda
aging
agoraphobie
agrammatism
agreement
aids
alcohol [-ic]
Alexithymi [-e/-a]
Allgemein [-arzt/-medizin/…]
alliance
Alt [-enpflege]
ambula [-nt/-nz/-tory/-nce]
Amnesi [-e/-a]
anaesthesia/anesthesia
Anamnes [-e/-is]
Anästhesi [-e/-st]
Anatom [-ie/-y]
Anfall
Angehörig [-e]
Angst [-störung]
Anliegen [-sklärung]
Answer
Anthropology
Antibioti [-kum/-ka/-cs]
Antwort [-en]
anxi [-ety/-ous]
aphasi [-e/-c/-a]
Apotheker [-in]
appointment
Argument [-s/-e/-ieren]
arthritis
Arznei
Arzt
Ärzt [-e/-in]
Ask [-ing]
Asperger
assessment
asthma
asylum
Asymmetr [-ie/-isch/-y/-ic]
attention [deficit]
Aufklär [-ung/-en]
Aufnahmegespräch
Ausbild [-ung/-en]
ausländisch
authoritativ [-e/-es]
autism
autonom [-ic/-ous]
awareness
background
Befinden
Befund
Begriff [-serklärungen]
Behand [-lung/-eln/-lungszufriedenheit]
behavi [-or/-our]
behinder [-t/-ung]
Berat [-ung/-en]
bereavement
Beschreibung
Beschwerden[-exploration]
Besprechung [-en]
Betreuung
Bewältigung
Beziehung
bilingual
Bioethi [-cs/-k]
Biomedi [-zin/-cal/-cine]
Brain
Brustkrebs

Bulimi [-e/-a]
bypass
cancer
Cardiology
care
Chemotherap [-ie/-y]
Chest
Child
Chirurg [-ie]
Chroni [-c/-sch]
Clinic/clinique
Cogniti [-on/-ve]
Colitis
Commitment
Comorbid [-ity]
Comparative
Competen [-ce/-t]
Complain
compliance
conflict
confusion
Consequences
consult
consumption
contraception
contributions
control
cooperat/ion/eve
coping
coronar
Counselling
Counselor [-s]
cultur [al/ally/e/es]
cyst [-ic]
Darstellung [-en]
Decision-Making
delivery
demen [-tia/-z]
denial
dent [-al/-ist]
Depressi [-on/-ve]
dermatology
describ [-e/-ing]
Diabet [-es/-iker/-ic]
Diagnos [-e/-tic/-tik/-tisch/-is/auto-]
Dialog [-steuerung]
diet
differences
disability
disabled
Disagree [-ments]
Discourse
disease
Diskurs [-analyse/-analytisch]
disorder
display
DNA
Doctor/Doktor
Dolmetsch [en/…]
domain
dreams
education
effect [-iveness/-s]
Ehepartner
Eingriff
Einwillig [en/ung]
elderly
Eltern
emergency
emotion
empath [etic/ic/ie/ischer/y]
Empowerment
encounter
Entscheidung [-sfindung/-skommunikation/-sprozess]
Epidemi [-ie/-ologie]
Epilep [-sie/-sy/-tic/…]
Erfahrung [-en]
Erkältung
Erkrankung
Erst [-gespräch/-kontakt]
Erzählung [-en]
Ethi [-cal/-sch/-cs/-k…]
ethnisch
ethnomethodologically
evaluat [-ing/-ion/-ive]
examination
experiences
Expert
Explaining
exploring
expressive
Fach [-arzt/-praxis/-sprache]
Fall [-studie]
Familie/family
feeling
fetal
Fibriomyalgie/fibromyalgia
Formul [-ating/-ation/-ieren]
Forschung

Frage [-Antwort-Sequenzen]
Frauen [-gespräch/-heilkunde/…]
Früherkennung
functional
Gastric
Geburtshilfe
Gehirn
Gender/Geschlecht
Genet [-ic/-ik/-isch]
geriatric
Gerontolo [-gist/-gy]
Gespräch [-sausbildung/-sforschung/-spsychotherapie]
Gesture
Gesundheit [-sförderung/-skommunikation/-smanagement/-spsychologie/-sendungen/-system]
Gynä [-kologie/-kologisch]
Gynaecological/gynecology
Hausarzt
Headache
Health [-care]
hearing
heart
helpseeking
Herz [-Kreislauf-Erkrankung/-infarkt]
Hirn [-forschung]
HIV
homeopath [-ic/-y]
Homöopath [-ie/-isch]
hospital
hotline
hyperactivity
Hypert [-ension/-onie]
Hysteri [-e/-sch]
Identität/Identity
Illness.
immigrant
inability
incidence
infarction
infectious
infertility
influence
injury
inquiry
insanity
Institutional
Intensiv [-medizin]
Interaction [-al/-s]
Inter [-cultural/-disciplinary/-national/-professional]
Internist [-isch]
interpreting
intervention
Interview
investigation
ischemia
Jugendlich [-e/-er]
Jurist
Kardiolog [-ie/-sch]
Kind [-er]
Klini[-k/-sch]
Kommentar [-e]
Kompetenz
Konflikt
Konsultation
Konversationsanalyse
Kooper [-ation/-ativ/-ativität/…]
Kopfschmerz [-en/-patientInnen]
Krampfanfall
Krank [-e/-en/-enakte/-engeschichte…]
Krankenhaus
Krankenpflege
Krankenschwester
Krankheit [-sbild/-sverarbeitung/-serleben/-skonzepte/-stheorien/-svorstellungen]
Krebs
Laien/Laymen
Laien [-kommunikation/-kompetenz/…]
Leuk [-emia/-ämie/-ämiekranken]
Logopädi [-ie/-sch]
longitudinal
long-term
Lösung [-sansätze]
Lunge [-nkrebs]
lymphoma
Mamm [-akarzinom/-ographie]
management
Medication
Medicine/Medizin
Medikament [-e]
Medizin [-historisch/-psychologie/-sendungen/-soziologie/-studierende]
Meeting
Mehrsprachig[-keit]
Mental [-health/ity/ly]
mentally

Meta-Analysis
Metapher
migrant
Migration
Misalignment
Misunderstanding/Mißverständnis
motivation
multi [-dimensional/-lingual]
mündige
musculoskeletal
Muttersprache
Myo [-arthropathie/-cardial]
Nachrichtn [schlechte]
Nachsorge
Narrat [-ing/-ive/-ologie…]
Negotiat [-ed/-ing/-ion]
Neurolog [-ie/-isch/-ic/-y]
Neurosis
noncompliance
nonverbal
Notfall [-medizin/-ambulanz]
Nurse
old
oncolog [-ical/-ist/-y]
Onkologi [-e/-sch]
Online
Operati [-ng/-on/-onsanforderungen/…]
organization
Orthop [-aedic/-ädie/-ädisch]
Outpatient
Pädiatr [-ie/-isch]
Pain
Palliativ [-medizin]
Panikstörung
parent
participation
Partner [-ship]
paternalism
Patho [-genese/-logy]
Patient [-centered/ -compliance/enaufklärung/-enbeteiligung/-enorientierte]
Pediatric/pädiatrisch
Pflege [-kräfte/-]
Pharmac [-euticals/-ist/-ology]
Pflege [-berichte/-wissenschaft]
Pharma [-cist/-cy]
Physician [-centered]
physiotherapy
Placebo
Plurilingue
Policy
Post [-operative/-surgical/…]
power
Practi [ce/cing/…]
Prävention
Praxis
Pre-/prä-/prae- [diagnostic/-operative/…]
Preference [-s]
Preop/präop/praeop
Preventi [-on/-ve]
primary-care/Primärversorgung
Problem [-e/-s]
Professional
Prognos [-e/-is]
Pronom [-en/-ina]
pronoun
Prosod [-ie/-y]
Psychi [-ater/-atrie/-atry/…]
Psycho [oncology/-analyse/-analysis/-somatisch/-logical/-logy/-somatic/-somatik/-therapie]
Qualität [-smanagement/-ssicherung/…]
qualitativ
quantitativ
Querschnitts [-studie]
question [-s]
Rac[e/ial/…]
radiation
radio [-logical/-therapie]
Ratgeber
Reaction/Reaktion [-en/-s]
Recht
recommendations
Recovery
Rede [-annahmen/-recht/-weise/-wiedergabe]
Referen [ce/tial]
reflections
Reform [ulieren/…]
Rehabilitation
relationship
Relevan [-ce/-nz/-zmarkierungen/-t]
Reliability
repair
Reparatur
Repeat
Reply
Reproduktion/Reproducti [-on/-ve]
request

resistance
respon [-ding/-se/-siveness/-sibility]
Rheumat [-isch/-ologie/-ology]
RIAS
Role/Rolle
routine
Salutogenes [-e/is]
Schilderung
Schizophren [-ia/-ie]
Schlaganfall [-patient]
Schmerz [-verarbeitung/-beschreibung/-bewältigung/-patient/-differenzierung]
Schwanger [-enambulanz/-envorsorge]
Schweig [-en/-sam/-t]
SDM/Shared-Decision-Making
Seelsorge [-bedürftigkeit/-gespräch/-r]
Selbst [-bestimmt/-diagnose/-verantwortung]
Self [-awareness/-care/-diagnosis/-report/…]
Semiologie/Semiology/Semiotics
Sequen [-ce/-tial/-tieller/…]
Setting
Sexual [-ity/-risk]
sign
Social
Society
Sociolinguistics
Sociology
somatic
Somatisierung/-ization
Sozial [-medizin/-psychatrie/ …]
Sozialwissenschaften
Soziologie
Sprech [-stunde/-verhalten/…]
statement
Station [-sarztvisite/-skonferenz/-är/…]
sterben
Stereotyp
Strafrecht
Strategie [-s/-n]
surgery
Symptom
syndrome
talk-in-interaction
Talkshow
Teaching
teamwork
Terminologie/terminology
Test [-s]
Theor [-y/-ie/-etical]
Therap [-eut/-ie/-ist/-y]
therapeutische
Training
Transkription
Transparency
transsexual
traumatic
Traumerzählungen
treat [-ment]
trial
Tumor
Turnus [-ärzte]
Übergabe [-gespräch]
Übersetz [-en/-ung/-er]
Understand
unerklärt [-e/-er]
unexplained
Untersuchung [-sgespräch/-sverfahren]
Validation/validity/Validität
Variation/varieties
Veranschaulichung [-sverfahren]
Verarbeitung
Verbal
Verbesserung [-smöglichkeiten]
Verhalten [-smedizin/-stherapeutisch/…]
Vermittlung [-sstrategien]
Verständigung [-sprobleme]
Verständlich [-keit]
Verständnis
Versteh [-ensdokumentation/-ensproblem]
Vertrauen
Veterinary
Video
Visite [-ngespräch]
vocabulary
Vor [-geschichte/-klärung/-sorge/…]
Wechselwirkung
welfare
Well-being
Wirksam [-keit]
Wissen [-schaftssprache/-vermittlung/…]
Wohlbefinden
Zahn [-arzt/-medizin]
Zeit [-lichkeit/-problem/…]
Zuhör [-en/ -er]
zweisprachig